



# SOUKRET BOUAZZA

STORE MANAGER



## INFO

### Residence

Morocco, Berrechid

### Nationality

Morocco

### Age

42

### Gender

Male

### Family situation

Married with 3 children

### Phone

+212 600668355

### Email

soukret@gmail.com

### Passport

FQ8523594

### National ID

QA93250

## SKILLS

### Management

- Control of flows
- Supply Chain
- Team spirit
- Organization and rigor
- Management
- Administrative management
- Food Safety
- commercial law
- money flow

### Softwares

- Word
- Excel
- Power Point
- Computer and internet proficiency certificate

## PROFILE

Experienced and results-oriented Store Manager with 14 years of managerial experience in retail environments. Motivated professional with strengths in supervising employees and promoting optimal customer service. Adept in employee relations, inventory organization, and visual merchandising. Prepared, organized, and trained in product knowledge and store regulations. Committed to creating an environment that is conducive to achieving increased sales and customer satisfaction.

## SKILLS

- Achieve a maximum turnover in line with the objectives set.
- Make proposals to improve the results.
- Ensure the reasonable margins.
- Have the lowest stock
- Have a good overhead control
- Have a low payroll
- Supervise and animate the sale team
- Ensure the smooth operation between the different departments
- Stock management (control, highlighting .....)
- Monitoring profit margins quarterly & monthly.
- Participation in the preparation of budgets N +1
- Team management (planning, leave; assignment .....)
- Commands management.
- Management standards of quality and safety
- Master of the internal management -gold V5-
- Monitoring turnover (analysis and plan of action) merchandising of département.
- Development and assortment (ascent N 1; SEO proposal continuously.
- Ensure proper operation; customer service & team management.

## EDUCATION

- 2005** **Bachelor Degree in logistics management and quality**  
E.S.T in berrechid, morocco
- 2006**
- 2002** **Diploma of specialized technician in business**
- 2004** **management**  
Higher institute of it techniques, trade and management in berrechid, morocco.
- 1999** **High school degree in modern letter.**
- 2000** Morocco.
- 2017** **Certificate of continuing education dedicated**
- 2018** The international university.

## Languages

- French: Bilingual
- English: Advanced
- Arabic: Native

## Interests

- Rugby (XV player at CAP Périgueux)
- CrossFit and Trail
- Former member of the BDE of the IAE of Perpignan

## EXPERIENCE

### 12/6/2021 **Store manager at U Express Morocco**

30/5/2022 Morocco

- Lead and federate a team of 65 people
- Monitoring of the achievement of objectives (turnover, margin; payroll; rate of ownership. Markdown then analysis and action plan).
- Ensure customer satisfaction
- Define and manage the store strategy
- Develop store sales, results and performance
- Stock the store in an organized and commercial manner
- Train teams
- Apply the procedures to fight against the inventory difference

### 31/10/2016 **deputy store manager at Carrefour market**

3/11/2021 Morocco

- Manage a team of 62 people
- Develop store sales, results and performance.
- Apply the procedures to fight against the inventory difference
- Analyze store figures
- Preparation of promotional operations.
- Monitoring & explanation of top and flop indicators.
- Stock the store well
- Organized commercial operations.
- Development of the assortment and referencing.
- Inventory management and its interpretation
- Training of new recruits (fresh department head and market department head)

### 01/11/2007 **Head of fresh departement market at Acima**

17/10/2016 Morocco

- Managing a team of 25 people
- Organize the commercial activity of the department
- Order and stock management
- Creation of employee schedules
- Ensure the proper functioning of customer service.
- Apply and control food hygiene standards (HACCP standards)

### 01/01/2005 **Fruit and vegetable buyer**

17/09/2007 Agrinigos, Morocco

- Ensure a reasonable margin is obtained.
- Have the lowest possible stocks.
- Ensure availability of products in terms of quality and quantity.