



User Behavior

Understanding User Resistance to Technology

- Online Switching Costs
- Technological Inertia and Self-Esteem

Online Security: Assuring Users of Security Concerns

Online Communities: Engagement and Contribution

IT Service Design

App Stores: Modeling User Behavior in Online Platforms

Module Ecosystems: Predicting Developer Abandonment

CMS: Creating Classroom Dashboards for Teachers

Methodological Advancements

Partial Least Squares: Creating Predictive Analytics for

Data Visualization



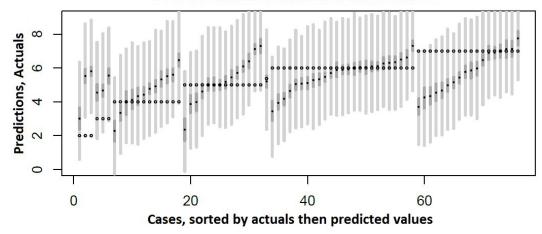
Nicholas Danks IMBA Senior PLS-PM

Implementing Predictive Analytics for Partial Least Squares Path Modelling

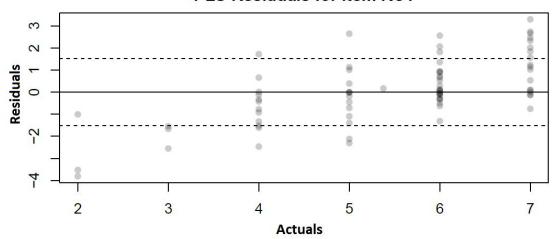
Visualizing and Reporting Results from Predictive PLS

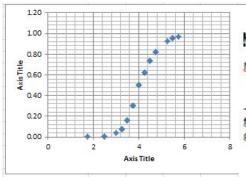
Exploring the cost of imposing causal theory on predictive power in PLS models.

PLS Prediction Intervals for item KC1



PLS Residuals for item KC1





1.6 1.4

1.2

0.8

Approach – Avoidance (MIXED)

Model: aa_cal = flaro_cal, vo_cal, vc_cal, ce_cal)
Rows: 15

-- COMPLEX SOLUTION -- (0.74) frequency cutoff: 1.000000 consistency cutoff: 0.746520

raw unique consistency

~aro_cal 0.710059 0.050665 0.747284

ce_cal 0.836189 0.134220 0.875320

vo_cal vc_cal 0.523789 0.017882 0.828591

solution coverage: 0.936988 solution consistency: 0.750213

Model: aa_cal = f(aro_cal, vo_cal, vc_cal, ce_cal)
Rows: 15

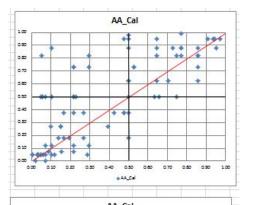
— COMPLEX SOLUTION — (0.80) frequency cutoff: 1.000000 consistency cutoff: 0.829377

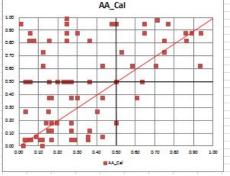
Law nuidne

solution coverage: 0.891219 solution consistency: 0.824845

Arturo Heyner Cano Bejar

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Peru







GOAL: RUN fsQCA only with Excel!

Analyse the best cutoff point with help of the density function!



