Angelica Spadaffora

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» Profile

Provides the ability to organize, schedule, monitor and control the processes of industrial production and maintenance. Using the appropriation, adaptation and innovation of technology, to meet the objectives of the organizational planning, and develop new ways to efficiently acquire new skills in the workplace in different functional areas. With the ability to develop any capacity in the areas of computer systems and information technology.

» Education

ASA College, New York, NY
Associates in Occupational Studios, Network Administration and Security, 2018

School of Management and Marketing Faculty of Engineering (EAM), Colombia
Software Engineer, 2013

» Skills

Applications
Formatting and backup computers, computer maintenance and installation of software.
Installation and fixing of technology components.
Excellent computer skills.
Knowledge in networking, computer architecture, computer security and quality in software development.
Information technology support skills.
Freelance in IT related work.
Customer service.

Languages
Native Spanish.

» Work Experience

AGE Contracting Corp, Queens, NY   *August 2018 – Current*
- IT Support
- Office assistant

Uber, New York, NY   *January 2018 – March 2020*
- For hire vehicle driver
- Customer service

Stellar Services, New York, NY   *April 2017 – November 2019*

- IT Technician.
- Deploy and installation of tech components.
- Customer support in hardware and software.

National Agency for Overcoming Extreme Poverty, Colombia *January - Dec 2014*

- ● Supported engineer in the software component.
- ● Monitored the development cycle in the software project.

Volunteer Foundation El Sembrador, Colombia *April - November 2011*

- ● Updated inventory in the software.
- ● Updated database and collection data.
- ● Desktop support

Hall of Armenia, Colombia *September – December 2009*

- ● Domain migration.
- ● Software and hardware maintenance.
- ● Desktop support