

# Practical Application III: Comparing Classifiers

**Overview:** In this practical application, your goal is to compare the performance of the classifiers we encountered in this section, namely K Nearest Neighbor, Logistic Regression, Decision Trees, and Support Vector Machines. We will utilize a dataset related to marketing bank products over the telephone.

## Getting Started

Our dataset comes from the UCI Machine Learning repository [link \(https://archive.ics.uci.edu/ml/datasets/bank+marketing\)](https://archive.ics.uci.edu/ml/datasets/bank+marketing). The data is from a Portugese banking institution and is a collection of the results of multiple marketing campaigns. We will make use of the article accompanying the dataset [here \(CRISP-DM-BANK.pdf\)](#) for more information on the data and features.

## Problem 1: Understanding the Data

To gain a better understanding of the data, please read the information provided in the UCI link above, and examine the **Materials and Methods** section of the paper. How many marketing campaigns does this data represent?

In total 17 campaigns were carried out between May 2008 and November 2010, corresponding to a total of 79354 contacts. During these phone campaigns, an attractive long-term deposit application, with good interest rates, was offered.

## Problem 2: Read in the Data

Use pandas to read in the dataset `bank-additional-full.csv` and assign to a meaningful variable name.

```
In [1]: import pandas as pd
import numpy as np
import plotly.express as px
import plotly.graph_objects as go
from collections import defaultdict
import plotly.graph_objects as go
import matplotlib.pyplot as plt
from sklearn import svm
from sklearn.preprocessing import StandardScaler
from sklearn.model_selection import train_test_split, cross_val_score
import seaborn as sns
import plotly.subplots as sp
from calendar import month_abbr
from sklearn.neighbors import KNeighborsRegressor, KNeighborsClassifier
from sklearn.impute import KNNImputer
from imblearn.over_sampling import SMOTE
# preprocessing
from sklearn.preprocessing import MinMaxScaler
# calculate the MSE score
from sklearn.metrics import mean_squared_error, confusion_matrix
from sklearn.metrics import roc_auc_score, precision_score, recall_score, accuracy_score, f1_score, balanced_accuracy_score
# cross validation
from sklearn.model_selection import GridSearchCV, StratifiedKFold, RandomizedSearchCV
# modeling
from sklearn.tree import DecisionTreeClassifier
from sklearn.linear_model import LogisticRegression, RidgeClassifier
# model evaluation
from sklearn.metrics import classification_report, plot_roc_curve, roc_curve, RocCurveDisplay
from sklearn.metrics import classification_report, plot_confusion_matrix, ConfusionMatrixDisplay
from sklearn.dummy import DummyClassifier
from sklearn.inspection import permutation_importance
import random
import warnings
import time

warnings.filterwarnings("ignore")
```

```
In [2]: df = pd.read_csv('data/bank-additional-full.csv', sep = ';')
```

```
In [3]: df.head()
```

Out[3]:

	age	job	marital	education	default	housing	loan	contact	month	day_of_week	...	campaign	pdays	previous	poutcome	emp.var.rate	cons.price.idx	cons.conf.idx	euribor3m	nr.employed	y
0	56	housemaid	married	basic.4y	no	no	no	telephone	may	mon	...	1	999	0	nonexistent	1.1	93.994	-36.4	4.857	5191.0	no
1	57	services	married	high.school	unknown		no	telephone	may	mon	...	1	999	0	nonexistent	1.1	93.994	-36.4	4.857	5191.0	no
2	37	services	married	high.school	no	yes	no	telephone	may	mon	...	1	999	0	nonexistent	1.1	93.994	-36.4	4.857	5191.0	no
3	40	admin.	married	basic.6y	no	no	no	telephone	may	mon	...	1	999	0	nonexistent	1.1	93.994	-36.4	4.857	5191.0	no
4	56	services	married	high.school	no	no	yes	telephone	may	mon	...	1	999	0	nonexistent	1.1	93.994	-36.4	4.857	5191.0	no

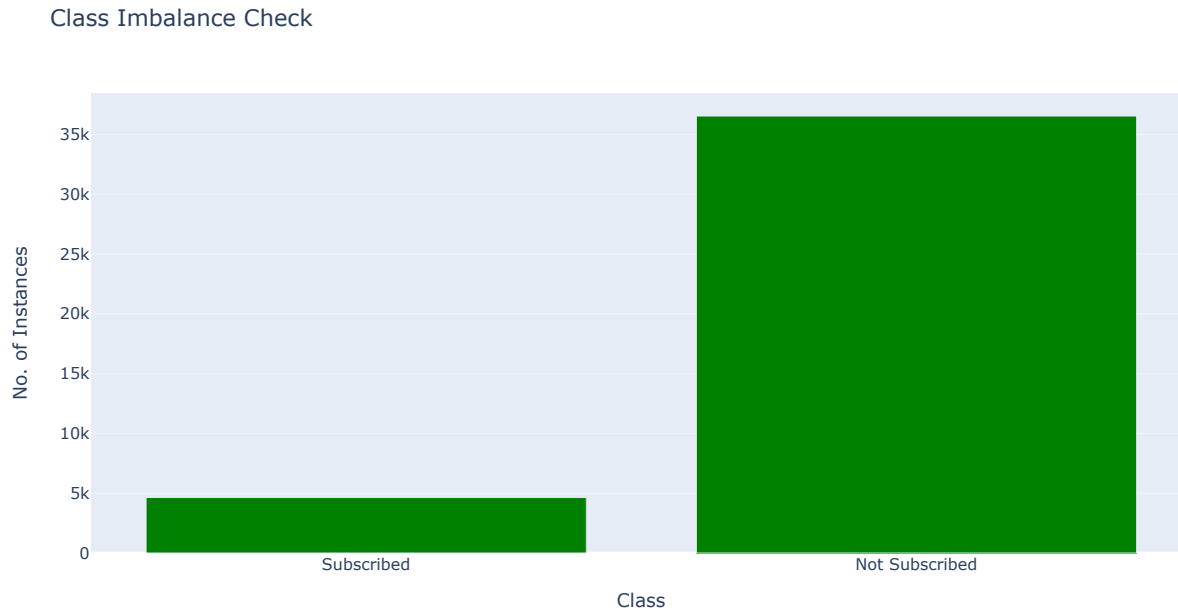
5 rows × 21 columns

Given our data is imbalanced with the majority not subscribing a term deposit, we might want to do re-sampling to adjust the proportion while training.

```
In [4]: y = list(df['y'])
instances_per_class = {'yes' : y.count('yes'), 'no' : y.count('no')}

fig = go.Figure(data=[go.Bar(x=list(instances_per_class.keys()), y=list(instances_per_class.values()),
                              marker=dict(color='green'))])
fig.update_layout(title='Class Imbalance Check', xaxis_title='Class', yaxis_title='No. of Instances',
                  xaxis=dict(tickmode='array', tickvals=[0,1], ticktext=['Subscribed', 'Not Subscribed']))
fig.show()

print(f"Class Labels : {list(instances_per_class.keys())}\nNo. of Inst. : {list(instances_per_class.values())}\n\nTotal number of features : {len(df.columns)-1}")
```



```
Class Labels : ['yes', 'no']
No. of Inst. : [4640, 36548]
```

```
Total number of features : 20
```

### Problem 3: Understanding the Features

Examine the data description below, and determine if any of the features are missing values or need to be coerced to a different data type.

```

Input variables:
# bank client data:
1 - age (numeric)
2 - job : type of job (categorical: 'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed','services','student','technician','unemployed','unknown')
3 - marital : marital status (categorical: 'divorced','married','single','unknown'; note: 'divorced' means divorced or widowed)
4 - education (categorical: 'basic.4y','basic.6y','basic.9y','high.school','illiterate','professional.course','university.degree','unknown')
5 - default: has credit in default? (categorical: 'no','yes','unknown')
6 - housing: has housing loan? (categorical: 'no','yes','unknown')
7 - loan: has personal loan? (categorical: 'no','yes','unknown')
# related with the last contact of the current campaign:
8 - contact: contact communication type (categorical: 'cellular','telephone')
9 - month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
10 - day_of_week: last contact day of the week (categorical: 'mon','tue','wed','thu','fri')
11 - duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.
# other attributes:
12 - campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
13 - pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
14 - previous: number of contacts performed before this campaign and for this client (numeric)
15 - poutcome: outcome of the previous marketing campaign (categorical: 'failure','nonexistent','success')
# social and economic context attributes
16 - emp.var.rate: employment variation rate - quarterly indicator (numeric)
17 - cons.price.idx: consumer price index - monthly indicator (numeric)
18 - cons.conf.idx: consumer confidence index - monthly indicator (numeric)
19 - euribor3m: euribor 3 month rate - daily indicator (numeric)
20 - nr.employed: number of employees - quarterly indicator (numeric)

Output variable (desired target):
21 - y - has the client subscribed a term deposit? (binary: 'yes','no')

```

### 3.1) Describe Data

The `describe()` function in a pandas `DataFrame` is used to generate descriptive statistics of the data. It returns a summary of the central tendency, dispersion, and shape of the distribution, excluding missing values.

```
In [5]: df.describe()
```

```
Out[5]:
```

	age	duration	campaign	pdays	previous	emp.var.rate	cons.price.idx	cons.conf.idx	euribor3m	nr.employed
count	41188.00000	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000	41188.000000
mean	40.02406	258.285010	2.567593	962.475454	0.172963	0.081886	93.575664	-40.502600	3.621291	5167.035911
std	10.42125	259.279249	2.770014	186.910907	0.494901	1.570960	0.578840	4.628198	1.734447	72.251528
min	17.00000	0.000000	1.000000	0.000000	0.000000	-3.400000	92.201000	-50.800000	0.634000	4963.600000
25%	32.00000	102.000000	1.000000	999.000000	0.000000	-1.800000	93.075000	-42.700000	1.344000	5099.100000
50%	38.00000	180.000000	2.000000	999.000000	0.000000	1.100000	93.749000	-41.800000	4.857000	5191.000000
75%	47.00000	319.000000	3.000000	999.000000	0.000000	1.400000	93.994000	-36.400000	4.961000	5228.100000
max	98.00000	4918.000000	56.000000	999.000000	7.000000	1.400000	94.767000	-26.900000	5.045000	5228.100000

### 3.2) Data Types

The `dtypes` attribute in a pandas `DataFrame` returns the data types of each column in the `DataFrame`. The attribute returns a `Series` object where the index is the column name and the value is the data type.

```
In [6]: df.dtypes
```

```
Out[6]: age                int64
job                object
marital            object
education          object
default            object
housing            object
loan               object
contact            object
month              object
day_of_week        object
duration           int64
campaign           int64
pdays             int64
previous           int64
poutcome           object
emp.var.rate       float64
cons.price.idx     float64
cons.conf.idx      float64
euribor3m          float64
nr.employed        float64
y                  object
dtype: object
```

### 3.3) Data Dimensions

The shape attribute in a pandas DataFrame returns the number of rows and columns in the DataFrame. The attribute returns a tuple, where the first element is the number of rows and the second element is the number of columns.

```
In [7]: df.shape
```

```
Out[7]: (41188, 21)
```

### 3.4) Data Collection - Check NA

There are several ways to check for missing values (also known as "null" values) in a pandas DataFrame.

One way is to use the `isnull()` function, which returns a DataFrame of the same shape as the original, but with True for missing values and False for non-missing values. We will then use the `sum()` function to count the number of missing values in each column:

```
In [8]: df.isnull().sum()
```

```
Out[8]: age                0
        job                0
        marital            0
        education          0
        default            0
        housing            0
        loan              0
        contact            0
        month              0
        day_of_week        0
        duration           0
        campaign           0
        pdays              0
        previous           0
        poutcome           0
        emp.var.rate       0
        cons.price.idx     0
        cons.conf.idx      0
        euribor3m          0
        nr.employed        0
        y                  0
        dtype: int64
```

### 3.5) Numerical and Categorical Attributes

The `select_dtypes()` method is used to select columns in a DataFrame based on their data types. It takes as input the data types to be selected, and returns a new DataFrame containing only the columns that match the specified data types. We will use this to look at the list of numerical and categorical attributes.

```
In [9]: num_attributes = df.select_dtypes(include=['int64', 'float64'] )
        cat_attributes = df.select_dtypes(exclude=['int64', 'float64', 'datetime64[ns]' ] )
        num_attributes.sample()
```

```
Out[9]:
```

	age	duration	campaign	pdays	previous	emp.var.rate	cons.price.idx	cons.conf.idx	euribor3m	nr.employed
18498	42	349	1	999	0	1.4	93.918	-42.7	4.968	5228.1

```
In [10]: cat_attributes.sample()
```

```
Out[10]:
```

	job	marital	education	default	housing	loan	contact	month	day_of_week	poutcome	y
15725	technician	married	basic.4y	no	no	no	cellular	jul	mon	nonexistent	yes

### 3.6) Clean Dataset by dropping columns

```
In [11]: #Lets first map the no and yes values in the outcome to 0 and 1
mapping_yn = {'no': 0, 'yes': 1}
df['y'] = df['y'].map(mapping_yn)
df = df.drop(['emp.var.rate', 'cons.price.idx', 'cons.conf.idx', 'euribor3m', 'nr.employed'], axis = 1)
```

```
In [12]: # We will makea copy of the dataframe to avoid running the notebook from the beginning.
df_raw = df.copy()
```

```
In [13]: # Define X and y variables
X = df_raw.drop('y', axis=1)
y = df_raw['y']

unique_val_count = {}

#Remove numerical variables since we will be exploring only the categorical variables in the beginning.
cat = list(X.columns)
cat.remove('age')
cat.remove('duration')
cat.remove('pdays')
cat.remove('campaign')
cat.remove('previous')

#Get the unique values in each of the categorical columns
for col in X.columns:
    if col not in cat:
        continue
    unique_values = np.unique(X[col])
    temp = defaultdict(int)
    for val in X[col]:
        temp[val] += 1
    unique_val_count[col] = temp

print(f"Number of Categorical columns : {len(unique_val_count.keys())}")

#Map those unique values to numbers.
for col, attr in unique_val_count.items():
    map_val = {}
    count = 0
    for key in attr.keys():
        map_val[key] = count
        count += 1
    X[col] = X[col].map(map_val)

X.head(10)
```

Number of Categorical columns : 10

Out[13]:

	age	job	marital	education	default	housing	loan	contact	month	day_of_week	duration	campaign	pdays	previous	poutcome
0	56	0	0	0	0	0	0	0	0	0	261	1	999	0	0
1	57	1	0	1	1	0	0	0	0	0	149	1	999	0	0
2	37	1	0	1	0	1	0	0	0	0	226	1	999	0	0
3	40	2	0	2	0	0	0	0	0	0	151	1	999	0	0
4	56	1	0	1	0	0	1	0	0	0	307	1	999	0	0
5	45	1	0	3	1	0	0	0	0	0	198	1	999	0	0
6	59	2	0	4	0	0	0	0	0	0	139	1	999	0	0
7	41	3	0	5	1	0	0	0	0	0	217	1	999	0	0
8	24	4	1	4	0	1	0	0	0	0	380	1	999	0	0
9	25	1	1	1	0	1	0	0	0	0	50	1	999	0	0

3.7) Exploratory Data Analysis

Exploratory Data Analysis (EDA) is a critical step in the machine learning process that involves analyzing and understanding the data before building a model. The goal of EDA is to uncover patterns, relationships, and insights in the data that can inform the model building process.

