



Products Information Guide

Product Ownership & Impacts (for Internal uses only)



Document control

Security level	Confidential Restricted			
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1. Amadeus Taiwan Local Product

Amadeus Taiwan has been supplied the local products & services for customer in Taiwan Market by developing the local products & services based on customer needs and requirements. We can separate the product into 2 sides which are;

1.1. Local +Script Products (Installation Required)

Define for applications (+Script) require download and installation in each terminal as individual needs, the local application (+Script based) was mostly hosted into our Amadeus Taiwan Website (<http://www.amadeus.com.tw/twext/Download.aspx>). However, current product in uses will be list as below:

Local +Script Product (Installation Required)

NO	Owner	Local +Script Name	Purpose	Impact	Local Application Directory
1	Vincent Tsai	APIS	Input the Traveller Document Data in PNR	Selling Platform Users	Path>C:/Program Files/Amadeus/APIS/APIS.exe
2	Vincent Tsai	NameUpdate / NameChange / ReName	Modify the Traveller Name in PNR	Selling Platform Users	Path>C:/Program Files/Amadeus/NameUpdate/NameUpdate.exe
3	Anthony Chan	NegoFare Pricing	Auto check and input necessary data for	BSP/TC Users	Path>C:/Program Files/Amadeus/NEGOFARE/NEGOFARE.exe
4	Anthony Chan	PNR Preference Sequence	Modify the PNR Segment Sequence	TA - Creative TS	Path>C:/Program Files/Amadeus/PrefSeq/PrefSeq.exe
5	Vincent Tsai	BSP Ticketing Authority Update	BSP Ticket Update	Internal Uses ONLY	N/A
6	Terry Hsu	Half-Letter Printing Application	Print out in half-page letter without form feed	Manual Installation	N/A

Remark	01-Apr-14	Jack has been enhanced the UAC for NameUpdate [For Customer Comfort]
	01-Apr-14	Anthony has been enhanced the UAC for PNR Preference Sequence [For Customer Comfort]

1.2. Web Services

Define for services which hosted in Amadeus Taiwan Servers, customer requires no installation of an application to run the services, but need to connect via Internet to our web services.

Web Services

Color Status Indicator	Status Description
Critical	Highest Priority which impact to many server and core services
Importance	High Priority which impact to OLTA Key Account as individual and/or All OLTA Key Account
Last Changes / Update Items	Last update/modify/add/changes on the items or servers which has been established
Deleted Items or Removed Items	Define for the items or servers which has been deleted or remove

No	Server	Services	Owner	Backup	Impact	Server Impacts	Server Location	Backup Server
1	WebCIEP	WebCIEP	Jack Chang	Donald Wang	Selling Platform Users (All)	N/A	HiNet IDC	HiNet IDC
2		ezTravel - EITR Service	Donald Wang	Anthony Chan	TA - ezTravel	N/A	HiNet IDC	N/A
3	API Toolkit (Master) (pdt1.1a.com.tw)	API Toolkit	Jack Chang	Donald Wang	API Toolkit Users (All)	EITR Services (All), Mobile Flight (TimeTable), ezTravel Booking API Toolkit & Tax Query,	HiNet IDC	SQL Problem
4		One4All			運聯,Wonderful,新華,登峰,勝達,創造,清晨,協益,Richmond,中天	N/A		N/A
5		Grand Travel BR Promote			TA - GrandTravel	N/A		SQL Problem
6		SSR Translate			Selling Platform Users (All)	N/A		N/A
7		Online Availability			Website Users (All)	N/A		N/A
8		Chinese FareRule			TA - ezTravel	N/A		N/A
9		ATC Promote			Amadeus Internal Users	N/A		N/A
10		eFareSheet [BR&CI]			Selling Platform Users (All)	N/A		N/A
11		EITR			Selling Platform Users (All)	N/A		N/A
		Flight Query			Selling Platform Users (All)	N/A		
12	HiNet IDC - SQL DB	Master DB of All HiNet Servers	Jack Chang		Everything [All]	WebCIEP / ezTravel EITR	HiNet IDC	SeedNet SQL
13	ezTravel Booking API toolkit & Tax Query	ezTravel API Toolkit ezTravel Tax Query	Donald Wang	Anthony Chan	TA - ezTravel	N/A	SeedNet IDC	N/A
14	Master Pricer - 101	Master Pricer - 101	Donald Wang	Anthony Chan	TA - 101 Vision	N/A	HiNet IDC	N/A
15		FareGO (Extreme Search)	Donald Wang	Anthony Chan	TA - 101 Vision	N/A	HiNet IDC	N/A
16	Master Pricer - Flying	Master Pricer - Flying	Donald Wang	Anthony Chan	TA - Flying Tour	N/A	HiNet IDC	N/A
17	Master Pricer - Wonderful	Master Pricer - Wonderful	Donald Wang	Anthony Chan	TA - Wonderful	N/A	HiNet IDC	N/A
18	Master Pricer - GrandTravel	Master Pricer - GrandTravel	Donald Wang	Anthony Chan	TA - GrandTravel	N/A	HiNet IDC	N/A

