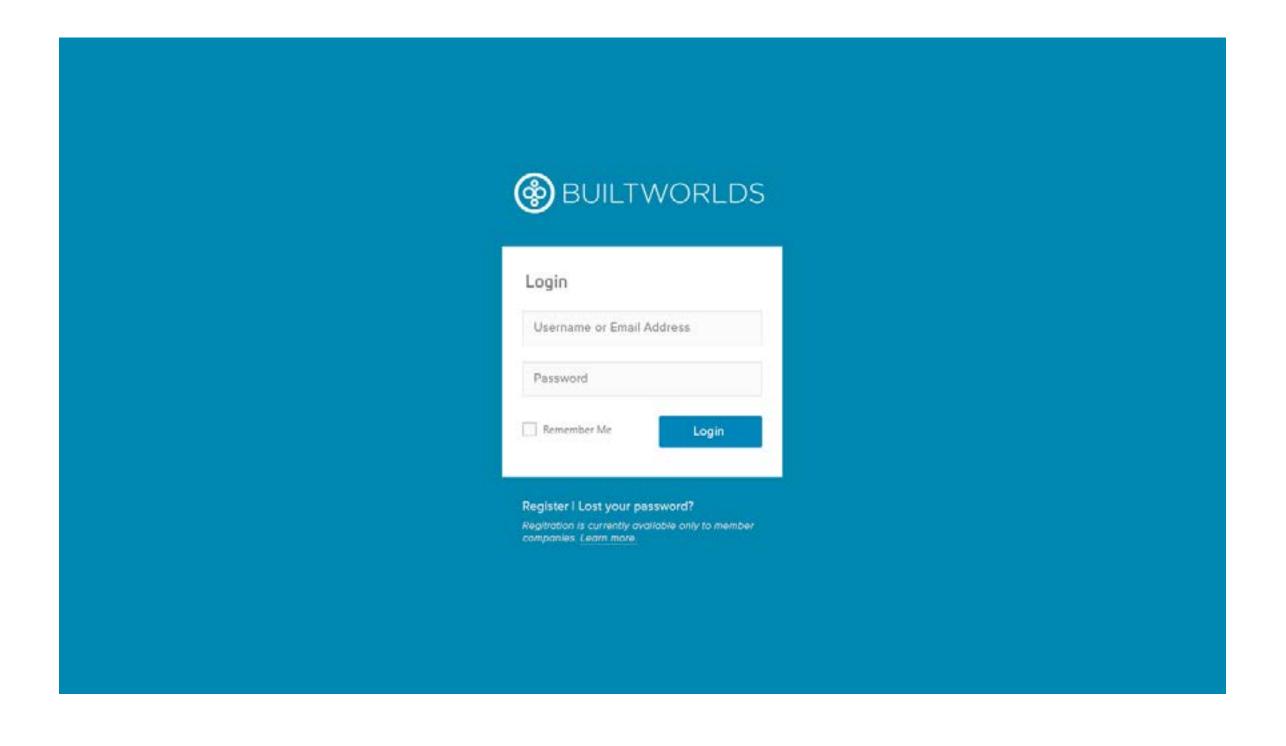
# Soumya Kasuganti—Work Samples

### **BuiltWorlds**

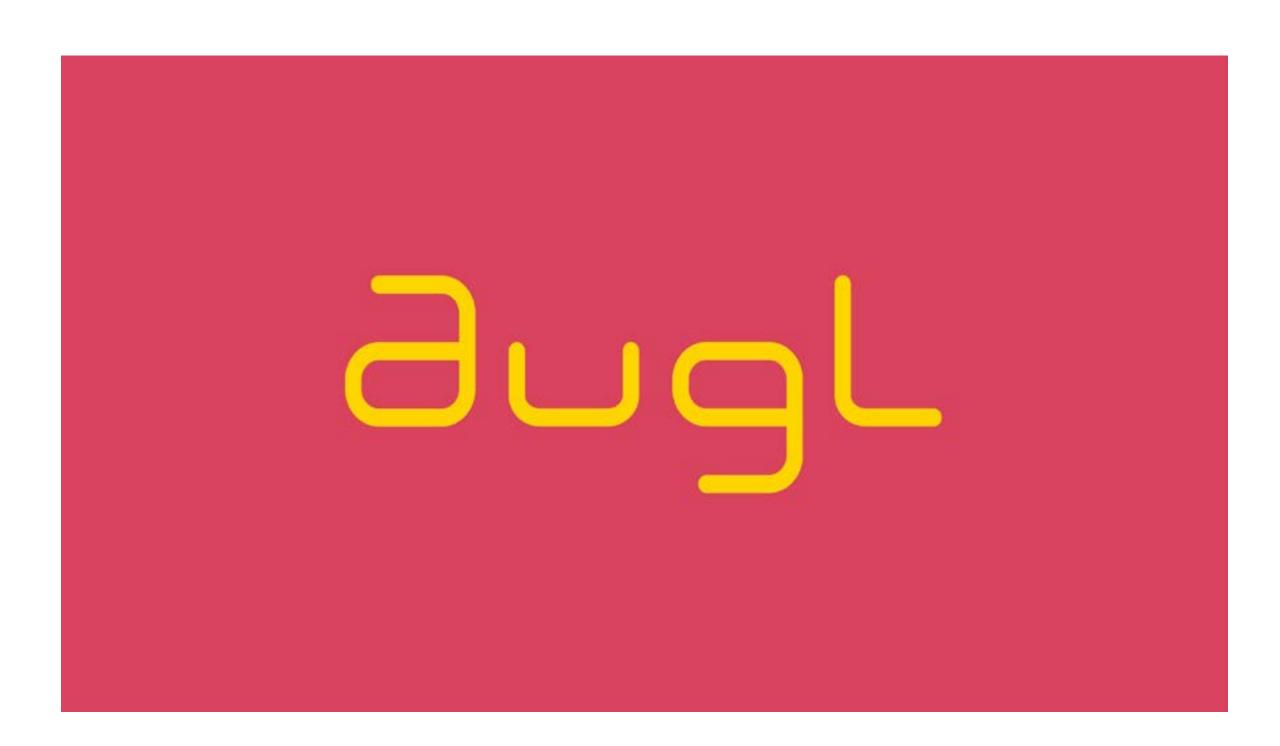


# User experience, information architecture, interface design

BuiltWorlds is a professional network fueling the conversation on emerging technology and new approaches in buildings and infrastructure.

I redesigned their website, housing all their content on a single database, eliminating inconsistencies and the need for constant data migration. I also designed the initial prototypes for their member portal.

