

The background image is a high-resolution aerial photograph of a coastal area. It features a mix of vibrant green agricultural fields, a winding river or coastline, and a large, dark blue body of water. The terrain is varied, with some brownish, arid-looking areas and small clusters of buildings. The overall scene is a blend of natural and human-made environments.

Improving map data through customer feedback

@mapbox @nikinfour

Mapbox + OpenStreetMap

- Mapbox maps uses OpenStreetMap data.
- Mapbox directions API is powered by OpenStreetMapRouting (OSRM) routing engine.
- Mapping with OpenStreetMap community.

What is Map feedback?

- Feedback submitted by end users.
- It could be about anything like missing data, rendering issues, style issues, satellite issues etc.

https://duckduckgo.com/?q=toronto&ia=maps

toronto

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Bloor St W
Keele St
Yonge St
High Park
Bloor West Village
Bloor St W
High Park Ave
Quebec Ave
Gowrie Ave
Bennett Park
High Park
Parkview Gardens Parkette
Parkview Cleaners
Spring Rd
Oakmount Rd
Pacfic Ave
Dakota Ave
Bloor St W
Subway

+ -

Improve this map



Report an error on the map

1 Click on the place on the map where you found the problem

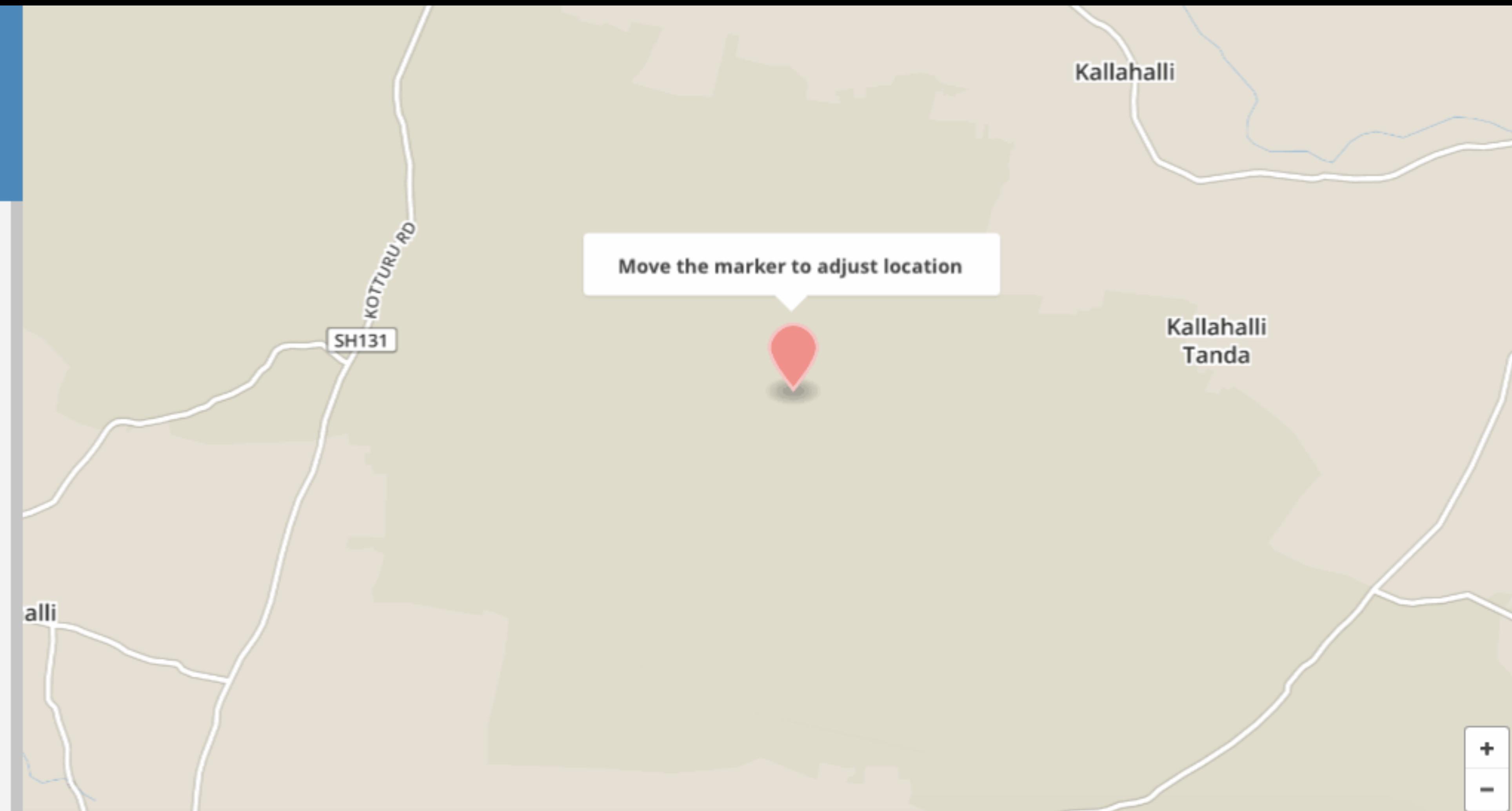
2 A Road, Path, or Highway is select a reason

