# Pruksa Dankittipong

# MUICT graduates (E-Business Major)

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As a dedicated person with a strong interest in business analytics and marketing, I am expected to complete a bachelor's degree in ICT with an E-business major at Mahidol University's Faculty of ICT. My background encompasses entrepreneurial experience, including successful bakery and clothing brand projects. I am able to collaborate and have outstanding interpersonal skills. During my time at the faculty of ICT, I have learned multiple important business skills such as performing business analytics using tools such as PowerBI. My objective is to gain valuable experience in business and data analysis to ultimately succeed in the IT business area

## Experience

#### SAP Implementator - AxonsTech

Mar 2022 - Oct 2024

- -Requirements Gathering: Collaborate with UK clients to understand and document their business needs, ensuring clarity and accuracy in the specifications.
- -Process Mapping: Translate business requirements into SAP functionality within the Sales and Distribution (SD) and Materials Management (MM) modules.
- -Cross-Team Communication: Act as the bridge between UK stakeholders and the Thai implementation team, ensuring smooth communication and clear understanding of project deliverables.
- -System Configuration: Customize and configure the SAP SD and MM modules to meet the specific needs of the client's operations.
- -Documentation: Develop comprehensive documentation, including process flow diagrams, system specifications, and training materials for end-users.
- -Support and Training: Provide ongoing support to the client during the implementation phase and assist with user training to ensure smooth adoption of the system.
- -Problem Solving: Troubleshoot issues that arise during the implementation and testing phases, offering solutions and adjustments to improve system performance.

#### Education

#### Mahidol University (ICT Mahidol)

August 2020 - Present

- Bachelor of Science in Information and Communication Technology, E-business Major, 3.52GPAX
- Ajinomoto Talent Scholarship Student & Faculty Service Scholarship student
- Teaching Assistance for English Subject, ICT Prepatory program 2021 2023
- MUICT Public relation speakers for international internship program (Taiwan Branch)

### Saint Francis Xavier Convent School

Master of the ceremony for school's morning activities

May 2007 - May 2020

#### Skills

#### IT Skills

- C and Python Programming, using numpy and pandas for statistic.
- Proficient in ERP applications such as Odoo, SAP Signavio, and Bizagi.
- Business intelligence skills using tools such as PowerBI and Tableau to visualize data to gain insights.
- Advanced proficiency in Excel including complex formula utilization, PivotTable analysis, VBA automation, and data visualization.

#### **Business and Soft Skills**

- Proficient in search engine optimization (SEO) and business writing.
- Creative marketing skills, including promotional content creation and data-backed campaign creation.
- Bilingual public speaking abilities in English (Full working proficiency (TOEIC 820 17/May/2024))and Thai .
- · Exceptional interpersonal and customer service skills. Can work both with code and with people
- · Graphic design proficiency with Canva and Adobe Photoshop.