

# KIRSTIE WILKINSON



kwilkinson.professional@gmail.com

(770) 713-7720

Atlanta, GA

## Languages

JavaScript

TypeScript

React

TailwindCSS

Python

## Work Experience

### Whole Foods Market

Atlanta, GA

Team Member

September 2020 - Current

- Trained new employees to use interfaces for inventory, Amazon shopping, and checkout processes
- Resolved customer issues frequently, especially troubleshooting their phones

### Delta Community Credit Union

Atlanta, GA

Member Care Agent

October 2019 - March 2020

- Updated customer information in the company database
- Searched company knowledge base to implement resolutions to customer escalations

### Clayton County Solicitor's Office

Newnan, GA

Victim Advocate

August 2018 - December 2018

- Organized data in digital case files
- Scrutinized videos to write detailed records of court cases

## Projects

### ChessWager

I contributed to an app that allows users to place real-time bets on live professional chess games. I was responsible for several menus in a custom header dropdown component. The most notable design I contributed was the user profile menu.

### Soil Sensor

After a couple of plants died, I decided to do something about it. So I built a Raspberry Pi project that displays soil moisture readings on a webpage so I can know when to water my plants. It uses React, an Express Server, and a Redis database.

### Task Tracker

In the pursuit of learning, I made a React app for letting users set tasks and reminders. It relies on a Redis database running on a raspberry pi on my home network.

## Education

### Clayton State University

B.S. in Cultural Studies & Workforce Leadership

Graduated December 2018

GPA 4.0

- Graduated with honors
- Maintained the Dean's list