

# Quantifying Cross-Country Perceptions of AI in Finance: A Multidimensional Scaling and Demographic Analysis

Divyansh Chandra<sup>1</sup>, Mudasir Younis<sup>2,\*</sup>

<sup>1</sup>United World College of South East Asia (East), Tampines Street -52870, Singapore,

Email: [kingdc1729@gmail.com](mailto:kingdc1729@gmail.com)

<sup>2</sup>Department of Mathematics, Faculty of Science, Sakarya University, 54050 Serdivan, Sakarya, Turkey

Email: [mudasiryouniscuk@gmail.com](mailto:mudasiryouniscuk@gmail.com), [myounis@sakarya.edu.tr](mailto:myounis@sakarya.edu.tr)

## Abstract

Artificial Intelligence (AI) is reshaping the landscape of finance and economics through its expanding applications in predictive analytics, customer personalization, risk management, and blockchain technology. This study presents a cross-country comparative analysis of AI adoption and perception, drawing on survey data from India, Singapore, Pakistan, and Türkiye. Using Non-Metric Multidimensional Scaling (NMDS) and demographic segmentation, we explore national trends, stakeholder concerns, and anticipated adoption timelines. Our findings reveal a broadly optimistic outlook on AI's potential across regions, tempered by context-specific concerns regarding employment displacement, data privacy, and ethical governance. The results underscore the importance of nuanced, adaptable policy frameworks that can support both rapid adoption and cautious integration. This paper offers actionable insights for policymakers, financial institutions, and technology leaders aiming to navigate AI's transformative trajectory in global finance and economics.

## 1. Introduction

Since its conceptual inception in 1943, artificial intelligence (AI) has undergone a significant amount of evolution, with periods of increased attention, particularly in the mid-1990s, before finally establishing a significant presence in daily life (Muthukrishnan et al., 2020). Meskó and Görög (2020) have defined AI as the capacity of machines to perform cognitive functions at a level that is either equivalent to or greater than that of humans, thereby facilitating applications in a variety of sectors, including finance, healthcare, communications, and commerce. The six fundamental steps of machine learning (ML), the primary technology that drives AI, are as follows: data collection, data preprocessing, model selection, model training, model evaluation, and optimization. This process commenced with the collection of pertinent data and its subsequent refinement to ensure its consistency and relevance. In accordance with the dataset and problem, the most appropriate methodology—including linear regression, logistic regression, BERT, or neural networks—was selected during the model selection process. The model was subsequently trained

using processed data, parameters were calibrated to improve predictive accuracy, and it was subjected to rigorous testing using novel data to verify its performance. Ultimately, the refinement of models improved their dependability and accuracy, making AI a powerful tool in data-driven industries like banking. This allowed for the implementation of large-scale predictive analytics and risk management (Muthukrishnan et al., 2020).

The influence of AI on financial systems was transformative, particularly in the areas of stock market trading and investment strategies. In order to optimize returns and mitigate associated risks, a variety of AI-driven models were implemented, including the Markowitz model, Mean-Absolute Deviation (MAD), and Biobjective portfolio optimization. AI offered advantages such as improved forecast accuracy and substantial return potential; however, it also raised concerns about security risks, privacy, and accountability for losses (Ferreira et al., 2021). The promise of enhanced financial decision-making and the ethical and operational challenges associated with these technologies were revealed by the application of AI in trading and investment. This tension was critical.

AI was also instrumental in the development of new financial technologies, particularly in the fields of blockchain and cryptocurrencies, in addition to traditional stock markets. Cryptographic algorithms protect cryptocurrencies, which rely on decentralized, peer-to-peer networks to address problems like double-spending. Blockchain technology, the fundamental framework for cryptocurrency transactions, offered a transparent, decentralized database that documented transactions, rendering it valuable for the monitoring of both physical and digital assets. The potential for transparency and efficiency of this technology resulted in its application beyond cryptocurrencies, establishing it as a transformative force in financial recordkeeping and asset management (Nakamoto, 2008). The integration of blockchain and AI has resulted in the advancement of financial systems toward more decentralized and secure transaction processes. However, these developments have also raised unresolved regulatory and security concerns.

Furthermore, consumer perceptions of AI in financial services were contingent upon factors such as technological familiarity, educational background, and demographics. Mendels-Suárez et al. (2024) found that factors like age, gender, and education influenced consumers' perceptions of AI, subsequently influencing its adoption across various sectors. However, our understanding of how these perceptions vary in economic contexts and how educational levels or specific experiences with AI technologies influence public opinion remains incomplete. The objective of this study was to examine consumer attitudes toward AI in economics, with the objective of improving public comprehension of AI applications in economic settings and predicting its future impact on financial systems (Ferreira et al., 2021).

This paper aimed to conduct a thorough examination of the applications of AI in finance and economics, examining both conventional systems such as stock markets and novel applications such as cryptocurrencies. Furthermore, it addressed the intricate ethical considerations and public perceptions associated with the increasing influence of AI. This research endeavored to predict the potential for AI-driven technologies to further alter financial market dynamics and economic policy by integrating insights from historical monetary systems, modern digital currencies, and consumer behavior studies. AI has expanded beyond its original scope to influence nearly all sectors in an era defined by rapid technological progress, with significant implications for economic and financial systems. Muthukrishnan et al. (2020) conducted an analysis of the development of AI, emphasizing the significant progress made from basic rule-based algorithms to intricate learning-oriented models. These developments have resulted in the development of tools that are capable of identifying patterns and managing extensive datasets that are beyond the capabilities of conventional statistical methods.

According to Ferreira, Gandomi, and Cardoso (2021), the application of AI in finance, particularly in stock market trading, was markedly transformative. The review emphasized the influence of AI on algorithmic trading and predictive analytics, which have transformed market operations and introduced novel methods for managing and understanding financial risks. AI played a significant role in financial markets by utilizing advanced models that processed high-frequency data using machine learning and deep learning. This enabled more precise financial predictions and facilitated adaptive responses in a dynamic financial environment.

Additionally, Bordo (1993) and Nakamoto (2008) investigated the historical and contemporary contexts of traditional monetary frameworks, such as the gold standard and digital currencies, through the integration of AI with economic theory. Bordo's analysis elucidated the structural underpinnings of traditional monetary systems, whereas Nakamoto's development of Bitcoin represented a significant transition to decentralized finance (DeFi), a discipline that extensively employed artificial intelligence (AI) to enhance blockchain applications. Digital assets, based on fundamental blockchain principles and enhanced by AI for fraud detection and transaction analysis, exemplify how AI can establish decentralized, more efficient, and safer financial ecosystems.

Méndez-Suárez et al. (2024) noted that AI also influenced consumer attitudes toward the deployment of technology in financial services, with a growing trust in AI-powered financial solutions supporting their expanded role in personalized finance. The objective of this paper was to conduct a comprehensive examination of the influence of AI on fundamental economic and financial principles. This was achieved by incorporating insights from historical monetary systems, contemporary digital currencies, and consumer behavior

studies, as well as by predicting the future impact of AI-driven technologies on economic policy and financial market dynamics.

### **A brief overview of the gold standard, cryptocurrencies and the blockchain**

The gold standard was introduced primarily as a method to maintain economic stability worldwide (Bordo (1993)). The gold standard operated on the principle that a specific currency was equivalent to a specific weight of gold. Furthermore, the gold standard allowed the exchange of national currencies for gold in banks (Officer 2008). Initially, this proved to be very beneficial as it set fixed exchange rates among countries, preventing the devaluation of a nation's currency. Eichengreen (1992) emphasized how this currency stability increased international trade and investment, causing economic growth and collaboration between countries in the late nineteenth and early twentieth centuries.

Due to these fixed exchange rates, each country was able to maintain fair trade and beneficial relationships with others, ensuring that the world progressed together (Frieden (1991)). However, this system was not without its flaws. The main issue was that there was a limited supply of gold, which curbed the banks' ability to effectively track, monitor, and fulfill gold-for-cash exchanges (Temin (1989)). Officer (2008) claims that the scarcity of gold caused problems in liquidity, particularly during times of economic stress, limiting the governments' ability to respond well to economic downturns. This flaw in the gold supply led to a lack of adherence to the gold standard, prompting the public to voice their concerns (Bernanke (2017)).

