

e office 3253831

भारत सरकार  
रेल मंत्रालय (रेलवे बोर्ड)

GOVERNMENT OF INDIA (BHARAT SARKAR)  
MINISTRY OF RAILWAYS (Rail Mantralaya)

(Railway Board)



file no 2018/H-1/2/9/ licensed porter has been merged

शाखा स्वास्थ्य एवं परिवार कल्याण  
BRANCH Health & family welfare

मिसिल सं. 2018/स्व-1/2/9/लाइसेन्स पोर्टर  
FILE NO. 2018/H-1/2/9/ licensed porter

विषय  
SUBJECT

medical facilities to licensed porter

linked file 2018/H-1/2/9/ licensed porter

पिछला संदर्भ  
Previous Reference

सम्बन्धित  
Connected

S.No.01(Receipt)PUC

**Sub: Provision of health benefit to coolies**

In pursuance to S.No.01, it is submitted that as per para 618 of IRMM-2000 (S.No.04):

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

Keeping in view the above mentioned facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate.

*Submitted pl.*

*23.04.2018*

*Narendra*  
23.04.18  
SO/H&FW

JD-II/Health

*23/04/18*

EDH/G

*Medical facilities given to licensed porter is submitted for your perusal pl.*

DG/RHS

*A note to be uploaded 23/04/18  
EDPM for information on Dashboard and to be sent to*

[MS]

*24/4/18*

JD-II/H

*24/4/18*

*SO/H&FW*  
*N*  
24.04.18  
*Sh.D*

2018/H-1/2/9/Licensed Porters

S.No.08(Receipt)PUC

A Note has been received from EDPM reminding to send the brief on MR's Dashboard item i.e. item (iii) pertains to Health Dte. (S.No.08).

In this connection, it is submitted that earlier no such note in this regards has been received in Health Dte., however, a Dashboard item was received and reply of the same was uploaded on Dashboard by the PSO/DG(RHS) and copy of the same was sent to the EDPM on 26.04.2018(S.No.07).

If approved, we may send the copy of same to EDPM.

*Ribhu*  
16.11.2018

*Narendra*  
16.11.18  
SO/H&FW

JD-II/H

A note was also given to OSO/MS vide F/X on 09/11/18.

*mm*  
16/11/18

EDH/G

*mm*  
16/11/18

*JD-II/H*

*mm*  
16/11/18

*SO/H&FW*  
*SHD*

In pursuance to above, a note to EDPM, is put up for signature / approved pl.

*Ribhu*  
16/11/18

*Narendra*  
16.11.18  
SO/H&FW

*JD-II/H*  
*mm*  
16/11/18

EDH/G

2018/H-1/2/10/Licensed Porters

**S.No.01(Receipt)PUC**

**Sub: Provision of health benefit to Licensed Porters**

Provision of Health Benefits to Licensed Porters, as per para 618 of IRMM-2000 (S.No.05) are as follows:

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

Keeping in view the above mentioned facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate.

The above information has already been furnished to EDPM on 26.04.2018.

*Reddy*  
11.05.2018

JD-II/Health *W*  
11/5/18

EDH/G

*Green*  
11/05/18

DG/RHS

MS

*Dasarathi*  
11-05-18  
SO/H&FW

-4-

2018/H-1/2/10/Licensed PortersS.No.01(Receipt)PUC**Sub: Provision of health benefit to Licensed Porters**

Provision of Health Benefits to Licensed Porters, as per para 618 of IRMM-2000 (S.No.05) are as follows:

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters *Sustain* grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

**Note:** (a) Every bonafide licensed porter should be issued a Medical Identity card bearing the photographs of all entitled members, duly attested by the competent authority engaging him. This card should mention the name of his wife and dependent children who are the bonafide beneficiaries. The same should have clear indication of "VALID FOR OUT DOOR TREATMENT ONLY".

(b) Every licensed porter on the termination of his service or transfer of his license must surrender his medical card to the competent authority before he is relieved. Utmost care is required to be taken to avoid fraudulent use of the card by unauthorized persons.

(c) Any licensed porter, if found to be indulging in fraudulent use of this medical card, must be given deterrent punishment/cancellation of his license.

Keeping in view the above mentioned facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate.

The above information has already been furnished to EDPM on 26.04.2018.

*Reddy*  
14.05.2018

*Narendra*  
14.05.18  
SO/H&FW

JD-II/Health

*14/5/18*

PED/H

*15.5.18*

DG/RHS

*for kind perusal. (Dash board item)*

MS

*17/5/18*

DG/RHS

*16/5/18*

JD-II/H

- 5 -

2018/H-1/2/10/Licensed PortersS.No.08(Receipt)PUC

A Note has been received from DTC/G (S.No.08) forwarding therewith a joint representation of Shri Kalloo Ram Meena and others, all Coolies of New Delhi regarding medical facility for coolies as providing to Railway to its staff.

