

ESP Error Codes for eSign API 2.1

Centre for Development of Advanced Computing (C-DAC)

Pune



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ESP Error Codes (based on eSign API 2.1 document and as defined by C-DAC)

SN	Error Code	Error Message	Originator	Error Type
1	ESP-701	Unknown error occurred in the Request OTP SSL Certificate	ESP	ESP
2	ESP-702	Unknown error occurred in the Request E-KYC SSL Certificate	ESP	ESP
3	ESP-703	Unknown error occurred in the Request eSign server SSL Certificate	ESP	ESP
4	ESP-704	Invalid e-Sign Transaction	ESP	ESP
5	ESP-705	Internal error occurred during encryption of the authentication information	ESP	ESP
6	ESP-706	Internal error occurred during process of PID XML	ESP	ESP
7	ESP-707	Invalid XML structure found during mapping the request XML	ESP	ESP
8	ESP-709	Exceeded the limit to generate OTP	ESP	ESP
9	ESP-710	User has cancelled the eSign Transaction	ESP	ESP
10	ESP-711	Invalid ASP Transaction sent along with ASP request	ESP	ESP
11	ESP-712	There is some problem at ASP service. Kindly contact ESP for more details	ESP	ESP
12	ESP-714	Invalid TKN value is received	ESP	ESP
13	ESP-715	Invalid TKN value corresponding to UID	ESP	ESP
14	ESP-716	Invalid Authentication ID	ESP	ESP
15	ESP-717	Aadhaar envelop XML version is empty or null	ESP	ESP
16	ESP-718	Invalid version of Aadhaar envelop XML	ESP	ESP
17	ESP-719	ts value of Aadhaar envelop XML is empty or null	ESP	ESP
18	ESP-720	Invalid ts value of Aadhaar envelop XML	ESP	ESP
19	ESP-721	TXN value of Aadhaar envelop XML is empty or null	ESP	ESP
20	ESP-722	Invalid TXN value of Aadhaar envelop XML	ESP	ESP
21	ESP-723	Invalid structure of Aadhaar envelop XML	ESP	ESP
22	ESP-724	aspId of Aadhaar envelop XML is empty or null	ESP	ESP
23	ESP-725	Invalid asp Id of Aadhaar envelop XML	ESP	ESP
24	ESP-726	Auth ID in Aadhaar envelop XML is empty or null	ESP	ESP
25	ESP-727	Invalid Auth ID in Aadhaar envelop XML	ESP	ESP
26	ESP-728	Internal Error occurred during the processing of Aadhaar Envelop XML	ESP	ESP
27	ESP-729	Invalid Transaction on Aadhaar Envelop XML	ESP	ESP
28	ESP-730	eSign server request and response transaction id are not same	ESP	ESP

SN	Error Code	Error Message	Originator	Error Type
29	ESP-731	e-KYC request and response transaction id are not same	ESP	ESP
30	ESP-732	OTP KUA request and response transaction id are not same	ESP	ESP
31	ESP-733	Read timeout while connecting to KUA OTP Service	ESP	ESP
32	ESP-734	Connection timeout while connecting to KUA OTP Service	ESP	ESP
33	ESP-735	Connection refused while connecting to KUA OTP Service	ESP	ESP
34	ESP-736	Unable to connect to KUA OTP Service	ESP	ESP
35	ESP-737	Read timeout while connecting EKYC Service	ESP	ESP
36	ESP-738	Connection timeout while connecting KUA EKYC Service	ESP	ESP
37	ESP-739	Connection refused while connecting KUA EKYC Service	ESP	ESP
38	ESP-740	Unable to connect to KUA EKYC Service	ESP	ESP
39	ESP-802	Record exists, duplicate record not allowed	ESP	ESP
40	ESP-803	Invalid eSign XML Structure	ESP	ESP
41	ESP-804	e-Sign service resulted in Internal server error. Kindly contact ESP for more details	ESP	ESP
42	ESP-805	Invalid response XML received from KUA. Kindly contact ESP for more details	ESP	ESP
43	ESP-806	Unable to connect with e-Sign server. Kindly contact ESP for more details	ESP	ESP
44	ESP-812	Invalid version of the eSign Request	ESP	ESP
45	ESP-813	Invalid value of the sc attribute in the eSign request	ESP	ESP
46	ESP-814	Invalid Authentication XML	ESP	ESP
47	ESP-818	No XML Digital Signature Found, request is discarded	ESP	ESP
48	ESP-824	Invalid Transaction Id	ESP	ESP
49	ESP-825	Invalid value of the aspld	ESP	ESP
50	ESP-827	Could not parse the XML Digital Signature, request is discarded	ESP	ESP
51	ESP-828	XML Digital Signature validation failed, request is discarded	ESP	ESP
52	ESP-829	Invalid value of Input element	ESP	ESP
53	ESP-830	problem in signing the XML	ESP	ESP
54	ESP-843	eSign version is null or Empty	ESP	ESP
55	ESP-844	eSign Request SC is null or Empty	ESP	ESP
56	ESP-845	UID number is null or Empty	ESP	ESP
57	ESP-846	Auth Mode is null or Empty	ESP	ESP
58	ESP-847	Invalid value of AuthMode.	ESP	ESP
59	ESP-848	Response Signature Type is null or Empty	ESP	ESP

