

# Untitled4

February 6, 2024

## 1 Hotel Bookings EDA

**Introduction:** The hotel\_bookings.csv file provides a comprehensive snapshot of hotel reservations, encompassing guest demographics, booking details, and reservation statuses. With variables ranging from the type of hotel to the average daily rate and reservation status, this dataset offers a wealth of insights into booking patterns and guest behavior within the hospitality industry. Through exploratory analysis, we aim to uncover key trends and patterns that can inform strategic decision-making in the dynamic world of hotel management.

step 0 : imports and reading data :

import packages :

```
[82]: import pandas as pd
import matplotlib.pyplot as plt
import numpy as np
import seaborn as sns
```

load dataset :

```
[ ]: df=pd.read_csv('hotel_bookings.csv')
```

step 1 : data understanding :

```
[46]: # Increase the maximum number of displayed columns to 200 for better visibility

pd.set_option('display.max_columns', 200)
```

```
[47]: # Display first few rows of the dataframe

df.head()
```

```
[47]:
```

	index	hotel	is_canceled	lead_time	arrival_date_year	\
0	0	Resort Hotel	0	342	2015	
1	1	Resort Hotel	0	737	2015	
2	2	Resort Hotel	0	7	2015	
3	3	Resort Hotel	0	13	2015	
4	4	Resort Hotel	0	14	2015	

```
arrival_date_month arrival_date_week_number arrival_date_day_of_month \
```

0	July	27	1
1	July	27	1
2	July	27	1
3	July	27	1
4	July	27	1

	stays_in_weekend_nights	stays_in_week_nights	adults	children	babies	\
0	0	0	2	0.0	0	
1	0	0	2	0.0	0	
2	0	1	1	0.0	0	
3	0	1	1	0.0	0	
4	0	2	2	0.0	0	

	meal	country	market_segment	distribution_channel	is_repeated_guest	\
0	BB	PRT	Direct	Direct	0	
1	BB	PRT	Direct	Direct	0	
2	BB	GBR	Direct	Direct	0	
3	BB	GBR	Corporate	Corporate	0	
4	BB	GBR	Online TA	TA/TO	0	

	previous_cancellations	previous_bookings_not_canceled	reserved_room_type	\
0	0	0	C	
1	0	0	C	
2	0	0	A	
3	0	0	A	
4	0	0	A	

	assigned_room_type	booking_changes	deposit_type	agent	company	\
0	C	3	No Deposit	NaN	NaN	
1	C	4	No Deposit	NaN	NaN	
2	C	0	No Deposit	NaN	NaN	
3	A	0	No Deposit	304.0	NaN	
4	A	0	No Deposit	240.0	NaN	

	days_in_waiting_list	customer_type	adr	required_car_parking_spaces	\
0	0	Transient	0.0	0	
1	0	Transient	0.0	0	
2	0	Transient	75.0	0	
3	0	Transient	75.0	0	
4	0	Transient	98.0	0	

	total_of_special_requests	reservation_status	reservation_status_date
0	0	Check-Out	01-07-15
1	0	Check-Out	01-07-15
2	0	Check-Out	02-07-15
3	0	Check-Out	02-07-15
4	1	Check-Out	03-07-15

```
[48]: #get the shape of the dataframe (rows and columns)
```

```
df.shape
```

```
[48]: (119390, 33)
```

```
[49]: #gather basic information about the data
```

```
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
```

```
RangeIndex: 119390 entries, 0 to 119389
```

```
Data columns (total 33 columns):
```

#	Column	Non-Null Count	Dtype
0	index	119390 non-null	int64
1	hotel	119390 non-null	object
2	is_canceled	119390 non-null	int64
3	lead_time	119390 non-null	int64
4	arrival_date_year	119390 non-null	int64
5	arrival_date_month	119390 non-null	object
6	arrival_date_week_number	119390 non-null	int64
7	arrival_date_day_of_month	119390 non-null	int64
8	stays_in_weekend_nights	119390 non-null	int64
9	stays_in_week_nights	119390 non-null	int64
10	adults	119390 non-null	int64
11	children	119386 non-null	float64
12	babies	119390 non-null	int64
13	meal	119390 non-null	object
14	country	118902 non-null	object
15	market_segment	119390 non-null	object
16	distribution_channel	119390 non-null	object
17	is_repeated_guest	119390 non-null	int64
18	previous_cancellations	119390 non-null	int64
19	previous_bookings_not_canceled	119390 non-null	int64
20	reserved_room_type	119390 non-null	object
21	assigned_room_type	119390 non-null	object
22	booking_changes	119390 non-null	int64
23	deposit_type	119390 non-null	object
24	agent	103050 non-null	float64
25	company	6797 non-null	float64
26	days_in_waiting_list	119390 non-null	int64
27	customer_type	119390 non-null	object
28	adr	119390 non-null	float64
29	required_car_parking_spaces	119390 non-null	int64
30	total_of_special_requests	119390 non-null	int64
31	reservation_status	119390 non-null	object
32	reservation_status_date	119390 non-null	object

```
dtypes: float64(4), int64(17), object(12)
memory usage: 30.1+ MB
```

```
[50]: #gather descriptive statistics about the data
```

```
df.describe()
```

```
[50]:
```

	index	is_canceled	lead_time	arrival_date_year	\
count	119390.000000	119390.000000	119390.000000	119390.000000	
mean	59694.500000	0.370416	104.011416	2016.156554	
std	34465.068657	0.482918	106.863097	0.707476	
min	0.000000	0.000000	0.000000	2015.000000	
25%	29847.250000	0.000000	18.000000	2016.000000	
50%	59694.500000	0.000000	69.000000	2016.000000	
75%	89541.750000	1.000000	160.000000	2017.000000	
max	119389.000000	1.000000	737.000000	2017.000000	

	arrival_date_week_number	arrival_date_day_of_month	\
count	119390.000000	119390.000000	
mean	27.165173	15.798241	
std	13.605138	8.780829	
min	1.000000	1.000000	
25%	16.000000	8.000000	
50%	28.000000	16.000000	
75%	38.000000	23.000000	
max	53.000000	31.000000	

	stays_in_weekend_nights	stays_in_week_nights	adults	\
count	119390.000000	119390.000000	119390.000000	
mean	0.927599	2.500302	1.856403	
std	0.998613	1.908286	0.579261	
min	0.000000	0.000000	0.000000	
25%	0.000000	1.000000	2.000000	
50%	1.000000	2.000000	2.000000	
75%	2.000000	3.000000	2.000000	
max	19.000000	50.000000	55.000000	

	children	babies	is_repeated_guest	\
count	119386.000000	119390.000000	119390.000000	
mean	0.103890	0.007949	0.031912	
std	0.398561	0.097436	0.175767	
min	0.000000	0.000000	0.000000	
25%	0.000000	0.000000	0.000000	
50%	0.000000	0.000000	0.000000	
75%	0.000000	0.000000	0.000000	
max	10.000000	10.000000	1.000000	

	previous_cancellations	previous_bookings_not_canceled	\
count	119390.000000	119390.000000	
mean	0.087118	0.137097	
std	0.844336	1.497437	
min	0.000000	0.000000	
25%	0.000000	0.000000	
50%	0.000000	0.000000	
75%	0.000000	0.000000	
max	26.000000	72.000000	

	booking_changes	agent	company	days_in_waiting_list	\
count	119390.000000	103050.000000	6797.000000	119390.000000	
mean	0.221124	86.693382	189.266735	2.321149	
std	0.652306	110.774548	131.655015	17.594721	
min	0.000000	1.000000	6.000000	0.000000	
25%	0.000000	9.000000	62.000000	0.000000	
50%	0.000000	14.000000	179.000000	0.000000	
75%	0.000000	229.000000	270.000000	0.000000	
max	21.000000	535.000000	543.000000	391.000000	

	adr	required_car_parking_spaces	total_of_special_requests
count	119390.000000	119390.000000	119390.000000
mean	101.831122	0.062518	0.571363
std	50.535790	0.245291	0.792798
min	-6.380000	0.000000	0.000000
25%	69.290000	0.000000	0.000000
50%	94.575000	0.000000	0.000000
75%	126.000000	0.000000	1.000000
max	5400.000000	8.000000	5.000000

```
[51]: #display all column name
df.columns
```

```
[51]: Index(['index', 'hotel', 'is_canceled', 'lead_time', 'arrival_date_year',
'arrival_date_month', 'arrival_date_week_number',
'arrival_date_day_of_month', 'stays_in_weekend_nights',
'stays_in_week_nights', 'adults', 'children', 'babies', 'meal',
'country', 'market_segment', 'distribution_channel',
'is_repeated_guest', 'previous_cancellations',
'previous_bookings_not_canceled', 'reserved_room_type',
'assigned_room_type', 'booking_changes', 'deposit_type', 'agent',
'company', 'days_in_waiting_list', 'customer_type', 'adr',
'required_car_parking_spaces', 'total_of_special_requests',
'reservation_status', 'reservation_status_date'],
dtype='object')
```

```
[52]: #display the data types of columns in the DataFrame
```

```
df.dtypes
```

```
[52]: index                int64
hotel                object
is_canceled          int64
lead_time            int64
arrival_date_year     int64
arrival_date_month    object
arrival_date_week_number  int64
arrival_date_day_of_month  int64
stays_in_weekend_nights  int64
stays_in_week_nights    int64
adults               int64
children             float64
babies               int64
meal                 object
country              object
market_segment        object
distribution_channel   object
is_repeated_guest     int64
previous_cancellations  int64
previous_bookings_not_canceled  int64
reserved_room_type     object
assigned_room_type     object
booking_changes        int64
deposit_type          object
agent                float64
company              float64
days_in_waiting_list  int64
customer_type          object
adr                  float64
required_car_parking_spaces  int64
total_of_special_requests  int64
reservation_status     object
reservation_status_date  object
dtype: object
```

## step 2 : Data Analysis and Visualization :

```
[55]: #calculat the percentage of cancelled and not cancelled bookings
```

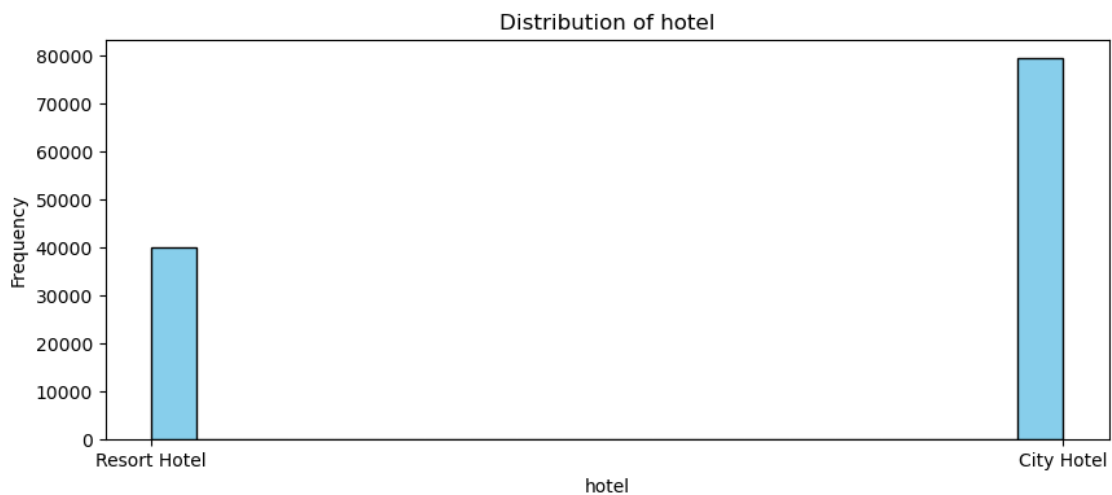
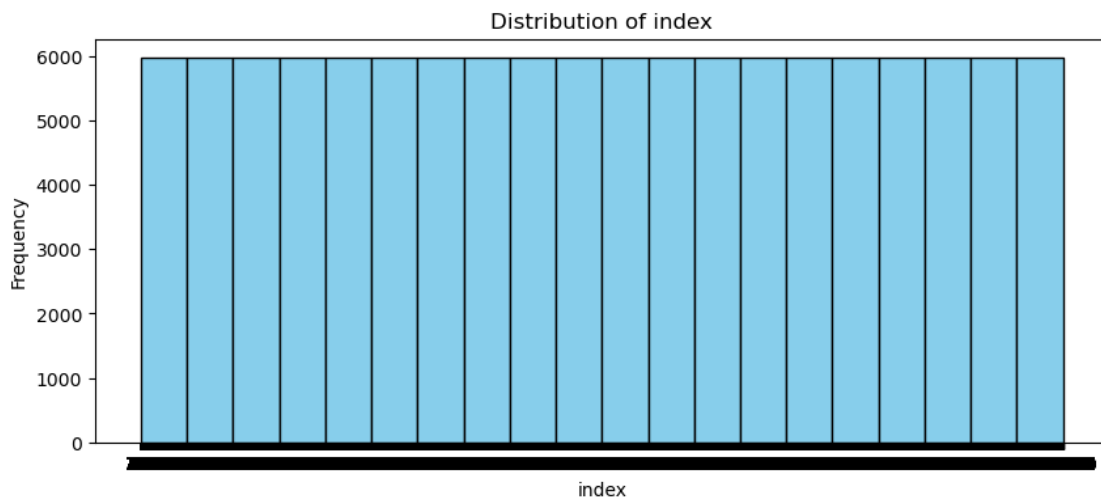
```
cancelled_perc = df['is_canceled'].value_counts(normalize =True)
cancelled_perc
```