Furthermore, gold's limited supply was used to back up money, preventing its use for industrial uses and innovation. Gallarotti (1995) showed how the rigidity in gold allocation hampered economic progress because gold, a finite resource, was unable to meet the expanding demands of modern economies. The limited supply of gold, along with the ability to produce money endlessly, demonstrated how ineffectual the gold standard was. According to Bernanke (2017), as economies developed in size and complexity, the imbalance between declining/stagnant gold supply and rising demand for money showed the system's dysfunctional nature. Additionally, this limited supply of gold made it much more difficult to match the amount of money in circulation, especially during times of economic expansion or crisis when additional liquidity was required. (Friedman and Schwartz (1963)). Friedman and Schwartz (1963) assert that this rigidity led to deflationary pressures and economic instability, both of which were detrimental to the long-term health of the economy.

After enduring a period of economic hardship, such as the Great Depression, the shortcomings of the gold standard became evident. The termination of the gold standard occurred due to its inability to adapt to changing economic conditions. Temin (1989) suggests that the gold standard's constraints worsened the impact of the Great Depression by preventing countries from weakening their currencies to boost exports and domestic economic activity, which would allow for economic recovery.

The final abolition of the gold standard allowed central banks and governments to directly control the value of currencies (Eichengreen (1992) and Temin (1989)). This shift provided greater flexibility, especially during economic difficulties when more cash is needed in circulation without needing any additional gold to back it. Bernanke (2017) observed that the removal of the gold standard facilitated the introduction of more cautious and responsive monetary policies. This played a crucial role in stabilizing economies after the Great Depression, as by removing the need for gold reserves, nations could increase the supply of their currency whenever they wanted to allow for economic recovery or expansion (Friedman, 1961).

Cryptocurrencies are revolutionary because they employ cryptographic techniques and blockchain technology to safeguard and ensure transparency in all aspects of these currencies. Blockchains, which host cryptocurrencies, are decentralized networks, which means that there is no centralized power such as the government controlling the currency; rather, everyone involved in this peer-to-peer network can indirectly influence it. Nakamoto (2008) accentuated the fact that the integration of blockchain with currency helps maintain integrity and prevent fraud and double spending related to cryptocurrencies.

The 2007-08 global recession exposed the fragility of centralized banking systems, leading to a rise in distrust towards financial institutions like banks. According to Youmack (2015), Bitcoin emerged in 2009 as a decentralized substitute for traditional bank-issued currencies. Establishing such a currency also gave people more freedom, as they no longer relied solely on the government for financial stability. Instead, cryptographic regulations, general market factors such as supply and demand, and popular views determined the value of cryptocurrency.

Since its release in 2008 and throughout the 2010s, Bitcoin has emerged as the most intriguing topic. Catalini and Gans (2016) argue that Bitcoin has the potential to replace the entire financial system, attracting interest from various sectors such as financial services and supply chain solutions. During the initial period, numerous individuals and institutions expressed their desire to participate and foster a more favorable environment for the emergence of new cryptocurrencies like Ethereum, Litecoin, and Luna within the ecosystem.

What exactly is a cryptocurrency? To simplify it, we can look at the name itself. It consists of 2 words: crypto and currency. In essence, this implies that a cryptocurrency is a standard currency, encrypted using cryptographic techniques. Indeed, cryptocurrencies make use of cryptography to confirm transactions that do not involve any central authority, and therefore, they are less prone to fraud and more trustworthy.

Böhme et al. (2015) state that the primary difference between cryptocurrencies and fiat currencies is the decentralized nature of cryptocurrencies, which is not present in fiat currencies. Government and bank policies cannot influence the price of cryptocurrencies due to their decentralized nature, as market forces like supply and demand primarily determine their value. Many find the non-centralization of this aspect very appealing, as it implies that no single institution can decide or inflate the value of the currency.

According to Lee (2018), several other factors also influence cryptocurrency prices, such as scarcity of supply, user adoption, market needs, investor hopes, the use of digital money by businesses, technological advancements, and news about regulatory situations. To illustrate, if a country's authorities declare that they prohibit the trading of cryptocurrency, then the price of many cryptocurrencies can crash due to the diminished demand due to fear of legal penalties.

Large investors known as crypto whales can manipulate the price of cryptocurrencies, similar to stocks and commodities. Gandal et al. (2018) have stated that these whales own a large amount of cryptocurrency, and their trading activities can greatly influence the market price. Because whales can sell all their cryptocurrencies, the market has an excess supply. This will cause the cryptocurrency to devalue very quickly, as demand will remain constant. The possibility of such actions is the reason crypto markets tend to be very risky, as such volatility is always prevalent. These variations hurt smaller investors, who often lack the resources to withstand such turbulence. Urquhart (2016) argues that cryptos show greater volatility than standard financial instruments such as stocks or bonds, thus making them a high-risk investment. It is volatility that attracts wagerers to invest money in them and plays the role of a warning to conservative investors.

The emergence of blockchain technology is a prerequisite for the functioning of all forms of virtual currencies; however, this does not mean that these models of distributed ledgers are all uniform. According to Buterin (2013), as the structure and purpose of blockchain networks have diversified, so too have the varieties of cryptocurrencies advanced. Typically, existing blockchain frameworks such as the ERC-20 serve as the foundation for these public standard-of-living cryptocurrencies, facilitating the easy use, exchange, and surrounding of various currencies. On the other hand, cryptocurrencies do not operate within an ecosystem of



diverse coin uses. Rather, they have an independent blockchain that is created purely for that particular coin.

However, it also simplifies the process of quickly porting a crypto-currency project onto it, as it eliminates the need to establish a new protocol and set of processes from the ground up. Antonopoulos and Wood (2018) further support this argument by adding that this inter-chain network structure is the main factor that contributes to the rapid and constant increase in the number of projects on the Ethereum network.

Cross-chain integration remains a significant challenge in the cryptocurrency industry. In their work, Werner et al. (2019) state that, because many cryptocurrencies exist on different blockchains, these conversions usually take place in centralized exchanges or other off-chain services. This lack of ability to move assets directly without intermediaries adds difficulties and costs to the whole process of asset swapping across different blockchains, although new solutions in the form of atomic swaps and blockchain interoperability protocols tend to solve these issues going forward.

The values of most virtual currencies, or cryptocurrencies, are empirical and set at the time of introduction. For example, there will only ever be 21 million bitcoins, a number determined by the bitcoin's very own source code. Containment serves as a crucial tool when selling, as the availability of commodities like gold can effectively curb inflation (Nakamoto 2008, In Lin S. ed.). Smart contracts, self-sustaining digital contracts that facilitate transactions and regulate demand and supply, control the supply of most cryptocurrencies (Szabo, 1997).

The concept of a white paper primarily pertains to the cryptocurrency domain. It explains the technological structure, vision, and goals of the cryptocurrency. According to Nakamoto (2008), he believes that the Bitcoin white paper served as the inspiration for many other currencies that emerged later. White papers let investors gauge if the funding of a cryptocurrency venture is reasonable and whether the project can generate returns on the investment in the distant future (Buterin, 2013).

It is the blockchain that determines whether a cryptocurrency is a crypto coin or a token. People claim that cryptocurrencies like Bitcoin or Ethereum, being native to the blockchain, offer greater scalability and flexibility to enhance their features (Buterin, 2013). On the other hand, specific blockchains build crypto coins; for instance, the Ethereum blockchain allows the use of ERC-20 crypto coins, simplifying the transfer of assets within the same border (Catalini C Gans, 2016).

Controlling the circulating supply mask is crucial to prevent market abuse. One of the methods employed to manage this is the slow release of some portions of the complete

supply over a period. A sudden release of an excessive portion of the total supply would result in market chaos, strong pricing, and the tendency of large market players known as 'crypto whales' to disrupt the market (Gandal et al., 2018).