3 More details... If it is misnamed, what is the current name?

[Send feedback](#)

or [Edit the map](#)

Move the marker to adjust location

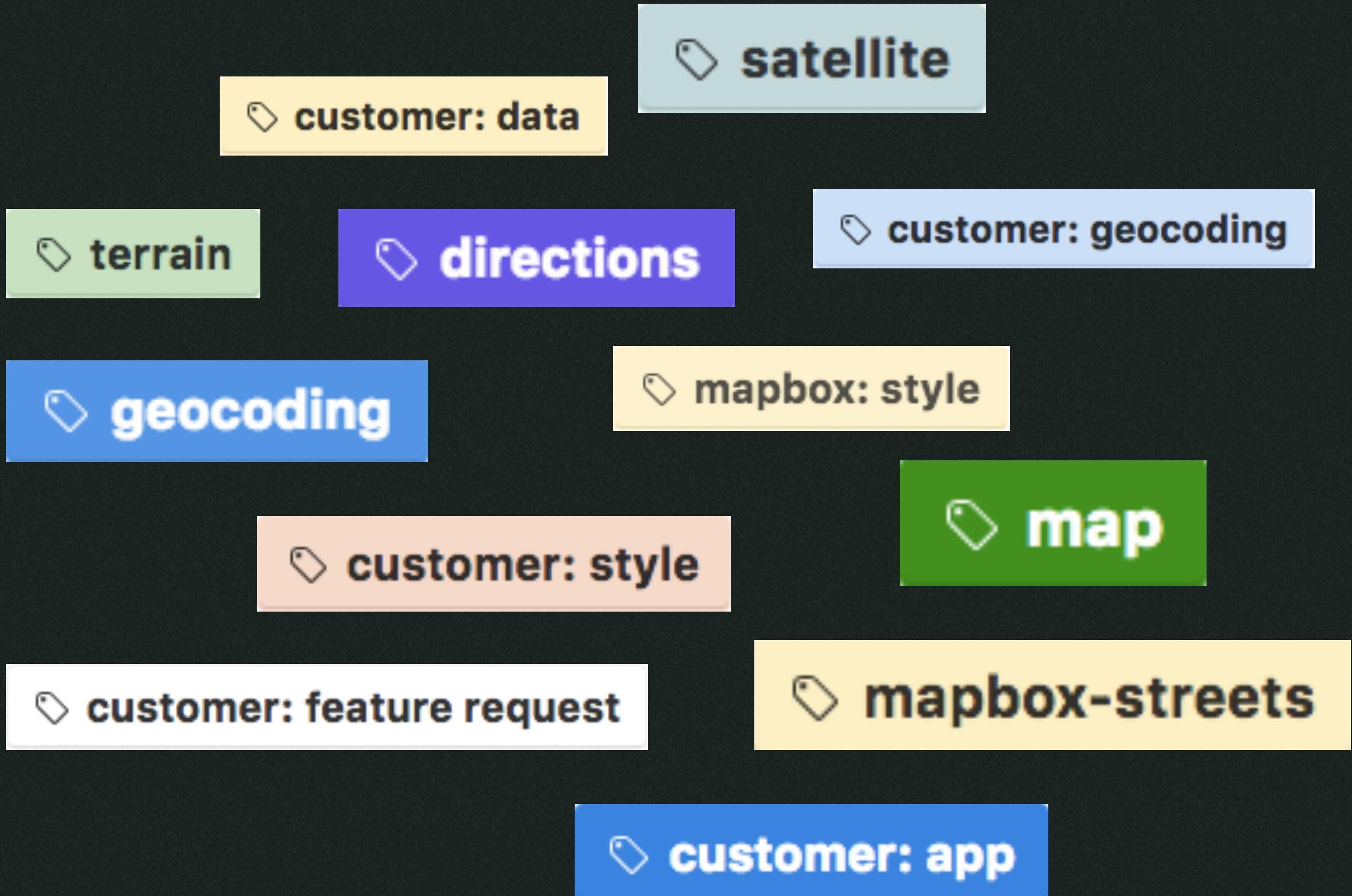


Why Map feedback?

- Improve and update data quickly.
- Mapbox maps are used by millions.
- Proactive fixes for the map.