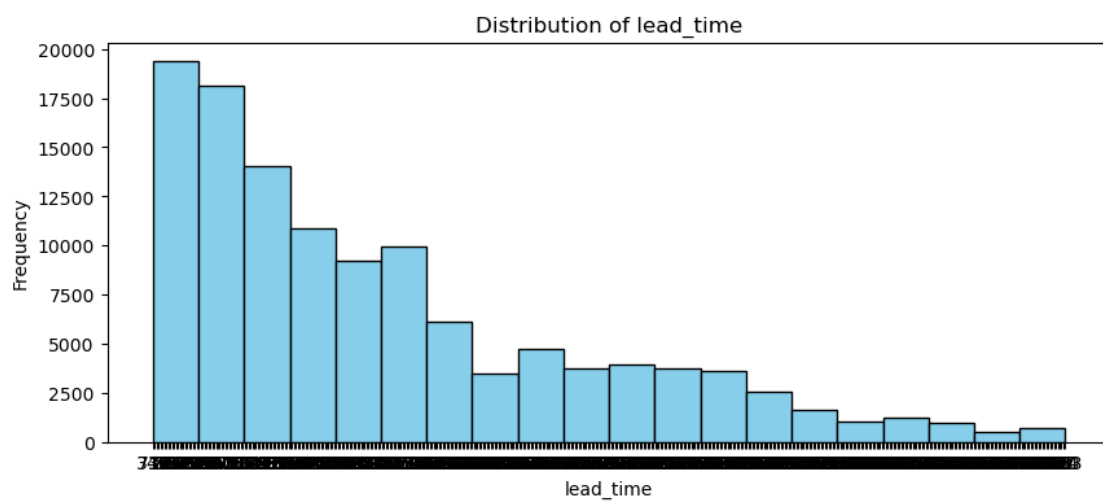
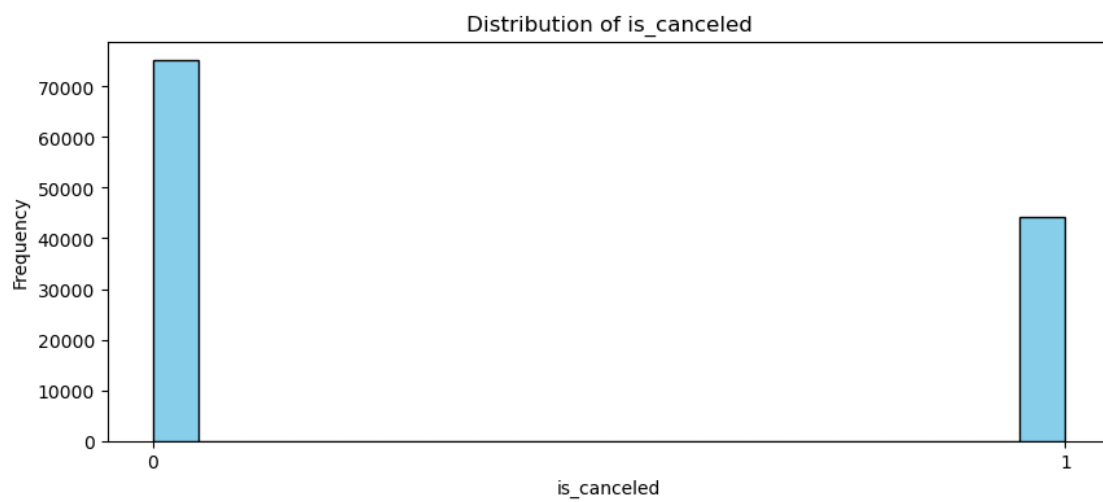
```
[55]: is_canceled
0      0.629589
```

```
1    0.370411
Name: proportion, dtype: float64
```

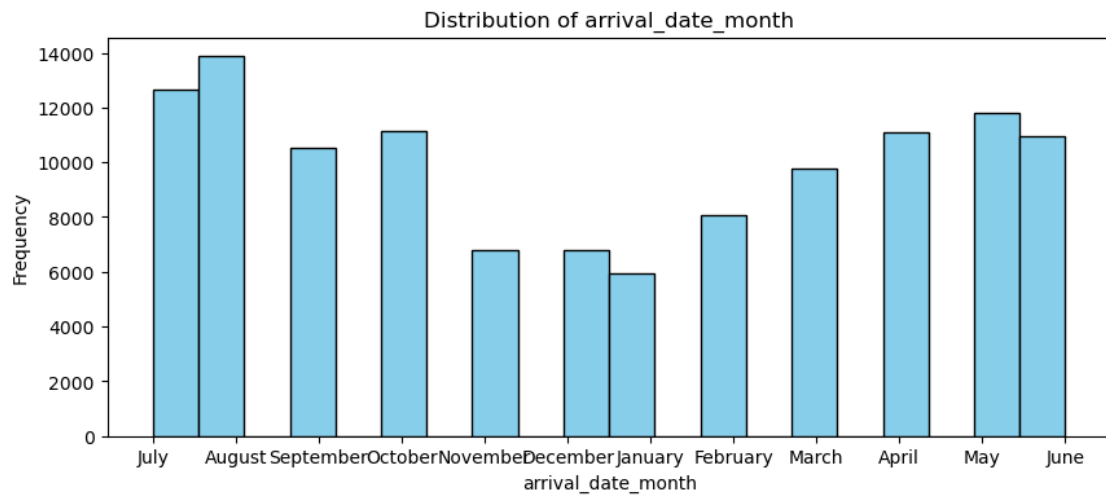
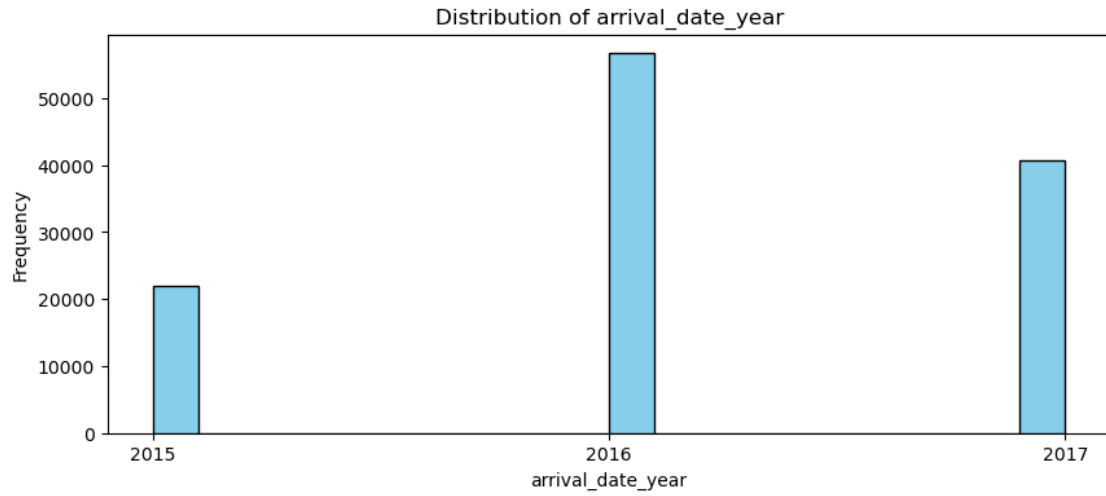
```
[ ]: #creating histograms to visualize the distribution of values. Each histogram is
      ↪labeled with the column name and displays the frequency of values.
```

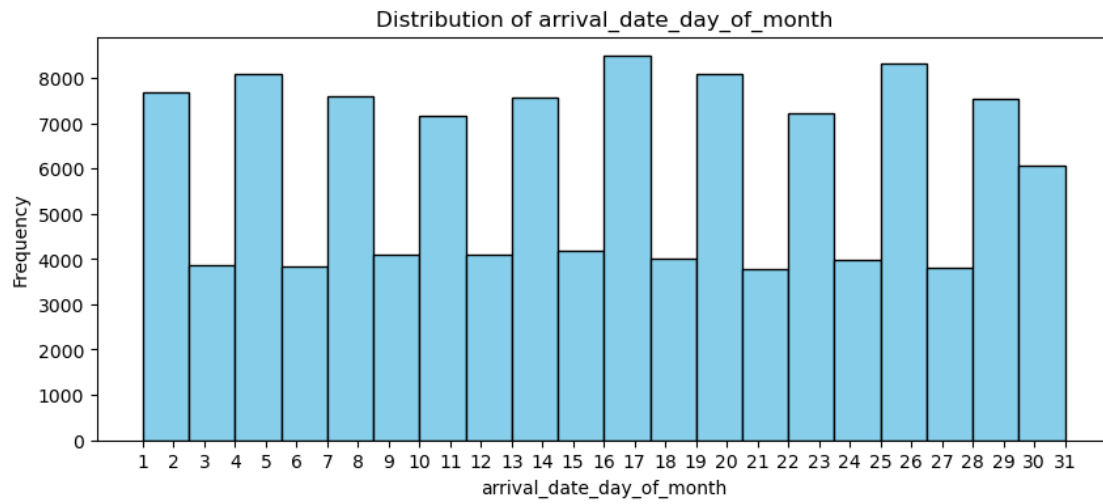
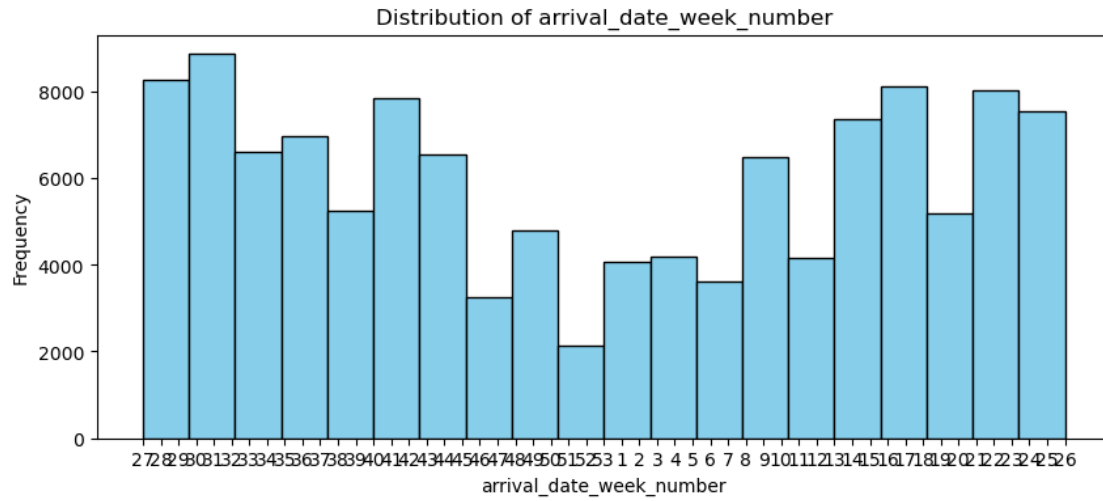
```
for col in df.columns:
    df[col] = df[col].astype(str)
    plt.figure(figsize=(10, 4))
    plt.hist(df[col], bins=20, color='skyblue', edgecolor='black')
    plt.title(f'Distribution of {col}')
    plt.xlabel(col)
    plt.ylabel('Frequency')
    plt.show()
```

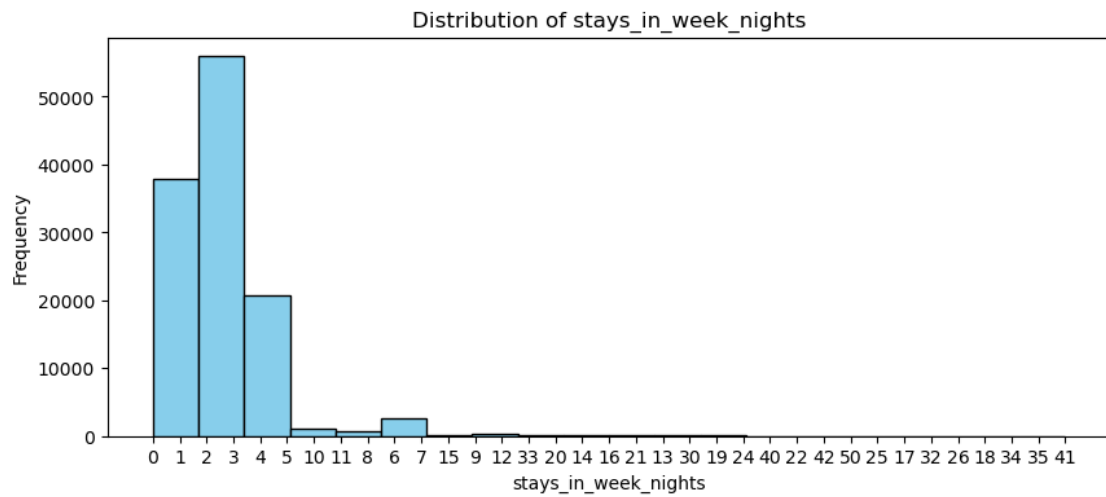
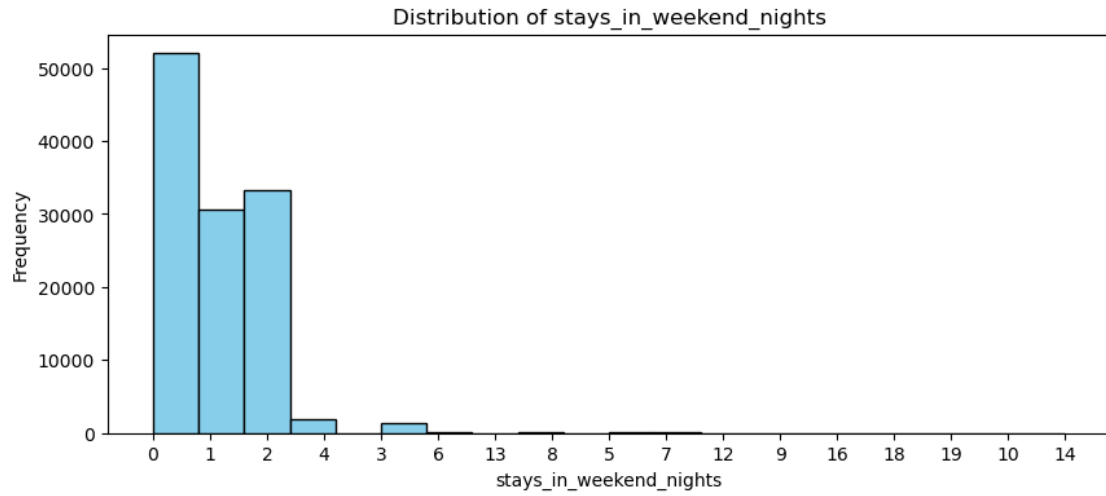