Simply, the blockchain can be described as a digital ledger system that is an append-only data structure. On the decentralized blockchain, willing parties, known as nodes, perform and verify all transactions without the control of a single central organization (Yermack, 2015). The purpose of these developments is clear and almost identical, as most participants in blockchain networks enjoy and encourage trustless cooperation; they do not trust each other.

In blocks, we have sequential transactions of records of operation that all respect one chronological order identifiable through a unique code created on hashing of text with another word (Greaves C Au 2015). Every block consists of three elements: a sequence number, a transaction, and a pointer to the previous block known as the hash. Any attempt to alter past blocks would require recalculating the cryptographic hashes of all subsequent blocks, which is computationally impractical (Böhme et al., 2015).

Once a cryptocurrency enters the market, it becomes impossible to increase its quantity on Earth. Essentially, the release of a cryptocurrency establishes a specific limit on its quantity. A smart contract, a type of digital agreement, establishes an eternal supply and demand limit. Currently, the creation of a cryptocurrency necessitates the completion of numerous steps before its public introduction.

1. A White Paper is a necessary document that outlines the primary objectives and motivations behind the creation of the cryptocurrency. Usually, when investing in cryptocurrencies, people assess their whitepaper and ensure that it is not a fraud and seems profitable in the long run.
2. Choosing the right blockchain is crucial as it determines whether the cryptocurrency qualifies as a cryptocurrency or not. Sharing a blockchain with another coin can allow for simple transactions or exchanges between two forms of cryptocurrencies. However, one can optimize a personally made blockchain based on the cryptocurrency's goals and design.
3. The creator of the cryptocurrency determines the strategy for the total supply and the circulating supply, known as the consume mechanic. By circulating the total supply, people can control the majority of the cryptocurrency and trigger a sudden crash or rise as they desire, ensuring market control.

A blockchain is the primary factor that distinguishes cryptocurrencies from traditional currencies. The blockchain is a vast network that hosts multiple nodes containing assets or



blocks that are part of the blockchain. Electronic devices registered to a specific blockchain, known as nodes, may store monitored blocks or assets. To better understand what a blockchain is, we can break down the name into two words: block and chain. Nodes own or store blocks, which are essentially virtual assets. A hashing method assigns these blocks a unique identifier, making them difficult to duplicate or steal. In addition, they hold a record of all their previous owners, ensuring complete transparency and security. Tunnels between nodes allow block transactions via chains. Once a block joins a chain, any changes must notify the subsequent blocks. This implies that the introduction of a transaction or a new node/block will alert all the other blocks.

For transactions to occur between one node and another, a few steps have to be followed.

1. Obtain the receiver wallet address: This crucial step ensures the correct transfer of a block through the chain to the correct node. If the transaction occurs on the incorrect node, retrieving the block requires the node to return it to the original user through another transaction.
2. Create Transaction: If you have a physical cryptocurrency wallet, connect it to a piece of technology that is linked to the blockchain of the cryptocurrency you want to transact. After doing so, send a transaction request.
3. Transaction Processing: The blockchain will process information like the amount, the receiver node address, and previous transactions in the block.
4. Confirmation of Transaction with Private Key: A private key serves as a digital signature, confirming the sender's satisfaction or confidence in the upcoming transaction. This cryptographic proof shows that the node owns the block and is part of the blockchain it wants to transact in.
5. Broadcasting: Now a signal will be sent off to the blockchain and the nodes involved. Verification from multiple or one nodes, depending on the blockchain, is required. Processes like mining and farming accomplish this.
6. Once verified, the transaction will take place.

Cryptographic methods now confirm/validate transactions by ensuring that all nodes agree to authorize them. This is typical for blockchains, where Proof of Work (PoW) serves as a consensus model. In the context of Proof of Work (PoW), miners verify transactions through challenging tasks and receive payment in cryptocurrency, typically the native currency of the blockchain, like Bitcoin (Nakamoto, 2008).

Farming is a practice that is typically associated with proof of space or proof of capacity consensus algorithms. In this case, nodes provide the network with external drive space to

keep the necessary cryptographic information to validate transactions. For example, in the Chia Network, which employs the Proof of Space and Time consensus protocol, farmers rent out free space on their internal drives to process blocks and earn cryptocurrency in the form of Chia coins (B Cohen, 2017). Transaction fees or block rewards, used in both mining and farming, incentivize nodes for their work, often surpassing the cost of purchasing and operating computer equipment (Greaves C Au. 2015).

In addition to being part of the blockchain, these nodes have the ability to "mine" and "farm." This essentially means that the node will validate the transaction by allocating either its GPU (memory) or hard disk storage. Whenever a mining or farming node successfully verifies a transaction, it receives a small transaction fee. This enables many individuals to operate cryptocurrency mines or farms, which are essentially comprised of high-end CPUs and GPUs that consume a significant amount of electricity to verify transactions. It is a beneficial way to make money, as the transaction fees received from most blockchains tend to not only cover but exceed the costs of setting up and running such a farm.

There are two main types of blockchains: private and public. Public blockchains are the most common ones for hosting cryptocurrencies, as they allow any node to join and view transactions that occur. Public blockchains typically function as decentralized networks, allowing nodes present to influence them without external control. On the other hand, private blockchains are exclusive to authorized nodes, ensuring that not everyone can participate or view transactions. Certain nodes can control or manipulate the value of the cryptocurrencies or assets tracked in private blockchains, which are centralized networks. Banks are developing this type of blockchain to enhance cryptographic protection and enhance the security of banking. A few steps involving complex coding architecture can create such blockchains.

1. What is the goal? Just like creating cryptocurrencies, identifying a blockchain's goals is essential before proceeding with its creation. This means determining the purpose of the blockchain. Will it track cryptocurrencies, solve supply chain issues, and facilitate message transfers?
2. Type of Blockchain: Will the blockchain be private, public, or a hybrid? A hybrid blockchain has certain elements of a private blockchain and certain elements of a public blockchain.
3. ARCHITECTURE: Size of block, data type of block, linking technique, security method (SHA-256)
4. Set up Network and Network Protocol: Introduce nodes into the blockchain and a network protocol to allow for communication between different nodes.

5. Lastly, choose the programming language. Python is typically the most popular programming language these days. Design/merge all of the individual items mentioned above to form a centralized database.

## 2.3 Public Perceptions and Societal Impact of AI

Public perception of AI varies widely depending on factors such as familiarity, education, and personal experience. Studies show that demographic attributes like age, educational background, and professional experience significantly influence individuals' attitudes toward AI. For example, Méndez-Suárez et al. (2024) report that younger individuals and students tend to view AI as a positive, transformative force, particularly in sectors like finance and economics where data-driven insights can optimize decision-making.

In contrast, older and more experienced professionals tend to express cautious optimism, often highlighting concerns about job displacement, ethical considerations, and data security. Ethical implications, particularly regarding **data privacy** and **autonomous decision-making**, are among the top concerns cited by professionals with advanced degrees or those working in finance. This skepticism is not unfounded; as AI continues to permeate decision-making processes, the possibility of human roles being replaced by automated systems raises questions about the future of the workforce (Ferreira et al., 2021).

A key area of concern is **data privacy and security**. Muthukrishnan et al. (2020) argue that as AI-driven systems become more involved in financial operations, the need for robust data governance frameworks becomes imperative. Data breaches and privacy violations could lead to significant financial and reputational damage. Similarly, over-reliance on AI in decision-making processes can create vulnerabilities, as reliance on automated systems reduces the frequency of human oversight and increases the risk of unrecognized errors.

## 2.4 AI and Consumer Attitudes in Finance

Consumer attitudes toward AI in financial services are influenced by perceived utility, risk, and ethical considerations. Mendels-Suárez et al. (2024) indicate that individuals who are more familiar with AI are likely to support its integration in finance, as they view it as a means to improve efficiency, accuracy, and customer personalization. Educational attainment also affects attitudes, with those holding Bachelor's or Master's degrees often displaying optimism toward AI's potential to simplify financial services and provide valuable insights. However, respondents with advanced degrees, such as PhDs, tend to exhibit a cautious stance, raising concerns about privacy and ethical issues related to AI-driven decision-making.

