

# Overcoming Maintainer DDoS

@jhchen

# Github Issues

- Anyone can create an issue for any reason
- More time and effort for a **complete** and **thoughtful** response
- Characteristics of ideal Denial of Service attack
- End up spending all time answering Issues instead of building features

# What Didn't Work....



(Actual comment in rejected Quill PR)

# Ask for Clarification

- Can you elaborate?
- What did you mean by x?
- Immediately tells user you are paying attention and want to help
- Not spending time guessing at all the possibilities



jhchen commented on Jul 27

Quill member



Can you elaborate?



jhchen commented on Jul 27

Quill member



Can you elaborate?



commented on Jul 27 • edited



@jhchen Well, we have an instance of the text editor and when the user clicks "save," we want to extract the html and store it in our DB so that another app can use the html. The way I'm extracting the HTML is by

```
this.editor.container.innerHTML.replace(/>\s+</g, '>&nbsp;<')
```

So basically I'm diving into the editor object and accessing the innerHTML property. That pulls something from the editor and puts it in the database fine. It also works fine when we pull that string **from** the database and .pasteHTML into the editor. The issue is when I try to paste that html string into my other application, it's not keeping the format. For example, we have an image and some text that we used the editor for and extracted the html, then stored it in the DB (from quill). Now, when we use that same html string in our other application, the image is pretty small and not aligned properly, and the text is surrounded by a white box/background. This is an example of the string we are getting from Quill.



commented on Jul 27



**@jhchen** Disregard this. I figured it out. I was targeting `quill.container.innerHTML` instead of `quill.container.firstChild.innerHTML`

“Ask for clarifications”

- @jhchen