





kwilkinson.professional@gmail.com (770) 713-7720 Atlanta, GA

Languages and Libraries

JavaScript TypeScript React Tailwind CSS Python

Tools and Skills

Node Vite REST APIs Postman Cypress Firebase Redis Docker Jira

Work Experience

Whole Foods Market Team Member

Atlanta, GA September 2020 - January 2023

• Troubleshot technical issues related to Amazon Prime and managed customer complaints daily

Trained five new employees on interfaces for inventory, Amazon shopping, and checkout processes

Delta Community Credit Union

Member Care Agent

Atlanta, GA October 2019 - March 2020

Updated customer information in the company database, ensuring accuracy and efficiency

Resolved escalations using the company knowledge base over twice weekly

Clayton County Solicitor's Office

Victim Advocate

Newnan, GA May 2018 - December 2018

• Streamlined more than 100 digital case files through the organization of data

Scrutinized video evidence from over 30 court cases to create detailed records

Projects

ChessWager (open-source contributor) - A betting platform for live professional chess games

- Converted ChessWager's React TypeScript front-end from vanilla CSS to Tailwind CSS
- Contributed more than <u>80,000 lines of code</u> using React, TypeScript, Tailwind, and Firebase
- Engineered and animated the custom dropdown menu at the top-right by completing more than 20 collaboratively designed Jira tickets; It is a core feature of the website providing access to all user info

Frozr (open-source contributor) - A smart-contract time vault for cryptocurrency

- Wrote six engaging informational cards with a unique color palette and blur pattern designed from a reusable component
- Crafted multiple reusable components by following the product owner's design standards

Kibble Check - A progressive web app to keep track of pet meal histories

- Programmed a unique rolodex-style calendar interface from scratch using React and Framer Motion
- Deployed this full-stack PWA at <u>kibblecheck.com</u>.

Keep My Plants Alive - A full-stack system for soil moisture monitoring

 Sustained three pothos vines and a dracena plant using this n-tier architecture system combining an Express API with a React server running on a Raspberry Pi with moisture sensors

Education

Clayton State University