I am a big-4 experienced consultant with **13+** years experience in implementing **SAP FICO-FICA** solutions in Insurance **(FSCD), Hybris Billing (BRIM), IS-Media, Oil & Gas, Auctions, Logistics, Parmacuetical** and **Manufacturing**.

Roles have involved providing subject matter expertise, designing systems and processes, preparing functional specifications, Testing and user Training.

I also have **4** years experience in MS Dynamics Navision (ERP) Financials solution.

I have specialized knowledge in Finance, Accounting, Treasury, Investments. I hold dual-Masters’ degrees and currently in persuit of CFA (Chartered Financial Analyst) designation.

* Worked in multiple Full Lifecycle implementation with SDLC methodology
* Experence in both Procure to Pay ( PTP) Order to Cash( OTC)
* Former fulltime employee of one of the **Big 4 (Deloitte)** Consulting firm
* Conducted Business Process Reengineering sessions and workshops for knowledge transfer to the end users
* Expereince in integrating **SAP** with **Paymetric, Delego credit card** integration
* High level knowledge of **MM, SD**
* Hands on experience in SAP configuration, Modeling Finance Master Data objects,Testing, Development, Business Analysis (Business Process Modeling), End User Training, Process Design and Post Implementation Support
* Knowledge of **IFRS/ GAAP** and experience in **Software Development Life Cycle (SDLC)** and **Test Methodology, Agile Methodology**

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| --- | --- |
| SAP FICO | Financial: General Ledger, Accounts Payable, Accounts Receivable, Asset Management, Lockbox, Controlling, Cost Element/Cost Center Accounting, Profit Center Accounting, Sales and Distribution, Material Management, Project Systems, Treasury, Collection, Dispute, Credit Management, FSCM Biller Direct, FICA, PSCD, FSCD, JVA, Vertex Indirect Tax Solution, , Convergent Charging/Invoicing, SAP Query, CATTS/LSMW,EDI, S4 HANA |
| SAP FICA  FSCD, BRIM, IS Media | GL Integration, Document configuration, main sub configuration, Incoming and Outgoing Payments (Check Lots, Payment Lots, Payment run, Cashdesk), Returns, Refunds,  Credit Card posting and Settlements, Dunning Activities and Charges, Correspondence, External Collection Agency processes, Security Deposit, Write-Offs, Transfers, Installment, Plans, Interest Calculation, Budget Billing, Bankruptcy, Check Management, Escheatment, Sidecar Integration, Migration through EMIGALL, Convergent Invoicing – Billable Item Class interface definition and mapping, Payment posting through Invoicing, Billing Process, and Invoicing Process |
| MS Dynamics NAV | General Ledger, Banking, Fixed Assets, Accounts Receivables/Payables, Sales, Purchasing |
| Programming | Python, R, SQL, Core Java |

**Educational Qualification:**

* MBA - University of Cincinnati, USA
* MS (Electrical Engineering)- University of Cincinnati, USA
* BE (Instrumentation Engineering)- Jadavpur University India
* Passed CFA Level 2 Exam
* SAP FI Certified

**Role & Responsibilities**

**407 ETR, Toronto, Canada**

**Industry: Toll way**

**Senior SAP FICO/FICA/BRIM Consultant ; Oct 2020 – Till Date**

* Performed requirements gathering, Blueprinting,Implementation, Unit testing of SAP FICO/FICA/BRIM( Convergent Invoicing) functionality for Tollway
* Worked on **Agile Methodology(SCRUM)** in implementing FICA business processes for Payments(EFT, Cheque, Credit Card), Refunds, Dunning, Security Deposits,Deferred Revenue, FICA-GL integration
* Interfaced FICA with Billable Item Class(BIT), Convergent Billing,Convergent Invoicing functionalites
* Implemented two tier billing functionality using the Individual and Collective Billing functionality
* Integrated SAP FICO/FICA/BRIM with third party(Peoplesoft System) using IDOC
* Prepared Business requirements documents(BPD), Customized the system to leverage the out of the box SAP solution
* Prepared Functional spec for Custom report in FIORI and identified standard FIORI applications and FIORI Tiles
* Prepared RICEF for reporting and performed Functional Unit Testing
* Interfaced with third party credit card encryption companies for capture, authorization and settlement
* Implemented realtime payment functionality for Credit Card by leveraging Cash Desk
* Designed payments, returns, Refunds, Correspondence Security deposits, GL integration with FICA

