

# SOWMYA C M

Quality Analyst

## Contact

### Address

Bengaluru, India 560085

### Phone

9686177382

### E-mail

sowmyacm97@gmail.com

## Skills

Manual Testing



System integration testing



Regression testing



Defect Tracking and  
Reporting



Scenarios and Use Cases



Manual test case  
preparation



Core Java



SQL



Selenium



Motivated software professional with 6 years of manual testing experience, a can-do attitude, and phenomenal time management skills. Seeking to be a part of progressive IT organization that gives the scope to utilize skills and simultaneously helps to increase the Knowledge.

Experience in designing, developing and implementing comprehensive QA test plans, scenarios, procedures and test cases, and infrastructure for assigned areas.

## Work History

Feb 2021 -

Current

### Quality Analyst

*IDrive Software Pvt Ltd, Bengaluru, India*

- Evaluated function, performance and design compliance of every product against design standards and customer needs.
- Creating Test cases, Test Data preparation and Test Execution and documentation
- Provided detailed reports on quality metrics to senior management, enabling informed decision-making regarding process improvements.
- Completed pre-implementation testing for new system modifications to assess potential impacts.
- Kept scripts and test cases updated with current requirements.
- Improved product quality by implementing rigorous testing procedures and adhering to industry standards
- Enhanced customer satisfaction by addressing and resolving complaints in timely manner, demonstrating commitment to exceptional service

Feb 2018 –

Jan 2021

### Software Engineer

*Infinite computer Solution*

- Creating Test cases, Test Data preparation and Test Execution and documentation
- Involved in maintaining Test Cases and Execution and test results through Test Management tool RQM..
- Involved in identifying and reporting issues.
- Involved in running jobs through Control-M
- Involved in generation of capitation claims and

validation

- Involved in uploading attachments in SA and searching the same in EDMS through various indexes
- Involved in writing queries and validating data
- Generation and Validation of Reports.

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## Education

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2013-2017

### **Bachelor of Engineering**

*Vivekananda Institute of Technology - Bengaluru, India*

Board: Visvesvaraya Technological University  
Belagavi

- Graduation with Distinction

2011-2013

### **Intermediate**

*Bharathiya Sanskruthi Vidyapeeth - Bengaluru, India*

Board: Karnataka PUC Board

- Distinction

2011

### **Matriculation**

*New Vikram Balaji High School - Bengaluru, India*

Board: Karnataka Secondary Education  
Examination Board

- Distinction

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## Certifications

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Manual Testing Certification

Payer Basic – Health care Payer Module

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## Personal Information

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- Date of Birth: 01/14/96
- Gender: Female
- Nationality: Indian
- Languages Known: English, Kannada and Hindi

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## Projects

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### **IDrive Cloud Storage web application:**

IDrive cloud storage applications enable customers to backup multiple PCs, Macs, iPhones, iPads, and Android devices into a single account. In addition, data from external hard drives can also be backed up.

#### Roles and Responsibilities:

- Creating Test cases, Test Data preparation and Test Execution and documentation.
- Involved in identifying and reporting issues.
- Involved in creation of test data.
- Involved in writing SQL queries and validating the data.
- Generation and Validation of Reports.

### **NH MCO, CONDUENT:**

Health Care Management System (MCO)

As part of this project enhancement like Business rules for modules like provider member and SA were reformed.

#### Roles and Responsibilities:

- Creating Test cases, Test Data preparation and Test Execution and documentation.
- Involved in maintaining Test Cases and Execution and test results through Test Management tool.
- Involved in identifying and reporting issues.
- Involved in running jobs through Control-M.  
Involved in generation of capitation claims and validation.
- Involved in writing queries and validating the data. Generation and Validation of Reports.

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## Disclaimer

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I hereby declare that all the above information furnished is true to the best of my knowledge and belief.