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(LinkedIn)
sounix000.github.io (Blog)
sounix000.github.io/technical-
writing-samples/ (Portfolio)

Top Skills

Cryptography
Python
C/C++

Languages

English (Full Professional)

Honors-Awards

Motivate Award
Customer Appreciation Award

Souvik Sarkar

Senior Technical Writer :: Linux | DevOps
Bengaluru, Karnataka, India

Summary

I craft deeply technical content on core computational technologies—spanning theoretical foundations, hardware–software interfaces, and real-world applications. My writing balances precision and clarity with empathy for human readers, AI models, and search engines alike.

Experience

SUSE

Senior Technical Writer

March 2023 - Present (2 years 5 months)

Bangalore Urban, Karnataka, India

- Assess needs, plan, and create/maintain modular, topic-based content architecture
- Write and maintain performance tuning, virtualization, and security documentation for SUSE Linux Enterprise
- Update documentation based on support tickets and create knowledge-base articles for common issues
- Participate in peer reviews and mentor other writers when required

Red Hat

Senior Technical Writer

November 2020 - March 2023 (2 years 5 months)

Bengaluru, Karnataka, India

- Write and maintain documentation for OpenShift CI/CD Pipelines, manage documentation issues, and plan new content
- Review team documentation and help new technical writers with DocOps workflows
- Align product documentation with upstream sources by working with engineering and product teams
- Update documentation based on support tickets and create targeted knowledge-base articles

Ribbon Communications

Senior Technical Writer

January 2019 - November 2020 (1 year 11 months)

Bengaluru, Karnataka, India

- Write documentation for Session Border Controller (SBC) covering hardware and virtual/cloud deployments
- Create and maintain Quick Start tutorials, Installation guides, Configuration guides, Upgrade guides, CLI reference, and REST API documentation
- Develop automation scripts to streamline documentation release workflows
- Contribute to style guides and internal knowledge base articles
- Handle documentation planning and track progress with project teams

FusionCharts

Technical Content Writer

March 2018 - January 2019 (11 months)

Bengaluru, Karnataka, India

- Wrote API documentation for FusionCharts Suite XT, FusionExport, and FusionTime
- Created developer tutorials and sample applications showcasing FusionCharts implementation
- Built and documented an interactive weather dashboard using Vue.js and APIs
- Developed comparison guide for charting libraries in React vs Vue

Tata Elxsi

Technical Writing Consultant

June 2016 - March 2018 (1 year 10 months)

Greater Bengaluru Area

- Created documentation for Ribbon Communications: Quick-start tutorials, API guides, user guides, and release notes
- Developed automation scripts for documentation workflows

Agaze Technologies Private Limited

Software Engineer

September 2015 - May 2016 (9 months)

Bengaluru, Karnataka, India

- Developed backend for cloud-based applications using Python (Django) and Google Cloud Platform (GCP).

Self Employed

Freelance Web Developer

July 2012 - August 2015 (3 years 2 months)

Durgapur, West Bengal, India

- Developed websites and blogs, and also wrote content for them.

Education

West Bengal University of Technology, Kolkata

Bachelor of Technology - BTech, Applied Electronics and Instrumentation