

# Aspect-Based Sentiment Analysis

Sentiment Analysis with a Twist

Dataset source: <u>Amazon Product Reviews Dataset</u>

## **HOW IS IT DIFFERENT?**

Why Aspect-Based Sentiment Analysis?

1

#### **Aspect-Based Analysis**

Goes beyond generic "positive" or "negative" sentiment

2

# Fine-Grained Sentiment Classification:

Classifies sentiment into detailed levels like star ratings.

3

#### **Handling Imbalanced Data:**

Uses oversampling to address class imbalance effectively.



4

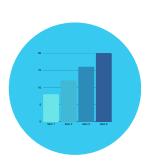
State-of-the-Art Model
(RoBERTa): Leverages RoBERTa
for contextual understanding of
reviews.

5

Custom Weighting for Class Imbalance: Applies class weights to improve minority class predictions.

6

**End-to-End Pipeline:** Covers preprocessing, fine-tuning, and advanced metric evaluation.



#### reviews.text

Customer review text

# **Dataset Overview**

Amazon Customer Reviews



#### reviews.rating

Customer rating (1–5)



### **Preprocessing Steps:**

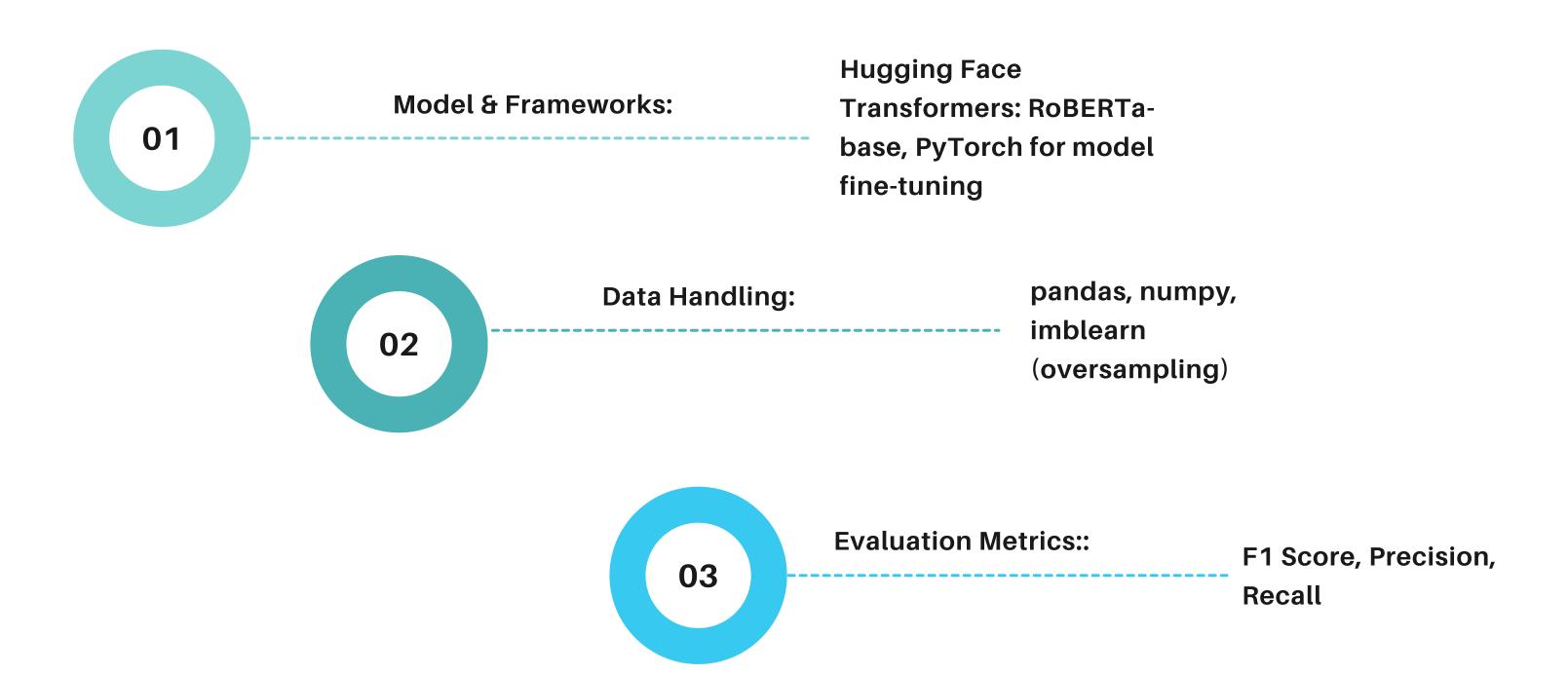
- a. Removed missing values
- b. Encoded ratings into numeric labels
- c. Resolved class imbalance using RandomOverSampler



## Makes an impact

Use visual charts to communicate info more effectively.

