

Headquarter Office
Baroda House
New Delhi.

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No. 43-AC-LP-Policy-2015 (Loose)
Director Passenger Marketing,
Railway Board (Ministry of Railways),
New Delhi.



Sub: On line Booking of licensed porter (Sahayak).

Ref: Railway boards letter no. 2016/TG-II/1010/19/NIPR dated: 22.6.16. ³¹

In reference to Railway Board's above cited letter regarding on line Booking of licensed porter (Sahayak), through which a project proposal received from National Institute of public Relation, Allahabad was forwarded to this Railway to examine the proposal and permit the firm to conduct trial of their 'App' at New Delhi Railway Station for a period of one month and evaluate the results.

In this regard, a meeting was organized by CSM/NDLS with LPI/NDLS on 04.5.16 in which 250 Licensed porters and their leaders attended. Benefits/advantages of online booking of Licensed porters were briefed to licensed porters and their leaders and they were asked to participate in the scheme/ system and co-operate for successful execution and offer their suggestions in this context but all licensed porters and their leaders refused in one voice to participate and protest against online booking.

In this connection CSM/NDLS and LPI/NDLS confronted with licensed porters and their leaders and requested them to start this service on trial basis for a period of one week at least so as to analyse/ study response of the passengers. But all efforts were futile. The licensed porters at New Delhi Railway station were not ready to work on this scheme/ system i.e on line booking despite repeated request by CSM/NDLS and LPI/NDLS.

This is for Railway Board's information.

(Capt. J. P. Singh)
Chief Commercial Manager/PS

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