

USER GUIDE

# ONLINE BANKING SYSTEM



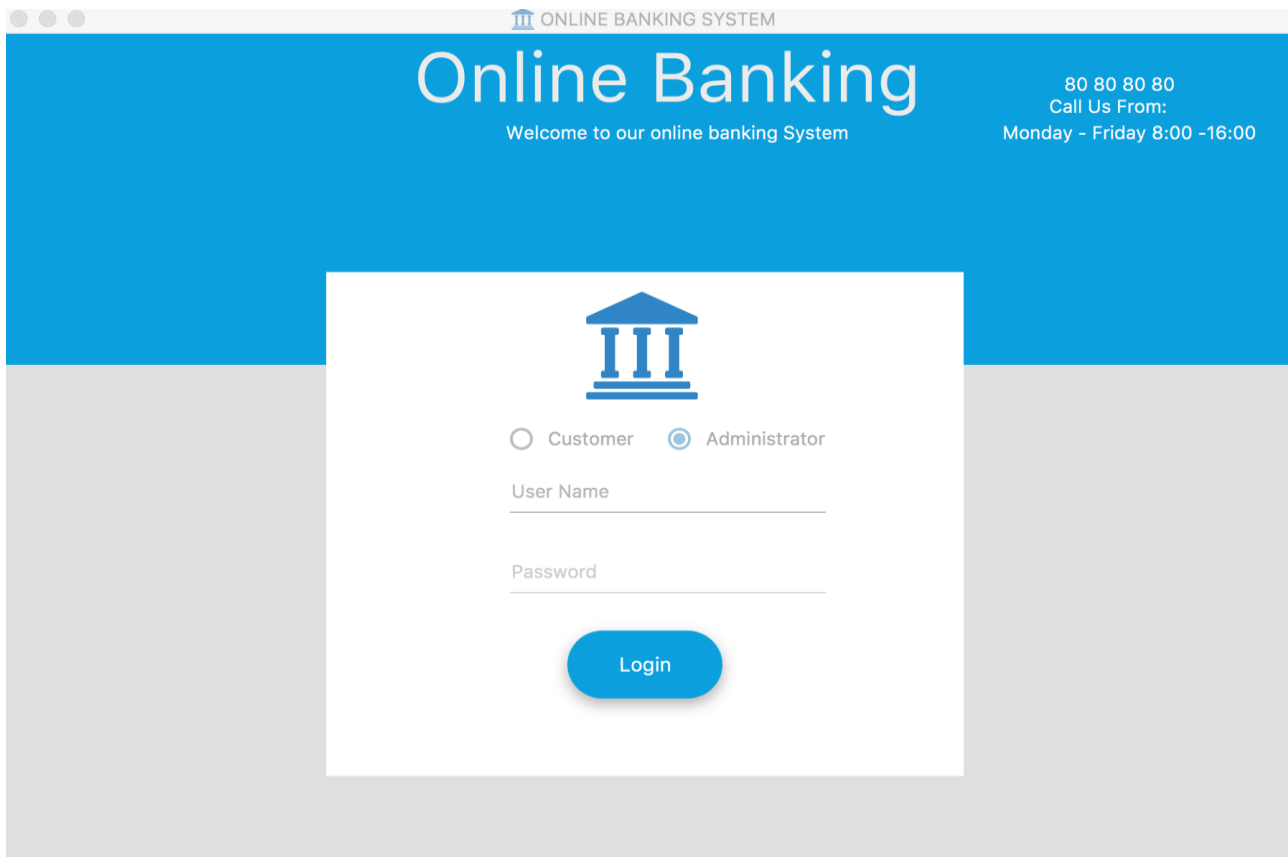
Semester Project ICT  
Engineering VIA University  
Horsens

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## How to Login

- To login you must first choose either the administrator or customer button at the top.
- Afterwards, you put in you username and password.
- Then press the “Login” button. (More below)



The screenshot shows a web browser window titled "ONLINE BANKING SYSTEM". The page has a blue header with the text "Online Banking" and "Welcome to our online banking System". On the right side of the header, it says "80 80 80 80 Call Us From: Monday - Friday 8:00 -16:00". The main content area is white and contains a login form. At the top of the form is a blue icon of a classical building with four columns. Below the icon are two radio buttons: "Customer" (unselected) and "Administrator" (selected). Below these are two text input fields labeled "User Name" and "Password". At the bottom of the form is a blue "Login" button.