SN	Error Code	Error Message	Originator	Error Type
60	ESP-849	Invalid Response Signature Type	ESP	ESP
61	ESP-851	Document Should contain at least one Input hash element	ESP	ESP
62	ESP-853	Document Input hash Id is null or Empty	ESP	ESP
63	ESP-854	Invalid Id of Input Hash Document element	ESP	ESP
64	ESP-857	Document Input hash Algorithm is null or Empty	ESP	ESP
65	ESP-858	Invalid Hash Algorithm of Input Hash element	ESP	ESP
66	ESP-859	InputHash element value is null or Empty	ESP	ESP
67	ESP-860	Invalid InputHash element value	ESP	ESP
68	ESP-861	Response URL is Empty	ESP	ESP
69	ESP-869	Document element is null or Empty	ESP	ESP
70	ESP-872	eSignclass attribute is null or Empty	ESP	ESP
71	ESP-875	Invalid value of common name from e-KYC	ESP	ESP
72	ESP-876	Invalid value of UID from e-KYC	ESP	ESP
73	ESP-877	Invalid value of pseudonym	ESP	ESP
74	ESP-881	ASP Public certificate is expired or not valid	ESP	ESP
75	ESP-885	Invalid value of ekycId attribute	ESP	ESP
76	ESP-886	ekycIdType attribute value is null or empty	ESP	ESP
77	ESP-887	Invalid value of ekycIdType attribute	ESP	ESP
78	ESP-889	Invalid value of docInfo attribute	ESP	ESP
79	ESP-890	docInfo attribute value is null or empty	ESP	ESP
80	ESP-891	An internal error encountered while processing your OTP request	ESP	ESP
81	ESP-892	An unidentified error occurred during the processing of your OTP request	ESP	ESP
82	ESP-893	An unidentified error occurred during the processing of your e-sign validation request	ESP	ESP
83	ESP-895	Unknown error occurred during the process of e-sign request processing	ESP	ESP
84	ESP-896	Invalid value of ResponseUrl attribute	ESP	ESP
85	ESP-898	Invalid authentication information received from the e-authentication page	ESP	ESP
86	ESP-902	Invalid ASP ID. It is Empty or null	ESP	ESP
87	ESP-903	Invalid ASP ID. It may not exist or may be inactive	ESP	ESP
88	ESP-907	Request Time Stamp is Empty or null	ESP	ESP
89	ESP-908	Request Time Stamp is not valid. Please check the server time	ESP	ESP
90	ESP-909	Transaction Id is Empty or null	ESP	ESP
91	ESP-911	Invalid Signature on Input XML. Please use the corresponding certificate mapped with ESP	ESP	ESP
92	ESP-991	ESP Database Connectivity Error	ESP	ESP

