# **Projects steps:**

- Working of the Project Explain how the project functions.
- Project Architecture Describe the structure and components of the project.
- Build from Scratch Develop the project step by step.
- Deploy the Project Make the project live and operational.
- Answer user queries based on preloaded company documents.
- Accept **text-based** or **voice-based** inputs and provide Al-generated responses.
- Convert speech-to-text (using Whisper) and text-to-speech (using ElevenLabs).
- ▼ Translate queries and responses to different languages.
- ✓ Handle document uploads and extract relevant information.

# **Tools and Technologies Used**

# **11** Streamlit

Used for building the chatbot UI (User Interface).

# LangChain

Used to integrate OpenAl's GPT model and **ConversationalRetrievalChain** for intelligent Q&A.

# OpenAl GPT (via LangChain)

Handles the natural language processing for chat responses.

## FAISS (Facebook Al Similarity Search)

Manages the **vectorstore** for document-based retrieval, allowing AI to answer questions based on uploaded files.

# Whisper (Speech-to-Text)

Transcribes voice input into text, enabling voice queries.

## ElevenLabs (Text-to-Speech)

Converts Al-generated responses into natural-sounding audio.

# Deep Translator (Google Translator API)

Enables multi-language support by translating user input and AI responses.

# **8** PyMuPDF (fitz)

Extracts text from uploaded PDF files.

# Sounddevice & SciPy

Records audio input for speech-to-text conversion.

## 10 Dotenv

Manages API keys securely using environment variables.

# Flow of the Project

## User Input

- The user can type a query or record their voice.
- If voice input is used, Whisper transcribes it into text.

## Processing the Query

- If the query is not in English, it is translated using **Google Translator**.
- The system then searches for relevant information in the FAISS vectorstore.
- The GPT model (via LangChain) processes the query and generates a response.

#### Generating the Response

- The Al response is translated back to the user's language (if necessary).
- The chatbot displays the response as text.
- The response is converted into speech using ElevenLabs for an audio output option.

#### User Interaction & Document Uploads

- Users can upload documents (PDF, TXT, MD, HTML) to enhance Al knowledge.
- Extracted text is stored in the FAISS vectorstore for retrieval.

#### Conversation Memory

- Session state tracks chat history for context-aware responses.
- Users can reset the conversation if needed.

## **Architecture Overview**

The system consists of multiple components working together in the following flow:

## 1. User Input Handling

- · Users can input queries in two ways:
  - Text input via the Streamlit UI
  - Voice input using Whisper ASR (Automatic Speech Recognition)

## 2. Text Processing & Translation

- If the query is not in English, it is translated using Google Translator.
- The processed query is sent to the retrieval-based Al model.

## 3. Knowledge Retrieval & Al Response Generation

- A FAISS vector store is used for storing and retrieving company-related documents.
- LangChain ConversationalRetrievalChain fetches relevant documents and interacts with OpenAl's GPT-4 Turbo model to generate an appropriate response.
- The response is translated back to the user's preferred language if needed.

## 4. Text-to-Speech (TTS) Output

• If the user has enabled **audio output**, the response is converted to speech using **ElevenLabs API**.

## 5. UI & Interaction Management

- The Streamlit UI displays chat history, document upload options, and language selection.
- Users can upload documents (PDF, TXT, MD, HTML), which are processed using **PyMuPDF (fitz)** and stored in the FAISS vector store for future queries.
- The chatbot maintains conversation history for context-aware responses.

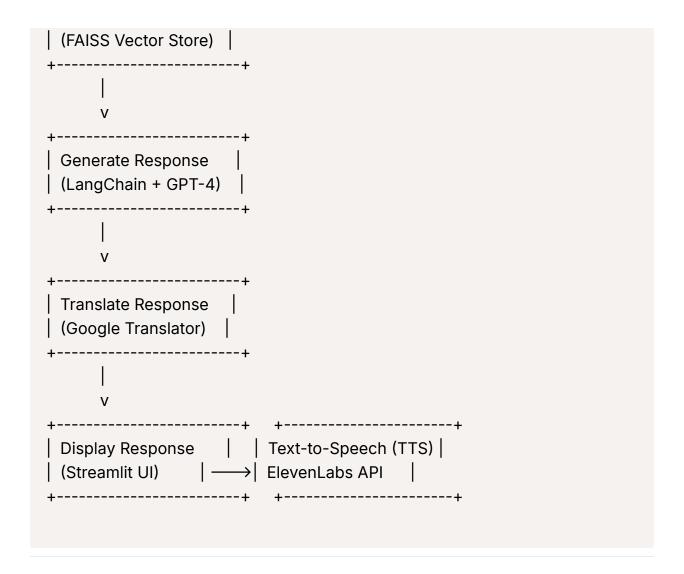
# **Technology Stack**

Component	Tool/Library
Frontend UI	Streamlit
Al Model	OpenAl GPT-4 Turbo (via LangChain)
Speech-to-Text	Whisper ASR
Text-to-Speech	ElevenLabs API
Translation	Google Translator API
Vector Store	FAISS (Facebook AI Similarity Search)
Document Processing	PyMuPDF (fitz) for PDF, text parsing for TXT/MD/HTML
Environment Management	dotenv (for API keys)

# **Flow Diagram**

Here's a high-level architectural flow diagram:

```
plaintext
CopyEdit
  User Input
(Text / Voice Query)
+----+
Speech-to-Text (ASR)
Whisper Al Model
Language Detection
& Translation
(Google Translator)
-----+
Query Understanding
(LangChain + GPT-4)
| Knowledge Retrieval |
```



# **How It Works (Step-by-Step Flow)**

#### 1. User provides input

- If text, it is directly processed.
- If voice, it is recorded and transcribed by Whisper AI.

### 2. Language detection & translation

• If the query is not in English, it is translated using Google Translator.

## 3. Query processing & Al response

- The chatbot fetches relevant context from FAISS Vector Store.
- Uses GPT-4 Turbo (LangChain) to generate an answer.

#### 4. Response translation (if needed)

• If the user's preferred language is not English, the response is translated.

#### 5. Output response to the user

- **Text response** appears in the chat window.
- Audio response (optional) is generated via ElevenLabs API.

#### 6. Maintain conversation history

• The system keeps track of user queries for context-aware interactions.

#### 7. Document upload & knowledge updates

- Users can upload PDF/TXT/MD/HTML files.
- Extracted text is stored in **FAISS vector store** for future queries.