**Service Delivery Plan – Perth North**

# About Communicare

# Our aspiration is to create strong, safe and inclusive communities for people to participate to their full potential. Established in 1977, Communicare’s purpose is to inspire, support and empower people to positively change their lives, sustain change, and live a life of their choice in an inclusive community.

# Our Services Children, Youth and Family Services, Inclusion Services, Education and Training Services, Employment Services, Family Violence and Justice services, White Ribbon Australia

# ParentsNext

# Helping eligible parents to plan and prepare for employment by the time their children go to school.

**ParentsNext Locations**

Butler, Joondalup, Scarborough, Morley, Midland & Ellenbrook

# What will we do for you?

# Develop a personalised Participation Plan to capture your hopes, goals, strengths and skills

# Provide Participants with additional funding for education and work readiness preparation and support

# Monitor your progress throughout the program

# Enable you to have regular contact with a ParentsNext Facilitator to support you to achieve your goals.

# What support can you expect from us?

* Links to local community services and activities, such as training and education, childcare services and other services
* Confidential family support with inclusivity for all cultures
* A child friendly, safe and easily accessible environment
* A Hub for parents to share experiences and participate in informal learning and social activities
* Monthly morning teas at main sites to discuss opportunities and parenting skills
* ParentsYES program – provide assistance to improve skills and employability
  + - Online modules to improve skills in specific areas
    - Availability of on-site Participant computers to undertake job search/study search

# How can you have a say?

If you would like to provide feedback, please contact us via;

* Face-to-Face - Speak to your ParentsNext Facilitator on site
* Phone - (08) 9251 5777
* Email - parentsnext@communicare.org.au
* Online Feedback & Complaints Form (www.communicare.org.au)

You can also contact the Employment Services National Customer Service Line on 1800 805 260.