

Riley Scheid

Software Developer | Product Maker

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Summary

I learn quickly - that is my greatest strength. I transitioned from a support role at Google to a data analyst position after learning statistics in my spare time. In 3 months, with no prior programming experience, I learned Python and created an internal tool for Chromecast that is still in use.

My passion is for products. My first job was as co-founder of an ed-tech company. I've made web apps with Rails and JavaScript frameworks, a mobile app with React Native, a Rails API and a Ruby Gem. I'm currently seeking employment as a full stack web developer.

Languages

Ruby, JavaScript, Python, SQL, HTML, CSS

Technologies

Rails, Sinatra, Grape, Node.js, RSpec, Rack, jQuery, AJAX, React.js, Sass, HAML, erb, React.native

Projects

- [chelsie](#): chelsie is an anonymous online community for survivors of college sexual assault.
- [chelsie.io](#): chelsie.io is a publicly available API that serves information about local rape crisis centers.
- [mindgrapes](#): A cloud journaling platform that performs sentiment analysis on your entries to give you a visual representation of your mood over time.
- [Honey Mushroom](#): A Ruby gem that builds and traverses common abstract data structures.

Experience

Topgirlcoder - Software Engineer

May 2016 - Present

- Full stack engineer working on stealth-mode rails app.

Google, Chromecast - Data Analyst

May 2014 - January 2016

- Found \$2,000,000+ operational expense savings in 2015 by consolidating vendors and underutilized programs.
- Owned user data pipeline beginning with customer support touch-points and ending with actionable insights for product and engineering.
- Wrote Python scripts to gather and analyze bugs and customer pain points.
- Forecast demand for Chromecast support to best serve the customer, ensured adequate staffing and optimized cost.

Google, YouTube - Support Specialist

July 2012 - May

2014

- Implemented support infrastructure tooling (CRM and call routing).
- Trained 200+ call center agents for product launch

LanguageTwin - Co-founder, Business Development Director

July 2011 - July

2012

- Managed \$100,000+ seed round with 5 investors, allowing for app redesign and product launch.
- Recruited 27 top universities for pilot program; used the resulting data to improve user experience and market positioning.

Education

Kenyon College

BA Political Science '11

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