

Minutes of Meeting

Meeting Summary			
Meeting Title	FUNCTIONAL MEETING CHECK TEST 1 Edited Meeting ID: NTSPL /04022025/0001		
Date & Time	04 Feb 2025 , 11:21 AM to 01:21 PM	Meeting Mode	Physical
Location	Conference Room 430, Chandaka Industrial Estate, Patia, Bhubaneswar, Odisha 751024		

At	Attendance			
#	Name & Email	Attendance		
1	Aditya Kumar Sahoo (aditya.sahoo@ntspl.co.in)	Present		
2	Harihara Nayak (node.js@ntspl.co.in)	Present		
3	Rajesh Kumar Sahoo (momtesteremployee@gmail.com)	Absent		
4	Subham Lenka (subham1@ntsfgffpl.co.in)	Present		

Dear Sir/Madam,

With reference to the meeting held on 04 Feb 2025, please find the below points for your reference.

Agenda Title (1)

Target Setting for December to January 2024 edited

Topic To Discuss

a. Government Business Targets:

- i. Need to set accountability for lead generation and budget understanding of different govt. departments / agencies.
- ii. Identify specific revenue goals from government tenders and projects.
- iii. Number of proposals/RFPs to be submitted and minimum win ratio targets.
- **iv.** Key action: Discuss with CA/ Legal teams to ensure timely submission and adherence to procurement norms.
- v. Partnership/ Alliances with different partners to create JV opportunities in Govt.

Target Setting for December to January 2024 edited

- vi. business. Need to set deadlines & accountability for all possible alliances.
- vii. Need to identify and reach target govt. customers for all available solutions with NTSPL and Partner's.
- viii. According to extended business portfolios need to identify the target enterprise business.

b. **Enterprise Business Targets:**

- i. Set goals for new client acquisition, upselling existing services (Chatbots, WhatsApp business API, security audits, hosting packages & etc.), and cross-selling website redesign to current clients.
- ii. Define revenue targets from top-tier and mid-level enterprise accounts.
- iii. Need to identify and reach target enterprise customers for all available solutions with NTSPL and Partner's.
- iv. All solutions presentation and sister site must be prepared along with white papers.
- v. According to extended business portfolios need to identify the target enterprise business.
- vi. Key action: Improve lead nurturing, refine value propositions, and implement targeted marketing to enterprise segments.

c. Market Reach Expansion (December to January 2024):

- i. Number of new leads generated from digital marketing campaigns, social outreach, and webinars.
- ii. Targets for LinkedIn, email marketing campaigns, and industry events attended.

#	Minutes	Responsible Person	Due Date	Priority
1	Minute Title Business Performance Recap Minute Description a. Government Business Review: Status of ongoing RFPs, proposals, contracts, and any pending government project deliverables. b. Enterprise Business Review: Current pipeline, key accounts, upcoming renewals, and potential large-scale project opportunities.	Aditya Kumar Sahoo (aditya.sahoo@ntspl.co.in)	20 Feb 2025	Normal
2	Minute Title Government Business Team Minute Description i. Management: Create new business relationships with different Govt. organizations. ii. Business Development Lead: Identify and respond to government RFPs, maintain relationships with procurement officials, coordinate with tech teams for solution demos.	Harihara Nayak (node.js@ntspl.co.in)	13 Feb 2025	Low
3	Minute Title MINUTE Check	NA	NA	Low

Target Setting for December to January 2024 edited

Minute Description

1. Opening Remarks [10 minutes]

- a. Quick recap of last month's progress and key takeaways
- b. Current month progress according to individual and team responsibilities.

2. Target Setting for December to January 2024 [30 minutes]

a. Government Business Targets:

 i. Need to set accountability for lead generation and budget understanding of different govt. departments / agencies.

ii. Identify specific

revenue goals from government tenders and projects.

iii. Number of

proposals/RFPs to be submitted and minimum win ratio targets.

iv. Key action: Discuss with CA/ Legal teams to ensure timely submission and adherence to procurement norms.

v. Partnership/ Alliances

with different partners to create JV opportunities in Govt.

vi. business. Need to set

deadlines & accountability for all possible alliances.

vii. Need to identify and

reach target govt. customers for all available solutions with NTSPL and Partner's.

viii. According to extended business portfolios need to identify the target enterprise business.

b. **Enterprise Business Targets:**

i. Set goals for new client acquisition, upselling existing services (Chatbots, WhatsApp business API, security audits, hosting packages & etc.), and cross-selling website redesign to current clients.

ii. Define revenue

targets from top-tier and mid-level enterprise accounts.

iii. Need to identify and

reach target enterprise customers for all available solutions with NTSPL and Partner's.

