

Name of the Insurer: HDFC ERGO GENERAL INSURANCE COMPANY LIMITED  
Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto the quarter ending December 31, 2021

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	359	304	9	313	17,391	35,321	52,712	46,794	2,623	123	49,540	554	9	371	24	18,351	-	1,496	123,729
2	Claims reported during the period	1,715	9,099	4	9,103	352,565	8,853	361,418	560,300	13,459	234	573,993	519	2	20,473	8	2,343,822	-	19,456	3,330,509
	(a) Booked During the period	1,615	8,966	2	8,968	351,687	8,483	360,170	514,116	12,223	168	526,507	510	2	18,984	7	2,239,216	-	18,732	3,174,711
	(b) Reopened during the Period	100	133	2	135	878	370	1,248	46,184	1,236	66	47,486	9	-	1,489	1	104,606	-	724	155,798
	(c) Other Adjustment																			
3	Claims Settled during the period	1,230	8,316	4	8,320	315,479	3,515	318,994	492,364	5,412	256	498,032	234	1	20,112	1	2,282,426	-	17,049	3,146,399
	(a) paid during the period	1,230	8,316	4	8,320	315,479	3,515	318,994	492,364	5,412	256	498,032	234	1	20,112	1	2,282,426	-	17,049	3,146,399
	(b) Other Adjustment																			
4	Claims Repudiated during the period	17	13	-	13	6,630	627	7,257	-	1	1	2	2	-	10	-	-	-	176	7,477
	Other Adjustment																			
	(i) Claim closed without payment	196	338	3	341	29,691	94	29,785	80,040	8,830	32	88,902	304	-	172	-	174	-	1,113	120,987
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	20	1	-	1	2,488	914	3,402	1,344	169	27	1,540	1	-	16	-	7,882	-	38	12,900
6	Claims O/S at End of the period	631	736	6	742	18,156	39,938	58,094	34,690	1,839	68	36,597	533	10	550	31	79,573	-	2,614	179,375
	Less than 3months	277	448	-	448	16,862	3,584	20,446	32,109	1,529	16	33,654	205	-	304	3	57,432	-	1,521	114,290
	3 months to 6 months	169	155	1	156	1,101	3,207	4,308	1,867	221	4	2,092	174	2	128	3	3,299	-	430	10,761
	6months to 1 year	127	70	2	72	193	4,807	5,000	536	50	-	586	69	1	73	3	9,649	-	127	15,707
	1year and above	58	63	3	66	-	28,340	28,340	178	39	48	265	85	7	45	22	9,193	-	536	38,617

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	93,112	20,569	8,273	28,842	14,461	191,991	206,453	37,459	7,884	689	46,032	1,414	733	16,284	4,819	10,022	-	16,330	424,042
2	Claims reported during the period	48,953	8,934	(142)	8,792	94,076	50,483	144,560	339,837	30,569	689	371,095	1,087	(38)	7,087	191	137,285	-	12,687	731,699
	(a) Booked During the period	48,225	8,501	(154)	8,347	92,031	49,668	141,699	321,372	26,562	379	348,313	1,045	(39)	6,838	191	135,313	-	12,362	702,293
	(b) Reopened during the Period	728	432	12	445	2,046	815	2,861	18,466	4,007	310	22,782	43	1	249	0	1,972	-	325	29,406
	(c) Other Adjustment																			
3	Claims Settled during the period	35,232	8,783	340	9,123	80,234	26,820	107,054	301,167	13,149	1,039	315,355	509	3	4,590	39	134,047	-	12,494	618,446
	(a) paid during the period	35,232	8,783	340	9,123	80,234	26,820	107,054	301,167	13,149	1,039	315,355	509	3	4,590	39	134,047	-	12,494	618,446
	(b) Other Adjustment																			
4	Claims Repudiated during the period	78	36	-	36	2,861	1,973	4,835	-	1	1	2	9	-	3	-	-	-	55	5,017
	Other Adjustment																			
	(i) Claim closed without payment	1,299	689	47	736	14,682	267	14,950	51,349	18,803	97	70,248	656	4	604	45	1,504	-	1,393	91,439
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	39	0	-	0	372	1,149	1,520	77	35	3	114	8	-	2	-	238	-	11	1,933
6	Claims O/S at End of the period	105,457	19,994	7,744	27,738	10,761	213,414	224,174	24,781	6,500	242	31,523	1,328	688	18,175	4,926	11,756	-	15,074	440,840
	Less than 3months	11,464	1,337	36	1,373	8,337	15,161	23,498	22,128	4,643	9	26,780	354	-	1,559	127	1,613	-	1,141	67,909
	3 months to 6 months	12,857	1,265	5	1,270	1,830	12,057	13,887	1,886	1,392	1	3,279	357	8	2,088	18	314	-	904	34,982
	6months to 1 year	21,927	959	5	964	593	20,544	21,137	551	250	-	801	212	4	2,639	21	854	-	1,174	49,733
	1year and above	59,208	16,433	7,698	24,132	-	165,652	165,652	216	215	232	663	405	676	11,889	4,761	8,975	-	11,856	288,217