USER GUIDE

ONLINE BANKING SYSTEM

Semester Project ICT
Engineering VIA University
Horsens

Index

How to Login..2

How to create new customer user 4

How to create a new account for a customer..5

How to assign account to another customer...6

How to change user's information 7

How to see the balance on every account 8

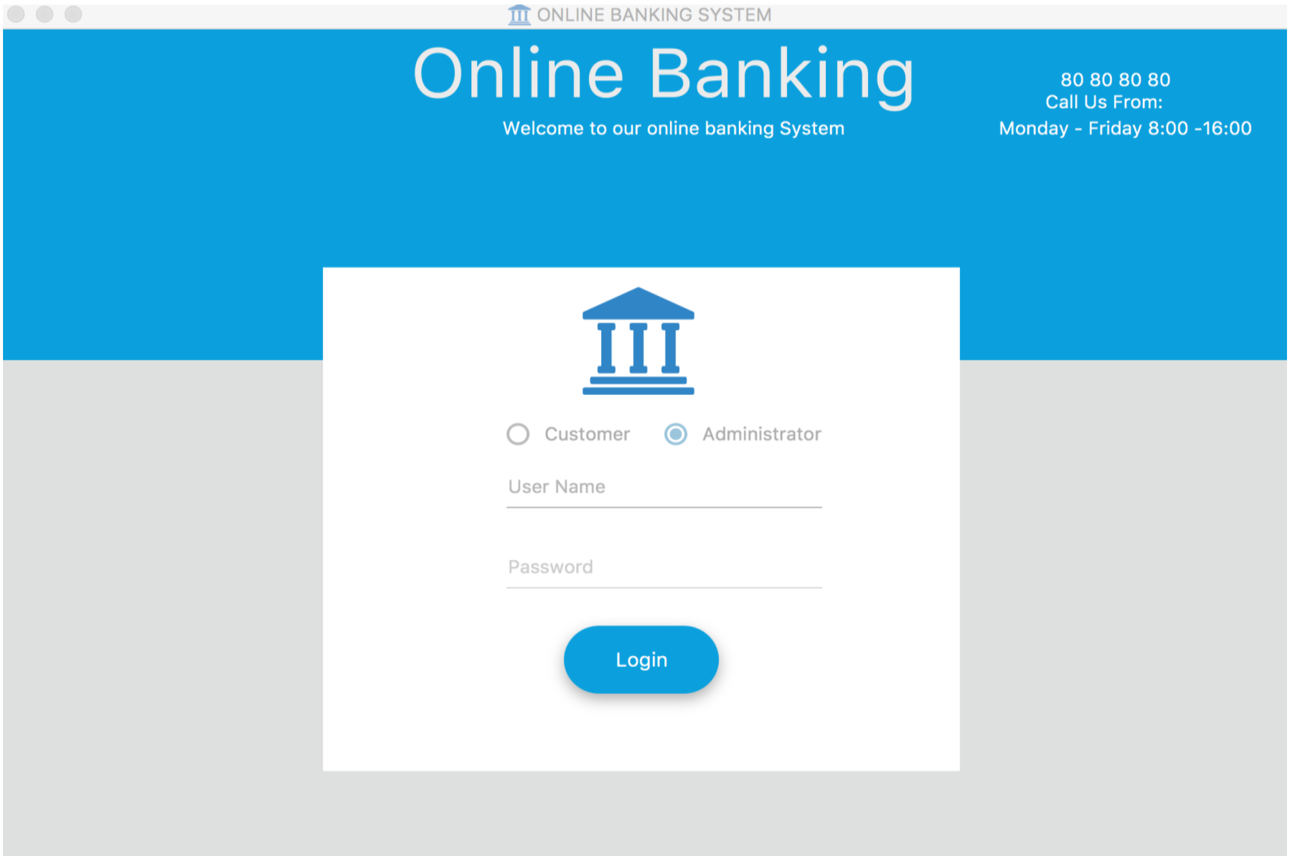
How to transfer Money...10

How to change personal information...11

How to contact the bank...12

How to Login

- To login you must first choose either the administrator or customer button at the top.
- Afterwards, you put in you username and password.
- Then press the “Login” button. (More below)



- A new dialog will pop up with a NEM-ID key.
- Usually you can find your NemID (key and value) in the email received after registration. If you cannot find your NemID please contact us!
- Left side contains the key and right side is the value, which must be inputted in the system.

---------------- NemID ----------------

0	784958	31	458063
66	481772	147	823280
272	628084	304	896874
346	955906	527	959780
533	448970	613	360337
674	69594	718	935284
773	709491	791	71506
962	533652	1034	488988
1133	241161	1229	559892
1252	844549	1282	458248
1323	624135	1602	441033
1641	505852	1642	941324
1669	130462	1693	787866
1743	3964	1818	696108
1878	331570	2144	245176

