

Soufiane ABOULHAMAM

ERP Administrator for Administrative Solutions & Web Developer
Department - Al Akhawayn University

ITS



With a background in Computer Science and a minor in Business Administration, I work as an ERP Administrator at Al Akhawayn University. I focus on clear communication, understanding team needs, and delivering user-friendly solutions. My approach blends technical expertise with a service mindset to bridge the gap between systems and people.

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📍 Ifrane/Casablanca, Morocco

EDUCATION

Bachelor of Science in Computer Science/ Minor in Business Administration

Al Akhawayn University in Ifrane

09/2020 - 07/2024

GPA : 3.34/4.00

High School Degree

Riad High School in Casablanca

02/2019 - 07/2020

PROFESSIONAL EXPERIENCES

ERP Administrator for Administrative Solutions - Full time

ITS Department - Al Akhawayn University

09/2024 - Present

Tasks

- Managing Al Akhawayn University Administrative tools (Sage, Jenzabar J1, TCPOS, CPanel...etc)
- Supervising Deviteam (Apps & Web Development Team)
- Engineer of AI Committee, responsible of integrating AI in the university's departments and schools within the scope of AUI Strategic Plan.

Resident Assistant (Part-time job)

Housing & Residential life of Al Akhawayn University

10/2022 - 06/2024

Tasks:

- Managing a residence building of around 120 students.
- Working in Housing & Residential Life offices in different sites for 6-10 hours a week

Software Developer intern

Marsa Maroc in Port of Casablanca

06/2023 - 08/2023

Tasks:

- Creating an Android application of AC REPORT, a ship management software.
- Developing a software engineering documentation of the application.

Contact : Ilyas LAMRANI - i_lamrani@marsamaroc.co.ma

IT intern

Intelcia IT Solutions in Casablanca

08/2021 - 09/2021

Tasks:

- Opening, closing and processing tickets.
- Basics of Network (Types of networks, building networks, steps to find solutions when a problem happens in a network...).

Contact : Fatim Zahra BERRADA LAMINE - fatimzahra.berradalamine@intelcia.com

SKILLS

HTML & CSS & JS

ReactJS & NextJS

VueJS

AngularJS

Python

SaaS & ERP

Sage

SQL

MongoDB

PowerBI

GenAI & NoCode

Project Management

Agile Methodologies

Teamwork

Communication

Creativity

PROJECTS

Aspatrans (Ongoing)

- Digital solution that connects personal transport companies with businesses that need regular employee transportation solutions.

AUI Reporting System (04/2025 - Present)

- Reporting Dashboard, Visualization tool and analyzer system for operational departments of Al Akhawayn University

Hotel Reservation System (02/2025 - Present)

- Hotel Reservation System for AUI Alumni, faculty and staff.

Attendance Dashboard (12/2024 - Present)

- Roll Call Attendance Dashboard for AUI.

GoChat (10/2024 - 01/2025)

- AI-Powered Chatbot designed to assist AUI community, automate ticket creation, easy application...

AUIMarket (01/2024 - 06/2024)

- Online multivendor platform, designed mainly for AUI student.

CERTIFICATES

Certified GenAI Expert (Ongoing)

Blockchain Council

LANGUAGES

French



English



Arabic



INTERESTS

Football

Music Production

Volunteering

Travelling

Hiking