- A new dialog will pop up with a NEM-ID key.
- Usually you can find your NemID (key and value) in the email received after registration. If you cannot find your NemID please contact us!
- Left side contains the key and right side is the value, which must be inputted in the system.

```

----- NemID -----
0  784958      31  458063
66 481772     147 823280
272 628084    304 896874
346 955906    527 959780
533 448970    613 360337
674 69594     718 935284
773 709491    791 71506
962 533652    1034 488988
1133 241161   1229 559892
1252 844549   1282 458248
1323 624135   1602 441033
1641 505852   1642 941324
1669 130462   1693 787866
1743 3964     1818 696108
1878 331570   2144 245176

```

The screenshot displays the 'Online Banking' system interface. At the top, there's a blue header with the text 'Online Banking' and a contact number '80 80 80 80' with the text 'Call Us From: Monday - Friday 8:00 -16:00'. Below the header, a white dialog box titled 'Nem-ID' is open. The dialog has two input fields: 'Key' with the value '123' and 'Value' which is empty. At the bottom of the dialog are two buttons: 'Cancel' and 'Submit'. Below the dialog, on the main page, is a 'Login' button.

# Admin User Guide

## How to create new customer user


- To create new custom user, first you have to click create “Create new User” button in the menu.
- You have to put in all data about user (Customer or Admin)
- Then select if a customer or admin user should be created.
- To create the new user press the “Submit” button.
- A dialog will pop up if it was successful.

ONLINE BANKING SYSTEM

Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00

Create New User



Create new User

Add Account

Assign Account to Customer

Search

Logout

First Name

Last Name

Birthday

City

Address

Postalcode

Phone Number

Gender

Country

CPR - NR

Email

Nationality

☒ Customer


☐ Administrator

Reset

Submit


## How to create a new account for a customer

- First you have to choose "Add account" in the menu.
- Then the CPR-No of the customer should be put in, along with the name of the new account, the transfer limit and credit limit.
- To create the new account press the "Submit" button.
- A dialog will pop up if it was successful.

 ONLINE BANKING SYSTEM

Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00



Create new User

Add Account

Assign Account to Customer

Search

Logout

Add Account

CPR-NR

Name

Creditlimit

Transferlimit

Reset

Submit


## How to assign account to another customer

- First you have to choose “Assign Account to Customer” from the menu.
- In the displayed panel, you’ll have to put in the CPR-Noof the customer and the account number (Account No) and registration number (Registration No) of the existing account.
- To assign the account to the customer press the “Submit” button.
- “Reset” button delete all unsaved information

ONLINE BANKING SYSTEM

Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00



Create new User

Add Account

Assign Account to Customer

Search

Logout

### Assign Account to Customer

CPR-NR


Account No.:

Registration No.:

Reset Submit


## How to change user's information

- First you have to input the last name of the customer you want to change in the text field and press "Search" button.
- After finding the customer in the box under it, you have to select it and on the right side the text fields will be filled out with the chosen customer's information.
- After the information is changed you have to press "Change" button to save the changes.