EDA is an iterative process and it's essential to keep in mind the business objective and the problem statement.

```
In [14]: #Get the unique values for each column. We will use it for plotting purposes.
```

```
cross_tables = []
for i in unique_val_count.keys():
    cross_tables.append(pd.crosstab(X[i], y))
```

```
In [15]: #start by mapping the outcome values.
```

```
mapping_yn = {0:'no',1:'yes'}
for df1 in cross_tables:
    df1.rename(columns=mapping_yn, inplace=True)
```

```
In [16]: unique_val_count
```

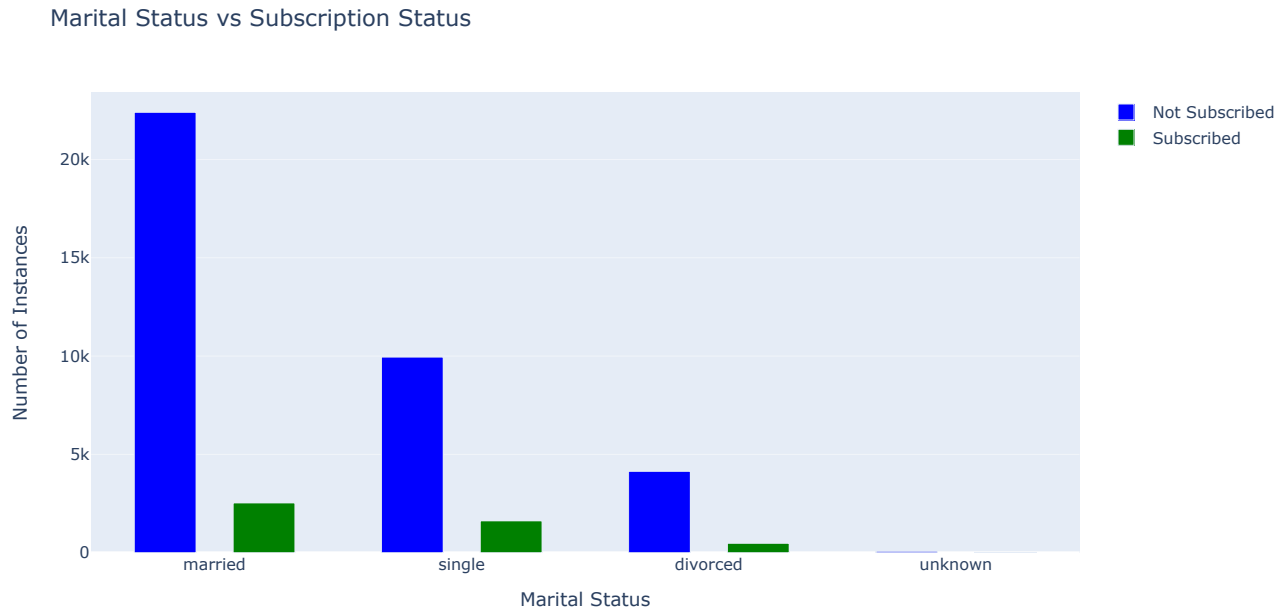
```
Out[16]: {'job': defaultdict(int,
    {'housemaid': 1060,
     'services': 3969,
     'admin.': 10422,
     'blue-collar': 9254,
     'technician': 6743,
     'retired': 1720,
     'management': 2924,
     'unemployed': 1014,
     'self-employed': 1421,
     'unknown': 330,
     'entrepreneur': 1456,
     'student': 875}),
 'marital': defaultdict(int,
    {'married': 24928,
     'single': 11568,
     'divorced': 4612,
     'unknown': 80}),
 'education': defaultdict(int,
    {'basic.4y': 4176,
     'high.school': 9515,
     'basic.6y': 2292,
     'basic.9y': 6045,
     'professional.course': 5243,
     'unknown': 1731,
     'university.degree': 12168,
     'illiterate': 18}),
 'default': defaultdict(int, {'no': 32588, 'unknown': 8597, 'yes': 3}),
 'housing': defaultdict(int, {'no': 18622, 'yes': 21576, 'unknown': 990}),
 'loan': defaultdict(int, {'no': 33950, 'yes': 6248, 'unknown': 990}),
 'contact': defaultdict(int, {'telephone': 15044, 'cellular': 26144}),
 'month': defaultdict(int,
    {'may': 13769,
     'jun': 5318,
     'jul': 7174,
     'aug': 6178,
     'oct': 718,
     'nov': 4101,
     'dec': 182,
     'mar': 546,
     'apr': 2632,
     'sep': 570}),
 'day_of_week': defaultdict(int,
    {'mon': 8514,
     'tue': 8090,
     'wed': 8134,
     'thu': 8623,
     'fri': 7827}),
 'poutcome': defaultdict(int,
    {'nonexistent': 35563, 'failure': 4252, 'success': 1373})}
```



- 1) There're some binary variables such as 'default', 'housing', 'loan'. We might want to transform it for better predicting.
- 2) Although no NULL is detected, there are many 'unknown' values, which we should deal with when preprocessing.
- 3) There are a large percentage of unknown previous outcomes, which is not surprising because many customers don't have previous contacts (previous=0).

### 3.7.1) Comparing Marital Status with Subscription Status

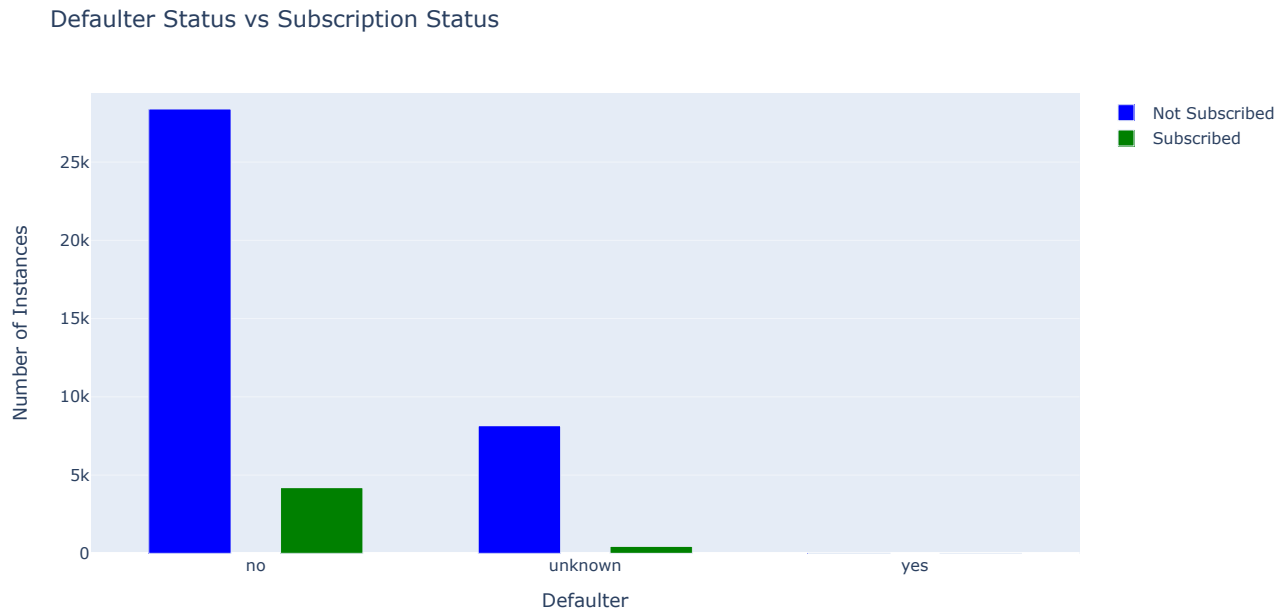
```
In [17]: #We will be using the similar types of visualizations for all the categorical variables.
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['marital'].keys()), y=cross_tables[1]['no'],marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['marital'].keys()), y=cross_tables[1]['yes'],marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Marital Status vs Subscription Status', xaxis_title='Marital Status', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[1]['no'])) + list(cross_tables[1]['yes']))+1000]))
fig.show()
```



Contacts who are married are subscribed more compared to those that are single and divorced. The total number of those unsubscribed far exceeds those that are subscribed.

### 3.7.2) Comparing Defaulter with Subscription Status

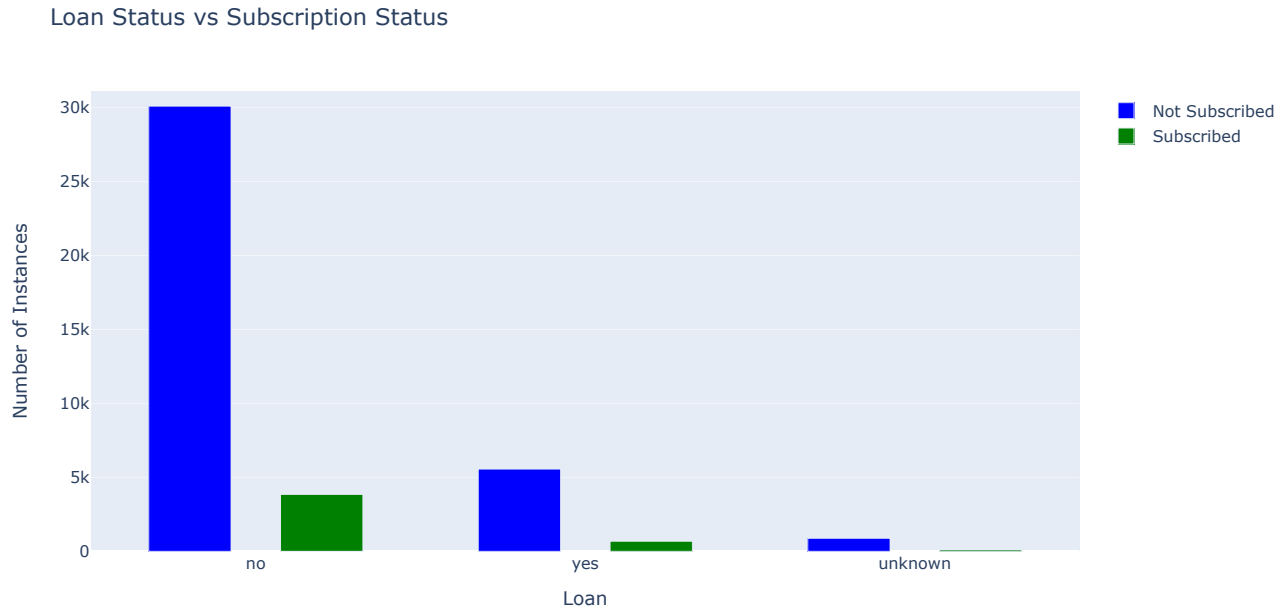
```
In [18]: #Visualation of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['default'].keys()), y=cross_tables[3]['no'],
                      marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['default'].keys()), y=cross_tables[3]['yes'],
                      marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Defaulter Status vs Subscription Status', xaxis_title='Defaulter', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[3]['no'])) + list(cross_tables[3]['yes']))+1000]))
fig.show()
```



From the above, we see The number of defaulters is almost none compared to those unknown or with value yes. Those who have not defaulted, have subscribed more compared to those who have defaulted or to those who have no information.

### 3.7.3) Comparing Loan status with Subscription Status

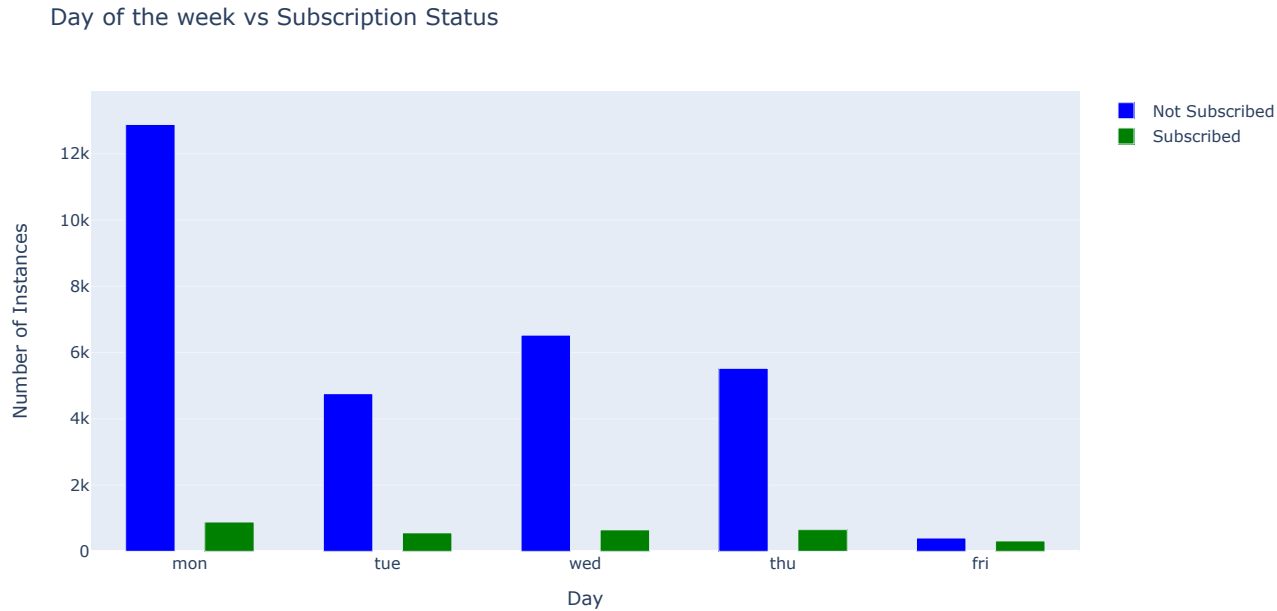
```
In [19]: #Visualation of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['loan'].keys()), y=cross_tables[5]['no'],
                      marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['loan'].keys()), y=cross_tables[5]['yes'],
                      marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Loan Status vs Subscription Status', xaxis_title='Loan', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[5]['no'])) + list(cross_tables[5]['yes']))+1000]))
fig.show()
```



From the above, we see that those without any loans are subscribed more compared to those who have loans.

### 3.7.4) Comparing Day of the week with Subscription Status

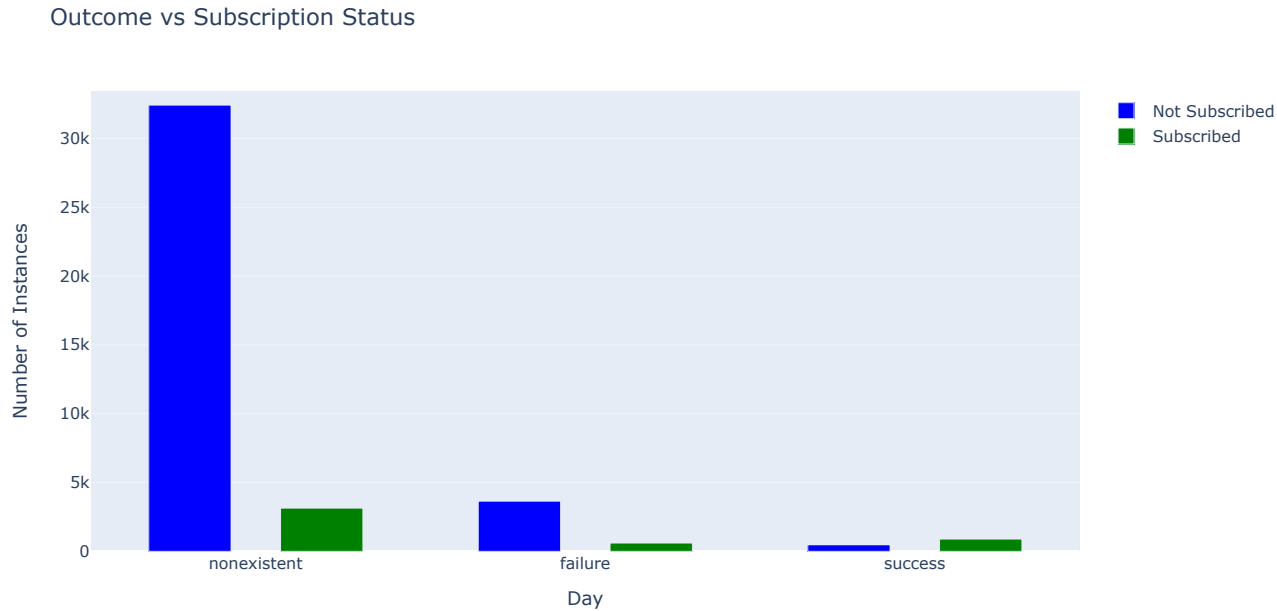
```
In [20]: #Visualation of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['day_of_week'].keys()), y=cross_tables[7]['no'],
                      marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['day_of_week'].keys()), y=cross_tables[7]['yes'],
                      marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Day of the week vs Subscription Status', xaxis_title='Day', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[7]['no'])) + list(cross_tables[7]['yes']))+1000]))
fig.show()
```



Monday is the day where most people subscribed and unsubscribed compared to the other days of the week.

