

Insights Reports of
leading fashion brand
retailer, Australia
October, 2017

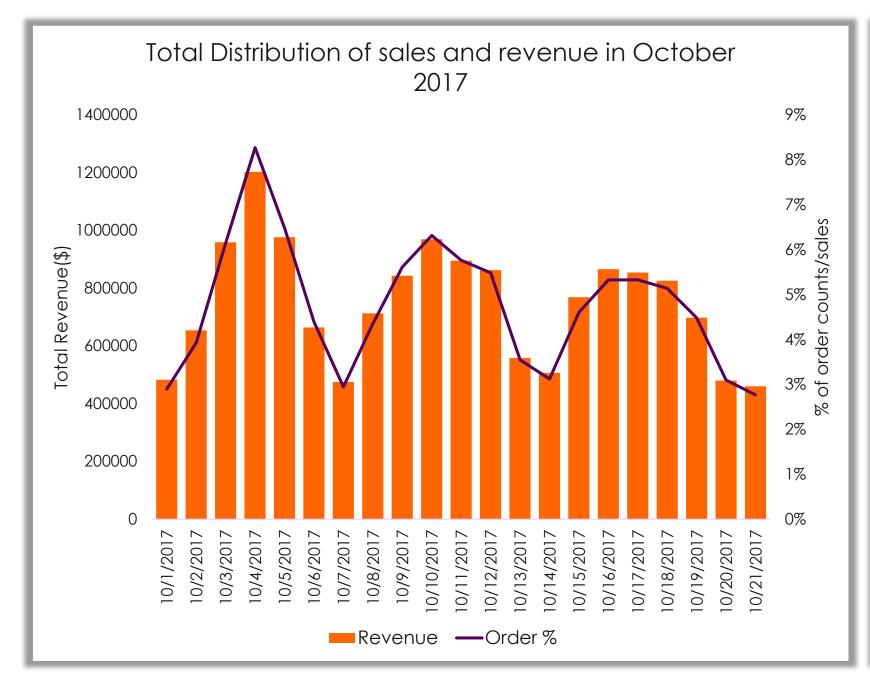
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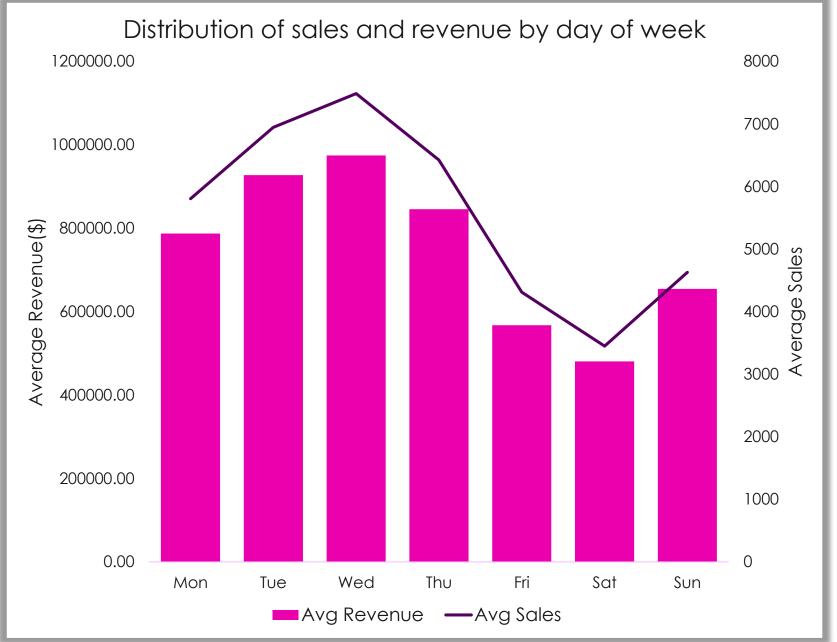
- Overall Total Sales and Revenue in the given time period
- Attributes Time of Day, Day of Week, Geography, Payment Type
- Top products in terms of sales and revenue
- Trends based on different age groups and gender
- Impact of temperature on purchase
- Basket Avg. unique quantity, revenue per order
- Frequency of single and multiple purchases
- Product affinity
- segmentation of the brand's audience



