

# **REPORT FOR CREDIT CARD DEFAULT PREDICTION**

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## **1. Project Overview**

The objective of this project is to build a predictive model that can identify customers who are likely to default on their credit card payments in the upcoming month. Early identification of high-risk customers is crucial for financial institutions to mitigate risk and optimize credit offerings.

- **Approach Summary**

Our workflow involved the following key steps:

1. **Data Exploration (EDA):**

We began by analyzing the distribution of features, handling missing values, and studying correlations between variables and the target (`next_month_default`). Features like past payment status (`PAY_0` to `PAY_6`) and bill/payment history were strong indicators of risk.

2. **Feature Engineering:**

To better capture customer behavior and risk, we engineered several new features:

- `avg_utilization_ratio` – Average credit utilization over six months.
- `num_delinquent_months` – Count of months with delayed payments.
- `longest_delinquency_streak` – Longest continuous period of missed or late payments.

### 3. Preprocessing and Class Imbalance Handling:

- Applied one-hot encoding or label encoding where necessary.
- Scaled features for distance-based models.
- Addressed class imbalance using techniques like **SMOTE** to ensure the model does not favor the majority class.

### 4. Model Training:

We trained and compared five classification models:

- Logistic Regression – Baseline model for interpretability.
- Decision Tree – Captures basic non-linear patterns.
- Random Forest – Ensemble of trees for better generalization.
- XGBoost – Gradient boosting model, performed best overall.
- LightGBM – Fast, efficient boosting model.

### 5. Hyperparameter Tuning:

XGBoost's parameters (like `max_depth`, `learning_rate`, `n_estimators`, and `subsample`) were optimized using RandomizedSearchCV.

### 6. Threshold Tuning:

Instead of using the default 0.5 classification threshold, we tuned it to **maximize the F2 Score**, which places more emphasis on recall. This is especially important in credit risk to avoid **false negatives** (i.e., missing a defaulter). The final threshold after tuning came to be 0.2.

### 7. Model Evaluation

The model was evaluated using a comprehensive set of metrics to understand its predictive performance, especially in detecting defaulters. We used the following metrics:

- **Accuracy**: Overall correctness of the model.
- **Precision**: How many predicted defaulters were actually defaulters.
- **Recall**: How many actual defaulters were correctly identified.

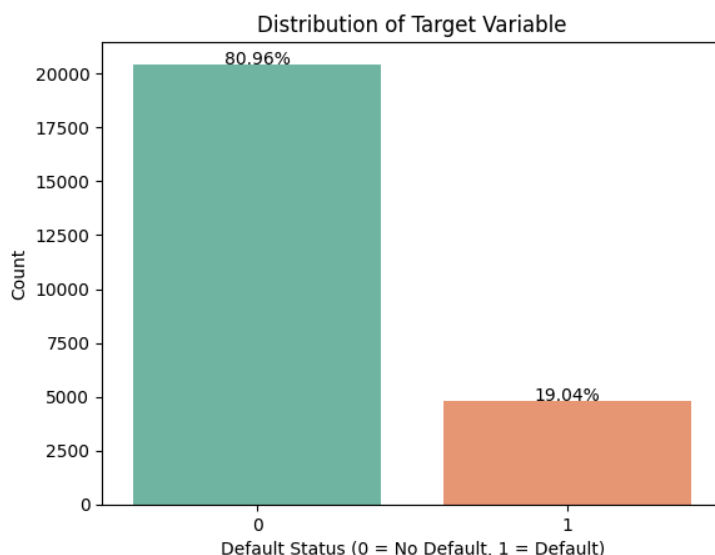
- **F1 Score:** Balance between precision and recall.
- **F2 Score:** Like F1, but gives more weight to **recall** — important for credit risk to avoid missing defaulters.
- **ROC-AUC Score:** Measures the model's ability to distinguish between defaulters and non-defaulters across thresholds.
- **Confusion Matrix:** Visual breakdown of true/false positives and negatives.