### 3.7.5) Comparing Previous Campaign with Subscription Status

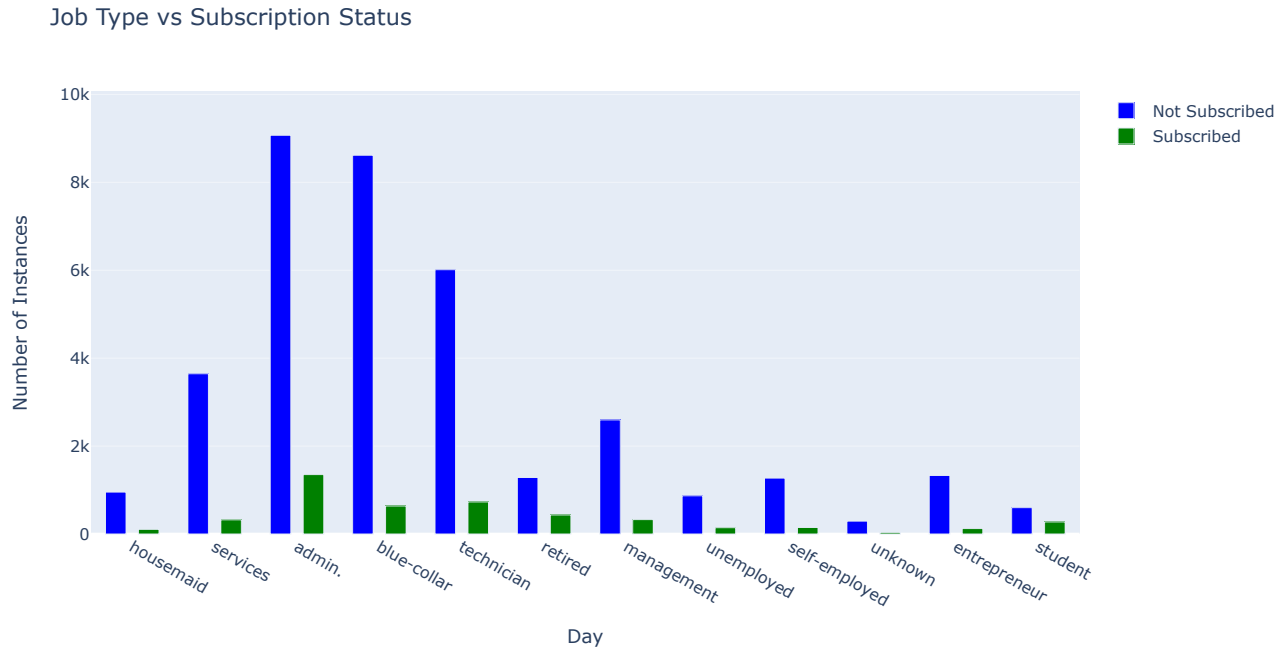
```
In [21]: #Visualization of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['poutcome'].keys()), y=cross_tables[9]['no'],
                    marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['poutcome'].keys()), y=cross_tables[9]['yes'],
                    marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Outcome vs Subscription Status', xaxis_title='Day', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[9]['no'])) + list(cross_tables[9]['yes']))+1000]))
fig.show()
```



From the above, we can see that those with non-existent outcomes have more subscriptions compared to those that are failure or success.

### 3.7.6) Comparing Job type with Subscription Status

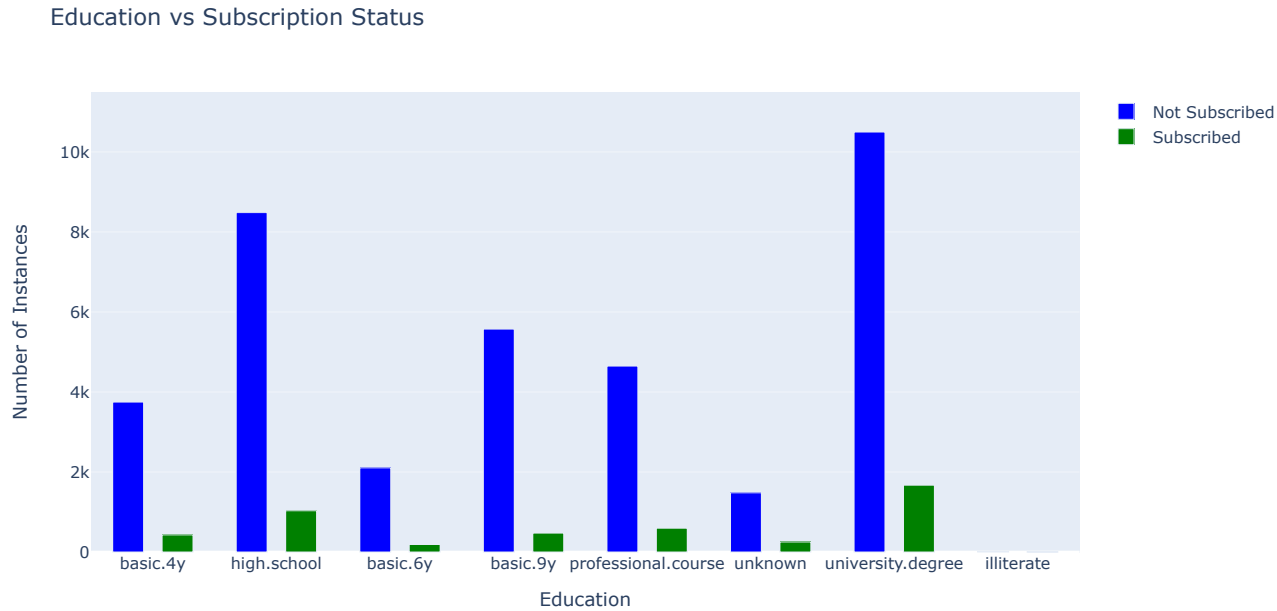
```
In [22]: #Visualization of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['job'].keys()), y=cross_tables[0]['no'],
                      marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['job'].keys()), y=cross_tables[0]['yes'],
                      marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Job Type vs Subscription Status', xaxis_title='Day', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[0]['no'])) + list(cross_tables[0]['yes']))+1000]))
fig.show()
```



Those with admin, blue-collar and technician job types subscribe more compared to other job types.

### 3.7.7) Comparing Education with Subscription Status

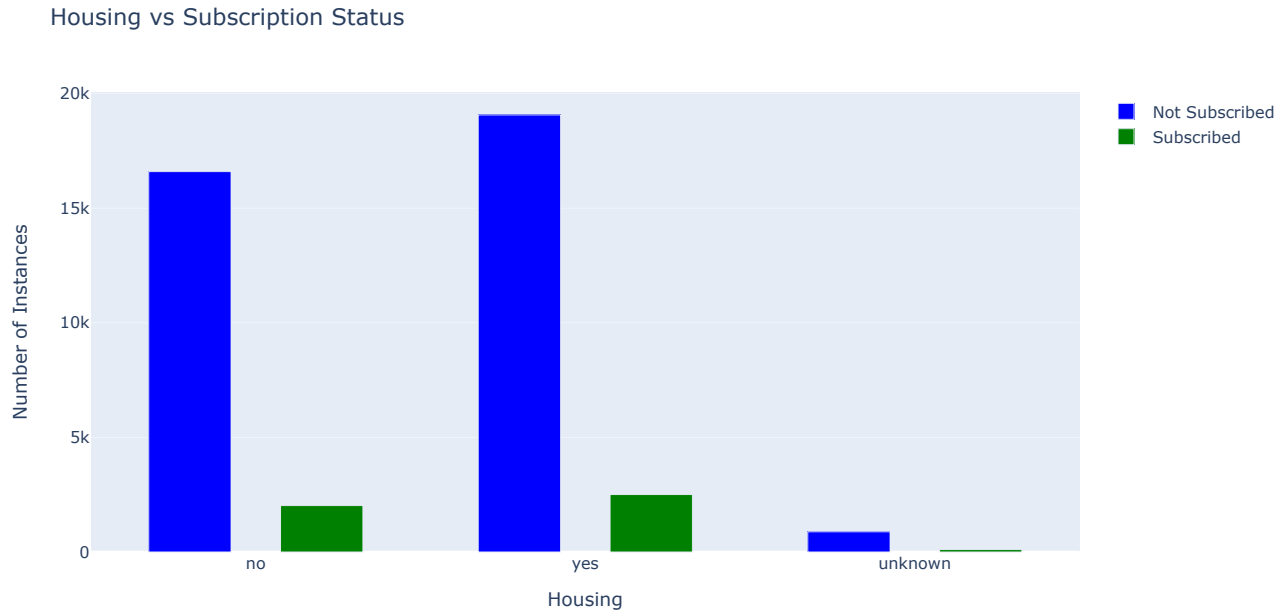
```
In [23]: #Visualization of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['education'].keys()), y=cross_tables[2]['no'],marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['education'].keys()), y=cross_tables[2]['yes'],marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Education vs Subscription Status', xaxis_title='Education', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[2]['no'])) + list(cross_tables[2]['yes']))+1000]))
fig.show()
```



From the above, we can see that contacts with high school and university degree subscribe more compared to other education levels.

### 3.7.8) Comparing Housing Status with Subscription Status

```
In [24]: #Visualation of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['housing'].keys()), y=cross_tables[4]['no'],marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['housing'].keys()), y=cross_tables[4]['yes'],marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Housing vs Subscription Status', xaxis_title='Housing', yaxis_title='Number of Instances',
                  yaxis=dict(range=[0, max((list(cross_tables[4]['no'])) + list(cross_tables[4]['yes']))+1000]))
fig.show()
```

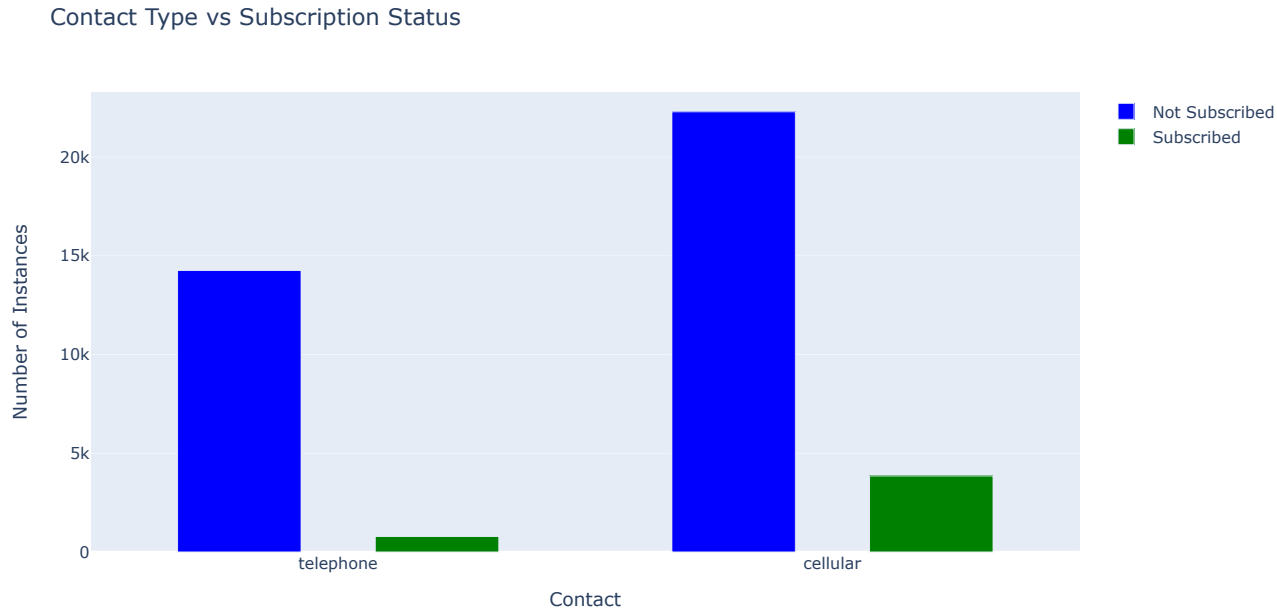


As you can see from the above, we can see that there is not much difference between those with housing and those without housing. However, those with housing seem to have subscribed more compared to those without housing.

### 3.7.9) Comparing Contact Type with Subscription Status



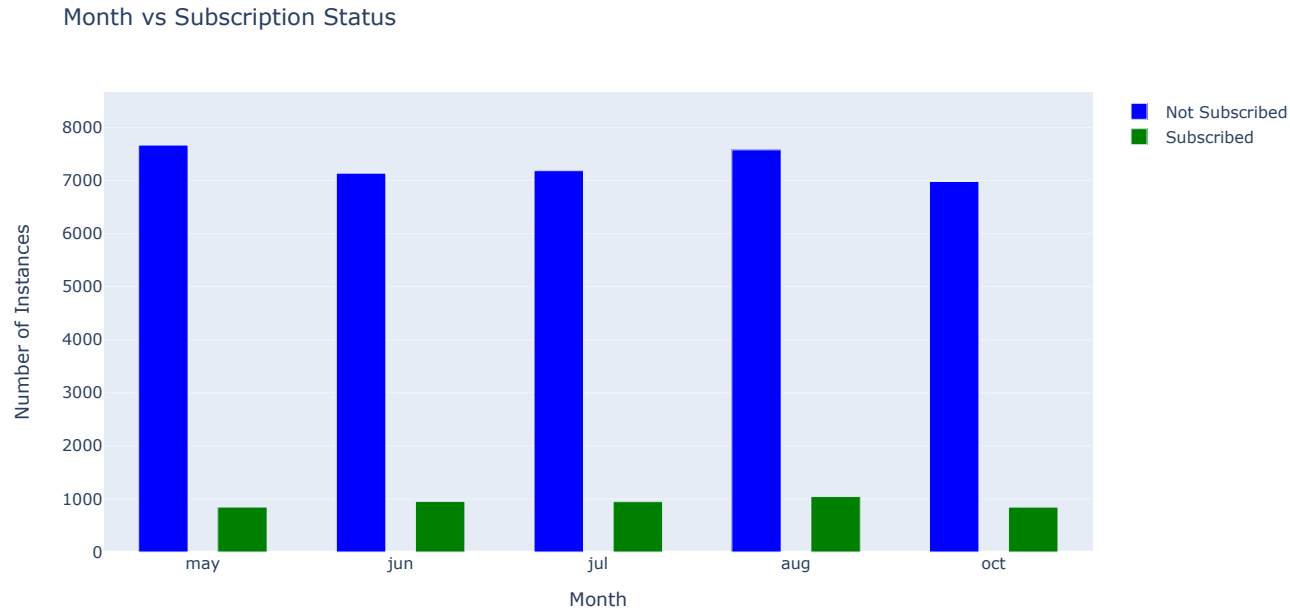
```
In [25]: #Visualization of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['contact'].keys()), y=cross_tables[6]['no'],marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['contact'].keys()), y=cross_tables[6]['yes'],marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Contact Type vs Subscription Status', xaxis_title='Contact', yaxis_title='Number of Instances',
                    yaxis=dict(range=[0, max((list(cross_tables[6]['no'])) + list(cross_tables[6]['yes']))+1000]))
fig.show()
```



From the above, we see that those with cellular contact type subscribe more compared to those with telephone contact type.

### 3.7.10) Comparing Month with Subscription Status

```
In [26]: #Visualation of a categorical variable
width = 0.25
fig = go.Figure()
fig.add_trace(go.Bar(x=list(unique_val_count['month'].keys()), y=cross_tables[8]['no'],marker=dict(color='blue'), width=width, name='Not Subscribed'))
fig.add_trace(go.Bar(x=list(unique_val_count['month'].keys()), y=cross_tables[8]['yes'],marker=dict(color='green'), width=width, name='Subscribed'))
fig.update_layout(title='Month vs Subscription Status', xaxis_title='Month', yaxis_title='Number of Instances',
                    yaxis=dict(range=[0, max((list(cross_tables[8]['no'])) + list(cross_tables[8]['yes']))+1000]))
fig.show()
```

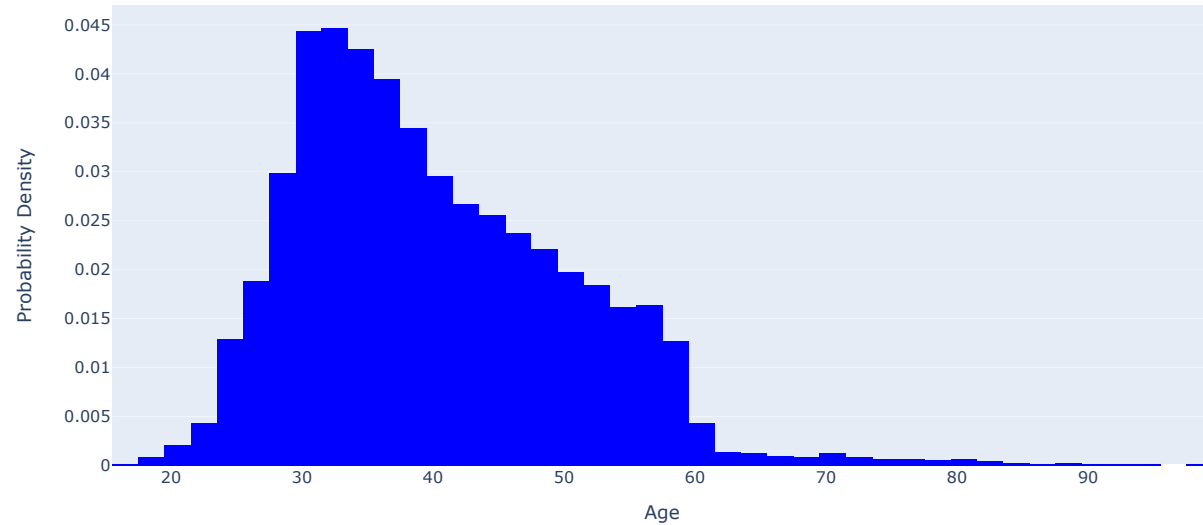


From the above, we can see that August month had more number of subscriptions compared to other months.

