SOUVIK NANDI

Senior Software Engineer | Al & Automation Enthusiast | Azure & .NET Expert

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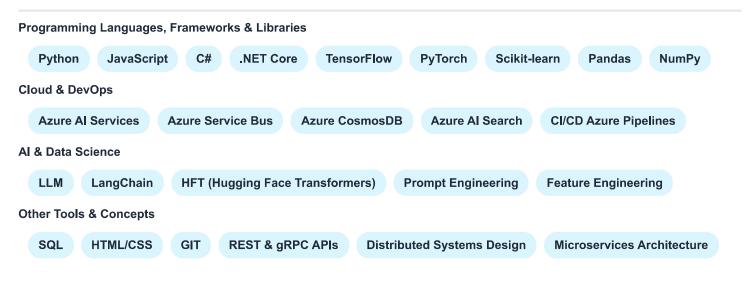
Summary

Results-driven Senior Software Engineer with 7+ years of experience building scalable backend systems and enterprise-grade applications. Currently at Microsoft, driving cloud-native solutions and Al-powered innovations.

Specialized in: Azure .NET (C#) Python Azure Al Services LLM Integration Prompt Engineering

Proven track record in leading complex projects, improving performance, and resolving production issues. Designed intelligent backend workflows integrating LLMs for document analysis, recommendation engines, and Al-based process optimization.

Skills



✓ Experience



Microsoft

Software Engineer 2

Dec 2022 - Present | Hyderabad, India

- Architected and led the Azure Event Management platform, enabling intelligent auto-healing and self-diagnostic capabilities using Al-based log and telemetry anomaly detection.
- Developed a **Smart Subscription system** integrating Azure Al Search and OpenAl, achieving automated event correlation and reducing triage time by **60%**.
- Built an internal Al assistant using Azure OpenAl and Teams transcripts, improving engineering onboarding and support productivity by 40%.
- Led architectural design for privacy-resilient distributed systems using C#, .NET, and Cosmos DB, integrating ML-based throttling for high-load services.
- Implemented a secure dynamic execution engine for customer-submitted code in isolated environments with Azure ML model selection for runtime decision-making.
- Proficient in threat modeling, performance tuning, and seamless integration of Al pipelines in cloud-native architectures.



- Designed and developed the core Azure Event Management platform to support mission-critical app resiliency and intelligent escalation workflows.
- Introduced AI-enhanced case routing using text classification and similarity models, improving case assignment accuracy.
- Worked on event-driven architecture and integrated early anomaly detection using Python and Azure ML to preemptively flag outages.

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Senior Software Engineer

Feb 2021 - Nov 2021 | Bangalore, India

- Led development for **Scout Enterprise**, driving improvements in task mining, user behavior modeling, and interactive UI visualizations.
- Architected critical components for Scout's real-time data ingestion and rendering pipeline, improving latency and throughput by 35%.
- Mentored junior engineers, reviewed architecture proposals, and contributed to technical design discussions across teams.

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Soroco

Software Engineer

Aug 2019 - Jan 2021 | Bangalore, India

- Built and maintained core APIs and workflow logic for **Process Designer**, enabling scalable process automation across enterprises.
- Integrated data visualizations and flow-based tools to allow business users to configure and simulate workflows with ease.
- Worked closely with product and QA teams to launch stable feature rollouts and conduct regression testing.



Kreeti Technologies Pvt. Ltd.

Web Engineer

Nov 2017 – Aug 2019 | Kolkata, India

- Migrated legacy systems and optimized complex database queries for Clockwork Recruiting, improving performance and data integrity.
- Developed **Smart Gardener** from scratch—a dynamic crop recommendation tool with Stripe payment integration and responsive frontend.
- Scaled Faburica's cloud infrastructure using load balancers, autoscaling, and the ELK stack for log analytics and monitoring.



