

# S Sowbagya Lakshmi

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## SUMMARY

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Final-year Computer Science Engineering (AI) student with hands-on experience in Python, Machine Learning, Deep Learning, and ServiceNow ITSM. Built and deployed ML models using TensorFlow and scikit-learn, achieving up to 92% accuracy. ServiceNow CSA certified, with experience in workflow automation and incident management. Seeking entry-level Software / AI Engineer roles.

## EDUCATION

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- **Bachelor of Technology in Computer Science and Engineering (AI & ML)** 2022 – 2026  
G. Pullaiah College of Engineering and Technology CGPA: 8.55/10
- **Intermediate (MPC)** 2020 – 2022  
Akshara Sree Junior College GPA: 7.93/10
- **Secondary School (State Board)** 2019 – 2020  
Kiddy's EM&TM School GPA: 9.83/10

## SKILLS

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- **Programming Languages:** Python, Java, C, SQL, HTML, CSS, JavaScript
- **Database:** MySQL, MongoDB
- **Technologies:** Artificial Intelligence, Machine Learning, Deep Learning, Data Analysis
- **Tools & Libraries:** NumPy, Pandas, scikit-learn, TensorFlow, Keras, OpenCV, Excel, Power BI, Git, GitHub, Jupyter Notebook

## INTERNSHIPS & TRAININGS

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- **RiseUp with ServiceNow Training Program — ServiceNow** Jun 2025 – Sept 2025
  - Gained practical experience with ServiceNow fundamentals, ITSM workflows, including Incident, Problem, and Change Management, along with workflow automation.
- **AI/ML Intern — SmartBridge & APSCHE** Jun 2025 – Aug 2025
  - Built supervised ML models using Python and scikit-learn, achieving measurable performance improvements through systematic hyperparameter tuning.
  - Collaborated with team members to analyze datasets and present insights.

## PROJECTS

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- **HematoVision: Blood Cell Classification** GitHub
  - Implemented a ResNet50-based CNN using TensorFlow and OpenCV; trained on 12,000 images achieving 92% accuracy.
- **Weather Forecasting Web Application** GitHub
  - Developed a responsive web application using HTML, CSS, JavaScript, Bootstrap, and OpenWeatherMap API.

## CERTIFICATIONS

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- ServiceNow Certified System Administrator (CSA) — ServiceNow
- Fundamentals of Deep Learning — NVIDIA
- Getting Started with Artificial Intelligence — IBM
- Cloud Computing - NPTEL