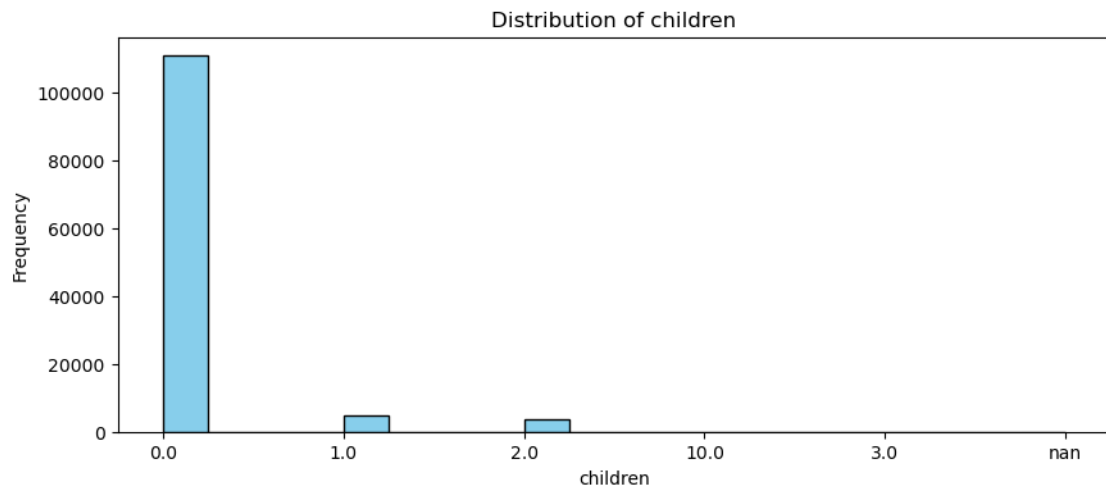
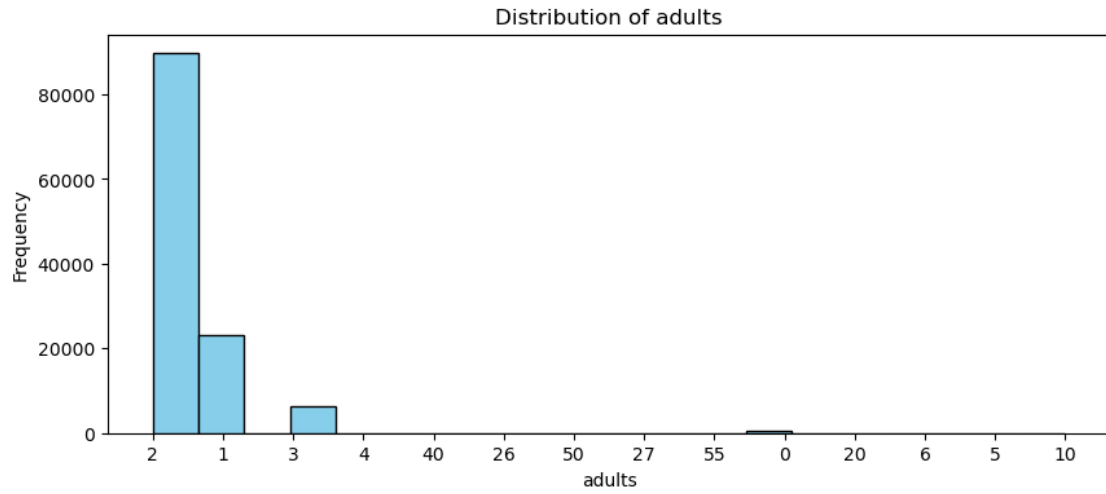


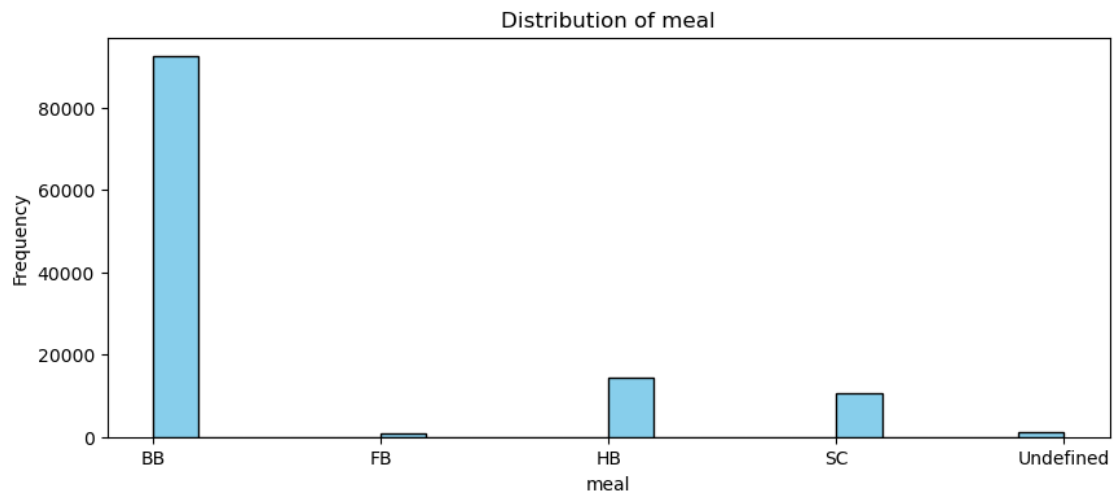
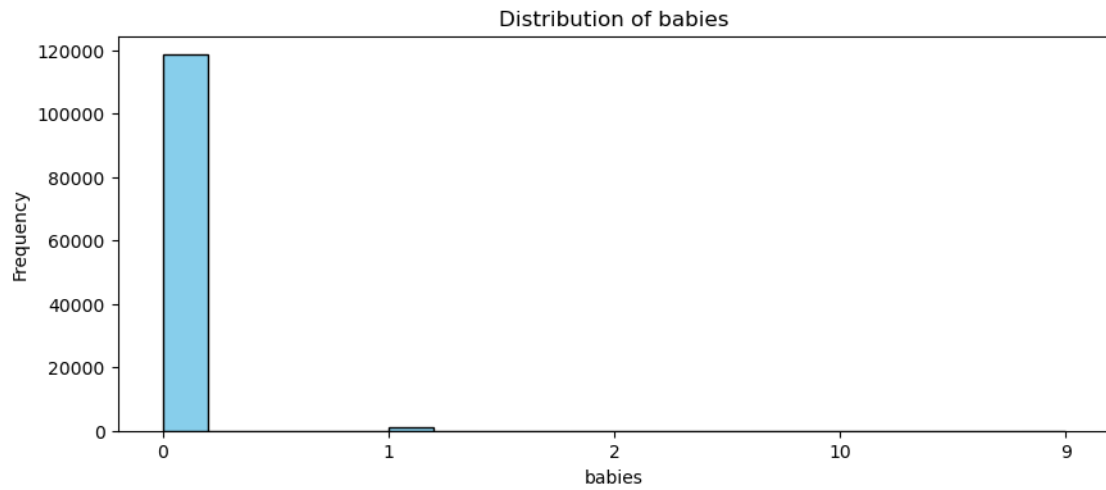


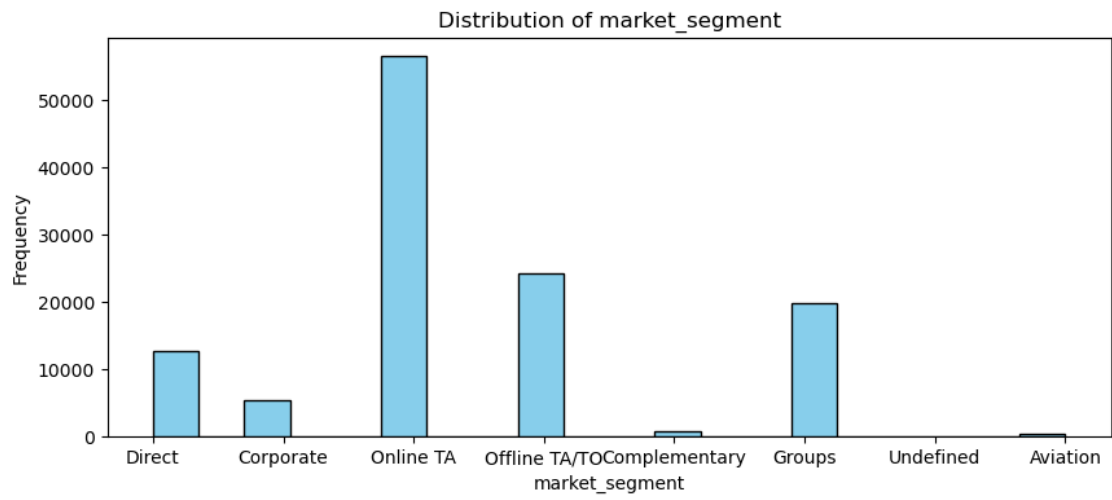
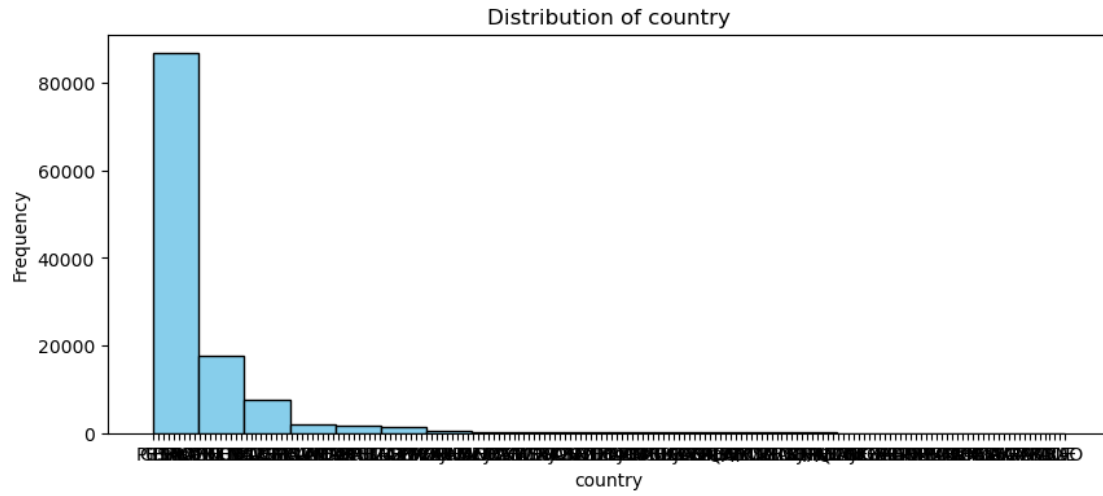


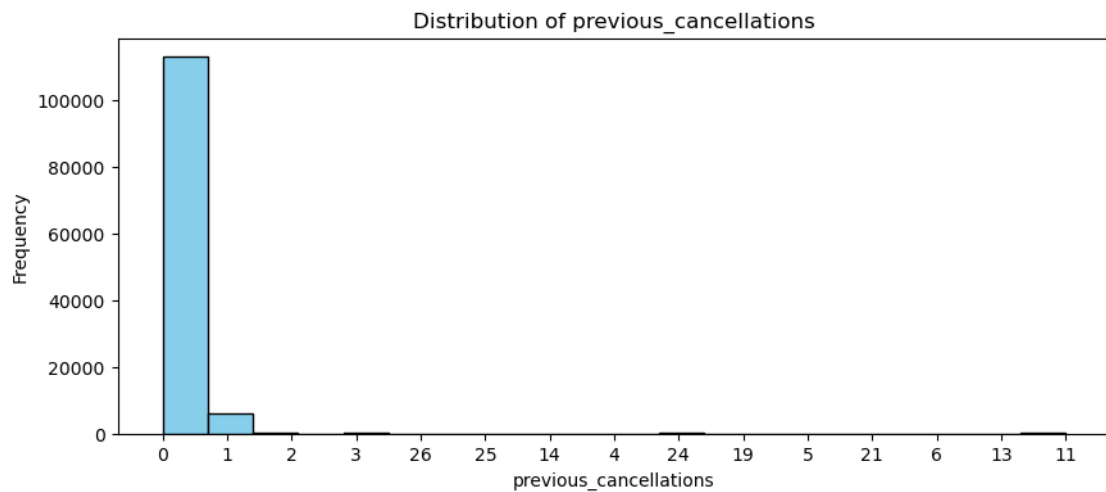
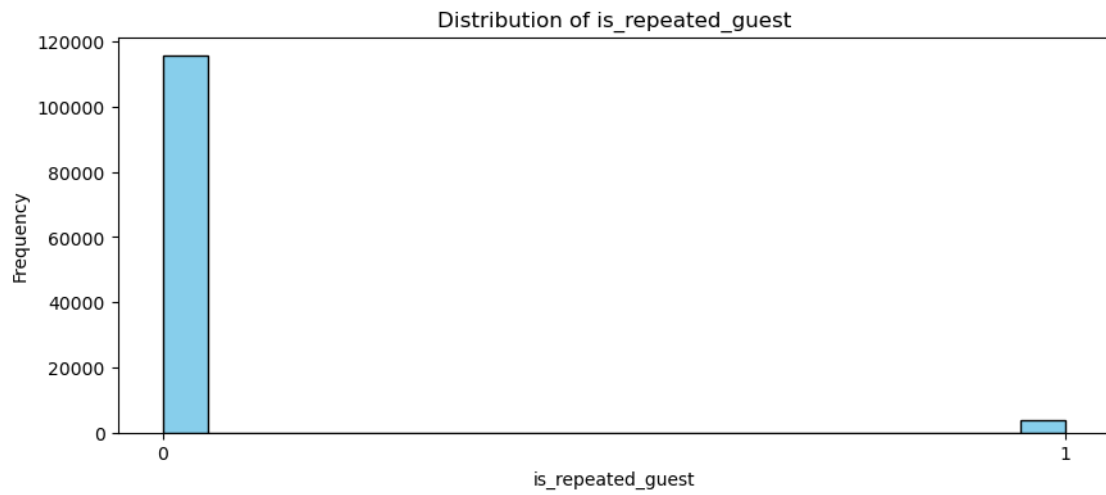
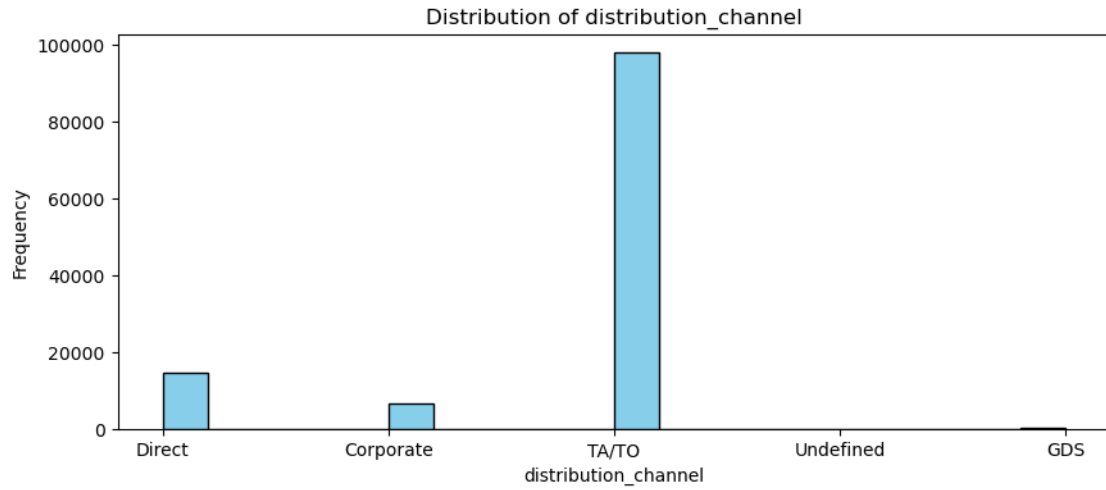