## Augl

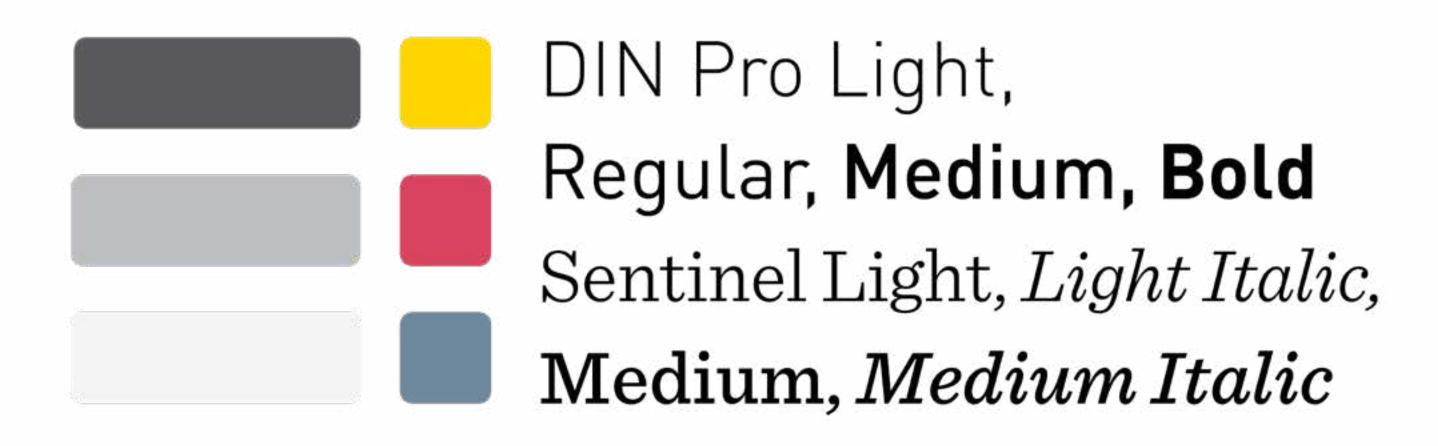


### Identity, user experience

Augl is a platform for service professionals.

Using a simple web app, they can deploy custom apps to support their clients instantly.

I designed their brand identity, conducted user research and mapped their customer journey.



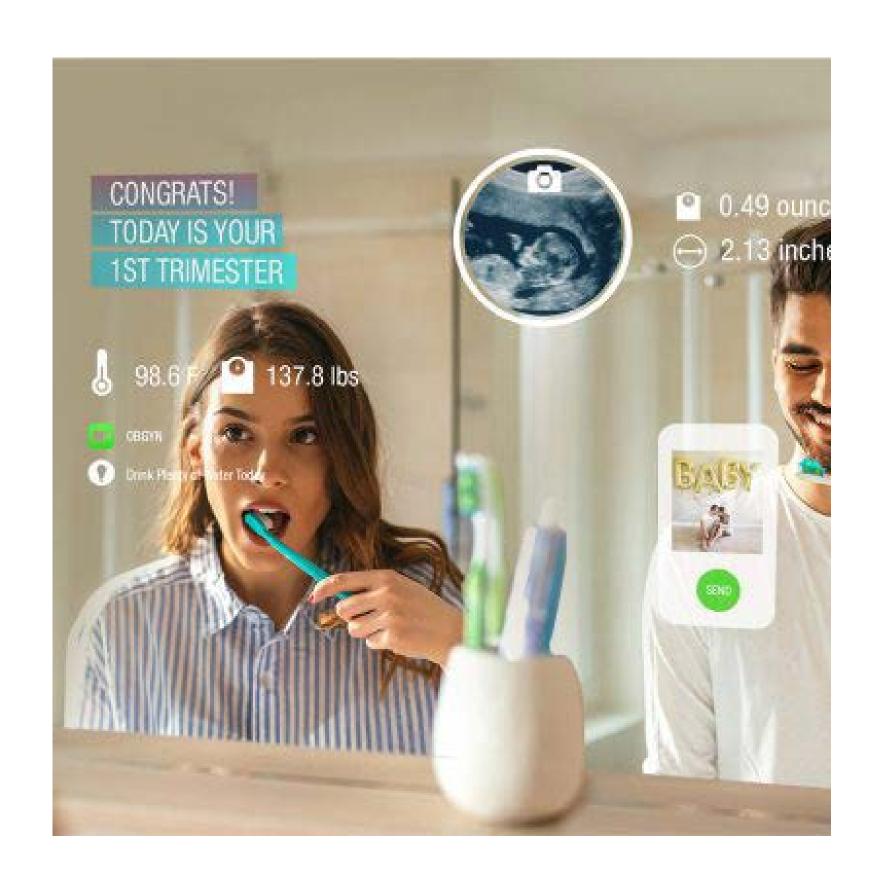
### **Customer Journey**

#### Motivation

Alana is a fitness instructor. She owns a gym and likes to keep her customers motivated and on track. She works with them to set up goals and regimens. She likes to stay abreast of how they're doing and makes changes to their regimen on the go. She is looking for an app or service that will allow her to this without breaking the bank or taking up too much of her time.

