



भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
(रेलवे बोर्ड) / (RAILWAY BOARD)



No. 2026/TG-II/CIB-DB/1/ZR

New Delhi, dated .01.2026

Principal Chief Commercial Manager,
All Zonal Railways.

Sub.: Regarding display of the Child Helpline Number 1098 at railway stations to enhance public awareness.

In order to enhance public awareness regarding the care and protection of children in distress, it has been decided to ensure widespread visibility of the Child Helpline Number 1098 at railway stations.

Accordingly, all Zonal Railways are hereby directed to ensure prominent display of the Child Helpline Number 1098 at railway stations, including passenger interface areas and other suitable locations.

The above instructions shall be implemented on priority.

(Avinash Sharma)
Joint Director/Traffic Commercial (General)-II
For Executive Director/Passenger Marketing
Railway Board