DTC/G has mentioned that the issue has been raised by the Licensed Porter's Association during the inspection of CRB and on other platform time and again.

In this connection, it is submitted that as per para 618 of IRMM-2000 (S.No.05):

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

Keeping in view the above mentioned facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate.

Submitted for perusal and orders please.

06.11.2018

JD-II/Health

lhu  
06/11/18

D/H

lhu  
5/11/18

EDH/G

DG/RHS

*Narendra*  
06.11.18  
SO/H&FW

Discussed.  
To head the  
file for the  
time being.  
lhu  
06/11/18  
JD-II/Health.  
SO/H&FW

-6-

2018/H-1/2/10/Licensed Porters**Sub: Provision of health benefit to Licensed Porters**

Provision of Health Benefits to Licensed Porters, as per para 618 of IRMM-2000 F/A are as follows:

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

**Note:** (a) Every bonafide licensed porter should be issued a Medical Identity card bearing the photographs of all entitled members, duly attested by the competent authority engaging him. This card should mention the name of his wife and dependent children who are the bonafide beneficiaries. The same should have clear indication of "VALID FOR OUT DOOR TREATMENT ONLY".

(b) Every licensed porter on the termination of his service or transfer of his license must surrender his medical card to the competent authority before he is relieved. Utmost care is required to be taken to avoid fraudulent use of the card by unauthorized persons.

(c) Any licensed porter, if found to be indulging in fraudulent use of this medical card, must be given deterrent punishment/cancellation of his license.

It is submitted that medical facilities being provided to the licensed porters and their dependent are adequate.

For information please.

SO/H&FW

JD-II/Health

*H. H. H.*  
29/11/18

DIH

*me* 29/11/18

EDH(G)

*me*  
29/11/18

OSD/MS

2018/H-1/2/10/Licensed Porters

S.No.19(Receipt)PUC

An e-mail enclosing therewith a list of items has been received from PS/MR (S.No.19) for few items which are high on priority esp. considering the deadline of 15<sup>th</sup> Feb., 2019.

Item no. 23 (S.No.19/8) pertains to Health Dte.

In this connection, it is submitted that as per para 618 of IRMM-2000 (S.No.04) provisions of Health Benefits to Licensed Porters, are as follows:

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

**Note:** (a) Every bonafide licensed porter should be issued a Medical Identity card bearing the photographs of all entitled members, duly attested by the competent authority engaging him. This card should mention the name of his wife and dependent children who are the bonafide beneficiaries. The same should have clear indication of "VALID FOR OUT DOOR TREATMENT ONLY".

(b) Every licensed porter on the termination of his service or transfer of his license must surrender his medical card to the competent authority before he is relieved. Utmost care is required to be taken to avoid fraudulent use of the card by unauthorized persons.

(c) Any licensed porter, if found to be indulging in fraudulent use of this medical card, must be given deterrent punishment/cancellation of his license.

Keeping in view the above facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate at present.

However, it is submitted for consideration whether Medical Facilities may be provided to Licensed porters as being provided to regular Railway employees or otherwise since they are not permanent Railway employees.

*Reddy*  
04.01.2019

JD-II/Health

DIH (On tour)

EDH(G)

DG/P as D G/RHS

*Prakash*  
04.01.19  
SO/H&FW

*Discussed with  
EDH(G),  
To keep for  
now,  
04/01/19*

*SO/H&FW  
SHD*

S.No.19(Receipt)PUC

A note has been received from EDE(IR) (S.No.20) enclosing therewith a note of EDPM regarding MR's Dashboard item for social security net for Sahayaks (licensed porters).

In this connection, it is submitted that as per para 618 of IRMM-2000 (S.No.04) provisions of Health Benefits to Licensed Porters, are as follows:

- (1) Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

**Note:** (a) Every bonafide licensed porter should be issued a Medical Identity card bearing the photographs of all entitled members, duly attested by the competent authority engaging him. This card should mention the name of his wife and dependent children who are the bonafide beneficiaries. The same should have clear indication of "VALID FOR OUT DOOR TREATMENT ONLY".

(b) Every licensed porter on the termination of his service or transfer of his license must surrender his medical card to the competent authority before he is relieved. Utmost care is required to be taken to avoid fraudulent use of the card by unauthorized persons.

(c) Any licensed porter, if found to be indulging in fraudulent use of this medical card, must be given deterrent punishment/cancellation of his license.

Keeping in view the above facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate at present.

In this regard, it is pertinent to submit here that Comments for MR's Dashboard has already been given to EDPM on 26.04.2018 (S.No.07) and to DTC (G) on 19.11.2018 for his note dated 14.11.2018 (S.No.09).