Types of issues

- Data Issues
- Satellite Issues
- Map style Issues
- Customer issues



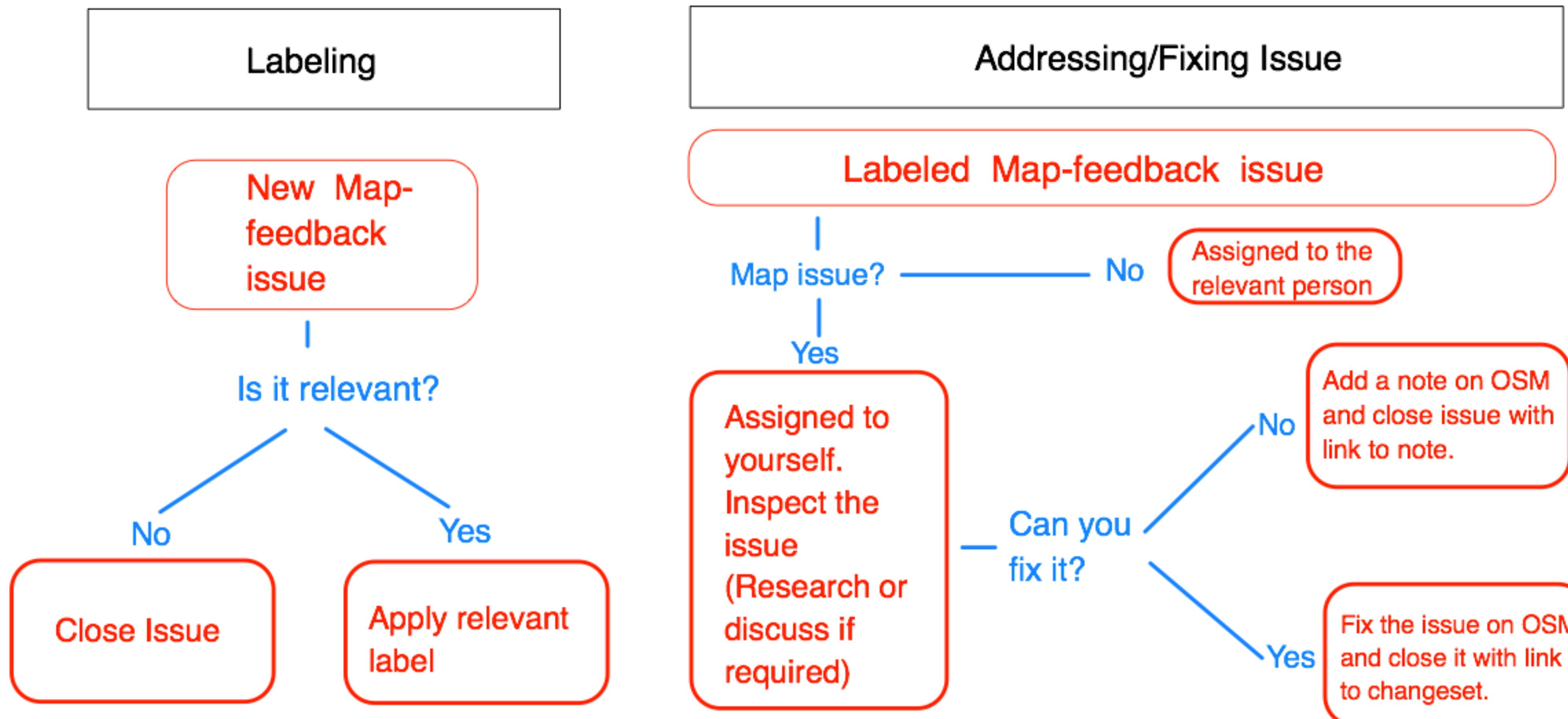
Other Issues

- *Yes, there is a problem ... I generally want to work in your company.
Arrange for remote work . If that - I do not know English .)))*
- *This is the real location of the fountain of youth*
- *My friend who lives here smells bad*

What happens to the feedback?

- Mapbox data team looks into each map feedback on a daily basis.
- Fixes the data problems.
- Adds OSM notes.
- All Mapbox related issues are shared to the respective internal teams
- Customer related issues are collated and forwarded to the respective customers.