Trends of Total sales and revenue by dates





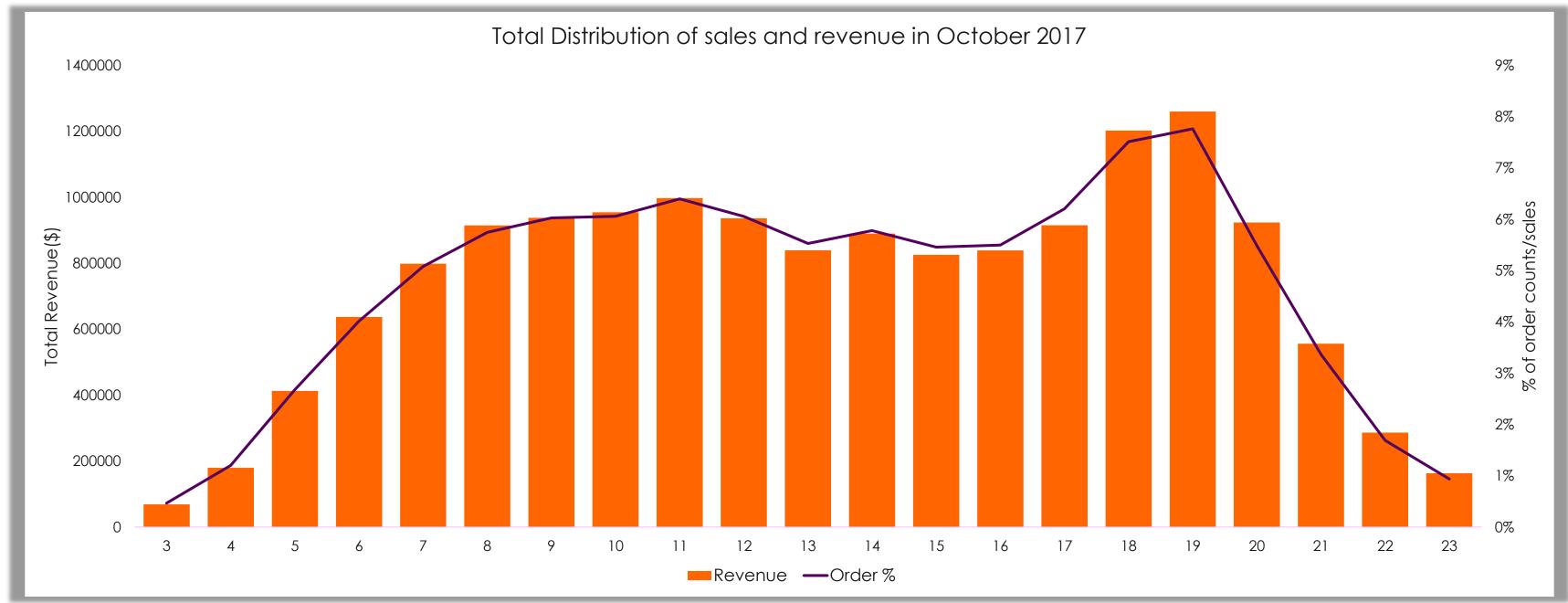


Insights: There is a seasonal trend in the distribution of the revenue throughout the days. In the beginning of every week the sales is increased. Some offers might have been offered by the fashion brand in those days.

Strategy: These types of discounts may be offered to the customers in the weekends to maximize the reach.

