## **SOURAV SAHA**

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## **PROFILE SUMMARY**

I am a Certified Software Quality Engineer with 3.8 years of experience specializing in Performance Engineering. Involved in the E2E Quality Assurance (QA) process, applying key Performance Engineering principles.

## **SKILLS**

**Performance Testing:** JMeter, LoadRunner, BlazeMeter, Dynatrace, Prometheus and Azure Load Testing **Other Skills:** Jenkins, Git, JIRA, STLC, Java, Agile, MongoDB, Grafana, Splunk, Docker and Kubernetes

### WORK EXPERIENCE

#### **Software Quality Engineer**

2021-Present

Infosys Limited

Bengaluru, India

- Developed and executed 145+ test scripts for D365 F&O, Oracle E-Business Suite (EBS) and other web
  applications using master-slave configuration via JMeter, achieving a 15% reduction in response times.
- Designed and implemented 90+ performance test scripts for SharePoint 2019, SAP GUI, Oracle Mobile Supply Chain Applications (MSCA) using LoadRunner, reducing performance issues by 20%.
- Proficient in Groovy & Beanshell scripting and performance testing of REST and SOAP web services,
   databases via JDBC driver, FTP services, messaging-oriented services via JMS and Google Lighthouse reports.
- Leveraged **Azure** for **Stress**, **Endurance**, and **Load Testing**, incorporating **Dynatrace** for **multi-tier architecture** application monitoring, resulting in improved **scalability** and identification of slow **SQL** queries.
- Conducted API performance testing using JMeter, improving API performance by 25%.
- Monitored resource usage and performance metrics using Dynatrace during load testing of containerized environments deployed via Kubernetes, resulting in Identified performance bottlenecks and leading to a 30% improvement in response times under peak load.
- Integrated JMeter with Jenkins, automating the execution of 18 test scripts in Continuous Integration/Continuous Deployment (CI/CD) pipeline, resulting in continuous performance evaluation.
- Collaborated with **Client**, **Business Analysts** & **Developers** and gathered **NFRs**, defined performance test strategies, designed **workload** models, fine-tuned applications and provide detailed test feedback.
- Analyzed application behavior using **Key Performance Indicators (KPIs)** to identify **performance bottlenecks** root cause, **recommend remediation strategies**, and generate comprehensive **Performance Test Reports**.

# **PERSONAL PROJECT**

## JPetStore -- Ecommerce Project (JMeter)

- Identified 11 business-critical scenarios and developed performance testing scripts using JMeter.
- Integrated Prometheus and Grafana for real-time monitoring and conducted Load, Stress, and Endurance
  Testing using a Master-Slave Configuration, successfully detecting 15+ performance issues.
- Documented **performance bottlenecks** and compiled **detailed test reports** for each test run, providing actionable insights for optimization.
- GitHub Portfolio: <u>JMeterProject</u>

## **CERTIFICATIONS**

- Infosys Certified JMeter Performance Tester, Infosys
- Infosys Certified Dynatrace Associate, Infosys
- Infosys Certified DevOps Professional, Infosys

## **EDUCATION**