### FORM NL-37-CLAIMS DATA

Name of the Insurer: SBI General Insurance Co. - DIRECT

| No. | of cla | aims | onl |
|-----|--------|------|-----|
|-----|--------|------|-----|

|         |   |      | 1      |        |        | 1     |       |       | 1      | _      |        |        |               |           | 1           | 1       | _        |        | of claim |        |
|---------|---|------|--------|--------|--------|-------|-------|-------|--------|--------|--------|--------|---------------|-----------|-------------|---------|----------|--------|----------|--------|
| SI. No. | Claims Experience                         | Fire | Marine | Marine | Total  | Motor | Motor | Total | Health | Person | Travel | Total  | Workmen's     | Public/   | Engineering | Aviatio | Crop     | Other  | Miscell  | Total  |
|         |   |      | Cargo  | Hull   | Marine | OD    | TP    | Motor |        | al     |        | Health | Compensation/ | Product   |             | n       | Insuranc | segme  | aneous   | 1      |
|         |   |      |        |        |        |       |       |       |        | Accide |        |        | Employer's    | Liability |             |         | е        | nts ** |          | 1      |
|         |   |      |        |        |        |       |       |       |        | nt     |        |        | liability     |           |             |         |          |        |          | 1      |
| 1       | Claims O/S at the beginning of the period | 696  | 90     | 0      | 90     | 5654  | 7717  | 13371 | 7064   | 1425   | 1      | 8490   | 29            | 40        | 59          | 0       | 15441    | 34     | 182      | 38432  |
| 2       | Claims reported during the period         | 2207 | 387    | 0      | 387    | 40233 | 590   | 40823 | 46918  | 1281   | 21     | 48220  | 44            | 11        | 147         | 0       | 18856    | 20     | 574      | 111289 |
|         | (a) Booked During the period              | 2142 | 367    | 0      | 367    | 39861 | 542   | 40403 | 44773  | 1014   | 3      | 45790  | 32            | 9         | 143         | 0       | 7839     | 17     | 548      | 97290  |
|         | (b) Reopened during the Period            | 65   | 20     | 0      | 20     | 372   | 48    | 420   | 2145   | 267    | 18     | 2430   | 12            | 2         | 4           | 0       | 11017    | 3      | 26       | 13999  |
|         | (c) Other Adjustment (to be specified)    |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          |        |
|         | (i)                                       | 0    | 0      | 0      | 0      | 0     | 0     | 0     | 0      | 0      | 0      | 0      | 0             | 0         | 0           | 0       | 0        | 0      | 0        | 0      |
|         | (ii)                                      |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          | 1      |
| 3       | Claims Settled during the period          | 1474 | 117    | 0      | 117    | 32860 | 134   | 32994 | 34024  | 499    | 9      | 34532  | 25            | 0         | 66          | 0       | 17634    | 2      | 318      | 87162  |
|         | (a) paid during the period                |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          |        |
|         | (b) Other Adjustment (to be specified)    |      | 0      | 0      | 0      | _     |       | _     |        |        |        |        |               | 0         |             | _       | _        | 0      |          |        |
|         | (i)                                       | 0    | 0      | U      | U      | U     | 0     | 0     | 0      | 0      | 0      | 0      | 0             | Ü         | 0           | 0       | 0        | 0      | 0        | 1      |
|         | (ii)                                      |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          | 1      |
| 4       | Claims Repudiated during the period       | 243  | 37     | 0      | 37     | 379   | 0     | 379   | 2083   | 113    | 0      | 2196   | 3             | 0         | 9           | 0       | 0        | 0      | 63       | 2930   |
|         | Other Adjustment ( to be specified)       |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          |        |
|         | (i)Closed During the period               | 302  | 127    | 0      | 127    | 2852  | 75    | 2927  | 7946   | 696    | 0      | 8642   | 13            | 8         | 48          | 0       | 5753     | 12     | 116      | 17948  |
|         | (ii)                                      |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          | 1      |
|         | Unclaimed (Pending claims which are       |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          |        |
| _       | transferred to Unclaimed A/c. after the   |      | _      | 0      | 0      | _     |       | _     |        |        |        |        |               | 0         |             | _       | _        | 0      |          |        |
| 5       | mandatory period as prescribed by the     | 0    | 0      | U      | U      | 0     | 0     | 0     | 1 0    | 0      | 0      | 0      | 0             | U         | 0           | U       | 0        | U      | U        | 1      |
|         | Authority)                                |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          | 1      |
| 6       | Claims O/S at End of the period           | 884  | 196    | 0      | 196    | 9796  | 8098  | 17894 | 9929   | 1398   | 13     | 11340  | 32            | 43        | 83          | 0       | 10910    | 40     | 259      | 41681  |
|         | Less than 3months                         | 408  | 163    | 0      | 163    | 8440  | 525   | 8965  | 9393   | 790    | 3      | 10186  | 18            | 9         | 63          | 0       | 394      | 16     | 163      | 20385  |
|         | 3 months to 6 months                      | 33   | 14     | 0      | 14     | 696   | 1039  | 1735  | 143    | 175    | 1      | 319    | 3             | 17        | 14          | 0       | 3910     | 16     | 9        | 6070   |
|         | 6months to 1 year                         | 27   | 2      | 0      | 2      | 95    | 1256  | 1351  | 49     | 35     | 1      | 85     | 1             | 9         | 2           | 0       | 4505     | 4      | 4        | 5990   |
|         | 1year and above                           | 416  | 17     | 0      | 17     | 565   | 5278  | 5843  | 344    | 398    | 8      | 750    | 10            | 8         | 4           | 0       | 2101     | 4      | 83       | 9236   |
|         |   |      |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |          |        |

