

S Sowbagya Lakshmi

sowbagyalakshmisakaray@gmail.com · 9985907165 · GitHub · LinkedIn

SUMMARY

Final-year Computer Science Engineering (AI) student with hands-on experience in Python, Machine Learning, Deep Learning, and ServiceNow ITSM. Built and deployed ML models using TensorFlow and scikit-learn, achieving up to 92% accuracy. ServiceNow CSA certified, with experience in workflow automation and incident management. Seeking entry-level Software / AI Engineer roles.

EDUCATION

- | | |
|---|---------------|
| • Bachelor of Technology in Computer Science and Engineering (AI & ML) | 2022 – 2026 |
| G. Pullaiah College of Engineering and Technology | CGPA: 8.55/10 |
| • Intermediate (MPC) | 2020 – 2022 |
| Akshara Sree Junior College | GPA: 7.93/10 |
| • Secondary School (State Board) | 2019 – 2020 |
| Kiddy's EM&TM School | GPA: 9.83/10 |

SKILLS

- **Programming Languages:** Python, Java, C, SQL, HTML, CSS, JavaScript
- **Database:** MySQL, MongoDB
- **Technologies:** Artificial Intelligence, Machine Learning, Deep Learning, Data Analysis
- **Tools & Libraries:** NumPy, Pandas, scikit-learn, TensorFlow, Keras, OpenCV, Excel, Power BI, Git, GitHub, Jupyter Notebook

INTERNSHIPS & TRAININGS

- | | |
|---|----------------------|
| • RiseUp with ServiceNow Training Program — ServiceNow | Jun 2025 – Sept 2025 |
| – Gained practical experience with ServiceNow fundamentals, ITSM workflows, including Incident, Problem, and Change Management, along with workflow automation. | |
| • AI/ML Intern — SmartBridge & APSCHE | Jun 2025 – Aug 2025 |
| – Built supervised ML models using Python and scikit-learn, achieving measurable performance improvements through systematic hyperparameter tuning. | |
| – Collaborated with team members to analyze datasets and present insights. | |

PROJECTS

- | | |
|--|--------|
| • HematoVision: Blood Cell Classification | GitHub |
| – Implemented a ResNet50-based CNN using TensorFlow and OpenCV; trained on 12,000 images achieving 92% accuracy. | |
| • Weather Forecasting Web Application | GitHub |
| – Developed a responsive web application using HTML, CSS, JavaScript, Bootstrap, and OpenWeatherMap API. | |

CERTIFICATIONS

- ServiceNow Certified System Administrator (CSA) — ServiceNow
- Fundamentals of Deep Learning — NVIDIA
- Getting Started with Artificial Intelligence — IBM
- Cloud Computing - NPTEL