

Kendall Notation

M/M/1

$(\overset{\swarrow}{a}/\overset{\swarrow}{b}/c): (d/e/f)$

a = Input(s) / Arrival time distribution

a/b { M : Poisson arrival distribution. (w)
 D : Deterministic arrival distribution
 E_k : Erlangian / Gamma inter-arrival distribution
 GI : General Independent distribution
 G : General distribution

b = Output(s) / Departure time distribution

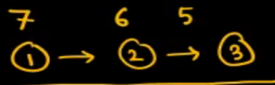
c = number of service channels.

d = service discipline.

e = Maximum number of customers.

f = Calling source.

λ = mean arrival time



$\boxed{Q} \square \square \frac{7+6+5}{3} = 6$

μ = mean service time



$\boxed{Q} \frac{4+5+2}{3} = \frac{11}{3}$

ρ = utilization factor

$$= \frac{\lambda}{\mu}$$

$$\rho < 1$$

$$\rho = 1$$

$$\rho > 1$$

n = number of units in the system

$P_n(t)$ = Probability of exactly ' n ' units in the system at time ' t '.

C = number of parallel servers.

$$\lambda = 6 \text{ min}$$

$$\mu = 10 \text{ min}$$

$$\rho = \frac{\lambda}{\mu} = \frac{6 \text{ min}}{10 \text{ min}} = 0.6$$

$(a/b/c) : (d/e/f)$
 $(M/M/1) : (FCFS / \infty / \infty)$ }

10 car/hour

10 car/60 min

1 car / 6 min

6 car/hour

6 car/60 min

1 car / 10 min