Exploring QCA in different domains

Collect Data for QCA analysis and Explore

Draw conclusions and explore



Yun-Chen Li (Tiffany) ISS 2nd year student

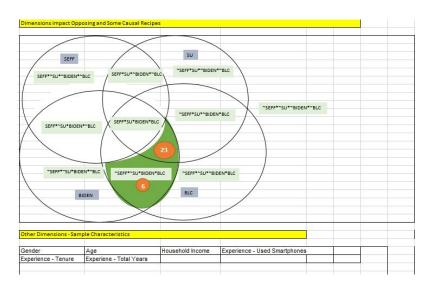
Analyzing what potential or unthoughtful factors(behavioral motivations) influence users' changing behaviors of smartphone by using fsQCA

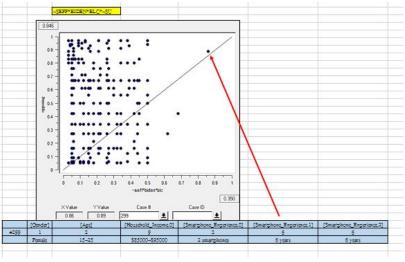
Done:

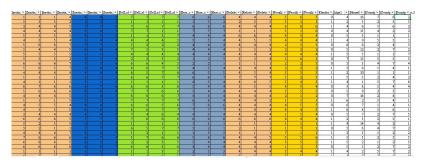
Concepts in fs/QCA

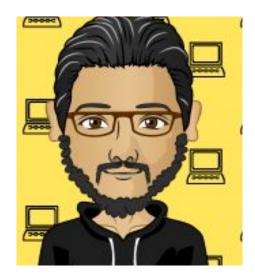
Doing:

- Extracting data
- Analyze existing data
- Fit in fsQCA









César Ordóñez

IMBA '16 Student PicCollage Data Analysis



Done

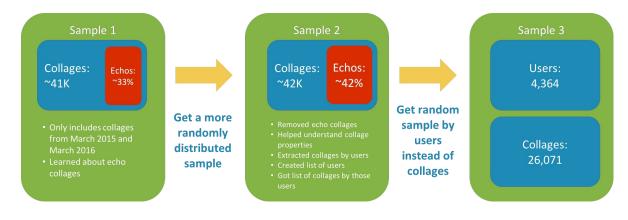
- Explore collage sample with heat maps, PCA, and clustering
- Gather new collage sample by random user and aggregated results

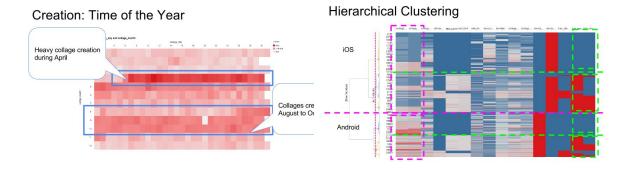
Doing

- Running distribution and clustering analysis on user sample.
- Presenting update to PC

To Do

- Finalize user segmentation
- Present results to PC



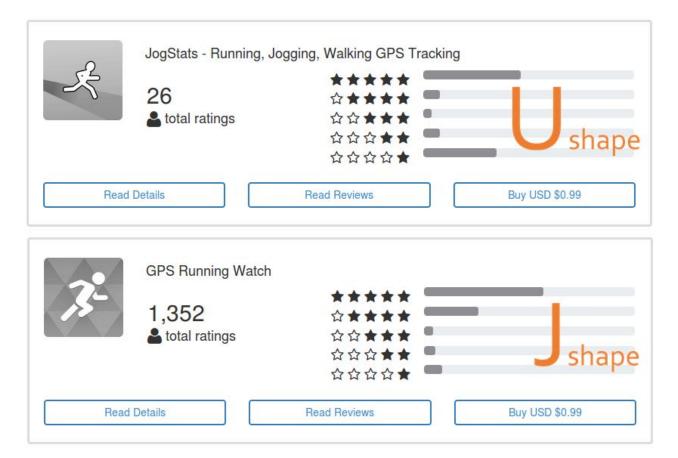




Shirley Chen

ISS 3rd year student

Explore how rating distribution shapes and the amount of ratings affect mobile users' app purchasing decision using choice based conjoint analysis.





