**yourtown logo
We help hundreds of thousands of young people each year by powering a range of service offerings,to help support them throughdifficult challenges.**

**OUR SERVICE DELIVERY PLAN**

**A GUIDE FOR PARTICIPANTS**

**PARENTSNEXT**

**Our goal**

Our goal for ParentsNext is to empower parents to embrace life changes, improve their skills and self-confidence, and achieve their education and employment goals.

**Who are we?**

Since 1961, **yourtown** has been tackling the issues impacting the lives of young people in Australia. Today, these include mental health and unemployment, and issues like domestic and family violence. We take the time to listen, understand and encourage young people to find their place. We operate across four states, employing over 700 people who are committed to helping young people build brighter futures.

Last financial year we responded to the needs of tens of thousands of children, young people and families who reached out for help. We teach essential work and life skills, and provide opportunities to gain valuable experience to achieve positive long term outcomes.

**How will we help?**

You’ll be greeted by friendly staff who understand that your children are your first priority. We’ll provide you with a safe and supportive child-friendly space with pram access.

During the initial period, we’ll help you identify your strengths and personal goals, your interests, aspirations, skills and any practical challenges you face to studying or getting a job.

We’ll work with you to develop a plan to suit your individual needs and circumstances, including any cultural and/or language considerations. Your plan will set out:

* your short and long-term education and employment goals
* the best pathway for achieving those goals
* the activities that you’ll be undertaking to get ready for work
* how **yourtown** will help you address any challenges you may face to finding a job

We’ll maintain regular contact with you, provide appointment reminders and support you to attend activities.

If returning to education and training is part of your plan, we’ll help connect you with schools, TAFE or alternative education and provide you with support to help you settle into your studies.

If your immediate goal is finding employment, we’ll help you prepare for the world of work. **yourtown** will provide activities designed to help you combine your parenting responsibilities with employment successfully. These activities can include:

* exploring career options and training pathways
* employability skills training (e.g., workplace expectations and core competencies)
* practical assistance (e.g. organising childcare, accessing reliable transport, obtaining documents/clothing/equipment and a drivers licence)
* help in finding a job or volunteering (e.g. searching for positions, preparing quality resumes and applications, and presentation and interview skills training)
* provide literacy and numeracy assessment and support
* personal development, life skills and self-care programs to work with you to build confidence and capacity to secure employment
* parenting tips and workshops (e.g. self organisation, time management, relationships and supporting children’s learning and development)

**Connecting with our networks**

We’ll work with employers, education and training providers, and with community organisations to help you:

* find specialist agencies and local support services within the community including those that provide specialist support for cultural, social and non-vocational needs
* connect with other parents working towards similar goals
* access childminding on site while you’re attending training
* find employers for entry level training and structured career development
* organise visits to employers and practical work experience
* access to Government subsidies including Wage Subsidies and Relocation Assistance etc. (if eligible)

**Contact us to find out more!**

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