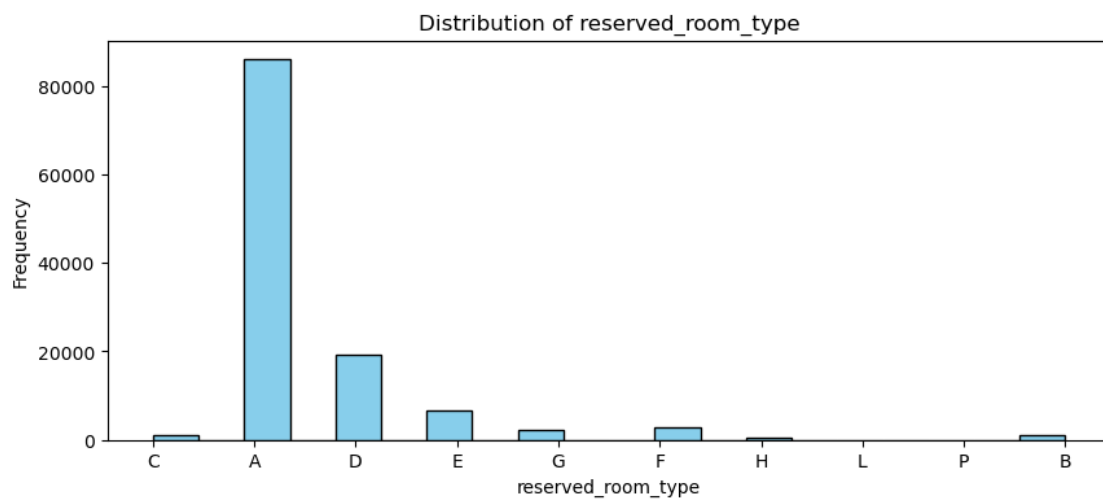
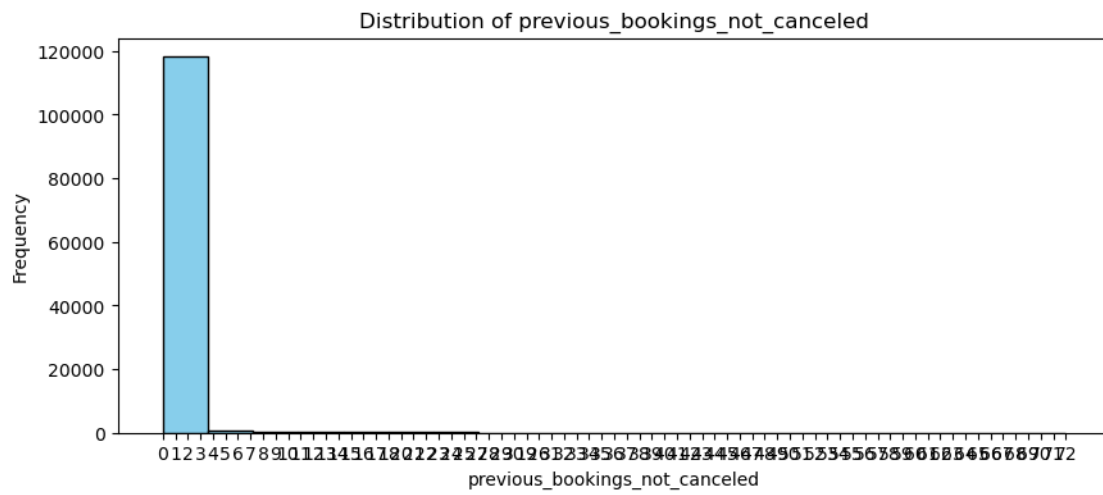




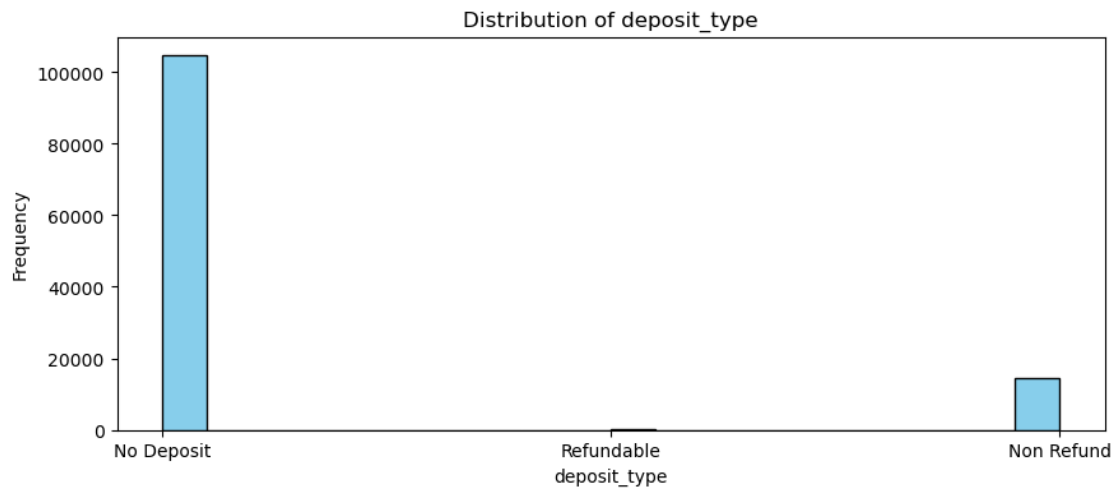
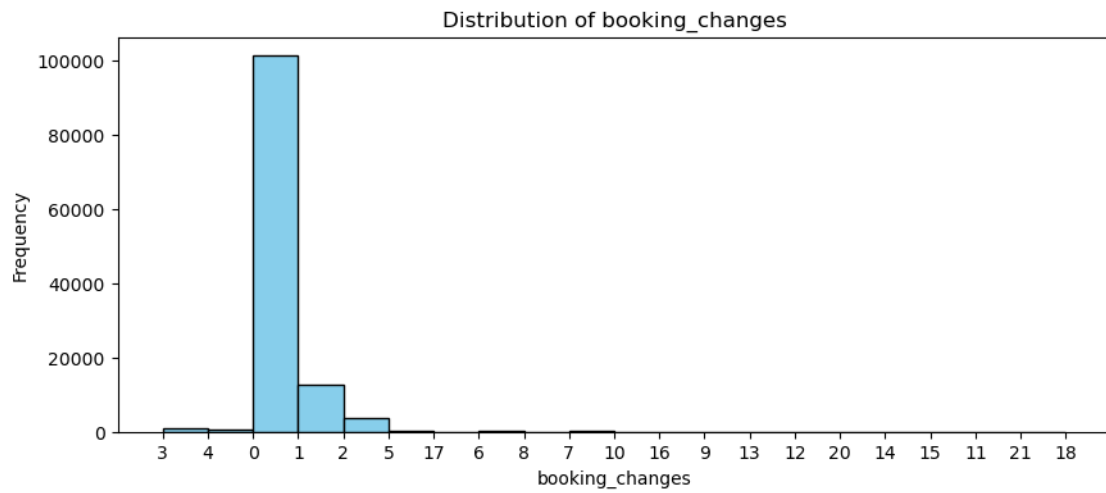
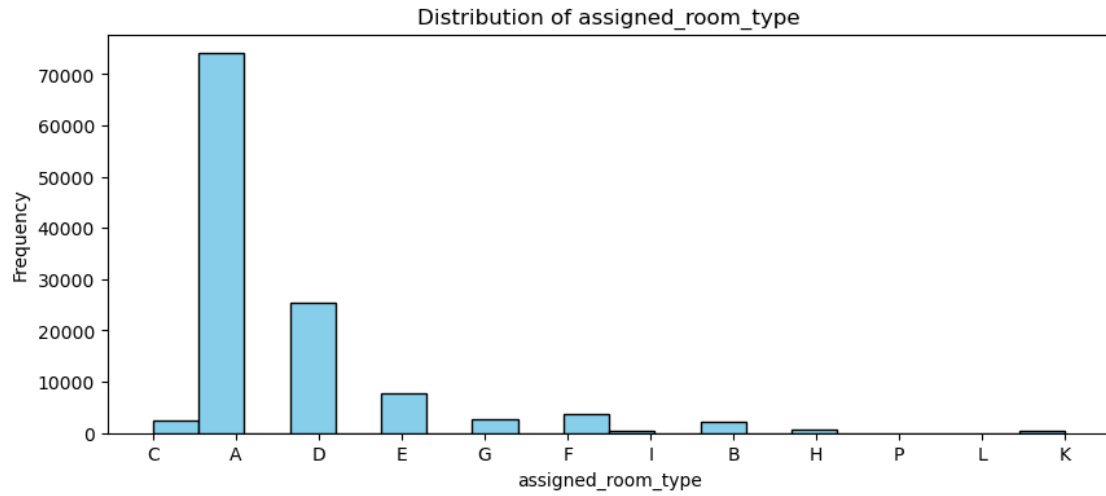


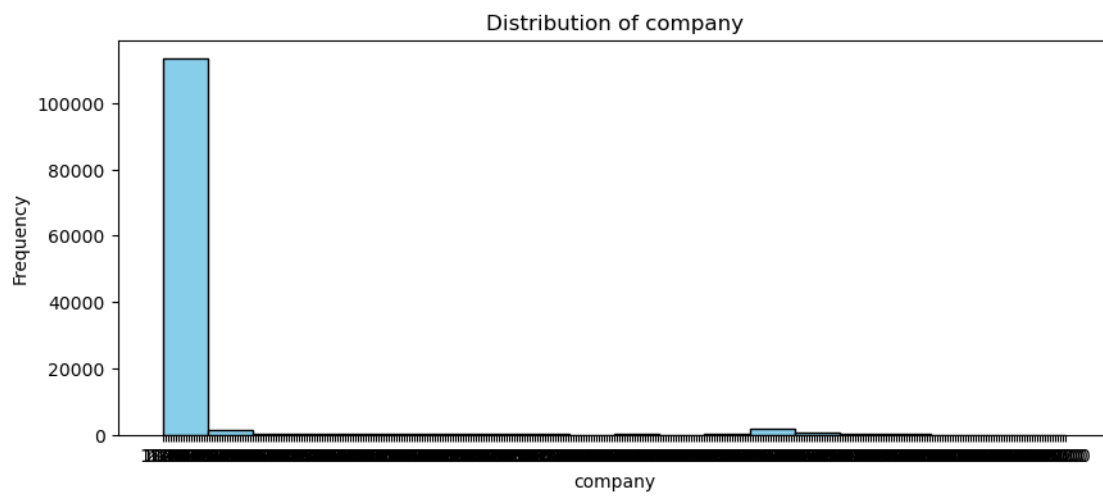
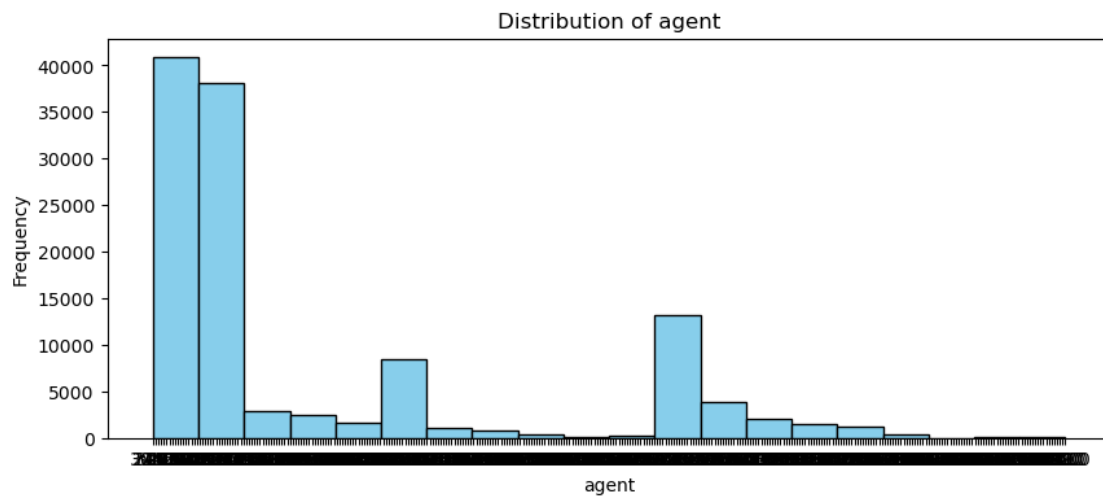


