# INDUSTRIAL SAFETY NLP BASED CHATBOT

# FINAL REPORT GROUP 4

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# **Project Details:**

In this dataset, the information about accidents in 12 manufacturing plants in 3 countries are given. We need to use this dataset to understand why accidents occur, and discover clues to reduce tragedy and accidents.

#### **Import Dataset**

#### Dataset columns are below:

- **Data**: timestamp or time/date information
- **Countries**: which country the accident occurred (anonymized)
- Local: the city where the manufacturing plant is located (anonymized)
- **Industry sector**: which sector the plant belongs to
- Accident level: from I to VI, it registers how severe was the accident (I means not severe but VI means very severe)
- **Potential Accident Level**: Depending on the Accident Level, the database also registers how severe the accident could have been (due to other factors involved in the accident)
- **Genre**: if the person is male of female
- Employee or Third Party: if the injured person is an employee or a third party
- Critical Risk: some description of the risk involved in the accident
- **Description**: Detailed description of how the accident happened

The dataset is in csv format. Basic exploration of the data is as below

# **Shape of the dataset**

```
(425, 10)
```

#### Rename columns

The field Unnamed: 0", is dropped and columns are renamed following

- 'Data':'Date',
- 'Genre':'Gender'
- 'Employee or Third Party': 'Employee Type'

# **Display datatypes**

Date	object
Countries	object
Local	object
Industry Sector	object
Accident Level	object
Potential Accident Level	object
Gender	object
Employee or Third Party	object
Critical Risk	object
Description	object
dtype: object	

Here, we can see that all the columns of the dataset are of "object" datatype. Coming to the type of data present in each column, we can see that there is a column "Date", which means it holds time series data. All other columns except "Description" are of categorical datatype.

# Check for null values

There are no null values present

Date	0
Country	0
Local	0
Industry Sector	0
Accident Level	0
Potential Accident Level	0
Gender	0
Employee type	0
Critical Risk	0
Description	0
dtype: int64	

#### **Dataset Description**

	count	unique	top	freq
Date	425	287	08-02-2017 00:00	6
Countries	425	3	Country_01	251
Local	425	12	Local_03	90
Industry Sector	425	3	Mining	241
Accident Level	425	5	1	316
Potential Accident Level	425	6	IV	143
Genre	425	2	Male	403
Employee or Third Party	425	3	Third Party	189
Critical Risk	425	33	Others	232
Description	425	411	On 02/03/17 during the soil sampling in the re	3

From the above table, we can infer the below:

- 1. This dataset contains accident data of 3 countries, out of which Country1 has the most number of accidents.
- 2. The data is collected from 3 types of industry sectors.Local\_3 has the most number of accidents.
- 3. There are 5 major accident levels in which this dataset has been classified.316 accidents are of accident level 1, making it the most frequent accident type. This also means that the data is not distributed evenly.
- 4. The data is a consolidation of accidents faced by employees as well as third party vendors and others. Third party employees have faced the most number of accidents according to this dataset.
- 5. 403 male employees have been reported to have accidents, which mean the distribution of data in this case is also not evenly balanced.
- 6. 33 different types of critical risks have been identified in the dataset.

The Categorical Variables that can be encoded to Numerical Values from the dataset

- 1. Local
- 2. Accident Level
- 3. Potential Accident Level

# **Duplicate Records in the Dataset**

There are 7 duplicates records found in the dataset

	Date	Countries	Local	Industry Sector	Accident Level	Potential Accident Level	Genre	Employee or Third Party
77	01-04-2016 00:00	Country_01	Local_01	Mining			Male	Third Party (Remote)
262	01-12-2016 00:00	Country_01	Local_03	Mining		IV	Male	Employee
303	21-01-2017 00:00	Country_02	Local_02	Mining			Male	Third Party (Remote)
345	02-03-2017 00:00	Country_03	Local_10	Others			Male	Third Party
346	02-03-2017 00:00	Country_03	Local_10	Others			Male	Third Party
355	15-03-2017 00:00	Country_03	Local_10	Others			Male	Third Party
397	23-05-2017 00:00	Country_01	Local_04	Mining		IV	Male	Third Party

Shape of the dataset after duplicates are removed

```
(418, 10)
```

The dataset has 418 rows and 10 columns

# Dataset description after duplicates removal and renaming

	count	unique	top	freq
Date	418	287	08-02-2017 00:00	6
Countries	418	3	Country_01	248
Local	418	12	Local_03	89
Industry Sector	418	3	Mining	237
Accident Level	418	5	1	309
Potential Accident Level	418	6	IV	141
Gender	418	2	Male	396
Employee Type	418	3	Third Party	185
Critical Risk	418	33	Others	229
Description	418	411	In the geological reconnaissance activity, in	2

From the above table, we can infer the below:

1. This dataset contains accident data of 3 countries, out of which Country1 has the most number of accidents.

- 2. The data is collected from 3 types of industry sectors. Local\_3 has the most number of accidents.
- 3. There are 5 major accident levels in which this dataset has been classified.316 accidents are of accident level 1, making it the most frequent accident type. This also means that the data is not distributed evenly.
- 4. The data is a consolidation of accidents faced by employees as well as third party vendors and others. Third party employees have faced the most number of accidents according to this dataset.
- 5. 396 male employees have been reported to have accidents, which mean the distribution of data in this case is also not evenly balanced.
- 6. 33 different types of critical risks have been identified in the dataset.