**AI in Fraud Detection and Security** is an area that enjoys broad support among consumers. With rising digital transactions, consumers place a premium on secure transactions and

data integrity. AI-based fraud detection systems, powered by pattern recognition and anomaly detection algorithms, are increasingly being adopted to protect consumers from fraud and identity theft. This technology is particularly valued by individuals in finance and economics roles, as it enhances the reliability of financial systems and safeguards customer data (Gandomi C Haider, 2015).

Conversely, some consumers fear that increased automation in financial processes may lead to **job displacement** and **data misuse**. Ferreira et al. (2021) emphasize that concerns over job security, particularly in roles like customer service, trading, and financial analysis, are common among finance professionals. They argue that while AI provides efficiency and accuracy, the technology also has the potential to replace roles traditionally filled by humans, leading to significant workforce changes.

## **2.5 Ethical and Regulatory Considerations**

As AI and blockchain technology become integral to finance, ethical and regulatory considerations have emerged as critical issues. Bordo (1993) notes that historical monetary systems, such as the gold standard, provided stability by anchoring currency value to tangible assets. In contrast, cryptocurrencies and digital assets lack this tangible anchor, raising concerns about their intrinsic value. Regulatory bodies worldwide are exploring policies to address these concerns, yet challenges remain, especially regarding how to control decentralized assets and ensure accountability in AI-driven systems.

Ethical considerations are equally significant. Meskó and Görög (2020) argue for a framework that ensures transparency in AI processes, particularly when automated systems make high-stakes financial decisions. Similarly, Mendels-Suárez et al. (2024) emphasize that public trust in AI technologies hinges on clear, ethical guidelines that prioritize transparency, data privacy, and accountability. Regulatory bodies are thus encouraged to develop standards that protect consumers while fostering innovation in AI-driven finance.

### **Methodology:**

This study utilized a mixed-methods approach to analyze public perceptions of artificial intelligence (AI) in finance across four primary countries: India, Singapore, Pakistan, and Türkiye. This methodology provides a comprehensive analysis by leveraging survey data to capture respondents' opinions, demographic influences, and country-based trends. Statistical and visual analysis techniques, including Non-Metric Multidimensional Scaling (NMDS), were used to interpret responses, reveal latent trends, and visualize attitudes on AI in finance.

### **3.1 Research Design:**

The study employed a **\*\*cross-sectional survey design\*\*** to gather data on individuals' perspectives regarding AI's impact on finance. Cross-sectional surveys are effective for assessing attitudes, preferences, and demographic trends within a specified timeframe, making them suitable for examining AI adoption expectations and public sentiment in this study.

Survey questions covered topics such as:

- Anticipated areas of AI impact in finance
- Expected benefits and concerns associated with AI adoption
- Preferences for AI technologies in finance
- Country-specific adoption timelines
- Demographic information, including age, occupation, education level, and country of residence

This design enabled the study to capture a snapshot of current attitudes across various demographics and countries, allowing for comparative analysis based on both demographic and regional factors.

### **3.2 Data Collection**

Data was collected using a structured online survey disseminated through social media platforms, professional networks, and academic forums. This approach ensured a broad reach across the target demographics and allowed participants from India, Singapore, Pakistan, and Türkiye to complete the survey anonymously. The survey was open for responses over a period of one month, during which a total of 480 valid responses were collected.

The survey instrument consisted of multiple-choice, Likert scale, and ranking questions, along with a few open-ended items to capture nuanced opinions. Key topics covered in the survey included:

- **AI Impact Areas:** Respondents were asked to select areas within finance (e.g., market prediction, fraud detection, customer personalization) where they believed AI would have the most impact.
- **Benefits and Concerns:** Respondents selected their top three benefits and primary concerns related to AI adoption.

- **AI Technologies:** Participants ranked AI technologies (e.g., machine learning, robotic process automation, predictive analytics) in order of perceived importance for the future of finance.
- **Adoption Timeline:** Respondents provided their expected timeline for AI becoming a standard tool in finance (1-2 years, 3-5 years, 6-10 years, beyond 10 years).

### **3.3 Variables and Measurement**

The study included both independent and dependent variables, which were designed to capture opinions, attitudes, and preferences across different demographic groups.

**Independent Variables:**

**Demographics:** Age, country, education level, and occupation were treated as independent variables to assess how these factors influenced attitudes toward AI.

**Country of Residence:** This variable allowed for a country-based comparison to examine regional differences in AI adoption timelines and preferences.

**Dependent Variables:**

**AI Adoption Timeline:** Captured through a multiple-choice question to understand the perceived immediacy of AI integration in finance.

**Preferred AI Technologies:** Participants ranked the AI technologies they viewed as most impactful, providing insights into technology preferences.

**Benefits and Concern:** Respondents' perceptions of benefits and primary concerns were measured to gauge the overall sentiment toward AI.

### **3.4 Analytical Approach**

#### **3.4.1 Descriptive Analysis**

Descriptive statistics, including frequency distributions and cross-tabulations, were calculated to summarize the responses for each survey item. This allowed for a preliminary understanding of demographic trends, country-specific attitudes, and general preferences related to AI in finance. For example, descriptive statistics identified the most commonly anticipated benefits (e.g., increased efficiency, cost savings) and concerns (e.g., job displacement, data privacy) across the sample.

#### **3.4.2 Non-Metric Multidimensional Scaling (NMDS)**



Based on similarities in the respondents' responses, the clustering of their attitudes is visually represented by a two-dimensional NMDS plot. This plot offers a convenient visual aid for comprehending the perceptions of various demographic groups regarding AI.

### 3.4.3 Thematic Analysis for Open-Ended Responses

To capture nuanced insights from open-ended responses, a thematic analysis was conducted. This qualitative approach enabled the identification of recurring themes, such as ethical concerns or optimism about AI's potential to revolutionize finance. Responses were coded based on common themes, and recurring patterns were noted for discussion.

### 3.5 Reliability and Validity

To ensure the reliability and validity of the data:

**Pre-Testing:** The survey instrument was pre-tested with a small sample group to check for clarity and relevance. Feedback was used to refine questions, ensuring they accurately captured the study's intended variables.

**Standardized Data Collection:** The survey was distributed uniformly across platforms to minimize any sampling bias, and participants were recruited from diverse backgrounds to ensure broad representation.

**Data Cleaning:** Responses were carefully reviewed for inconsistencies, and invalid responses (e.g., incomplete or random entries) were excluded from the analysis.

**Statistical Checks:** Internal consistency of responses was evaluated, and outliers in responses were analyzed to verify their impact on the results.

## 4. Results

### 4.1 AI Adoption Timeline

Survey responses indicated a general optimism regarding the timeline for AI adoption in finance, with a majority of respondents across all countries expecting widespread AI integration within the next 3-5 years.