Technical Environement: S4 HANA

**The Globe and Mail , Toronto, Canada**

**Industry: Media**

**Senior SAP Business Analyst (FICO/FICA) ; Nov 2018 – Oct 2020**

**Role & Responsibilities**

* Worked in implementation and support for SAP for Media in Finance domain(SAP FICO/FICA)
* Worked on **Software Development Life Cycle (SDLC**) and as **Agile Methodology(SCRUM)**
* Implemented Payments, Returns, Clarification, Installment plan, security deposits, Automatic Clearing , FICA-GL integration, Main Sub determination in SAP FICA for Circulation
* Implemented FI-AR,AP for Advertising system
* MM(MaterialsManagement), Bank Transactions, wire transfer and Tax related issues, Sales and Distribution,EDI
* Performed configuration work for Master data field in Vendor, customer, Business Partner after obtaining signoff from business
* Assisted business users in pricing procedure determination for advertisement and newspapers
* Provided support for testing **bug fixes**, **minor enhancements** as per business requirements
* Troubleshooting and bug fixing of credit card PCI functionalities by integrating tokenization, settlement using third part providers Delego and Bamboora with SAP
* Reviewed AS IS process and updated the SAP process with standard best practices
* Used agile methodology using Jira tracking tool for stories,bugs
* Performed audit of SAP Security role and suggested changes
* Participated in upgradation of SAP Database to HANA
* Ensured that all functionalities are uneffected by HANA Upgrade
* Wrote **test Plan**, **test cases**,mapping requirements to **test cases**
* Perfomed **Integration System Testing(IST)** and **User Acceptance Test(UAT)** for HANA upgrade
* Performed **regression testing** to make sure existing functionality is not broken
* Participated in **dry run** before migration
* Used JIRA as a part of agile methodology
* Worked with Medial Sales and Distribution (MSD/SD) team in fixing critical issues during month end and year end closing processes and day-today production issues

**Copart Inc , Dallas, TX**

**Industry: Technology**

**SAP FICO and MS Dynamics NAV (ERP) Business Analysts ; Mar 2014 – Nov 2018**

**Role & Responsibilities:**

**Project 1: SAP Implementation**

* Worked on requirements gathering, blue printing, realization, testing of SAP FICO, incuding AR, AP, GL ,FSCM Collections Management BPC (Consolidation), Order to Cash (OTC) and Procure to Pay(PTP) processes using agile methodology on S4 HANA
* Supported the preparation of feasibility studies and estimates on implementation
* Reviewed the BPR documents and created BPD documents and maintained all the documentation in Sharepoint
* Collected functional and non-functional requirements gathering workshop Created supporting documentation (e.g. Functional Specifications) based on business requirements, non-functional requirements
* Implemented integration of SAP with third party system using webservices
* Grouped the transactions for access of business users as per security role and worked with SAP Security team in realization and testng of the same
* Implemented EBS (Electronic Bank Statement) with automatic bank Reconciliation, wire transfer
* Tested the BPC consolidation reports with feed from SAP, NAV and JD Edwards
* Performed configuration for SAP AR,AP, GL, Fixed Assets, FSCM Collections Management
* Identified relevant fixed assets (FA/AM) reports for reporting
* Supported Audit, Tax, and Statutory Reporting including. sales tax reporting, 1099 filing
* Supported  **End to End testing, system integration testing and UAT**, defining testing requirements together with the QA & Testing Team as well **as the Clients**
* Worked with business in **bugs originating from UAT(User Acceptance Test)**
* Reported the bugs using tracking tool JIRA
* Provided end user support