<sup>(</sup>a) The Claims O/S figures are consistent with all relevant NL forms(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

For the quarter ending \_\_Q1 FY 2021-22.\_\_\_\_(Amount in Rs. Lakhs) Name of the Insurer: SBI General Insurance Co. - DIRECT

|         |   |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          | (Amoun |         |          |
|---------|---|-------|--------|--------|--------|-------|-------|-------|--------|--------|--------|--------|---------------|-----------|-------------|---------|----------|--------|---------|----------|
| SI. No. | Claims Experience                         | Fire  | Marine | Marine | Total  | Motor | Motor | Total | Health | Person | Travel | Total  | Workmen's     | Public/   | Engineering | Aviatio | Crop     | Other  | Miscell | Total    |
|         |   |       | Cargo  | Hull   | Marine | OD    | TP    | Motor |        | al     |        | Health | Compensation/ | Product   |             | n       | Insuranc | segme  | aneous  | 1        |
|         |   |       |        |        |        |       |       |       |        | Accide |        |        | Employer's    | Liability |             |         | е        | nts ** |         | 1        |
|         |   |       |        |        |        |       |       |       |        | nt     |        |        | liability     | •         |             |         |          |        |         | 1        |
|         |   |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         | <u> </u> |
| 1       | Claims O/S at the beginning of the period | 21396 | 1522   | 0      | 1522   | 9549  | 80544 | 90093 | 5096   | 12501  | 2      | 17598  | 127           | 580       | 1292        | 0       | 8157     | 367.32 | 779     | 141912   |
| 2       | Claims reported during the period         | 22517 | 1178   | 0      | 1178   | 14326 | 7252  | 21577 | 30138  | 9755   | 22     | 39915  | 79            | 1497      | 1747        | 0       | 87324    | 313.4  | 479     | 176627   |
|         | (a) Booked During the period              | 21854 | 1117   | 0      | 1117   | 14193 | 6662  | 20855 | 28760  | 7722   | 3      | 36485  | 57            | 1225      | 1699        | 0       | 36303    | 266.39 | 458     | 120320   |
|         | (b) Reopened during the Period            | 663   | 61     | 0      | 61     | 132   | 590   | 722   | 1378   | 2033   | 19     | 3430   | 21            | 272       | 48          | 0       | 51021    | 47.01  | 22      | 56307    |
|         | (c) Other Adjustment (to be specified)    |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         | ĺ        |
|         | (i)                                       | 0     | 0      | 0      | 0      | 0     | 0     | 0     | 0      | 0      | 0      | 0      | 0             | 0         | 0           | 0       | 0        | 0      | 0       | 0        |
|         | (ii)                                      |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         | 1        |
| 3       | Claims Settled during the period          | 2240  | 290    | 0      | 290    | 10480 | 979   | 11458 | 23138  | 3983   | 11     | 27132  | 26            | 13        | 323         | 0       | 87873    | 18.36  | 188     | 129562   |
|         | (a) paid during the period                |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         | 1        |
|         | (b) Other Adjustment (to be specified)    |       | 0      | 0      | 0      | 0     | 0     | 0     |        | 0      | 0      | 0      |               | 0         | 0           | 0       | 0        | 0      | 0       | 1        |
|         | (i)                                       | 0     | U      | U      | U      | U     | 0     | U     |        | U      | U      |        | "             | U         |             | 0       | 0        | U      | U       | 1        |
|         | (ii)                                      |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         |          |
| 4       | Claims Repudiated during the period       | 1101  | 27     | 0      | 27     | 179   | 0     | 179   | 560    | 673    | 0      | 1234   | 9             | 0         | 100         | 0       | 0        | 0      | 114     | 2234     |
|         | Other Adjustment ( to be specified)       |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         | 1        |
|         | (i)Closed During the period               | 1369  | 92     | 0      | 92     | 1349  | 1833  | 3182  | 2138   | 4148   | 0      | 6286   | 37            | 41        | 533         | 0       | 1263     | 144    | 210     | 13685    |
|         | (ii)                                      |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         |          |
|         | Unclaimed (Pending claims which are       |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         |          |
| Г       | transferred to Unclaimed A/c. after the   |       | 0      | 0      | 0      | _     |       | 0     |        | 0      | 0      | l 0    |               | 0         |             |         | ^        | _      | 0       | 1 0      |
| 5       | mandatory period as prescribed by the     | 0     | U      | 0      | U      | U     | 0     | U     |        | U      | 0      | 0      | '             | U         |             | 0       | 0        | U      | 0       | 1        |
|         | Authority)                                |       |        |        |        |       |       |       |        |        |        |        |               |           |             |         |          |        |         |          |
| 6       | Claims O/S at End of the period           | 39204 | 2291   | 0      | 2291   | 11867 | 84985 | 96851 | 9398   | 13451  | 13     | 22861  | 133           | 2023      | 2084        | 0       | 6345     | 518.34 | 746     | 173058   |
|         | Less than 3months                         | 20948 | 1018   | 0      | 1018   | 6453  | 4349  | 10802 | 8690   | 7228   | 3      | 15922  | 51            | 156       | 1350        | 0       | 654      | 304.72 | 308     | 51513    |
|         | 3 months to 6 months                      | 2820  | 1031   | 0      | 1031   | 1843  | 9483  | 11326 | 151    | 1669   | 2      | 1821   | 28            | 294       | 190         | 0       | 2154     | 103.58 | 68      | 19835    |
|         | 6months to 1 year                         | 5256  | 20     | 0      | 20     | 205   | 10758 | 10962 | 73     | 475    | 0      | 548    | 9             | 156       | 370         | 0       | 1780     | 90.844 | 42      | 19235    |
|         | 1year and above                           | 10181 | 222    | 0      | 222    | 3366  | 60395 | 63760 | 484    | 4079   | 8      | 4571   | 45            | 1418      | 173         | 0       | 1758     | 19.199 | 328     | 82475    |

# Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

For the quarter ending \_\_Q1 FY 2021-22.\_\_\_\_

|         |  |      |                 |   |                 |             |             |                |        |                              |        |                 |   |                                 |             |              |                       | <u>No</u> | . of claims       | <u>s only</u> |
|---------|--|------|-----------------|---|-----------------|-------------|-------------|----------------|--------|------------------------------|--------|-----------------|---|---------------------------------|-------------|--------------|-----------------------|-----------|-------------------|---------------|
| SI. No. | Claims Experience  | Fire | Marine<br>Cargo |   | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Person<br>al<br>Accide<br>nt | Travel | Total<br>Health | Workmen's<br>Compensation/<br>Employer's<br>liability | Public/<br>Product<br>Liability | Engineering | Aviatio<br>n | Crop<br>Insuranc<br>e |           | Miscell<br>aneous | Total         |
| 1       | Claims O/S at the beginning of the period  | 781  | 375             | 0 | 375             | 1399        | 1656        | 3055           | 3282   | 57                           | 0      | 3339            | 0   | 3                               | 156         | 0            | 0                     | 0         | 726               | 8435          |
| 2       | Claims reported during the period  | 232  | 3293            | 0 | 3293            | 0           | 598         | 598            | 44580  | 616                          | 0      | 45196           | 0   | 1                               | 138         | 0            | 0                     | 0         | 525               | 49983         |
|         | (a) Booked During the period   | 194  | 3172            | 0 | 3172            | 0           | 598         | 598            | 44575  | 612                          | 0      | 45187           | 0   | 1                               | 134         | 0            | 0                     | 0         | 519               | 49805         |
|         | (b) Reopened during the Period   | 38   | 121             | 0 | 121             | 0           | 0           | 0              | 5      | 4                            | 0      | 9               | 0   | 0                               | 4           | 0            | 0                     | 0         | 6                 | 178           |
|         | (c) Other Adjustment (to be specified) (i)(ii)   | 0    | 0               | 0 | 0               | 0           | 0           | 0              | 0      | 0                            | 0      | 0               | 0   | 0                               | 0           | 0            | 0                     | 0         | 0                 | 0             |
| 3       | Claims Settled during the period   | 105  | 730             | 0 | 730             | 0           | 596         | 596            | 45402  | 62                           | 0      | 45464           | 0   | 0                               | 95          | 0            | 0                     | 0         | 894               | 47884         |
|         | (a) paid during the period (b) Other Adjustment ( to be specified) (i) (ii)  | 0    | 0               | 0 | 0               | 0           | 0           | 0              | 0      | 0                            | 0      | 0               | 0   | 0                               | 0           | 0            | 0                     | 0         | 0                 | 0             |
| 4       | Claims Repudiated during the period  | 0    | 0               | 0 | 0               | 0           | 0           | 0              | 0      | 0                            | 0      | 0               | 0   | 0                               | 0           | 0            | 0                     | 0         | 0                 | 0             |
|         | Other Adjustment ( to be specified) (i)Closed During the period(ii)  | 50   | 418             | 0 | 418             | 190         | 1164        | 1354           | 175    | 16                           | 0      | 191             | 0   | 0                               | 6           | 0            | 0                     | 0         | 3                 | 2022          |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0    | 0               | 0 | 0               | 0           | 0           | 0              | 0      | 0                            | 0      | 0               | 0   | 0                               | 0           | 0            | 0                     | 0         | 0                 | 0             |
| 6       | Claims O/S at End of the period  | 858  | 2520            | 0 | 2520            | 1209        | 494         | 1703           | 2285   | 595                          | 0      | 2880            | 0   | 4                               | 193         | 0            | 0                     | 0         | 354               | 8512          |
|         | Less than 3months  | 138  | 2226            | 0 | 2226            | 0           | 0           | 0              | 515    | 546                          | 0      | 1061            | 0   | 1                               | 49          | 0            | 0                     | 0         | 46                | 3521          |
|         | 3 months to 6 months   | 141  | 254             | 0 | 254             | 1048        | 335         | 1383           | 1374   | 37                           | 0      | 1411            | 0   | 0                               | 64          | 0            | 0                     | 0         | 217               | 3470          |
|         | 6months to 1 year  | 244  | 40              | 0 | 40              | 161         | 154         | 315            | 396    | 0                            | 0      | 396             | 0   | 1                               | 53          | 0            | 0                     | 0         | 9                 | 1058          |
|         | 1year and above  | 335  | 0               | 0 | 0               | 0           | 5           | 5              | 0      | 12                           | 0      | 12              | 0   | 2                               | 27          | 0            | 0                     | 0         | 82                | 463           |