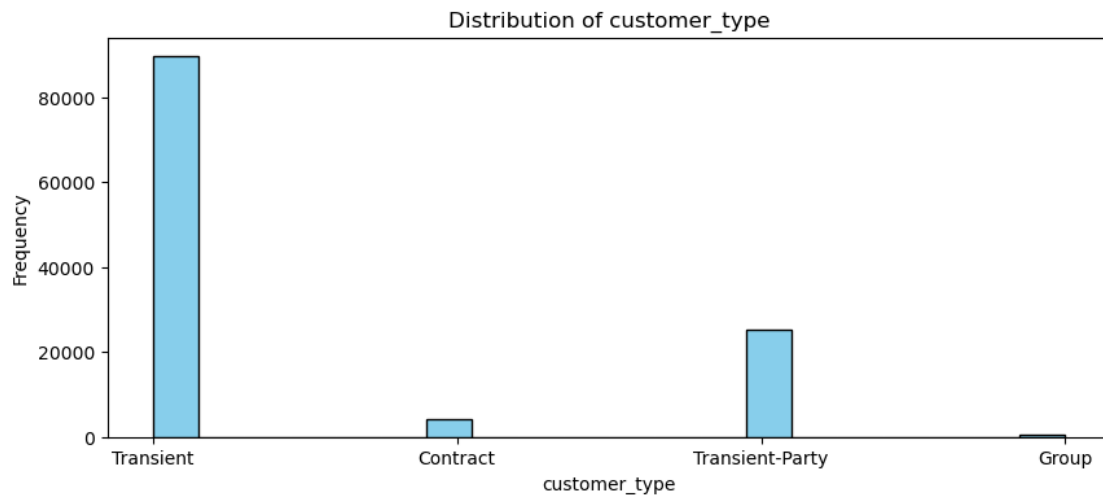
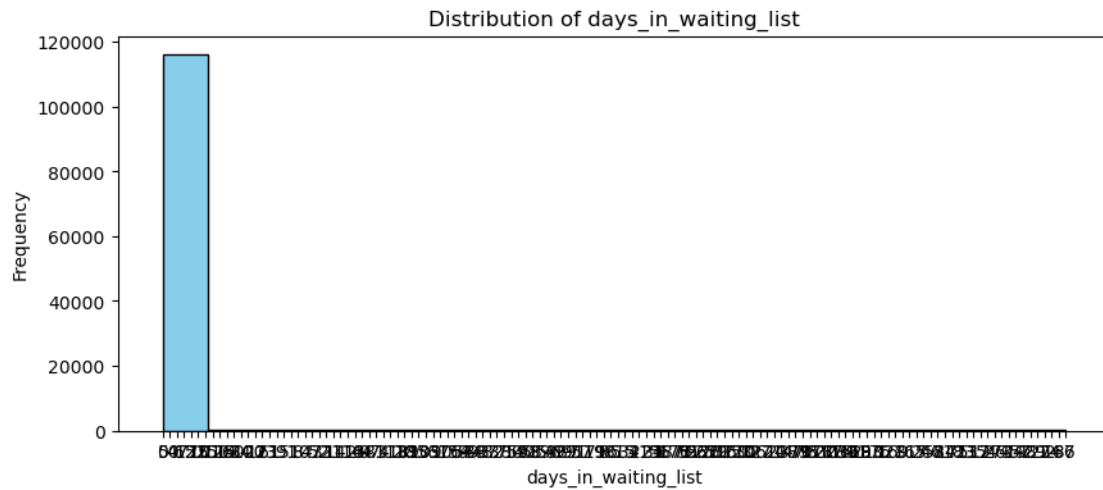






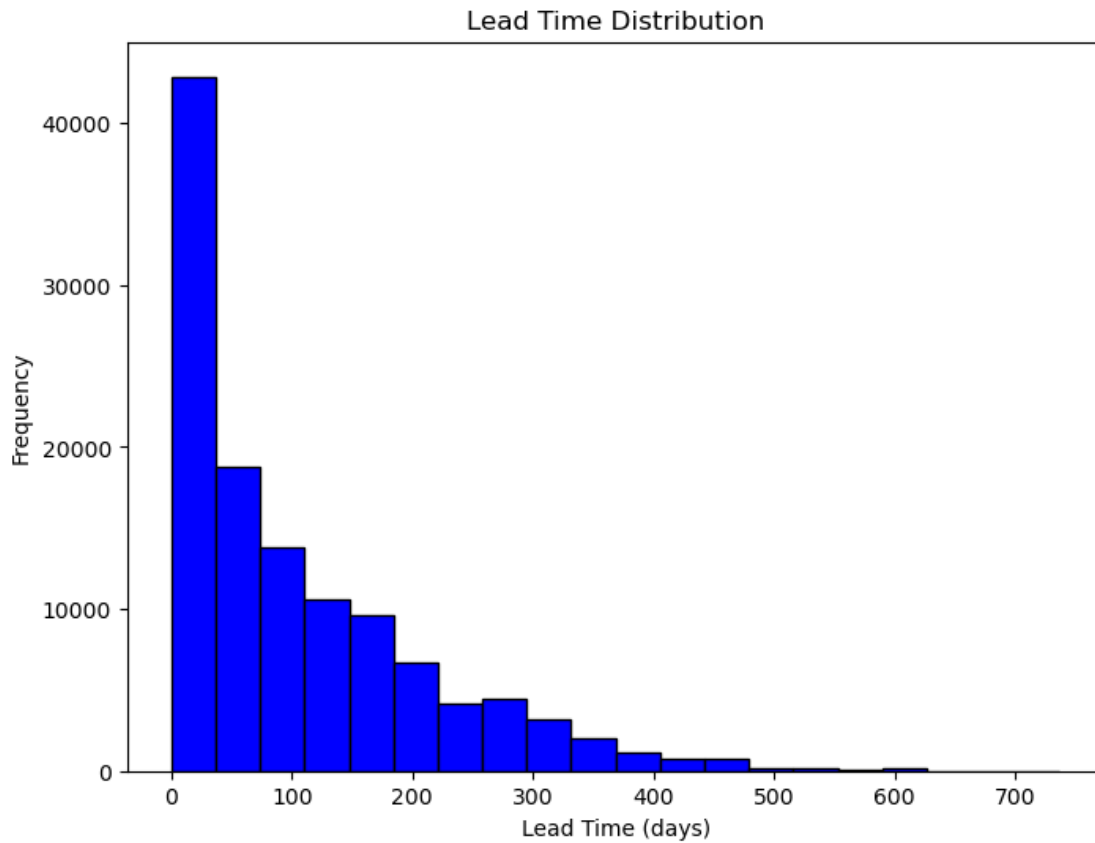






```
[57]: # histogram show the distribution of lead time, representing the number of days
      ↪ between booking and arrival.

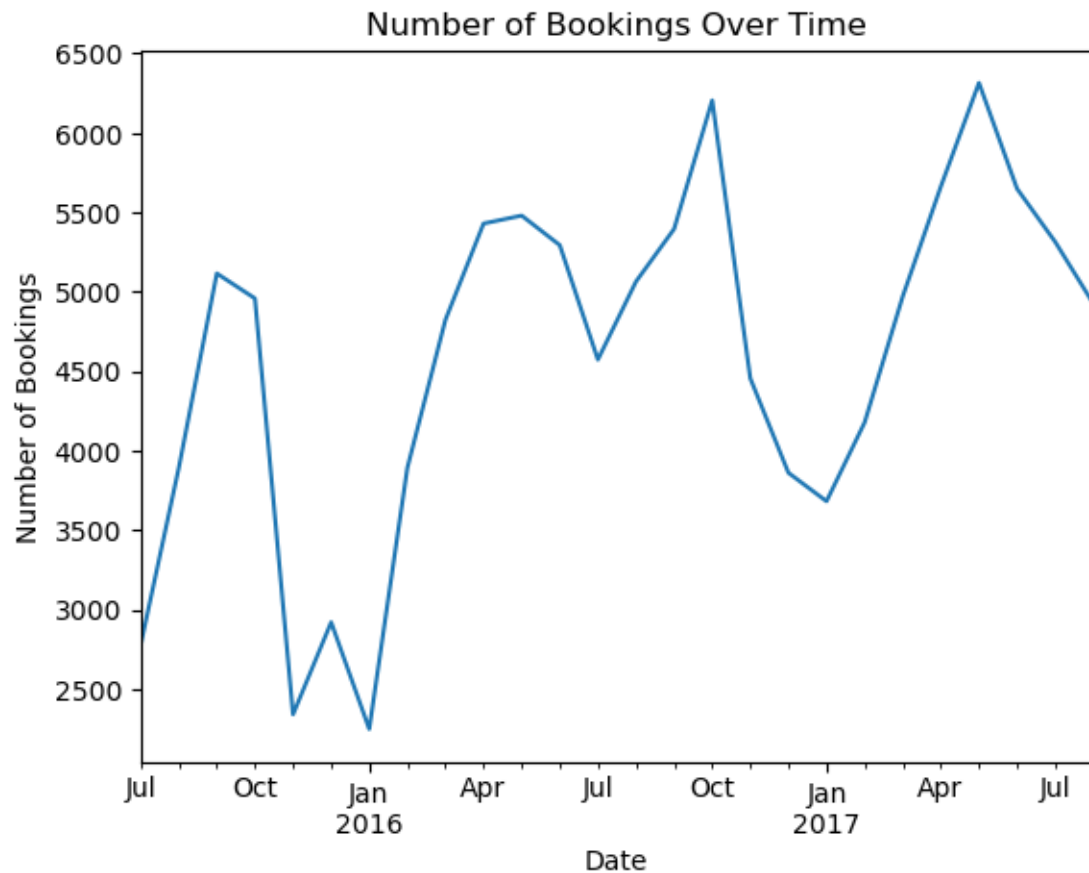
plt.figure(figsize=(8, 6))
plt.hist(df['lead_time'], bins=20, color='blue', edgecolor='black')
plt.title('Lead Time Distribution')
plt.xlabel('Lead Time (days)')
plt.ylabel('Frequency')
plt.show()
```



```
[58]: # number of bookings over time.

df['arrival_date'] = pd.to_datetime(df['arrival_date_year'].astype(str) + '-' +
    df['arrival_date_month'] + '-' + df['arrival_date_day_of_month'].astype(str))
df.set_index('arrival_date', inplace=True)
df.resample('M')['hotel'].count().plot(kind='line')
plt.title('Number of Bookings Over Time')
plt.ylabel('Number of Bookings')
plt.xlabel('Date')
```

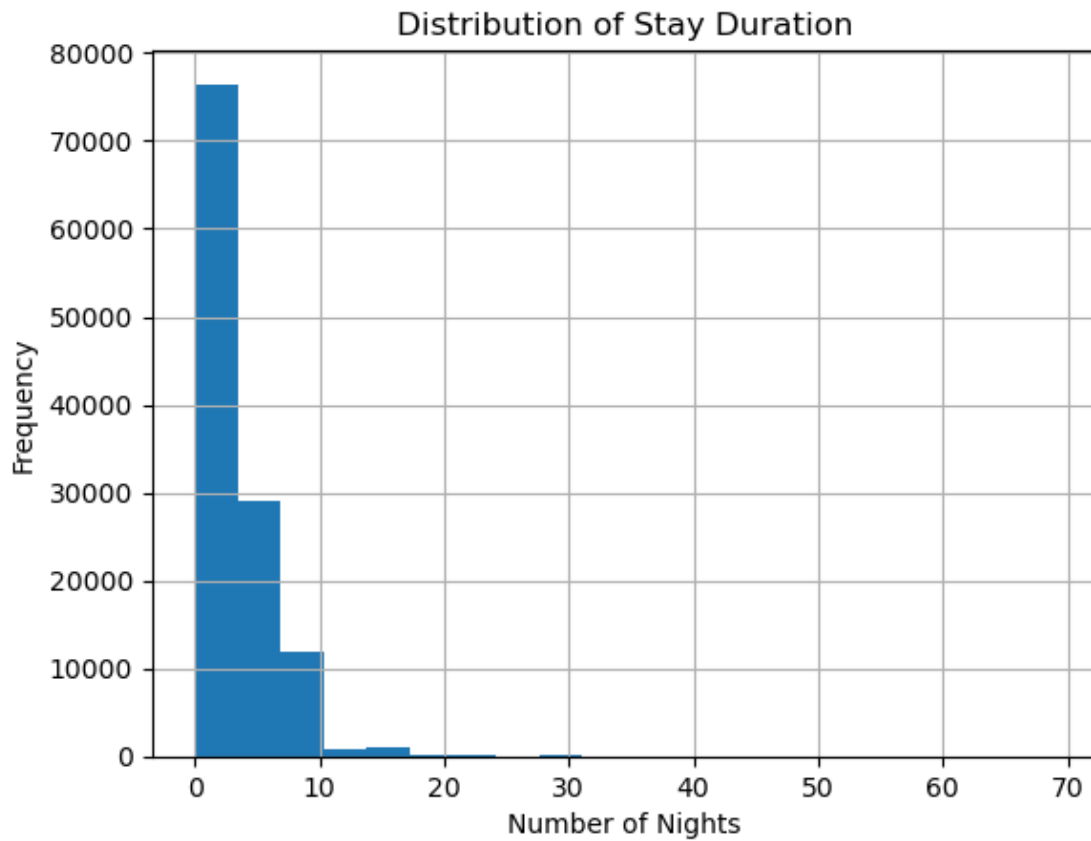
```
[58]: Text(0.5, 0, 'Date')
```



```
[59]: # stay duration.

df['total_stay'] = df['stays_in_weekend_nights'] + df['stays_in_week_nights']
df['total_stay'].hist(bins=20)
plt.title('Distribution of Stay Duration')
plt.xlabel('Number of Nights')
plt.ylabel('Frequency')
```