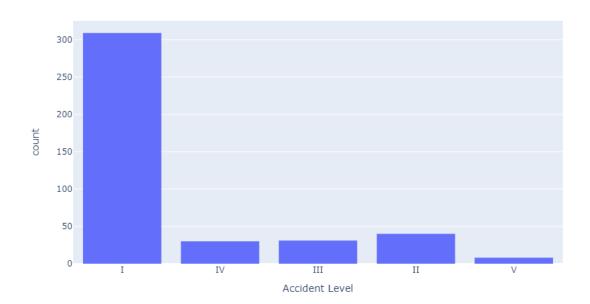
The Categorical Variables that can be encoded to Numerical Values from the dataset

- 1. Local
- 2. Accident Level
- 3. Potential Accident Level

### **Univariate Analysis:**

Checking the distribution of data based on accident levels

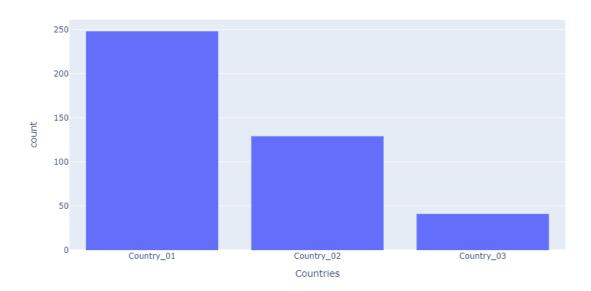
#### Distribution by Accident Level



The distribution of Accident Levels is highly imbalanced in the dataset

#### Distribution of the data based on country wise

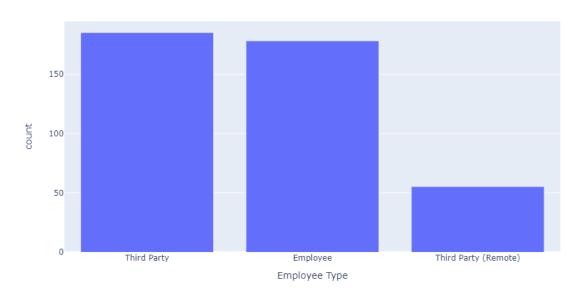




"Country\_01" has the most number of accident cases

#### Distribution of accidents by Employee Types:

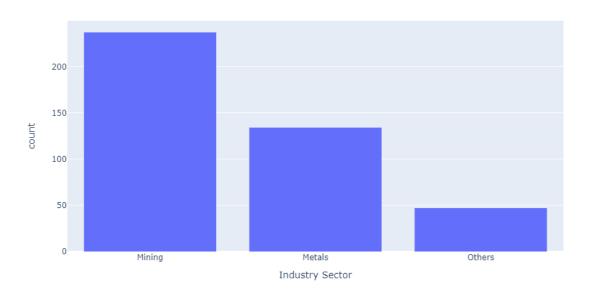
#### Distribution by Employee type



From the graph it is very clear that accidents have happened in almost equal proportions among permanent employees or third-party contractors, with thrid party contractors a bit on the higher side.

#### Distribution of accidents as per industry sector.

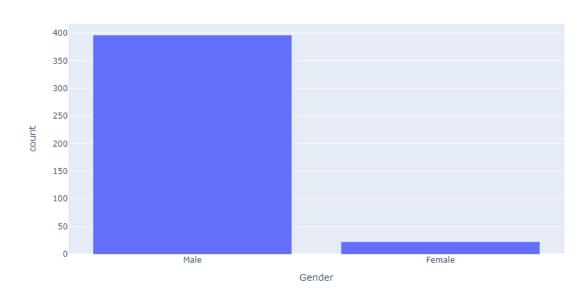
#### Distribution by Industry sector



Majority of the accidents have happened in the mining sector, followed by metal industry and other type of industries.

#### Distribution of accidents as per Gender

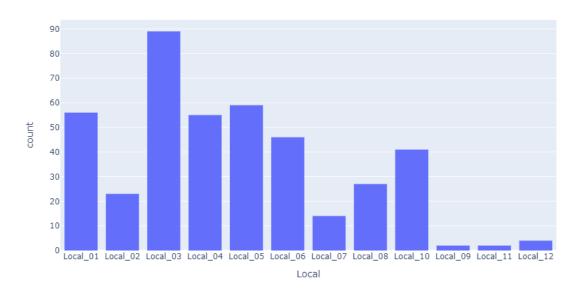
#### Distribution by Gender



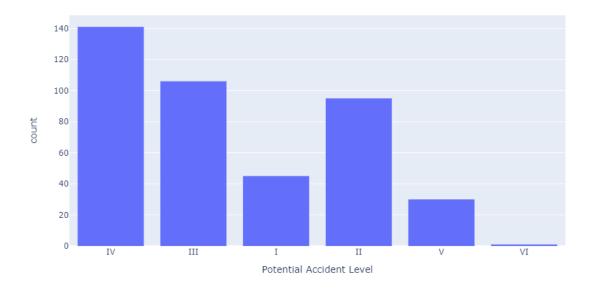
The distribution of accidents is imbalanced when checked by "Genre". The count of accidents in males is way higher than that in females.

#### Distribution by Locals

#### Distribution by local cities



#### Distribution by potential accident level



#### Observation from the above graph

- 1. Local\_03 has the highest number of accident cases.
- 2. Potential accident Level IV has the highest count of accidents

#### Distribution by critical risk

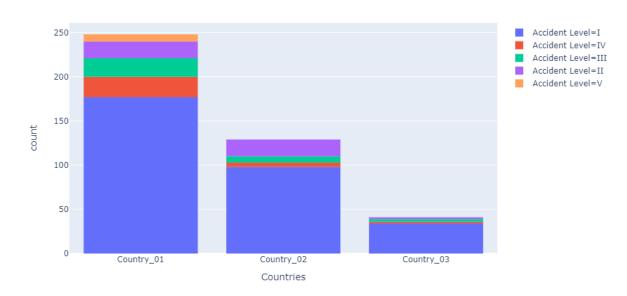


We can see from the graph that the Critical risk category "Others" have the most number of accidents. This means we are not clear about the exact risk factor associated with accidents in this dataset.

# **Bivariate Analysis**

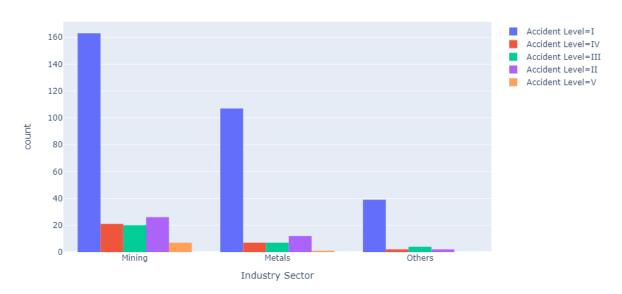
Distribution of different accident levels occurred per country

Distribution of various accident levels per country.