MAP-FEEDBACK WORKFLOW

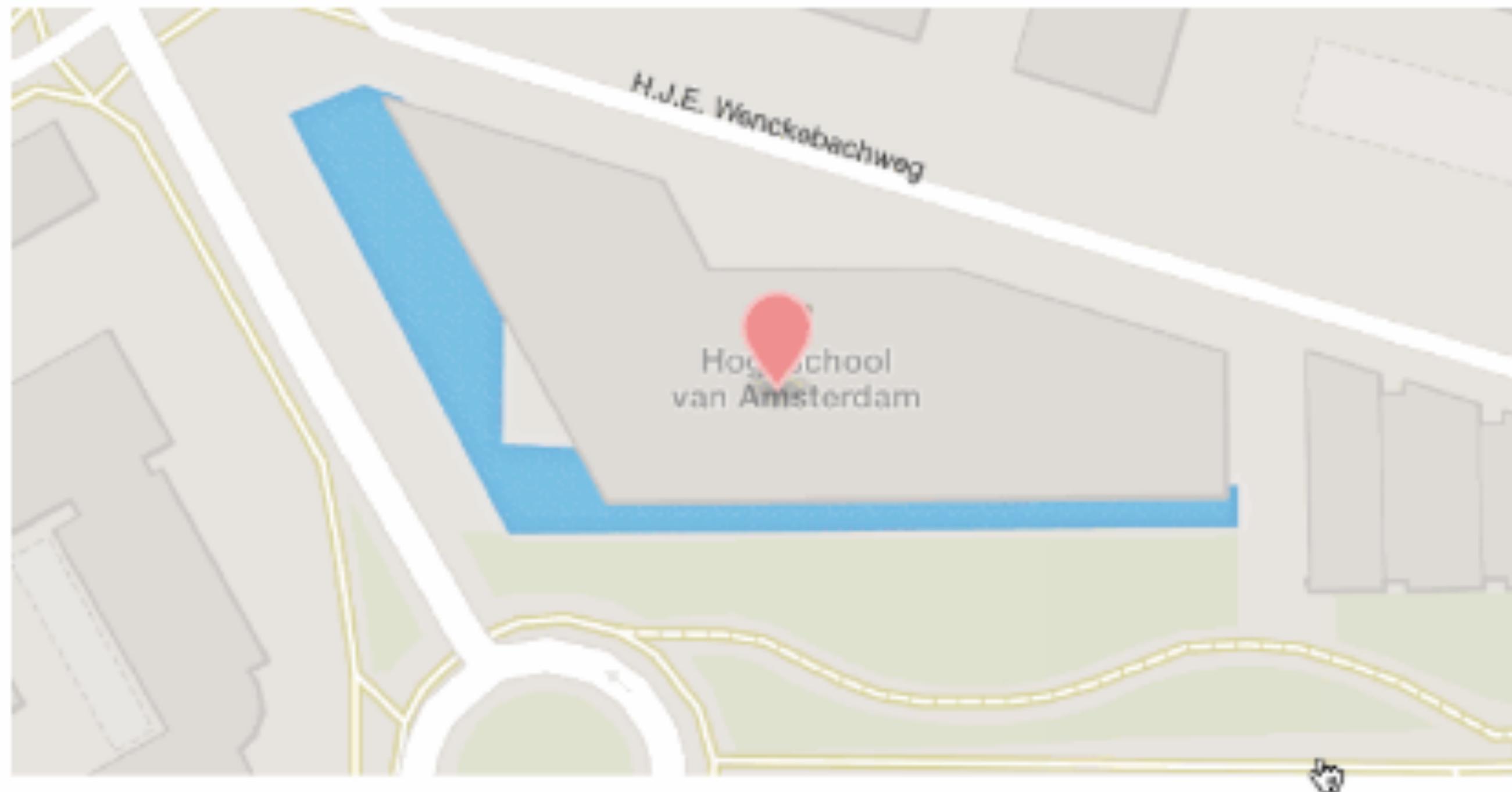




MapboxBot commented 2 hours ago

The Hogeschool van Amsterdam does no longer rents this building.

- Referrer:
- Location: Hje Wenckebachweg 144, Amsterdam-Duivendrecht, Noord-Holland 11114, Netherlands



- Map ID:
- OSM: [View on OSM](#) | [Edit in ID](#) | [Edit in JOSM](#)
- Directions:
- Geocoded query:
- Customer: [Mapbox account](#) | [Search issues](#)

