PUBLIC DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED (INFORMATION AS AT 31st MARCH '2022)

Name of the Insurance Company: ACKO General Insurance Limited

a. Name of the TPA (If services rendered by TPA) - Family Health Plan Insurance TPA Limited

Validity of agreement with the TPA: from 16/11/2019 to 15/11/2022

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	3,015	282	-
Number of lives serviced	6.237	33.58.790	_

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

			Indi	vidual	,	Group	Governi	nent
Sr. No.	Name of the State	Name of the Districts	No. of policies serviced	No. of lives serviced	No. of policies serviced	No. of lives serviced	No. of policies serviced	No. of lives serviced
1	Andaman & Nicobar Is	South Andaman	2	2	-	-		-
2	Andhra Pradesh	Anantapur	8	15	-	-	-	-
3	Andhra Pradesh	Chittoor	13	33	-	-	-	-
4	Andhra Pradesh	Cuddapah	6	10	-	-	-	-
5	Andhra Pradesh	East Godavari	5	13	-	-	-	-
6	Andhra Pradesh	Guntur	9	12	-	-	-	-
7	Andhra Pradesh	Krishna	13	36	-	-	-	-
8	Andhra Pradesh	Kurnool	2	5	-	-	-	-
9	Andhra Pradesh	Nellore	12	18	-	-	-	-
10	Andhra Pradesh	Prakasam	11	25	-	-	-	-
11	Andhra Pradesh	Srikakulam	2	5	-	-	-	-
12	Andhra Pradesh	Visakhapatnam	23	40	-	-	-	-
13	Andhra Pradesh	West Godavari	7	15	-	-	-	-
14	Assam	Golaghat	1	1	-	-	-	-
15	Assam	Jorhat	1	1	-	-	-	-
16	Assam	Kamrup	4	10	-	-	-	-
17	Bihar	Katihar	1	1_	-	-	-	-
18	Bihar	Madhubani	1	4	-	-	-	-
19	Bihar	Muzaffarpur	3	5	-	-	-	-
20	Bihar	Nalanda	1 15	1 26	-	-	-	-
21	Bihar	Patna	15	26	-	-	-	-
22	Bihar	Purnia	4	7		-	-	-
23	Bihar	Siwan	1	1	-	-	-	-
24	Bihar	Vaishali	1 7	10	-	-	-	-
25	Chandigarh Chhattisgarh	Chandigarh	7	10 1	-	-	-	-
26 27		Bastar Bijapur (Ch)	1	4	-	-	-	-
28	Chhattisgarh Chhattisgarh	Dhamtari	2	6		-	-	-
29	Chhattisgarh	Durg	3	5	-	-	-	-
30	Chhattisgarh	Kanker	1	3	-	-	_	-
31	Chhattisgarh	Korba	1	4	-	-	_	-
32	Chhattisgarh	Raipur	2	5	-	_	-	_
33	Dadra & Nagar Haveli	Dadra & Nagar Haveli	1	1	-	-	_	-
34	Delhi	Central	26	40	-	_	-	-
35	Delhi	East	54	95	1	559	-	-
36	Delhi	New Delhi	13	22	13	11,726	_	_
37	Delhi	North	9	13	-	-	_	_
38	Delhi	North East	18	44	-	-	_	-
39	Delhi	North West	31	66	-	-	-	-
40	Delhi	South	30	54	2	52,351	-	-
41	Delhi	South West	-	-	1	635	-	-
42	Delhi	West	66	112	-	-	-	-
43	Delhi	Shahdara	19	47	-	-	-	-
44	Delhi	South East	58	130	-	-	-	-
45	Goa	North Goa	1	2	-	-	-	-
46	Goa	South Goa	4	7	-	-	-	-
47	Gujarat	Ahmadabad	80	180	-	-	-	-
48	Gujarat	Amreli	1	1	-	-	-	-
49	Gujarat	Anand	4	5	-	-	-	-
50	Gujarat	Bharuch	2	2	-	-	-	-
51	Gujarat	Bhavnagar	6	12	-	-		-
52	Gujarat	Gandhinagar	15	28	-	-		-
53	Gujarat	Jamnagar	6	17	-	-	-	-
54	Gujarat	Junagadh	4	4	-	-	-	-
55	Gujarat	Kachchh	3	8	-	-	-	-
56	Gujarat	Kheda	4	6	-	-	-	-
57	Gujarat	Mahesana	5	13	-	-	-	-
58	Gujarat	Navsari	3	6	-	-	-	-
59	Gujarat	Panch Mahals	4	10	-	-	-	-
60	Gujarat	Patan	3	6	-	-	-	-
61	Gujarat	Rajkot	4	10	-	-	-	-
62	Gujarat	Sabar Kantha	1	2	-	-	-	-
63	Gujarat	Surat	5	16	-	-	-	-
64	Gujarat	Vadodara	41	99	-	-	-	-
65	Gujarat	Valsad	1	4	-	-	-	-
66	Haryana	Faridabad	6	9	1	1,450	-	-
67	Haryana	Gurgaon	11	20	61	15,50,984	-	-
68	Haryana	Mahendragarh	2	6	-	-	-	-
69	Haryana	Panchkula	-	-	1	777	-	-
70	Haryana	Rewari	6	10	-	-	-	-
71	Haryana	Sonipat	3	7	-	-	-	-
72	Haryana	Yamunanagar	3	3	-	-	-	-
73	Himachal Pradesh	Hamirpur	2	4	-	-	-	-
74	Himachal Pradesh	Kangra	1	1	-	-	-	-
75	Himachal Pradesh	Shimla		_	1	648	_	-