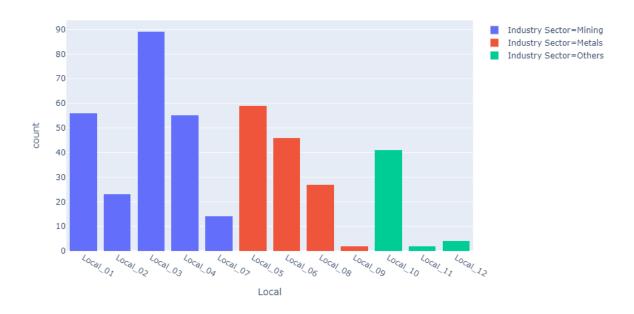
- 1. Majority of the accident Level V accidents has occured only in Country I.
- 2. Maximum number of accidents in all countries are mainly of type Accident Level I.
- 3. Country\_01 has had accidents of all Accident types, making it the riskiest place as per the dataset.

Distribution of various accident levels per industry sector.

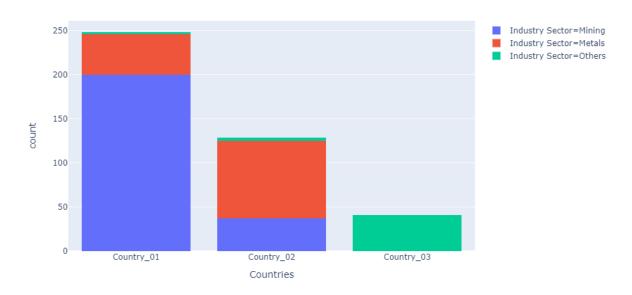


The greatest number of accidents have occurred in the Mining Industry in Country 1 so far, followed by the metal industry, also in Country 1.

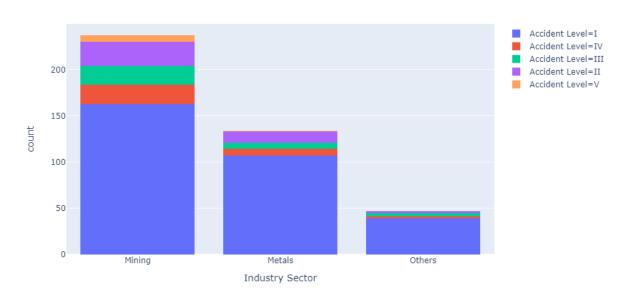
Distribution of various industry sectors per local city.



Distribution of various accident levels per country.



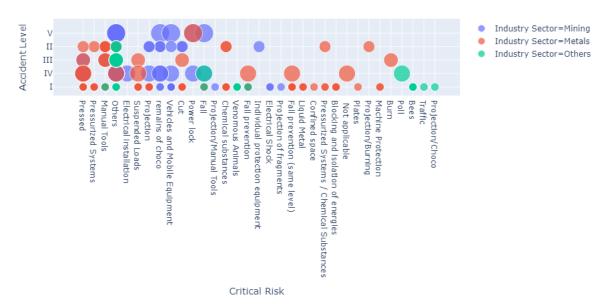
Distribution of various accident levels per industry sector.



#### Observations from the above graphs:

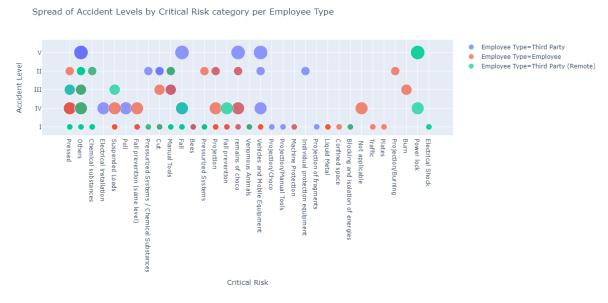
- 1. Local 01,Local 02,Local 03,Local 04,Local 07 all have plants belonging to the Mining Sector and they have had the most number of accidents.
- 2. Other industry sectors have had the least number of accidents.
- 3. Local 09 and Local\_11 seems to be the safest cities, with only 2 accidents, even though it has plants belonging to the Metal sector.





#### Observations from the above graph

- 1. There are numerous risks involved in the Metals sector, followed by the ones in the Mining sector.
- 2. Comparitively very low risks are there in the "Other" industry sector.

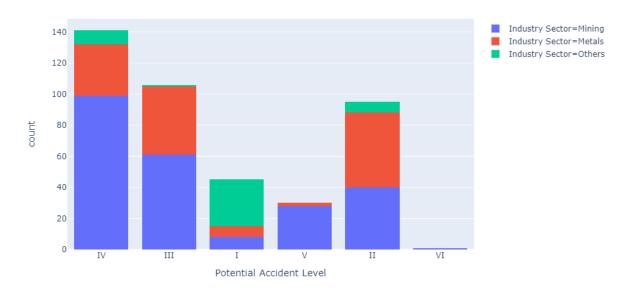


#### Observations from the above graph:

- 1. Mostly third party contractors(both on site and remote) have had accidents of notably all Accident Levels in the "Others" risk category.
- 2. "Pressed" risks are the second most dangerous ones where employees and contractors both have had accidents.
- 3. Here it is clearly visible that in the mining industry, third party employees have met with the maximum number of accidents as compared to the metal industry where their

employees have met with the highest number of accidents.





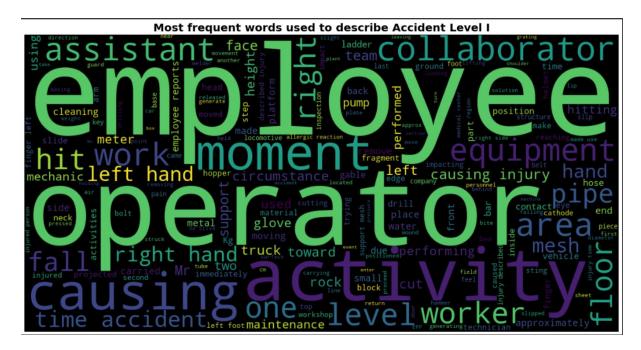
Observations from the above graph:

- 1. Major number of accidents have occured in the Potential Accident Level 3 category.
- 2. Potential Accident Level 5 is least in the mining industry.