Total sales and revenue by hour

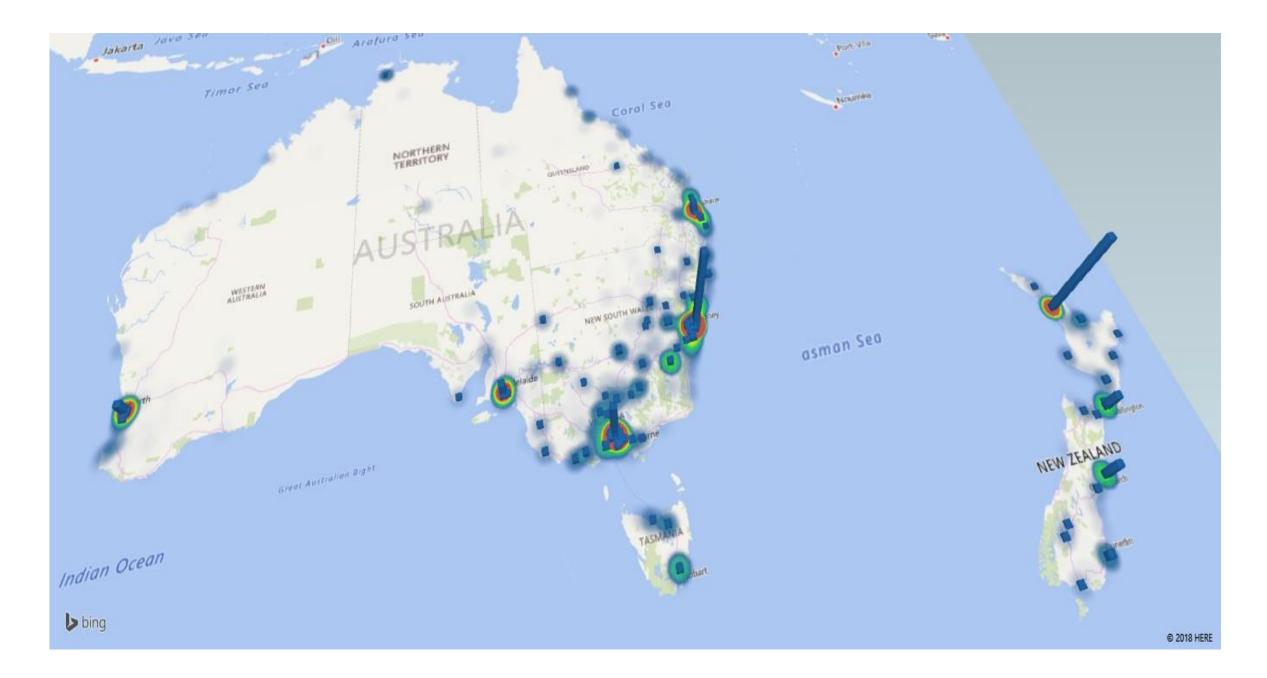




Insights: The distribution of the revenue and sales looks higher in the evening time between 6pm to 7pm.

Strategy: Bid may be increased in between this hour to maximize the reach as people become free from work during this time.