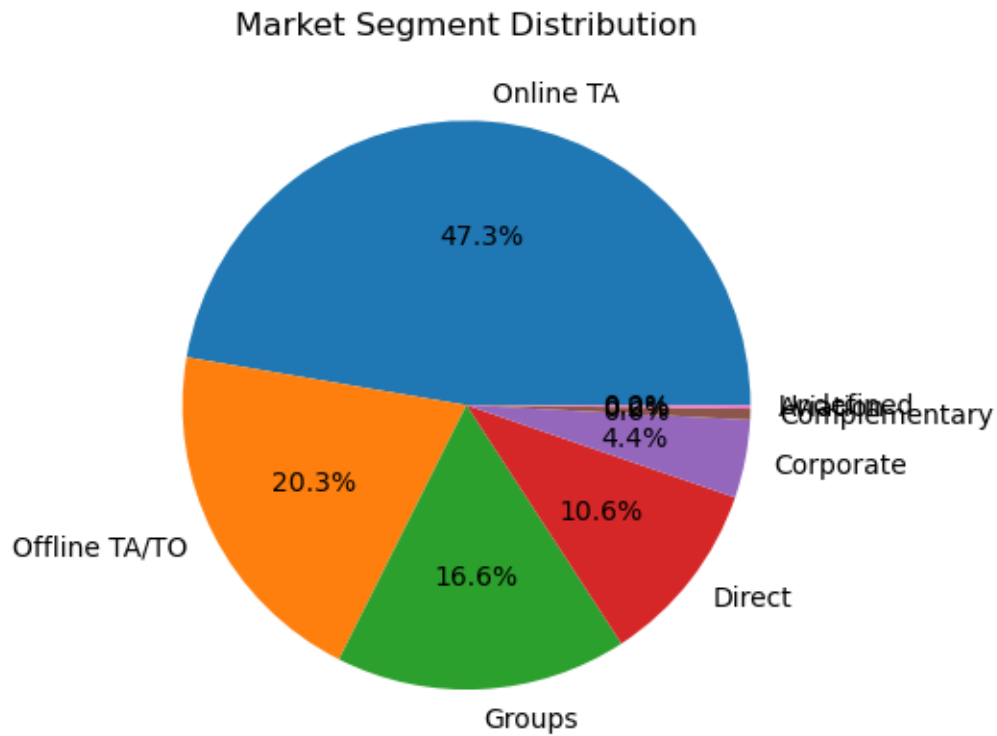
```
[59]: Text(0, 0.5, 'Frequency')
```



```
[60]: # market Segment distribution.
```

```
df['market_segment'].value_counts().plot(kind='pie', autopct='%1.1f%%')  
plt.title('Market Segment Distribution')  
plt.ylabel('')
```

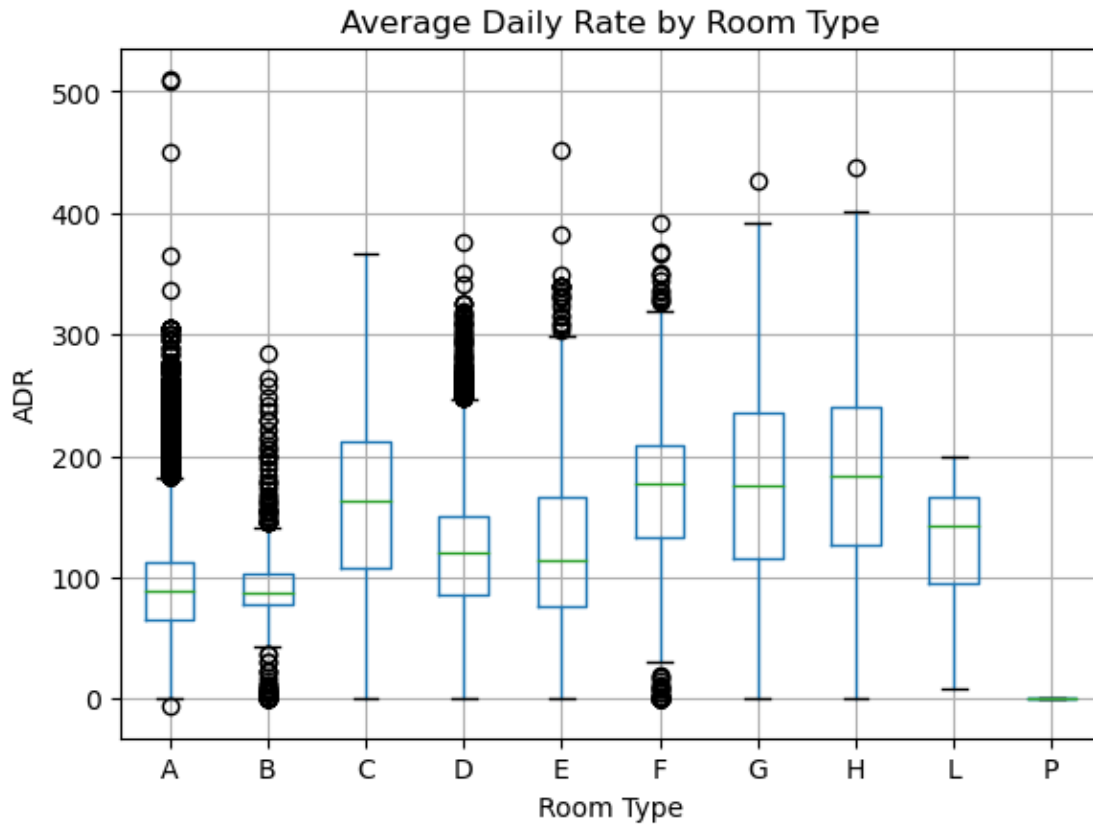
```
[60]: Text(0, 0.5, '')
```



```
[61]: # average daily rate (ADR) by room type.

df.boxplot(column='adr', by='reserved_room_type')
plt.title('Average Daily Rate by Room Type')
plt.xlabel('Room Type')
plt.ylabel('ADR')
plt.suptitle('') # removes the default title
```

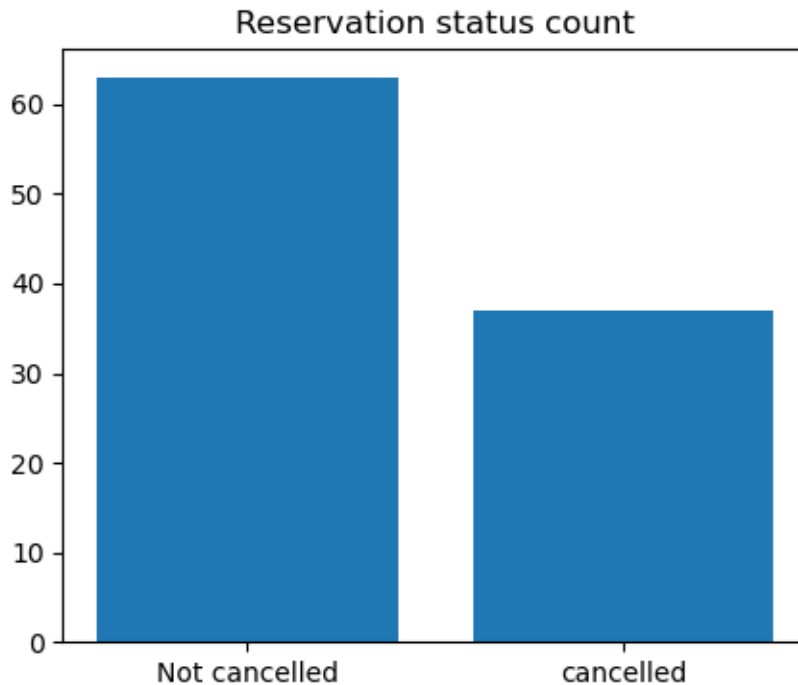
```
[61]: Text(0.5, 0.98, '')
```



```
[62]: # the count of reservation statuses, distinguishing between cancelled and not_
      ↪ cancelled bookings.

plt.figure(figsize=(5,4))
plt.title("Reservation status count")
plt.bar(["Not cancelled", "cancelled"], df['is_canceled'].value_counts(normalize_
      ↪ True).mul(100))
plt.show()
```





the accompanying bar graph shows the percentage of reservations that are cancelled and those that are not. it is obvious that there are still significant number of reservations that have not been cancelled. there are still 37% of clients who cancelled their reservations, which has significant impact on the hotels earnings.

```
[63]: # calculate the cancellation count for each hotel
cancellation_count = df.groupby('hotel')['is_canceled'].value_counts().
    ↪reset_index(name='cancellation_count')

# bar plot of cancellation count by hotel
sns.barplot(data=cancellation_count, x='hotel', y='cancellation_count',
    ↪hue='is_canceled')
plt.title('Cancellation Count by Hotel')
plt.xlabel('Hotel')
plt.ylabel('Reservation Count')
plt.show()
```



```
[64]: # resort hotel.
```

```
resort_hotel = df[df['hotel']=="Resort Hotel"]  
resort_hotel['is_canceled'].value_counts(normalize=True)
```

```
[64]: is_canceled  
0    0.722366  
1    0.277634  
Name: proportion, dtype: float64
```

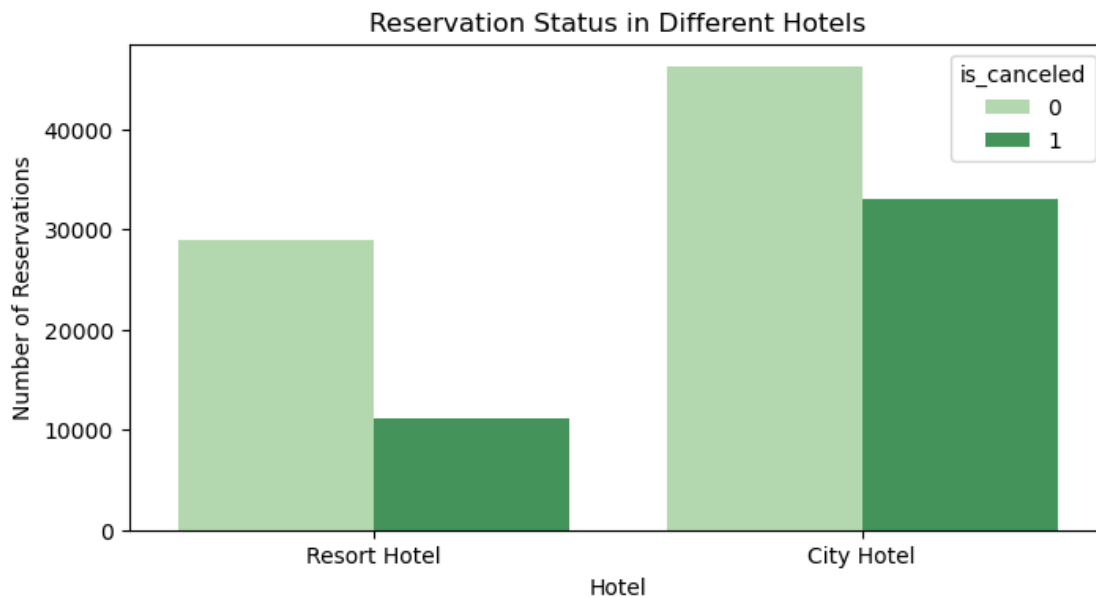
```
[65]: # city hotel.
```

```
city_hotel = df[df['hotel']=="City Hotel"]  
city_hotel['is_canceled'].value_counts(normalize=True)
```

```
[65]: is_canceled  
0    0.582738  
1    0.417262  
Name: proportion, dtype: float64
```

```
[91]: # countplot to visualize the reservation status in each hotel.
```

```
plt.figure(figsize=(8, 4))
sns.countplot(data=df, x='hotel', hue='is_canceled', palette='Greens')
plt.title('Reservation Status in Different Hotels')
plt.xlabel('Hotel')
plt.ylabel('Number of Reservations')
plt.show()
```



