

Name of the Insurer: HDFC ERGO GENERAL INSURANCE COMPANY LIMITED
Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto the quarter ending June 30, 2022

No. of claims only

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments | Miscellaneous | Total |
|---------|--|------|--------------|-------------|--------------|----------|----------|-------------|---------|-------------------|--------|--------------|------------------------|---------------------------|-------------|----------|----------------|----------------|---------------|-----------|
| 1 | Claims O/S at the beginning of the period | 519 | 646 | 10 | 656 | 17,262 | 40,942 | 58,204 | 22,804 | 1,473 | 11 | 24,288 | 488 | 8 | 476 | 27 | 62,446 | - | 1,506 | 148,618 |
| 2 | Claims reported during the period | 608 | 4,344 | - | 4,344 | 138,435 | 3,386 | 141,821 | 205,874 | 3,890 | 263 | 210,027 | 173 | 1 | 4,822 | - | 1,196,638 | - | 4,922 | 1,563,356 |
| | (a) Booked During the period | 575 | 3,928 | - | 3,928 | 137,962 | 3,082 | 141,044 | 201,948 | 3,567 | 246 | 205,761 | 167 | 1 | 4,808 | - | 857,477 | - | 4,866 | 1,218,627 |
| | (b) Reopened during the Period | 33 | 416 | - | 416 | 473 | 304 | 777 | 3,926 | 323 | 17 | 4,266 | 6 | - | 14 | - | 339,161 | - | 56 | 344,729 |
| | (c) Other Adjustment | | | | | | | | | | | | | | | | | | | |
| 3 | Claims Settled during the period | 390 | 3,673 | - | 3,673 | 123,998 | 1,191 | 125,189 | 171,255 | 1,740 | 189 | 173,184 | 114 | - | 4,684 | - | 1,166,946 | - | 4,115 | 1,478,295 |
| | (a) paid during the period | 390 | 3,673 | - | 3,673 | 123,998 | 1,191 | 125,189 | 171,255 | 1,740 | 189 | 173,184 | 114 | - | 4,684 | - | 1,166,946 | - | 4,115 | 1,478,295 |
| | (b) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Claims Repudiated during the period | 27 | 24 | - | 24 | 2,502 | 279 | 2,781 | - | - | 1 | 1 | - | - | 5 | - | - | - | 38 | 2,876 |
| | Other Adjustment | | | | | | | | | | | | | | | | | | | |
| | (i) Claim closed without payment | 50 | 215 | - | 215 | 7,759 | 84 | 7,843 | 25,235 | 1,965 | 34 | 27,234 | 23 | - | 83 | - | - | - | 796 | 36,244 |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 12 | 1 | - | 1 | 2,204 | 857 | 3,061 | 1,042 | 138 | 22 | 1,202 | 2 | - | 14 | - | 7,454 | - | 36 | 11,782 |
| 6 | Claims O/S at End of the period | 660 | 1,078 | 10 | 1,088 | 21,438 | 42,774 | 64,212 | 32,188 | 1,658 | 50 | 33,896 | 524 | 9 | 526 | 27 | 92,138 | - | 1,479 | 194,559 |
| | Less than 3 months | 346 | 777 | - | 777 | 20,079 | 3,191 | 23,270 | 31,097 | 1,501 | 50 | 32,648 | 163 | 1 | 305 | - | 44,317 | - | 698 | 102,525 |
| | 3 months to 6 months | 131 | 148 | 4 | 152 | 1,199 | 3,471 | 4,670 | 956 | 124 | - | 1,080 | 97 | 2 | 96 | - | 26,016 | - | 148 | 32,392 |
| | 6 months to 1 year | 115 | 76 | 1 | 77 | 157 | 6,376 | 6,533 | 83 | 21 | - | 104 | 188 | 1 | 73 | 6 | 9,897 | - | 95 | 17,089 |
| | 1year and above | 68 | 77 | 5 | 82 | 3 | 29,736 | 29,739 | 52 | 12 | - | 64 | 76 | 5 | 52 | 21 | 11,908 | - | 538 | 42,553 |

(₹ in Lakhs)