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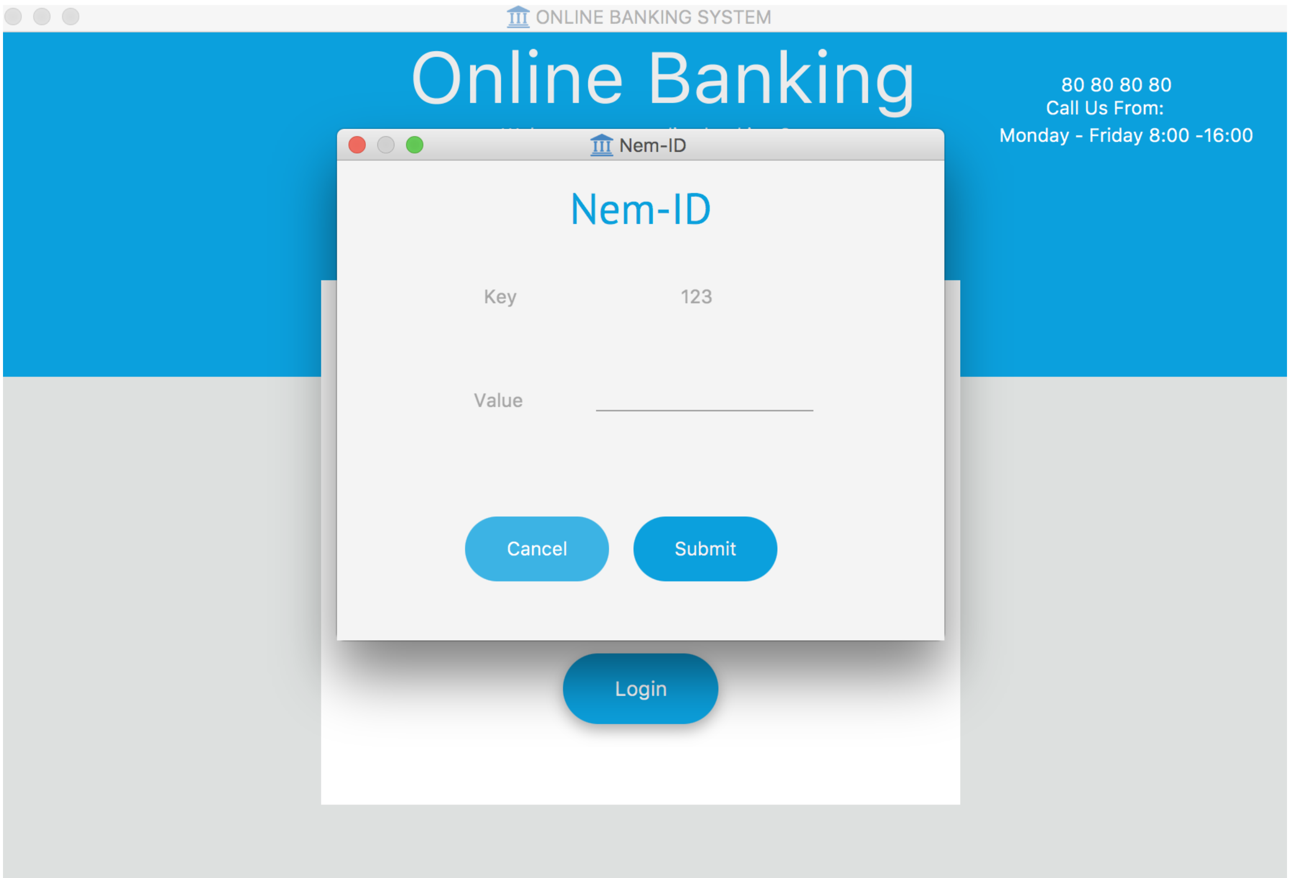
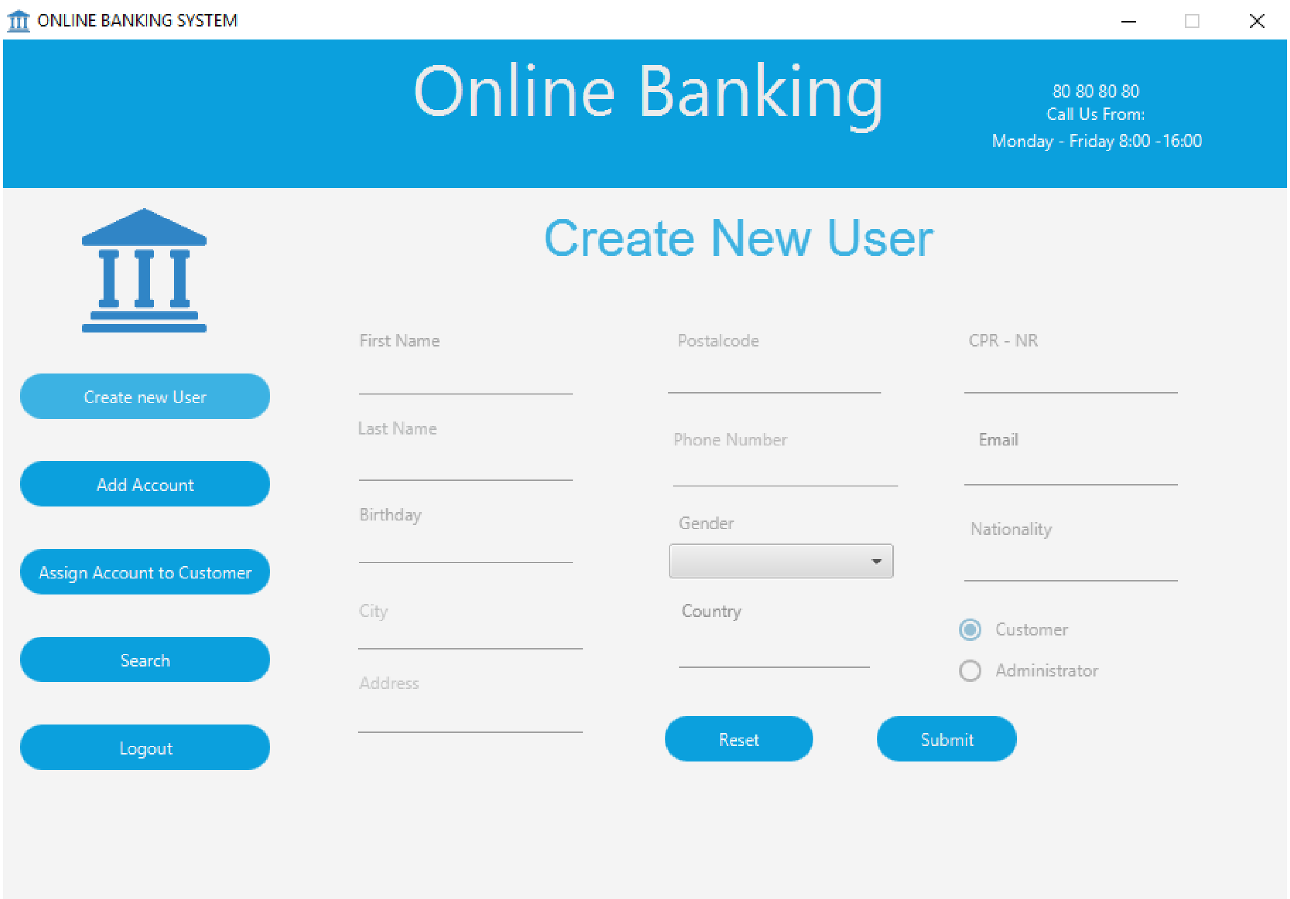


