



भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
(रेलवे बोर्ड) / (RAILWAY BOARD)



No. 2026/TG-II/PAS/3/RushHour

dated ²⁴02.2026

Principal Chief Commercial Managers,
All Zonal Railways

Sub.: Request for strengthening of Public Announcement Systems during rush hours for crowd management.

In view of the anticipated rush during the ensuing festive season, Zonal Railways are requested to ensure enhanced frequency, clarity, and effectiveness of public announcements at railway stations to ensure effective crowd management.

2. Announcements should adequately cover information relating to special train services, platform changes, regulation of passenger flow, and safety advisories to ensure smooth handling of festival traffic, following all extant instructions and standard operating procedures regarding public announcements while implementing the above arrangements.

3. As a general measure, similar enhanced announcement arrangements may be continued during future festivals and other occasions involving heavy passenger turnout. Necessary action may please be ensured accordingly. A compliance report in this regard may please be furnished by e-mail on sotg098@gmail.com and also by Fax on 030-43373 (Railway) / 011-23072028 (P&T).

(Avinash Sharma)

Joint Director/Traffic Commercial (G)-II
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