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|--------------|----------------|-----------------------|--|---------|-----|
| Test Case ID | OGRP_001 | Test Case Description | Test the Login Functionality in Grievance Redressal Portal | | |
| Created By | Soumyajit D.S. | Reviewed By | Arkapratim G. | Version | 1.0 |

QA Tester's Log N/A

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|---------------|----------------|-------------|-------------------|---------------------------|------|
| Tester's Name | Soumyajit D.S. | Date Tested | November 13, 2023 | Test Case (Pass/Fail/Not) | Fail |
|---------------|----------------|-------------|-------------------|---------------------------|------|

| S # | Prerequisites: |
|-----|--------------------------|
| 1 | Access to Chrome Browser |
| 2 | |
| 3 | |
| 4 | |

| S # | Test Data |
|-----|---------------------------------------|
| 1 | Userid = soumyajitdeysarkar@gmail.com |
| 2 | Pass = user |
| 3 | |
| 4 | |

Test Scenario Verify on entering valid userid and password, the customer can login

| Step # | Step Details | Expected Results | Actual Results | Pass / Fail / Not executed / Suspended |
|--------|--|---------------------------|-----------------|--|
| 1 | Navigate to https://13000221080.000webhostapp.com/ | Site should open | As Expected | Pass |
| 2 | Enter Userid & Password | Credential can be entered | As Expected | Pass |
| 3 | Click Submit | Cutomer is logged in | Not As Expected | Fail |
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|------------------------|----------------|------------------------------|---|--------------|
| Test Case ID | OGRP_002 | Test Case Description | Test the Login Functionality in Grievance | |
| Created By | Soumyajit D.S. | | Reviewed By | Arkaprati G. |
| Version | 1.1 | | | |
| QA Tester's Log | N/A | | | |

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|----------------------|----------------|--------------------|------------|------------------|------|
| Tester's Name | Soumyajit D.S. | Date Tested | 13-11-2023 | Test Case | Pass |
|----------------------|----------------|--------------------|------------|------------------|------|

| S # | Prerequisites: |
|-----|--------------------------|
| 1 | Access to Chrome Browser |
| 2 | |
| 3 | |
| 4 | |

| S # | Test Data Requirement |
|-----|---------------------------------------|
| 1 | Userid = soumyajitdeysarkar@gmail.com |
| 2 | Pass = user |
| 3 | |
| 4 | |

Test Conditions Verify on entering valid userid and password, the customer can login

| Step # | Step Details | Expected Results | Actual Results | Pass / Fail / Not executed / Suspended |
|--------|--|---------------------------|----------------|--|
| 1 | Navigate to https://13000221080.000webhostapp.com/ | Site should open | As Expected | Pass |
| 2 | Enter Userid & Password | Credential can be entered | As Expected | Pass |
| 3 | Click Submit | Cutomer is logged in | As Expected | Pass |
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|---------------------|----------------|------------------------------|---|--------------------|
| Test Case ID | OGRP_003 | Test Case Description | Test the Grievance Submission Functionality of Grievance Redressal Portal | |
| Created By | Soumyajit D.S. | Reviewed By | Arkaprati G. | Version 2.0 |

QA Tester's Log N/A

| | | | | | |
|----------------------|----------------|--------------------|------------|------------------|------|
| Tester's Name | Soumyajit D.S. | Date Tested | 13-11-2023 | Test Case | Pass |
|----------------------|----------------|--------------------|------------|------------------|------|

| S # | Prerequisites: |
|-----|--------------------------------------|
| 1 | Access to Chrome Browser |
| 2 | Logged in with username and password |
| 3 | |
| 4 | |

| S # | Test Data Requirement |
|-----|---------------------------------------|
| 1 | Userid = soumyajitdeysarkar@gmail.com |
| 2 | Pass = user |
| 3 | |
| 4 | |

Test Conditions Verify that we can submit Grievances correctly

| Step # | Step Details | Expected Results | Actual Results | Pass / Fail / Not executed / Suspended |
|--------|--|-----------------------------|----------------|--|
| 1 | Navigate to https://13000221080.000webhostapp.com/ | Site should open | As Expected | Pass |
| 2 | Enter Userid & Password | Credential can be entered | As Expected | Pass |
| 3 | Click Submit | Cutomer is logged in | As Expected | Pass |
| 4 | Fill Grievance with optional file upload | Can be written and uploaded | As Expected | Pass |
| 5 | Click Submit | Grievance Submitted | As Expected | Pass |
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