Admin User Guide

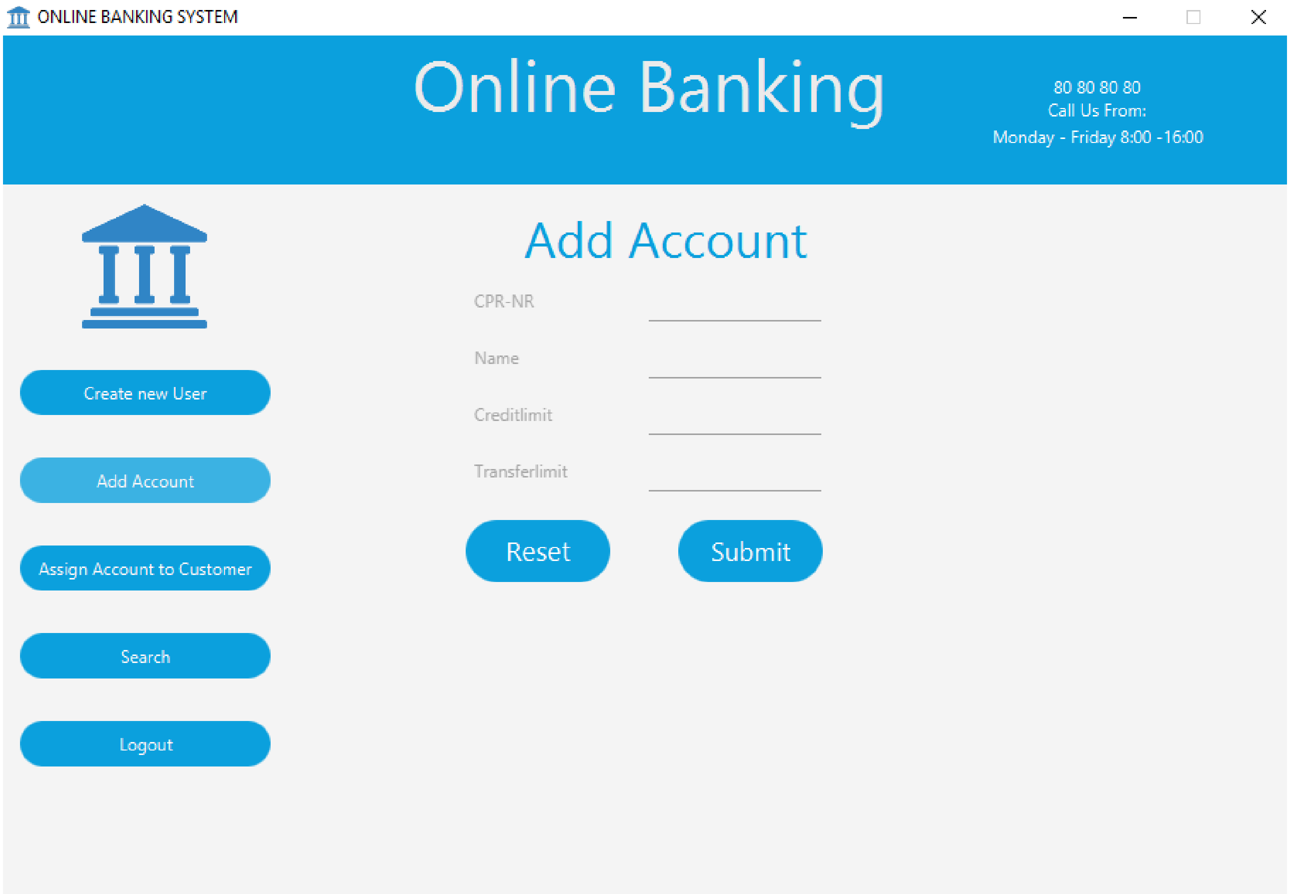
How to create new customer user

- To create new custom user, first you have to click create “Create new User” button in the menu.
- You have to put in all data about user (Customer or Admin)
- Then select if a customer or admin user should be created.
- To create the new user press the “Submit” button.
- A dialog will pop up if it was successful.



