## **Fund Oversight Reporting**



in ... hypothesis statement

- presumed relationship "The quality of reporting on fund oversight processes (dependent variable) increases with the greater amount of insights generated into those processes (independent variable)."
- anticipated change "If the insights into fund oversight change, the reporting on fund oversight will change as well."
  example "The fund will have less insightful reports available to clients during their fund oversight when insights are not generated."

## Reporting & Analytics

phenomenon	observation	d a ta	app roa ch
management information dashboard	<ul> <li>user experience</li> <li>a reporting functionality to support the current fund oversight processes with analysis and graphs for clients</li> <li>for instance, trend analysis, analysis on exceptions, reasons for clearing exception, number of validations failed during the auto clearance vs manually, and an overview on exceptions in the fund oversight VS assets in the fund</li> <li>a support team (manager) on client side will be able to look at reasons in particular events of fund oversight with this reporting solution</li> <li>commercial use</li> <li>identifying the changes in data that TPA has projected, tracking pricing errors</li> <li>they will know if they are meeting their KPIs (downstream, upstream issues)</li> <li>organisation can use it on their monthly reviews with TPAs</li> <li>we currently have the data and ideas what reports to surface, but have not implemented it yet (this is the Tableau)</li> <li>analytics, KPIs, SLAs, trends, TPA, unit pricing errors</li> </ul>		