The case is submitted for kind perusal of DG/Pers.

07.01.2019

JD-II/Health

07/01/19  
Health Dept comments on the issue is submitted as (A) Above -

EDH(G)

07/01/19

DG/P as D G/RHS

Combined comments on Pan & Medical facilities may be put up for ref of MS and transfer to EDPM. referring to past correspondence also. Vskent.

EDH/IR

Acce

10/1/19

DE(W)

(From pre-page)

DG(Pers.) vide his note at pre-page has directed to put up combined comments on Pass & Medical facility w.r.t. MR's Dashboard items for information of Board(MS). In this regard, it is submitted that Hon'ble MR's dashboard items regarding facilities to Licensed Porters (Coolie) are being coordinated by Commercial Dte. A note containing E(W)'s comments on pass facility to Licensed Porters (Coolie) has already been sent to Commercial Dte on 15.11.2018 (SN.20/2).

2. For medical facility, Health Dte has offered comments that as per para 618 of IRMM-2000 (SN.04) provisions of Health Benefits to Licensed Porters, are as follows:- (MR 8/ans)

- (1) Licensed Porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- (2) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway hospitals only when the licensed porters grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identity. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary.

Note: (a) Every bonafide licensed porter should be issued Medical Identity card bearing the photographs of all entitled members, duly attested by the competent authority engaging him. This card should mention the name of his wife and dependent children who are the bonafied beneficiaries. The same should have clear indication of "VALID FOR OUT DOOR TREATMENT ONLY".

(b) Every licensed porter on the termination of his service or transfer of his license must surrender his medical card to the competent authority before he is relieved. Utmost care is required to be taken to avoid fraudulent use of the card by unauthorized persons.

(c) Any licensed porter, if found to be indulging in fraudulent use of this medical card, must be given deterrent punishment/cancellation of his license.

Keeping in view the above facts, it is submitted that medical facilities being provided to the licensed porters and their dependent are adequate at present.

3. In so far Pass facility, E(W)'s comments are as follows:-

"Pursuant to the then MR's Budget Speech in 1997, the facility of one set of Complimentary 'Admn' Cheque Pass to Licensed porters for self only was allowed on complimentary basis (F/A). Generally, Complimentary 'Admn' Cheque Passes are issued only with 10-15 days validity. However, this normal validity period already stands relaxed in case of Sahayak as they are issued Complimentary 'Admn' Cheque Passes with two months validity period instead

~~Cona. RPI-~~

-10-

of 10-15 days. It has also been kept in veiw that Sahayak are not railway employees and are not in receipt of any salary/pension from Railways. Since, there is no employee-employer relation between them and the Railways, they are not under the purview of Disciplinary Rules of Railways which can be invoked against misuse of such passes. Accordingly, further relaxation in this regard is not feasible".

3.1. A note containing E(W)'s comments on pass facility to Licensed Porters (Coolie) has stands furnished to Commercial Dte on 15.11.2018 (SN.20/2).

4. As far as School facilities for wards of Licensed Porters (Coolie) is concerned, it is stated that education is a State Subject on Concurrent List and it is the responsibility of State Governments/Department of Education in the Ministry of Human Resources Development to provide schools. However, Railways in the past have provided schools purely as a welfare measure at places with concentration of Railway employees where the educational facilities provided by other agencies were either non-existent or inadequate to meet the requirements of Railway wards. Further in 1995-96, free educational facilities has been extended to the wards of Licensed Porters in the schools run by Railways and Railwaymen's Organisation/Mahila Samities.

(X) F/x

5. Submitted for information please.

~~SO/E(W)-I~~

DDE(W)-I -- (on leave)

DDE(W)-II *3m*

DE(W) *11.1.19*

EDE(IR) *11/1/19*

DG(Pers.) Facilities are already available to Coolies/Licensed Porters [who are not Railway Employees] as regards Medical, Pass and free education in Rly schools. *12/1/19*

MS

EDE/IR *15/1/19*

*21/1/19*

DE(W) *22.1.19*

DDE(W)I W.r.t 'B' at np. 8/rate of note at SN.20/1, EOPM may kindly see the consolidated position on education, pass & medical facilities. *23/1/19*

11

Sub: Welfare measures for Sahayaks (Licensed Porters/Coolies)

"Following is the dashboard item of Hon'ble MR regarding welfare measures for Sahayaks. Consider following options:- School faculties for their kids, Health benefits, Insurance Equipment/tools for ferrying luggage Shelter with bathrooms, water, TV, Housing Scheme etc."