19	MobileFlight & Grand Travel APP	iOS Application Android Application PHP/LiNux	Jia-Fu Chen	Anthony Chan	iOS Users (All) Adroid Users (All) TA - GrandTravel, Flying, 169Travel, Wonderful, Richmond, Phoenix	N/A	HiCloud	N/A
20	Master Pricer - MobileFlight	iOS Application	Anthony Chan	Donald Wang	MobileFlight	MobileFlight & Grand Travel APP	HiNet IDC	N/A
		Insurance	Donald Wang	Anthony Chan	Insurance Users (All)	N/A	HiNet IDC	N/A
21	Genesis	Amadeus Genesis	Anthony Chan	N/A	Genesis Users (All)	N/A	HiNet IDC	HiNet IDC
22	Amadeus WebSite	Website	Donald Wang	Anthony Chan	Website Users (All) Selling Platform Users (All)	Selling Platform - Folders and SmartTabs	TPE Office	HiCloud [On-Going]
		EITR	Donald Wang	Anthony Chan	Selling Platform Users (All)	N/A	TPE Office	
		Insurance	Donald Wang	Anthony Chan	Insurance Users (All)	N/A	TPE Office	
23		eNews Admin	Donald Wang	Jack Chang	Amadeus Internal Users	N/A	TPE Office	HiCloud
24	BR Paperless	Fare Download	Anthony Chan	Terry Hsu	TA - ezTravel TA - Comfort eFareSheet	eFareSheet (for EVA & BSP Nego)	HiCloud	N/A
25		FareRule Parser & Translator	Terry Hsu	Anthony Chan	Fare Download	Fare Download	HiCloud	N/A
26	eFareSheet	eFareSheet (for EVA & BSP Nego)	Jack Chang	N/A	Testing Phase	N/A	HiCloud	N/A

Remark	Discussion Date	Person	Title	Status	Working Day
Backup Plan - HiNet SQL Server	15-Apr-14	Jack	1) Create another SQL server in Hinet or 2) Move unused SQL in SeedNet to HiNet	TBC	
Backup Plan - All Master Pricer	15-Apr-14	Anthony / Donald	Create the Backup Server (VM in consideration) for Emergency Case	TBC	
In-House PROD Server for ezTravel	15-Apr-14	Donald	ezTravel - EITR Service - Backup Services	Planning	1 Day
Backup Plan - WebCIEP	15-Apr-14	Jack	WebCIEP Backup Email to HiBox (From the Email to WebServer) as Automatic	Planning	2 Days
Backup Plan - WebCIEP	15-Apr-14	Jack	Testing the Backup Email solution for WebCIEP	Planning	1 Day
Backup Plan - Mobile Flight	15-Apr-14	TBC		TBC	