SN	Error Code	Error Message	Originator	Error Type
93	ESP-993	Invalid response received from eSign Server. Kindly contact ESP for more details	ESP	ESP
94	ESP-994	Error from KSA Server	ESP	ESP
95	ESP-995	Unknown CIDR Error	ESP	ESP
96	ESP-999	Unknown Error	ESP	ESP
97	ESS119	Error generating Certificate Request	ESP	ESP
98	ESS131	Invalid Sign Server Request Xml	ESP	ESP
99	ESS132	Unknown Error	ESP	ESP
100	ESS133	Xml Digital signature not found	ESP	ESP
101	ESS134	Xml Digital signature Data Mismatch	ESP	ESP
102	ESS135	Xml Digital signature Validation Failed	ESP	ESP
103	ESS136	Xml Digital signature Marshalling Exception	ESP	ESP
104	ESS137	Duplicate Transaction ID	ESP	ESP
105	ESS138	Bad Request	ESP	ESP
106	ESS139	Invalid CA Response	ESP	ESP
107	ESS141	Error generating digest Info	ESP	ESP
108	ESS142	Invalid input Doc hash	ESP	ESP
109	ESS143	Error generating PKCS7 Object	ESP	ESP
110	ESS144	Issuer Certificate Expired	ESP	ESP
111	ESS145	Invalid Issuer Certificate	ESP	ESP
112	ESS146	Invalid Certificate	ESP	ESP
113	ESS147	Error Building Document	ESP	ESP
114	ESS148	Error connecting HSM	ESP	ESP
115	ESS149	Error on Signing digest Info	ESP	ESP
116	ESS150	ESign Server Busy	ESP	ESP
117	ESS151	Invalid Txn Id Received from CA Response	ESP	ESP
118	ESS152	Error in CA Response	ESP	ESP
119	ESS153	CA Connection fail	ESP	ESP
120	ESS155	Internal Server Error	ESP	ESP
121	ESS156	FormC is empty	ESP	ESP
122	ESS157	FormC is Invalid	ESP	ESP
123	CA01	CSR Data cannot be empty	ESP	ESP
124	CA02	Txn cannot be empty	ESP	ESP
125	CA03	Time stamp cannot be empty	ESP	ESP
126	CA04	ver cannot be empty	ESP	ESP
127	CA06	Unknown Error	ESP	ESP
128	CA07	Invalid Time stamp	ESP	ESP
129	CA08	Error in generating DSC	ESP	ESP
130	CA09	Error in connection to HSM	ESP	ESP
131	CA10	Duplicate TXN ID	ESP	ESP
132	CA11	Invalid Version	ESP	ESP
133	CA12	Invalid TXN ID	ESP	ESP
134	CA13	Invalid CSR	ESP	ESP

SN	Error Code	Error Message	Originator	Error Type
135	CA14	CSR verification failed	ESP	ESP
136	OT01	Xml is invalid	AUA	AUA
137	OT02	Code invalid	AUA	AUA
138	OT03	Internal server error (Data Base)	AUA	AUA
139	OT04	MPLS connectivity failed CDAC to UID	AUA	AUA
140	OT05	No response from UID	ASA	ASA
141	OT10	Unknown error	ASA	ASA
142	OT11	Xml is invalid	ASA	ASA
143	OT12	Sub aua code invalid	ASA	ASA
144	OT13	Internal server error (Signature Problem)	ASA	ASA
145	OT14	Internal server error (AUA to ASA connectivity failed)	ASA	ASA
146	OT15	License key invalid	AUA	AUA
147	OT16	Internal server error (Data Base)	AUA	AUA
148	OT17	Internal server error (Response error)	AUA	AUA
149	OT99	Unknown error	AUA	AUA
150	OT4A	UIDAI not responded within the time limit- Read timed out	UIDAI	AUA
151	OTA4	UIDAI not responded within the time limit- Read timed out	UIDAI	AUA
152	OT4B	Connection closed by the UIDAI server Emergency outage or system restart or application	UIDAI	AUA
153	OT4C	not found at UIDAI server	UIDAI	AUA
154	OTC4	Emergency outage or system restart or application not found at UIDAI server	UIDAI	AUA
155	SA4A	UIDAI not responded within the time limit- Read timed out	UIDAI	AUA
156	SA4B	Connection closed by the UIDAI server	UIDAI	AUA
157	KS01	Xml invalid	AUA	AUA
158	KS02	Code invalid	AUA	AUA
159	KS03	Internal server error (Data Base)	AUA	AUA
160	KS04	MPLS connectivity failed CDAC to UID	AUA	AUA
161	KS05	No response from UID	KSA	KSA
162	KS10	Unknown error	KSA	KSA
163	KS11	Xml invalid	KSA	KSA
164	KS12	Sub aua code invalid	KSA	KSA
165	KS13	Internal server error (Data base)	KSA	KSA
166	KS14	Internal error (Signature error)	KSA	KSA
167	KS15	Internal server error (KUA to KSA connectivity failed)	KUA	KUA
168	KS16	license key invalid	KUA	KUA
169	KS17	Kyc Decryption error	KUA	KUA
170	KS18	Internal server error (Response error)	KUA	KUA