Comments have been sought from concerned directorates and the position is as under:-

Annexure 'A'

1. School facilities for their kids:

Comments furnished by Establishment Dte are as under:-

It is stated that education is a State Subject on concurrent List and it is the responsibility of State Governments/Department of Education in the Ministry of Human resources Development to provide schools. However, Railways in the past have provided schools purely as a welfare measure at places with concentration of Railway employees where the educational facilities provided by other agencies were either non-existent or inadequate to meet the requirements of Railway wards. Further in 1995-96, free educational facilities has been extended to the wards of Licensed Porters in the schools run by Railways and Railwaymen's Organisation/Mahila Samities. (Annexure 'A')

Annexure 'B'

2. Health benefits:

Comments furnished by Health t Dte are as under:

- Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations.
- Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway Hospitals only when the licensed porters (Sahayak) grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identify. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary. (Annexure 'B')

Annexure 'C'

3. Insurance:

Comments furnished by Establishment Dte are as under:

The Sahayaks are neither railway employees nor contract labours. At present, therefore, Railways does not have any Insurance Scheme specifically meant for Sahayaks. However, there is no bar for their enrollment under open schemes such as "Pradhan Mantri Suraksha Bima Yojna" (PMSBY) & 'Pradhan Mantri Jeevan Jyoti Bima Yojna' (PMJJBY) as circulated vide Railway Board's letter No: 2018/E(LL)/RSBY/1 dated 03.08.2018 (Annexure 'C')

Annexure 'D'

4. Equipment/tools for ferrying luggage.

Provision exists for free use of Railways light trollies/hand barrows, wherever available, by Sahayaks (licensed porters) for carriage of passenger's luggage. Apart from this, no proposal with regard to provision of upgraded tools for use of Sahayaks to carry heavy baggage of the passengers is under consideration. (Annexure 'D')

-12-

## 5 &amp; 6 Shelter with bathrooms, water, TV

Comments furnished by Land & Amenities Dte are as under:

These are policy matters to be decided by Board. These are only applicable for Railway employees. Besides this, all of these has huge financial repercussion. (Annexure 'E')

However, in view of the persistent demands by Sahayaks particularly during inspection of high officials such as Hon'ble MR, CRB etc, accordingly, it is proposed to extend the scope of the following welfare schemes being provided to Sahayaks (Licensed Porters):-

S.N.	Item	Existing Benefits	Proposed benefits
1	Uniform	Two red shirts are supplied every year as Uniform and one woollen shirt is also given them once in two years in lieu of one red shirt	It is proposed that Three red shirts be given to them and one woollen shirt every year
2.	Extension of Privilege pass facilities	One set of complimentary cheque pass for self only.	It is proposed that two sets of Privilege Ticket Order (PTO) for self and spouse in second/sleeper class be given in addition to complimentary cheque pass.
3.	Extension of Validity of Privilege pass	Presently the validity of Privilege pass is two months	It is proposed to extend the validity of Privilege pass to five months at par with Railway staff. (Five months)
4.	Rest Room facilities	Sahayaks are provided with waiting halls, Latrines, Canteens etc., provided at stations for General/Sleeper class passengers'; some station have Sahayak Rest Rooms	It is proposed that Sahayak rest room be provided with TV, RO Water, Barrack beds. Besides, Sahayak rest room be progressively provided at all stations having a strength of 50 and more sahayaks.
5.	Equipment etc	Free use of Railway's light trolleys/hand barrows for carriage of passenger luggage.	Pathways for trolley be constructed to facilitate smooth movement. These pathways may be provided at all major stations.
6.	Educational Facilities	Free educational facilities to the wards of Sahayaks within the schools run by Railways and Railwaymen's organisation/Mahilla Samiti	The ward of Sahayaks may be permitted educational facilities in schools run by Railwaymen's organisation/Mahila Samiti at any station in the Division where they are working.

-13-

Submitted for kind approval of Hon'ble MR. Thereafter concerned directorates will be asked to issue necessary orders.

*[Signature]*  
EDPM

AM/T&C

Pl. process on the relevant policy files with justification.

MT

MR

*[Signature]*  
15.12.19

EDPM

*[Signature]*

DTCS

MDTCS TII

19/12/20

44-

Reference notings on pre-pages.