1.3. Local Product - Selling Platform Integrated (over WebConfig)

Amadeus has been introduced the WebCofig as our distribution channels to our Front Office Product client, Selling Platform, which able to integrate the local market product into “SmartTab” and “Folder” components. Thus, the local product which has been introduced into the market is listed as below

Local Product - Selling Platform Integrated (Over WebConfig)

No	Services Name	Services	Owner	Location	Impact	Target Locations
1	Script - EITR	EITR	Donald Wang	TPE WebServer	Selling Platform Users (All)	http://www.amadeus.com.tw/eitr/eitr_tw.htm
2	Script - CheckMyTrip	CMT	TBC	TPE WebServer	Selling Platform Users (All)	http://www.amadeus.com.tw/cmt/cmt_tw.htm
3	APIS	Local App - APIS	Vincent Tsai	Local PC	Local Installation	Path>C:/Program Files/Amadeus/APIS/APIS.exe
4	ET Regulation	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/ETRegulation/ETRegulation.htm
5	Local Product Download	Local Product Download	TBC	TPE WebServer	Download Users	http://www.amadeus.com.tw/twext/Download.aspx
6	TC List	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/tclist/TCList.htm
7	EQ Card	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/EQCard/EQCard.htm
8	Amadeus News	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/twext/News.aspx
9	SR	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/SR/SR.htm
10	Rule	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/rule/rule.htm
11	Info Page	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/info/info.htm
12	Training Schedule	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/TRN/TRN.htm
13	Airline Info	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/ctc/ctc.htm
14	High Speed Rail (HSR) Info	Information	TBC	TPE WebServer	Information	http://www.amadeus.com.tw/HSR/HSR.htm
15	Script - FlightSchedule	Flight Schedule	Third-party	TPE WebServer	Selling Platform Users (All)	http://www.amadeus.com.tw/FlightSchedule/FlightSchedule.html
16	Script - ET Viewer / ET status	ET Status	Vincent Tsai	TPE WebServer	Selling Platform Users (All)	http://www.amadeus.com.tw/etstatus/etstatus.asp
17	NameUpdate / ReName	Local App - NameUpdate	Vincent Tsai	Local PC	Local Installation	Path>C:/Program Files/Amadeus/NameUpdate/NameUpdate.exe
18	Script - WebCIEP	WebCIEP	Jack Chang	HiNet IDC	Selling Platform Users (All)	http://211.72.250.109/v2/ciep/SellingPlatform.aspx
19	Script - SSR Translation	SSR Translate	Jack Chang	HiNet IDC	Selling Platform Users (All)	http://pdt1.1a.com.tw/TranslateClient/TranslateSSR.aspx
20	Script - Time Track	Time Track	Jack Chang	TPE WebServer	Selling Platform Users (All)	http://pdt1.1a.com.tw/TranslateClient/TimeTrack.aspx
21	Script - PNR View / PV	Airline RLOC	Jack Chang	TPE WebServer	Selling Platform Users (All)	http://211.72.250.109/v2/ciep/AirlineRLOC.aspx
22	Script - Chinese Fare Rule	Chinese FareRule	Jack Chang	TPE WebServer	Selling Platform Users (All)	http://pdt1.1a.com.tw/AFT/CFR.aspx
23	Nego Fare Pricing	Local App - NegoFare	Anthony Chan	Local PC	Local Installation	Path>C:/Program Files/Amadeus/NEGOFARE/NEGOFARE.exe
24	PNR Preference Sequence	Local App - Preference Sequence	Anthony Chan	Local PC	Local Installation	Path>C:/Program Files/Amadeus/PrefSeq/PrefSeq.exe
25	Script - Auto Queue for Airline's promotion	Airline's Promotion	TBC	TPE WebServer	Selling Platform Users (All)	http://www.amadeus.com.tw/mkt/2013/KL/KLM30/Queue_77.htm
26	Flight Query	Web-Flight Query	Jack Chang	HiNet IDC	Website-Users	http://www.amadeus.com.tw/tk/