

MANSION CARE

Date: 04-02-19

Guide: Mr. T J Jobin

1. Project Overview?

Online home cleaning service will be a simple platform for users to access services for their huge needs. It provides the services to the users who are searching for service providers like cleaning, plumbers, post-party cleaning, servants, daily wages people etc. This is a website in which we will get the services of several service providers.

2. To what extend the system is proposed for?

Online home cleaning service provides interior and exterior cleaning services on a local area. This services directly came to your venue at minimal cost at any time. This also provide a job opportunity to the people who are willing to work .The services are deep cleaning, furniture and furnishings, post party cleaning, floor scrubbing & polishing, general cleaning (manual cleaning), sweeping, vacuum cleaning, mat cleaning etc. These services provides it all in a single click. It will be a simple platform for users to access services for their huge needs. It provides the services to the users who are searching for service providers like coconut tree climbers, plumbers, drivers, servants, daily wages people etc. This is a website in which we will get the services of several service providers. The main features include: ♦ Registered users can book the service. ♦ Registered users can mention the day for a work . ♦ Job request can be registered by people ♦ Admin respond to all request.

3. Specify the Viewers/Public which is to be involved in the System?

For General public different home services directly came to their venue at minimal cost at any time. This also provide a job opportunity to the people who are willing to work .

4. List the Modules included in your System?

Group of clients, Employees, Booking, Payements, Location based search

5. Identify the users in your project?

Admin, Employee, Customer

6. Who owns the system?

Admin owns the system. He can view and analyze activities. He has the control over other users. He has the authority to review the transactions and take decisions against fraudulent activities.

7. System is related to which firm/industry/organization?

The system shares the features of both a home nservices and a marketplace. The market place will be a combination of both customer to customer, business to customer and customer to business transactions.

8. Details of person that you have contacted for data collection?

*Kiran Mohan
Manager, Clean4U services,Bangalore.*

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

Questionnaire

1. Do we have a search option in our application and how it will be implemented?

Ans: Yes. We have the option like that. If someone search for a service he can search the particular employee on particular location he wants. Ana also he can search different services and the corresponding employee for the service on the basis of the location as their wish.

2. What all services offers you?

Ans: We provide all type of home services like cleaning, washing, carpentry works, electrical work, home maintainace, etc...

3. How users are supposed to verify in this system?

Ans: In our system the users are verified by their Aadhar Number. While registering to our site the should give their Aadhar number and upload a copy of that. Then we will check and verify by using that Aadhar number that the user is valid or not.

4. How application ensures the services delivered on time to the users?

Ans: By providing feedback message through the site or mobile by the users they can ensures that the services are delivered on time.

5. What are the procedures for booking?

- First, we search which type of service as we wants.
- Then choose the employees corresponding to the service as they want, on the basis of their location.
- After that we book the employee there should a option for booking an employee...

6. What all ways we can done the payment?

Ans: It provides both online payment and credit card payments.

7. List out some of the best App available in the market for home care?

- Hubstaff
- FCS Housekeeping
- ZendMaid Software
- Brilion
- MaidEasy Software
- Claensure
- CleanSweep

8. How can I create wallet in my c2c market place website?

Ans: Wallet System is an awesome module which allows customers to make the online payment from their Wallet System. In this module, customer/User can use Wallet Cash during the checkout and money will be deducted from their Wallet Cash. They can easily add credit to their wallet system. Admin can set the limit for the Wallet System. Admin can also refund the customer amount through the wallet system.

9. How can I ensure the availability of a particular employee?

Ans: We provides an availability calendar for each employee, from that we check the availability of each employee...

10. Is there any feedback facilities for the customer and employees and how it will be implemented?

Ans: Yes. After the service is complete the customer can give feedback about the employee. Employees can also give their opinion and suggestions through feedback.