2. The Railways' primary objective while creating the class of licensed porters was to ensure that luggage transportation facilities are available to all train passengers at all times and at reasonable rates. To achieve this objective, the Railways decided to provide coolie (now Sahayak) services at various stations of Indian Railways and revise this number periodically in accordance with growing passenger traffic over time.
3. The Sahayaks are licensed railway porters and not an employee of the Indian Railway. He is licensed by the Railways to earn a livelihood by offering his services to railway passengers for transport of their luggage. Sahayaks are required to follow certain rules and regulations, failing which his license can be suspended or cancelled. They are also not governed by the labour laws of the country or any other act.
4. Although the Indian Railways are in noway obliged to provide monetary or other benefits to Sahayaks, they have been offered following facilities purely as a goodwill gesture:-
  - Complimentary check pass for self in second/sleeper class from station of work to any station in India and back annually;
  - One set of Privilege Ticket Order (PTO) in second/sleeper class for self and spouse from station of work to any station in India and back (granted annually).
  - Medical facilities for outdoor treatment of self, spouse and dependent children at Railway hospitals, in case such exist at station.
  - Sahayaks children admitted in Railway schools wherever these exist subject to availability of seats in these institutions, run by Railway Mahilla Samiti and Railway Welfare organizations;
  - Two sets of summer uniform or one summer, one winter uniform (alternate year);
  - Free use of Railway's light trolley and hand barrow for carriage of luggage;
  - Free use of waiting halls, latrines, canteens provided at stations and in some cases a coolie rest house; and
  - Transfer of licenses to dependents/near relatives
5. The latest position on the above was obtained from the concerned directorates and the same is summarised as under:-

Facility	Detailed and updated position	Concerned department	Acceptance/Rejection by the directorate
School facilities for wards of licensed porters	Education is a State Subject on concurrent List and it is the responsibility of State Governments/Department of Education in the Ministry of Human resources Development to provide schools. However, Railways in the past have provided schools purely as a welfare measure at places with concentration of Railway employees where the educational facilities provided by other agencies were either non-existent or inadequate to meet the requirements of Railway wards. In 1995-96, free educational facilities have been extended to the wards of Licensed Porters in the schools run by Railways and Railwaymen's Organisation/Mahila Samities. (Annexure 'A')	Establishment Directorate  E (W) 95SC2-28, Dt. 13.7.1996.	No change proposed by the Establishment directorate. However, the scope of the facility is being widened as proposed in Para 7 below.

CONTD - - - 57 -

- 15 -

Health benefits	<p>Licensed porters are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway hospitals and health units. However, charges are levied for all laboratory, X-ray examination and other investigations</p> <p>ii) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway Hospitals only when the licensed porters (Sahayak) grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a licensed porter in the Railway premises and as also about his identify. A free Railway Pass may be issued to cover his journey to the line doctor/hospital/health unit where necessary. (Annexure 'B')</p> <p>iii. Issue of medical card to Sahayaks with all facilities including Outdoor and Indoor treatment</p>	Health Directorate	<p>i &amp; ii. The Health Dte is of the view that the medical facilities being provided to the sahayaks and their dependent are adequate at present.</p> <p>iii. Health Dte vide note at (Annexure B/1) intimated that the financial implication to provide Railway Medical facilities to 1,00,000 Licensed Porters and their family members after taking into account Per Capita Charges i.e. Rs.12,924/- p.a (calculated for the financial year 2017-18) will be Rs.1,29,24,00,000/- (1,00,000 X Rs.12,924)</p>
Insurance	<p>The Sahayaks are neither railway employees nor contract labours. At present, therefore, Railways does not have any Insurance Scheme specifically meant for Sahayaks. However, there is no bar for their enrolment under open schemes such as "Pradhan Mantri Suraksha Bima Yojna" (PMSBY) &amp; 'Pradhan Mantri Jeevan Jyoti Bima Yojna' (PMJJBY) as circulated vide Railway Board's letter No: 2018/E(LL)/RSBY/1 dated 03.08.2018 (Annexure 'C')</p>	Establishment Directorate No.2018/E(LL)/ESI /2	Not agreed by the Establishment directorate. However, sahyaks can enrol under open schemes such as "Pradhan Mantri Suraksha Bima Yojna" (PMSBY) & 'Pradhan Mantri Jeevan Jyoti Bima Yojna' (PMJJBY)
Rest House facilities.	Sahayaks are provided with waiting halls, Latrines, Canteens etc., provided at stations for General/Sleeper class passengers'. Some stations have Sahayak Rest Rooms. (Annexure 'D')	Commercial Directorate 75/TG-II/1010/42/Mts, Dt.09.12.1988	Scope of the facility is being widened as proposed in para 7 below.
Uniform	Two red shirts are supplied every year as Uniform and one woollen shirt is also given them once in two years in lieu of one red shirt. (Annexure 'E')	Commercial Directorate. 96/TG-II/1010/30/NR, Dt. 25.9.1996. & 96/TG-II/1010/30/NR, Dt. 30.7.1997..	Scope of the facility is being widened as proposed in para 7 below.

