

Minutes of Meeting

Meeting Summary			
Meeting Title	December to January Business Target Setting Meeting		
Date & Time	24 Jan 2025 , 12:10 PM to 01:06 Meeting Mode PM		Physical
Location	Conference Room 430, Chandaka Industrial Estate, Patia, Bhubaneswar, Odisha 751024		

Atte	Attendance			
#	Name & Email	Attendance		
1	1 Aditya Kumar Sahoo (aditya.sahoo@ntspl.co.in)			
2	Soumya Ranjan Mishra (soumya.mishra@ntspl.co.in)	Present		
3	Harihara Nayak (node.js@ntspl.co.in)	Present		
4	Debasis Behera (sipulucky111@gmail.com)	Absent		
5	Guest 1 (gu@gma.com)	Present		
6	Biplab Nayak (biplabb@ntsyypl.co.in)	Absent		
7	Rajesh Kumar Sahoo (momtesteremployee@gmail.com)	Absent		
8	GUEST 12 (guest12@g.com)	Present		
9	Subham Lenka (subham1@ntsfgffpl.co.in)	Present		
10	dafsdfre (dwse@gmahbn.com)	Absent		

Dear Sir/Madam,

With reference to the meeting held on 24 Jan 2025, please find the below points for your reference.

Opening Remarks (Edited)

Topic To Discuss

- a. Quick recap of last month's progress and key takeaways
- b. Current month progress according to individual and team responsibilities. Added discussion points.

Agenda Title		
Target Setting for December to January 2024		
Topic To Discuss		

a. Government Business Targets:

- i. Need to set accountability for lead generation and budget understanding of different govt. departments / agencies.
- ii. Identify specific revenue goals from government tenders and projects.
- iii. Number of proposals/RFPs to be submitted and minimum win ratio targets.
- **iv.** Key action: Discuss with CA/ Legal teams to ensure timely submission and adherence to procurement norms.
- v. Partnership/ Alliances with different partners to create IV opportunities in Govt.
- vi. business. Need to set deadlines & accountability for all possible alliances.
- vii. Need to identify and reach target govt. customers for all available solutions with NTSPL and Partner's.
- viii. According to extended business portfolios need to identify the target enterprise business.

b. Enterprise Business Targets:

- i. Set goals for new client acquisition, upselling existing services (Chatbots, WhatsApp business API, security audits, hosting packages & etc.), and cross-selling website redesign to current clients.
- ii. Define revenue targets from top-tier and mid-level enterprise accounts.
- iii. Need to identify and reach target enterprise customers for all available solutions with NTSPL and Partner's.
- iv. All solutions presentation and sister site must be prepared along with white papers.
- v. According to extended business portfolios need to identify the target enterprise business.
- vi. Key action: Improve lead nurturing, refine value propositions, and implement targeted marketing to enterprise segments.

c. Market Reach Expansion (December to January 2024):

- i. Number of new leads generated from digital marketing campaigns, social outreach, and webinars.
- ii. Targets for LinkedIn, email marketing campaigns, and industry events attended.

#	Minutes	Responsible Person	Due Date	Priority
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Ag	Agenda Title						
1	Minute Title Government Business Targets Minute 1 Minute Description i. Need to set accountability for lead generation and budget understanding of different govt. departments / agencies. ii. Identify specific revenue goals from government tenders and projects. iii. Number of proposals/RFPs to be submitted and minimum win ratio targets.	Aditya Kumar Sahoo (aditya.sahoo@ntspl.co.in)	26 Jan 2025	High			
2	Minute Title Government Business Targets Minute 2 Minute Description 1. Key action: Discuss with CA/ Legal teams to ensure timely submission and adherence to procurement norms. 2. Partnership/ Alliances with different partners to create JV opportunities in Govt. 3. business. Need to set deadlines & accountability for all possible alliances.	Harihara Nayak (node.js@ntspl.co.in)	29 Jan 2025	High			

Business Performance Recap

Topic To Discuss

- a. **Government Business Review:** Status of ongoing RFPs, proposals, contracts, and any pending government project deliverables.
- b. **Enterprise Business Review:** Current pipeline, key accounts, upcoming renewals, and potential large-scale project opportunities.

#	Minutes	Responsible Person	Due Date	Priority
	Minute Title Enterprise Business Targets Minutes 3 Minute Description			
1	 iv. All solutions presentation and sister site must be prepared along with white papers. v. According to extended business portfolios need to identify the target enterprise business. 	Debasis Behera (sipulucky111@gmail.com)	30 Jan 2025	Normal
	vi. Key action: Improve lead nurturing, refine value propositions, and implement targeted marketing to enterprise segments.			

	Minute Title			
	Market Reach Expansion Minute Description			
2	i. Number of new leads generated from digital marketing campaigns, social outreach, and webinars.	Soumya Ranjan Mishra (soumya.mishra@ntspl.co.in)	30 Jan 2025	High
	ii. Targets for LinkedIn, email marketing campaigns, and industry events attended.			

Agenda Title		
Roles & Responsibilities Mapping		
Topic To Discuss		

Agenda Title			
a. Government Business Team:			
i. Management: Create new business relationships with different Govt. organizations.			
ii. Business Development Lead: Identify and respond to government RFPs, maintain relationships with procurement officials, coordinate with tech teams for solution demos.			
iii. Proposal Writer: Ensure timely, compliant submissions and handle documentation.			
iv. Accounts: For in-time EMD & BG Preparation and EMD Refund			
b. Enterprise Business Team:			
i. Key Account Managers: Engage with existing enterprise clients, identify upselling opportunities, and ensure client satisfaction.			
ii. Sales & Marketing Lead: Drive lead generation campaigns, liaise with solution architects for pitch decks, arrange client workshops/webinars.			
c. Core Services Delivery Team (Website Design & Development, Security, Hosting):			
i. Project Managers & Tech Leads: Oversee end-to-end project execution in design & development, set timelines and ensure quality deliverables.			
ii. Security Audit Specialist: Conduct audits, prepare compliance reports, recommend improvement measures.			

- iii. Hosting & Infra Manager: Manage server provisioning, optimize performance, and coordinate with support teams for issue resolution.
- d. Support Functions (HR, Finance, Legal):
- i. HR: Ensure the right skill sets are available, coordinate training programs for emerging technologies or compliance updates.
- ii. Finance: Track budget allocations, pricing models, and profitability for each business segment.
- iii. Legal & Compliance: Ensure all government and enterprise contracts adhere to regulatory requirements and internal policies.

#	Minutes	Responsible Person	Due Date	Priority
	Minute Title Action Plans & Resource Requirements Minute Description			
1	a. Confirm headcount needs, third- party vendor involvements, or strategic partnerships required.	Biplab Nayak (biplabb@ntsyypl.co.in)	29 Jan 2025	Normal
	b. Address any technology investments (new software tools, security solutions) needed to meet targets.			

Action Plans & Resource Requirements

Topic To Discuss

- a. Confirm headcount needs, third-party vendor involvements, or strategic partnerships required.
- b. Address any technology investments (new software tools, security solutions) needed to meet targets.

No Minute Created

Agenda Title

AGENDA 6

#	Minutes	Responsible Person	Due Date	Priority
	Minute Title			
1	Minute for cancel Minute Description	Debasis Behera (sipulucky111@gmail.com)	30 Jan 2025	Low
	Minute for cancel			