 ONLINE BANKING SYSTEM

Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00



Create new User

Add Account

Assign Account to Customer

Search

Logout

Search / Change User Information

Lastname

Search

Firstname	Lastname
Kein Content in Tabelle	

First Name

Last Name

Birthday

City

Address

Phone

Gender

Country

Nationality

Postalcode

Email

Show Accounts

Reset

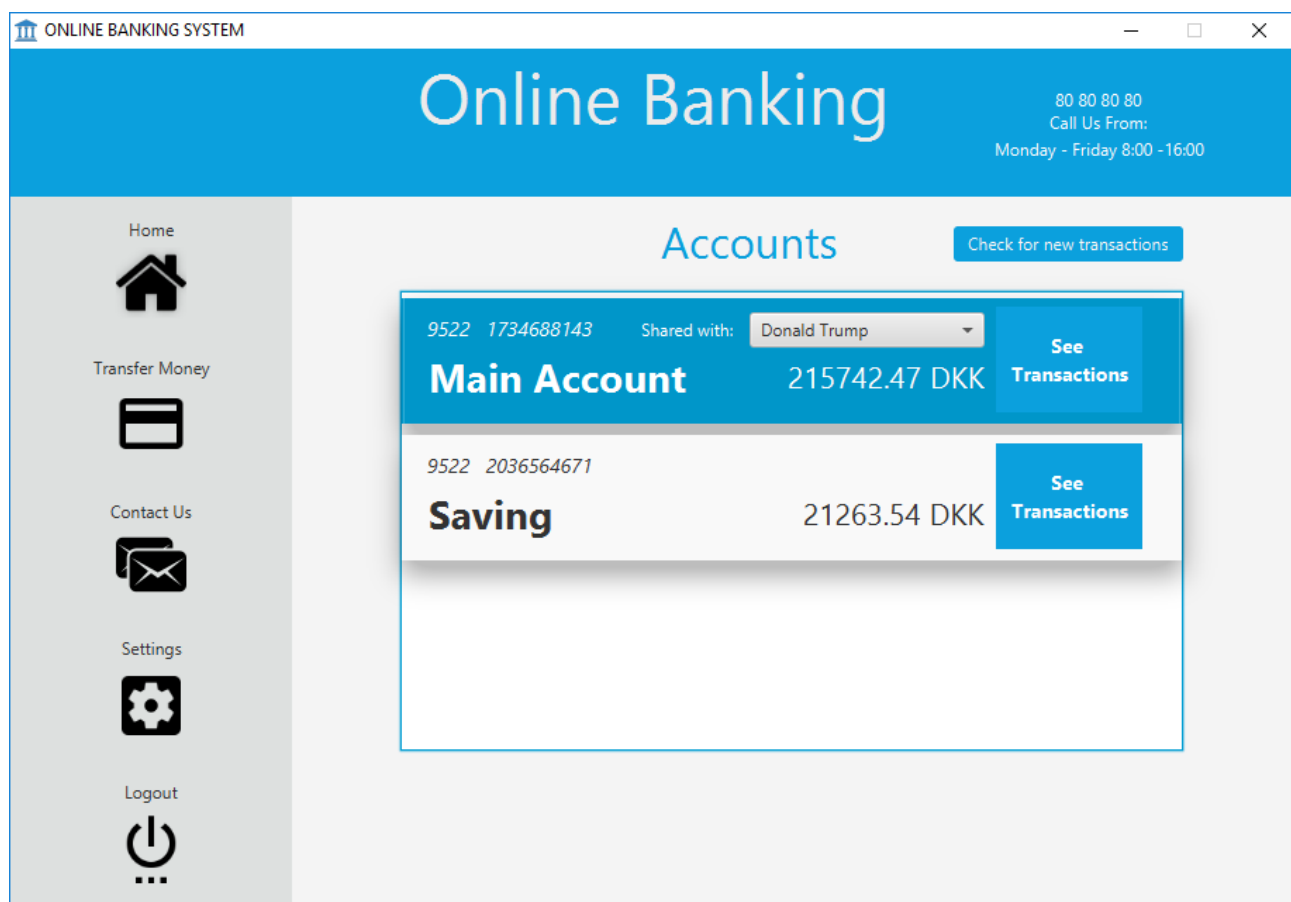
Change



# Customer User Guide


## How to see the balance on every account

- After logging in go to the home page where all your account are listed.