Among these, **F2 Score** was prioritized during threshold tuning to minimize **false negatives**, which are costlier in financial decision-making.

## 2. Exploratory Data Analysis (EDA) Findings and Visualizations

### Class Imbalance

The dataset is notably **imbalanced**, with a significantly lower proportion of defaulters (target = 1) compared to non-defaulters (target = 0).



## Variable Distributions

- **Demographic Variables:**
    - **Age** is right-skewed with most customers between **30 to 50 years**.
    - **LIMIT\_BAL** (credit limit) shows high skewness; most customers have lower credit limits.
  - **Financial Variables:**
    - All **BILL\_AMT** and **PAY\_AMT** features are **heavily right-skewed**, indicating that most customers deal with relatively low amounts, while a few outliers handle much larger sums.
    - **PAY\_TO\_BILL\_ratio** is extremely dispersed with outliers, indicating inconsistent repayment strategies.
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## Correlation Analysis

- **Overdue Payments (**pay\_0** to **pay\_6**)** show the **strongest positive correlation with default**, confirming that **delayed payments are a key risk indicator**.
  - **LIMIT\_BAL** and **AVG\_Bill\_amt** have **weak to moderate negative correlations** with default, suggesting that **customers with lower limits and higher usage may be riskier**.
  - Strong multicollinearity is observed among **BILL\_AMT** and **PAY\_AMT** features, reflecting consistency in financial behavior over months.
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## Demographic Patterns

- **Education + Gender:** University and high school-educated males show **slightly higher default rates**, possibly due to more financial responsibilities or risks.
  - **Marital Status + Education:** Individuals from the "Other" marital status group, particularly with lower education, **exhibit the highest default rates**.
  - Overall, demographic variables have **visible trends but lower predictive power** than financial indicators.
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### **3. Financial Insights: Key Drivers of Default**

#### **1. Overdue Payment History**

The strongest predictor of default is the **history of overdue payments**, as captured by `pay_0` to `pay_6`. Customers with a record of past payment delays are **far more likely to default again**, indicating behavioral risk.

#### **2. Repayment Behavior and Consistency**

- Defaulters tend to have **higher variability** in their `PAY_TO_BILL_ratio`, meaning their repayments are **inconsistent across months**.
- This instability suggests **poor financial planning or unpredictable cash flow**, both of which increase credit risk.

#### **3. Credit Utilization & Repayment Insufficiency**

- The scatter plots of **monthly payments vs. bills** indicate that many customers **underpay their bills**, even when amounts are large.
- This chronic underpayment may lead to **debt accumulation**, making default more likely in subsequent months.

## 4. Model Comparison And Final Prediction

### Metric Selection

In credit risk modeling, **the cost of missing a defaulter (false negative)** is much higher than incorrectly flagging a non-defaulter (false positive). Therefore, we prioritized metrics that emphasize recall.

The key metrics used were: **Recall, F2 Score, F1 Score, Accuracy.**

We evaluated all models using these metrics on both training and validation sets, **but focused primarily on F2 Score and recall** during threshold tuning and final selection.

```
[LightGBM] [Info] Start training from score -0.002691
|
Model Performance Comparison:
```

|                     | Accuracy | Precision | Recall   | F1 Score | F2 Score | \ |
|---------------------|----------|-----------|----------|----------|----------|---|
| XGBoost             | 0.886742 | 0.922730  | 0.845499 | 0.882428 | 0.859893 |   |
| LightGBM            | 0.884907 | 0.924003  | 0.840146 | 0.880082 | 0.855677 |   |
| Random Forest       | 0.755015 | 0.795512  | 0.690024 | 0.739023 | 0.708823 |   |
| Decision Tree       | 0.746208 | 0.780226  | 0.689294 | 0.731947 | 0.705745 |   |
| Logistic Regression | 0.691414 | 0.754735  | 0.572019 | 0.650796 | 0.601125 |   |

|                     | ROC-AUC  |
|---------------------|----------|
| XGBoost             | 0.944971 |
| LightGBM            | 0.944683 |
| Random Forest       | 0.840513 |
| Decision Tree       | 0.834951 |
| Logistic Regression | 0.756660 |

Best Model: XGBoost with F2 Score = 0.8599

### Final Model Selection

**XGBoost** was chosen as the final model because:

- It achieved the **highest F2 Score (0.8599)**, aligning with the project's objective to minimize false negatives.
- It also had the **highest ROC-AUC (0.9449)**, indicating excellent class discrimination.

