[](https://www.linkedin.com/in/kirstie-wilkinson/)****

[](https://github.com/spaceC00kie)

[](https://www.kirstiewilkinson.com/) **kwilkinson.professional@gmail.com (770) 713-7720 Atlanta, GA**



**Languages and Libraries**

| JavaScript | TypeScript | React | Tailwind CSS | Python |
| --- | --- | --- | --- | --- |

**Tools and Skills**

| Node | Vite | REST APIs | Postman | Cypress | Firebase | Redis | Docker | Jira |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |

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**Work Experience**

**Whole Foods Market** **Team Member**

***Atlanta, GA* September 2020 - January 2023**

* Troubleshot technical issues related to Amazon Prime and managed customer complaints daily
* Trained five new employees on interfaces for inventory, Amazon shopping, and checkout processes

**Delta Community Credit Union** **Member Care Agent**

***Atlanta, GA* October 2019 - March 2020**

* Updated customer information in the company database, ensuring accuracy and efficiency
* Resolved escalations using the company knowledge base over twice weekly

**Clayton County Solicitor’s Office** **Victim Advocate**

***Newnan, GA* May 2018 - December 2018**

* Streamlined more than 100 digital case files through the organization of data
* Scrutinized video evidence from over 30 court cases to create detailed records



**Projects**

[**ChessWager**](https://github.com/geektechniquestudios/ChessWager) (open-source contributor) *- A betting platform for live professional chess games*

* Converted ChessWager’s React TypeScript front-end from vanilla CSS to Tailwind CSS
* Contributed more than [80,000 lines of code](https://github.com/geektechniquestudios/ChessWager/graphs/contributors) using React, TypeScript, Tailwind, and Firebase
* Engineered and animated the custom dropdown menu at the top-right by completing more than 20 collaboratively designed Jira tickets; It is a core feature of the website providing access to all user info

[**Frozr**](https://github.com/geektechniquestudios/Frozr) (open-source contributor) *- A smart-contract time vault for cryptocurrency*

* Wrote six engaging informational cards with a unique color palette and blur pattern designed from a reusable component
* Crafted multiple reusable components by following the product owner’s design standards

[**Kibble Check**](https://github.com/spaceC00kie/kibble-check) *- A progressive web app to keep track of pet meal histories*

* Programmed a unique rolodex-style calendar interface from scratch using React and Framer Motion
* Deployed this full-stack PWA at [kibblecheck.com](https://kibblecheck.com/)8

[**Keep My Plants Alive**](https://github.com/spaceC00kie/keep-my-plants-alive) *- A full-stack system for soil moisture monitoring*

* Sustained three pothos vines and a dracena plant using this n-tier architecture system combining an Express API with a React server running on a Raspberry Pi with moisture sensors

**Education**

**Clayton State University** Graduated December 2018

*Bachelor of Science in Cultural Studies & Workforce Leadership*