KIRSTIE WILKINSON

- (in) LINKEDIN
- GITHUB
- WEBSITE

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Languages and Libraries

JavaScript   TypeScript   React   Tailwind CSS   Python

Tools and Skills

Node   REST APIs   Postman   Cypress   Firebase   Redis

Work Experience

Whole Foods Market   Front-End Team Member
Atlanta, GA   September 2020 - January 2023
- Troubleshot technical issues and managed customer complaints daily
- Trained five new employees on interfaces for inventory, Amazon shopping, and checkout processes

Delta Community Credit Union   Member Care Agent
Atlanta, GA   October 2019 - March 2020
- Updated customer information in the company database, ensuring accuracy and efficiency
- Resolved escalations using the company knowledge base over twice weekly

Clayton County Solicitor's Office   Victim Advocate
Newnan, GA   May 2018 - December 2018
- Streamlined more than 100 digital case files through organization of data
- Scrutinized video evidence from over 30 court cases to create detailed records

Projects

ChessWager (open-source contributor) - *A betting platform for live professional chess games*
- Converted ChessWager's front-end from vanilla CSS to Tailwind CSS
- Engineered a unique and user-friendly dropdown menu feature by completing more than 30 collaboratively designed Jira tickets

Frozr (open-source contributor) - *A smart-contract time vault for cryptocurrency*
- Promoted the website by designing six engaging informational cards with a unique color palette
- Crafted more than 10 standardized reusable components by following the product owner's design standards

Kibble Check - *A progressive web app to keep track of pet meal histories*
- Programmed a unique rolodex-style calendar interface from scratch using React and Framer Motion
- Created and deployed a full-stack PWA at kibblecheck.com

Keep My Plants Alive - *A full-stack system for soil moisture monitoring*
- Sustained three pothos vines and a dracena plant using this n-tier architecture system combining an Express API with a React server running on a raspberry pi with moisture sensors

Education

Clayton State University   Graduated December 2018
B.S. in Cultural Studies & Workforce Leadership