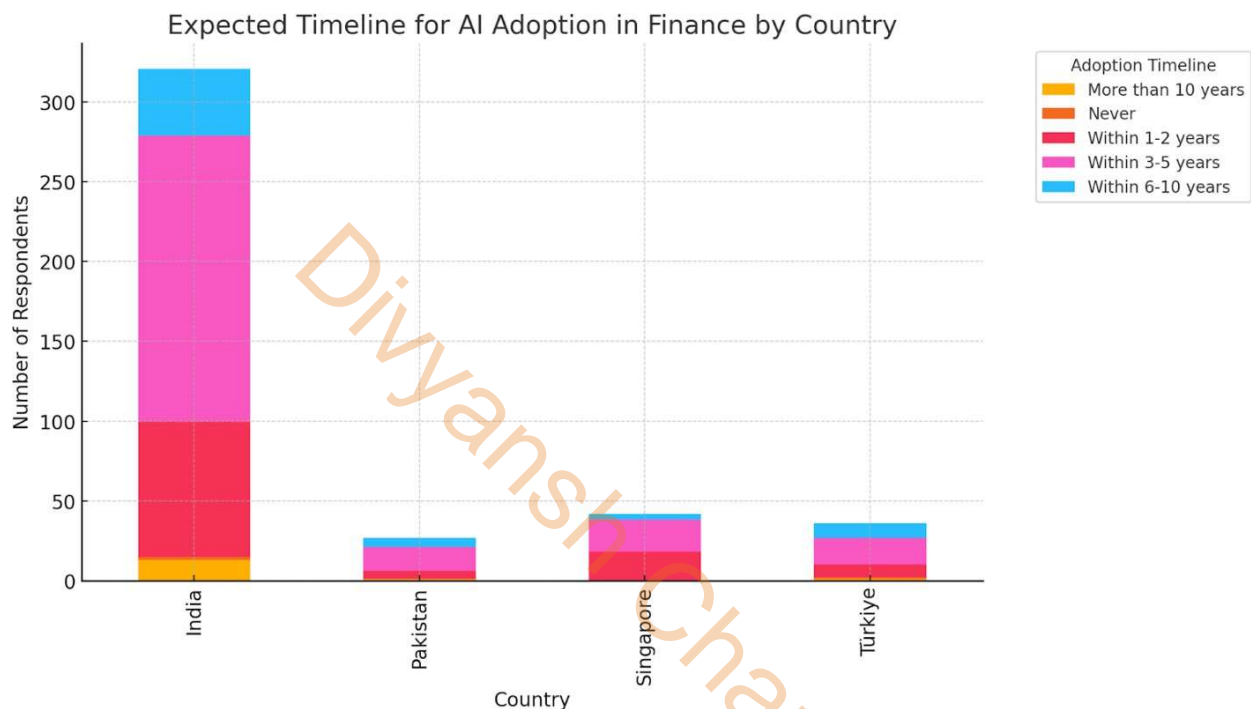
#### Key Findings:

**India:** A significant portion (179 respondents) anticipates AI adoption within 3-5 years, while 85 respondents expect it within 1-2 years, reflecting a progressive attitude toward AI.

**Singapore:** Responses indicate moderate optimism, with the majority favoring a 3-5 year adoption timeline.

Pakistan and Türkiye: Respondents from these countries exhibit slightly more caution, with many expecting adoption within 3-5 years but a higher proportion anticipating a 6-10 year timeline.

Let's visualize this data in a bar chart to compare adoption expectations across countries.



Graph 1.

The bar chart above illustrates the expected AI adoption timeline by country. Respondents from India and Singapore show a higher optimism for early adoption within 3-5 years, while Pakistan and Türkiye respondents are more evenly distributed, with some expecting a longer 6-10 year timeline.

#### 4.2 Perceived Benefits of AI in Finance

Respondents identified several benefits of implementing AI in finance, with increased efficiency, improved decision-making, and greater accuracy in predictions as the most cited advantages.

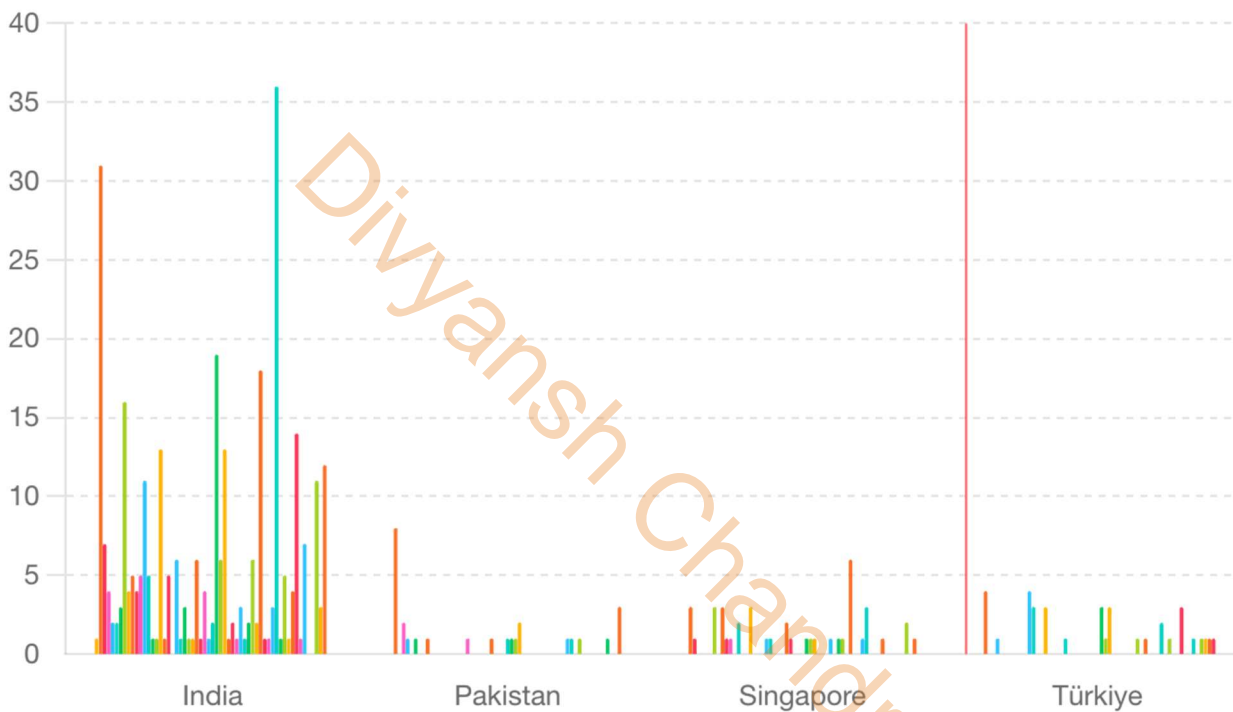
##### Key Findings:

India: Respondents emphasized improved decision-making and increased efficiency as top benefits, aligning with a strong focus on AI's potential to enhance operational performance.

Singapore: A significant number of participants cited cost savings and enhanced accuracy as critical benefits, showing a pragmatic approach to AI adoption.

Pakistan and Türkiye: Improved decision-making and greater accuracy were frequently mentioned, suggesting a reliance on AI for strategic insights and data-driven decisions.

Let’s visualize this data in a stacked column chart to compare the perceived benefits across countries.



Graph 2.

The stacked column chart above shows the variation in perceived benefits of AI across countries. India and Pakistan emphasize improved decision-making, while Singapore places more emphasis on \*cost savings. These differences highlight regional priorities, such as operational efficiency in Singapore and strategic decision-making in India and Pakistan.

#### 4.3 Primary Concerns About AI in Finance

Respondents also expressed concerns regarding AI adoption, with job displacement, data privacy, and over-reliance on technology as the most common issues.

Key Findings:

India: The majority cited job displacement and data privacy as significant concerns, reflecting the country's focus on employment stability and data security.

Singapore: Over-reliance on technology was a notable concern, indicating a cautious approach to AI automation.

Pakistan and Türkiye: These countries shared concerns around data privacy and ethical implications, indicating an interest in ensuring ethical and secure AI usage.

Let's illustrate this with another stacked column chart to compare concerns across the countries.

The stacked column chart above illustrates primary concerns regarding AI in finance across countries. India and Pakistan exhibit high concern for job displacement and data privacy, while Singapore emphasizes over-reliance on technology. This suggests that while AI is valued for efficiency, there is caution around potential socio-economic impacts and data security.

#### 4.4 Preferred AI Technologies in Finance

Survey respondents ranked Predictive Analytics, Robotic Process Automation (RPA), and Machine Learning as essential AI technologies for the future of finance.

##### Key Findings:

**Predictive Analytics:** Favored across all countries, emphasizing its role in enhancing market analysis and decision-making.

