

FORM NL-37-CLAIMS DATA

Upto the quarter ending 30th June 2022

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Worker's Compensation/ Employer's | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Credit ** | No. of claims only | |
|---------|------------------------------------------------------------------------------------------------------------------------------|-------|--------------|-------------|--------------|----------|----------|-------------|--------|-------------------|--------|--------------|--------------------------------------|---------------------------|-------------|----------|----------------|-----------|--------------------|---------|
| | | | | | | | | | | | | | | | | | | | Miscellaneous | Total |
| 1 | Claims O/S at the beginning of the period | 1,779 | 3,031 | 0 | 3,031 | 23,315 | 29,241 | 52,556 | 10,615 | 847 | 589 | 12,051 | 538 | 911 | 211 | 0 | 356 | 105 | 2,288 | 73,826 |
| 2 | Claims reported during the period | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (a) Booked During the period | 2,857 | 12,290 | 0 | 12,290 | 361,064 | 3,539 | 364,603 | 46,735 | 2,782 | 4,242 | 53,759 | 1,250 | 341 | 214 | 0 | 50 | 20 | 7,513 | 442,897 |
| | (b) Reopened during the Period | 109 | 93 | 0 | 93 | 4,623 | 217 | 4,840 | 1,920 | 422 | 205 | 2,547 | 45 | 0 | 2 | 0 | 1 | 0 | 251 | 7,888 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Claims Settled during the period | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (a) paid during the period | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | 1,013 | 7,060 | 0 | 7,060 | 298,443 | 1,211 | 299,654 | 36,453 | 1,647 | 2,561 | 40,661 | 594 | 13 | 46 | 0 | 38 | 14 | 3,165 | 352,258 |
| 4 | Claims Repudiated during the period | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (a) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | 522 | 1,644 | 0 | 1,644 | 27,228 | 0 | 27,228 | 8,845 | 947 | 1,030 | 10,822 | 256 | 209 | 58 | 0 | 20 | 15 | 1,956 | 42,730 |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 136 | 276 | 0 | 276 | 5,698 | 9 | 5,707 | 669 | 182 | 369 | 1,220 | 11 | 0 | 1 | 0 | 61 | 0 | 390 | 7,802 |
| 6 | Claims O/S at End of the period | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Less than 3 months | 1,953 | 4,926 | 0 | 4,926 | 56,454 | 3,756 | 60,010 | 13,104 | 1,205 | 1,317 | 15,626 | 439 | 513 | 158 | 0 | 21 | 19 | 4,460 | 88,127 |
| | 3 months to 6 months | 440 | 801 | 0 | 801 | 3,739 | 4,115 | 7,854 | 314 | 89 | 57 | 460 | 130 | 124 | 80 | 0 | 33 | 21 | 296 | 10,239 |
| | 6 months to 1 year | 388 | 505 | 0 | 505 | 1,362 | 5,328 | 6,690 | 171 | 21 | 32 | 224 | 88 | 146 | 37 | 0 | 51 | 11 | 84 | 8,224 |
| | 1 year and above | 427 | 478 | 0 | 478 | 1,976 | 18,587 | 20,563 | 383 | 142 | 39 | 564 | 128 | 445 | 48 | 0 | 244 | 45 | 91 | 23,033 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves
 (d) Claims settled include claims closed (claims below deductible or claims withdrawn by insured) without payment'

FORM NL-37-CLAIMS DATA

Upto the quarter ending 30th June, 2022

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ Employer's Liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | (Amount in Rs. Lakhs) | | | Total |
|---------|------------------------------------------------------------------------------------------------------------------------------|--------|--------------|-------------|--------------|----------|----------|-------------|--------|-------------------|--------|--------------|-------------------------------------------------|---------------------------|-------------|----------|----------------|-----------------------|---------------|---|---------|
| | | | | | | | | | | | | | | | | | | Credit ** | Miscellaneous | | |
| 1 | Claims O/S at the beginning of the period | 73,820 | 62,699 | - | 62,699 | 17,589 | 199,766 | 217,355 | 10,254 | 6,101 | 1,875 | 18,230 | 1,514 | 19,382 | 5,180 | 1,066 | 1,517 | 1,913 | 751 | | 403,425 |
| 2 | Claims reported during the period | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (a) Booked During the period | 5,644 | 9,942 | - | 9,942 | 51,272 | 27,579 | 78,851 | 31,319 | 14,477 | 2,307 | 48,103 | 1,344 | 2,581 | 2,837 | - | 18 | 1,710 | 1,320 | | 152,349 |
| | (b) Reopened during the Period | 291 | 242 | - | 242 | 1,719 | 922 | 2,641 | 620 | 587 | 203 | 1,410 | 31 | 9 | 84 | - | 1 | - | 51 | | 4,758 |
| | (c) Other Adjustment (to be specified) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (i) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (ii) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 3 | Claims Settled during the period | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (a) paid during the period | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (b) Other Adjustment (to be specified) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (i) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (ii) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Claims Repudiated during the period | 8,740 | 6,865 | - | 6,865 | 42,876 | 8,495 | 51,371 | 23,757 | 8,444 | 1,970 | 34,170 | 608 | 939 | 541 | - | 6 | 345 | 954 | | 104,539 |
| | Other Adjustment (to be specified) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (i) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | (ii) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 2,183 | 623 | - | 623 | 4,405 | - | 4,405 | 5,764 | 1,217 | 233 | 7,214 | 117 | 106 | 108 | - | 14 | 36 | 170 | | 14,975 |
| 6 | Claims O/S at End of the period | 31 | 88 | - | 88 | 464 | 6 | 470 | 104 | 75 | 31 | 209 | 1 | 0 | 4 | - | 19 | - | 43 | | 866 |
| | Less than 3months | 7,747 | 5,883 | - | 5,883 | 11,102 | 22,570 | 33,671 | 9,486 | 8,024 | 886 | 18,396 | 760 | 357 | 2,169 | - | 18 | 21 | 530 | | 69,552 |
| | 3 months to 6 months | 12,359 | 5,500 | - | 5,500 | 3,423 | 24,779 | 28,201 | 315 | 1,589 | 473 | 2,378 | 366 | 177 | 1,530 | - | 35 | 25 | 51 | | 50,622 |
| | 6 months to 1 year | 9,464 | 42,410 | - | 42,410 | 2,581 | 37,745 | 40,326 | 706 | 483 | 639 | 1,828 | 377 | 531 | 787 | - | 69 | 1,662 | 44 | | 97,497 |
| | 1 year and above | 39,261 | 11,602 | - | 11,602 | 6,193 | 134,679 | 140,872 | 2,165 | 1,407 | 184 | 3,757 | 660 | 19,862 | 2,966 | 1,066 | 1,394 | 1,534 | 373 | | 223,345 |

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

(d) Claims settled include claims closed (claims below deductible or claims withdrawn by insured) without payment