76	James C. Kasharia	Davanavla			1			
76 77	Jammu & Kashmir Jammu & Kashmir	Baramula Kathua	1	3	-	-	-	-
78	Jharkhand	Bokaro	1	1	-	-	-	-
79	Jharkhand	Dhanbad	3	3	-	-	-	-
	Jharkhand	Dumka	2	6	-	-	-	-
81 82	Jharkhand Jharkhand	Gumla Hazaribag	1 2	<u>3</u>	-		-	-
	Jharkhand	Latehar	1	4	-	-	-	-
84	Jharkhand	Pashchimi Singhbhum	5	9	-	-	-	-
	Jharkhand	Ranchi	14	27	-	-	-	-
86	Jharkhand	Simdega	1	1	-	-	-	-
87 88	Karnataka Karnataka	Bagalkot Bangalore	519	1,134	- 81	12,17,033	-	-
89	Karnataka	Bangalore Rural	30	63	-	12,17,033	-	-
90	Karnataka	Belgaum	5	10	-	-	-	-
91	Karnataka	Bellary	2	6	-	-	-	-
92 93	Karnataka Karnataka	Bidar Chamarajanagar	2	5	-	-	-	-
93	Karnataka	Chikkaballapur	3	3		-	-	-
95	Karnataka	Chikmagalur	4	8	-	-	-	-
96	Karnataka	Chitradurga	1	1	-	-	-	-
97	Karnataka	Dakshina Kannada	18	42	-	-	-	-
98 99	Karnataka Karnataka	Davanagere Dharwad	5	9	-		-	-
100	Karnataka	Gulbarga	3	8	-	-	-	-
101	Karnataka	Hassan	5	10	-	-	-	-
102	Karnataka	Haveri	2	5	-	-	-	-
103	Karnataka	Kodagu	2	2	-	-	-	-
104 105	Karnataka Karnataka	Kolar Mandya	2 2	5	-		-	-
105	Karnataka	Mysore	10	26	-	-	-	-
	Karnataka	Raichur	3	6	-	-	-	-
108	Karnataka	Ramanagar	4	5	-	-	-	-
109	Karnataka	Shimoga	6	13	-	-	-	-
110 111	Karnataka Karnataka	Tumkur Udupi	5 10	13	-	-	-	-
	Karnataka	Uttara Kannada	6	10	-	-	-	-
113	Kerala	Alappuzha	2	2	-	-	-	-
114	Kerala	Ernakulam	30	66	-	-	-	-
115 116	Kerala Kerala	Idukki Kannur	1 2	1 4	-		-	-
117	Kerala	Kannur Kasaragod	4	6	-	-	-	-
118	Kerala	Kollam	12	18	-	-	-	
119	Kerala	Kottayam	11	17	-	-	-	-
120	Kerala	Kozhikode	4	9	-	-	-	-
121 122	Kerala Kerala	Malappuram Palakkad	10 8	19 14	-		-	-
	Kerala	Thiruvananthapuram	15	29	-	-	-	-
124	Kerala	Thrissur	12	24	-	-	-	
125	Kerala	Wayanad	1	4	-	-	-	-
	Madhya Pradesh	Betul	1	2	-	-	-	-
127 128	Madhya Pradesh Madhya Pradesh	Bhind Bhopal	2 22	32	-	-	-	-
129	Madhya Pradesh	Chhatarpur	1	1	-	-	-	-
130	Madhya Pradesh	Chhindwara	4	8	-	-	-	-
131	Madhya Pradesh	Datia	2	2	-	-	-	-
	Madhya Pradesh Madhya Pradesh	Gwalior Indore	19	20 5	-	-	-	-
134	Madhya Pradesh	Jabalpur	2	5	-	-	-	
135	Madhya Pradesh	Morena	1	4	-	-	-	-
136	Madhya Pradesh	Panna	1	1	-	-	-	-
	Madhya Pradesh	Rajgarh	1	2	-	-	-	-
	Madhya Pradesh Madhya Pradesh	Ratlam Sagar	1 1	1	-	-	-	-
	Madhya Pradesh	Sehore	2	2	-	-	-	-
	Madhya Pradesh	Ujjain	2	6	-	-	-	-
142	Maharashtra	Ahmadnagar	13	28	-	-	-	-
	Maharashtra	Amravati	3 6	8	-	-	-	-
144 145	Maharashtra Maharashtra	Aurangabad Bid	2	2	-	-	-	-
	Maharashtra	Buldana	2	3	-	-	-	-
147	Maharashtra	Dhule	1	1	-	-	-	-
	Maharashtra	Gadchiroli	2	6	-	-	-	-
149 150	Maharashtra Maharashtra	Jalgaon Kolhapur	6	11 25	-	-	-	-
	Maharashtra Maharashtra	Latur	11	4		-		-