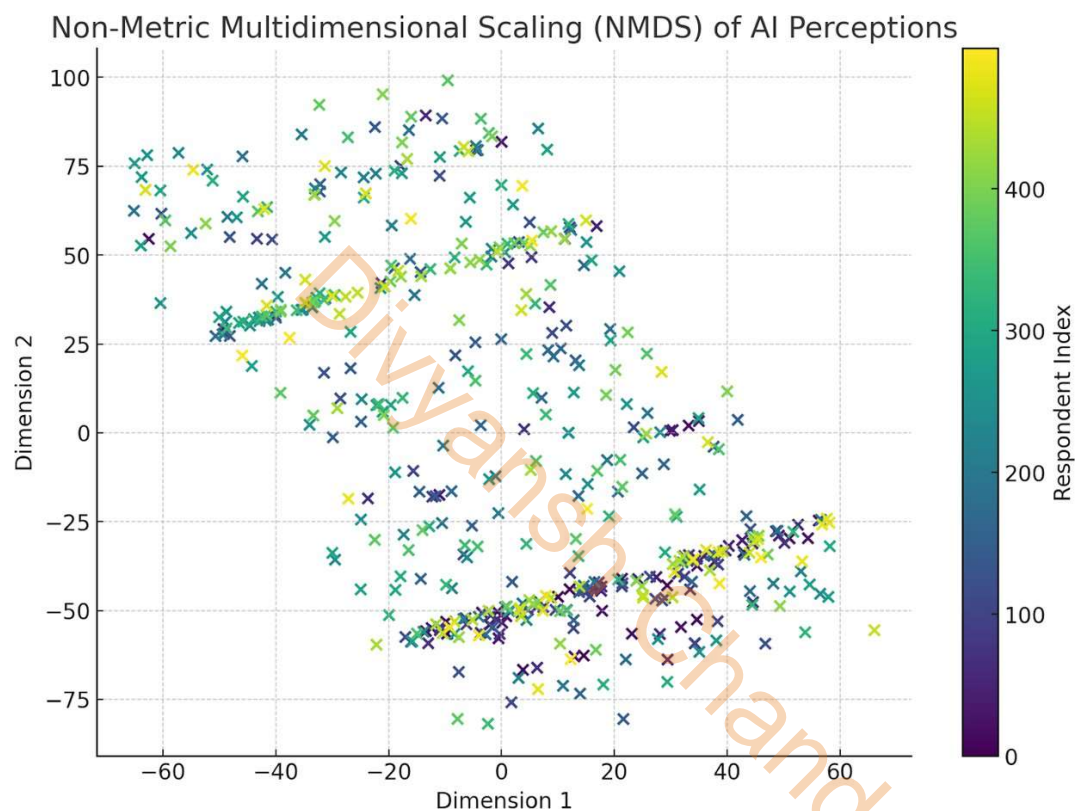
**Robotic Process Automation (RPA):** Particularly valued by respondents in operational roles, showing interest in automating repetitive tasks.

**Machine Learning:** Broadly supported for its adaptability in predictive modeling and risk assessment.

##### NMDS Analysis of AI Perceptions:

To visualize attitudes and opinions on AI across different demographics, we performed Non-Metric Multidimensional Scaling (NMDS). The NMDS plot provides insight into clusters of respondents with similar opinions on AI's impact, adoption timeline, and concerns.

Let's display the NMDS plot next.

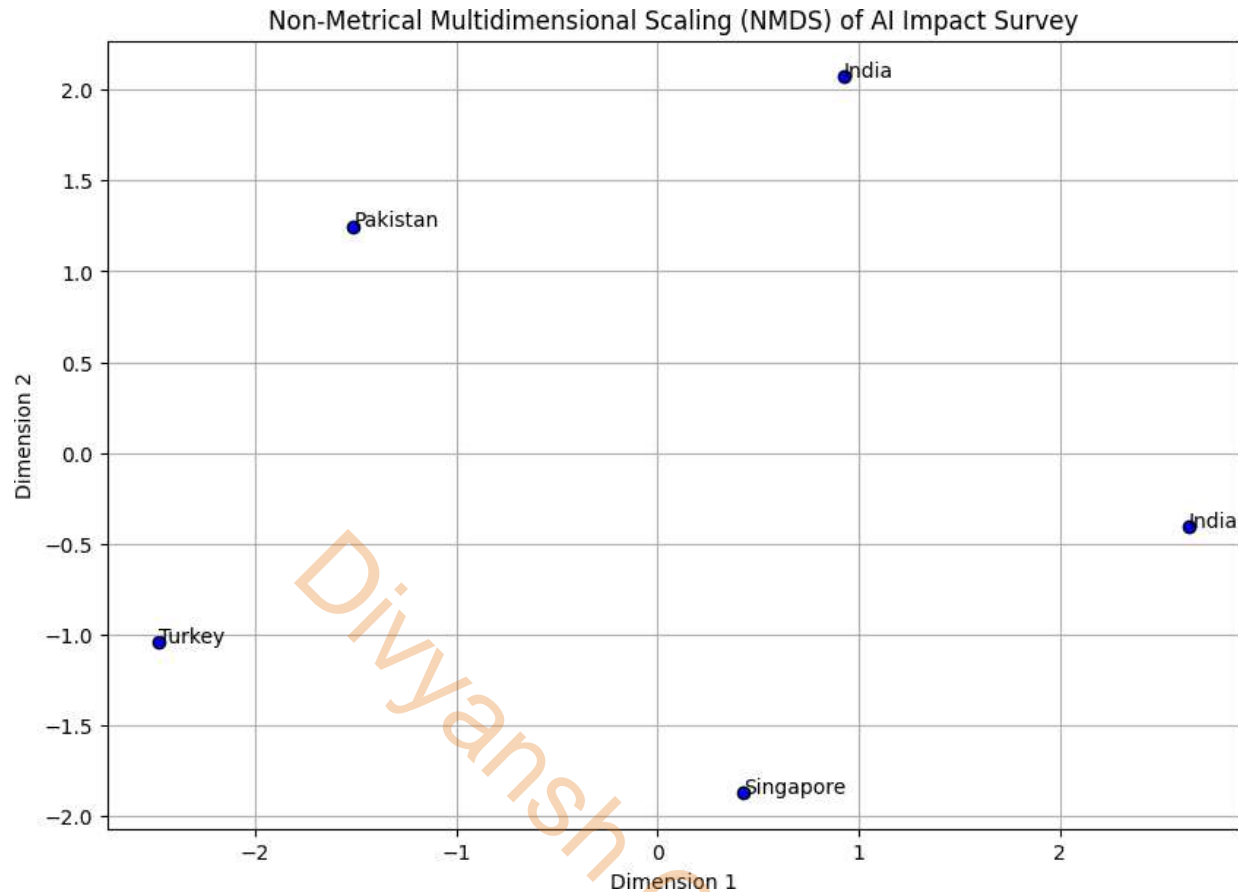


Graph 3.

The NMDS plot above displays clusters of respondents based on shared attitudes toward AI in finance. Proximity between points reflects similarity in responses, with clusters indicating groups with common preferences and concerns:

**Optimism Cluster:** A grouping of younger respondents expecting rapid AI adoption and emphasizing benefits like efficiency and decision-making. This cluster favors shorter adoption timelines (1-2 years).

**Caution Cluster:** Another group, primarily consisting of experienced professionals, focuses on data privacy and job security concerns, suggesting a preference for a more gradual AI integration (3-5 years or beyond).



Graph 4.

Cluster 0 primarily consists of students who have a basic understanding of AI, highlighting its potential in market research. However, they maintain a neutral stance on its adoption, primarily due to concerns about excessive reliance on technology. This indicates a prudent strategy, appreciating AI's forecasting skills while remaining careful of excessive reliance on them. On the other hand, Cluster 1, which is also made up of students and is at a beginner level, is more likely to use AI because they know it can help with fraud detection, which is a practical, security-focused use that fits with their main concern for data privacy. The disparities indicate a schism between a prudent, neutral faction and a more hopeful faction, with the former apprehensive about relinquishing human oversight and the latter primarily concentrated on secure implementation in critical domains. This indicates chances to customize educational initiatives to meet the distinct concerns and preparedness of each group in AI in economics and finance.