### 3.7.11) Subscriptions by Age

```
In [27]: #Visualation of a numerica variable
fig = go.Figure()
fig.add_trace(go.Histogram(x=df['age'],
                           nbinsx=len(df['age'].unique()),
                           histnorm='probability density',
                           name='Age Distribution',
                           marker_color='blue'))

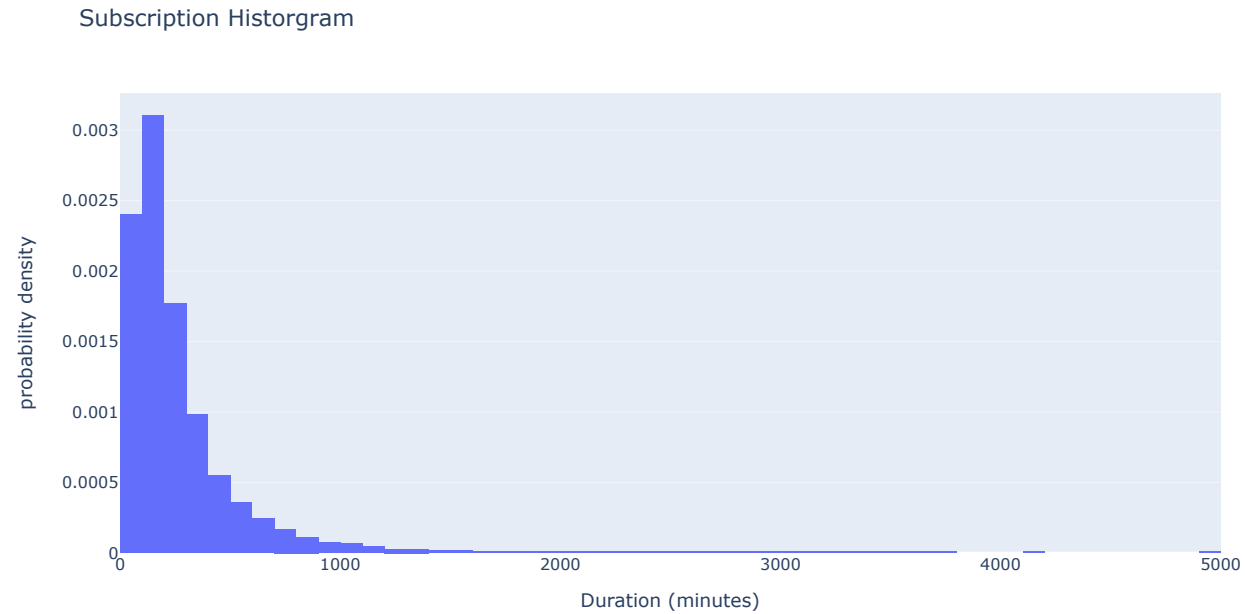
fig.update_layout(xaxis_title='Age',
                  yaxis_title='Probability Density')
```



From the above, we can see that majority of contacts are  $\leq 60$  years. Among those with age  $\leq 60$ , the younger the clients are most likely to subscribe.

### 3.7.12) Subscriptions by Duration

```
In [28]: #Visualation of a numerica variable
px.histogram(df, x='duration', nbins=50, title='Subscription Historgram',
             labels={'duration': 'Duration (minutes)'},
             histnorm='probability density',
             )
```



As we can see from the above plot, the graph contains many outliers. We will try to zoom into those with less than 1200.

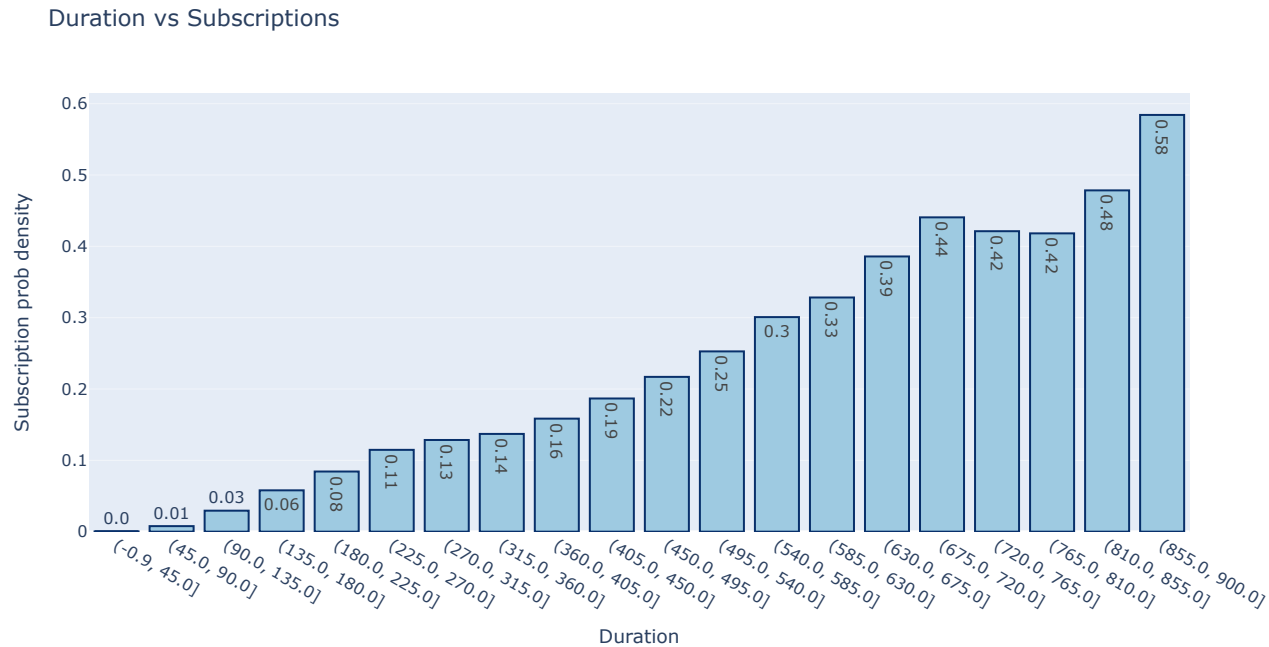
```
In [29]: df_duration_ranged = df[df['duration'] / 60 <= 15]
```

In [30]:

```
data = [go.Bar(
    x=df_duration_ranged.groupby(pd.cut(df_duration_ranged['duration'], bins=20)).mean().index.astype(str),
    y=df_duration_ranged.groupby(pd.cut(df_duration_ranged['duration'], bins=20)).mean()['y'],
    text=df_duration_ranged.groupby(pd.cut(df_duration_ranged['duration'], bins=20)).mean()['y'].round(2).astype(str),
    textposition='auto',
    marker=dict(color='rgb(158,202,225)', line=dict(color='rgb(8,48,107)',width=1.5))
)]

layout = go.Layout(
    title='Duration vs Subscriptions',
    xaxis=dict(title='Duration'),
    yaxis=dict(title='Subscription prob density')
)

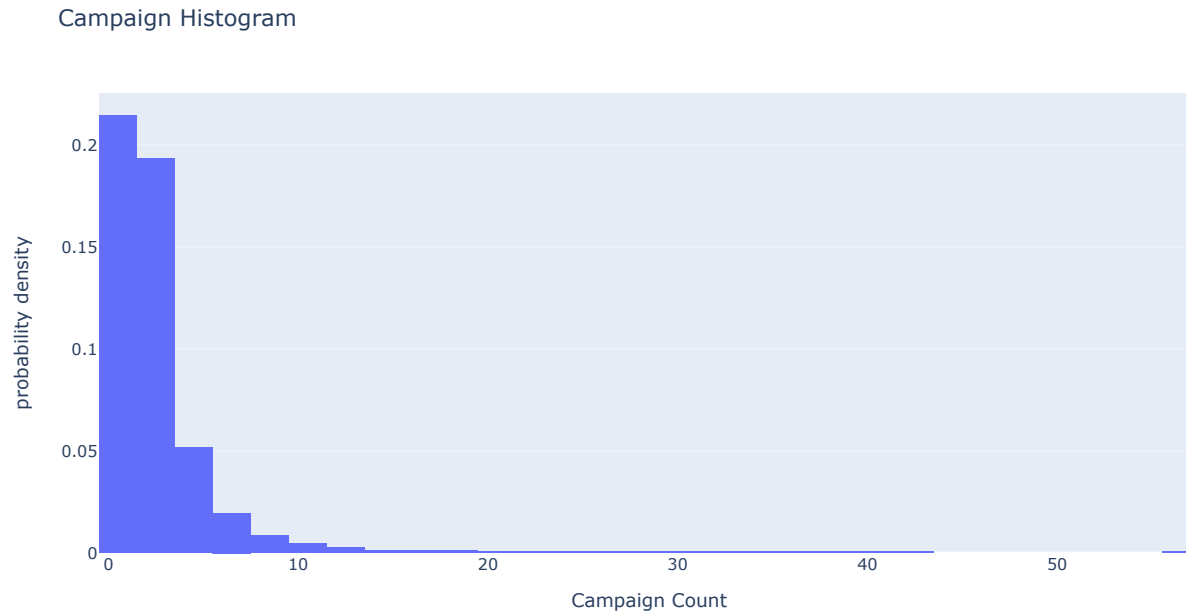
fig = go.Figure(data=data, layout=layout)
fig.show()
```



From the above, Based on campaigns, clients being contacted more are less likely to subscribe.

### 3.7.13) Subscriptions by Campaign

```
In [31]: #Visualation of a numerica variable
px.histogram(df, x='campaign', nbins=50, title='Campaign Histogram',
             labels={'campaign': 'Campaign Count'},
             histnorm='probability density',
             )
```

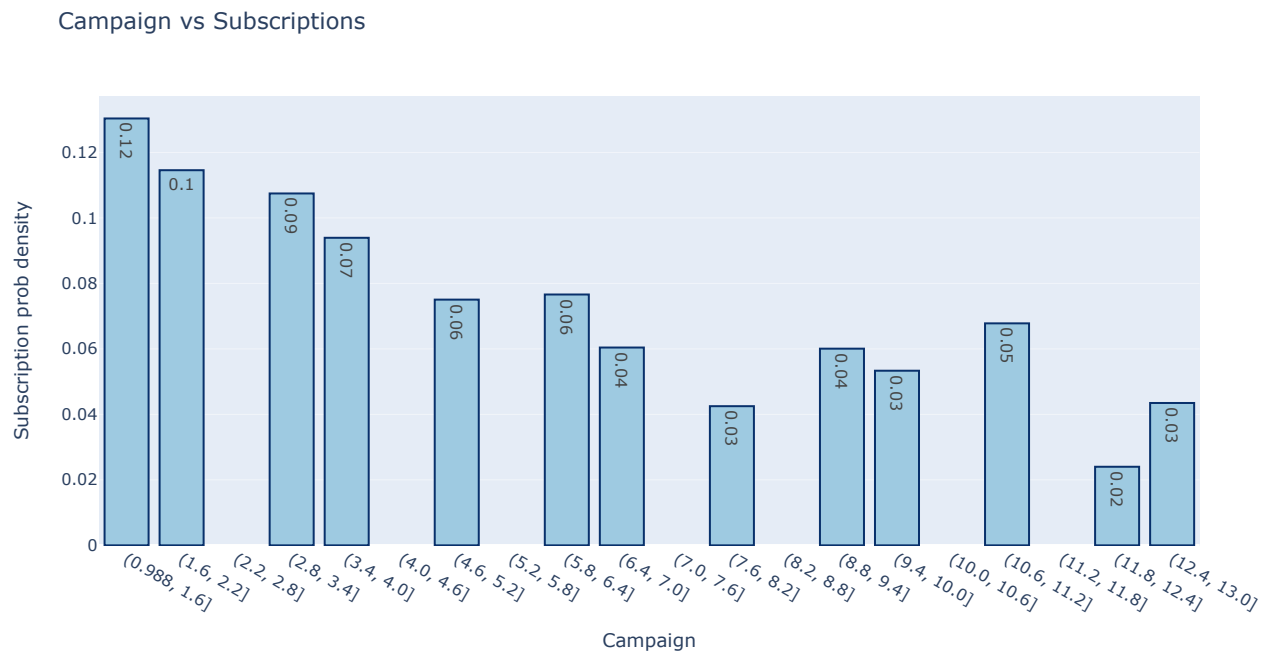


As 'campaign' > 13 don't have enough samples, we just take those <= 13 for deep diving

```
In [32]: df_campaign = df[df['campaign'] <= 13]
data = [go.Bar(
    x=df_campaign.groupby(pd.cut(df_campaign['campaign'], bins=20)).mean().index.astype(str),
    y=df_campaign.groupby(pd.cut(df_campaign['campaign'], bins=20)).mean()['y'],
    text=df_duration_ranged.groupby(pd.cut(df_campaign['campaign'], bins=20)).mean()['y'].round(2).astype(str),
    textposition='auto',
    marker=dict(color='rgb(158,202,225)', line=dict(color='rgb(8,48,107)',width=1.5))
)]

layout = go.Layout(
    title='Campaign vs Subscriptions',
    xaxis=dict(title='Campaign'),
    yaxis=dict(title='Subscription prob density')
)

fig = go.Figure(data=data, layout=layout)
fig.show()
```



From the above, we can see that the clients being contacted more are less likely to subscribe.

### 3.7.14) Correlation

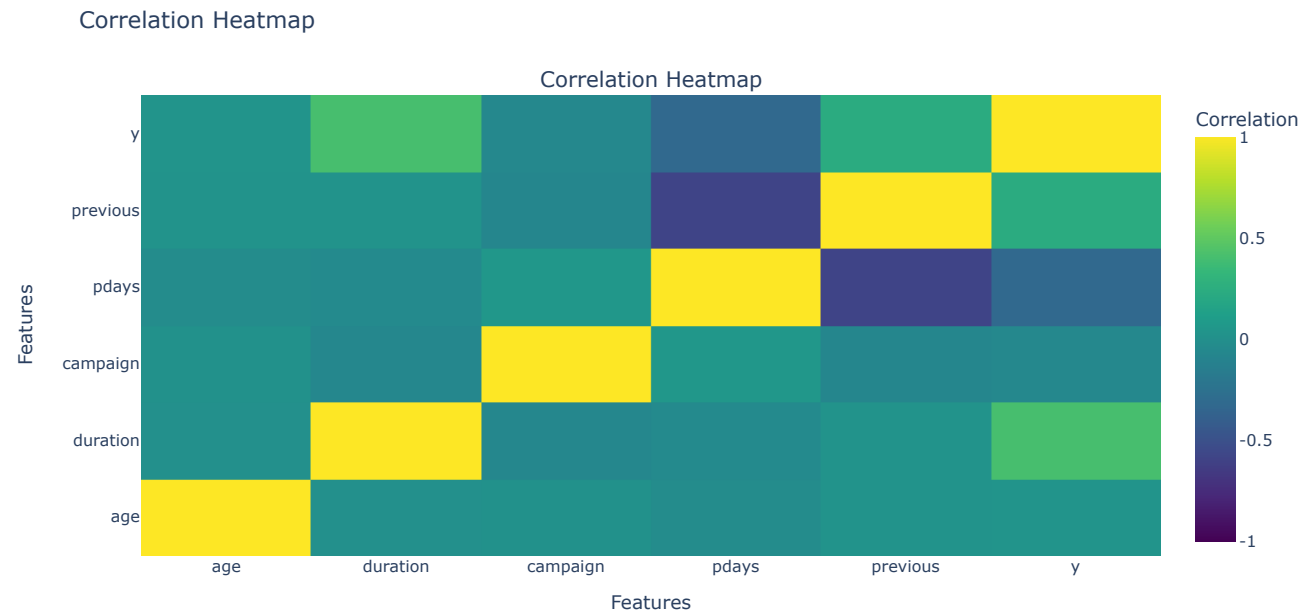
```
In [33]: # Create a subplot with 1 row and 1 column
fig = sp.make_subplots(rows=1, cols=1, specs=[[{}]],
                      subplot_titles=('Correlation Heatmap',))

# Compute the correlation matrix
corr = df.dropna().corr()
mask = np.triu(df.corr())

# Add heatmap trace
fig.add_trace(go.Heatmap(z=corr, x=corr.columns, y=corr.columns,
                        colorscale='Viridis', showscale=True,
                        colorbar=dict(title='Correlation', titleside='top', tickmode='array',
                                      tickvals=[-1, -0.5, 0, 0.5, 1], ticktext=['-1', '-0.5', '0', '0.5', '1']),
                        zmin=-1, zmax=1,
                        hoverongaps=False
                        ))

# Update layout
fig.update_layout(title='Correlation Heatmap',
                  xaxis=dict(title='Features'),
                  yaxis=dict(title='Features'))

fig.show()
```



From the above, we see that pdays & previous are correlated, while the rest are not considered correlated with each other.