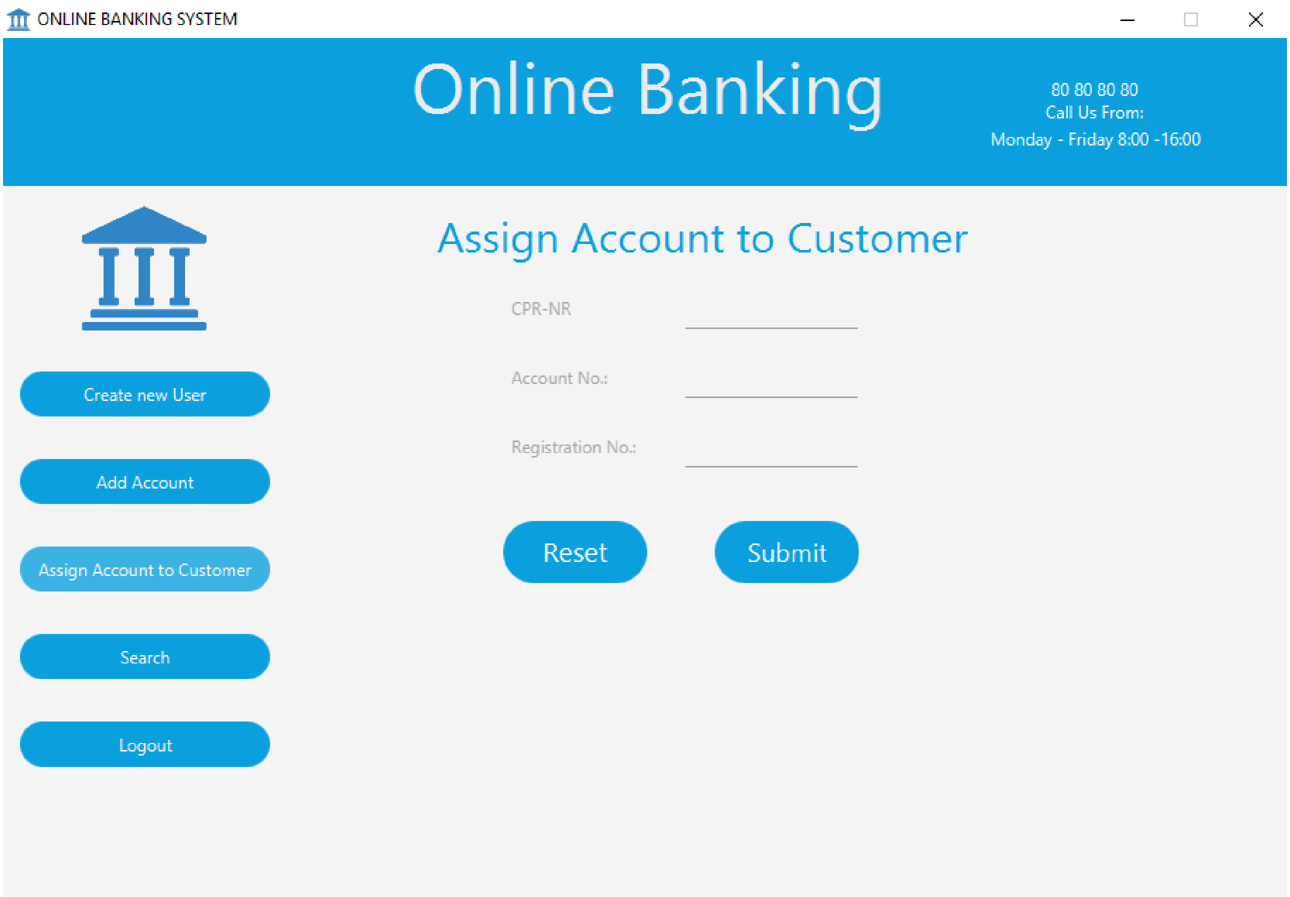
How to create a new account for a customer

- First you have to choose “Add account” in the menu.
- Then the CPR-No of the customer should be put in, along with the name of the new account, the transfer limit and credit limit.
- To create the new account press the ”Submit” button.
- A dialog will pop up if it was successful.