# Notes:-

<sup>(</sup>a) The Claims O/S figures are consistent with all relevant NL forms(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

For the quarter ending \_\_Q1 FY 2021-22.\_\_\_\_(Amount in Rs. Lakhs) Name of the Insurer: SBI General Insurance Co. -CO-INS

|         |  |       |                 |                |                 |             |             |                |        |              |        |                 |                         |                    |             |              |                  | (Amoun |                |       |
|---------|--|-------|-----------------|----------------|-----------------|-------------|-------------|----------------|--------|--------------|--------|-----------------|-------------------------|--------------------|-------------|--------------|------------------|--------|----------------|-------|
| SI. No. | Claims Experience  | Fire  | Marine<br>Cargo | Marine<br>Hull | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Person al    | Travel | Total<br>Health | Workmen's Compensation/ | Public/<br>Product | Engineering | Aviatio<br>n | Crop<br>Insuranc |        | Miscell aneous | Total |
|         |  |       |                 |                |                 |             |             |                |        | Accide<br>nt |        |                 | Employer's<br>liability | Liability          |             |              | е                | nts ** |                |       |
| 1       | Claims O/S at the beginning of the period  | 22992 | 271             | 0              | 271             | 1214        | 7506        | 8721           | 3341   | 50           | 0      | 3391            | 0                       | 22                 | 180         | 0            | 0                | 0      | 1281           | 36858 |
| 2       | Claims reported during the period  | 3953  | 222             | 0              | 222             | 0           | 27922       | 27922          | 2467   | 273          | 0      | 2740            | 0                       | 1                  | 170         | 0            | 0                | 0      | 117            | 35125 |
|         | (a) Booked During the period   | 3306  | 214             | 0              | 214             | 0           | 27922       | 27922          | 2467   | 271          | 0      | 2738            | 0                       | 1                  | 165         | 0            | 0                | 0      | 115            | 34461 |
|         | (b) Reopened during the Period   | 648   | 8               | 0              | 8               | 0           | 0           | 0              | 0      | 2            | 0      | 2               | 0                       | 0                  | 5           | 0            | 0                | 0      | 1              | 664   |
|         | (c) Other Adjustment (to be specified)   |       |                 |                |                 |             |             |                |        |              |        |                 |                         |                    |             |              |                  |        |                |       |
|         | (i)<br>(ii)  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0            | 0      | 0               | 0                       | 0                  | 0           | 0            | 0                | 0      | 0              | 0     |
| 3       | Claims Settled during the period   | 975   | 101             | 0              | 101             | 0           | 27922       | 27922          | 2005   | 18           | 0      | 2023            | 0                       | 0                  | 32          | 0            | 0                | 0      | 218            | 31269 |
|         | (a) paid during the period   |       |                 |                |                 |             |             |                |        |              |        |                 |                         |                    |             |              |                  |        |                |       |
|         | (b) Other Adjustment ( to be specified) (i)  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0            | 0      | 0               | 0                       | 0                  | 0           | 0            | 0                | 0      | 0              | 0     |
| 4       | Claims Repudiated during the period  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0            | 0      | 0               | 0                       | 0                  | 0           | 0            | 0                | 0      | 0              | 0     |
|         | Other Adjustment ( to be specified)  |       |                 |                |                 |             |             |                |        |              |        | <u> </u>        | -                       |                    |             |              |                  |        |                |       |
|         | (i)Closed During the period(ii)  | 2170  | 37              | 0              | 37              | 290         | 5034        | 5324           | 180    | 0            | 0      | 180             | 0                       | 0                  | 4           | 0            | 0                | 0      | 48             | 7763  |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0            | 0      | 0               | 0                       | 0                  | 0           | 0            | 0                | 0      | 0              | 0     |
| 6       | Claims O/S at End of the period  | 23800 | 356             | 0              | 356             | 924         | 2472        | 3397           | 3624   | 304          | 0      | 3928            | 0                       | 23                 | 314         | 0            | 0                | 0      | 1132           | 32951 |
|         | Less than 3months  | 2107  | 125             | 0              | 125             | 0           | 0           | 0              | 479    | 258          | 0      | 737             | 0                       | 1                  | 139         | 0            | 0                | 0      | 19             | 3128  |
|         | 3 months to 6 months   | 7460  | 169             | 0              | 169             | 657         | 1705        | 2362           | 2377   | 3            | 0      | 2380            | 0                       | 0                  | 88          | 0            | 0                | 0      | 78             | 12537 |
|         | 6months to 1 year  | 7343  | 61              | 0              | 61              | 268         | 753         | 1021           | 768    | 0            | 0      | 768             | 0                       | 21                 | 43          | 0            | 0                | 0      | 56             | 9313  |
|         | 1year and above  | 6891  | 0               | 0              | 0               | 0           | 14          | 14             | 0      | 43           | 0      | 43              | 0                       | 2                  | 44          | 0            | 0                | 0      | 978            | 7972  |

# Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

# FORM NL-37-CLAIMS DATA

Name of the Insurer: SBI General Insurance Co. - DIRECT

| Upto the quarter ending | Q1 FY 2021-22. |
|-------------------------|----------------|
|-------------------------|----------------|

### No. of claims only

|         |  |      |                 |                |                 |             |             |                |        |                      |        |                 |  |                                 |                 |              |                       | <u> </u> | OI CIAIIII        | <u> </u> |
|---------|--|------|-----------------|----------------|-----------------|-------------|-------------|----------------|--------|----------------------|--------|-----------------|--|---------------------------------|-----------------|--------------|-----------------------|----------|-------------------|----------|
| SI. No. | Claims Experience  | Fire | Marine<br>Cargo | Marine<br>Hull | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Personal<br>Accident | Travel | Total<br>Health | Workmen's<br>Compensation/<br>Employer's liability | Public/<br>Product<br>Liability | Enginee<br>ring | Aviatio<br>n | Crop<br>Insuranc<br>e |          | Miscell<br>aneous | Total    |
| 1       | Claims O/S at the beginning of the period  | 696  | 90              | 0              | 90              | 5654        | 7717        | 13371          | 7064   | 1425                 | 1      | 8490            | 29   | 40                              | 59              | 0            | 15441                 | 34       | 182               | 38432    |
| 2       | Claims reported during the period  | 2207 | 387             | 0              | 387             | 40233       | 590         | 40823          | 46918  | 1281                 | 21     | 48220           | 44   | 11                              | 147             | 0            | 18856                 | 20       | 574               | 11128    |
|         | (a) Booked During the period   | 2142 | 367             | 0              | 367             | 39861       | 542         | 40403          | 44773  | 1014                 | 3      | 45790           | 32   | 9                               | 143             | 0            | 7839                  | 17       | 548               | 9729     |
|         | (b) Reopened during the Period   | 65   | 20              | 0              | 20              | 372         | 48          | 420            | 2145   | 267                  | 18     | 2430            | 12   | 2                               | 4               | 0            | 11017                 | 3        | 26                | 1399     |
|         | (c) Other Adjustment (to be specified) (i) (ii)  | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0        | 0                 | 0        |
| 3       | Claims Settled during the period   | 1474 | 117             | 0              | 117             | 32860       | 134         | 32994          | 34024  | 499                  | 9      | 34532           | 25   | 0                               | 66              | 0            | 17634                 | 2        | 318               | 8716     |
|         | (a) paid during the period (b) Other Adjustment ( to be specified) (i) (ii)  | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0        | 0                 | 0        |
| 4       | Claims Repudiated during the period  | 243  | 37              | 0              | 37              | 379         | 0           | 379            | 2083   | 113                  | 0      | 2196            | 3  | 0                               | 9               | 0            | 0                     | 0        | 63                | 293      |
|         | Other Adjustment ( to be specified) (i)Closed During the period(ii)  | 302  | 127             | 0              | 127             | 2852        | 75          | 2927           | 7946   | 696                  | 0      | 8642            | 13   | 8                               | 48              | 0            | 5753                  | 12       | 116               | 1794     |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0        | 0                 | 0        |
| 6       | Claims O/S at End of the period  | 884  | 196             | 0              | 196             | 9796        | 8098        | 17894          | 9929   | 1398                 | 13     | 11340           | 32   | 43                              | 83              | 0            | 10910                 | 40       | 259               | 4168     |
|         | Less than 3months  | 408  | 163             | 0              | 163             | 8440        | 525         | 8965           | 9393   | 790                  | 3      | 10186           | 18   | 9                               | 63              | 0            | 394                   | 16       | 163               | 2038     |
|         | 3 months to 6 months   | 33   | 14              | 0              | 14              | 696         | 1039        | 1735           | 143    | 175                  | 1      | 319             | 3  | 17                              | 14              | 0            | 3910                  | 16       | 9                 | 6070     |
|         | 6months to 1 year  | 27   | 2               | 0              | 2               | 95          | 1256        | 1351           | 49     | 35                   | 1      | 85              | 1  | 9                               | 2               | 0            | 4505                  | 4        | 4                 | 5990     |
|         | 1year and above  | 416  | 17              | 0              | 17              | 565         | 5278        | 5843           | 344    | 398                  | 8      | 750             | 10   | 8                               | 4               | 0            | 2101                  | 4        | 83                | 9236     |