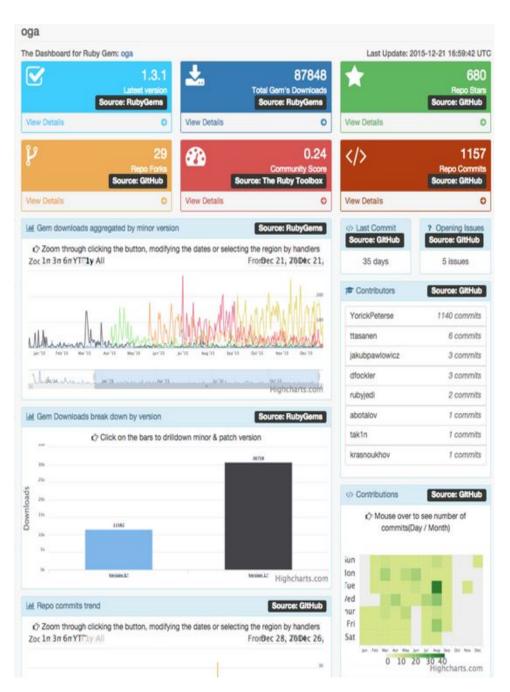
Lee Chen ISS 2nd year student

leechen.xyz
github.com/chenlizhan

Analyzing Ruby Libraries & Developing Dashboard Tool

Doing:

- Analyze exist data
- Collect more data
- Improve dashboard tool





- > Visualization designs for audience with different prior knowledge and opinion.
- > Measuring attitude change and insight
- > Now ::: Designing vizs

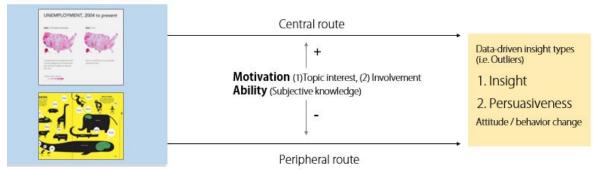
Jessica Deng

ISS 2nd year student

Design works::: https://www.instagram.com/s09110184/

Research Framework

Persuasive visualization



Α	В	С		D	E	F	G	н	I	J	K
id	departme	ent category		2009Mday	2009Mnigh	2009Bday:	2009Bnigh	2010Mday	2010Mnig	12010Bdays	2010Bnig
1	401 綜合教育	等	1	64,477	84,742	40,772	NA	66,694	83,811	39,105	NA
1	402 普通科目	耄	1	61,750	80,424	37,930	NA	64,152	78,445	37,278	NA
1	403 專業科目	老	1	64,135	83,716	39,196	37,126	57,882	80,685	36,175	35,243
1	404 學前教育	等	1	57,580	76,503	35,008	27,350	50,771	75,409	31,494	27,452
1	405 成人教育	等	1	60,955	80,841	34,661	NA	67,144	79,453	28,416	NA
1	406 特殊教育	等	1	67,033	77,459	48,356	NA	71,112	75,650	45,705	NA

Now > Design data visualizations and Infographics

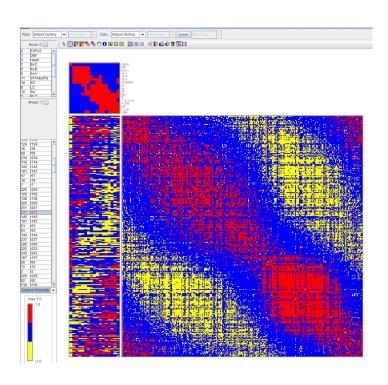
> Favorite movie ::: Whiplash



Claire Huang ISS 1st year student

facebook.com/1993.claire.huang

- Doing **(** play with switch phone dataset
- persona each groups
- matrix visualization
- To do analyze Picollage & Lee data
 - Future thesis
- online user behavior
- explore people by
 Quantitative and Qualitative tools





Edison Lee ISS 1st year student



I am doing...

Visualization project - switch phone dataset

- Clustering (3 groups)
- Persona
- GAP

• In the future...

- 1. Data mining / Visualization
- Playing with PicCollage/ iCHEF/ Ruby library