#### Problem 4: Understanding the Task

After examining the description and data, your goal now is to clearly state the *Business Objective* of the task. State the objective below.



```
In [34]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 41188 entries, 0 to 41187
Data columns (total 16 columns):
#   Column                Non-Null Count  Dtype
---  -
0   age                   41188 non-null  int64
1   job                   41188 non-null  object
2   marital               41188 non-null  object
3   education             41188 non-null  object
4   default               41188 non-null  object
5   housing               41188 non-null  object
6   loan                  41188 non-null  object
7   contact               41188 non-null  object
8   month                 41188 non-null  object
9   day_of_week           41188 non-null  object
10  duration              41188 non-null  int64
11  campaign              41188 non-null  int64
12  pdays                 41188 non-null  int64
13  previous              41188 non-null  int64
14  poutcome              41188 non-null  object
15  y                     41188 non-null  int64
dtypes: int64(6), object(10)
memory usage: 5.0+ MB
```

**Business Objective**

The goal was to increase efficiency of directed campaigns for long-term deposit subscriptions by reducing the number of contacts to do. For this, we need to develop a predictive model using real-world data from a Portuguese marketing campaign for bank deposit subscriptions to increase campaign efficiency by identifying key factors that influence success and optimize resource allocation and target customer selection.

**Problem 5: Engineering Features**

Now that you understand your business objective, we will build a basic model to get started. Before we can do this, we must work to encode the data. Using just the bank information features (columns 1 - 7), prepare the features and target column for modeling with appropriate encoding and transformations.

**5.1) Encoding**

```
In [35]: df_engg = df.copy()
```

In [36]: df\_engg

Out[36]:

	age	job	marital	education	default	housing	loan	contact	month	day_of_week	duration	campaign	pdays	previous	poutcome	y	
	0	56	housemaid	married	basic.4y	no	no	no	telephone	may	mon	261	1	999	0	nonexistent	0
	1	57	services	married	high.school	unknown	no	no	telephone	may	mon	149	1	999	0	nonexistent	0
	2	37	services	married	high.school	no	yes	no	telephone	may	mon	226	1	999	0	nonexistent	0
	3	40	admin.	married	basic.6y	no	no	no	telephone	may	mon	151	1	999	0	nonexistent	0
	4	56	services	married	high.school	no	no	yes	telephone	may	mon	307	1	999	0	nonexistent	0
...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...
41183	73	retired	married	professional.course	no	yes	no	cellular	nov	fri	334	1	999	0	nonexistent	1	
41184	46	blue-collar	married	professional.course	no	no	no	cellular	nov	fri	383	1	999	0	nonexistent	0	
41185	56	retired	married	university.degree	no	yes	no	cellular	nov	fri	189	2	999	0	nonexistent	0	
41186	44	technician	married	professional.course	no	no	no	cellular	nov	fri	442	1	999	0	nonexistent	1	
41187	74	retired	married	professional.course	no	yes	no	cellular	nov	fri	239	3	999	1	failure	0	

41188 rows × 16 columns

In [37]: *#Encode job and marital columns*  
cols\_dumm = ['job', 'marital']  
df\_engg = pd.get\_dummies(df\_engg, columns=cols\_dumm)

In [38]: *# Remove the columns corresponding to unknown value*  
cols\_onehot\_unknown = [col for col in df\_engg.columns if 'unknown' in col]  
df\_engg = df\_engg.drop(cols\_onehot\_unknown, axis=1)

In [39]: *# Check current data set*  
pd.set\_option('display.max\_columns', None)  
df\_engg.head(10)

Out[39]:

	age	education	default	housing	loan	contact	month	day_of_week	duration	campaign	pdays	previous	poutcome	y	job_admin.	job_blue-collar	job_entrepreneur	job_housemaid	job_management	job_retired	job_self-employed	job_unemployed
0	56	basic.4y	no	no	no	telephone	may	mon	261	1	999	0	nonexistent	0	0	0	0	1	0	0	0	0
1	57	high.school	unknown	no	no	telephone	may	mon	149	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0
2	37	high.school	no	yes	no	telephone	may	mon	226	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0
3	40	basic.6y	no	no	no	telephone	may	mon	151	1	999	0	nonexistent	0	1	0	0	0	0	0	0	0
4	56	high.school	no	no	yes	telephone	may	mon	307	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0
5	45	basic.9y	unknown	no	no	telephone	may	mon	198	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0
6	59	professional.course	no	no	no	telephone	may	mon	139	1	999	0	nonexistent	0	1	0	0	0	0	0	0	0
7	41	unknown	unknown	no	no	telephone	may	mon	217	1	999	0	nonexistent	0	0	1	0	0	0	0	0	0
8	24	professional.course	no	yes	no	telephone	may	mon	380	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0
9	25	high.school	no	yes	no	telephone	may	mon	50	1	999	0	nonexistent	0	0	0	0	0	0	0	0	0

5.2) Preprocessing

```
In [40]: #map the months using the month package imported
mapping_month = dict((month.lower(), number) for number, month in enumerate(month_abbr))
df_engg['month'] = df_engg['month'].map(mapping_month)
```

```
In [41]: #map the education column column to numerical value
edu_map = {'unknown':0, 'basic.4y':1, 'basic.6y':2, 'basic.9y':3, 'high.school': 4, 'illiterate':5, 'professional.course':6, 'university.degree':7}
df_engg['education'] = df_engg.education.map(edu_map).astype('int')
```

```
In [42]: #map default, housing and loan values. We will deal with the unknown values later.
boolean_map = {'unknown':0, 'no':1, 'yes': 1}
df_engg['default'] = df_engg.default.map(boolean_map).astype('int')
df_engg['housing'] = df_engg.housing.map(boolean_map).astype('int')
df_engg['loan'] = df_engg.loan.map(boolean_map).astype('int')
```

```
In [43]: #map the days of the week column to numerical value
day_map = {'mon': 0, 'tue': 1, 'wed':2, 'thu':3, 'fri':4}
df_engg['day_of_week'] = df_engg.day_of_week.map(day_map).astype('int')
```

```
In [44]: #map contact types column to numerical value
contact_map = {'cellular': 0, 'telephone': 1}
df_engg['contact'] = df_engg.contact.map(contact_map).astype(int)
```

```
In [45]: #map outcome column to numerical value
poutcome_map = {'failure': 0, 'success': 1, 'nonexistent':2}
df_engg['poutcome'] = df_engg.poutcome.map(poutcome_map).astype(int)
```

## Problem 6: Train/Test Split

With your data prepared, split it into a train and test set.

### 6.1) Imputing Education using KNN

```
In [46]: # Train KNN imputer using data with known education
knn_imputer = KNNImputer(n_neighbors=2,missing_values=0)

# fit the imputer on the dataset
knn_imputer.fit(df_engg[['education','default', 'housing','loan']])

# use the imputer to fill in missing values
imputed_df = knn_imputer.transform(df_engg[['education','default', 'housing','loan']])
```

```
In [47]: # calculate the MSE score
mse = mean_squared_error(df_engg[['education','default', 'housing','loan']], imputed_df)
print("MSE score:", mse)
```

MSE score: 0.13149990522961696

```
In [48]: # Transform the training set
imputed_data = knn_imputer.transform(df_engg[['education','default', 'housing','loan']])
```

```
In [49]: df_engg[['education','default', 'housing','loan']] = imputed_data
```

```
In [50]: df_encoded = df_engg.drop(['contact', 'month', 'day_of_week', 'duration', 'campaign', 'pdays', 'previous', 'poutcome'], axis=1)
```

```
In [51]: X = df_encoded.drop('y', axis = 1)
y = df_encoded['y']
```

```
In [52]: X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state = 52)
```

```
In [53]: print(f"Train size : {len(X_train)}\tValidation size : {len(X_test)}")
```

```
Train size : 32950      Validation size : 8238
```

## 6.2) Standardization

```
In [54]: scaler = MinMaxScaler()
# Standarding (for algorithms that can apply balanced class weights)
X_train_scaled = scaler.fit_transform(X_train)
X_test_scaled = scaler.transform(X_test)
```

## 6.3) Oversampling

```
In [55]: sm = SMOTE(random_state=52)
# Only oversampling (for decision-tree-based algorithms and cannot apply balanced class weights)
X_train_sm, y_train_sm = sm.fit_resample(X_train, y_train)
# Stardardized + Oversampling (for algorithms cannot apply balanced class weights)
X_train_scaled_sm, y_train_scaled_sm = sm.fit_resample(X_train_scaled, y_train)
```

## Problem 7: A Baseline Model

Before we build our first model, we want to establish a baseline. What is the baseline performance that our classifier should aim to beat?

Before we begin lets define some helper functions that we will use to output the scores. We will be using this to determine the best model.

## Helper Functions



```

In [56]: r_seed = 52
def GenerateOutput(model_name,y_train,y_train_pred,x_test,y_test, y_pred,model):
    # Accuracy - Precision - Recall - F1 Score - Kappa Metrics - Confusion Matrix
    print(classification_report( y_test, y_pred, digits=2) )
    #confusion matrix display
    lr_matrix = ConfusionMatrixDisplay.from_predictions(y_test,y_pred, display_labels=['yes', 'no'])

    # ===== Balanced Dataframe Metrics =====
    #train Accuracy
    lr_train_acc = accuracy_score(y_train,y_train_pred)
    # Accuracy
    lr_acc = accuracy_score( y_test, y_pred)
    print( 'Accuracy: {}'.format(lr_acc))

    # ===== Unbalanced Dataframe Metrics =====
    # Weighted F1-Score
    flscore = f1_score( y_test, y_pred, average='weighted' )
    print( 'Weighted F1-Score: {}'.format( flscore ) )

    # Balanced Accuracy Score
    balanced_acc = balanced_accuracy_score( y_test, y_pred )
    print( 'Balanced Accuracy Score: {}'.format( balanced_acc))

    if(model_name == "Baseline model"):
        model = DummyClassifier(random_state=r_seed)
        start_time = time.time()
        model.fit(X_train, y_train)
        fit_time = time.time() - start_time

        y_pred_proba = model.predict_proba(x_test)[: , 1]
        # Calculate the AUC-ROC score
        auc = roc_auc_score(y_test, y_pred_proba)
        print("AUC-ROC:", auc)

        df_score = CalculateScores(model_name,lr_train_acc,lr_acc,flscore,balanced_acc,auc, fit_time)
        return df_score

def CalculateScores(model_name, train_accuracy,accuracy, f1_score, balanced_accuracy, roc_auc,fit_time):
    return pd.DataFrame( { 'Model Name': model_name,
                           'Train Time': fit_time,
                           'Train Accuracy': train_accuracy,
                           'Test accuracy': accuracy,
                           'f1_score': f1_score,
                           'balanced_accuracy': balanced_accuracy,
                           'roc_auc score': roc_auc }, index=[0] )

def CrossVal_model(modelName, x_train, y_train):
    #As discussed above, we will be using stratifiedKfold to deal with imbalanced data.
    fold = 5
    kfold = StratifiedKFold(n_splits=fold, shuffle=True,random_state=r_seed)

    trainacc_list = []
    accuracy_list = []
    balanced_acc_list = []
    weighted_f1_score_list = []
    auc_score_list = []
    iter = 1
    for train_index, test_index in kfold.split(x_train, y_train):
        X_train_f, X_test_f = x_train.iloc[train_index], x_train.iloc[test_index]
        y_train_f, y_test_f = y_train.iloc[train_index], y_train.iloc[test_index]

        if(modelName == "Logistic Regression"):
            #define a Logistic Regression model
            model = LogisticRegression(random_state=r_seed)
        if(modelName == "SVM"):
            model = svm.SVC(random_state=r_seed, probability=True)
        if(modelName == "DecisionTree"):
            model = DecisionTreeClassifier(random_state=r_seed)
        if(modelName == "KNN"):
            model = KNeighborsClassifier(random_state=r_seed)

```

```

#fit the model
start_time = time.time()
model.fit(X_train_f, y_train_f)
fit_time = time.time() - start_time
#prediction
y_f_pred = model.predict(X_test_f)
y_t_pred = model.predict(X_train_f)
#Train Accuracy,
train_acc = accuracy_score(y_train_f, y_t_pred)
trainacc_list.append(train_acc)
#Accuracy
acc = accuracy_score(y_test_f, y_f_pred)
accuracy_list.append(acc)
# Balanced Accuracy
balanced_acc = balanced_accuracy_score( y_test_f, y_f_pred )
balanced_acc_list.append( balanced_acc )
# Weighted F1-Score
weighted_f1_score = f1_score( y_test_f, y_f_pred, average='weighted')
weighted_f1_score_list.append( weighted_f1_score )

#auc score
y_pred_proba = model.predict_proba(X_test_f)[: , 1]
# Calculate the AUC-ROC score
auc = roc_auc_score(y_test_f, y_pred_proba)
auc_score_list.append(auc)
iter += 1

print( 'Avg Balanced Accuracy: {}'.format( np.mean( balanced_acc_list ) ) )
print( 'Avg Weighted F1-Score: {}'.format( np.mean( weighted_f1_score_list ) ) )
print( 'Avg AUC-ROC Score: {}'.format( np.mean( auc_score_list ) ) )

modelName = modelName + " - Cross Validation"

RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name= modelName + " ROC Curve")

return CalculateScores(modelName,np.mean(trainacc_list),np.mean(accuracy_list),
                        np.mean( balanced_acc_list ),np.mean( weighted_f1_score_list),np.mean( auc_score_list), fit_time)

```

## Baseline Model

For the baseline model, we will be using random choices to generate predictions. We will then use a dummy classifier in the above helper method to generate an output

```

In [57]: train_list = y_train.drop_duplicates().sort_values().tolist()

target_list = y_test.drop_duplicates().sort_values().tolist()
target_weights = df_engg['y'].value_counts( normalize=True ).sort_index().tolist()
# prediction
y_train_pred = random.choices(train_list, k=X_train_scaled.shape[0],
                              weights=target_weights )
y_pred= random.choices(target_list, k=X_test_scaled.shape[0],
                       weights=target_weights )

```

```
In [58]: df_score_base = GenerateOutput("Baseline model",y_train,y_train_pred,X_test_scaled,y_test, y_pred, DummyClassifier())
df_score_base
```

	precision	recall	f1-score	support
0	0.88	0.89	0.89	7298
1	0.10	0.10	0.10	940
accuracy			0.80	8238
macro avg	0.49	0.49	0.49	8238
weighted avg	0.80	0.80	0.80	8238

Accuracy: 0.7991017237193494  
Weighted F1-Score: 0.7972414765474429  
Balanced Accuracy Score: 0.4941104528783753  
AUC-ROC: 0.5

Out[58]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	Baseline model	0.000598	0.801184	0.799102	0.797241	0.49411	0.5

Problem 8: A Simple Model

Use Logistic Regression to build a basic model on your data.

Logistic Regression is a statistical method that we use to fit a regression model when the response variable is binary. It is a type of generalized linear model (GLM) that uses a logistic function to model a binary dependent variable.