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	Maharashtra	Mumbai	109	214	40	2,15,329	-	-
153	Maharashtra Maharashtra	Mumbai (Suburban)	109	214	40 1	533	-	-
153 154	Maharashtra Maharashtra Maharashtra	Mumbai (Suburban) Nagpur	109 - 17	214 - 36	40 1 1	533 288	-	-
153 154 155	Maharashtra Maharashtra Maharashtra Maharashtra	Mumbai (Suburban) Nagpur Nanded	109 - 17 2	214 - 36 2	40 1 1	533 288 -	- -	-
153 154 155 156	Maharashtra Maharashtra Maharashtra	Mumbai (Suburban) Nagpur	109 - 17	214 - 36	40 1 1	533 288	-	-
153 154 155 156 157 158	Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune	109 - 17 2 2 2 2 189	214 - 36 2 2 2 8 423	40 1 1 - - - 16	533 288 - -	- - - -	- - - -
153 154 155 156 157 158 159	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh	109 - 17 2 2 2 189 33	214 - 36 2 2 8 423 80	40 1 1 - - - 16	533 288 - - - 22,830	- - - - -	- - - - -
153 154 155 156 157 158 159 160	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri	109 - 17 2 2 2 2 189 33 5	214 - 36 2 2 8 423 80 5	40 1 1 - - - 16 -	533 288 - - - - 22,830 - -	- - - - - -	
153 154 155 156 157 158 159 160 161	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli	109 - 17 2 2 2 189 33 5	214 - 36 2 2 8 423 80 5 2	40 1 1 - - - 16 - -	533 288 - - - 22,830 - - -	- - - - -	- - - - -
153 154 155 156 157 158 159 160 161	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri	109 - 17 2 2 2 2 189 33 5	214 - 36 2 2 8 423 80 5	40 1 1 - - - 16 -	533 288 - - - - 22,830 - -	-	-
153 154 155 156 157 158 159 160 161 162 163 164	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane	109 - 17 2 2 2 2 189 33 5 1 7 13	214 - 36 2 2 8 423 80 5 2 14 34 237	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288 - - - - 22,830 - - - - - - - - - - - - - - - - - - -	-	-
153 154 155 156 157 158 159 160 161 162 163 164	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha	109 - 17 2 2 2 189 33 5 11 7 13 118	214 - 36 2 2 8 423 80 5 2 14 34 237 3	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288	-	
153 154 155 156 157 158 159 160 161 162 163 164 165	Maharashtra	Mumbai (Suburban) Nagpur Nanded Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East	109 - 17 2 2 2 2 189 33 5 1 7 7 13 118	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1	40 1 1 - - - 16 - - - - - - - - - - - - -	533 288 22,830 21,995	-	-
153 154 155 156 157 158 159 160 161 162 163 164 165 165	Maharashtra Manipur Orissa	Mumbai (Suburban) Nagpur Nanded Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar	109 - 17 2 2 2 2 189 33 5 1 7 13 118 1 1 1 2	214 - 36 2 2 8 423 80 5 2 14 34 237 3 1 5	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288	-	-