	Awareness	Consideration	Set-up / creation	Use	Support
Method	Word of mouth / Google Adwords	Demo video / Customer Reviews	Sign up / invitation / production / payment	View / single record editing / single sheet Augl	Email
Means	Existing users / web search	Augl website / existing users	Contact form / email invitation / web application / google sheets / mobile app	Augl app	Email
Pain points	Limited reach	Insufficient information– features, customer reviews, pricing	Extra steps / wait time / switching between services and devices	Inconvenience—no mass edits / one privacy & sharing setting for all users	Limited access / wait times
Satisfaction					
Opportunity	Referrals / Networking Social media	Website–product tour & features / Augl in use, customer stories / pricing & plans	Quick start / all inclusive web app—log in with google / automatic sheet creation / instructions and preview panel	Multiple entry editing / multiple sheets per Augl	FAQs / contact form / live chat / phone

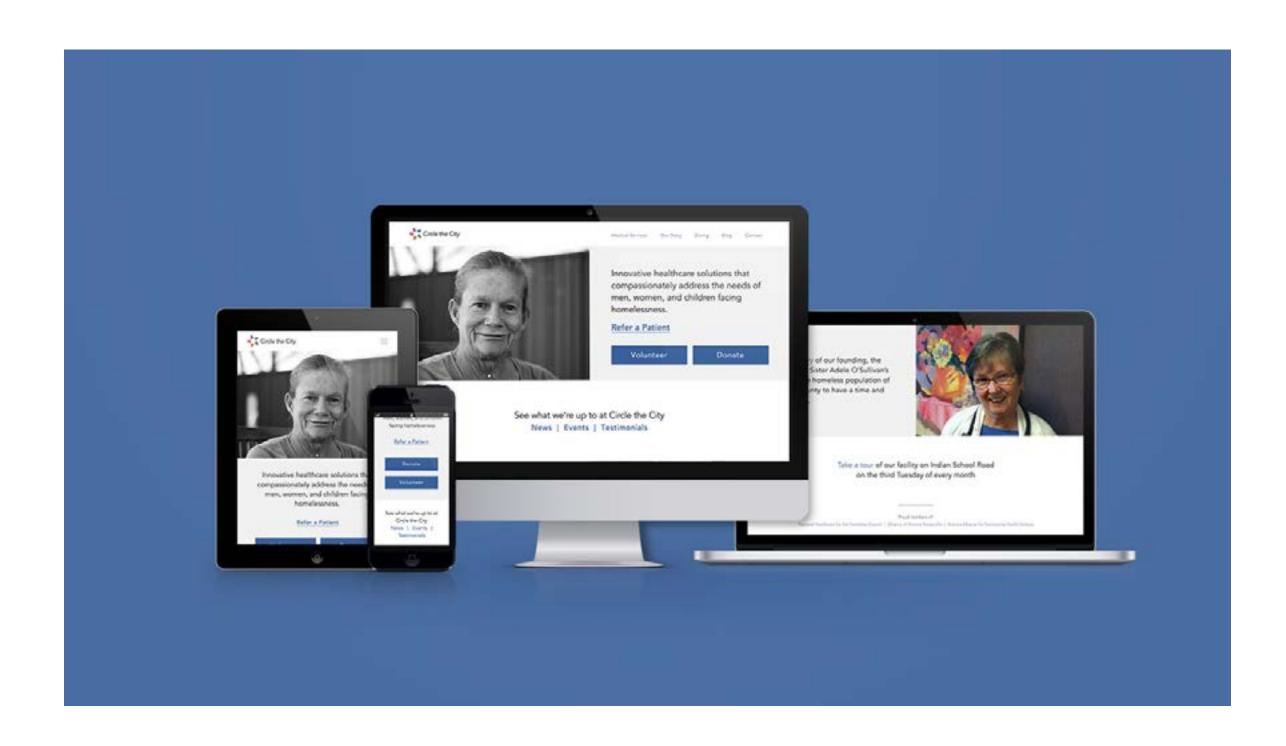
## **Bathroom of the Future**



# Research, information design, prototyping

As an intern at <u>Karten Design</u>, I sat in on interviews, sifted through videos, and generated reports to communicate insights to the client. In the second phase of the project, I worked on prototypes for the smart mirror product.

## **Circle the City**



# Information architecture, visual design

Circle the City is a non-profit organization that aims to fill the gap in healthcare for the homeless population of Maricopa county.

I redefined the architecture to make their website easier for volunteers and donors to navigate.