Labels

map

Milestone

No milestone

Assignee

No one—assign yourself

Notifications

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2 participants



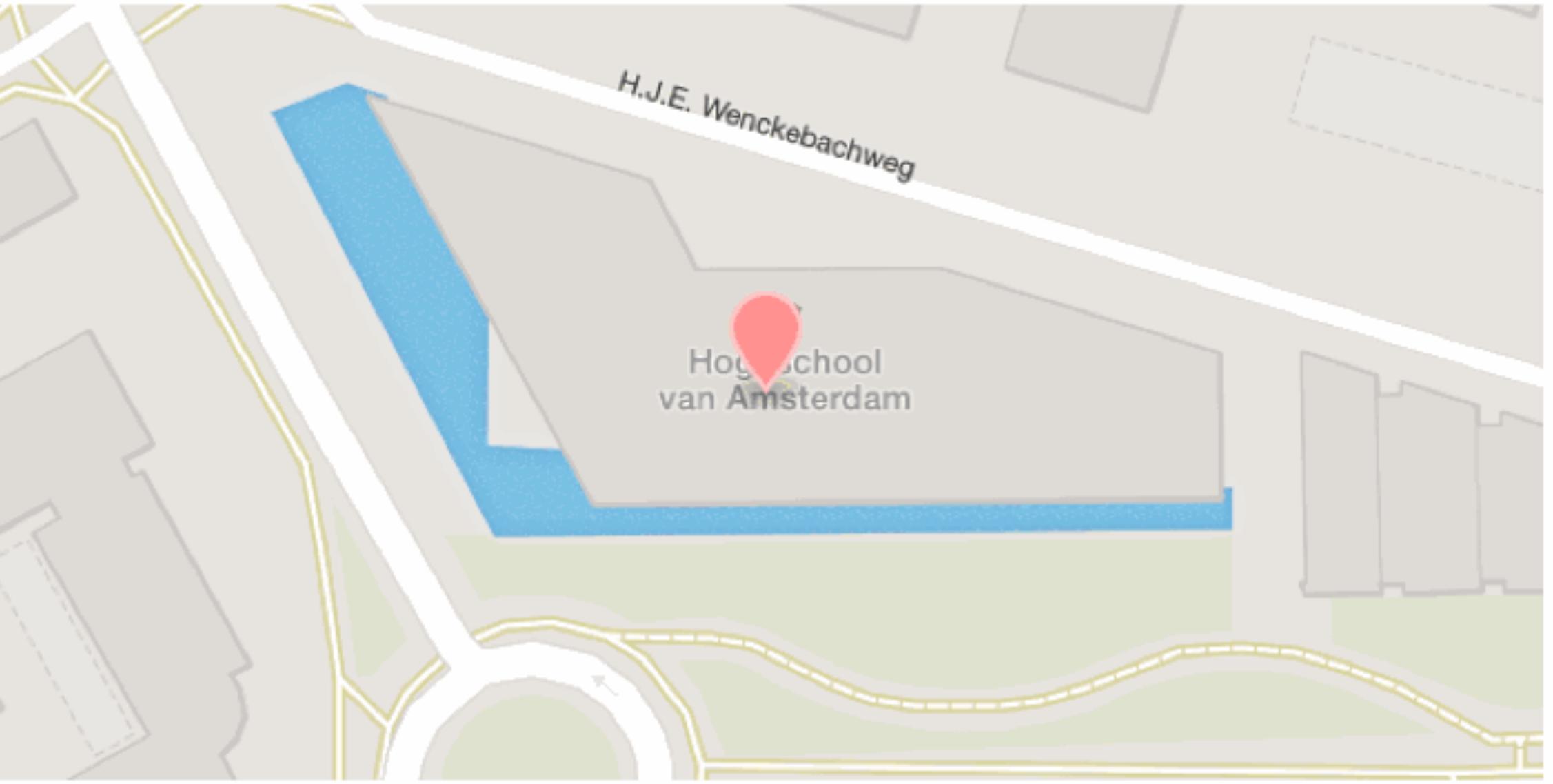
Lock conversation

Map feedback ticket

 MapboxBot commented 2 hours ago

The Hogeschool van Amsterdam does no longer rents this building.

- **Referrer:**
- **Location:** Hje Wenckebachweg 144, Amsterdam-Duivendrecht, Noord-Holland 1114, Netherlands

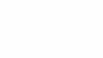


- **Map ID:**
- **OSM:** [View on OSM](#) | [Edit in ID](#) | [Edit in JOSM](#)
- **Directions:**
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Labels  