SN	Error Code	Error Message	Originator	Error Type
171	KS99	Unknown error	KUA	KUA
172	KS20	Request xml reading error	KUA	KUA
173	KS21	Temporary deactivated	KUA	KUA
174	KS22	Invalid udc	KUA	KUA
175	KS4A	UIDAI not responded within the time limit- Read timed out	KUA	KUA
176	KS4B	Connection closed by the UIDAI server	KUA	KUA
177	K-100	Resident authentication failed	UIDAI	UIDAI
178	K-200	Resident data currently not available	UIDAI	UIDAI
179	K-540	Invalid KYC XML	UIDAI	UIDAI
180	K-541	Invalid KYC API version	UIDAI	UIDAI
181	K-542	Invalid resident consent (“rc” attribute in “AgentKYCReq” element)	UIDAI	UIDAI
182	K-543	Invalid timestamp (“ts” attribute in “AgentKYCReq” element)	UIDAI	UIDAI
183	K-544	Invalid resident auth type (“ra” attribute in “AgentKYCReq” element does not match what is in PID block)	UIDAI	UIDAI
184	K-545	Resident has opted-out of this service	UIDAI	UIDAI
185	K-546	Invalid value for “pfr” attribute	UIDAI	UIDAI
186	K-550	Invalid Uses Attribute	UIDAI	UIDAI
187	K-551	Invalid Txn namespace	UIDAI	UIDAI
188	K-552	Invalid License key	UIDAI	UIDAI
189	K-569	Digital signature verification failed for KYC XML	UIDAI	UIDAI
190	K-570	Invalid key info in digital signature for KYC XML	UIDAI	UIDAI
191	K-600	AUA is invalid or not an authorized KUA	UIDAI	UIDAI
192	K-601	ASA is invalid or not an authorized KSA	UIDAI	UIDAI
193	K-602	KUA encryption key not available	UIDAI	UIDAI
194	K-603	KSA encryption key not available	UIDAI	UIDAI
195	K-604	KSA Signature not allowed	UIDAI	UIDAI
196	K-605	Neither KUA key nor KSA encryption key are available	UIDAI	UIDAI
197	K-955	Technical Failure	UIDAI	UIDAI
198	K-999	Unknown error	UIDAI	UIDAI

Error Code, Error Description with Reason / Resolution by UIDAI

Error Code	Error Description	Reason / Resolution
110	Aadhaar Number Doesn't have Email ID	Resident's email ID is not registered with Aadhaar. Resident may be asked to Register his/her mail id in Aadhaar
111	Aadhaar Number Doesn't have Mobile Number	Resident's mobile number is not registered with Aadhaar. Resident may be asked to Register his/her mobile number in Aadhaar
950	Could not generate or Send OTP	UIDAI Error
952	OTP Flooding error	Multiple OTPs are requested in short period of time. eSign Application shall ensure that resend OTP option is enabled only after 30 seconds or more as appropriate
953	Exceeded the OTP Generation Limit	Multiple OTPs are requested without submitting. Application shall ensure that resend OTP option is enabled only after 30 seconds or more as appropriate.
994	Aadhaar deactivated due to deceased status	To re-activate Aadhaar, please visit Aadhaar Centre and update biometrics or approach regional office of UIDAI.
996	Aadhaar Suspended	Resident's Aadhaar is suspended. Resident may be asked to visit Aadhaar Enrolment Centre and update his/her Aadhaar
997	Aadhaar suspended (Aadhaar is not in authenticatable status)	Your Aadhaar is suspended. Please approach nearest UIDAI Regional Office with valid POI Document.