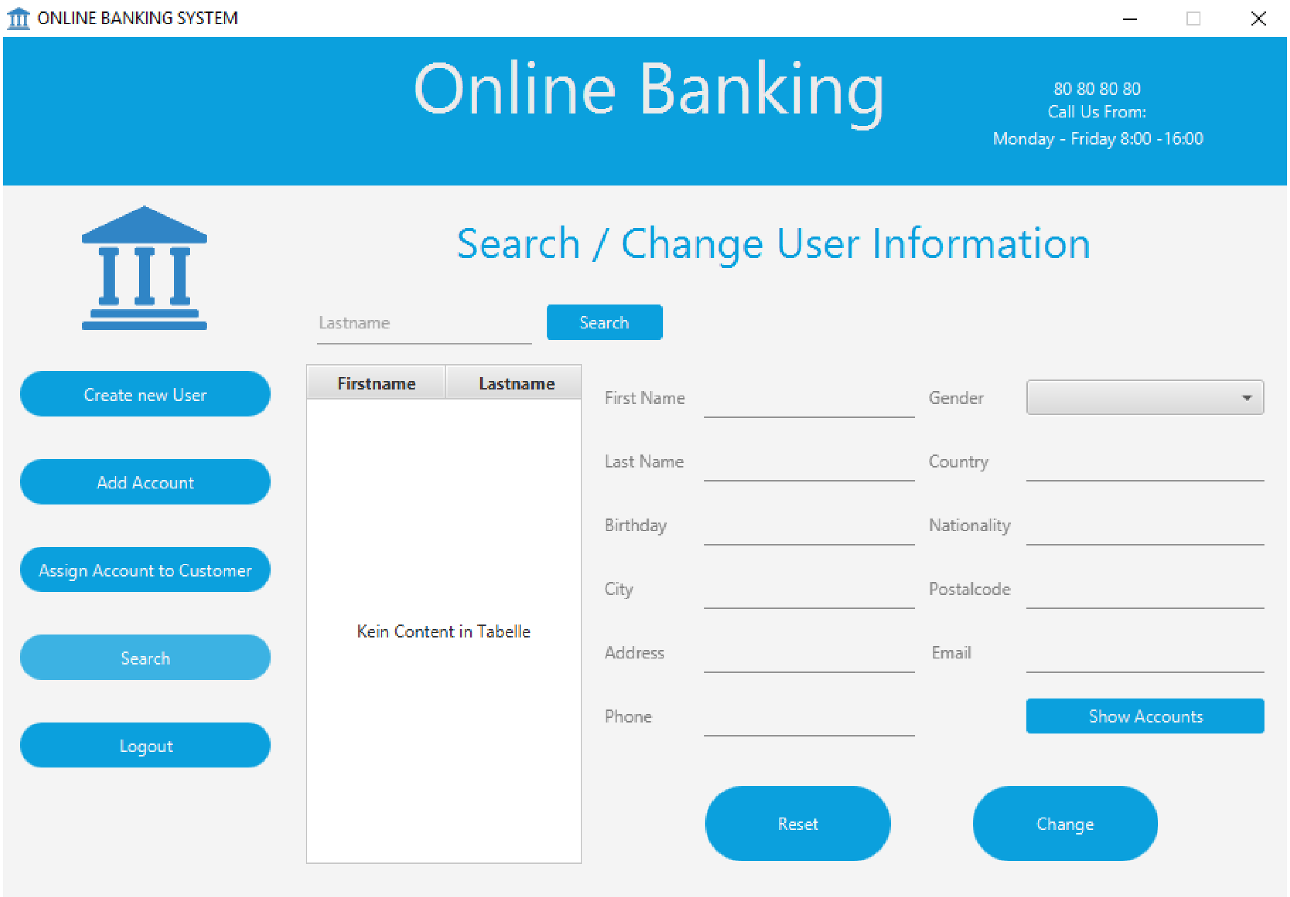
How to assign account to another customer

- First you have to choose “Assign Account to Customer” from the menu.
- In the displayed panel, you’ll have to put in the CPR-Noof the customer and the account number (Account No) and registration number (Registration No) of the existing account.
- To assign the account to the customer press the “Submit” button.
- “Reset” button delete all unsaved information



