



SOUKRET BOUAZZA

STORE MANAGER



INFO

Residence

Morocco, Berrechid

Nationality

Morocco

Age

42

Gender

Male

Family situation

Married with 3 children

Phone

+212 600668355

Email

soukret@gmail.com

Passport

FQ8523594

National ID

QA93250

SKILLS

Management

- Control of flows
- Supply Chain
- Team spirit
- Organization and rigor
- Management
- Administrative management
- Food Safety
- commercial law
- money flow

Softwares

- Word
- Excel
- Power Point
- Computer and internet

PROFILE

Experienced and results-oriented Store Manager with 14 years of managerial experience in retail environments. Motivated professional with strengths in supervising employees and promoting optimal customer service. Adept in employee relations, inventory organization, and visual merchandising. Prepared, organized, and trained in product knowledge and store regulations. Committed to creating an environment that is conducive to achieving increased sales and customer satisfaction.

SKILLS

- Achieve a maximum turnover in line with the objectives set.
- Make proposals to improve the results.
- Ensure the reasonable margins.
- Have the lowest stock
- Have a good overhead control
- Have a low payroll
- Supervise and animate the sale team
- Ensure the smooth operation between the different departments
- Stock management (control, highlighting)
- Monitoring profit margins quarterly & monthly.
- Participation in the preparation of budgets N +1
- Team management (planning, leave; assignment)
- Commands management.
- Management standards of quality and safety
- Monitoring turnover (analysis and plan of action) merchandising of département.
- Development and assortment (ascent N 1; SEO proposal continuously.
- Ensure proper operation; customer service & team management.

EDUCATION

- 2005** **Bachelor Degree in logistics management and quality**
E.S.T in berrechid, morocco
- 2006**
- 2002** **Diploma of specialized technician in business management**
Higher institute of it techniques, trade and management in berrechid, morocco.
- 2004**
- 1999** **High school degree in modern letter.**
Morocco.
- 2000**
- 2017** **Certificate of continuing education dedicated**
The international university.
- 2018**

proficiency
certificate

Languages

- French: Bilingual
- English: Advanced
- Arabic: Native

Interests

- Rugby (XV player at CAP Périgueux)
- CrossFit and Trail
- Former member of the BDE of the IAE of Perpignan

EXPERIENCE

12/6/2021

Store manager at U Express Morocco

30/5/2022

Morocco

- Lead and federate a team of 65 people
- Monitoring of the achievement of objectives (turnover; margin; payroll; rate of ownership. Markdown then analysis and action plan).
- Ensure customer satisfaction
- Define and manage the store strategy
- Develop store sales, results and performance
- Stock the store in an organized and commercial manner
- Train teams
- Apply the procedures to fight against the inventory difference

31/10/2016

deputy store manager at Carrefour market

3/11/2021

Morocco

- Manage a team of 62 people
- Develop store sales, results and performance.
- Apply the procedures to fight against the inventory difference
- Analyze store figures
- Preparation of promotional operations.
- Monitoring & explanation of top and flop indicators.
- Stock the store well
- Organized commercial operations.
- Development of the assortment and referencing.
- Inventory management and its interpretation
- Training of new recruits (fresh department head and market department head)

17/10/2009

Head of fresh departement market at Acima

17/10/2016

Morocco

- Managing a team of 25 people
- Organize the commercial activity of the department
- Order and stock management
- Creation of employee schedules
- Ensure the proper functioning of customer service.
- Apply and control food hygiene standards (HACCP standards)

01/11/2007

Section manager fruits and vegetables at Acima

17/10/2009

Morocco

- Achieve maximum turnover in line with the objectives set
- Establish proposals to improve these results action plans
- Make sure you get a reasonable margin
- Have the lowest possible stocks
- Supervise and lead the sales team

01/01/2005

Fruit and vegetable buyer

17/09/2007

Agrinigos, Morocco

- Ensure a reasonable margin is obtained.
- Have the lowest possible stocks.
- Ensure availability of products in terms of quality and quantity.