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168	Maharashtra	Mumbai (Suburban) Nagpur Nangpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Bargarh Baudh	109 - 17 2 2 2 189 33 5 11 7 13 118 11 1 2 2 1	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288	-	
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168	Maharashtra Orissa Orissa Orissa Orissa	Mumbai (Suburban) Nagpur Nangpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak	109 - 17 2 2 2 2 189 33 5 1 7 13 118 1 1 1 2 2 2 1 1 1	214 - 36 2 2 8 423 80 5 2 14 34 237 3 1 5 2 4 4 2	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288 22,830 21,995	-	
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170	Maharashtra Orissa Orissa Orissa Orissa Orissa Orissa	Mumbai (Suburban) Nagpur Nangur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak Cuttack	109 - 17 2 2 2 189 33 5 11 7 7 13 118 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4 2 1	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288		
153 154 155 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171	Maharashtra Orissa Orissa Orissa Orissa Orissa Orissa Orissa	Mumbai (Suburban) Nagpur Nangpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak Cuttack Ganjam	109 - 17 2 2 2 189 33 5 11 7 13 118 1 1 2 2 1 1 1 1 1 1	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4 2 1 3 3	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288 22,830		
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170	Maharashtra Orissa Orissa Orissa Orissa Orissa Orissa	Mumbai (Suburban) Nagpur Nangur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak Cuttack	109 - 17 2 2 2 189 33 5 11 7 7 13 118 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4 2 1	40 1 1 1 - - - 16 - - - - - - - - - - - -	533 288		
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 170 171 172 173 174 175	Maharashtra Orissa Orissa Orissa Orissa Orissa Orissa Orissa Orissa Orissa	Mumbai (Suburban) Nagpur Nangpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak Cuttack Ganjam Kalahandi Kendrapara Kendujhar	109 - 17 2 2 2 189 33 5 11 7 7 13 118 1 1 1 1 1 1 2 1 1 1 1 1 1 1 3 3 3 3	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4 2 1 3 3 5 4 9	40 1 1 1 1 - - - 16 - - - - - - - - - - -	533 288		
153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 170 171 172 172 173	Maharashtra Orissa	Mumbai (Suburban) Nagpur Nangpur Nanded Nandurbar Osmanabad Pune Raigarh Ratnagiri Sangli Satara Solapur Thane Wardha Imphal East Baleshwar Bargarh Baudh Bhadrak Cuttack Ganjam Kalahandi Kendrapara	109 - 17 2 2 2 189 33 5 1 7 7 13 118 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	214 - 36 2 2 8 8 423 80 5 2 14 34 237 3 1 5 2 4 2 1 3 5 4	40 1 1 1 1 - - - 16 - - - - - - - - - - -	533 288		