None yet 

Milestone 

No milestone 

Assignee 

No one—assign yourself 

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1 participant

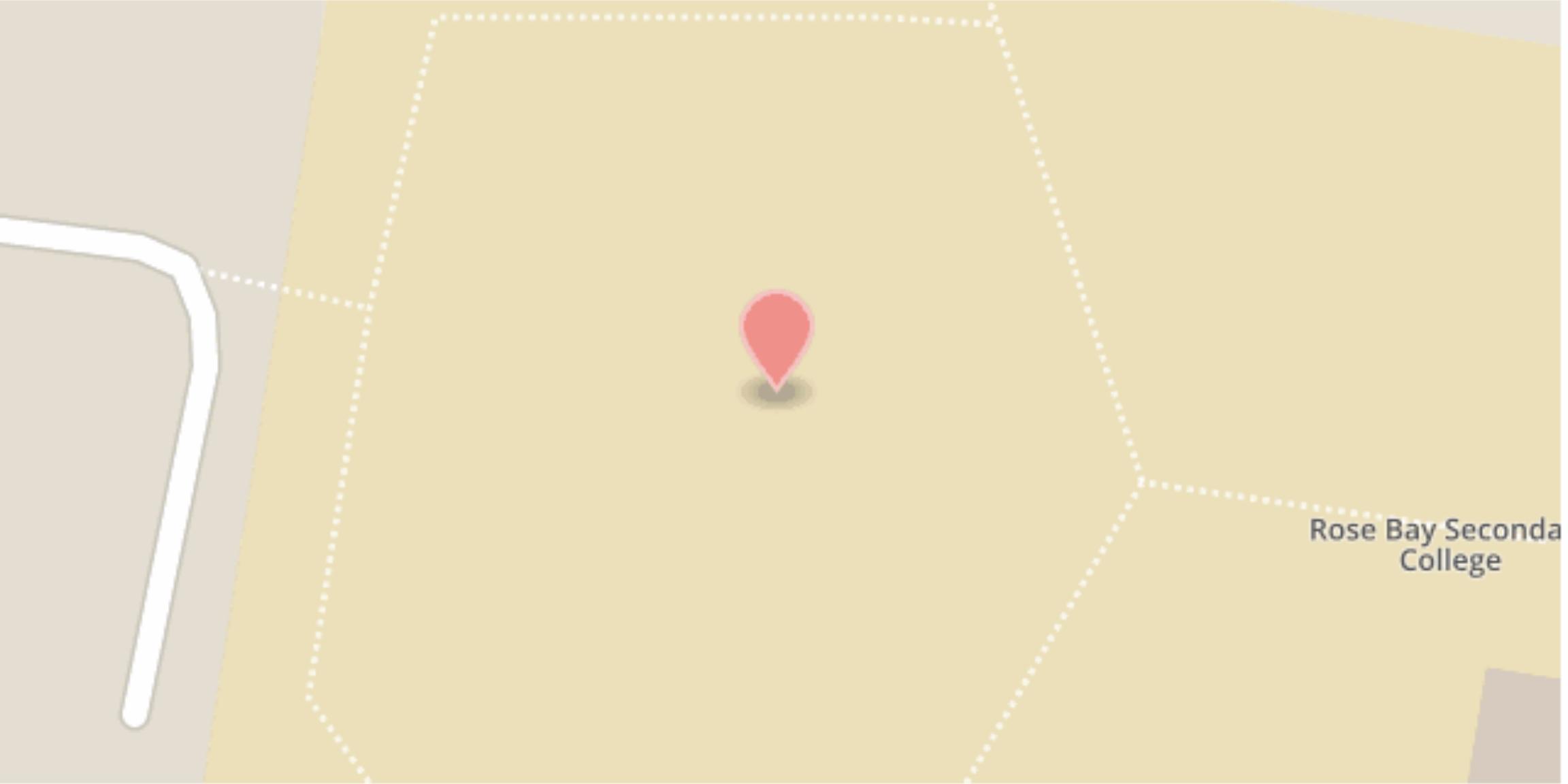

 [Lock conversation](#)

Labelling Issues

 MapboxBot commented 2 minutes ago

Dead end road and street name, The Avenue

- Referrer:
- Location: Reina Street, Sydney, New South Wales 2029, Australia



Labels 
None yet

Milestone 
No milestone

Assignee 
No one—assign yourself

Notifications

 Unsubscribe
You're receiving notifications because you're subscribed to this repository.

1 participant



 Lock conversation

Assigning issues to yourself

Tool(s)