Indian Institute of Technology, Guwahati Research Intern

Jan 2016 - Feb 2016 | Guwahati Area, India

- Pioneered research at the User Centric Computing & Networking Lab, leading to a methodology that reshaped user experience design.
- Developed A Linear Algebraic Approach to Determine a Common Ordered Scan Path, an algorithm that increased eye-tracking accuracy by 80%, now adopted in IITG for VR technologies development.
- Architected an innovative annotation feature for an ICT-based E-Learning System, boosting student engagement.
- Conducted high-stakes server load testing for an ICT-based E-Learning System, ensuring flawless performance
 under extreme conditions and enabling the platform to support over 1 million concurrent users during online
 education surges.





Kalyani Government Engineering College

Coordinator Cryptix 2017, Espektro (Part-time)

Masterminded the CRYPTIX 2017 event during ESPEKTRO 2017 (technical fest of KGEC), transforming it into the WBUTs largest online cryptography challenge, attracting over 1000+ participants from 50+ colleges.



Kalyani Government Engineering College

Web Developer, Espektro 2017 (Part-time)

Jan 2017 – Feb 2017 | West Bengal, India

Revolutionized the digital presence of ESPEKTRO 2017 (technical fest of KGEC) by designing a 3D animated and interactive website using **three.js** and advanced web technologies, driving a **200% increase** in event registrations.

Education



Kalyani Government Engineering College

B.Tech, Computer Science & Engineering

2013 - 2017

CGPA: 8.3/10

- Conducted multiple tech events, including organizing workshops and competitions during ESPEKTRO 2017.
- Founded the Robotics Club, fostering innovation and hands-on learning in robotics and automation among students.
- Finalist in the Smart India Hackathon 2017, working on a project analyzing climate changes based on migratory bird data, contributing to environmental research.



Hariyana Vidya Mandir

Science, AISSCE

2012 - 2013

Percentage: 92.5%

- Excelled in the AISSCE Science stream, securing 92.5%.
- Awarded the Merit Scholarship for academic performance and leadership in science exhibitions.

Projects

Leetcode Extractor

Apr 2025

 Developed a tool to extract data from Leetcode, enabling users without premium access to search, filter, and sort problems by companies and other parameters, and access editorials.

Link: simpleandsmart.org

Linear Algebraic Approach for Eye Gaze Scan Path

= Jan 2016 – Feb 2016

· Researched and developed a method to determine a common ordered scan path from eye gaze data of multiple users.

Technologies Used: Linear Programming

Associated with: Indian Institute of Technology, Guwahati

Automated Scoring Application for Student Essays

iii Dec 2016 – May 2017

• Designed an application to automatically score student essays and short answers using NLP techniques.

Technologies Used: Python NLTK

Video Categorization for Scene Change Detection

■ Dec 2015 – Apr 2017

• Built a system to categorize videos by detecting scene changes and identifying characters in movies.

Technologies Used: MATLAB XILINX ModelSim

· Associated with: Kalyani Government Engineering College

Object Identification Using Canny Edge Detection

■ Dec 2016 – Apr 2017

• Developed a system to identify objects in images using the Canny Edge Detection algorithm.

</> Technologies Used: MATLAB

· Associated with: Kalyani Government Engineering College

A Bar Charts Application

⊞ Oct 2017

• Developed a web application to create and visualize bar charts with interactive features.

Technologies Used: ReactJS HTML5 Bootstrap3

GitHub: github.com/souviknandi24/bar-charts

An Event Task Management Webapp

iii Sep 2017

• Built a web application to manage tasks and schedules for events, improving team coordination.

Technologies Used: Ruby on Rails MySQL HTML5 Bootstrap3

GitHub: github.com/souviknandi24/eventask

Online Job Portal

苗 Apr 2017

· Created a platform for job seekers to search and filter relevant job postings efficiently.

</> Technologies Used: PHP MySQL HTML5 CSS3 Bootstrap3 JavaScript



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Natural Language Processing