178		I						
	Orissa	Mayurbhanj	1	1	-	-	-	-
179	Orissa	Puri	2	2	-	-	-	-
180	Orissa	Sundargarh	2	3	-	-	-	-
181	Pondicherry	Pondicherry	8	20	-	-	-	-
182	Punjab	Amritsar	3	4	-	-	-	-
183	Punjab	Chandigarh	1	3	-	-	-	-
184	Punjab	Fatehgarh Sahib	1	1	-	-	-	-
185	Punjab	Gurdaspur	1	1	-	-	-	-
186	Punjab	Hoshiarpur	2	4	-	-	-	-
187	Punjab	Jalandhar	1	2	-	-	-	-
188	Punjab	Ludhiana	4	9	-	-	-	-
189	Punjab	Patiala	6	8	-	-	-	-
190	Punjab	Rupnagar	3	8	-	-	-	-
191	Punjab	Sangrur	1	1	-	-	-	-
192	Punjab	Sas Nagar (Mohali)	-	-	1	1,866	-	-
193	Punjab	Tarn Taran	4	4	-	-	-	-
194	Punjab	Fazilka	1	1	-	-	-	-
195	Punjab	Pathankot	2	4	-	-	-	-
196	Rajasthan	Alwar	17	28	-	-	-	-
197	Rajasthan	Banswara	1	2	-	-	-	-
198	Rajasthan	Bharatpur	2	2	-	-	-	-
199	Rajasthan	Jaipur	4	4	1	210	-	-
200	Rajasthan	Jhunjhunun	1	2	-	-	-	-
201	Rajasthan	Kota	1	1	-	-	-	-
202	Rajasthan	Udaipur	1	1	-	-	-	-
203	Sikkim	West	3	4	-	-	-	-
204	Tamil Nadu	Ariyalur	1	2	-	-	-	-
205	Tamil Nadu	Chennai	64	147	4	14,075	-	-
206	Tamil Nadu	Coimbatore	39	85	1	7,990	-	-
207	Tamil Nadu	Cuddalore	5	11	- 1	- 7,550	-	-
208	Tamil Nadu	Dindigul	3	7	-	-	-	-
209	Tamil Nadu	Erode	9	19	-	-	_	_
210	Tamil Nadu	Kancheepuram	72	168	1	160	-	-
211	Tamil Nadu	Kanniyakumari	72	16	-	-	-	
212	Tamil Nadu	Karur	2	3		-	-	
213	Tamil Nadu	Krishnagiri	10	27	-	-	-	
213	Tamii Nadu	Madurai	10	23	-	-	-	-
214	Tamii Nadu		3	6	-	-	-	-
		Nagapattinam Namakkal		10	-	-	-	-
216	Tamil Nadu		6					
217	Tamil Nadu	Pondicherry	1	1	-	-	-	-
218	Tamil Nadu	Ramanathapuram	1	3	-	-	-	-
219	Tamil Nadu	Salem	8	16	-	-	-	-
220	Tamil Nadu	Sivaganga	5	9	-	-	-	-
221	Tamil Nadu	Thanjavur	10	22	-	-	-	-
222	Tamil Nadu	The Nilgiris	1	1	-	-	-	-
223	Tamil Nadu	Theni	1	1	-	-	-	-
224	Tamil Nadu	Thiruvallur	34	85	-	-	-	-
225	Tamil Nadu	Thiruvarur	4	6	-	-	-	-
226	Tamil Nadu	Tiruchirappalli	6	15	-	-	-	-
227	Tamil Nadu	Tirunelveli	5	8	1	54	-	-
228	Tamil Nadu	Tirupur	17	30	-	-	-	-
229	Tamil Nadu	Tiruvannamalai	2	2	-	-	-	-
230	Tamil Nadu	Vellore	7	13	-	-	-	-
231	Tamil Nadu	Viluppuram	3	4	-	-	-	-
232	Tamil Nadu	Virudhunagar	1	1	-	-	-	-
233	Telangana	Adilabad	4	6	-	-	-	-
234	Telangana	Hyderabad	92	198	29	46,037	-	-
235	Telangana	Karimnagar	1	3	-	- 10/057	_	_
236	Telangana	Khammam						
237			5 1	13 l	- 1	-	-	-
238	lTelangana	Mahhuhnagar	5	13	-	-	-	-
	Telangana	Mahbubnagar Medak	6	16	-	-	-	-
	Telangana	Medak	6 17	16 47	-	-	-	-
239	Telangana Telangana	Medak Nalgonda	6	16 47 9	-	-	-	-
239 240	Telangana Telangana Telangana	Medak Nalgonda Nizamabad	6 17 5 3	16 47 9 6	- - - -	- - -	- - -	- - -
239 240 241	Telangana Telangana Telangana Telangana	Medak Nalgonda Nizamabad Rangareddi	6 17 5 3 102	16 47 9 6 236	- - - - 4	- - - 1,10,168	- - -	- - - -
239 240 241 242	Telangana Telangana Telangana Telangana Telangana	Medak Nalgonda Nizamabad Rangareddi Warangal	6 17 5 3 102	16 47 9 6 236 19	- - - - 4	- - - - 1,10,168	- - - -	- - - -
239 240 241 242 243	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich	6 17 5 3 102 9	16 47 9 6 236 19	- - - - 4 -	- - - - 1,10,168 - -	- - - - -	- - - - -
239 240 241 242 243 244	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun	6 17 5 3 102 9 1	16 47 9 6 236 19 3	- - - - 4 - -	- - - - 1,10,168	- - - - - - -	- - - - - -
239 240 241 242 243 244 245	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr	6 17 5 3 102 9 1	16 47 9 6 236 19 3	- - - - 4 - - 1	- - - - 1,10,168 - - - 50,365	-	- - - - - - - -
239 240 241 242 243 244 245 246	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh Uttar Pradesh Uttar Pradesh Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad	6 17 5 3 102 9 1	16 47 9 6 236 19 3 - 5 3	- - - - 4 - - 1	- - - 1,10,168 - - 50,365 -	- - - - - - - -	- - - - - - - - -