Top cities in respect of revenue and sales





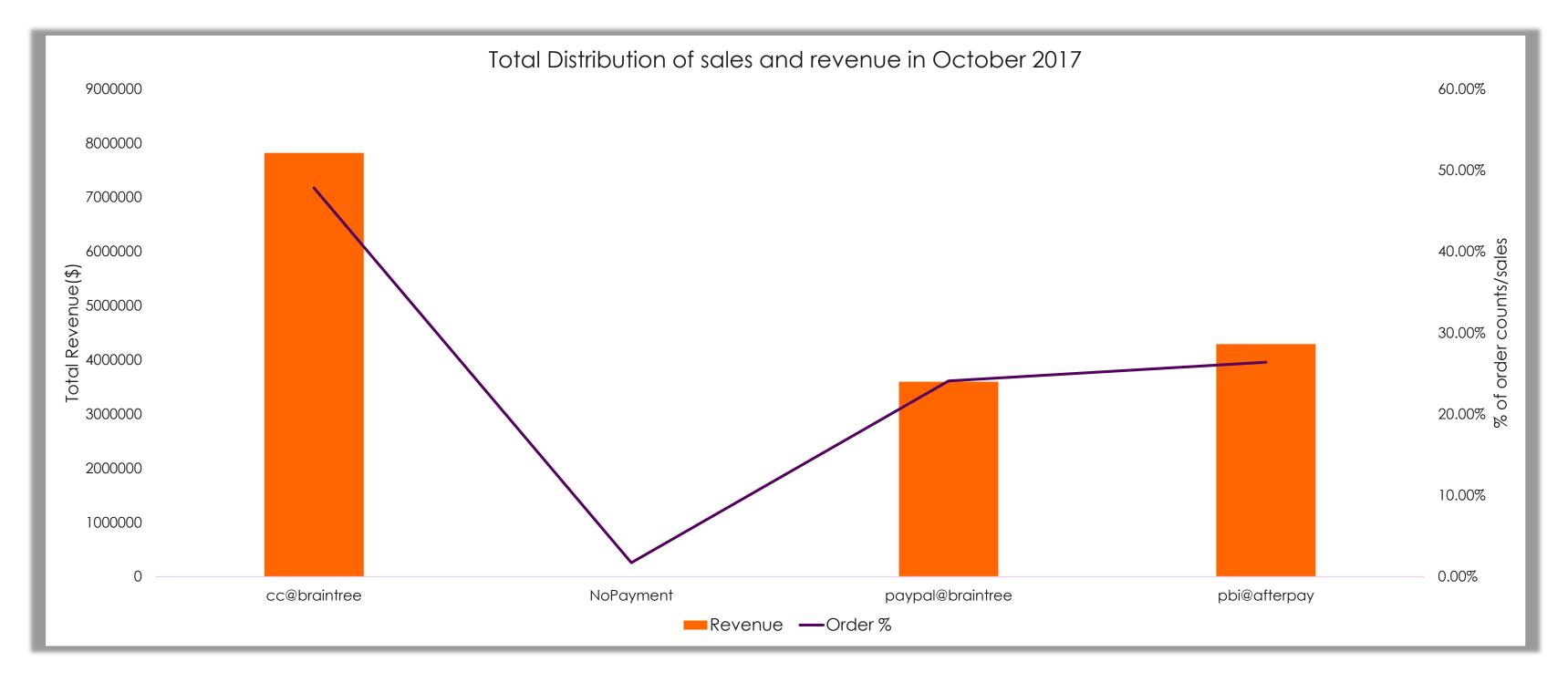
City	Revenue(\$)	Order%
Sydney	514972.98	3%
Auckland	329314.86	3%
Melbourne	255013.06	2%
Surry Hills	118045.43	1%
Christchurch	73047.02	1%
Wellington	70484.22	1%
North Sydney	80343.34	1%