Contd - - - 6/-

-16-

Transfer of badge of licensed porters	Transfer of badge of deceased/medically unfit licensed porter is permitted in favour of son adopted son, daughter/adopted daughter, wife/husband (as the case may be) or near relative that includes brother/brother's son or wife's brother only. (Annexure 'F').	Commercial Directorate 2009/TG-II/1010/59,	Accepted and implemented.
Authority to permit transfer of Sahayaks badge by Station Director.	Station Directors have been delegated the power to decide the authority at station/ divisional level for transferring the badges of Sahayaks to dependents (Annexure 'G')	Commercial Directorate 2018/TG-II/1010/16/NR,	Already implemented.
Revision of portage rates.	Zonal railways have been advised to review the portage charges and revise wherever felt necessary. (Annexure 'H')	Commercial Directorate 2018/TG-II/1010/13/Porter age Rates,	Already implemented.
Modifying the nomenclature of licensed porters (coolies) as Sahayak.	In pursuance to Budget announcement by the then Hon'ble MR, it has been decided that all licensed porters (coolies) in Indian Railways henceforth will be called as a "Sahayak". (Annexure 'J')	Commercial Directorate 2016/TG-II/1010/8/Sahayak	Already implemented.
Appointment of licensed porters to the post of Gangmen	In pursuance to Budget announcement by the then Hon'ble MR, sahayaks were appointed as Gangmen, as a one time measure with an option for reversion. (Annexure 'K')	Establishment Directorate. E(NG)II/2008/RR-3/1, E(NG)II/2008/RR-3/1	Already implemented as a one time measure.

6. Ever since the porters' unions have strengthened and constantly been portraying a sorry picture of the porter community, thus demanding more and more privileges for their Sahayaks. Presently, there are around 20000 licensed porters on Indian Railways. With the introduction of battery operated vehicles, escalators, trolley bags, these porters feel a threat to their livelihood. These porters have raised this issue at various for a and also submitted representations to Hon'ble MR, CRB etc. seeking employment as Group 'D' staff in Railways.

CONTD — 7/-

7. In view of the above, it is proposed to extend the scope of the following facilities to enhance the social security net of this unorganized sector.

S.No.	Item	Existing Benefits	Proposed benefits
1	Uniform	Two red shirts are supplied every year as Uniform and one woollen shirt is also given once in two years in lieu of one red shirt	It is proposed that Three red shirts be given to them and one woollen shirt every year
2.	Extension of Privilege pass facilities	One set of complimentary cheque pass and one set of PTO for self and spouse only.	It is proposed that two sets of Privilege Ticket Order (PTO) for self and spouse in second/sleeper class be given in addition to complimentary cheque pass.
3.	Extension of Validity of complimentary check pass	Presently the validity of complimentary pass is two months	It is proposed to extend the validity of Privilege pass to five months at par with Railway staff.
4.	Rest Room facilities	Sahayaks are provided with waiting halls, Latrines, Canteens etc., provided at stations for General/Sleeper class passengers'; some station have Sahayak Rest Rooms	It is proposed that Sahayak rest room be provided with TV, RO Water, Barrack beds. Besides, Sahayak rest room be progressively provided at all stations having a strength of 50 and more sahayaks.
5.	Equipment etc	Free use of Railway's light trolleys/hand barrows for carriage of passenger luggage.	Pathways for trolley be constructed to facilitate smooth movement. These pathways may be provided at all major stations.
6.	Educational Facilities	Free educational facilities to the wards of Sahayaks within the schools run by Railways and Railwaymen's organisation/Mahila Samiti	The ward of Sahayaks may be permitted educational facilities in schools run by Railwaymen's organisation/Mahila Samiti at any station in the Division where they are working.

Out of 06 items mentioned in above para, items 3 & 5 can be straight-away implemented as these do not involve any financial implications. For other items involving financial implication, PED/Finance may please see.

Submitted for kind approval of Hon'ble MR. Thereafter concerned directorates will be asked to issue necessary orders.

*[Signature]*  
EDPM

AM/T&C as AM/C

PED/Finance

MT

26.02.19

These 6 items are meant for welfare measure of Porters/Sahayaks and can be agreed to this letter

*[Signature]*  
V.K. Jaiswal  
27/2/19  
MR

*[Signature]*  
27/2/19

*[Signature]*  
27/2/19

EDPM

Discussed, S.N-6 will also include schools run by Railway and Railwaymen's Organisation

MRFM Diary  
No. 133/1/2019  
Date 2.2.2019

18

3.7

Met. in Sand

9/6/19

~~CRB~~

May kindly approve.

~~MR~~

V.K. Jha  
6/3/19

1/2/19  
6/3/19

EDPM

MRFMDary  
No. 13/12018  
Date 6-5-19

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19  
-3-**Sub: Medical facility to sahayaks (licensed porters).**

In continuation to Hon'ble MR's approval on pre page, free medical facility for Sahayaks is proposed to be extended as under:

**Existing**

- (A) Sahayaks are eligible for free outdoor medical treatment for self, wife and dependent children only at Railway Hospitals and Health Units. However, charges are levied for all laboratories, X-ray examination and other investigations.
- (B) Free medical attendance and treatment facilities as indoor patient (excluding diet) will be available in Railway Hospital only when the Sahayak grievous injuries while carrying passengers' luggage. This will be certified by the Station Master/Station Superintendent concerned that the party was hurt while working as a Sahayak in the railway premises and as also about his identify. A free railway pass may be issued to cover his journey to the line doctor/hospital/health unit were necessary.