239 240 241 242 243 244 245 246 247	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh Uttar Pradesh Uttar Pradesh Uttar Pradesh Uttar Pradesh Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar	6 17 5 3 102 9 1 1 - 3 1 1 2	16 47 9 6 236 19 3 - 5 3 25	- - - - 4 - - 1 1 -	- - - - 1,10,168 - - - 50,365 - - 23,677	-	- - - - - - - - - - -
239 240 241 242 243 244 245 246 247 248	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Waranqal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad	6 17 5 3 102 9 1 1 - 3 3 1 1 12 8	16 47 9 6 236 19 3 - 5 3 25	- - - - 4 - - - 1 - - 8	- - - 1,10,168 - - 50,365 - - 23,677	-	
239 240 241 242 243 244 245 246 247 248 249	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur	6 17 5 3 102 9 1 1 - 3 3 1 12 8 8 2 2	16 47 9 6 236 19 3 - 5 3 25 19	- - - 4 - - 1 1 - - 8	- - - 1,10,168 - - 50,365 - - - 23,677	-	
239 240 241 242 243 244 245 246 247 248 249 250	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur	6 17 5 3 102 9 1 1 - 3 1 12 8 2 2 3 3	16 47 9 6 236 19 3 5 3 25 19 5	- - - 4 - - 1 1 - - - 8 -	- - - 1,10,168 - - 50,365 - - 23,677 - -	-	
239 240 241 242 243 244 245 246 247 248 248 249 250	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Naizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi	6 17 5 3 102 9 1 1 - 3 1 1 1 1 2 8 2 3 3 1 1	16 47 9 6 236 19 3 - 5 3 25 19 5	- - - 4 - - - 1 - - - 8 -	- - - 1,10,168 - - 50,365 - - 23,677 - - -	-	
239 240 241 242 243 244 245 246 247 248 249 250 251	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur	6 17 5 3 102 9 9 1 1 - 3 3 112 8 8 2 2 3 3 1 1 3 3	16 47 9 6 236 19 3 5 3 25 19 5 5		- - - 1,10,168 - - 50,365 - - 23,677 - - - -		
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239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar	6 17 5 3 102 9 1 1 - 3 1 1 1 2 8 8 2 3 3 1 1 3 3 3 1 1	16 47 9 6 236 19 3 - 5 3 25 19 5 1 5 5 7		- 1,10,168 - 1,10,168 - 50,365 - 23,677		- - - - - - - - - - - - - - - - - - -
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nizamabad Rangareddi Waranqal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj	6 17 5 3 102 9 9 1 1 - 3 3 112 8 8 2 2 3 3 1 1 3 3 3 3 1 1 1 1 1 1	16 47 9 6 236 19 3 - 5 5 3 25 19 5 5 5 7				- - - - - - - - - - - - - - - - - - -
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kannaur Nagar	6 17 5 3 102 9 1 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 		- 1,10,168 - 1,10,168 - 50,365 - 23,677		- - - - - - - - - - - - - - - - - - -
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kanpur Nagar Kanpur Nagar	6 17 5 3 102 9 1 1 12 8 8 2 2 3 3 1 1 3 3 3 1 1 1 1 9 9 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 5 7 7		- 1,10,168 - 1,10,168 - 50,365 - 23,677		
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kaushambi Lalitpur	6 17 5 3 102 9 9 1 1 12 8 8 2 2 3 3 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 - 5 5 3 25 19 5 5 7 3 1 1 4		- 1,10,168 - 1,10,168 - 50,365 - 23,677		
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239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kanbur Nagar Kaushambi Lalitpur Lucknow	6 17 5 3 102 9 1 1 12 8 8 2 2 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 5 7 7 3 1 14 1 4 34 2		- 1,10,168 - 1,10,168 - 50,365 - 23,677		
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239 240 241 242 243 244 245 246 247 250 251 252 253 254 255 256 257 258 260 261 262 263 264 265 266	Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kanpur Nagar Kaushambi Lalitpur Lucknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur	6 17 5 3 102 9 1 1 12 8 8 2 2 3 3 1 1 1 1 18 2 2 3 3 1 1 5 5 2 2 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 1 14 1 4 34 2 3 2 6 3 6 3 6		- 1,10,168 - 1,10,168 - 50,365 - 23,677		
