

भारत सरकार / GOVERNMENT OF INDIA  
रेल मंत्रालय / MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) / (RAILWAY BOARD)

No. 2024/TG-II/Announ/Misc

New Delhi, dated 30-09.2024


Principal Chief Commercial Managers,  
All Zonal Railways.

**Sub.: Announcement through Passenger Announcement System on concerns relating to ladies coaches.**

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With a view to improve upon the services provided to the rail users particularly women passengers, it is reiterated that announcement may be made through public address systems at railway stations warning against unauthorized entry into women's coaches and about the helpline number to address such grievances.

A copy of the compliance report in this connection may also be furnished by e-mail on [sotg098@gmail.com](mailto:sotg098@gmail.com) and also by Fax on 030-43373 (Railway) / 011-23072028 (P&T).



30-9-2024

(Avinash Sharma)

**For Executive Director/Passenger Marketing,  
Railway Board, New Delhi.**