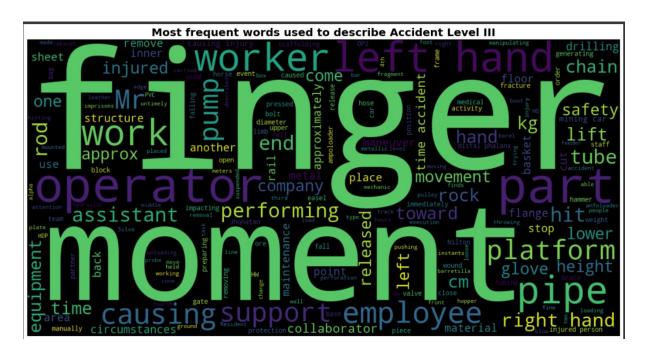
# **NLP Analysis:**

The most frequent words used for each accident level.

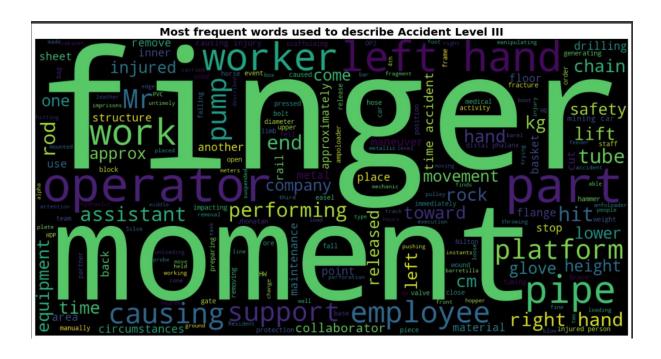
#### 1. Accident Level 1



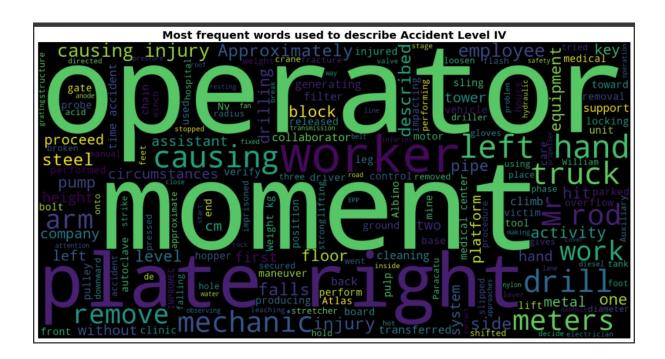
#### 2. Accident Level II



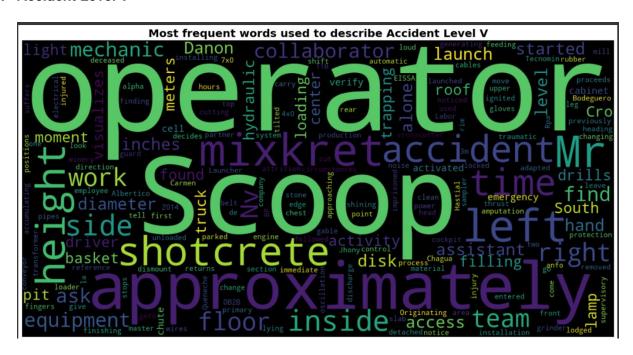
#### 3. Accident Level III



#### 4. Accident Level IV



#### 5. Accident Level V

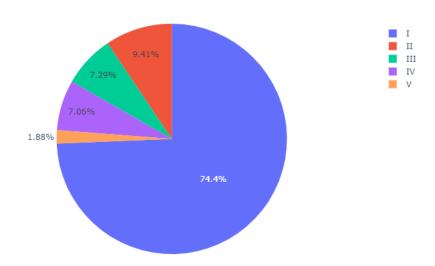


# **Data Augmentation**

A dataset is created using only the class variable "Accident Level" and Description column.

	Accident_Level	Description_DL
0	1	While removing the drill rod of the Jumbo 08 f
1	- 1	During the activation of a sodium sulphide pum
2	1	In the sub-station MILPO located at level +170
3	1	Being 9:45 am. approximately in the Nv. 1880 C
4	IV	Approximately at 11:45 a.m. in circumstances t

Frequency of Description by Accident Level



Description column is imbalanced in the dataset. Most of the description is present only for Accident Level I(0)

Checking the exact counts of Descriptions per Accident level.

```
I 316
II 40
III 31
IV 30
V 8
Name: Accident_Level, dtype: int64
```

Trying different data augmentation techniques so that the data is balanced properly before it is passed into the dataset.

# Simple up-sampling

Using EDA let us perform data augmentation

Data Augmentation for the accident level 'II'

Let us divide data of each Accident Level in different data frames

df\_0 of accident level I

(309, 2)

df\_1 of accident level 'II''

(40, 2)

df 2 of accident level 'III'

(31, 2)

df 3 of accident level 'IV

(30, 2)

df\_4 of accident level 'V

(8, 2)

Now, we will augment each dataset separately. Here the gen\_eda function from data\_augmentation.py takes in the below parameters:

dataset - dataframe name alpha\_sr - percentage of words in the dataset we want to replace with synonyms.

alpha\_ri - percentage of words in the dataset we want to randomly insert.

alpha\_rs - percentage of words in the dataset we want to randomly swap.

alpha\_rd - percentage of words in the dataset we want to randomly delete.

num\_aug - total number of augmented sentences we want per sentence in the dataset.