## **TOOLS & TECHNOLOGY:**



## **Dataset Preprocessing**

**Objective:** Prepare the dataset for effective training and evaluation.

#### **Key Steps:**

- Remove null values and retain relevant columns.
- Encode labels using LabelEncoder.
- Handle class imbalance using oversampling (RandomOverSampler).
- Split the dataset into training and test sets using train\_test\_split.

```
// put # Preprocessing the data
data = data[[text_column, label_column]].dropna()
label_encoder = LabelEncoder()
data[label_column] = label_encoder.fit_transform(data[label_column])

# Oversampling minority classes
ros = RandomOverSampler(random_state=42)
X_resampled, y_resampled = ros.fit_resample(data[[text_column]], data[label_column])
data = pd.DataFrame({text_column: X_resampled[text_column], label_column: y_resampled})

# Splitting the data into test and train
X_train, X_test, y_train, y_test = train_test_split(
    data[text_column], data[label_column],
    test_size=0.2,
    random_state=42,
    stratify=data[label_column]
)your code here
```



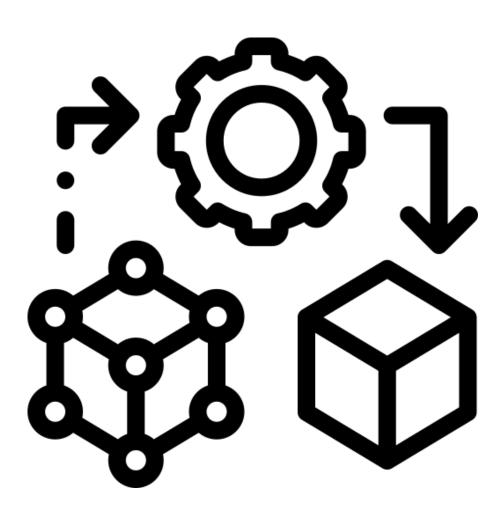
## **Model Selection & Tokenization**

Objective: Leverage RoBERTa for aspect-based sentiment analysis.

#### **Key Steps:**

- Load the pre-trained RoBERTa model and tokenizer.
- Define a tokenization function to prepare text inputs for the model.

**Tool:** Hugging Face Transformers.



# **Custom Training with Weighted Loss**

Objective: Address class imbalance with a weighted loss function.

#### **Key Steps:**

- Implement a custom **Traine**r class.
- Define a weighted cross-entropy loss function.
- Integrate early stopping for optimized training.

```
class WeightedTrainer(Trainer):
    def compute_loss(self, model, inputs, return_outputs=False, **kwargs):
        labels = inputs.get("labels")
        outputs = model(**inputs)
        logits = outputs.get("logits")
        loss_fct = torch.nn.CrossEntropyLoss(weight=class_weights.to(model.device))
        loss = loss_fct(logits.view(-1, self.model.config.num_labels), labels.view(-1))
        return (loss, outputs) if return_outputs else loss
```



## **Evaluation & Metrics**

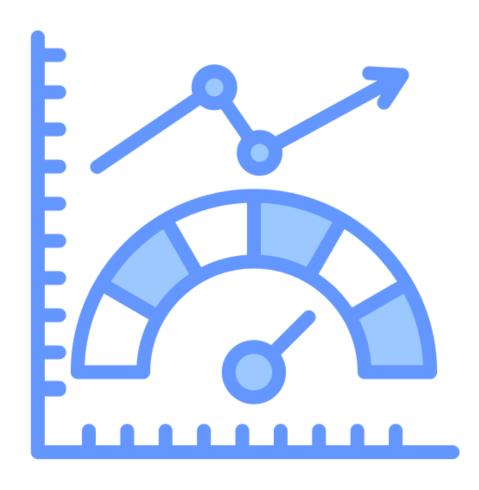
Objective: Measure model performance on unseen data.