- JOSM
- mapbox.com/osm-comments



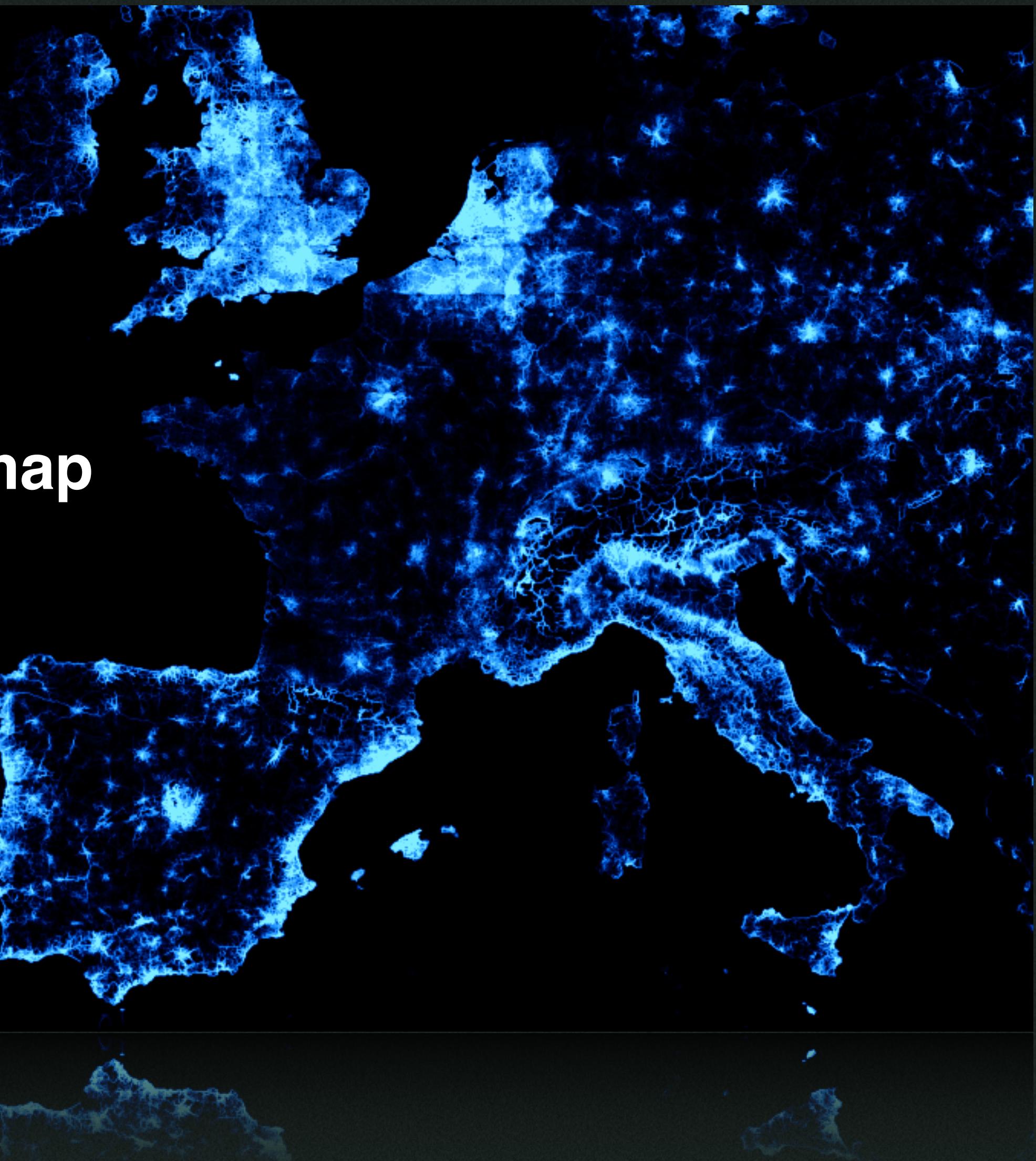
Open data source



Tiger Delta data

Starva Global heat map

Wikipedia



Community

- Proactive fixes
- Resolving the OSM notes.
- Turning End users into OpenStreetMap contributors.