In logistic regression, the goal is to find the best fitting model to describe the relationship between the independent variables (predictors) and the dependent binary variable. Logistic Regression is a simple yet powerful method for modeling binary data and is widely used in various fields, including medical research, economics, and social sciences. It has several advantages such as it's simple to implement, efficient to train and easy to interpret. However, it also has some limitations, such as it's assumption of linearity between the independent variables and the log-odds of the response, and it's inability to model complex non-linear relationships.

```
In [59]: #model definition
mlm_lr = LogisticRegression(random_state=r_seed)
#fit the model
mlm_lr.fit(X_train_scaled, y_train)
```

```
Out[59]: LogisticRegression(random_state=52)
```

Problem 9: Score the Model

What is the accuracy of your model?

```
In [60]: y_pred = mlm_lr.predict(X_test_scaled)
y_train_pred = mlm_lr.predict(X_train_scaled)
```



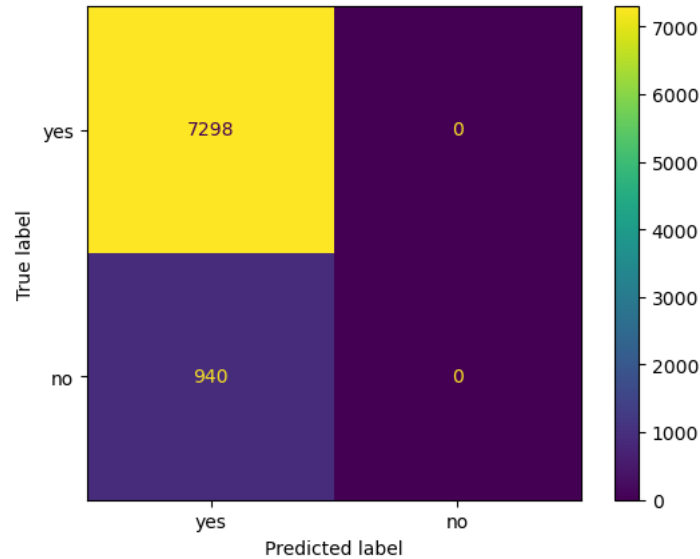
```
In [61]: df_score = GenerateOutput("Logistic Regression",y_train,y_train_pred,X_test_scaled,y_test, y_pred, mlm_lr)
df_score
```

	precision	recall	f1-score	support
0	0.89	1.00	0.94	7298
1	0.00	0.00	0.00	940
accuracy			0.89	8238
macro avg	0.44	0.50	0.47	8238
weighted avg	0.78	0.89	0.83	8238

Accuracy: 0.8858946346200534  
Weighted F1-Score: 0.8322939036376351  
Balanced Accuracy Score: 0.5  
AUC-ROC: 0.6173354110423724

Out[61]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	Logistic Regression	0.336549	0.887709	0.885895	0.832294	0.5	0.617335



Problem 10: Model Comparisons

Now, we aim to compare the performance of the Logistic Regression model to our KNN algorithm, Decision Tree, and SVM models. Using the default settings for each of the models, fit and score each. Also, be sure to compare the fit time of each of the models. Present your findings in a DataFrame similar to that below:

Model	Train Time	Train Accuracy	Test Accuracy
-------	------------	----------------	---------------

10.1) KNN

K-Nearest Neighbors (KNN) is a simple and popular machine learning algorithm that can be used for both classification and regression.

In the case of KNN classification, the algorithm works by finding the K nearest neighbors of a given data point and using their class labels to predict the class label of the data point. For example, if the K nearest neighbors of a data point are all labeled as "positive," the data point is predicted to be positive as well.

On the other hand, KNN regression works by finding the K nearest neighbors of a given data point and using their values to predict the value of the data point. For example, if the K nearest neighbors of a data point have values of 1, 2, and 3, the predicted value for the data point might be 2 (the average of the values of the nearest neighbors).

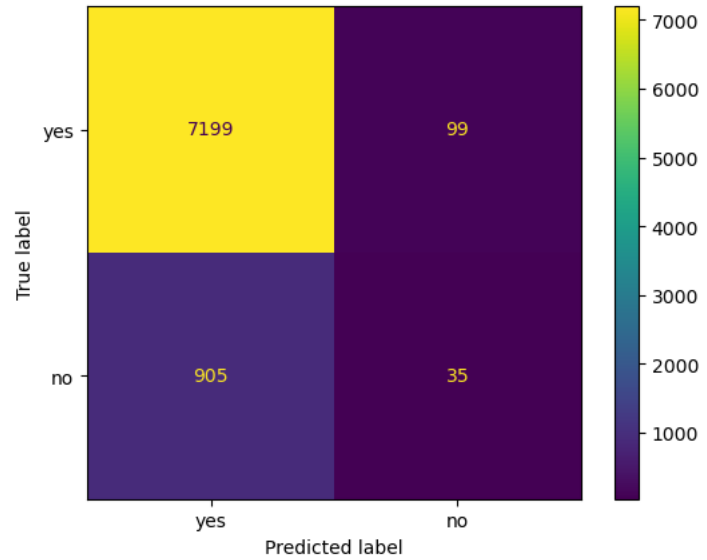
```
In [62]: # model definition
model_knn = KNeighborsClassifier(n_neighbors=2)
# train model
model_knn.fit(X_train_scaled,y_train)
#predict the test data and train data
y_pred = model_knn.predict(X_test_scaled)
y_train_pred = model_knn.predict(X_train_scaled)
#Performance
df_score1 = GenerateOutput( 'KNN',y_train,y_train_pred,X_test_scaled,y_test, y_pred, model_knn)
df_score1
```

	precision	recall	f1-score	support
0	0.89	0.99	0.93	7298
1	0.26	0.04	0.07	940
accuracy			0.88	8238
macro avg	0.57	0.51	0.50	8238
weighted avg	0.82	0.88	0.84	8238

Accuracy: 0.8781257586792911  
Weighted F1-Score: 0.8355834412503123  
Balanced Accuracy Score: 0.5118343410902433  
AUC-ROC: 0.5

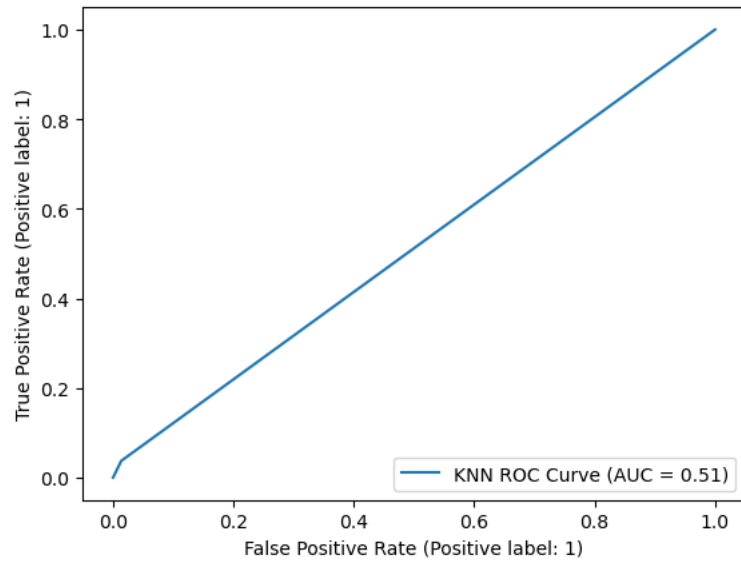
Out[62]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	KNN	0.001881	0.889014	0.878126	0.835583	0.511834	0.5



```
In [63]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="KNN ROC Curve")
```

```
Out[63]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f95c15f4eb0>
```



## 10.2) Support Vector Machines

The main idea behind SVMs is to find the line (or hyperplane) that maximally separates the data points of different classes. This line is called the "maximum margin hyperplane." The points that lie closest to this line are called "support vectors." Once the support vectors are found, the algorithm uses them to construct the maximum margin hyperplane. However, SVMs can be sensitive to the choice of hyperparameters and can be computationally expensive to train, especially for large datasets. They also do not work well with noisy or highly imbalanced data, and they may not be suitable for tasks that require probability estimates.

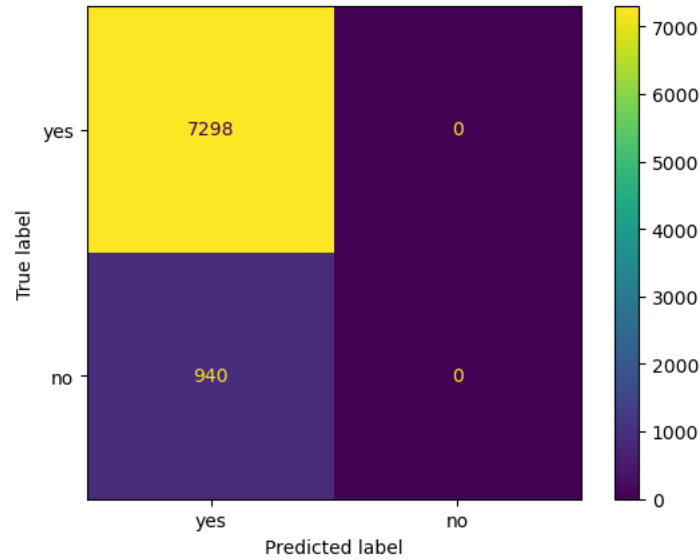
```
In [64]: # model definition
model_svm = svm.SVC(random_state=r_seed,probability=True)
# model training
model_svm.fit( X_train_scaled, y_train )
#predict the test data and train data
y_pred = model_svm.predict(X_test_scaled)
y_train_pred = model_svm.predict(X_train_scaled)
#Performance
df_score2 = GenerateOutput( 'SVM',y_train,y_train_pred,X_test_scaled,y_test, y_pred, model_svm)
df_score2
```

	precision	recall	f1-score	support
0	0.89	1.00	0.94	7298
1	0.00	0.00	0.00	940
accuracy			0.89	8238
macro avg	0.44	0.50	0.47	8238
weighted avg	0.78	0.89	0.83	8238

Accuracy: 0.8858946346200534  
Weighted F1-Score: 0.8322939036376351  
Balanced Accuracy Score: 0.5  
AUC-ROC: 0.470892928986665

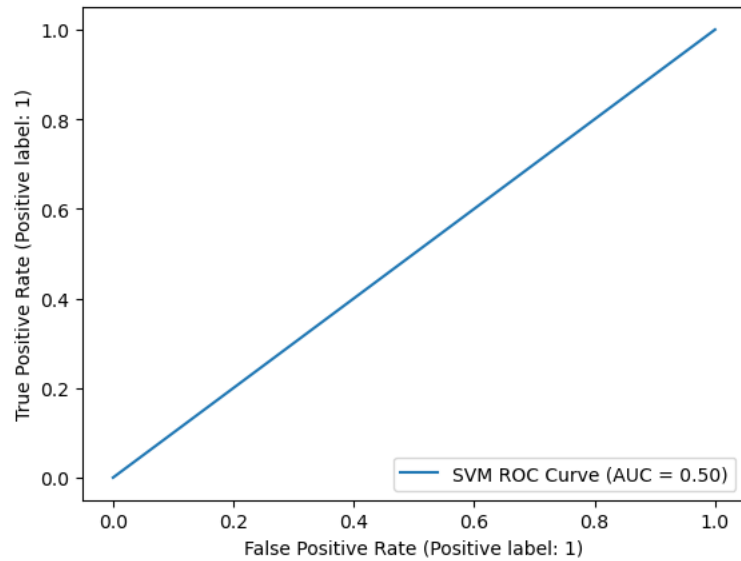
Out[64]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	SVM	124.218755	0.887709	0.885895	0.832294	0.5	0.470893



```
In [65]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="SVM ROC Curve")
```

```
Out[65]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f9605a92160>
```



### 10.3) Decision Trees

A decision tree works by recursively partitioning the input data into subsets, called branches, based on the values of the input features. Each internal node in the tree represents a feature, and each branch represents a possible value of that feature. The leaves of the tree represent the predicted class or output value.

The process of building a decision tree begins with selecting the feature that best splits the data into subsets that are as pure as possible. This feature is chosen by evaluating a metric such as information gain, Gini index or gain ratio. Once a feature is selected, the data is split according to the values of that feature, and the process is repeated for each subset of the data. This continues until the tree reaches a stopping criterion, such as a maximum depth or a minimum number of samples per leaf.

```
In [66]: # model definition
model_clf = DecisionTreeClassifier()
# model training
model_clf.fit( X_train_scaled, y_train )
```

```
Out[66]: DecisionTreeClassifier()
```

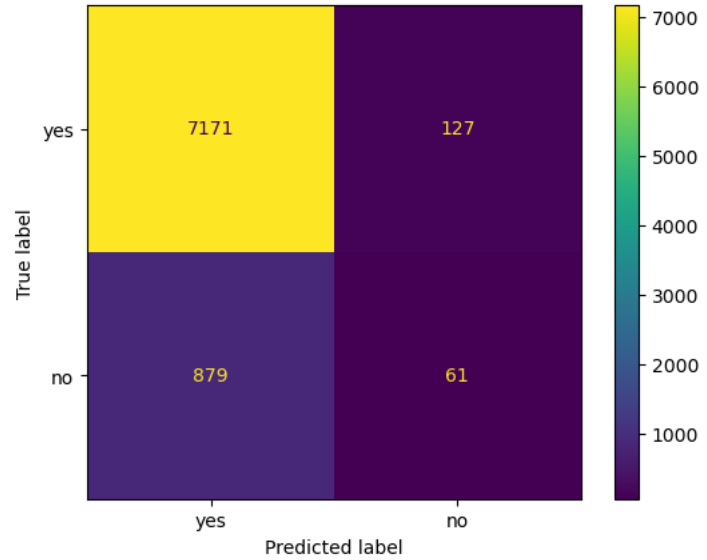
```
In [67]: #predict the test data and train data
y_pred = model_clf.predict(X_test_scaled)
y_train_pred = model_clf.predict(X_train_scaled)
#performance
df_score3 = GenerateOutput('DecisionTree',y_train, y_train_pred, X_test_scaled, y_test, y_pred, model_clf)
df_score3
```

	precision	recall	f1-score	support
0	0.89	0.98	0.93	7298
1	0.32	0.06	0.11	940
accuracy			0.88	8238
macro avg	0.61	0.52	0.52	8238
weighted avg	0.83	0.88	0.84	8238

Accuracy: 0.8778829813061423  
Weighted F1-Score: 0.8401689684960768  
Balanced Accuracy Score: 0.5237457945342063  
AUC-ROC: 0.545889284735544

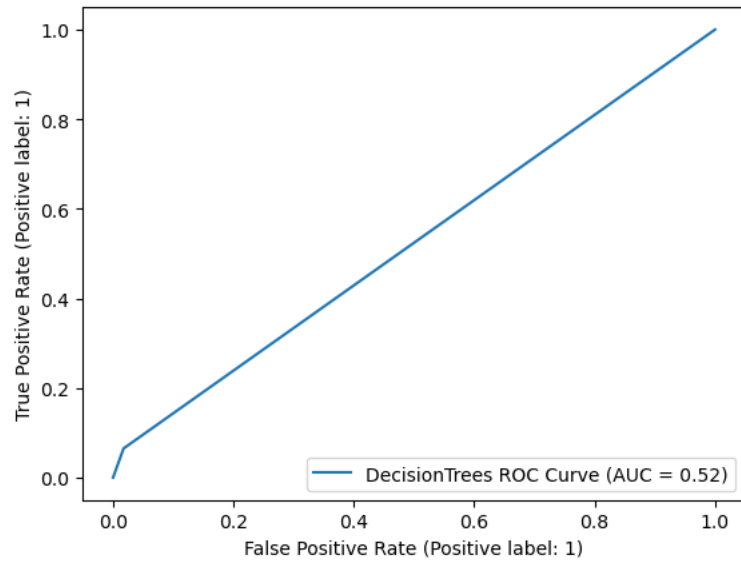
Out[67]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	DecisionTree	0.039988	0.898877	0.877883	0.840169	0.523746	0.545889



```
In [68]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="DecisionTrees ROC Curve")
```

```
Out[68]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f949802daf0>
```



## Problem 11: Improving the Model

Now that we have some basic models on the board, we want to try to improve these. Below, we list a few things to explore in this pursuit.