Sydney and Auckland are the most revenue generating cities

Almost 6% of the total orders are coming from Sydney and Auckland. These areas can be heavily targeted.

Overall distribution of sales and revenue by payment types

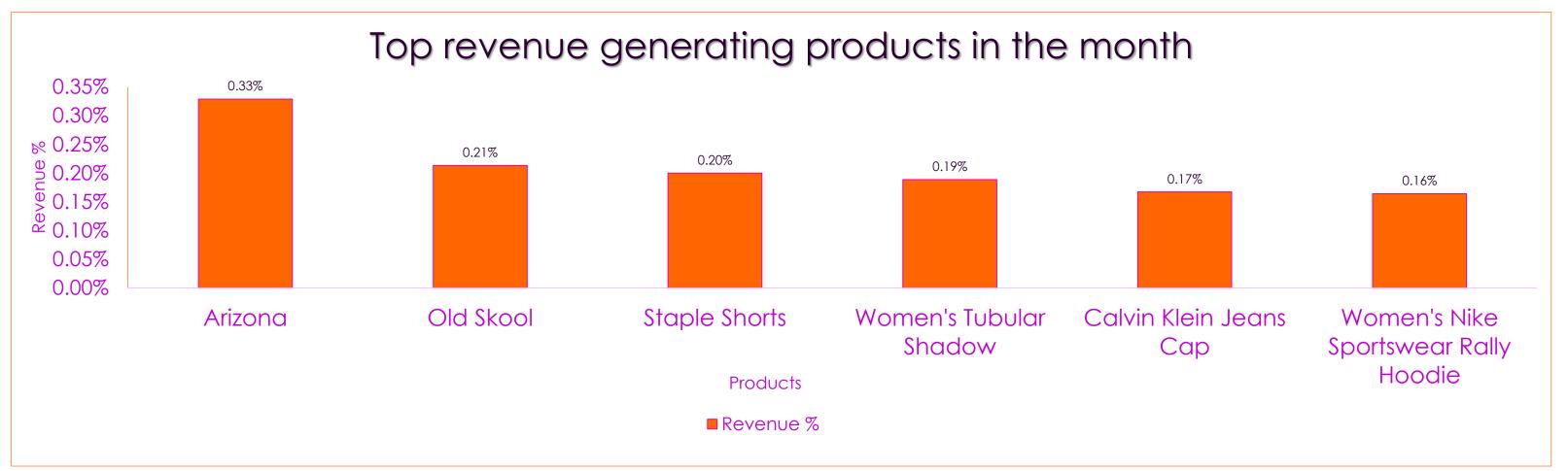




Almost 48% of total order count is from cc@Braintree which is almost equal to the total order count of paypal@Braintree and pbi@afterpay together.

