

**भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)**

No.2019/TG-II/1010/03/MR's Dash

New Delhi, Dated 6/03/2024

**The General Managers,
All Zonal Railways.**

Sub: - Provision of facilities for Sahayaks (licensed porters)

- Ref:** (1) RB letter No 2018/H-1/2/9/Licensed porter Dt 09.03.2019
 (2) RB letter No E(w)2019/PS5-6/6 Dt 08.3.2019.
 (3) RB letter No E(w)85SC2-28 Dt 13.7.95.
 (4) RB letter No 2019/TGII/1010/9/Uniforms Dt 07.03.2019
 (5) RB letter No 2019/TGII/1010/7/Rest Shelter/ Policy Dt 07.03.2019

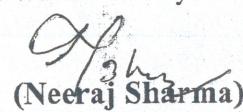
1. Sahayaks (Coolies/licensed porters) have already been provided with several facilities like medical facility, Pass/PTO, Education facility for wards, uniforms & rest room facilities. (Ref 1-5). However, it is observed that not all Sahayaks are aware of such facilities. Moreover the provision of Rest room facility needs a review considering that there are a sizable number of Sahayaks over IR.

2. In view of the above, in addition to already available facilities for Sahayaks, following facilities may also be extended to Sahayaks:

- (a) All stations having Sahayaks should have a facility of Rest room. Such rest rooms should have a provision of potable water and barrack beds.
- (b) A notice board may be installed outside all Sahayak rest rooms, detailing the facilities being extended to Sahayaks viz. Medical facilities, free education facilities for wards and Pass/PTO facility.

3. This issues with the approval of Board (MOBD, MI, MF, CRB&CEO)

4. Compliance of above instructions may be intimated to Board's Office within 15 days of the receipt of this communication.


(Neeraj Sharma)

**Executive Director/Passenger Marketing
Railway Board.**

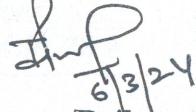
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Copy forwarded for information and necessary action please to:

- (i) FA&CAOs, All Zonal Railways.
- (ii) The Dy. Comptroller and Auditor General of India (Railways), Room no. 224, Rail Bhawan, New Delhi.

224,


For Member of Finance/Railway Board

Copy to : The Principal Chief Commercial Managers, All Indian Railways.