## How to see transaction history

- Choose an account from the home page.
- Then press “See Transactions” on the desired account to get a detailed overview of all transactions, which was made.
- You can check transactions for specific date by filling up the required dates and press “Show” button.

 ONLINE BANKING SYSTEM

Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00

Home

Transfer Money

Contact Us

Settings

Logout

Transactions




Saving

20961.54 DKK

Registration number: 9522  
Account number: 2036564671


Creditlimit: 15000  
Transferlimit: 35000

From: 14/11/2017 To: 14/12/2017 Show

	07/12/2017	9522 248715993	hjk	1000.0 DKK
	08/12/2017	9522 248715993	Hi	1000.0 DKK
	14/12/2017	9522 248715993	Rent	-1302.0 DKK


## How to transfer Money


- First you have to choose "Transfer Money" from the menu.
- If there are any saved transactions, you can choose the desired one and press "Apply". To fill out the fields below.
- Afterwards choose an account from the choice box, from which the money should be transferred from.
- If the transaction is not saved you have to put in all the required information.
- Starting with the registration number, then account number, then the amount that should be transferred. Then a description can be added.
- To transfer the money, you will also have to put in your password.
- If needed the transaction can be saved by selecting the box below. (Save Transaction Information).
- To then transfer the money the button "Submit" must be pressed.
- A dialog will pop up, if the transaction was successful.


 ONLINE BANKING SYSTEM


Online Banking


80 80 80 80  
Call Us From:  
Monday - Friday 8:00 - 16:00

Home  


Transfer Money  


Contact Us  


Settings  


Logout  


### Transfer Money

Saved Transactions

9522-248715993 - 1302.0 DKK

ApplyDelete

Account

Registration Number

9522

Account Number

248715993

Amount

1302.0

Transfer Date

14/12/2017

Description

Rent


Password

☐ Save Transaction Information

ResetSubmit

## How to change personal information


- First you have to press “Settings” button from the menu on the left.
- Afterwards the desired field can be changed.
- To change the name of an account, first choose it from the choice box and then write the new name in the text field on the right next to it.
- After the information is changed you have to press “Save” to save the new information.


 ONLINE BANKING SYSTEM


— □ ×


Online Banking


80 80 80 80  
Call Us From:  
Monday - Friday 8:00 -16:00

Home  


Transfer Money  


Contact Us  


Settings  


Logout  


### Change Information

First name	Donald	Email	d@t.dk
Last Name	Trump	Phone Number	93906565
City	Washington D.C.	Country	USA
Address	Somewhere 88	PostalCode	12482
Accounts	<div><div></div><div>New name:</div></div>		

Reset

Save

## How to contact the bank

- First you have to choose "Contact Us" from the menu.
- You have to fill in the field, name, email, phone number, subject and write in the text area your email.
- When finished you can select "Send me a copy" if a copy should be send to your email.
- Then press the "Send" button to send the email to the bank.

The screenshot shows a web application titled "Online Banking" with a blue header. On the right of the header, it displays "80 80 80 80", "Call Us From:", and "Monday - Friday 8:00 -16:00". A left sidebar contains navigation links: "Home" (house icon), "Transfer Money" (card icon), "Contact Us" (envelope icon), "Settings" (gear icon), and "Logout" (power icon). The main content area is titled "Contact Us" and contains a form with the following fields: "Name" (filled with "Axel Schweiß"), "Email" (filled with "t@j.dk"), "Subject" (filled with "90935656"), and a large text area labeled "What can we help with?". Below the text area is a checkbox labeled "Send me a copy" which is checked. At the bottom of the form are two blue buttons: "Reset" and "Send".

ONLINE BANKING SYSTEM

# Online Banking

80 80 80 80  
Call Us From:  
Monday - Friday 8:00 -16:00

Home

Transfer Money

Contact Us

Settings

Logout

## Contact Us

Axel Schweiß

t@j.dk

Subject

90935656

What can we help with?

☒ Send me a copy

Reset Send