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 266 261 262 263 264 265 266 267	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kanpur Nagar Kanpur Nagar Kaushambi Lalitpur Lucknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur	6 17 5 3 102 9 1 1 1 2 8 8 2 2 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 5 7 3 1 14 4 34 2 3 3 2 6 6 3 3 3		- 1,10,168 - 1,10,168 - 1,10,168 - 23,677 - 23,677		
239 240 241 242 243 244 245 246 247 250 251 252 253 254 255 256 257 258 260 261 262 263 264 265 266	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kaushambi Lalitpur Lucknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur Saharanpur Saharanpur Saharanpur	6 17 5 3 102 9 1 1 12 8 8 2 2 3 3 1 1 1 1 18 2 2 3 3 1 1 5 5 2 2 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 4 14 1 4 34 2 3 3 2 6 3 3 3 3 3		- 1,10,168 - 1,10,168 - 50,365 - 23,677		
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239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 266 261 262 263 264 265 266 267 268 269 270	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kannauj Luknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur Saharanpur Saharanpur Sant Ravidas Nagar Sonbhadra Bareilly	6 17 5 5 3 1002 9 1 1 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 5 7 3 1 14 4 34 2 3 3 2 6 3 3 3 2 1		- 1,10,168 - 1,10,168 50,365 23,677		
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239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 266 261 262 263 264 265 266 267 268 269 270	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kannauj Luknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur Saharanpur Saharanpur Sant Ravidas Nagar Sonbhadra Bareilly	6 17 5 5 3 1002 9 1 1 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 5 7 3 1 14 4 34 2 3 3 2 6 3 3 3 2 1		- 1,10,168 - 1,10,168 50,365 23,677		
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kanpur Nagar Kaushambi Lalitpur Lucknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur Sant Ravidas Nagar Sonbhadra Bareilly Dehradun	6 17 5 3 3 102 9 9 1 1 3 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 5 7 7 3 1 14 1 4 34 2 3 3 2 6 3 3 3 2 1 1 4		- 1,10,168 - 1,10,168 50,365 23,677		
239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272	Telangana Telangana Telangana Telangana Telangana Telangana Uttar Pradesh	Medak Nalgonda Nalgonda Nalgonda Nizamabad Rangareddi Warangal Bahraich Budaun Bulandshahr Firozabad Gautam Buddha Nagar Ghaziabad Ghazipur Gorakhpur Hardoi Jaunpur Jhansi Jyotiba Phule Nagar Kannauj Kannauj Kanpur Nagar Kaushambi Lalitpur Lucknow Mathura Meerut Mirzapur Moradabad Muzaffarnagar Rae Bareli Rampur Saharanpur Saharanpur Saharanpur Saharanpur Saharanpur Sant Ravidas Nagar Sonbhadra Bareilly Dehradun	6 17 5 3 102 9 1 1 12 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	16 47 9 6 236 19 3 5 3 25 19 5 5 1 1 4 1 4 34 2 3 2 6 6 3 3 3 3 2 1 4 4 3 3		- 1,10,168 - 1,10,168 - 50,365 23,677		
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TOTAL			3,015	6,237	282	33,58,790	-	-
285	West Bengal	South Twenty Four Parga	10	18	-	-	-	-
284	West Bengal	Pachim Medinipur	3	6	-	-	-	-
283	West Bengal	North Twenty Four Pargar	24	32	-	-	-	-
282	West Bengal	Nadia	3	5	-	-	-	-
281	West Bengal	Medinipur	2	7	-	-	-	-
280	West Bengal	Kolkata	26	59	3	3,086	-	-

