

# JUAN PINA-SANZ

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## PROFESSIONAL SUMMARY

A fresh graduate of Computer Science, I have a passion for software development and a desire to build applications that help people. Through my work experiences and academic pursuits, I have developed strong team-based skills and a proficiency to lead and coach others. My career goal is to grow and work as a software engineer in application development.

## SKILLS

- Java
- C++
- Python
- C#
- JavaScript
- SQL
- Object Oriented Design
- Git
- Agile
- Workflows and queries
- Leadership
- Communication

## WORK HISTORY

### SAN DIEGO STATE UNIVERSITY

*Student Developer / Application Administrator | San Diego, CA | February 2020 - Current*

IT Division, ServiceNow Deployment.

- As a Developer, I work on the ServiceNow platform to produce a comprehensive and robust Service Catalog and Service Portal for campuswide use.
- As a Developer, I utilize ServiceNow's Studio tools to design and implement the Mobile Agent application for IT Service Management use at SDSU.
- As an Application Administrator, I work on the ServiceNow platform to manage and address requests and changes for process and end users.

### SAN DIEGO STATE UNIVERSITY

*Student Assistant | San Diego, CA | October 2019 - June 2020*

IT Division, Instructional Technology Services.

- Tasked with providing support to staff and faculty with academic technologies such as Canvas, Blackboard, Zoom and other software critical to user experiences.
- Develop a web-based application to convert Excel files using Python Pandas data analysis tool and Flask.
- Leverage AWS's boto3 Python API and Mediasite's REST API to produce lecture audio subtitles for Canvas and Blackboard use.

### BEST BUY

*Various Positions | San Diego, CA | November 2010 - October 2019*

- Coach and assist store employees with the utilization of inventory and merchandising systems.
- Act as team coordinator leading teams of 6 or more on weekly inventory integrity procedures.

## EDUCATION

### BACHELOR'S Computer Science

San Diego State University

*San Diego, CA | August 2020*

- Coursework in 3D Game Programming, Database Theory/Implementation, Wireless Networks and Mathematical Programming.

## ACCOMPLISHMENTS

- 2019 San Diego State University/Service Now Hackathon Winner.  
Participated in a week-long ServiceNow Bootcamp and Hackathon. Placed 1st out of nine competing teams.