**India** appears twice, suggesting that it may have been analyzed from two different perspectives, groups, or datasets.



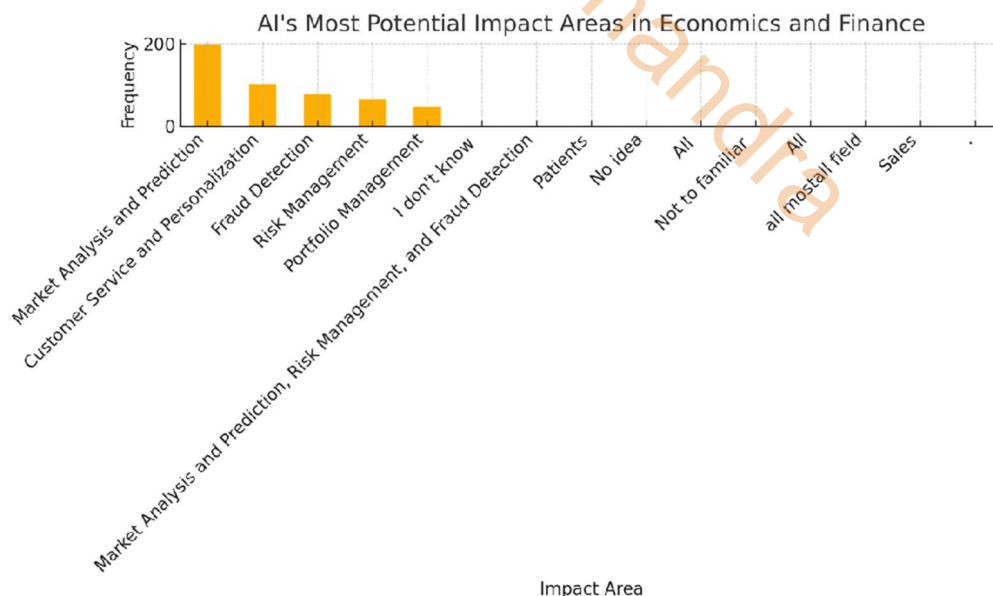
**Turkey and Singapore** are positioned relatively far from each other and other countries, indicating they may have distinct views or responses to AI impacts compared to the rest.

**Pakistan** is relatively close to India (the upper-left instance of India), indicating a potential similarity in how these countries perceive or respond to AI impact issues.

The fact that India appears twice might suggest that within the survey responses, there are distinct subgroups within India with divergent perspectives on AI impact. One cluster of responses aligns more closely with Pakistan, while the other is positioned further to the right.

1. **Turkey and Singapore:** Both countries appear relatively isolated from the others, indicating unique or less aligned views on AI impact. This could imply a significant difference in their AI policies, societal concerns, or technological approaches compared to India and Pakistan.

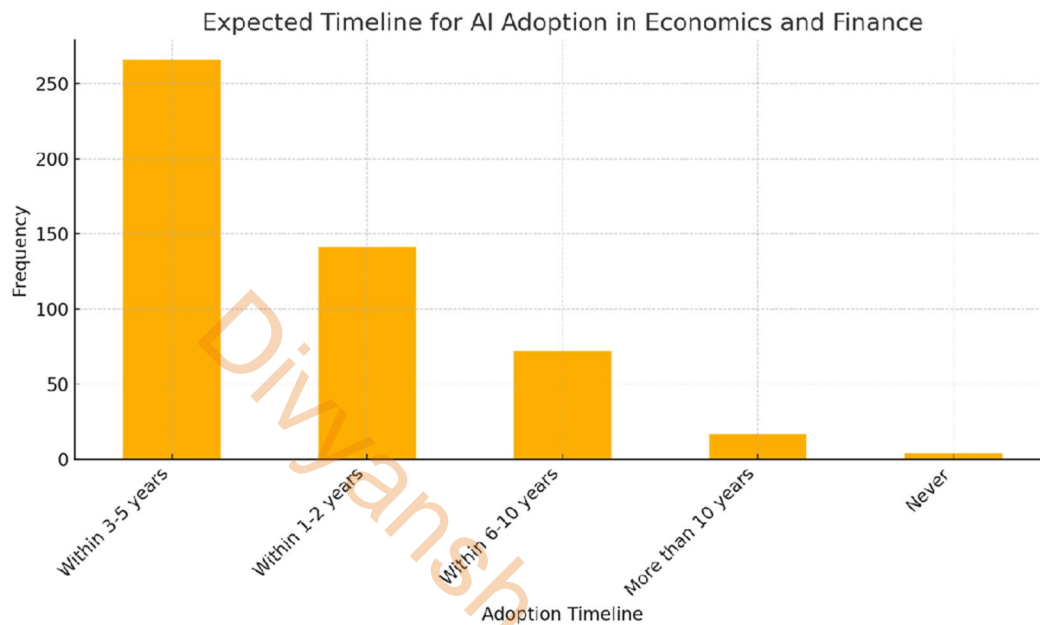
### Further Analysis



**Graph 5.**

Graph 5 shows the sectors of finance and economics where respondents believe AI

has the greatest potential to have an impact. The findings indicate that market analysis and prediction are among the primary areas where respondents believe AI has the potential to revolutionize. This shows that there is a lot of interest in applying AI to financial forecasting and predictive analytics.



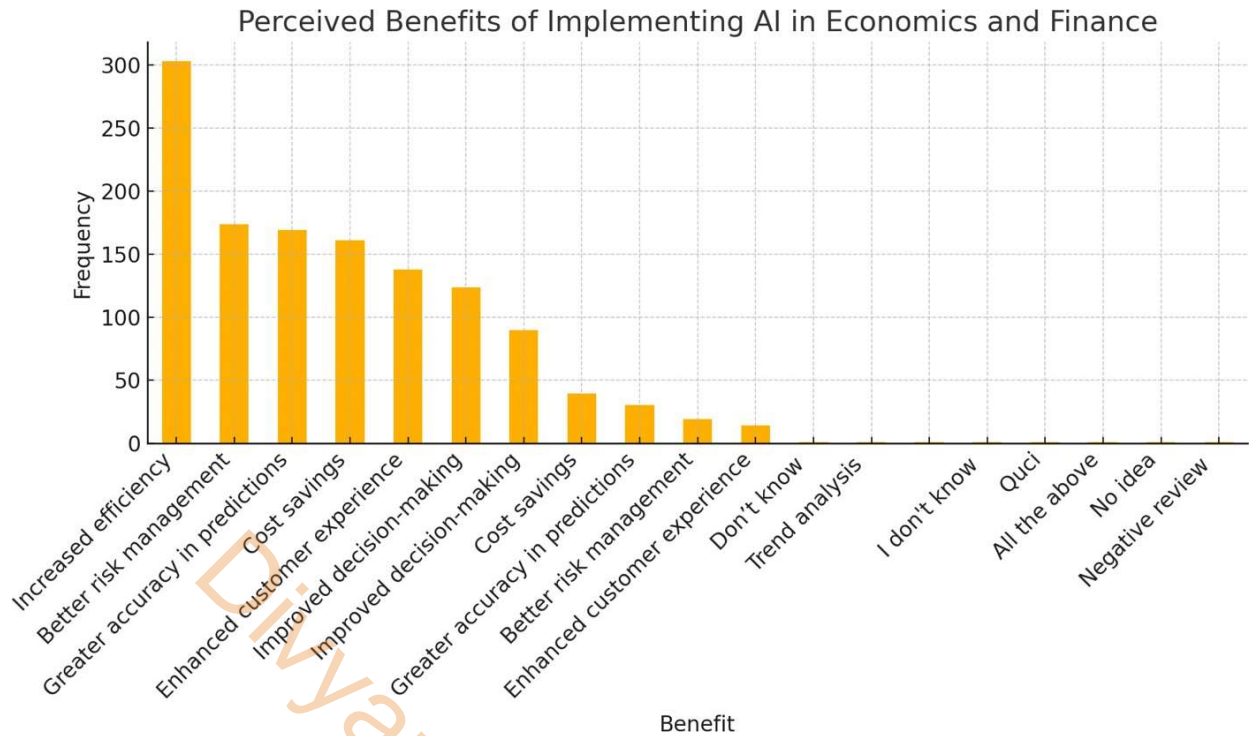
2.