# Notes:-

<sup>(</sup>a) The Claims O/S figures are consistent with all relevant NL forms(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending \_\_Q1 FY 2021-22.\_\_\_\_ (Amount in Rs. Lakhs) Name of the Insurer: SBI General Insurance Co. - DIRECT

|         |  |       |                 |                |                 |             |             |                |        |                      |        |                 |  |                                 |                 |              |                       | _      | t in Rs. L        |        |
|---------|--|-------|-----------------|----------------|-----------------|-------------|-------------|----------------|--------|----------------------|--------|-----------------|--|---------------------------------|-----------------|--------------|-----------------------|--------|-------------------|--------|
| SI. No. | Claims Experience  | Fire  | Marine<br>Cargo | Marine<br>Hull | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Personal<br>Accident | Travel | Total<br>Health | Workmen's<br>Compensation/<br>Employer's liability | Public/<br>Product<br>Liability | Enginee<br>ring | Aviatio<br>n | Crop<br>Insuranc<br>e |        | Miscell<br>aneous | Total  |
| 1       | Claims O/S at the beginning of the period  | 21396 | 1522            | 0              | 1522            | 9549        | 80544       | 90093          | 5096   | 12501                | 2      | 17598           | 127  | 580                             | 1292            | 0            | 8157                  | 367.32 | 779               | 141912 |
| 2       | Claims reported during the period  | 22517 | 1178            | 0              | 1178            | 14326       | 7252        | 21577          | 30138  | 9755                 | 22     | 39915           | 79   | 1497                            | 1747            | 0            | 87324                 | 313.4  | 479               | 176627 |
|         | (a) Booked During the period   | 21854 | 1117            | 0              | 1117            | 14193       | 6662        | 20855          | 28760  | 7722                 | 3      | 36485           | 57   | 1225                            | 1699            | 0            | 36303                 | 266.39 | 458               | 120320 |
|         | (b) Reopened during the Period   | 663   | 61              | 0              | 61              | 132         | 590         | 722            | 1378   | 2033                 | 19     | 3430            | 21   | 272                             | 48              | 0            | 51021                 | 47.01  | 22                | 56307  |
|         | (c) Other Adjustment (to be specified) (i) (ii)  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0      | 0                 | 0      |
| 3       | Claims Settled during the period   | 2240  | 290             | 0              | 290             | 10480       | 979         | 11458          | 23138  | 3983                 | 11     | 27132           | 26   | 13                              | 323             | 0            | 87873                 | 18.36  | 188               | 129562 |
|         | (a) paid during the period (b) Other Adjustment ( to be specified) (i) (ii)  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0      | 0                 | 0      |
| 4       | Claims Repudiated during the period  | 1101  | 27              | 0              | 27              | 179         | 0           | 179            | 560    | 673                  | 0      | 1234            | 9  | 0                               | 100             | 0            | 0                     | 0      | 114               | 2234   |
|         | Other Adjustment ( to be specified) (i)Closed During the period(ii)  | 1369  | 92              | 0              | 92              | 1349        | 1833        | 3182           | 2138   | 4148                 | 0      | 6286            | 37   | 41                              | 533             | 0            | 1263                  | 144    | 210               | 13685  |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0      | 0                 | 0      |
| 6       | Claims O/S at End of the period  | 39204 | 2291            | 0              | 2291            | 11867       | 84985       | 96851          | 9398   | 13451                | 13     | 22861           | 133  | 2023                            | 2084            | 0            | 6345                  | 518.34 | 746               | 173058 |
|         | Less than 3months  | 20948 | 1018            | 0              | 1018            | 6453        | 4349        | 10802          | 8690   | 7228                 | 3      | 15922           | 51   | 156                             | 1350            | 0            | 654                   | 304.72 | 308               | 51513  |
|         | 3 months to 6 months   | 2820  | 1031            | 0              | 1031            | 1843        | 9483        | 11326          | 151    | 1669                 | 2      | 1821            | 28   | 294                             | 190             | 0            | 2154                  | 103.58 | 68                | 19835  |
|         | 6months to 1 year  | 5256  | 20              | 0              | 20              | 205         | 10758       | 10962          | 73     | 475                  | 0      | 548             | 9  | 156                             | 370             | 0            | 1780                  | 90.844 |                   | 19235  |
|         | 1year and above  | 10181 | 222             | 0              | 222             | 3366        | 60395       | 63760          | 484    | 4079                 | 8      | 4571            | 45   | 1418                            | 173             | 0            | 1758                  | 19.199 | 328               | 82475  |

### Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms(b) Repudiated means rejected, partial rejection on account of policy terms and conditions(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

# FORM NL-37-CLAIMS DATA

Name of the Insurer: SBI General Insurance Co. - CO-INS

# No. of claims only

|         |  |      |                 |                |                 |             |             |                |        |                      |        |                 |  |                                 |                 |              |                       |   | OI CIAIIII        | <u> </u> |
|---------|--|------|-----------------|----------------|-----------------|-------------|-------------|----------------|--------|----------------------|--------|-----------------|--|---------------------------------|-----------------|--------------|-----------------------|---|-------------------|----------|
| SI. No. | Claims Experience  | Fire | Marine<br>Cargo | Marine<br>Hull | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Personal<br>Accident | Travel | Total<br>Health | Workmen's<br>Compensation/<br>Employer's liability | Public/<br>Product<br>Liability | Enginee<br>ring | Aviatio<br>n | Crop<br>Insuranc<br>e |   | Miscell<br>aneous | Total    |
| 1       | Claims O/S at the beginning of the period  | 781  | 375             | 0              | 375             | 1399        | 1656        | 3055           | 3282   | 57                   | 0      | 3339            | 0  | 3                               | 156             | 0            | 0                     | 0 | 726               | 8435     |
| 2       | Claims reported during the period  | 232  | 3293            | 0              | 3293            | 0           | 598         | 598            | 44580  | 616                  | 0      | 45196           | 0  | 1                               | 138             | 0            | 0                     | 0 | 525               | 49983    |
|         | (a) Booked During the period   | 194  | 3172            | 0              | 3172            | 0           | 598         | 598            | 44575  | 612                  | 0      | 45187           | 0  | 1                               | 134             | 0            | 0                     | 0 | 519               | 49805    |
|         | (b) Reopened during the Period   | 38   | 121             | 0              | 121             | 0           | 0           | 0              | 5      | 4                    | 0      | 9               | 0  | 0                               | 4               | 0            | 0                     | 0 | 6                 | 178      |
|         | (c) Other Adjustment (to be specified) (i)(ii)   | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0        |
| 3       | Claims Settled during the period   | 105  | 730             | 0              | 730             | 0           | 596         | 596            | 45402  | 62                   | 0      | 45464           | 0  | 0                               | 95              | 0            | 0                     | 0 | 894               | 47884    |
|         | (a) paid during the period (b) Other Adjustment (to be specified) (i) (ii)   | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0        |
| 4       | Claims Repudiated during the period  | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0        |
|         | Other Adjustment ( to be specified) (i)Closed During the period(ii)  | 50   | 418             | 0              | 418             | 190         | 1164        | 1354           | 175    | 16                   | 0      | 191             | 0  | 0                               | 6               | 0            | 0                     | 0 | 3                 | 2022     |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0    | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0        |
| 6       | Claims O/S at End of the period  | 858  | 2520            | 0              | 2520            | 1209        | 494         | 1703           | 2285   | 595                  | 0      | 2880            | 0  | 4                               | 193             | 0            | 0                     | 0 | 354               | 8512     |
|         | Less than 3months  | 138  | 2226            | 0              | 2226            | 0           | 0           | 0              | 515    | 546                  | 0      | 1061            | 0  | 1                               | 49              | 0            | 0                     | 0 | 46                | 3521     |
|         | 3 months to 6 months   | 141  | 254             | 0              | 254             | 1048        | 335         | 1383           | 1374   | 37                   | 0      | 1411            | 0  | 0                               | 64              | 0            | 0                     | 0 | 217               | 3470     |
|         | 6months to 1 year  | 244  | 40              | 0              | 40              | 161         | 154         | 315            | 396    | 0                    | 0      | 396             | 0  | 1                               | 53              | 0            | 0                     | 0 | 9                 | 1058     |
|         | 1year and above  | 335  | 0               | 0              | 0               | 0           | 5           | 5              | 0      | 12                   | 0      | 12              | 0  | 2                               | 27              | 0            | 0                     | 0 | 82                | 463      |

Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending \_\_Q1 FY 2021-22.\_\_\_\_(Amount in Rs. Lakhs) Name of the Insurer: SBI General Insurance Co. -CO-INS

|         |  |       |                 |                |                 |             |             |                |        |                      |        |                 |  |                                 | 1               |              |                       |   | t in Rs. L        | •     |
|---------|--|-------|-----------------|----------------|-----------------|-------------|-------------|----------------|--------|----------------------|--------|-----------------|--|---------------------------------|-----------------|--------------|-----------------------|---|-------------------|-------|
| SI. No. | Claims Experience  | Fire  | Marine<br>Cargo | Marine<br>Hull | Total<br>Marine | Motor<br>OD | Motor<br>TP | Total<br>Motor | Health | Personal<br>Accident | Travel | Total<br>Health | Workmen's<br>Compensation/<br>Employer's liability | Public/<br>Product<br>Liability | Enginee<br>ring | Aviatio<br>n | Crop<br>Insuranc<br>e |   | Miscell<br>aneous | Total |
| 1       | Claims O/S at the beginning of the period  | 22992 | 271             | 0              | 271             | 1214        | 7506        | 8721           | 3341   | 50                   | 0      | 3391            | 0  | 22                              | 180             | 0            | 0                     | 0 | 1281              | 36858 |
| 2       | Claims reported during the period  | 3953  | 222             | 0              | 222             | 0           | 27922       | 27922          | 2467   | 273                  | 0      | 2740            | 0  | 1                               | 170             | 0            | 0                     | 0 | 117               | 35125 |
|         | (a) Booked During the period   | 3306  | 214             | 0              | 214             | 0           | 27922       | 27922          | 2467   | 271                  | 0      | 2738            | 0  | 1                               | 165             | 0            | 0                     | 0 | 115               | 34461 |
|         | (b) Reopened during the Period   | 648   | 8               | 0              | 8               | 0           | 0           | 0              | 0      | 2                    | 0      | 2               | 0  | 0                               | 5               | 0            | 0                     | 0 | 1                 | 664   |
|         | (c) Other Adjustment (to be specified) (i)(ii)   | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0     |
| 3       | Claims Settled during the period   | 975   | 101             | 0              | 101             | 0           | 27922       | 27922          | 2005   | 18                   | 0      | 2023            | 0  | 0                               | 32              | 0            | 0                     | 0 | 218               | 31269 |
|         | (a) paid during the period (b) Other Adjustment ( to be specified) (i) (ii)  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0     |
| 4       | Claims Repudiated during the period  | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0     |
|         | Other Adjustment ( to be specified) (i)Closed During the period(ii)  | 2170  | 37              | 0              | 37              | 290         | 5034        | 5324           | 180    | 0                    | 0      | 180             | 0  | 0                               | 4               | 0            | 0                     | 0 | 48                | 7763  |
| 5       | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 0     | 0               | 0              | 0               | 0           | 0           | 0              | 0      | 0                    | 0      | 0               | 0  | 0                               | 0               | 0            | 0                     | 0 | 0                 | 0     |
| 6       | Claims O/S at End of the period  | 23800 | 356             | 0              | 356             | 924         | 2472        | 3397           | 3624   | 304                  | 0      | 3928            | 0  | 23                              | 314             | 0            | 0                     | 0 | 1132              | 32951 |
|         | Less than 3months  | 2107  | 125             | 0              | 125             | 0           | 0           | 0              | 479    | 258                  | 0      | 737             | 0  | 1                               | 139             | 0            | 0                     | 0 | 19                | 3128  |
|         | 3 months to 6 months   | 7460  | 169             | 0              | 169             | 657         | 1705        | 2362           | 2377   | 3                    | 0      | 2380            | 0  | 0                               | 88              | 0            | 0                     | 0 | 78                | 12537 |
|         | 6months to 1 year  | 7343  | 61              | 0              | 61              | 268         | 753         | 1021           | 768    | 0                    | 0      | 768             | 0  | 21                              | 43              | 0            | 0                     | 0 | 56                | 9313  |
|         | 1year and above  | 6891  | 0               | 0              | 0               | 0           | 14          | 14             | 0      | 43                   | 0      | 43              | 0  | 2                               | 44              | 0            | 0                     | 0 | 978               | 7972  |

- Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
  (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
  (c) Claim o/s should be exclusive of IBNR AND IBNER reserves