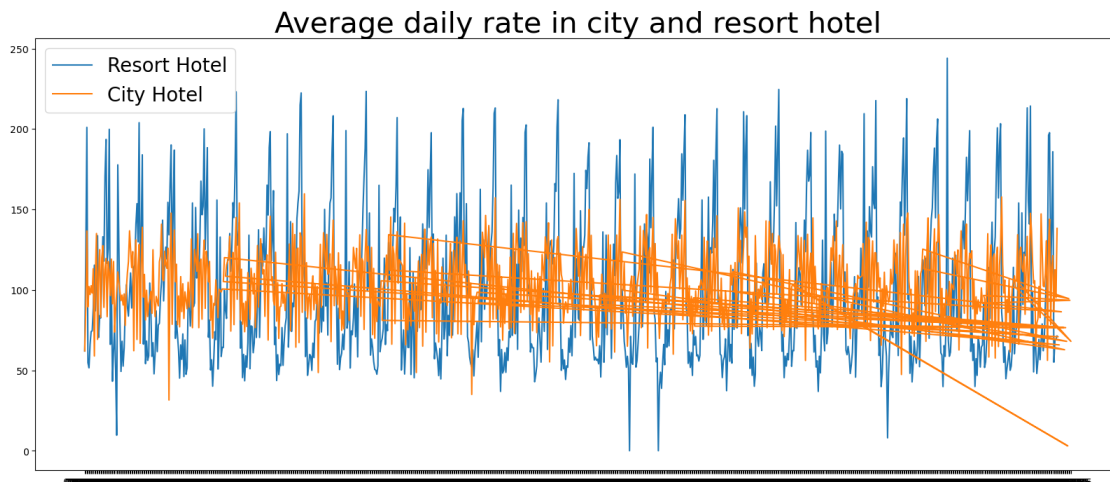
in comparison to resort hotels, city hotels have more bookings. it's possible that resort hotels are more expensive than those in cities.

```
[67]: # calculate the mean ADR for each date.
```

```
resort_hotel = resort_hotel.groupby('reservation_status_date')[['adr']].mean()
city_hotel = city_hotel.groupby('reservation_status_date')[['adr']].mean()
```

```
[68]: # a line plot to compare the ADR between city hotel and resort hotel over time.
```

```
plt.figure(figsize=(20,8))
plt.title("Average daily rate in city and resort hotel", fontsize=30)
plt.plot(resort_hotel.index, resort_hotel['adr'], label='Resort Hotel')
plt.plot(city_hotel.index, city_hotel['adr'], label='City Hotel')
plt.legend(fontsize=20)
plt.show()
```



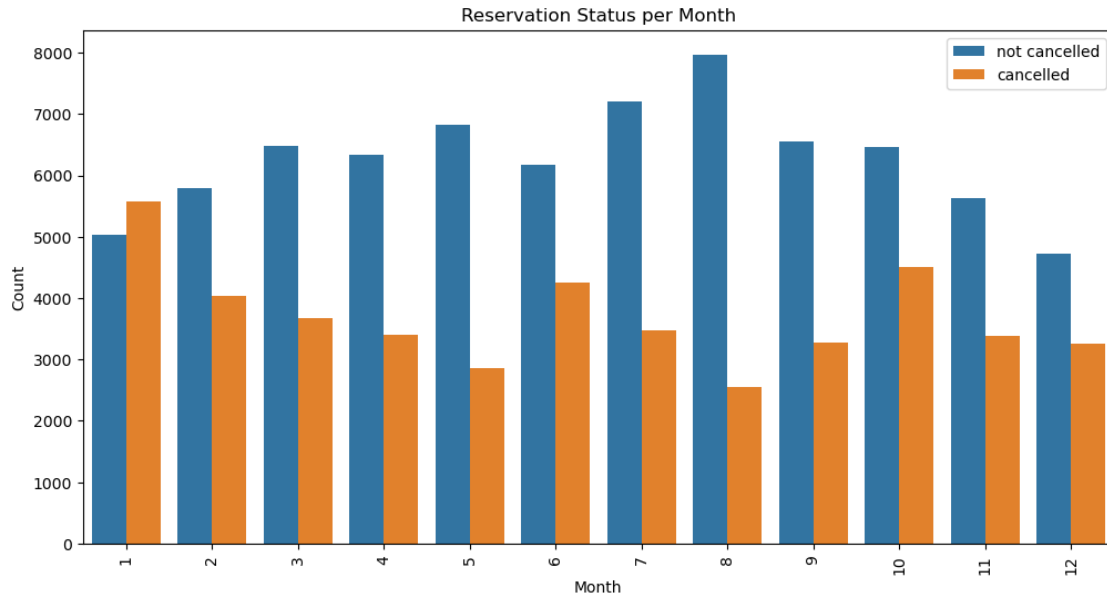
the line graph above shows that on certain days, the average daily rate for city hotel is less than that of a resort hotel, and on other days, it is even less. It goes without saying that weekends and holidays may see a rise in resort hotel rates.

[69]: *# converts the 'reservation\_status\_date' column to datetime format and extracts the month component into a new 'month' column, create a countplot to visualize the reservation status (cancelled or not cancelled) per month.*

```
df['reservation_status_date'] = pd.to_datetime(df['reservation_status_date'])
df['month'] = df['reservation_status_date'].dt.month
plt.figure(figsize=(12, 6))
sns.countplot(data=df, x='month', hue='is_cancelled')
plt.title('Reservation Status per Month')
plt.xlabel('Month')
plt.ylabel('Count')
plt.legend(['not cancelled', 'cancelled'])
plt.xticks(rotation=90)
plt.show()
```

C:\Users\user\AppData\Local\Temp\ipykernel\_22180\1978012023.py:1: UserWarning: Could not infer format, so each element will be parsed individually, falling back to `dateutil`. To ensure parsing is consistent and as-expected, please specify a format.

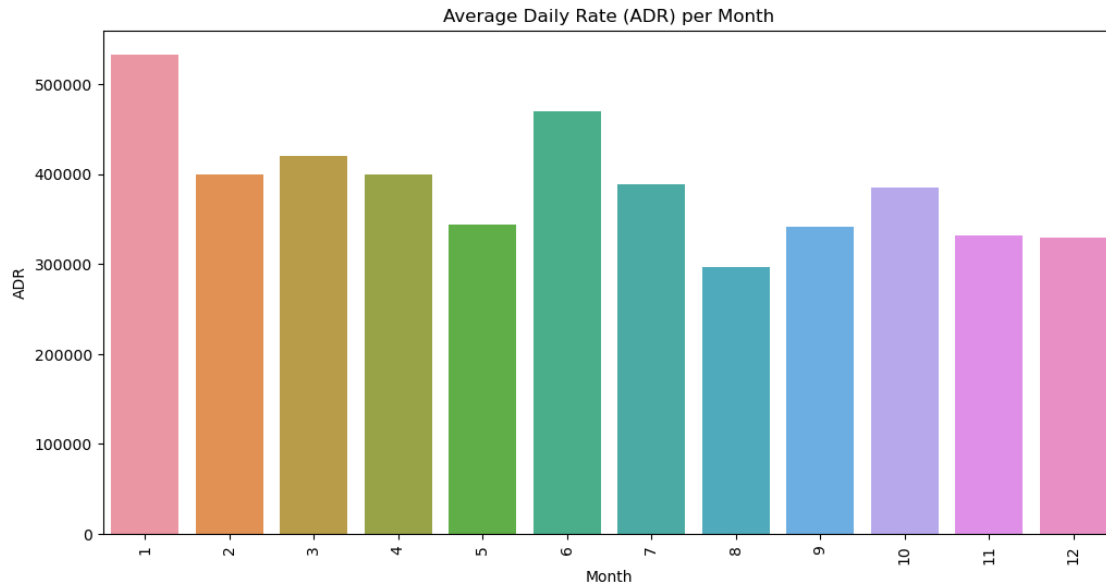
```
df['reservation_status_date'] = pd.to_datetime(df['reservation_status_date'])
```



we have create the grouped bar graph to analyze the months with the highest and lowest reservation levels according to reservation status. as can be seen, both the number of confirmed reservations and the number of cancelled reservations are largest in the month of August whereas January is the month with the most cancelled reservations.

```
[70]: # calculate the ADR per month.
adr_per_month = df[df['is_canceled']==1].groupby('month')['adr'].sum().
        reset_index()

# create a bar plot of ADR per month
plt.figure(figsize=(12, 6))
sns.barplot(data=adr_per_month, x='month', y='adr')
plt.title('Average Daily Rate (ADR) per Month')
plt.xlabel('Month')
plt.ylabel('ADR')
plt.xticks(rotation=90)
plt.show()
```

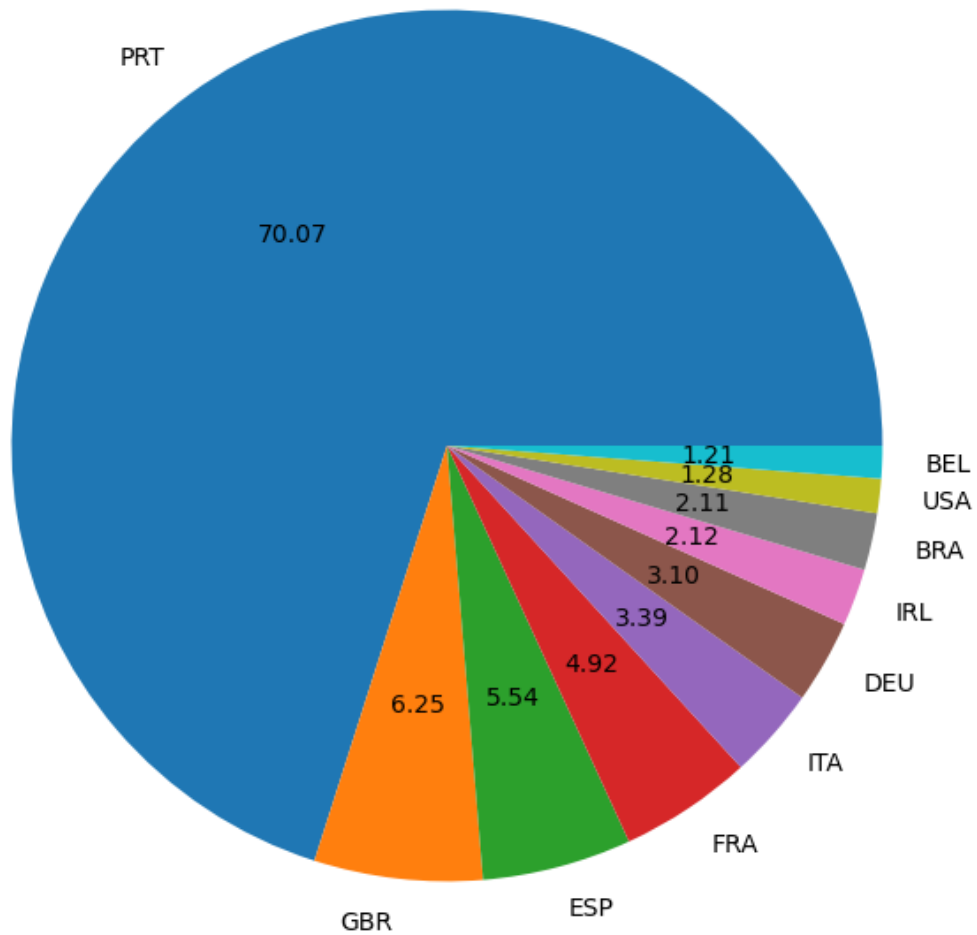


this bar graph demonstrates that cancellations are most common when prices are greatest and are least common when they are lowest. Therefore, the cost of the accommodation is solely responsible for the cancellation.

```
[71]: # calculates the count of cancelled bookings for each country and selects the
      ↪ top 10

canceled_data = df[df['is_canceled']==1]
top_10_countries=canceled_data['country'].value_counts()[:10]
plt.figure(figsize=(8, 8))
plt.title('Top 10 Countries with Reservation Cancelled')
plt.pie(top_10_countries, autopct='%.2f', labels=top_10_countries.index)
plt.show()
```

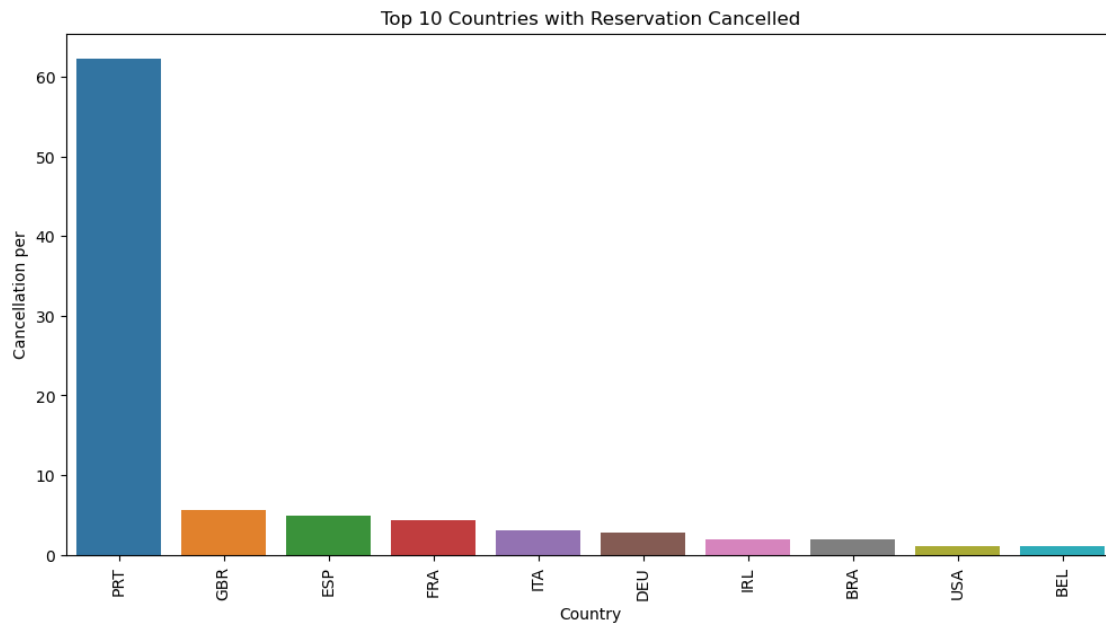
Top 10 Countries with Reservation Cancelled



now, let's see which country has the highest reservation canceled. the top country is Portugal with the highest number of cancellations.

```
[72]: canceled_data = df[df['is_canceled']==1]
top_10_countries=canceled_data['country'].value_counts(normalize=True).
        .mul(100)[:10]
plt.figure(figsize=(12, 6))
sns.barplot(x=top_10_countries.index, y=top_10_countries.values)
plt.title('Top 10 Countries with Reservation Cancelled')
plt.xlabel('Country')
plt.ylabel('Cancellation per')
plt.xticks(rotation=90)
```

```
plt.show()
```



```
[73]: # count of bookings for each market segment.  
  
df['market_segment'].value_counts(normalize=True)
```

```
[73]: market_segment  
Online TA      0.473050  
Offline TA/TO  0.202850  
Groups         0.165937  
Direct        0.105588  
Corporate      0.044351  
Complementary  0.006223  
Aviation       0.001985  
Undefined      0.000017  
Name: proportion, dtype: float64
```

```
[74]: # count of cancelled bookings for each market segment.  
  
cancelled_data['market_segment'].value_counts(normalize=True)
```