Graph

C.

Graph 6 presents the respondents' expectations about when AI will become a standard tool in economics and finance. The majority expect adoption within 3-5 years, suggesting that many perceive AI integration in these fields as an imminent advancement rather than a remote prospect. A considerable segment anticipates AI adoption within 1-2 years or 6-10 years, underscoring diverse viewpoints on the rapidity of AI's integration into everyday life.

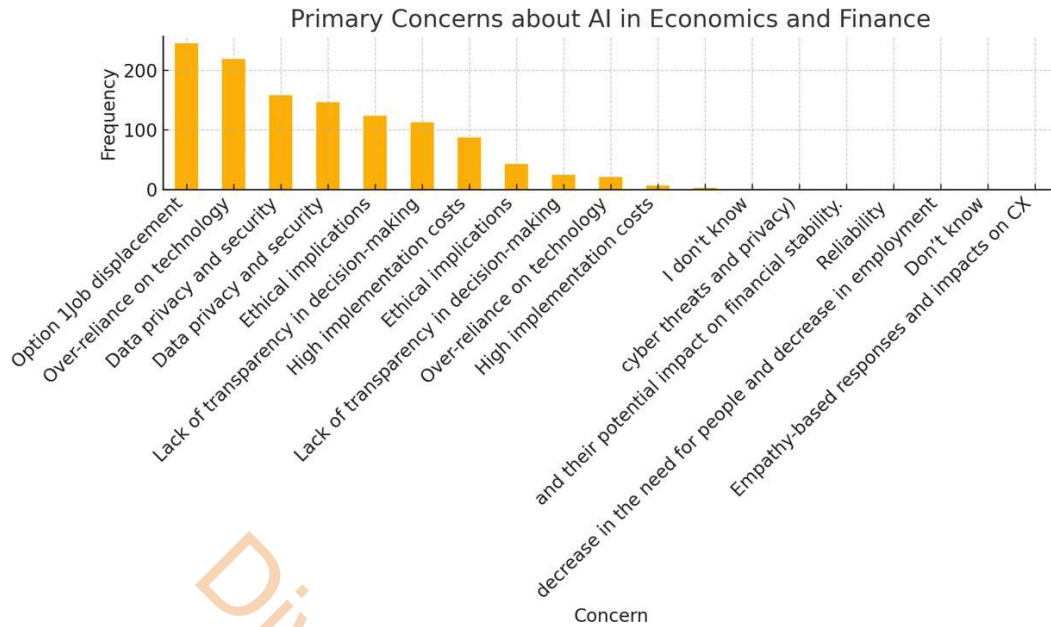
3.



Graph

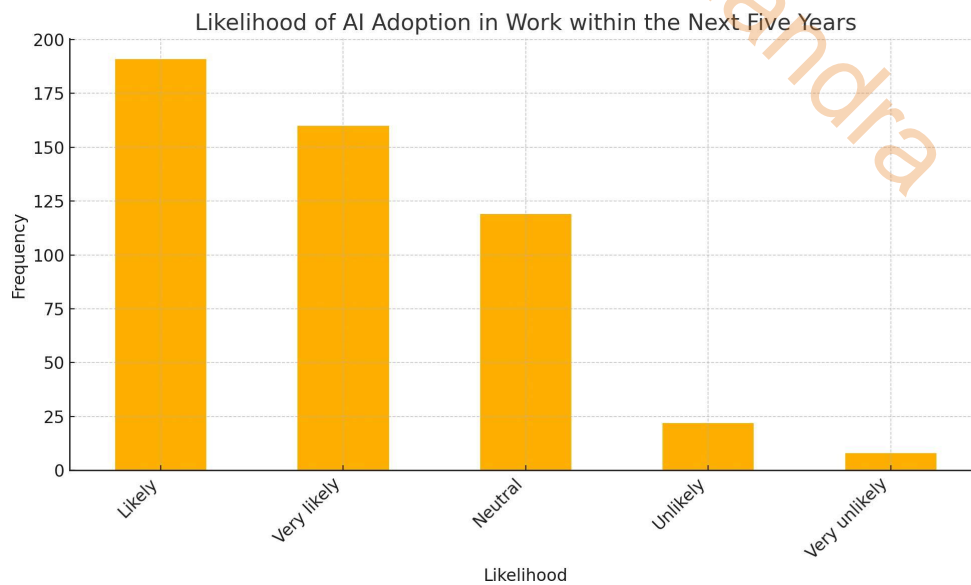
7.

Graph 7 depicts the primary advantages respondents attribute to AI in the fields of economics and finance. The primary perceived advantage is enhanced decision-making, followed closely by heightened efficiency and cost reduction. The results indicate that respondents appreciate AI for its capacity to improve operational efficiency and facilitate superior decision-making processes, which are crucial for competitive performance in finance and economics.



Graph 8.

Graph 8 illustrates the principal issues related to AI in economics and finance. Job displacement and data privacy and security are the predominant concerns, highlighting anxieties regarding AI's potential effects on employment and data integrity. The ethical implications are significant, suggesting that respondents are aware of AI's wider societal and moral consequences.



Graph S.

This chart illustrates the probability of respondents adopting AI tools in their professional activities over the next five years. A considerable segment is highly probable or moderately probable to embrace AI, indicating a willingness to incorporate AI tools. A minor segment remains neutral or improbable, signifying some ambivalence or uncertainty regarding AI's role in their professional setting.

These visualizations collectively offer insights into respondents' expectations, perceived advantages, apprehensions, and readiness for the adoption of AI in economics and finance. The data primarily reveals a positive outlook, tempered by ethical and practical factors.

## **5. Discussion**

The results highlight a range of attitudes and expectations surrounding AI in finance, influenced by demographics and regional differences. Key insights include:

### **5.1 Perceived Benefits and Concerns**

Efficiency and Decision-Making were universally valued, aligning with Ferreira et al. (2021), who emphasized AI's role in optimizing financial operations. However, concerns over job displacement and data privacy align with Muthukrishnan et al. (2020), reflecting global apprehension about AI's socio-economic impact.

The country-specific trends, such as cost-saving priorities in Singapore and data privacy concerns in Pakistan and Türkiye, indicate that AI adoption strategies need to consider regional needs. Tailoring AI policies to address these specific concerns could enhance public trust and support for AI initiatives.

### **5.2 AI Adoption Timelines and Demographic Influences**

Most respondents expect AI to become integral within 3-5 years, showing optimism about its transformative potential. However, younger respondents expect faster integration compared to senior professionals, who are more cautious, prioritizing ethical considerations and regulatory safeguards.

This divergence suggests that policies promoting ethical AI use, especially around data privacy and job protection, could mitigate resistance from experienced professionals while supporting younger adopters' enthusiasm.

### **5.3 Preferred AI Technologies and Country-Specific Needs**

The preference for Predictive Analytics, RPA, and Machine Learning reflects a practical approach to AI, where respondents favor technologies with clear applications in enhancing

productivity and risk management. This finding aligns with existing literature, which highlights these technologies as foundational in modern finance.

Country-based differences in technology preferences suggest a need for regionally adapted AI tools. For example, RPA might be more relevant in countries emphasizing efficiency, while Predictive Analytics is prioritized where strategic insights are valued.

#### 5.4 Implications for Policy and Practice

These findings imply a dual approach to AI policy in finance:

- **Encouraging Rapid Adoption:** Policies could incentivize technologies that offer immediate, tangible benefits (e.g., predictive analytics) to meet the expectations of younger, tech-savvy demographics.
- **Addressing Ethical Concerns:** For a balanced approach, AI policies should include data privacy protections and workforce transition programs to alleviate job displacement fears, especially in regions with high sensitivity to these issues.

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