**Project 2: Navision Dynamics NAV and Java based Customes ERP for European Market**

* Participated in Requirements gathering, blueprinting, Realization, Testing and production support
* Customised Navision Dynamics ERP for AR, AP, GL
* Tested Java based customs solution for SD(Sales and Distribution) and MM(Materials Management) portion
* Wrote SQL queries and validated external tax reports between UI and database
* Tested the webservices token through REST Client
* Wrote test scripts in Java and Cucumber and used JDBC connector to validate the test results from MariaDB database

**Avon Products, NY**

**Industry: Retail**

**SAP Financials(FICO/FICA/FSCM ) Analyst; Jan 2012 – March 2014**

**Role & Responsibilities:**

* Worked on Full Lifecycle Implementation of SAP FICO, FICA with BRIM /Hybris billing- Convergent Invoicing, FSCM (Credit, Dispute, Biller Direct) module for global template and localization
* Modeled the to be system in ARIS Business Designer from information from client workshops
* Designed Convergent Billing Invoicing,FICA Dunning/ collections, interfacing Third party collections agency, FICA-CI,SD integration,Write-offs, Payments/Return process, Disbursements, Electronic Bank Statements( EBS) with BAI format, Lockbox, Payment lot, Clearing Control, Reversals, check management/ printing, wire transfers
* Created chart of accounts for General Ledger (GL), company code, controlling area
* Did requirements gathering for SAP FSCM Dispute, Credit Management, Biller Direct, new GL, Profit center(Controlling) , Cost center (Controlling CO)
* Researched OSS notes for bug fixing and implemented patches for bug fixing
* Implemented data extraction of SAP FICA system for reporting
* Worked with CRM team for Master Data integration
* Integrated SAP with IBM Ecommerce
* Worked with master data team for creating MM/SD/FI Master data
* Worked with technical team in identifying BADI for enhancements
* Worked as a team in integrating the payment card functionality with third party system( Paymetric) for encryption of card data and settlement
* Implemented credit card authorization functionality by interfacing SAP with Paymetric
* Integrated the Banking with credit card settlement of receivable using EBS(Electronic Bank Statement)
* Integrated Sap with third party billing (Vistex) for rebates
* Worked in implementing the Biller direct (FSCM) with FICA using balance mode
* Integrated Biller direct with Paymetric and IBM eCommerce frontend to process credit card payments
* Used Servicenow to manage the tickets
* Created and executed test cases in HPQC
* Mapped FI/FICA-SD/Convergent Invoicing Integration points (Order to Cash Process)
* Wrote and tested multiple RICEF
* Interfaced with GRC team for building necessary Secirity profiles
* Worked with SD team in procing procedure determination for tax implication
* Implemented withholding tax (tax at source) functionality and wrote functional spec for withholding tax report for non cash gifts
* Worked with Tax team in integrating Vertex with SAP for tax calculation
* Performed configuration in Vertex
* Designed the batch processes and also the month end closing activities
* Performed cutover planning
* Customised FSCM Credit management, Dispute Management
* Wrote logic for Central Data warehouse (Business Warehouse) reporting
* Wrote **test plan, test scripts**, executed the **test scripts**
* Performed **Integration testing** (**IST**)and **regression testing** for new fixes
* Assisted training team in BPP creation
* Provided post production support