Top Revenue Products

















- 5 in top 6 revenue generating products are also top selling.
- 1.3 % of revenue consists of these 6 products.

Top Sold Products

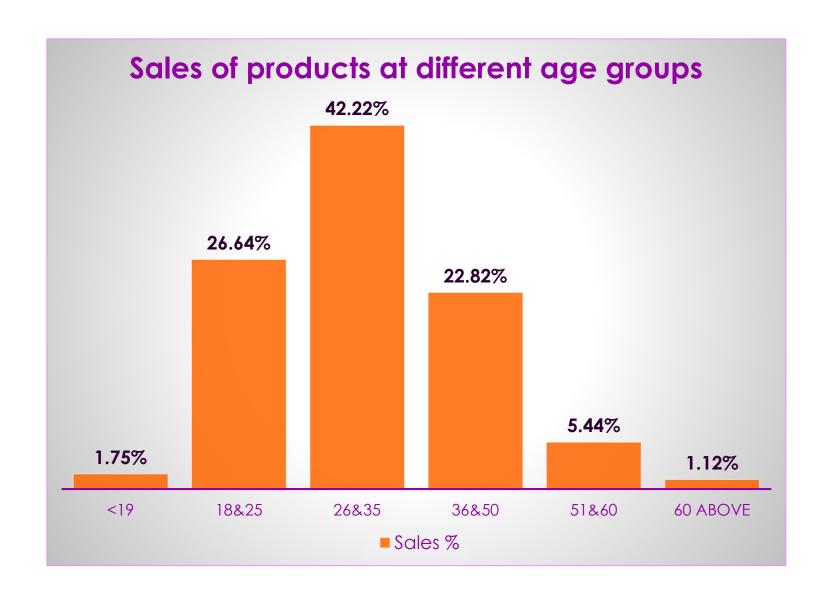


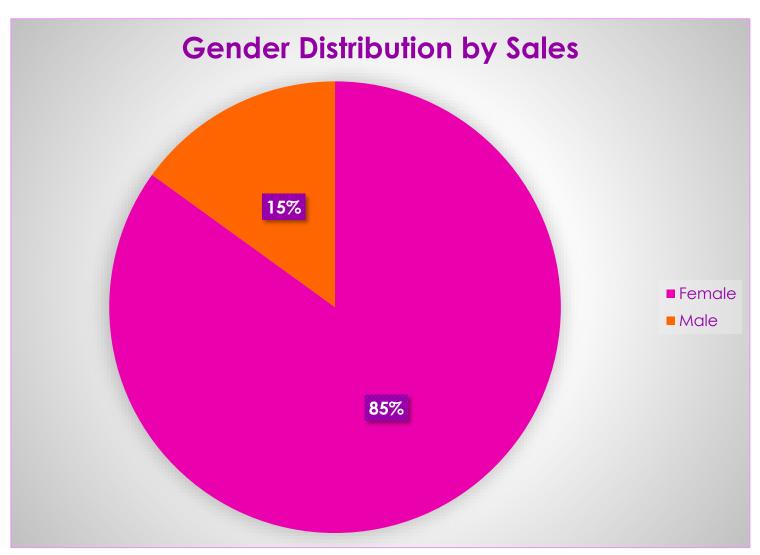


• 5 in top 6 sold products were also the top revenue generating

Trends based on different age groups





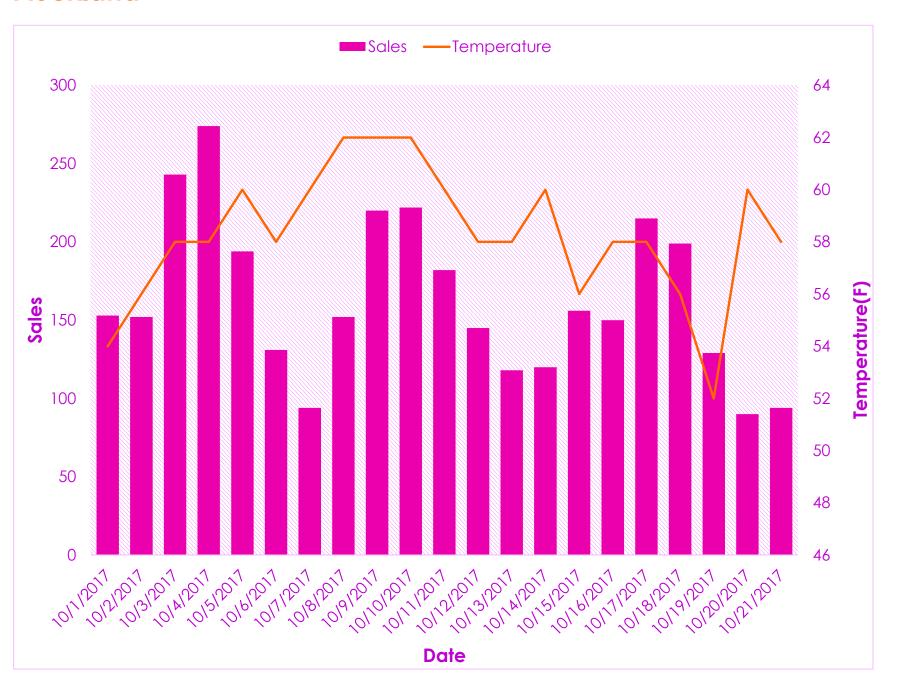


- Age group of 26 35 years are the highest performing age group in terms of buying.
- Females belong to this age group can be targeted as 85% of the buyers are female.

