Discussion of points & Queries

As a customer, I want to enroll in the loyalty program

- 1. Do we have web version for the loyalty app
- 2. For New Customer will there be register button or New User
- 3. If we download the app and register, will there be any bonus points added to my account

As a program participant, I want to check my balance of reward points

- 1. Already a registered customer signed in successfully.
- 2. Reward points option appearing under the Profile settings
- 3. If there is LHN, then rewards points option appearing in LHN
- 4. If clicked on reward points it navigates to respective page with points appearing

As a program participant, I want to redeem some of my points for a reward

- 1.Rewards points automatically getting detected once the item is checked out for payment
- 2. Is there is checkout with reward points where once checked that reward points gets applied to the item

Test Case

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As a program participant, I want to check my balance of reward points

Test steps

Registered User logs in

Verify that when user clicks on profile then Reward Points option appear under profile settings

Verify that user navigates to respective page when clicked on Rewards points link

Expected Result

User should log in successfully

Reward points option should appear under the User Profile settings User should navigate to respective page when click on Reward points link

Actual Result

User logsin successfully

Reward points option appears under the User Profile settings User navigates to respective page when clecked on Reward points link

Status

Pass/Fail

Pass/Fail

Pass/Fail