Target Setting for December to January 2024 edited

iv. All solutions

presentation and sister site must be prepared along with white papers.

v. According to

extended business portfolios need to identify the target enterprise business.

vi. Key action: Improve lead nurturing, refine value propositions, and implement targeted marketing to enterprise segments.

c. Market Reach Expansion (December to January 2024):

i. Number of new leads generated from digital marketing campaigns, social outreach, and webinars.

ii. Targets for LinkedIn, email marketing campaigns, and industry events attended.

3. Business Performance Recap [15 minutes]

- a. **Government Business Review:** Status of ongoing RFPs, proposals, contracts, and any pending government project deliverables.
- b. **Enterprise Business Review:** Current pipeline, key accounts, upcoming renewals, and potential large-scale project opportunities.
- 4. Roles & Responsibilities Mapping [20 minutes]
- a. Government Business Team:

i. **Management:** Create

new business relationships with different Govt. organizations.

ii. Business

Development Lead: Identify and respond to government RFPs, maintain relationships with procurement officials, coordinate with tech teams for solution demos.

iii. Proposal

Writer: Ensure timely, compliant submissions and handle documentation.

iv. Accounts: For in-

time EMD & BG Preparation and EMD Refund

b. Enterprise Business Team:

i. Key Account

Managers: Engage with existing enterprise clients, identify upselling opportunities, and ensure client satisfaction.

ii. Sales & Marketing

Lead: Drive lead generation campaigns, liaise with

Target Setting for December to January 2024 edited

solution architects for pitch decks, arrange client workshops/webinars.

c. Core Services Delivery Team (Website Design & Development, Security, Hosting):

. Project Managers &

Tech Leads: Oversee end-to-end project execution in design & development, set timelines and ensure quality deliverables.

ii. Security Audit

Specialist: Conduct audits, prepare compliance reports, recommend improvement measures.

iii. Hosting & Infra

Manager: Manage server provisioning, optimize performance, and coordinate with support teams for issue resolution.

d. Support Functions (HR, Finance, Legal):

each business segment.

 i. HR: Ensure the right skill sets are available, coordinate training programs for emerging technologies or compliance updates.

ii. **Finance:** Track budget allocations, pricing models, and profitability for

iii. Legal &

Compliance: Ensure all government and enterprise contracts adhere to regulatory requirements and internal policies.

5. Action Plans & Resource Requirements [15 minutes]

- a. Confirm headcount needs, third-party vendor involvements, or strategic partnerships required.
- b. Address any technology investments (new software tools, security solutions) needed to meet targets.

6. Timeline & Milestones [10 minutes]

- a. Set clear interim milestones for December and January (weekly or bi-weekly check-ins).
- b. Determine reporting frequency and updates (e.g., weekly progress reports, monthly performance reviews).

7. Risk Management & Contingency Plans [10 minutes]

- a. Identify possible challenges (delays in government approvals, client decision cycles, tech resource shortages).
- b. Predefine fallback options (adding subcontractors, adjusting pricing, offering alternate packages).
- 8. Open Discussion & Q&A [10 minutes]

Agenda Title (1)			
Target Setting for December to January 2024 edited			
	a.	Invite input from attendees, confirm understanding	Ī
	of ta	rgets and responsibilities, address any concerns.	
	9.	Wrap-Up & Next Steps [5 minutes]	
	a.	Summarize targets, roles, responsibilities, and	
	agre	ed timelines.	
	b.	Confirm date for the next follow-up meeting.	

Agenda 2

Topic To Discuss

Agenda 2

#	Minutes	Responsible Person	Due Date	Priority
	Minute Title Enterprise Business Team Minute Description			
1	 i. Key Account Managers: Engage with existing enterprise clients, identify upselling opportunities, and ensure client satisfaction. ii. Sales & Marketing Lead: Drive lead generation campaigns, liaise with solution architects for pitch decks, arrange client workshops/webinars. 	Subham Lenka (subham1@ntsfgffpl.co.in)	19 Feb 2025	Normal
2	Minute Title Core Services Delivery Team	Harihara Nayak (node.js@ntspl.co.in)	12 Feb 2025	High
	 Minute Description i. Project Managers & Tech Leads: Oversee end-to-end project execution in design & development, set timelines and ensure quality deliverables. ii. Security Audit Specialist: Conduct audits, prepare compliance reports, recommend improvement measures. iii. Hosting & Infra Manager: Manage server provisioning, optimize performance, and 			

Agenda Title (2)				
Agenda 2				
	coordinate with support teams for issue resolution.			