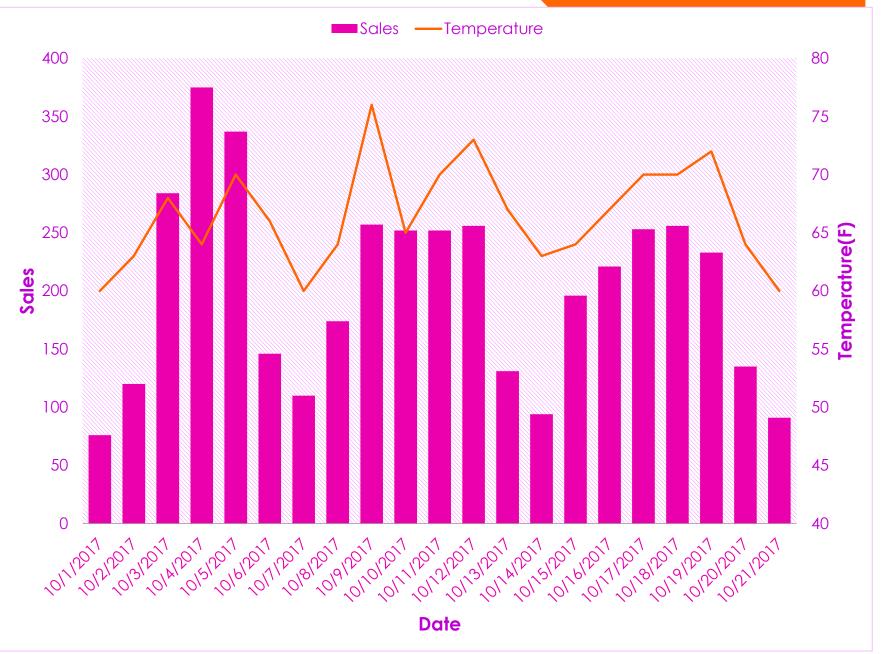
Effects of temperature on sales

Analysis of 2 top performing city of Australia and New Zealand

Auckland



Sydney

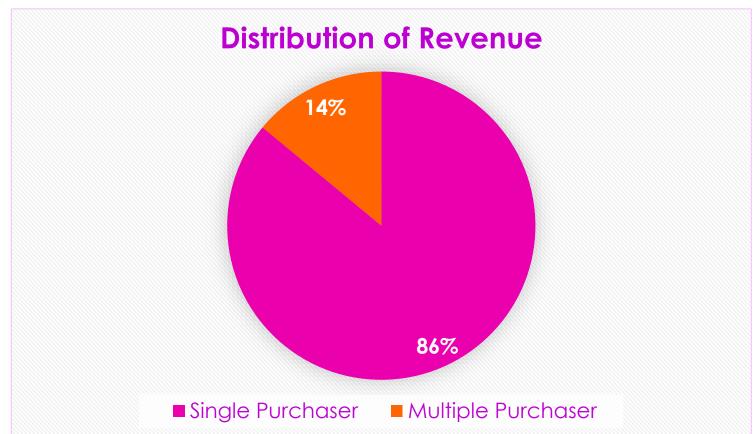


There is a trend of increase in sales when the temperature increases. Some possible reason behind this is-people are at home and shopping online or there is a possibility that some discounts or offers were going on those days. So according to those factors, the campaign can be optimized.

Analysis on single and multiple purchasers







- Distribution of both the sales count and revenue shows that almost 86% of the buyers are single purchaser.
- Average order value for the single and multiple purchasers are almost same which is \$131 and \$134 respectively.

	Single Purchaser	Multiple Purchaser
Counts	85085	13745
Purchase Frequency	1	2.33

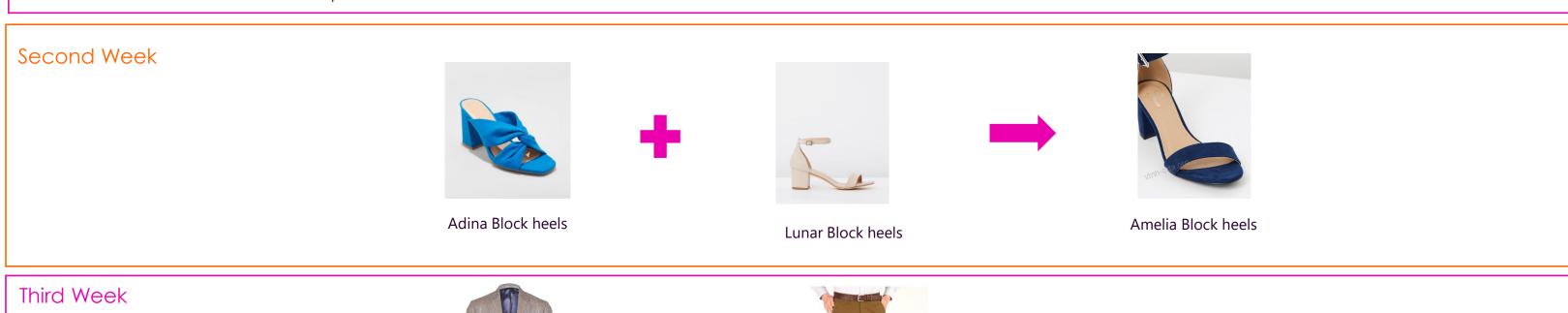
N.B. Purchase frequency=(Total no of orders/No of unique customers)

Overall average unique quantity	2
Overall average revenue per order	\$134

Product Affinities – Weekly Analysis









METHODOLOGY

Based on the 'Revenue' from the data, total customers have been segmented into 4 segments, viz Very High, High, Medium and Low.

User Segmentation

Very High Value Segment



Order Value Range : \$950 - \$1950

Average Cart Value: \$1350

Top Products: Conard Wingtip Boot,
Boydstun Monk Strap, Micro-Print Cotton

Blazer, Tailored Tweed Coat





Total Users: 335

Order Value Range : **\$225 - \$850**

Average Cart Value: \$375

Top Products **Tabor Wingtip**, **Mini Dash Windowpane Shirt**, **Regular Fit Garment Washed Chino**, **Ombré Stripe Sweater**

Mid Value Segment



Total Users: 907

Order Value Range: \$15 - \$250 Average Cart Value: \$130

Top Products: Textured Arrow Windowpane Point-Collar Shirt, Wallace Chukka, Regular Fit Garment Washed Chino, Allister Wingtip



Low Value Segment

Total Users: 907

Order Value Range: \$15 - \$250 Average Cart Value: \$130

Top Products: Textured Arrow Windowpane Point-Collar Shirt, Wallace Chukka, Regular Fit Garment Washed Chino, Allister Wingtip



Thank you!