- More feature engineering and exploration. For example, should we keep the gender feature? Why or why not?
- Hyperparameter tuning and grid search. All of our models have additional hyperparameters to tune and explore. For example the number of neighbors in KNN or the maximum depth of a Decision Tree.
- Adjust your performance metric

### 11.1) Feature Importance

Permutation importance is a technique used to determine the importance of individual features in a machine learning model. It works by randomly shuffling the values of a single feature and evaluating the effect on the model's performance. The idea is that if a feature is important, then shuffling its values should result in a significant decrease in model performance.

```
In [69]: #Let us perform permutation importance in order to determine the features.
X = df_engg.drop('y', axis = 1)
y = df_engg['y']

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state = 52)

print(f"Train size : {len(X_train)}\tValidation size : {len(X_test)}")

# Create a list of feature names
feature_names = ['Feature ' + str(i) for i in range(X.shape[1])]

# train a model
# model definition
model = DecisionTreeClassifier()
# model training
model.fit(X_train, y_train)

# calculate the permutation importance of each feature
result = permutation_importance(model, X_test, y_test, n_repeats=10, random_state=0)

# extract the importance scores
importance_scores = result.importances_mean

# create a dictionary mapping feature names to importance scores
feature_importance = dict(zip(X_test.columns, importance_scores))

# sort the features by importance
sorted_features = sorted(feature_importance.items(), key=lambda x: x[1], reverse=True)

Train size : 32950      Validation size : 8238
```

```
In [70]: sorted_features
```

```
Out[70]: [('month', 0.04431900946831756),
 ('duration', 0.0428259286234523),
 ('contact', 0.020890992959456168),
 ('pdays', 0.015986890021849953),
 ('age', 0.005292546734644332),
 ('poutcome', 0.005171158048069913),
 ('previous', 0.004297159504734171),
 ('education', 0.0033139111434814295),
 ('day_of_week', 0.0017479970866715044),
 ('job_student', 0.0012745812090312891),
 ('job_blue-collar', 0.0006797766448166876),
 ('job_housemaid', 0.0005462490895848382),
 ('job_entrepreneur', 0.00036416605972322547),
 ('job_unemployed', 0.00027919397912113953),
 ('job_retired', 0.00018208302986161273),
 ('job_services', 0.0001699441612041719),
 ('default', 0.0),
 ('housing', 0.0),
 ('loan', 0.0),
 ('marital_single', -8.497208060208594e-05),
 ('job_self-employed', -0.0002184996358339353),
 ('campaign', -0.00023063850449137613),
 ('job_management', -0.00025491624180625785),
 ('marital_divorced', -0.00026705511046369866),
 ('job_admin.', -0.0003277494537509029),
 ('marital_married', -0.0003398883224083438),
 ('job_technician', -0.0004369992716678706)]
```

Based on the feature importance, we see that the month and duration are two features that have a higher feature importance compared to other features. We will add these two features to the dataframe.

```
In [71]: df_perm_imp = df_engg.drop(['contact', 'day_of_week', 'campaign', 'pdays', 'previous', 'poutcome'], axis=1)
```



```
In [72]: X = df_perm_imp.drop('y', axis = 1)
y = df_perm_imp['y']

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,random_state = 52)
```

11.1) Logistic Regression - Cross Validation

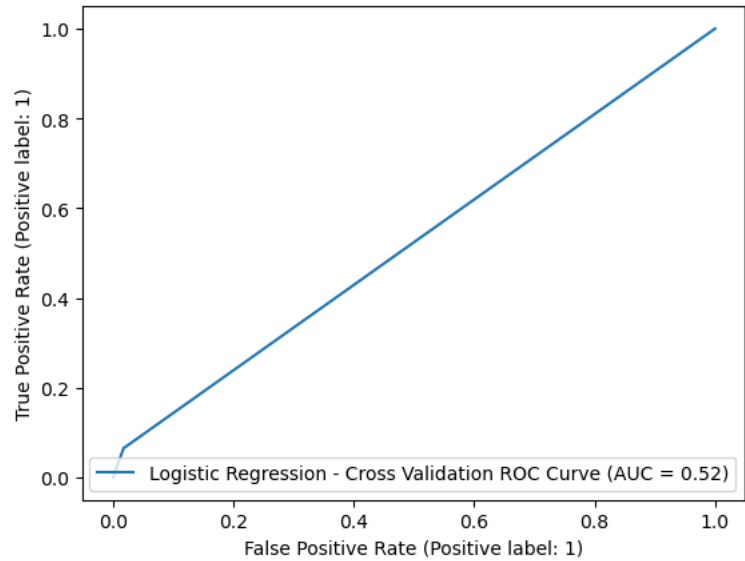
StratifiedKFold is a type of cross-validation technique used to evaluate the performance of machine learning models. It is a variant of KFold, which divides the data into a specified number of folds (or "splits") and iteratively trains and evaluates the model on each fold. The key difference between StratifiedKFold and KFold is that StratifiedKFold ensures that the proportion of samples belonging to each class is approximately the same across all the folds. This is particularly useful when the data is imbalanced, meaning that one class is significantly more prevalent than the others.

```
In [73]: df_score4 = CrossVal_model("Logistic Regression", X_train, y_train)
df_score4
```

Avg Balanced Accuracy: 0.5836696696696697  
Avg Weighted F1-Score: 0.8682089274899699  
Avg AUC-ROC Score: 0.8429837144837145

Out[73]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	Logistic Regression - Cross Validation	0.329448	0.89409	0.893748	0.58367	0.868209	0.842984



11.2) K-neighbors fine tuning

Fine-tuning a KNN model involves adjusting the parameters of the algorithm to optimize its performance. The main parameter that can be adjusted in KNN is the value of "K", which determines the number of nearest neighbors to consider when making predictions. A smaller value of K will make the model more sensitive to individual data points, while a larger value of K will make the model more robust to outliers.

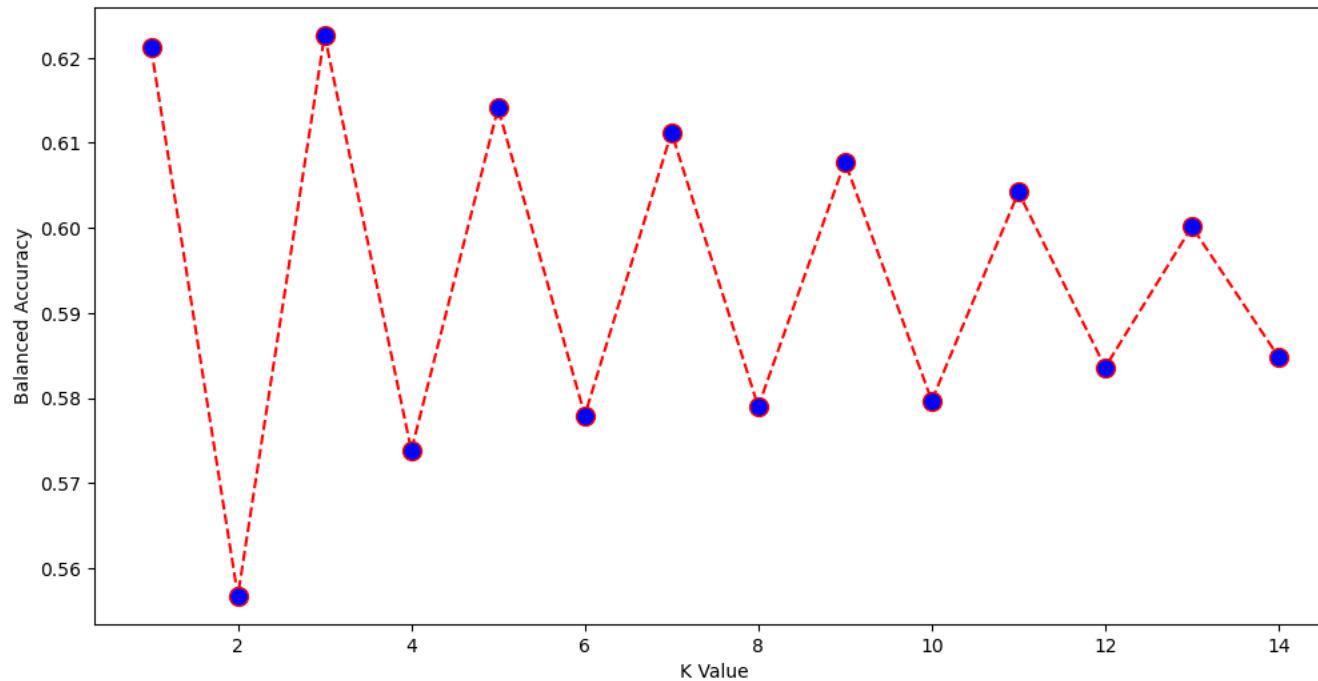
In order to fine-tune a KNN model, you can use a technique called cross-validation. This involves dividing the data into a training set and a validation set, training the model on the training set, and evaluating its performance on the validation set. This process can be repeated multiple times, using different combinations of the parameters, and the model with the best performance on the validation set can be chosen as the final model.

```
In [74]: balanced_acc_list = []
for i in range( 1, 15 ):
    # model definition
    model_knn = KNeighborsClassifier(n_neighbors=i, n_jobs=-1 )
    # train model
    model_knn.fit(X_train, y_train )
    # prediction
    y_pred = model_knn.predict( X_test )
    # Balanced Accuracy Score
    balanced_acc_list.append( balanced_accuracy_score( y_test, y_pred))
```

```
In [75]: plt.figure( figsize=(12, 6) )
plt.plot( range( 1, 15 ), balanced_acc_list, color='red', linestyle='dashed', marker='o',
          markerfacecolor='blue', markersize=10 )

plt.xlabel('K Value' )
plt.ylabel('Balanced Accuracy')
```

Out[75]: Text(0, 0.5, 'Balanced Accuracy')



From the above, it is clear that balanced accuracy is greater for K values 1 and 3. We will be using K-Value of 1 for fine tuning the results

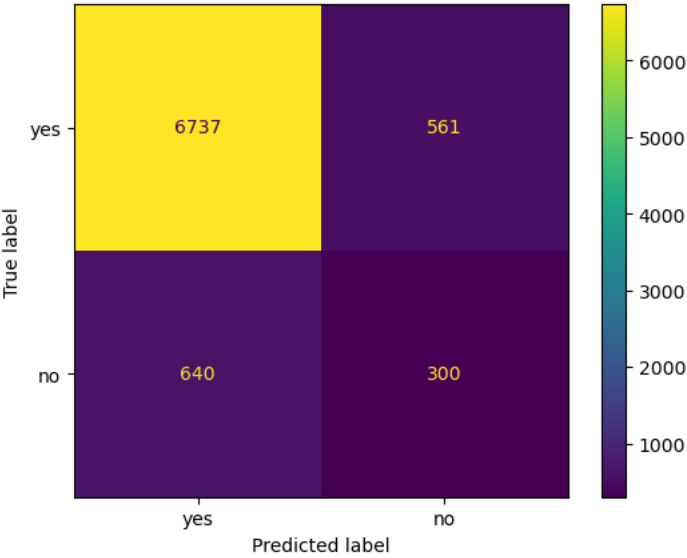
```
In [76]: # model definition
model_knn = KNeighborsClassifier(n_neighbors=1, n_jobs=-1 )
# train model
model_knn.fit( X_train, y_train)
#predict the test data and train data
y_train_pred = model_knn.predict(X_train)
y_pred = model_knn.predict( X_test )
#Performance
df_score5 = GenerateOutput( 'KNN',y_train,y_train_pred,X_test,y_test, y_pred, model_knn)
df_score5
```

	precision	recall	f1-score	support
0	0.91	0.92	0.92	7298
1	0.35	0.32	0.33	940
accuracy			0.85	8238
macro avg	0.63	0.62	0.63	8238
weighted avg	0.85	0.85	0.85	8238

Accuracy: 0.8542121874241321  
Weighted F1-Score: 0.8514071413607764  
Balanced Accuracy Score: 0.6211392803624427  
AUC-ROC: 0.6211392803624426

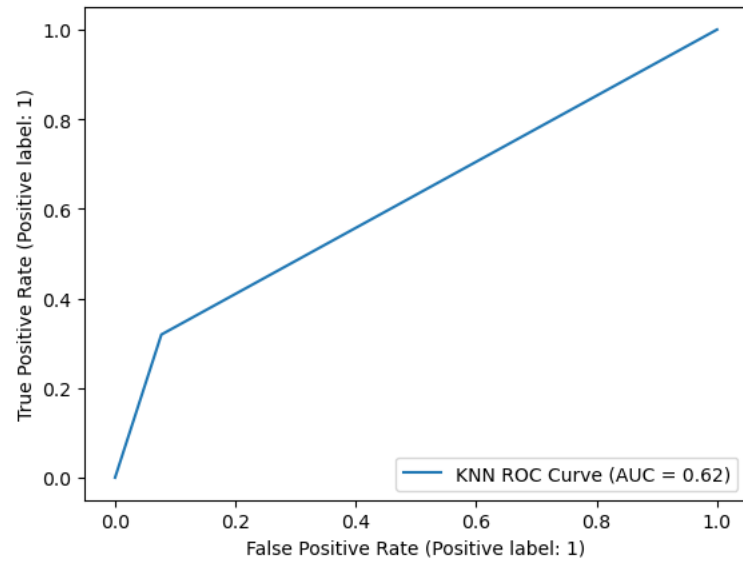
Out[76]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	KNN	0.001886	0.999575	0.854212	0.851407	0.621139	0.621139



```
In [77]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="KNN ROC Curve")
```

```
Out[77]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f9611364eb0>
```



### 11.3) SVM - Cross Validation

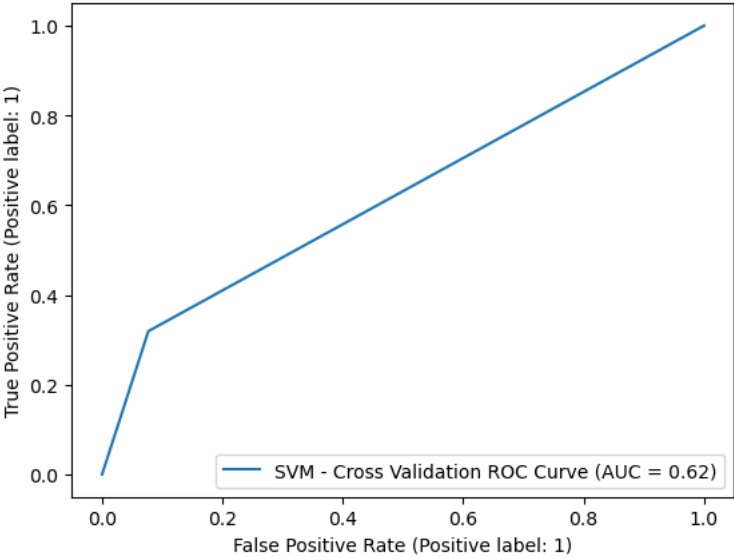
Cross-validation is a technique that can be used to evaluate the performance of a SVM model and fine-tune its parameters. It involves dividing the data into multiple subsets, called "folds", and training the model on different combinations of the folds. The most commonly used techniques for cross-validation for SVM are k-fold cross-validation and Leave-One-Out cross-validation (LOOCV).

```
In [78]: #Performance - the method is defined in the helper methods
df_score6 = CrossVal_model("SVM", X_train, y_train)
df_score6
```

Avg Balanced Accuracy: 0.5825592515592515  
Avg Weighted F1-Score: 0.8680776556426398  
Avg AUC-ROC Score: 0.6973198198198197

Out[78]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	SVM - Cross Validation	101.050435	0.894105	0.894082	0.582559	0.868078	0.69732



11.4) DecisionTreeClassifier - Cross Validation

The main parameters that can be adjusted in decision tree are the maximum depth of the tree, the minimum number of samples required to split an internal node, the minimum number of samples in a leaf node and the criterion used to split the nodes.