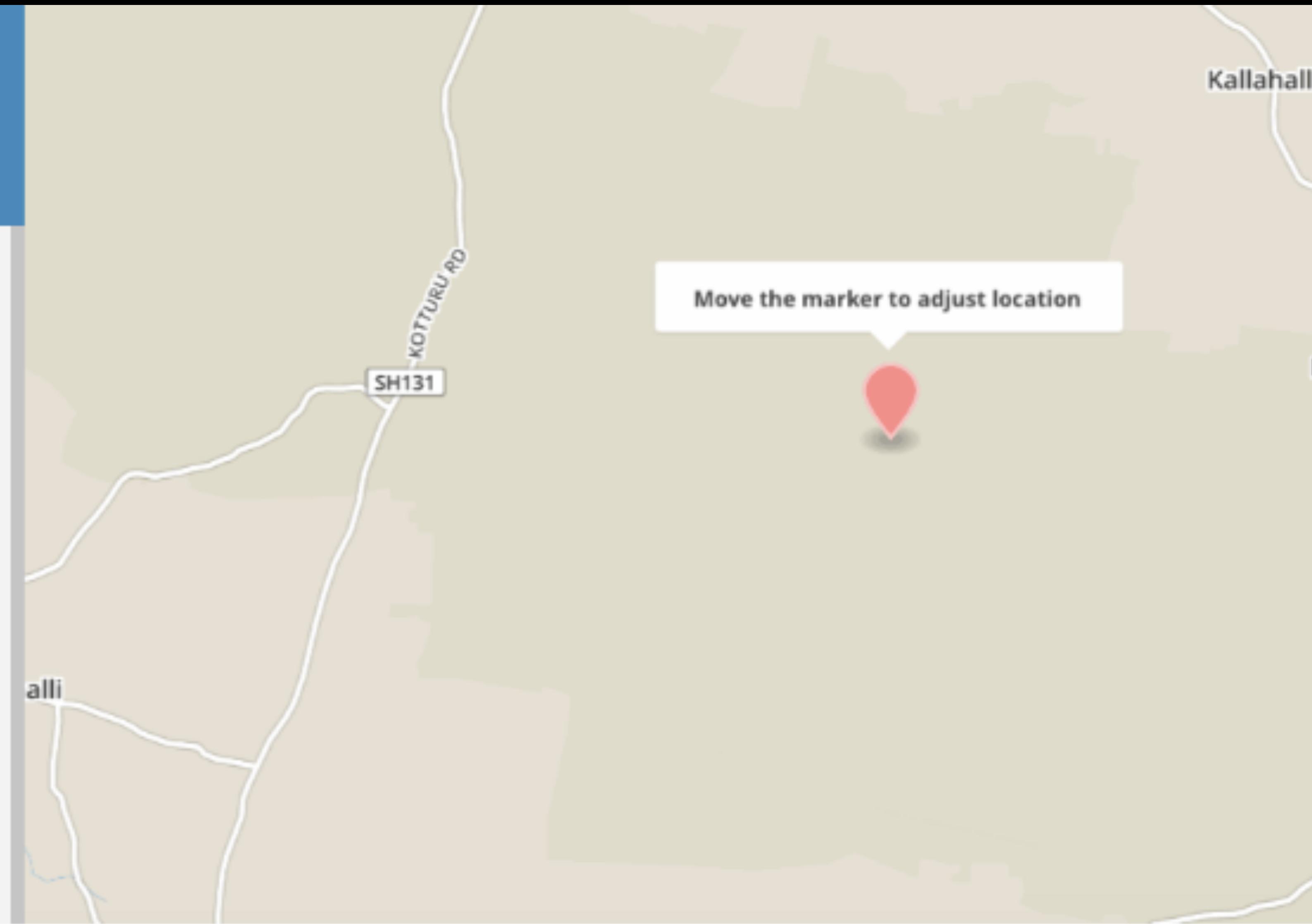


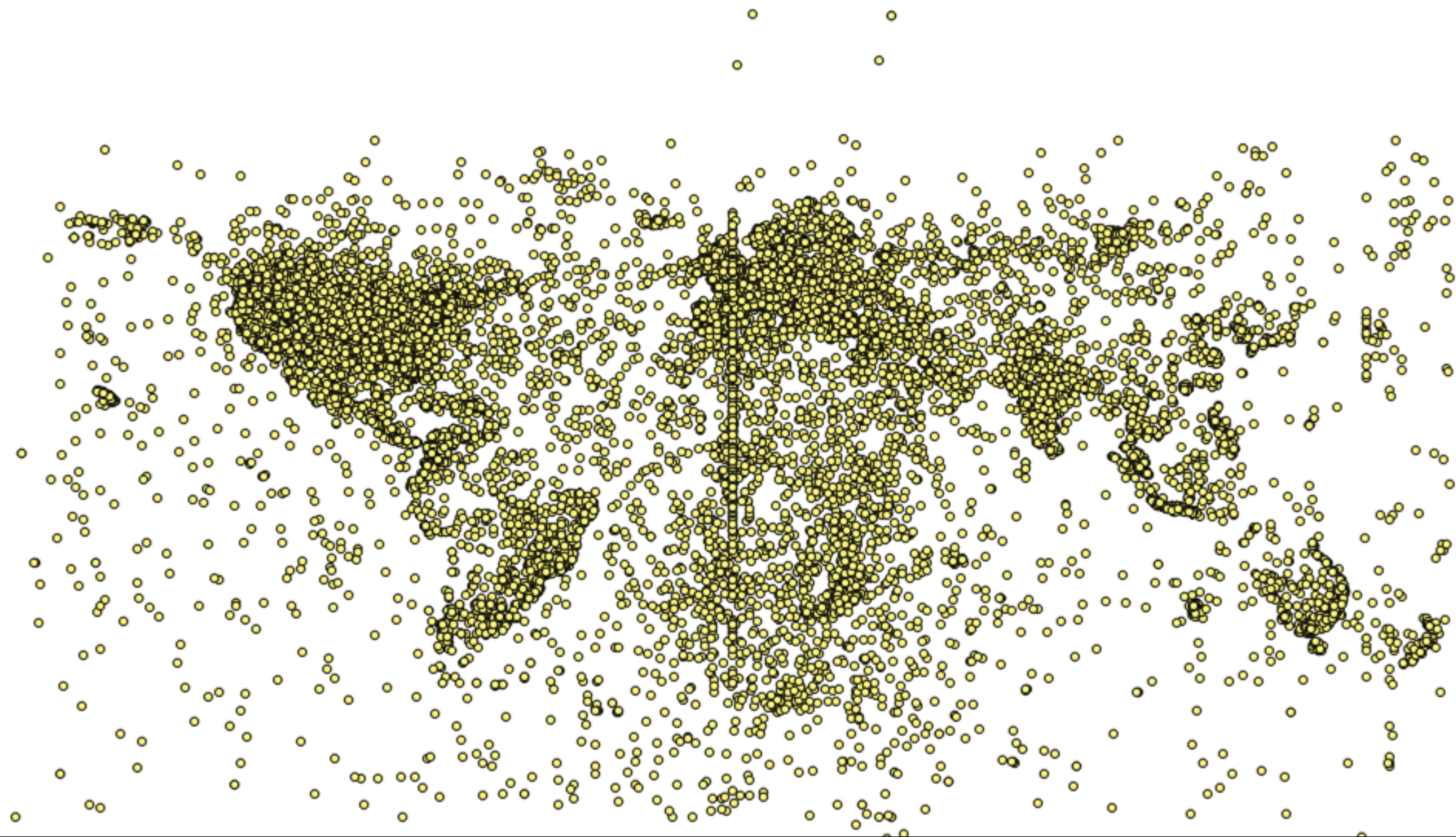
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So far...

- Total feedback - **50,384**
- Data fixes - ~**3,400**
- OSM notes - ~**2,811**
- Customer issues - ~**6500**
- Not actionable - ~**25000**

Future >

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Openstreetmap.org/user/nikhilprabhakar**