Accident\_safety\_data\_upsampled is as below after concatenating

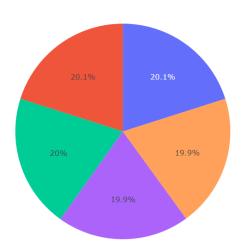
	count	unique	top	freq
Accident_Level	4627	5	III	930
Description	4627	4617	In the activity of loading of explosives in fr	2

Up sampled data is as below

Accident_	Level	Description
0	Ш	piece ordinate the right field wall bracket of
1	Ш	piece align the right hand bracket out of hulk
2	П	piece array the right field wall bracket of co
3	Ш	While reshape tenseness aligning the right bra
4	П	While aligning the head on right bracket of to
5	Ш	While supporter aligning the right bracket bra
6	П	While N the right bracket of tower aligning °
7	П	While applied tower right bracket of the N ° t
8	Ш	While operator the of bracket of tower N ° 32,
9	Ш	While aligning the right bracket of tower N °

#### Frequency of distribution – Accident Level after Up Sampling

Frequency of Description by Accident Level



III V

# **Cleaned Up Sampled Data:**

	Accident_Level	Description	Description_DL	Description_ML
0		piece get rid of the mandrillus leucophaeus re	piece get rid of the mandrillus leucophaeus re	piec get rid mandrillu leucophaeu retin rod ga
1		While removing the drill rod of the Jumbo 08 f	While removing the drill rod of the Jumbo for	remov drill rod jumbo mainten radio beam super
2		While removing the drill rod of the Jumbo 08 f	While removing the drill rod of the Jumbo for	remov drill rod jumbo mainten supervisor proce
3		During the energizing of a atomic number sulp	During the energizing of a atomic number sulp	energ atom number sulphid pump pipe decoupl su
4		During the activation of deoxyadenosine monoph	During the activation of deoxyadenosine monoph	activ deoxyadenosin monophosph sodium sulphid
5		During the activation of a sodium sulphide pum	During the activation of a sodium sulphide pum	activ sodium sulphid pump pipe uncoupl sulfid
6		atomic number the sub-station MILPO turn up a	atomic number the substation MILPO turn up at	atom number substat milpo turn rase partner di
7		In the sub-station MILPO located at level conf	In the substation MILPO located at level confe	substat milpo locat level confeder vapid colla
8		In the sub-station MILPO located at level	In the substation MILPO located at level when	substat milpo locat level collabor excav work

# **Named Entity Recognition:**

**POS Taggings:** 

```
0 [(piece, NN), (get, VB), (rid, JJ), (of, IN), ...
Name: POSTags, dtype: object
```

#### **Feature extraction**

We will try the below vectorizers

- 1. Count Vectorizer
- 2. TF IDF vectorizer
- 3. Glove

We will first work with data cleaned for machine learning and then data cleaned for deep learning

Using Count Vectorizer, Unigrams, Bigrams, Trigrams features are created

Shape of the features as shown below

# **Machine learning features**

We have tried vectorizing the data with both count vectorizer and TF IDF vectorizers and found that TF\_IDF with unigrams-bigrams give the best results.

```
Number of unigram features generated in the deep learning dataset: (4627, 7884)

Number of bigrams features generated in the deep learning dataset: (4627, 89499)

Number of unigram features generated in the machine learning dataset: (4627, 5944)

Number of bigrams features generated in the machine learning dataset: (4627, 83850)
```

The number of features generated are very large in number hence reducing the number of features to 750

# **Machine learning features**

```
(4627, 750)
['abl', 'access', 'accid', 'accident', 'accompani', 'accumul', 'acid', 'action', 'activ', 'adapt', 'addit', 'adhes', 'adjoin', 'ad
(4627, 750)
['access', 'accid', 'accid employe', 'accident', 'accompani', 'accumul', 'acid', 'action', 'activ', 'activ trap', 'activ verifi',
```

#### Vectorized data

	access	accid	accid employe	accident	accompani	accumul	acid	action	activ	activ verifi	adapt	adhes	adjoin	adjoin cell	adjust
0															0
1															0
2															0
3															0
4															0
5 rc	ws × 750	columns	;												

We can now use this data to train our machine learning models.

Dataset to be used for deep learning

#### TF IDF Vectorized data

Bigrams : x\_DL\_tfidf\_2 , y\_DL

Let us now input this data into machine learning models

- 1. Split the data into 80 and 20
- 2. Using TF IDF vectorized data
- 3. Unigrams

# **Machine Learning Model Training:**

Training data is split into 80 and 20 ratio. We have used stratify =True so that the classes are equally balanced while splitting.

```
X_train, X_test, y_train, y_test = train_test_split(X, Y, test_size =
0.20, random state = 1, stratify = y ML)
```

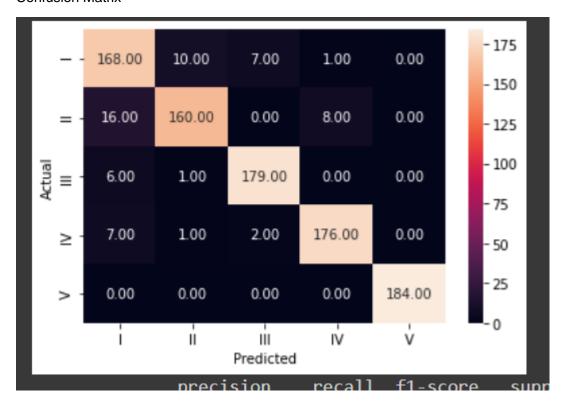
# 1. Unigrams

	Method	Train Accuracy	Test Accuracy	Precision	Recall	F1-Score	Multi-Class Logloss
1	LogisticRegression	0.975142	0.929806	0.929247	0.929806	0.929065	0.364928
2	KNeighborsClassifier	0.986490	0.949244	0.950358	0.949244	0.948489	0.564490
3	SVC	0.996217	0.955724	0.958046	0.955724	0.955854	0.148082
4	DecisionTreeClassifier	0.998649	0.898488	0.900153	0.898488	0.898824	3.362077
5	RandomForestClassifier	0.997028	0.949244	0.950492	0.949244	0.949533	0.367133
6	BaggingClassifier	0.997298	0.939525	0.939604	0.939525	0.939337	0.402840
7	AdaBoostClassifier	0.513375	0.489201	0.628692	0.489201	0.512542	1.309672
8	GradientBoostingClassifier	0.936233	0.890929	0.892741	0.890929	0.891539	0.548589
9	CatBoostClassifier	0.997298	0.952484	0.953045	0.952484	0.952420	0.245901
10	XGBClassifier	0.979735	0.935205	0.936802	0.935205	0.935481	0.287221