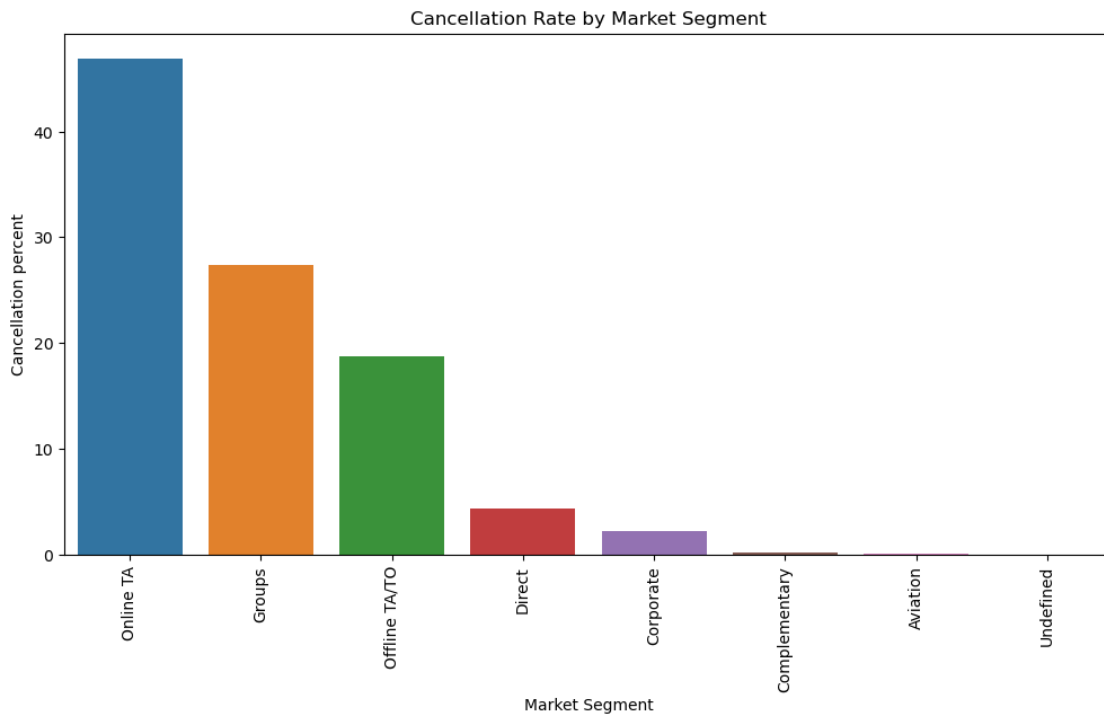
```
[74]: market_segment  
Online TA      0.468964  
Groups         0.273545  
Offline TA/TO  0.187911  
Direct        0.043733
```



```
Corporate      0.022432
Complementary  0.002193
Aviation       0.001176
Undefined      0.000045
Name: proportion, dtype: float64
```

```
[75]: # analyze cancellation rate by market segment.

df_market_segment = canceled_data['market_segment'].
    ↪value_counts(normalize=True).mul(100)
plt.figure(figsize=(12, 6))
sns.barplot(x=df_market_segment.index, y=df_market_segment.values)
plt.title('Cancellation Rate by Market Segment')
plt.xlabel('Market Segment')
plt.ylabel('Cancellation percent')
plt.xticks(rotation=90)
plt.show()
```



most cancellation are coming from online travel agencies 46% and then followed by groups which is 18%.

```
[76]: # calculate the mean of ADR for both cancelled and not cancelled bookings,
    ↪create a line plot to visualize the ADR trends over time
```

```

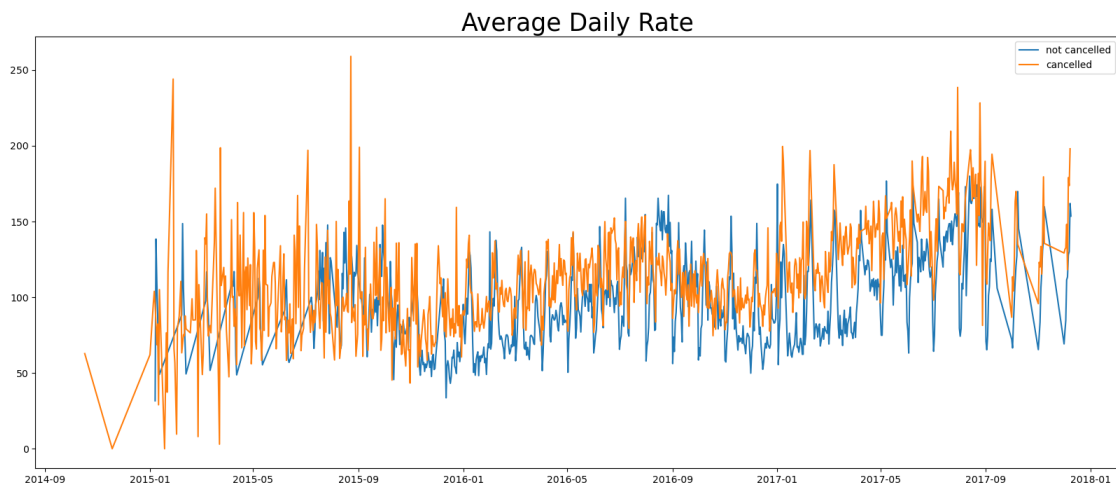
canceled_df_adr = canceled_data.groupby('reservation_status_date')[['adr']].
    .mean()
canceled_df_adr.reset_index(inplace=True)
canceled_df_adr.sort_values('reservation_status_date', inplace=True)

not_canceled_data = df[df['is_canceled'] == 0]
not_canceled_df_adr = not_canceled_data.
    .groupby('reservation_status_date')[['adr']].mean()
not_canceled_df_adr.reset_index(inplace=True)
not_canceled_df_adr.sort_values('reservation_status_date', inplace=True)

plt.figure(figsize=(20,8))
plt.title('Average Daily Rate', fontsize=25)
plt.plot(not_canceled_df_adr['reservation_status_date'],
    not_canceled_df_adr['adr'], label='not cancelled')
plt.plot(canceled_df_adr['reservation_status_date'], canceled_df_adr['adr'],
    label='cancelled')
plt.legend()

```

[76]: <matplotlib.legend.Legend at 0x1f50ae2ac90>



[77]: *# filter the data for both cancelled and not cancelled bookings to include only  
 entries between January 2016 and September 2017.*

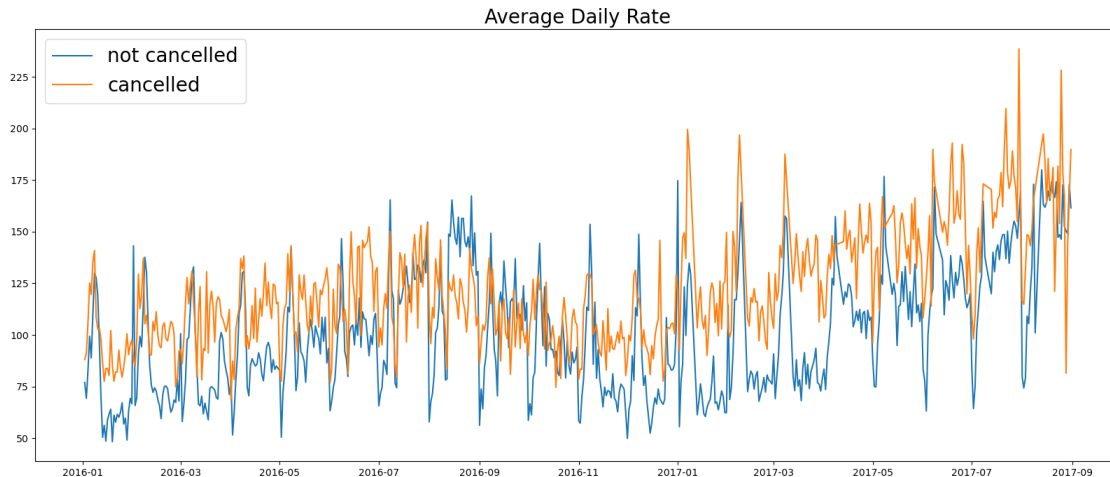
```

canceled_df_adr =
    canceled_df_adr[(canceled_df_adr['reservation_status_date'] > '2016') &
    (canceled_df_adr['reservation_status_date'] < '2017-09')]
not_canceled_df_adr =
    not_canceled_df_adr[(not_canceled_df_adr['reservation_status_date'] > '2016')
    & (not_canceled_df_adr['reservation_status_date'] < '2017-09')]

```

```
[78]: plt.figure(figsize=(20,8))
plt.title('Average Daily Rate', fontsize=20)
plt.plot(not_cancelled_df_adr['reservation_status_date'],
        not_cancelled_df_adr['adr'], label='not cancelled')
plt.plot(cancelled_df_adr['reservation_status_date'], cancelled_df_adr['adr'],
        label='cancelled')
plt.legend(fontsize=20)
```

[78]: <matplotlib.legend.Legend at 0x1f50c228d10>



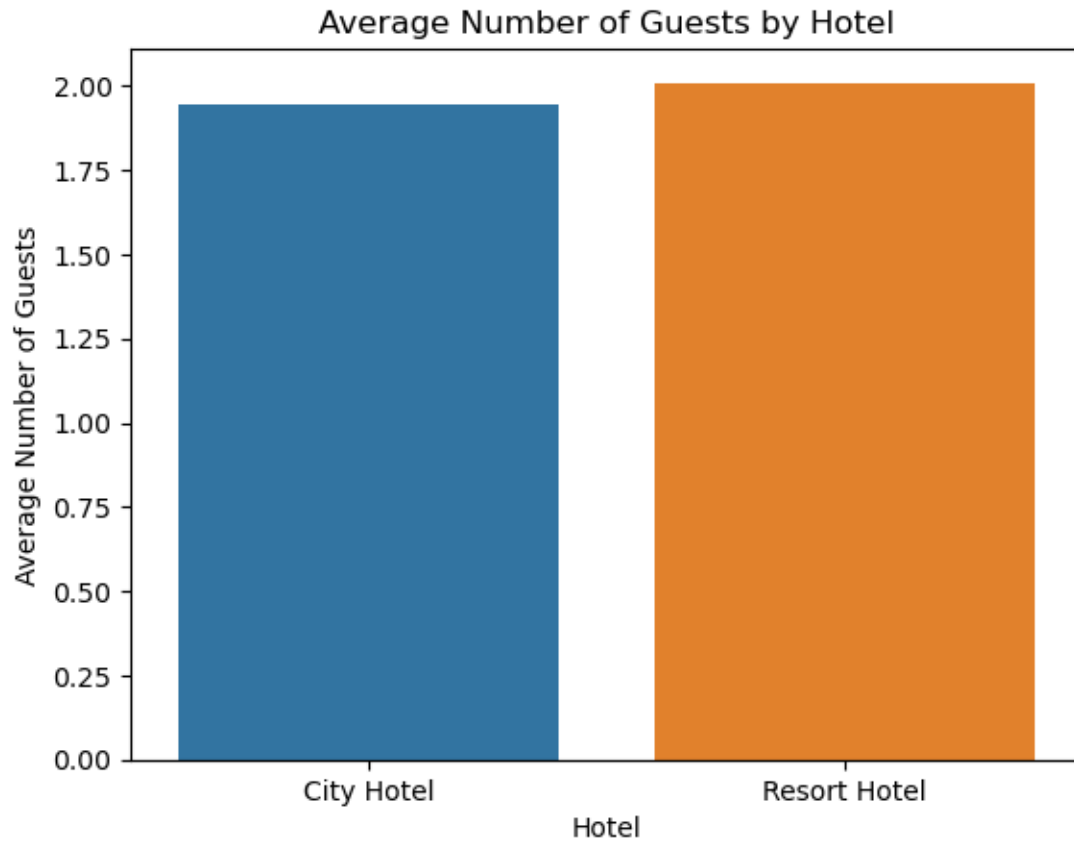
as seen in the graph, reservations are canceled when the average daily rate is higher than when it is not canceled. it clearly proves all the above analysis, that the higher price leads to higher cancellation

```
[79]: # calculate average number of guests (adults, children, babies) per booking.

df['total_guests'] = df['adults'] + df['children'] + df['babies']
average_guests = df.groupby('hotel')['total_guests'].mean().reset_index()
average_guests.columns = ['hotel', 'average_guests']

# bar plot of average number of guests by hotel.

sns.barplot(data=average_guests, x='hotel', y='average_guests')
plt.title('Average Number of Guests by Hotel')
plt.xlabel('Hotel')
plt.ylabel('Average Number of Guests')
plt.show()
```



**Suggestion:** Adjust pricing strategies: Offer targeted discounts based on location to curb cancellations.

Weekend/holiday discounts: Provide competitive rates during peak times to reduce cancellations, especially in resort hotels.

January campaigns: Launch marketing initiatives with attractive offers to combat high cancellation rates during this month.

Enhance quality and service: Improve hotel standards, particularly in regions like Portugal, to foster guest satisfaction and lower cancellation rates.