d. Data of number of claims processed:

	i.	Outstanding number of claims at the beginning of the year	534
	ii.	Number of claims received during the year	37,495
	iii.	Number of claims paid during the year (specify % also in brackets)	31,864 (84%)
Ī	iv.	Number of claims repudiated during the year (specify % also in brackets)	4,420 (12%)
ſ	٧.	Number of claims outstanding at the end of the year	1,745

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

		Individual I	Policies (in %)	Group Policies (in %)		
S. No.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***	
1	Within <1 hour	88.5%	77.0%	81.5%	74.9%	
2	Within 1-2 hours	8.2%	14.8%	12.5%	18.1%	
3	Within 2-6 hours	0.0%	4.9%	3.8%	4.5%	
4	Within 6-12 hours	3.3%	1.6%	1.2%	1.8%	
5	Within 12-24 hours	0.0%	1.6%	0.7%	0.5%	
6	>24 hours	0.0%	0.0%	0.4%	0.3%	
	Total	100%	100%	100%	100%	

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

Description (to be reckoned from the date of receipt of last necessary document	Individual		Group		Government		Total	
	No. of Claims	Percentage						
Within 1 month	237	99%	35,493	98%	-	=	35,730	98%
Between 1-3 months	2	1%	500	1%	-	-	502	1%
Between 3 to 6 months	-	0%	35	0.10%	i.	-	35	0.10%
More than 6 months	-	0%	17	0.05%	=	-	17	0.05%
Total	239	100%	36,045	100%	-	-	36,284	100%

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Grievances
1	Grievances outstanding at the beginning of year	1
2	Grievances received during the year	12
3	Grievances resolved during the year	13
4	Grievances outstanding at the end of the year	0

Place: Bengaluru Date: June 28, 2022

Signature of CEO

Name of Insurer: Acko General Insurance Limited