**Technical Environment: ECC 6**

Deloitte Consulting, Boston, MA

**SAP FICO/FICA/FSCD/PSCD/ISU Consultant; May 2011 – Jan 2012**

**Role & Responsibilities:**

* Conducted workshops, gathered requirements, prepared business process flow documentation
* Work areas include General Ledger, Electronic Bank Statements, Customer Accounts, Inbound & Outbound payment processing, SAP FICA/FSCD-FICO GL Integration, Reporting and Reconciliation
* Configured Company Code, Chart of Accounts and House Banks, Electronic Bank Statements, Dispute Management (Incorrect Invoice / Missing Payments)
* Customized Interface setups, Cash desk, Account Maintenance/Clearing, Outbound Correspondence forms, Electronic Bank Statements, Interest Calculations, Collection and Dunning rules using BRF+, Interests, write-offs, Collective Invoicing (unified presentment of receivables and payment processing)
* Designed batch jobs for FICA using FPSCHEDULER and external scheduler
* Integrated realtime updates with treasury cash management with FICA with FSCM
* Wrote Functional specfications(RICEF/ WRICEF) using FICA/FSCD Events
* Prepared and executed scenarios for Unit (UT) and Integration Testing (IT/ITC/IST) with extensive validations for posting behavior and Accounting
* Assist the QA team with defect management and resolution process
* Prepared detail steps for the business users’ proposed UAT test cases
* Assist with cutover planning with detailed activities

**Technical Environment: ECC 6**

**Watson Pharmaceuticals, Corona, CA**

**Client: Health Care and Life Sciences Company based west coast**

**SAP Financials and Controlling(FICO) Consultant; March 2011 – May 2011**

**Role & Responsibilities:**

* Provided production support and Enhancement for SAP FICO/Project Systems(PS)module
* Assisted the users in month end closing activities
* Wroeked with technical team in fixing issues with IDOC/EDI
* Provided estimate for SAP migration for new acquisition of subsidiary
* Researched issues in SAP OSS and implementation of OSS notes
* Interfaced with business users and developers for requirements related to Project Systems
* Prepared Blue Printing documents for SAP Project Systems and obtained signoff from business
* Performed configuration work in Project Systems including (WBS) etc
* Created User Manual & User Training for Project Systems
* Wrote **test cases, test plan**, **test execution** for minor engancements
* Fixed **integration** issues related to **FI/MM/SD**
* Supported Audit, Tax, and Statutory Reporting (i.e. sales tax reporting, 1099 filing)
* Ceated new reports using SAP/ABAP Query
* Wrote functional specification for RICEFW
* Worked closely with Development team in unit and integration testing of the development

**Technical Environment: ECC 6**

**Littelfuse Inc Chicago, IL**

**Industry: Manufacturing**

**Client: Electronic manufacturing company based in Midwest**.

**SAP FICO, FSCM Consultant; Nov 2010 – March 2011**

**Role & Responsibilities:**

* Worked on Requirements gathering, blueprinting and implementation of SAP Treasury Cash Management (FSCM)
* Studied as-is and designed to be process
* Wrote functional requirement specifications (RICEF/ WRICEF Objects)
* Customized Cash Management module in treasury and made necessary changes in order to incorporate Order to Cash and Procure to Pay processes in forecasting
* Integrated FI with SD and MM update with Treasury cash management
* Integrated intra day bank statement for Treasury cash management update
* Created planning level, planning group, planning type for Treasury Cash management
* Performed cutover planningWorked on EBS using BAI2 and Idoc
* Interfaced with bank of America, European banks for EBS
* Wrote test scripts and trained end users
* Provided post production support

**Technical Environment: ECC 6**

**Sept 2005 – Oct 2010:** Went to University of Cincinnati,USA to pursue MS in Electrical Engineering and MBA

Indian Oil, India

**Industry: Manufacturing; Oct 2002 – Aug 2005**

**Client: Oil refining and marketing company.**

**Role & Responsibilities:**

**Team member of SAP FICO**

* Involved in all phases of Implementation from development of Business Blueprinting to End User Training, Go Live and post production support for order to cash(OTC) and procure to pay processes(P2P), COPA, Cost Center Accounting(CCA)
* Integrated SAP HR with FI
* Analyzed AS-IS and TO-BE system and performed GAAP analysis
* Prepared functional specifications for enhancements
* Implemented foreign currency revaluation
* Configured intercompany clearing accounts
* Mapped the accounts for intercompany (cross company) reconciliation
* Configured accounts payable(AP), accounts receivable(AR)
* Created balance sheet and income statements
* Worked on Asset acquisition,retirement, chart of depreciation for fixed assets for Fixed Assets
* Solved day to day production support issues
* **Technical Environment: ECC 4.6C**