How to change user's information

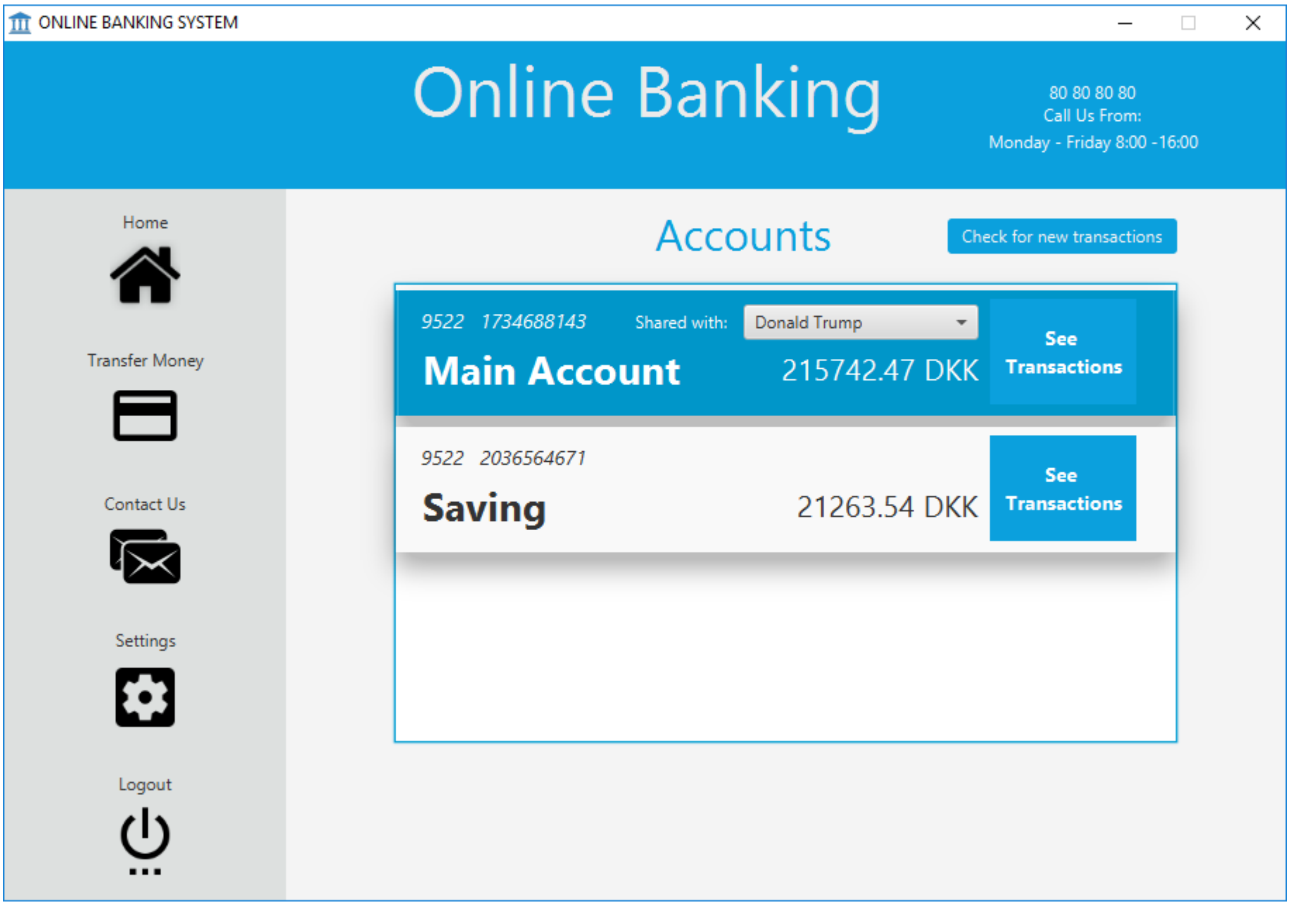
- First you have to input the last name of the customer you want to change in the text field and press "Search" button.
- After finding the customer in the box under it, you have to select it and on the right side the text fields will be filled out with the chosen customer's information.
- After the information is changed you have to press "Change" button to save the changes.