# 2. Bi grams

	Method	Train Accuracy	Test Accuracy	Precision	Recall	F1-Score	Multi-Class Logloss
1	LogisticRegression	0.969468	0.916847	0.916469	0.916847	0.916501	0.379206
2	KNeighborsClassifier	0.982437	0.950324	0.951646	0.950324	0.949567	0.711496
3	SVC	0.995947	0.952484	0.954556	0.952484	0.952690	0.147141
4	DecisionTreeClassifier	0.998919	0.892009	0.892950	0.892009	0.892201	3.624266
5	RandomForestClassifier	0.998379	0.947084	0.947634	0.947084	0.947252	0.342710
6	BaggingClassifier	0.997568	0.935205	0.935772	0.935205	0.935324	0.342162
7	AdaBoostClassifier	0.514726	0.533477	0.692508	0.533477	0.553171	1.313712
8	GradientBoostingClassifier	0.937855	0.890929	0.893619	0.890929	0.891923	0.551757
9	CatBoostClassifier	0.997838	0.951404	0.951445	0.951404	0.951304	0.252907
10	XGBClassifier	0.977574	0.936285	0.937181	0.936285	0.936377	0.290846

#### **Confusion Matrix**



	precision	recall	f1-score	support
0	0.85	0.90	0.88	186
1	0.93	0.87	0.90	184
2	0.95	0.96	0.96	186
3	0.95	0.95	0.95	186
4	1.00	1.00	1.00	184
accuracy			0.94	926
macro avg	0.94	0.94	0.94	926
weighted avg	0.94	0.94	0.94	926

There is not much of a difference between the results of count vectorized data and tf idf vectorized data. In both cases, SVC performs the best followed by the catboost classifier. One more observation is that the data performs the best using tf idf vectorizer (bi-grams) with a training accuracy of 99% and a test accuracy of 95.2%. The precision, recall and F1 scores are also very good, making it the best performed model.

# **Deep Learning Model Training**

We will now work on the deep learning data. Will pass the deep learning data to the below models:

- 1. Simple Neural Network
- 2. Bi-directional LSTM
- 3. LSTM

We will embed our deep learning data using Glove embeddings

First, we will embed our deep learning data using Glove embeddings

#### Up sampled data for DL

<b>∵</b>	Accident_Leve	1	Description	Description_DL	Description_ML
П	0		piece get rid of the mandrillus leucophaeus re	piece get rid of the mandrillus leucophaeus re	piec get rid mandrillu leucophaeu retin rod ga
	1		While removing the drill rod of the Jumbo 08 f	While removing the drill rod of the Jumbo for	remov drill rod jumbo mainten radio beam super
	2		While removing the drill rod of the Jumbo 08 f	While removing the drill rod of the Jumbo for	remov drill rod jumbo mainten supervisor proce
	3		During the energizing of a atomic number sulp	During the energizing of a atomic number sulp	energ atom number sulphid pump pipe decoupl su
	4		During the activation of deoxyadenosine monoph	During the activation of deoxyadenosine monoph	activ deoxyadenosin monophosph sodium sulphid

#### Train and Test Splits

Since we will be passing this data to a deep learning model, we will have to one hot encode the Y variable.

Step 1: convert the words into thier corresponding numeric indexes.

Step 2: Since the length of the sentences returned by the tokenizer are of varying lengths, we will need to pad the sequences

```
vocab_size = len(tokenizer.word_index) + 1
print("vocab_size:", vocab_size)

vocab_size: 7593
```

X\_train, X\_test, y\_train, y\_test shape

```
X_text_train shape : (3701)
y_text_train shape : (3701,)
X_text_test shape : (926)
y_text_test shape : (926,)
```

Let us make a weight matrix of all words in corpus using pre-trained glove embeddings Shape of the embedding matrix is as below

```
- 400000
(7593, 200)
```

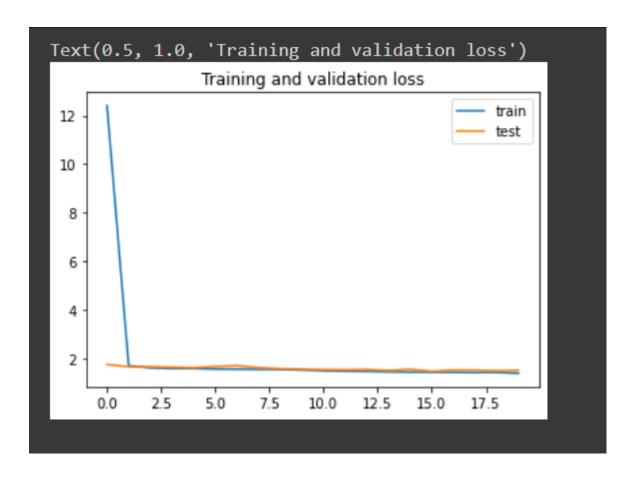
# Simple NN Model Building

A simple Neural Network is used to train the model

```
1s 2ms/step - loss: 1.5415 - accuracy: 0.2606 - val_loss: 1.6899 - val_accuracy: 0.2470
poch 8/20
92/592 [==
                                          - 1s 2ms/step - loss: 1.5336 - accuracy: 0.2532 - val_loss: 1.6076 - val_accuracy: 0.2443
                                            1s 2ms/step - loss: 1.5256 - accuracy: 0.2989 - val_loss: 1.5634 - val_accuracy: 0.2780
poch 10/20
.
92/592 [=
                                            1s 2ms/step - loss: 1.5120 - accuracy: 0.2965 - val_loss: 1.5391 - val_accuracy: 0.2794
                                            1s 2ms/step - loss: 1.4833 - accuracy: 0.3021 - val_loss: 1.5250 - val_accuracy: 0.2955
92/592 [==:
poch 12/20
                                            1s 2ms/step - loss: 1.4659 - accuracy: 0.3298 - val_loss: 1.5182 - val_accuracy: 0.2982
                                            1s 2ms/step - loss: 1.4489 - accuracy: 0.3331 - val loss: 1.5302 - val accuracy: 0.2861
92/592 [==
poch 14/20
92/592 [===
poch 15/20
92/592 [===
                                            1s 2ms/step - loss: 1.4417 - accuracy: 0.3422 - val loss: 1.4883 - val accuracy: 0.2888
                                            1s 2ms/step - loss: 1.4211 - accuracy: 0.3494 - val_loss: 1.5417 - val_accuracy: 0.3090
                                           1s 2ms/step - loss: 1.4131 - accuracy: 0.3599 - val_loss: 1.4548 - val_accuracy: 0.3158
92/592 [==:
poch 17/20
                                            1s 2ms/step - loss: 1.3955 - accuracy: 0.3634 - val_loss: 1.5085 - val_accuracy: 0.3036
poch 18/20
92/592 [==
                                           1s 2ms/step - loss: 1.3976 - accuracy: 0.3551 - val loss: 1.5017 - val accuracy: 0.3036
92/592 [==
                                          - 1s 2ms/step - loss: 1.4118 - accuracy: 0.3555 - val_loss: 1.4770 - val_accuracy: 0.3090
poch 20/20
92/592 [==:
                                          - 1s 2ms/step - loss: 1.3666 - accuracy: 0.3823 - val_loss: 1.4981 - val_accuracy: 0.3293
```