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments | Miscellaneous | Total |
|---------|--|---------|--------------|-------------|--------------|----------|----------|-------------|---------|-------------------|--------|--------------|------------------------|---------------------------|-------------|----------|----------------|----------------|---------------|---------|
| 1 | Claims O/S at the beginning of the period | 97,854 | 20,032 | 7,728 | 27,760 | 9,983 | 218,797 | 228,780 | 15,513 | 5,625 | 11 | 21,148 | 1,184 | 561 | 15,375 | 4,924 | 12,292 | - | 15,680 | 425,558 |
| 2 | Claims reported during the period | 15,814 | 5,507 | (4) | 5,503 | 35,134 | 21,254 | 56,388 | 100,775 | 13,015 | 73 | 113,863 | 289 | 2 | 4,541 | (0) | 43,517 | - | 4,590 | 244,507 |
| | (a) Booked During the period | 15,583 | 5,349 | (4) | 5,345 | 34,287 | 20,325 | 54,612 | 97,608 | 11,809 | 60 | 109,478 | 269 | 2 | 4,315 | (0) | 34,285 | - | 3,836 | 227,724 |
| | (b) Reopened during the Period | 231 | 158 | - | 158 | 848 | 929 | 1,776 | 3,166 | 1,206 | 13 | 4,385 | 19 | - | 226 | - | 9,232 | - | 754 | 16,782 |
| | (c) Other Adjustment | | | | | | | | | | | | | | | | | | | |
| 3 | Claims Settled during the period | 9,270 | 10,464 | 27 | 10,490 | 30,026 | 10,395 | 40,422 | 75,863 | 4,310 | 33 | 80,207 | 301 | - | 2,317 | 14 | 43,511 | - | 6,346 | 192,878 |
| | (a) paid during the period | 9,270 | 10,464 | 27 | 10,490 | 30,026 | 10,395 | 40,422 | 75,863 | 4,310 | 33 | 80,207 | 301 | - | 2,317 | 14 | 43,511 | - | 6,346 | 192,878 |
| | (b) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Claims Repudiated during the period | 41 | 80 | - | 80 | 1,096 | 860 | 1,956 | - | - | 1 | 1 | - | - | 1 | - | - | - | 17 | 2,096 |
| | Other Adjustment | | | | | | | | | | | | | | | | | | | |
| | (i) Claim closed without payment | 789 | 395 | - | 395 | 3,427 | 256 | 3,683 | 16,989 | 8,038 | 23 | 25,050 | 51 | - | 972 | 1 | - | - | 1,033 | 31,974 |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 12 | 0 | - | 0 | 356 | 1,052 | 1,409 | 73 | 20 | 2 | 95 | 12 | - | 2 | - | 231 | - | 6 | 1,767 |
| 6 | Claims O/S at End of the period | 103,569 | 14,601 | 7,697 | 22,298 | 10,568 | 228,540 | 239,108 | 23,435 | 6,291 | 26 | 29,753 | 1,121 | 563 | 16,624 | 4,909 | 12,297 | - | 12,874 | 443,117 |
| | Less than 3 months | 14,368 | 2,432 | 9 | 2,441 | 8,099 | 12,245 | 20,344 | 22,190 | 5,244 | 26 | 27,461 | 277 | 2 | 4,125 | 11 | 2,011 | - | 1,059 | 72,098 |
| | 3 months to 6 months | 8,810 | 1,499 | 11 | 1,511 | 1,875 | 13,547 | 15,422 | 1,035 | 808 | - | 1,843 | 176 | 8 | 1,876 | 57 | 579 | - | 602 | 30,884 |
| | 6 months to 1 year | 15,567 | 878 | 5 | 883 | 550 | 29,481 | 30,031 | 134 | 34 | - | 168 | 315 | 4 | 2,252 | 145 | 286 | - | 313 | 49,964 |
| | 1year and above | 64,824 | 9,792 | 7,672 | 17,464 | 44 | 173,267 | 173,311 | 76 | 205 | - | 280 | 353 | 549 | 8,372 | 4,697 | 9,420 | - | 10,901 | 290,171 |