KIRSTIE WILKINSON

in LINKEDIN

GITHUB

WEBSITE

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Languages and Libraries

JavaScript   TypeScript   React   Tailwind CSS   Python

Tools and Skills

Node   REST APIs   Postman   Cypress   Firebase   Redis   Jira

Work Experience

Whole Foods Market   Team Member

Atlanta, GA   September 2020 - January 2023

- Troubleshot technical issues related to Amazon Prime and managed customer complaints daily
- Trained five new employees on interfaces for inventory, Amazon shopping, and checkout processes

Delta Community Credit Union   Member Care Agent

Atlanta, GA   October 2019 - March 2020

- Updated customer information in the company database, ensuring accuracy and efficiency
- Resolved escalations using the company knowledge base over twice weekly

Clayton County Solicitor's Office   Victim Advocate

Newnan, GA   May 2018 - December 2018

- Streamlined more than 100 digital case files through organization of data
- Scrutinized video evidence from over 30 court cases to create detailed records

Projects

ChessWager (open-source contributor) - *A betting platform for live professional chess games*

- Converted ChessWager's front-end from vanilla CSS to Tailwind CSS
- Engineered a unique and user-friendly dropdown menu feature by completing more than 30 collaboratively designed Jira tickets

Frozr (open-source contributor) - *A smart-contract time vault for cryptocurrency*

- Promoted the website by designing six engaging informational cards with a unique color palette
- Crafted more than 10 standardized reusable components by following the product owner's design standards

Kibble Check - *A progressive web app to keep track of pet meal histories*

- Programmed a unique rolodex-style calendar interface from scratch using React and Framer Motion
- Created and deployed a full-stack PWA at kibblecheck.com

Keep My Plants Alive - *A full-stack system for soil moisture monitoring*

- Sustained three pothos vines and a dracena plant using this n-tier architecture system combining an Express API with a React server running on a raspberry pi with moisture sensors

Education

Clayton State University   Graduated December 2018

Bachelor of Science in Cultural Studies & Workforce Leadership