#### **Metrics:**

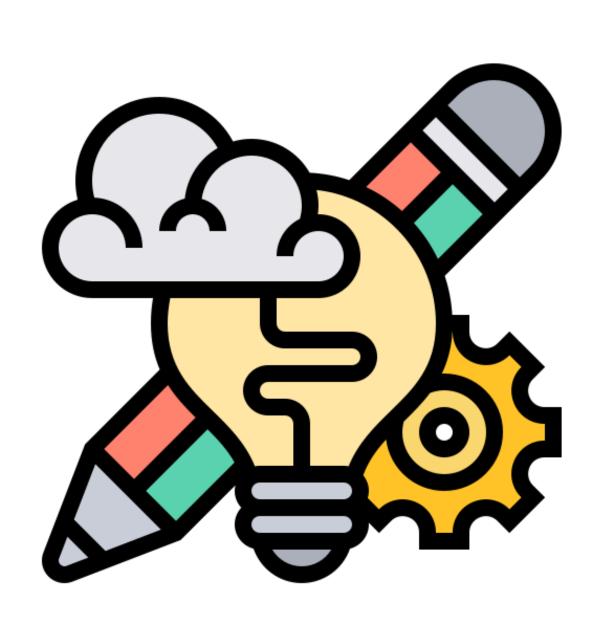
- Macro F1 Score, Precision, Recall.
- Weighted F1 Score.
- Classification Report.

```
# Metrics calculation
def compute_metrics(p):
    preds = np.argmax(p.predictions, axis=1)
    return {
        'macro_f1': f1_score(p.label_ids, preds, average='macro'),
        'macro_precision': precision_score(p.label_ids, preds, average='macro'),
        'wacro_recall': recall_score(p.label_ids, preds, average='macro'),
        'weighted_f1': f1_score(p.label_ids, preds, average='weighted')
}

# Final evaluation
predictions = trainer.predict(tokenized_test)
preds = np.argmax(predictions.predictions, axis=1)
print(classification_report(y_test, preds, digits=4))
snappify.com
```



## **CHALLENGES & SOLUTIONS**



## **Challenges:**

Imbalanced Dataset: Applied oversampling using RandomOverSampler.

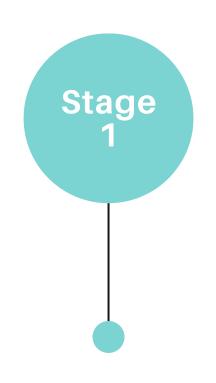
## **Ambiguity in Text Reviews**

Solution: Used RoBERTa for contextual understanding.

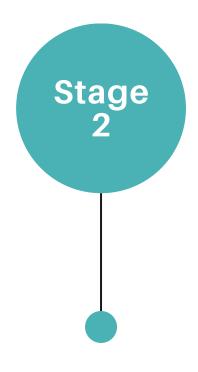
## **Computational Overhead**

Optimized batch sizes and used early stopping.

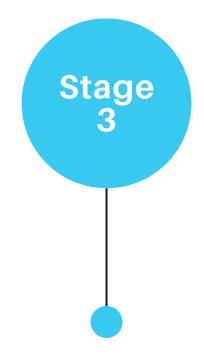
## **CONCLUSION & FUTURE WORK**



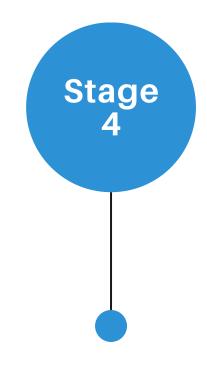
Successfully implemented sentiment analysis using RoBERTa.



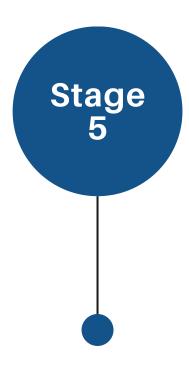
Improved classification performance with custom loss and resampling.



Expand to Aspect-Based Sentiment Analysis (ABSA) for feature-level insights.



Add multilingual support using models like mBERT.



Deploy a real-time Streamlit/Flask app for business use.