

Ellen Latsky
Tour Developer-Europe
Quest Specialty Travel

Tour Development Goals

- Focus on significant experiences
 - Preserve QST values
- Price tours reasonably
- Create learning opportunities
 - Offer local guides
 - Provide experts



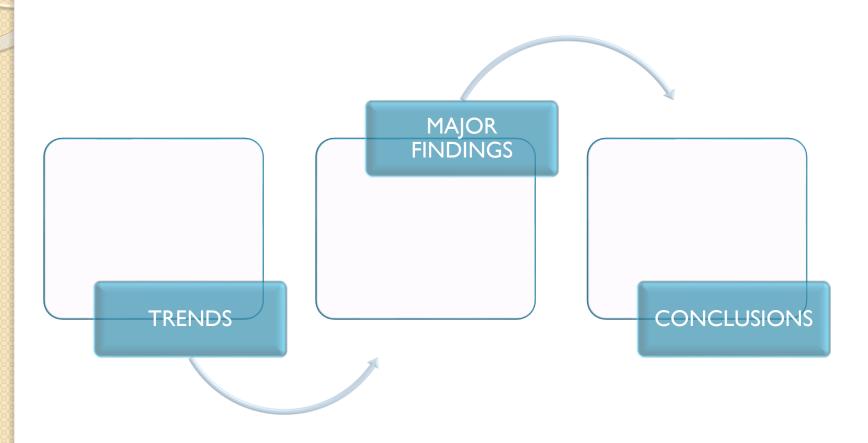
Tour Strategy Objectives

- Provide low cost tours
 - Use local transportation
- Provide educational experiences
 - Have meaningful cultural exchanges
 - Utilize local knowledge of geopolitical history
- Provide tours for different physical abilities





Focus Group Data Analyzed



Focus Group Analysis-Trends

- Trends for American Tourists
 - Concern for safety a high priority
 - Middle East and Asian travel less popular
 - European destinations more popular than Pacific Islands
 - Trip destination correlated to trip length

Focus Group Analysis-Findings

- Major Findings by Age
 - 18-35 look for adventure
 - 36-49 seek culture experiences
 - 50-75 desire to be safe and comfortable
 - 45-70 travel more than other age groups combined

Focus Group Analysis-Conclusions

- General Conclusions
 - Stress safety issues and concerns
 - Target tours for 45-65 yr. olds
 - Target economic travelers of all ages
 - Expand adventure tour offerings

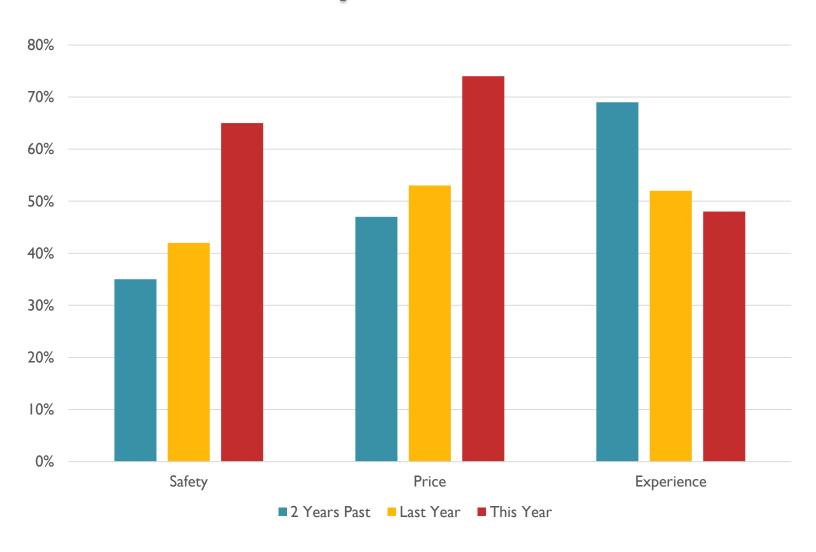


A view of the beach along the north side of Mallorca near the village of Alcudia.

Mediterranean Islands Bike Tour Mallorca Spain

Travel for 135 miles from Palma to La Puebla over 6 days

Online Survey Results



Adventure Series

Self-Guided	Family	Cruise	Extreme
Mallorca Bike	Italian Alps	Mediterranean	Russian Arctic
Tour	Camping	Catamaran Tour	Tour
Black Forest	Black Sea	UK to Spain	Climbing Mt.
Tour	Cottage	Ocean Voyage	Elbus
Amalfi Coast	Alicante Beach	Adriatic Sea	Kerry Coast
Walking Tour	House	Cruise	Biking Tour