**Proposed**

Medical facilities to Sahayaks and their spouse shall be extended at par with Railway employees at the Railway Hospitals/Railway Units where Sahayak is presently working including for referral to other Railway Health Units/Hospital but not to private hospitals empanelled with railways. However, those Sahayks who are registered with Pradhan Mantri Ayushman Yojna will get medical facilities in Railway Hospitals/Health Units and Railways will raise debit to Ayushman Department (National Health Agency). Those Sahayks who are not registered with Pradhan Mantri Ayushman Yojna will continue to get health benefits as mentioned above.

Submitted for kind approval please.

*[Signature]*  
**EDPM**  
08.3.2019

**Adv (Comml.)**

*DS/RHS - on leave*

**ED(Health)**

**MT**

**FC**

**CRB**

**MR**

*As discussed with DHP Railway Board (Dr. port) the total financial implication per family is Rs 12,924/- per annum. The total expenditure works out to be approximately Rs 26 Crores (Twenty Six Crores). Regarding additional manpower for management of this load on Railway hospitals/Health units, the distribution of the Sahayaks in different stations may be obtained and done in consultation with Commercial Dto. So that addition manpower can be processed based on actual requirement. Sahayak with Ayushman card and without card will be eligible/entitled for proposed facilities as proposed by EDPM. Sahayaks must be insisted to obtain Ayushman cards who are entitled.*

*K. Sridhar*  
08/03/2019

-4-20

at Rly Hospitals have been proposed. At present they are given outdoor medical facilities besides restrictive indoor facilities. The proposal is stated to have approx ₹ 26 crores annual implication.

On humanitarian ground it appears to be acceptable and a welcome proposition. However, it is

also brought out that they might claim regular Rly employees once Medical cards are issued in their favour / in favour of their spouses. Moreover, medical facility after demise of Sahayaks to their widows also needs to be thought off. and a Considered view taken.

(B) The above proposal is agreed to with a suggestion to issue detailed guidelines safeguarding Rly's interest.

1/8/3/19

~~C.R.B.~~

Proposal at (A) on PP-3 may be approved.

V.K. Yadav  
08/3/19

[MR]

Discussed with MT & FC.

Proposal at (A) and family members of Sahayaks ~~that~~ ~~are~~ as defined in Railway medical rules may be approved.

(B) may also be approved.

V.K. Yadav  
08/3/19

~~MR.~~

Devar  
8/3/19

5-21

EDPM Discussed with PS to MR, file must not  
to be sent to FC again.

may kindly issue n. instructions for  
Jonal Railways as per CRB/Mail MR  
approved 9/8/3/19

~~ED/HR~~ K. Soodha  
09/03/2019

~~JDH:-~~

As approved by Honble MR, draft letter is  
submitted for finance vetting.



09/03/19  
JDH

~~ED/HR~~ K. Soodha  
09/03/2019.

~~ED/HR~~

~~DD/HR~~ I  
09/03/19

Draft seen & modified as per order  
of Honble MR at NP-4 for "A" at NP-3.  
Reg "B" at NP-4, a separate draft may  
be put up.

~~ED/HR~~  
09/03/19

~~ED/HR~~ K. Soodha  
09/03/19  
As vetted for 09/03/19 letter is submitted for  
high pt.  
09/03/19


-6-  
22from prepape

A proposal of Traffic Commercial Ste for extending Medical facilities to Licensed Sahayaks (earlier designated as Coolies) has been considered by Board MT, FC & CRB. As proposed, <sup>Hon'ble</sup> MA has accorded approval.

As approved & vetted by Finance, fair letter addressed to the zone has been signed.

However, it is noted that approval of Board (MS) has not been obtained while moving the proposal.

Board (MS) may kindly like to peruse the letter before issue


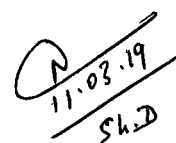
  
09/03/19  
JDH

EDH(G) R. Sridhar  
09/03/2019.

DG/RHS (DL)

DG/RHS We may issue pl.  
  
9/3/19

Wm  
14/3/19  
SO/MAFW

M.S.  
  
JDH  
11/3/19  
28/3/19  
  
11.03.19  
Sh.D

-7- 23

Ref:- Noting at pre-page 60/ante.

-7-

2018/H-1/29/Licensed Porter

In pursuance to pre page, it is submitted that after issuing the english version of letter (S.N. 25), hindi version of the said letter regarding medical facilities to Licensed Sahayak, is put up for signature.

