

User Acceptance Testing (UAT) Template

Date	3 December 2025
Team ID	
Project Name	SHOPEZ : E-commerce Application
Maximum Marks	

Project Overview:

Project Name: SHOPEZ : E-commerce Application

Description: ShopEase is a web-based e-commerce platform that allows customers to discover products, compare prices, check availability, and complete purchases online.

The system includes product listings, category management, cart and checkout flow, order tracking, seller dashboards, and admin management modules. The platform aims to simplify the online shopping experience and ensure smooth interactions between customers, sellers, and admins. Project Version: v1.0.0

Testing Period: 2025-12-03 to 2025-12-10

Testing Scope:

The UAT will validate the end-to-end functionality of the system, including:

- Customer & admin registration and login
- Product browsing & searching
- Category-based and filtered product discovery
- Add to cart & checkout
- Payment workflow
- Order placement & confirmation
- Order tracking (status updates)
- Seller product management
- Admin product approval flow
- Notifications to customers
- Order history
- Basic UI/UX validation
- Error handling and form validations

Requirements to be Tested:

- As a customer, I want to register, log in, and browse products easily.
- As a customer, I want to search, filter, and view product details.
- As a customer, I want to add items to my cart and complete checkout quickly.
- As a customer, I want to view my order status and track delivery.
- As a seller, I want to add products and manage inventory.

- As a seller, I want to add products and manage inventory.
- As a system user, I want secure login and protected payment processing.

Testing Environment:

Testing Environment

- URL: <https://shopease.example.com>
- Credentials:
 - Customer: customer@test.com / password123
 - Seller: seller@test.com / sellerpass
 - Admin: admin@test.com / adminpass

Test Cases:

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	Customer Registration	1. Open website 2. Click “Register” 3. Fill form & submit	Account created and redirected to dashboard	–	
...
TC-002	Customer Login	1. Open login page 2. Enter valid credentials 3. Click Login	Redirected to customer homepage		

TC-003	Product Search	1. Login as customer 2. Use search bar 3. Apply filters	Relevant product list displayed		
TC-004	Add to Cart	1. Select product 2. Click “Add to Cart”	Product added to cart		
TC-005	Checkout	1. Open cart 2. Click checkout 3. Confirm address & payment	Order placed & confirmation shown		
TC-006	Order Tracking	1. Open “My Orders” 2. Select order	Order status displayed correctly		

TC-007	Admin Approves Product	<ol style="list-style-type: none"> 1. Login as admin 2. View pending products 3. Approve/Reject 	Product status updated; seller notified		
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Bug Tracking:

Bug ID	Bug Description	Steps to reproduce	Severity	Status	Additional feedback
BG-001	Error in checkout page	<ol style="list-style-type: none"> 1. Add item to cart 2. Open checkout 	High	Open	Payment field not validating
BG-002	Incorrect product stock display	<ol style="list-style-type: none"> 1. Login 2. Search product 3. Add to cart 	Medium	Open	Stock not updated in real-time

Sign-off:

Tester Name:

Date: 03-12-2025

Signature: Rohan

Notes:

- Ensure all purchasing flows (browse → cart → checkout → payment) are validated.
- Record all bugs with accurate severity and reproduction steps.

- Final deployment requires approval from Tester, Project Manager, and Product Owner