Customer User Guide

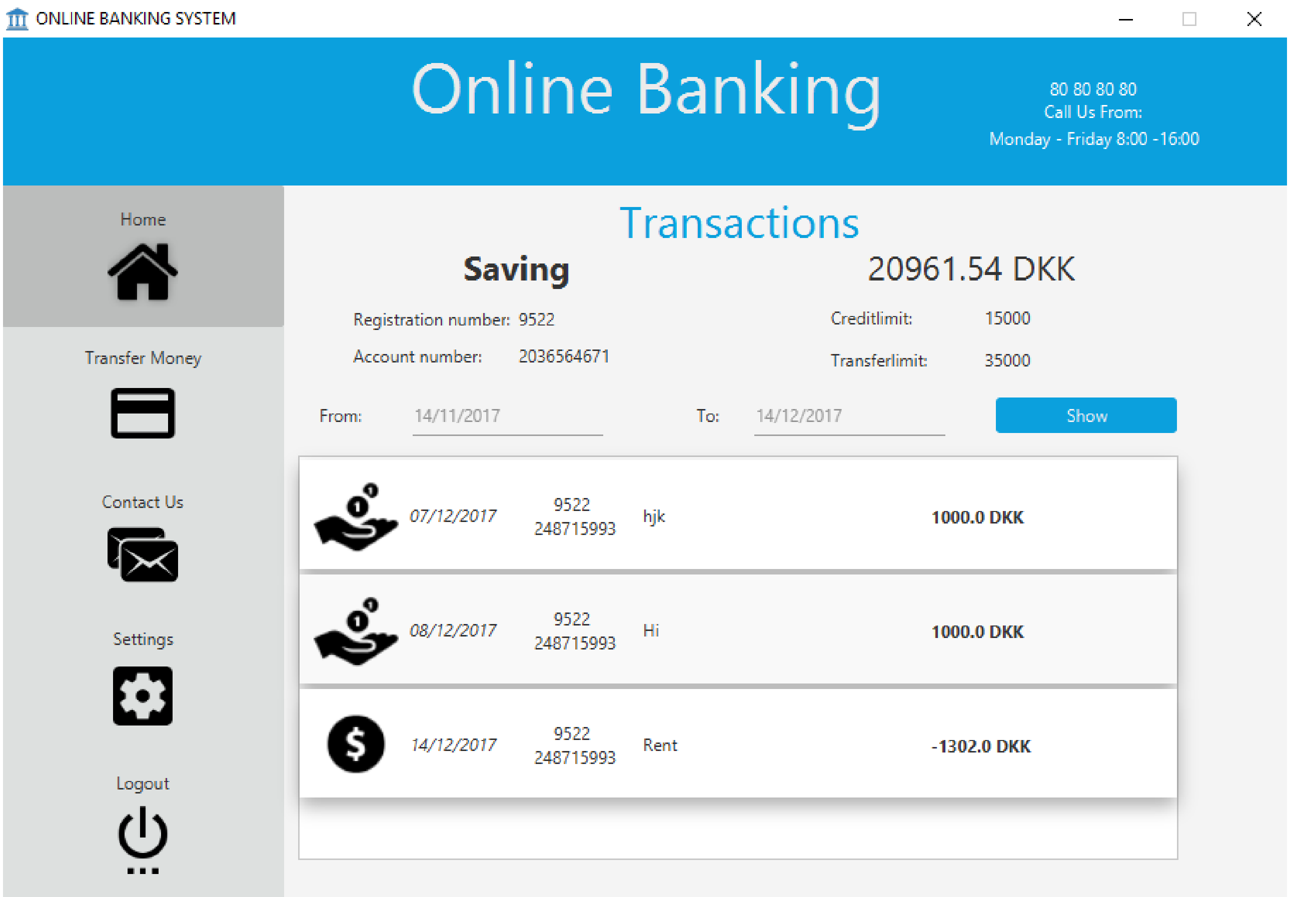
How to see the balance on every account

- After logging in go to the home page where all your account are listed.



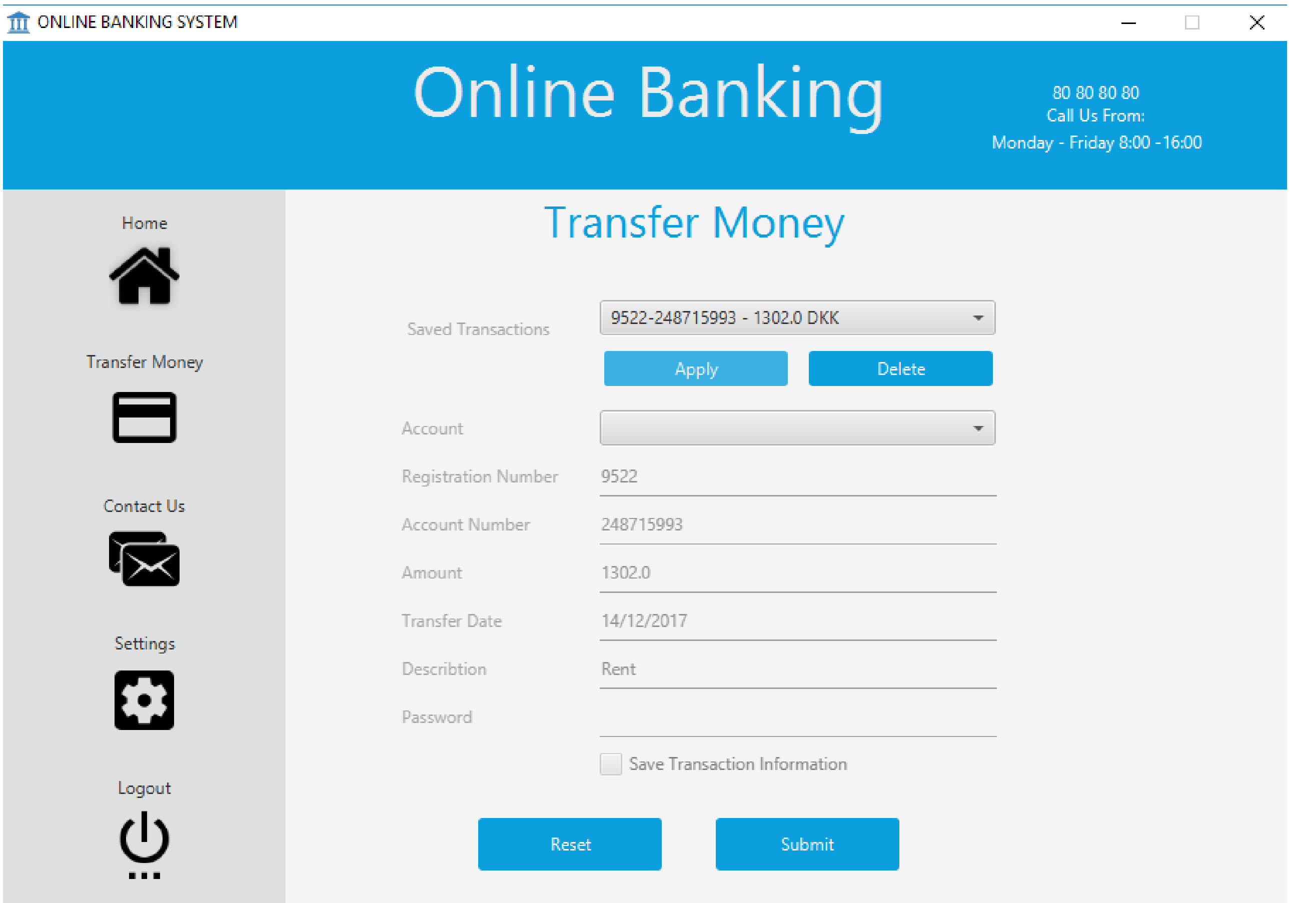
How to see transaction history

- Choose an account from the home page.
- Then press “See Transactions” on the desired account to get a detailed overview of all transactions, which was made.
- You can check transactions for specific date by filling up the required dates and press “Show” button.