Libby  
18/03/19

Narendra  
18-03-19  
SO/H&FW

JD-II/H ~~18/3/19~~

EDW ~~4~~ K Soodhae  
19/3/19

DDF/E/5

क्रम सं २५ द्वारा जारी। किसे जमे अनुदेश का हिंकी जारी FIE शाखा में देरों लीया गया है। स्वच्छ अनुदेश हस्ताक्षर हेतु प्रस्तुत है।

19.3.2019

अनुदेश के पृष्ठ सं-02 पर का नि- (स्वास्थ्य) श्री मधोय के हस्ताक्षर प्रथमतः किए जायें।

DDF/E/1

जिने  
19.03.19

JD-II/Health ~~19/3/19~~ SO/H&FW

का. के. (स्वा.) जी से मधोय है कि अनुदेश के पृष्ठ सं. 02 पर हस्ताक्षर कर दे ताकि जारिल FIE शाखा में हस्ताक्षर हेतु के जा जा सकें।

Narendra  
20.03.19  
SO/H&FW

JD-II/Health ~~20/3/19~~

EDW ~~(W)~~ K Soodhae  
20/3/19

DDF/E/1

BIT  
22/03/19

JD-II/Health ~~22/03/19~~ 24 SO/H&FW

-2-

Ref:- Noting at pre-page 7/ n ante.

In pursuance to the noting at pre-page, a copy of Hindi version is put-up for signature please.

Narendra  
25.03.19  
SD/H&FW

JD-II/Health 25/03/19

DDE (LR)-II

Narendra  
25/3/2019

SD/H&FW

2018/H-1/2/9/Licensed Porters

S.No.29(Receipt)PUC

PUC (S.No.29) has been received from Dr. Ajit Kumar, the Member, Passenger Amenities Committee, Ministry of Railways, Railway Board regarding not implementation the letters issued by Railway Board for Licensed Porters at Zonal level and Division level.

Item no. 2 of the letter pertaining to Health Dte. is as follows: रेल मंत्रालय द्वारा निर्गत पत्र जिसका पत्रांक No.2018/h-1/2/9/Licensed Porter दिनांक 09.03.2019 में स्पष्ट उल्लेख है कि लाइसेंसधारी कुलियों को रेल कर्मचारी की तरह मेडिकल सुविधा मिलेगी। लेकिन दुर्भाग्यवश एक भी कुली को इसका लाभ नहीं मिला है। न ही मेडिकल कार्ड बना है। आखिर गरीब कुली अपना लियज कहाँ से कराएगा.

In this regard, it is submitted that vide Board's letter no. 2018/H-1/2/9/Licensed Porter dated 09.03.2019 (S.No.25), the General Managers of all Indian Railways/PUs were advised :

- (a) Medical facilities to Licensed Sahayaks and their family members shall be extended at par with Railway employees and family members as defined in Railway Medical Rules at the Railway Hospitals/Railway Health Units where Licensed Sahayak is presently working including for referral to other Railway Health Units/Railway Hospitals but not to private hospitals empanelled with Railways. However, those Licensed Sahayaks who are registered with Ayushman Bharat Pradhan Mantri Jan Arogya Yojna will get medical facilities in Railway Hospitals/Railway Health Units and Railways will raise debit to Ayushman Department (National Health Agency). Those Licensed Sahayaks who are not registered with Ayushman Bharat Pradhan Mantri Jan Arogya Yojna will continue to get Health benefits as mentioned above.

Submitted for perusal & order please.

*[Signature]*  
27.09.2019

*[Signature]*  
27.09.19  
SO/H & FW

JD-II/Health

*[Signature]*  
27/9/19

Dir./Health

*[Signature]*  
27/9/19

EDH(G)

*[Signature]*  
30/9/19

DC/RHS

*[Signature]*  
30/9/19

*existing employees be recruited to zone.*

EDH(G) *[Signature]*  
30/9/19

*[Signature]*  
30/9/19

26

*[Signature]*  
30/9/19

*[Signature]*  
01.10.19

26

In pursuance to pre page, a letter to the General Managers/ DS/ all Indian Railways/ PUs/ R DSO forwarding the Board's letter dated 09.03.2019 and advising them to adhere to Board's letter dated 09.03.2019 regarding medical facilities to licensed sehayak, is put up for signature/ approved pl

R.D. Singh  
01/10/2019

Narendra  
01.10.19  
SD/H&FW

~~JD-II/Health~~ ~~mm~~  
03/10/19

~~Dir./Health~~ ~~mm~~  
01/10/19

~~EDH/9~~ K S. D. Singh  
08/10/19

~~JD-II/Health~~ ~~mm~~  
03/10/19

~~SD/H&FW~~ ~~mm~~  
03.10.19  
S.D.

Issued: S.No. 30