



**भारत सरकार / GOVERNMENT OF INDIA**  
**रेल मंत्रालय / MINISTRY OF RAILWAYS**  
**(रेलवे बोर्ड) / (RAILWAY BOARD)**



**No. 2025/TG-II/BOV/11**

**New Delhi, dated. .01.2026**

Principal Chief Commercial Managers,  
 All Zonal Railways.

**Sub.: Reiteration of safety instructions regarding safe operation of Battery Operated Vehicles (BOVs) at Railway Stations.**

**Ref.: This office's letter no. 2024/TG-I/BOCDetails dated 30.09.2024.**

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Battery Operated Vehicles (BOVs) are being operated at various railway stations for facilitating movement of passengers from one platform to another through different routes, viz. Publicity route, CSR (Corporate Social Responsibility) route and Chargeable route.

In this connection, attention is invited to the instructions already issued to all Zonal Railways concerning the safe operation of BOVs at stations. In the interest of passenger safety and security of railway premises, it is reiterated that the competency of all BOV drivers must be duly certified and that the prescribed "Do's and Don'ts" for operation of BOVs shall be strictly adhered to at all times.

The above instructions are hereby reiterated for strict compliance. All Zonal Railways are advised to take immediate necessary action, wherever required and if not already done, to ensure full compliance with the stipulated safety requirements.

A compliance report in this connection may please be furnished to Board's Office at the earliest by e-mail on [sotg098@gmail.com](mailto:sotg098@gmail.com). A copy of the same may also be furnished by Fax on 030-43373 (Railway) / 011-23072028 (P&T).

**(Avinash Sharma)**  
**Joint Director/Traffic Commercial (General)-II**  
**For Executive Director/Passenger Marketing**  
**Railway Board**