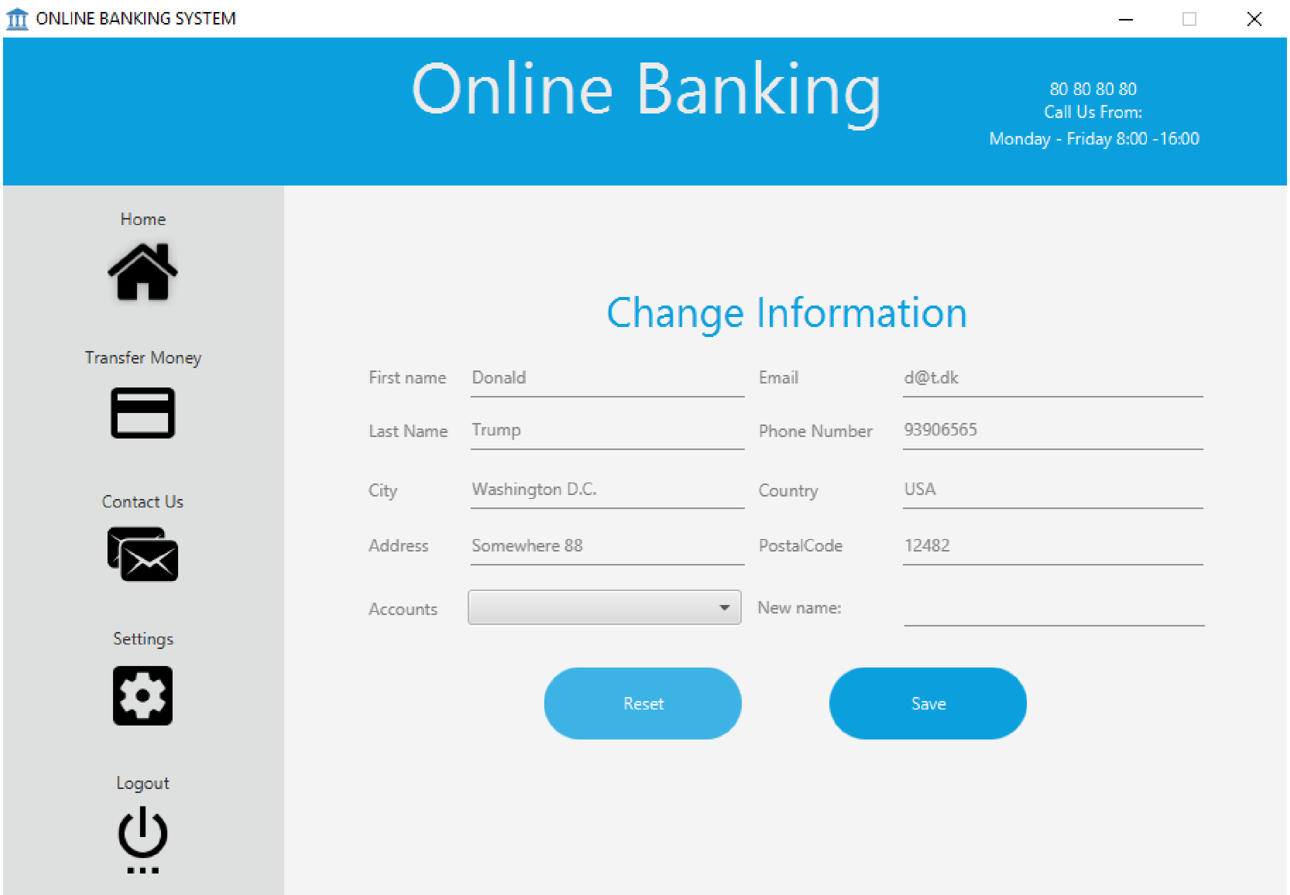
How to transfer Money

- First you have to choose “Transfer Money” from the menu.
- If there are any saved transactions, you can choose the desired one and press “Apply”. To fill out the fields below.
- Afterwards choose an account from the choice box, from which the money should be transferred from.
- If the transaction is not saved you have to put in all the required information.
- Starting with the registration number, then account number, then the amount that should be transferred. Then a description can be added.
- To transfer the money, you will also have to put in your password.
- If needed the transaction can be saved by selecting the box below. (Save Transaction Information).
- To then transfer the money the button “Submit” must be pressed.
- A dialog will pop up, if the transaction was succesfull.



How to change personal information

- First you have to press “Settings” button from the menu on the left.
- Afterwards the desired field can be changed.
- To change the name of an account, first choose it from the choice box and then write the new name in the text field on the right next to it.
- After the information is changed you have to press “Save” to save the new information.



How to contact the bank

- First you have to choose “Contact Us” from the menu.
- You have to fill in the field, name, email, phone number, subject and write in the text area your email.
- When finished you can select ”Send me a copy” if a copy should be send to your email.
- Then press the ”Send” button to send the email to the bank.