

Name of the Insurer: HDFC ERGO GENERAL INSURANCE COMPANY LIMITED  
Registration No. 146 and Date of Registration with the IRDAI July 09, 2010

FORM NL-37-CLAIMS DATA

Upto the quarter ending September 30, 2021

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	359	304	9	313	17,391	35,321	52,712	46,794	2,623	123	49,540	554	9	371	24	18,351	-	1,496	123,729
2	Claims reported during the period	1,210	5,630	4	5,634	216,626	5,076	221,702	363,631	9,575	146	373,352	308	2	12,640	5	1,444,665	-	13,486	2,073,004
	(a) Booked During the period	1,107	5,499	2	5,501	215,852	4,824	220,676	319,808	8,685	91	328,584	305	2	12,550	4	1,339,660	-	12,847	1,921,236
	(b) Reopened during the Period	103	131	2	133	774	252	1,026	43,823	890	55	44,768	3	-	90	1	105,005	-	639	151,768
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	825	5,041	4	5,045	192,132	2,054	194,186	297,614	3,330	180	301,124	165	1	12,439	-	1,427,010	-	11,341	1,952,136
	(a) paid during the period	825	5,041	4	5,045	192,132	2,054	194,186	297,614	3,330	180	301,124	165	1	12,439	-	1,427,010	-	11,341	1,952,136
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Renudiated during the period	12	12	-	12	5,707	283	5,990	13,950	1,974	3	15,927	1	-	4	-	-	-	514	22,460
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	115	142	1	143	16,787	39	16,826	37,169	4,479	14	41,662	176	-	92	-	76	-	709	59,799
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	20	1	-	1	2,513	973	3,486	1,343	169	27	1,539	1	-	16	-	7,882	-	38	12,983
6	Claims O/S at End of the period	617	739	8	747	19,391	38,021	57,412	61,692	2,415	72	64,179	520	10	476	29	35,930	-	2,418	162,338
	Less than 3months	320	509	1	510	17,325	3,240	20,565	54,523	2,101	18	56,642	209	2	298	3	4,190	-	1,563	84,302
	3 months to 6 months	139	102	-	102	1,434	1,491	2,925	5,352	177	3	5,532	67	-	65	2	16,064	-	173	25,069
	6months to 1 year	97	68	4	72	632	5,542	6,174	1,590	70	8	1,668	109	1	80	5	8,987	-	180	17,373
	1year and above	61	60	3	63	-	27,748	27,748	227	67	43	337	135	7	33	19	6,689	-	502	35,594

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	93,112	20,569	8,273	28,842	14,461	191,991	206,453	37,459	7,884	689	46,032	1,414	733	16,284	4,819	10,022	-	16,330	424,042
2	Claims reported during the period	36,509	6,195	(154)	6,041	57,839	29,300	87,139	239,032	20,469	841	260,343	673	(38)	5,203	35	86,721	-	5,894	488,522
	(a) Booked During the period	35,827	5,905	(166)	5,739	56,267	28,841	85,108	222,899	17,659	348	240,907	658	(39)	4,986	34	84,760	-	5,665	463,645
	(b) Reopened during the Period	682	290	12	303	1,572	459	2,031	16,133	2,810	493	19,436	15	1	217	1	1,962	-	229	24,876
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	22,314	6,371	370	6,741	49,457	15,828	65,285	194,333	7,704	724	202,762	383	3	3,086	1	85,168	-	6,741	392,483
	(a) paid during the period	22,314	6,371	370	6,741	49,457	15,828	65,285	194,333	7,704	724	202,762	383	3	3,086	1	85,168	-	6,741	392,483
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Renudiated during the period	77	32	-	32	2,600	1,100	3,700	15,662	3,868	2	19,532	8	-	1	-	-	-	378	23,729
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	818	467	40	507	8,958	122	9,079	19,580	8,519	9	28,108	350	4	315	35	421	-	876	40,514
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	39	0	-	0	387	1,366	1,753	56	35	3	93	8	-	2	-	238	-	11	2,145
6	Claims O/S at End of the period	106,413	19,893	7,709	27,602	11,287	204,241	215,527	46,916	8,262	794	55,973	1,347	688	18,085	4,818	11,155	-	14,228	455,837
	Less than 3months	13,410	1,953	5	1,958	8,120	11,960	20,079	39,921	6,219	313	46,453	392	8	1,612	24	580	-	1,011	85,527
	3 months to 6 months	18,386	585	0	585	1,926	5,627	7,552	5,447	770	2	6,219	114	-	2,583	16	893	-	233	36,581
	6months to 1 year	15,253	1,346	6	1,352	1,241	24,536	25,777	1,319	397	98	1,815	322	4	1,638	30	897	-	3,129	50,217
	1year and above	59,364	16,009	7,698	23,707	-	162,118	162,118	229	876	381	1,485	519	676	12,252	4,749	8,785	-	9,856	283,512