

# SOUMYA RANJAN JENA

## Product Owner

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As a forward-thinking Product Owner with a robust 8-year background in product ownership and product management, I am eager to contribute to your organisation. I am driven by the challenge of delivering top-tier technology solutions that align with industry standards and exceed business needs. My goal is to leverage my expertise in driving product strategy, fostering vendor relationships, and executing market-responsive product plans to create significant value for the institution and its clientele.

## PROFESSIONAL SUMMARY

- Experienced Product Owner with a strong background in managing product backlogs, defining product vision, and collaborating with cross-functional teams to deliver valuable software solutions.
- Skilled in requirements gathering, user story creation, and backlog grooming.
- Proficient in Agile methodologies and project management tools like Jira and Confluence.
- Excellent communication and problem-solving abilities, with a focus on delivering business outcomes and meeting customer needs.
- Works with the team and stakeholders to form product requirements, ensuring these stories link back to OKRs, ranking priorities and trade-offs across customer experience, business lines, technical activities and operational excellence all while maintaining an ordered backlog for growth.

## WORK EXPERIENCE

### Product Owner

Capgemini (Aug 2021 - Present)

- Led the development of HSBC's Personal Loan Portal project, creating a digital process for personal loan applications.
- Led the implementation of observability practices using Prometheus for metrics collection and Grafana for real-time data visualization, resulting in improved system performance monitoring and a 30% reduction in incident response times.
- Designed the Engineering Platform portal to enhance the productivity of software developers.
- Strategized the development and managed product and service roadmaps based on market research and user feedback.
- Conducted market research and user feedback sessions to identify pain points and opportunities for product enhancements, directly influencing the roadmap and driving a 40% increase in user engagement.
- Translated complex requirements into user stories, ensuring clarity and actionable tasks.
- Synthesized data analysis to inform recommendations and decisions for business and project support.
- Developed wireframes for new products and features to visualize requirements.
- Conducted requirement walkthroughs, demos, and presentations to clients and teams.
- Reviewed test cases to ensure coverage of business requirements for user acceptance, functional, and regression testing.

### Business Analyst

MetricStream (Nov 2020 - Jul 2021)

- Acted as a business analyst for GRC Foundation projects, focusing on data exploration and management.
- Regularly groomed and maintained the product backlog.
- Developed product roadmaps and translated requirements into user stories.
- Engaged with stakeholders through meetings to gather and refine requirements.
- Created wireframes for product features to guide development.

### Business Analyst/Software QA

Allegis India (Sep 2018 - Nov 2020)

- Conducted comprehensive testing including product, performance, sanity, and algorithm tests.
- Enhanced software delivery quality and ensured project deadlines were met.
- Developed and executed test cases for new software features.
- Led client meetings and negotiated deliverables to drive successful outcomes.
- Translated customer needs into clear, written requirements.

### Business Analyst

UST Global (Mar 2018 - Aug 2018)

- Facilitated requirement understanding during SDLC stages.
- Created presentation slides for the Pre-sales team to aid in customer pitches.
- Maintained and updated various requirement and product documents.

## SOFT SKILLS

Effective Communication (verbal and written)

Cross-functional Collaboration

## TECHNICAL SKILLS

Wireframing Tools ●●●●●

MS Office Suite ●●●●●

Jira and Confluence Proficiency ●●●●●

Analytical and Technical Skills ●●●●●

Solution Design and Architecture ●●●●●

Figma ●●●●●

## CORE COMPETENCIES

Product Backlog Management

Requirements Gathering and Documentation

User Story Creation and Refinement

Agile Methodologies (Scrum)

Proactive Problem-Solving

Strategic Thinking and Roadmap Development

Roadmap Development

## EDUCATION

Post Graduation in Management

Loyola Institute of Business Administration

Bachelor in Engineering

Shahib Group of Institution

## LANGUAGES

English, Hindi

## HOBBIES

Travelling to explore market trends and customer needs,

Volunteer work to develop leadership and community engagement,

Participating in technology meetups to stay abreast of industry innovations

## Business Analyst

eClinicalWorks (Apr 2016 - Dec 2017)

- Contributed in the development of a solution for storing patient medical data and insurance data. Also conducted end-to-end testing to assure the quality of the software.
- Provides production support for solutions that are in production
- Works with developers, system architects and senior BSAs to design and document the details of automated systems and processes
- Plans and executes quality assurance, functional and end to end testing; Coordinates and facilitates user acceptance testing with the end user
- Develops and documents system specifications that are aligned to, and based on, business requirements
- Assist team in requirement clarifications at various stage of SDLC

## Technical Author

Alten India (Oct 2011 - Apr 2016)

- Created technical content for a range of products and customer interactions.
- Improved source content and contributed to visual content representation.
- Mentored team members and fostered team culture.
- Authored customer-facing content, including Q&As, feature explanations, articles, and blog posts.

## ➤ CERTIFICATIONS

**Certified Scrum Product Owner** ()

Scrum Alliance

**Certified Business Analyst** ()

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