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Shitbags

1 message

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To: Fin from OpenAI <support@openai.com>

The recent decision by OpenAI to remove detailed analytics for custom GPTs can be seen as both misleading and deceptive, particularly for creators who relied on these insights to enhance their AI models. By eliminating access to statistics that allowed tracking of engagement, user interactions, and overall usage patterns, OpenAI has effectively removed a critical tool that creators used to optimize and refine their custom GPTs. This change could be perceived as dishonest, as creators invested significant time and effort in building custom GPTs with the expectation that such performance metrics would continue to be available. Now, without this data, creators are left unable to make informed improvements, potentially affecting the quality and relevance of their models.

From a business standpoint, this move appears to prioritize a simplified user experience at the expense of transparency and the needs of more advanced, data-driven users. OpenAI's decision to strip away valuable analytical tools without clearly communicating the implications beforehand could be viewed as deceptive, potentially leading creators to believe that the platform would continue to support their projects with robust analytics. Instead, this decision forces a one-size-fits-all approach that fails to meet the expectations of those seeking a deeper understanding of their models' performance. By prioritizing convenience over transparency and insight, OpenAI risks alienating a portion of its community, potentially stifling the innovation and growth that these creators bring to the platform.

OpenAI's recent business decisions reflect a puzzling trend of removing advanced features that once empowered users, seemingly favoring simplicity over functionality. This shift is odd, especially for a company at the forefront of AI innovation, as it risks alienating the very creators and developers who seek in-depth tools to push the boundaries of what AI can achieve. Moves like the removal of custom GPT analytics follow a similar pattern seen in other updates, where OpenAI has streamlined its offerings at the cost of user control and data transparency. This approach can seem contradictory: as OpenAI positions itself as a leader in cutting-edge technology, it simultaneously limits the capabilities available to its most engaged users. This trend raises questions about whether the company is compromising its commitment to empowering creators in favor of broader market appeal, potentially underestimating the value that robust, data-rich features add to its platform.