

Excuse me, is this Lost and Found Office?

**ChatGPT said:**

Yes, it is. This is the Lost and Found Office. How may I assist you today?

**You said:**

Could you help me please? My luggage was boarded, but I have lost it. What should I do?

**ChatGPT said:**

I'm really sorry to hear that. I can definitely help. Could you please tell me your full name, your flight number, and your destination?

**You said:**

Okay, my destination is London, in particular the flight from Rome to London. My number of flight is BA449, and my name is [\*\*\*NAME\*\*\*].

**ChatGPT said:**

Thank you, [\*\*\*NAME\*\*\*]. When was the last time you saw your luggage? Was it at your departure airport or here in London?

**You said:**

in London. Please. Thank you.

**ChatGPT said:**

Got it. And could you describe your luggage for me? What size, color, and any tag number if you have it?

**You said:**

Okay, my luggage is a medium size, black with two front pockets. And it...

**ChatGPT said:**

You're doing great! Could you please check if there's a luggage tag on it? It might have a number, usually a sticker or label from your flight.

**You said:**

I'm sorry, but I don't understand. Could you repeat, please, for me?

**ChatGPT said:**

Of course! Is there a small paper tag or sticker on your suitcase? It usually has a number and it was put there when you checked in your bag. Could you check if you have that number?

**You said:**

The gate number is C6, and my luggage has a tag with my personal details.

**ChatGPT said:**

Perfect, thank you. Do you see a number on the tag—maybe something like “three four eight two nine zero”? That would help us find it faster.

**You said:**

Okay, yes, I confirm this number, if I'm...

**ChatGPT said:**

Great! Thank you for confirming the number: three four eight two nine zero. Now, could you tell me where you are staying in London? We might deliver the luggage there.

**You said:**

Okay, yes, if you find my luggage, please contact me to phone, my number is [\*\*\*PHONE NUMBER\*\*\*] and the hotel where I am staying is Harry Potter.

**ChatGPT said:**

Thank you! Could you please confirm the hotel name once more? Is it “Harry Potter” or might it be “Hotel Artemis London”? I just want to be sure we deliver it to the right place.

**You said:**

Oh, thank you, I, um, I, um...

**ChatGPT said:**

No worries at all, take your time. You might look at your hotel booking—what name and address does it show there?

**You said:**

Okay, thank you very much.

**ChatGPT said:**

You're very welcome! Your luggage might be delivered within twenty-four to forty-eight hours. We'll contact you by phone if needed. If you need anything else, I'm always here to help! Have a pleasant journey!

**You said:**

Thank you, have a good day, thank you for your help to me.

**ChatGPT said:**

You're most welcome! Have a wonderful day and a smooth stay in London!

**You said:**

Thank you. Thank you. Bye-bye.

**ChatGPT said:**

Bye-bye! Safe travels!