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## Languages and Libraries

JavaScript

TypeScript

React

Tailwind CSS

Python

## Tools and Skills

Node

REST APIs

Postman

Cypress

Firebase

Redis

## Work Experience

### Whole Foods Market

Team Member

Atlanta, GA

September 2020 - January 2023

- Troubleshoot technical issues related to Amazon Prime and managed customer complaints daily
- Trained five new employees on interfaces for inventory, Amazon shopping, and checkout processes

### Delta Community Credit Union

Member Care Agent

Atlanta, GA

October 2019 - March 2020

- Updated customer information in the company database, ensuring accuracy and efficiency
- Resolved escalations using the company knowledge base over twice weekly

### Clayton County Solicitor's Office

Victim Advocate

Newnan, GA

May 2018 - December 2018

- Streamlined more than 100 digital case files through organization of data
- Scrutinized video evidence from over 30 court cases to create detailed records

## Projects

### ChessWager (open-source contributor) - A betting platform for live professional chess games

- Converted ChessWager's front-end from vanilla CSS to Tailwind CSS
- Engineered a unique and user-friendly dropdown menu feature by completing more than 30 collaboratively designed Jira tickets

### Frozzr (open-source contributor) - A smart-contract time vault for cryptocurrency

- Promoted the website by designing six engaging informational cards with a unique color palette
- Crafted more than 10 standardized reusable components by following the product owner's design standards

### Kibble Check - A progressive web app to keep track of pet meal histories

- Programmed a unique rolodex-style calendar interface from scratch using React and Framer Motion
- Created and deployed a full-stack PWA at [kibblecheck.com](https://kibblecheck.com)

### Keep My Plants Alive - A full-stack system for soil moisture monitoring

- Sustained three pothos vines and a dracena plant using this n-tier architecture system combining an Express API with a React server running on a raspberry pi with moisture sensors

## Education

### Clayton State University

Graduated December 2018

Bachelor of Science in Cultural Studies &amp; Workforce Leadership