- Compared to LightGBM, it showed slightly better recall and F2 Score, making it more suitable for credit risk prediction

## **5. Classification Cutoff Selection.**

### **Why Customize the Threshold?**

The default 0.5 cutoff may not be ideal for credit risk.

- **High threshold** (e.g., 0.7): Fewer false positives, but more defaulters missed.
- **Low threshold** (e.g., 0.3–0.5): Catches more defaulters (higher recall), but increases false positives.

Since **missing defaulters is costlier**, we tuned the threshold to **maximize recall and F2 Score**.

### **Our Approach**

We conducted **threshold tuning** by varying the classification cutoff between **0.1 and 0.9** in increments ( 0.05). For each threshold, we computed the **F2 Score**, which emphasizes recall more than precision.

**Final Threshold Used: 0.2**

## **6. Business Implications**

The predictive model developed in this project has significant practical value for credit risk management:

- **Early Defaulter Detection**: By identifying high-risk customers before they default, banks and credit card companies can take

**preventive actions** such as limiting credit, increasing interest rates, or initiating recovery strategies.

- **Reduced Financial Losses**: Accurately flagging likely defaulters helps minimize **bad debts** and improves overall financial health of the institution.
- **Smarter Credit Decisions**: The model supports **data-driven lending decisions**, reducing reliance on manual assessments and improving consistency.
- **Improved Risk-Reward Balance**: With better classification, companies can offer more credit to trustworthy customers while minimizing exposure to risky ones.

In summary, the model enhances both **operational efficiency** and **profitability**, helping financial institutions make safer and smarter lending decisions.

## **7. Summary of Findings and Key Learnings**




Throughout the credit risk modeling project, we performed detailed exploratory data analysis, feature engineering, model development, and evaluation. Key insights and outcomes include:

- The dataset was **imbalanced**, with far fewer defaulters compared to non-defaulters, making **recall-focused metrics like F2-score** essential for evaluation.
- EDA revealed that **overdue payment features (PAY\_0 to PAY\_6)** had the strongest correlation with defaults, reinforcing the importance of repayment history.
- Features such as **credit utilization**, **repayment consistency**, and **bill-to-payment behavior** significantly influenced the likelihood of default.
- Demographic factors (e.g., **education**, **marital status**) also impacted default rates but were secondary to financial variables.



- Custom **feature engineering** (e.g., `avg_utilization_ratio`, `num_delinquent_months`, `longest_delinquency_streak`) improved model performance by capturing financial patterns better.
- A range of classification models was evaluated, including **Logistic Regression**, **Random Forest**, **XGBoost**, and **LightGBM**.

### Final Model & Evaluation:

-  **Best-performing model: XGBoost**
-  **F2 Score after hyperparameter tuning: 0.867**
-  **Selected classification threshold: 0.2**, optimized to **maximize recall** and minimize false negatives — aligning with the business goal of catching as many defaulters as possible.

```
Fitting 3 folds for each of 30 candidates, totalling 90 fits
Best Hyperparameters:
{'subsample': 0.7, 'n_estimators': 300, 'min_child_weight': 3, 'max_depth': 8, 'learning_rate': 0.1, 'gamma': 0.2, 'colsample_bytree': 1.0}

Evaluation on Test Set:
Precision: 0.928042328042328
Recall: 0.8535279805352798
F1 Score: 0.8892268694550064
ROC-AUC: 0.9524561882227911
F2 Score: 0.8674579624134521
Accuracy: 0.8931017612524462
```