#### **Accuracy:**

```
# evaluate the keras model
train_accuracy = model.evaluate(X_train, y_train, batch_size=5, verbose=0)
test_accuracy = model.evaluate(X_test, y_test, batch_size=5, verbose=0)
print(train_accuracy,test_accuracy)
[1.3767038583755493, 0.3882734477519989] [1.5830851793289185, 0.3466522693634033]
```



We can see that a normal Neural network model does not perform well on the data. The accuracy and f1 scores are very low. Let us try LSTM model

# **LSTM Model Building**

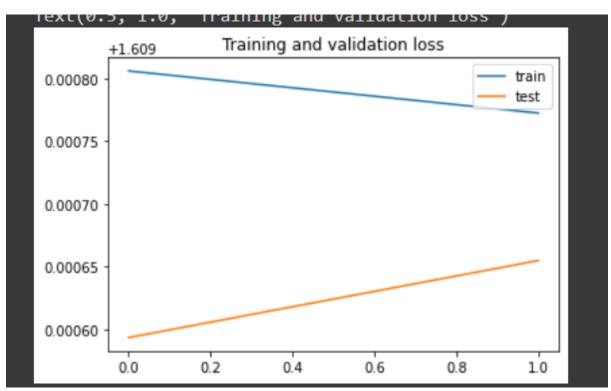
Trying to train LSTM model

```
WARNING:tensorflow:Layer lstm will not use cuDNN kernels since it doesn't meet the criteria. It will use a generic GPU kernel Model: "sequential_1"
Layer (type)
                                Output Shape
                                                             Param #
embedding (Embedding)
                                (None, None, 200)
lstm (LSTM)
                                (None, 32)
                                                             29824
dense_4 (Dense)
                                (None, 10)
                                                             330
dense_5 (Dense)
                                (None, 5)
Total params: 1,548,809
Trainable params: 30,209
Non-trainable params: 1,518,600
Epoch 1/2
592/592 [=
Epoch 2/2
                                              - 707s 1s/step - loss: 1.6097 - acc: 0.2009 - val_loss: 1.6096 - val_acc: 0.2038
.
592/592 [=
                                                701s 1s/step - loss: 1.6096 - acc: 0.2093 - val_loss: 1.6097 - val_acc: 0.1849
```

#### Accuracy:

```
# evaluate the keras model
train_accuracy = model.evaluate(X_train, y_train, batch_size=5, verbose=0)
test_accuracy = model.evaluate(X_test, y_test, batch_size=5, verbose=0)
print(train_accuracy,test_accuracy)
[1.6094458103179932, 0.2002161592245102] [1.609437346458435, 0.20086392760276794]
```

#### Train & Test results:



We can see that LSTM performs worse than a simple NN model. We will try using the Bi directional LSTM model.

# **Bi-directional LSTM Neural Network**

Data is trained using Bi-directional LSTM Neural Network

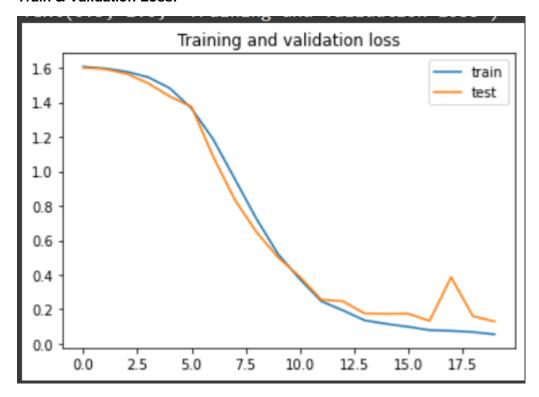
Layer (type)	Output Shape	Param #
input_1 (InputLayer)	 [(None, 750)]	0
embedding_1 (Embedding)	(None, 750, 200)	1518600
bidirectional (Bidirectional	(None, 750, 256)	336896
global_max_pooling1d (Global	(None, 256)	0
dense_6 (Dense)	(None, 32)	8224
dropout (Dropout)	(None, 32)	0
dense_7 (Dense)	(None, 10)	330
dropout_1 (Dropout)	(None, 10)	0
dense_8 (Dense)	(None, 5)	55
dense_8 (Dense) ====================================		55 

```
370/370 [===
Epoch 11/20
370/370 [===
                                                 22s 60ms/step -
                                                                   loss: 0.5608 - acc: 0.8402 - val_loss: 0.5016 - val_acc: 0.8596
                                                 22s 59ms/step - loss: 0.3957 - acc: 0.8934 - val_loss: 0.3898 - val_acc: 0.8704
370/370 [==
Epoch 13/20
                                                 22s 58ms/step - loss: 0.2736 - acc: 0.9358 - val_loss: 0.2562 - val_acc: 0.9420
370/370 [===
Epoch 14/20
370/370 [===
                                                 22s 61ms/step - loss: 0.1888 - acc: 0.9577 - val_loss: 0.2466 - val_acc: 0.9258
                                                 22s 60ms/step - loss: 0.1495 - acc: 0.9737 - val_loss: 0.1761 - val_acc: 0.9541
                                                 22s 59ms/step - loss: 0.1195 - acc: 0.9747 - val loss: 0.1746 - val acc: 0.9433
370/370 [===
Epoch 16/20
                                                 22s 59ms/step - loss: 0.0908 - acc: 0.9821 - val_loss: 0.1753 - val_acc: 0.9474
370/370 [===
Epoch 17/20
.
370/370 [=
                                                 23s 61ms/step - loss: 0.0849 - acc: 0.9815 - val_loss: 0.1334 - val_acc: 0.9663
Epoch 18/20
370/370 [===
Epoch 19/20
                                                 22s 59ms/step - loss: 0.0713 - acc: 0.9867 - val_loss: 0.3866 - val_acc: 0.8853
370/370 [===
Epoch 20/20
                                                 22s 60ms/step - loss: 0.0683 - acc: 0.9844 - val loss: 0.1609 - val acc: 0.9487
370/370 [==
                                                 22s 59ms/step - loss: 0.0652 - acc: 0.9817 - val_loss: 0.1294 - val_acc: 0.9582
```

#### **Accuracy**

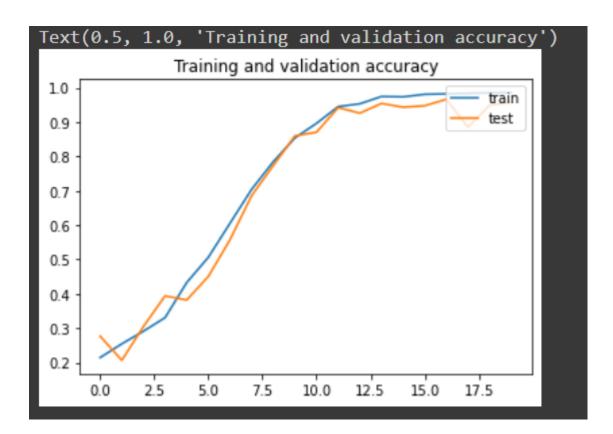
[0.039383333176374435, 0.9913536906242371] [0.15492010116577148, 0.946004331111908]

#### **Train & Validation Loss:**



Training and validation accuracy

33



#### **Conclusion:**

We can see from the above scores that the bi directional LSTM model has performed the best out of all machine learning and deep learning models. The accuracy is very high and the loss is also very low.

Since the bidirectional LSTM performed the best we will be working with the chatbot using this model . Let us first pickle the best machine learning model(SVC) and deep learning model(Bi Directional LSTM).

```
[116] #Pickle the model for future use
  model.save('bidirectional_lstm_model.h5')
```

```
# Save the model
if save_model == "yes":
   filename = 'finalised_model'+'_'+method+'.pkl'
   pickle.dump(model, open(filename, 'wb'))
```

Here methodname="SVC"

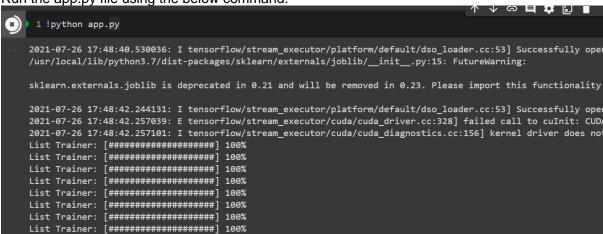
V. Clickable UI for Machine learning models

Created an UI where user will be able to perform the following tasks:

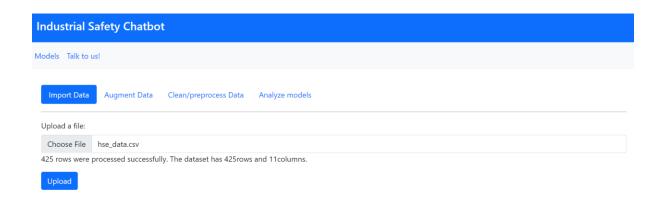
- 1. Upload a csv file to read data.
- 2. Augment the dataset by hyperparameter tuning
- 3. Clean data for machine learning and deep learning models.
- 4. Show the model scores. A total of 9 machine learning models were used totally.

#### Prerequisities

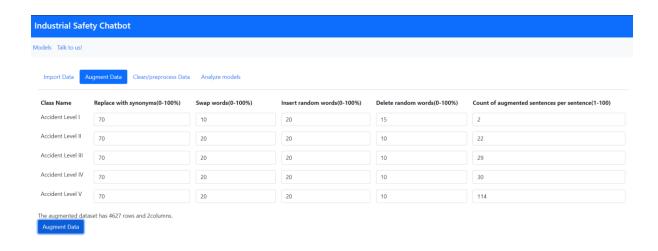
- 1. Create a templates folder and add Index.html in there.
- 2. Download the chatterbot English corpus and place it in a folder "English".
- 3. Run the app.py file using the below command:



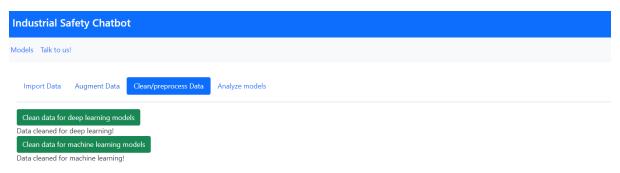
#### Upload csv file



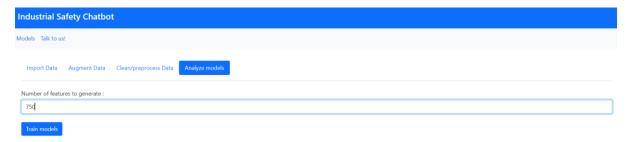
Augment the dataset by hyperparameter tuning



Clean the machine learning and deep learning datasets.



Enter the number of features to be generated and create a table of machine learning scores.



I am not able to put up the screenshot of the trained models scores because I could not get the GPU to run in colab.

#### VI. NLP Chatbot

# Industrial Safety Chatbot Models Talk to us! Your Personal ChatBot Hi! I'm Leah your personal ChatBot