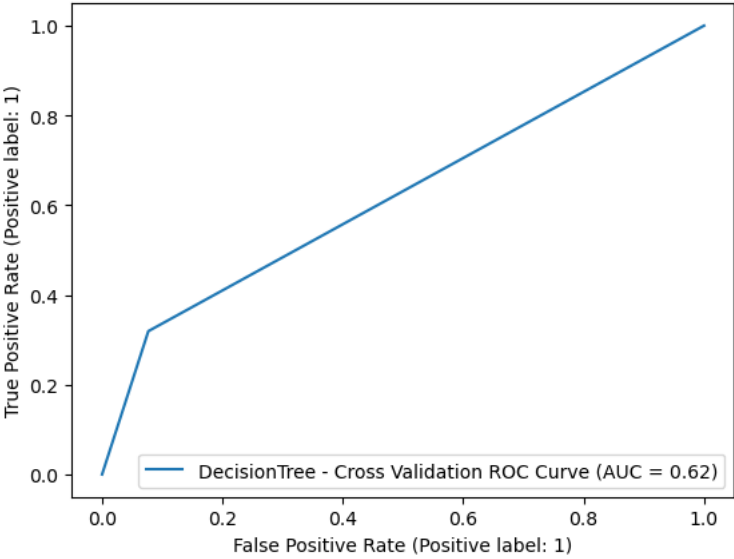
For decision trees, cross-validation is important because it allows to evaluate the performance of the model and select the best combination of parameters that minimize the overfitting problem. Overfitting occurs when a decision tree is too complex and is able to fit the noise in the data. This can be mitigated by techniques such as pruning or using ensembles of decision trees.

```
In [79]: #Performance - the method is defined in the helper methods
df_score7 = CrossVal_model("DecisionTree", X_train, y_train)
df_score7
```

Avg Balanced Accuracy: 0.6576417186417186  
Avg Weighted F1-Score: 0.8610096934307316  
Avg AUC-ROC Score: 0.6577968583968585

Out[79]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	DecisionTree - Cross Validation	0.06565	0.999643	0.859727	0.657642	0.86101	0.657797



Hyperparameter Tuning

11.5) Logistic Regression - GridSearchCV

In logistic regression, the main parameters that can be fine-tuned are the regularization parameter (C) and the solver. The regularization parameter (C) controls the trade-off between maximizing the margin and minimizing the classification error. The solver determines the algorithm used to optimize the parameters.

```
In [80]: # Define the logistic regression model
logreg = LogisticRegression()

# Define the parameter grid
param_grid = {
    'C': [0.1, 1, 10, 100],
    'penalty': ['l1', 'l2']
}

# Create the GridSearchCV object
grid_search = GridSearchCV(estimator=logreg, param_grid=param_grid, cv=5, scoring='accuracy')

# Fit the model
grid_search.fit(X_train, y_train)

#prediction
y_pred = grid_search.predict(X_test)

#Print the best params
best_params = grid_search.best_params_
best_score = grid_search.best_score_
print(best_params)
print(best_score)

# Use the best hyperparameters to fit the final model
logreg_best = LogisticRegression(**best_params)
logreg_best.fit(X_train, y_train)

# Make predictions on the test set
predictions = logreg_best.predict(X_test)
y_train_pred = logreg_best.predict(X_train)
df_score8 = GenerateOutput('LogisticRegression-GridSearchCV', y_train, y_train_pred,X_test,y_test, predictions, logreg_best)
df_score8
```

```
{'C': 100, 'penalty': 'l2'}
0.8938088012139606
      precision    recall  f1-score   support

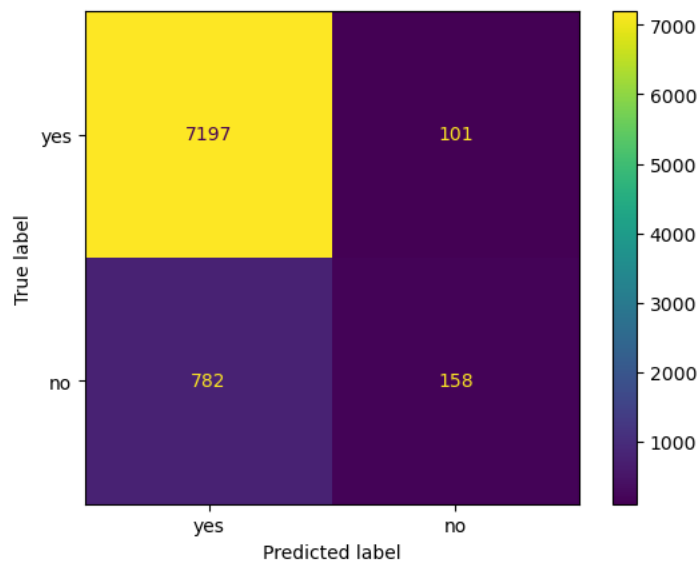
      0       0.90      0.99      0.94       7298
      1       0.61      0.17      0.26        940

 accuracy                   0.89       8238
 macro avg       0.76      0.58      0.60       8238
weighted avg       0.87      0.89      0.86       8238

Accuracy: 0.8928137897547949
Weighted F1-Score: 0.8647633463092386
Balanced Accuracy Score: 0.5771228491629884
AUC-ROC: 0.8348812411444697
```

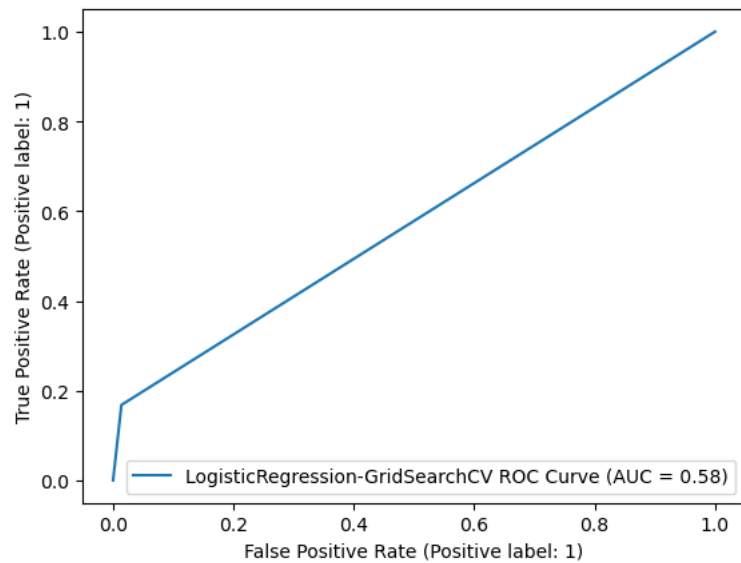
Out[80]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	LogisticRegression-GridSearchCV	0.406039	0.894021	0.892814	0.864763	0.577123	0.834881



```
In [81]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="LogisticRegression-GridSearchCV ROC Curve")
```

```
Out[81]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f96118dcc40>
```



### 11.6) KNN - RandomSearchCV

The `param_dist` dictionary specifies the hyperparameters to search over and the possible values for each. The `n_iter` parameter specifies the number of random combinations to try. The `cv` parameter specifies the number of folds to use in cross-validation.



```
In [82]: # Set up the parameter distribution for the KNN hyperparameters
param_dist = {'n_neighbors': [1, 3, 5, 7, 9],
              'weights': ['uniform', 'distance'],
              'metric': ['euclidean', 'manhattan']}

# Initialize the KNN model
knn = KNeighborsClassifier()

# Initialize the randomized search
random_search = RandomizedSearchCV(estimator=knn, param_distributions=param_dist, cv=5, n_iter=10)

# Fit the randomized search to the data
random_search.fit(X_train, y_train)

# Print the best hyperparameters
print(random_search.best_params_)

# Print the best cross-validation score
print(random_search.best_score_)
# Predict on the test set
y_pred = random_search.predict(X_test)
y_train_pred = random_search.predict(X_train)
#performance
df_score9 = GenerateOutput('KNN-RandomSearchCV',y_train,y_train_pred,X_test,y_test, y_pred, random_search)
df_score9
```

```
{'weights': 'uniform', 'n_neighbors': 9, 'metric': 'euclidean'}
0.891350531107739
      precision    recall  f1-score   support

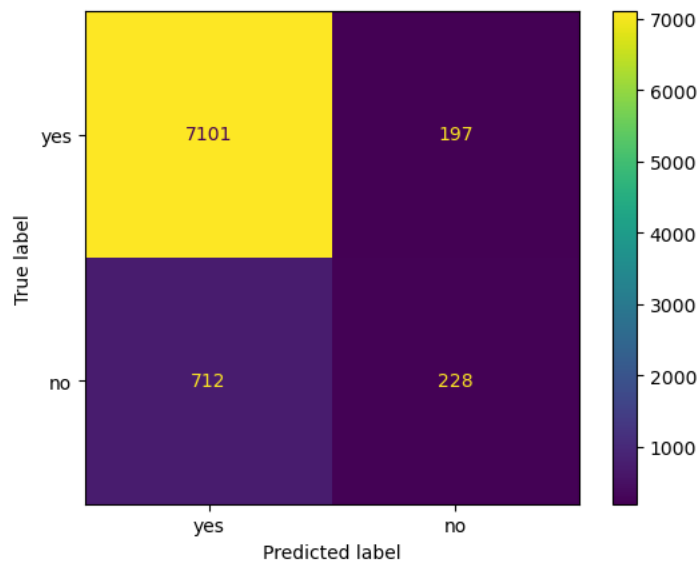
     0       0.91      0.97      0.94       7298
     1       0.54      0.24      0.33        940

 accuracy          0.89          8238
  macro avg       0.72       0.61       0.64          8238
 weighted avg       0.87       0.89       0.87          8238

Accuracy: 0.8896576839038601
Weighted F1-Score: 0.8707224876119846
Balanced Accuracy Score: 0.6077797472930503
AUC-ROC: 0.7958916170562612
```

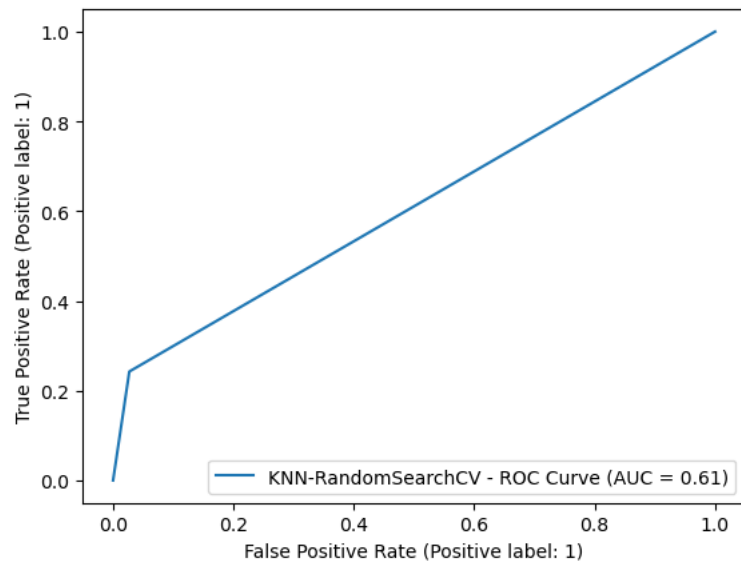
Out[82]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	KNN-RandomSearchCV	124.388181	0.904036	0.889658	0.870722	0.60778	0.795892



```
In [83]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="KNN-RandomSearchCV - ROC Curve")
```

```
Out[83]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f95e04d3c10>
```



### 11.7) DecisionTrees - RandomizedSearchCV

In decision trees, the main parameters that can be fine-tuned are the maximum depth of the tree, the minimum number of samples required to split an internal node, the minimum number of samples in a leaf node, the criterion used to split the nodes and the maximum number of features to consider when looking for the best split.

Random search can be more computationally efficient than grid search, especially when the number of hyperparameters and their possible values is large, but it doesn't guarantee to always find the best combination of parameters.

```
In [84]: # Set up the parameter distribution for the decision tree hyperparameters
param_dist = {'max_depth': [1,3,5,7,9],
              'min_samples_split': [2,4,6,8,10,12,14,16],
              'min_samples_leaf': [1,3,5,7,9,13,15,17]}

# Initialize the decision tree model
tree = DecisionTreeClassifier()

# Initialize the randomized search
random_search = RandomizedSearchCV(estimator=tree, param_distributions=param_dist, cv=5, n_iter=10)

# Fit the randomized search to the data
random_search.fit(X_train, y_train)

# Print the best hyperparameters
print(random_search.best_params_)

# Print the best cross-validation score
print(random_search.best_score_)

# Predict on the test set
y_pred = random_search.predict(X_test)
y_train_pred = random_search.predict(X_train)

#performance
df_scorel0 = GenerateOutput('DecisonTree-RandomSearchCV',y_train, y_train_pred,X_test,y_test, y_pred,random_search)
df_scorel0
```

```
{'min_samples_split': 10, 'min_samples_leaf': 3, 'max_depth': 7}
0.8971775417298937
      precision    recall  f1-score   support

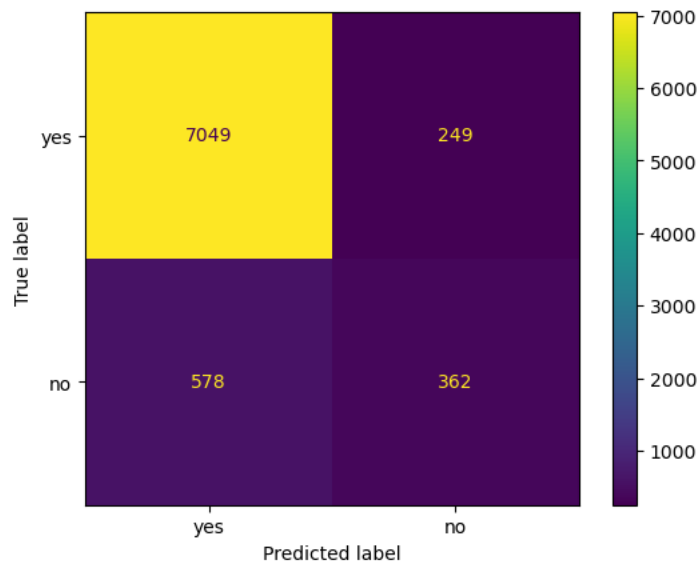
     0       0.92      0.97      0.94      7298
     1       0.59      0.39      0.47       940

 accuracy            0.90      8238
  macro avg          0.76      0.68      0.71      8238
 weighted avg          0.89      0.90      0.89      8238

Accuracy: 0.8996115562029618
Weighted F1-Score: 0.8900707559071485
Balanced Accuracy Score: 0.6754937231418693
AUC-ROC: 0.8418258718506382
```

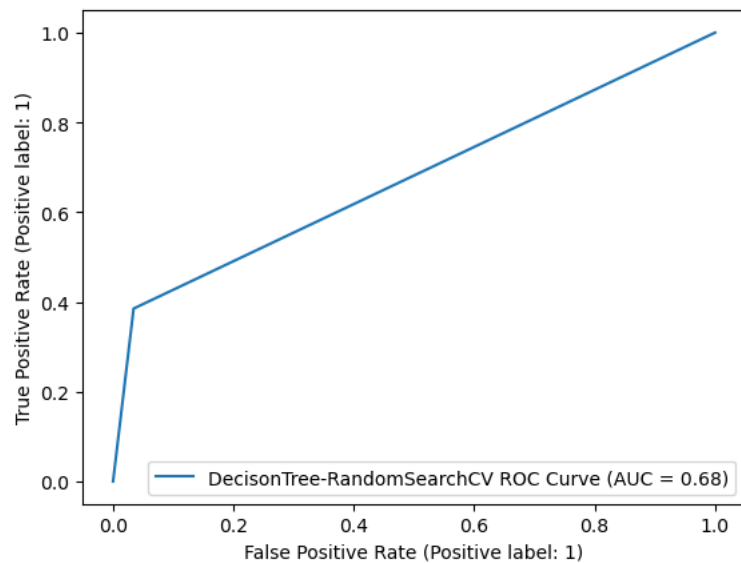
Out[84]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	DecisonTree-RandomSearchCV	1.190611	0.907466	0.899612	0.890071	0.675494	0.841826



```
In [85]: RocCurveDisplay.from_predictions(y_true=y_test, y_pred=y_pred, name="DecisonTree-RandomSearchCV ROC Curve")
```

```
Out[85]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x7f95c15efe50>
```



## 12) Evaluation

With some modeling accomplished, we aim to reflect on what we identify as a high quality model and what we are able to learn from this. We should review our business objective and explore how well we can provide meaningful insight on drivers of used car prices. Your goal now is to distill your findings and determine whether the earlier phases need revisitation and adjustment or if you have information of value to bring back to your client.

### 12.1) Metric Evaluation

#### 12.1.1) Identification of Evaluation Metric

The following are evaluation metrics used for this particular binary classification.

**Accuracy:** This is the percentage of correct predictions made by the classifier. It is calculated as (true positives + true negatives) / total samples.

**Precision:** This is the percentage of positive predictions that were correct. It is calculated as true positives / (true positives + false positives).

**F1 score:** This is a weighted average of precision and recall, with a higher score indicating better performance. It is calculated as  $2 * (\text{precision} * \text{recall}) / (\text{precision} + \text{recall})$ .

**AUC (Area Under the Curve):** This is a metric used to evaluate the performance of a binary classifier using an ROC (Receiver Operating Characteristic) curve. The ROC curve plots the true positive rate against the false positive rate at different classification thresholds, and the AUC is the area under this curve. AUC provides a single measure of the classifier's performance.

**Balanced accuracy:** This is a metric used to evaluate the performance of a classifier when the classes are imbalanced. It is defined as the average of the class-specific accuracies, where the class-specific accuracy for a class is the number of true positives for that class divided by the sum of the true positives and false negatives for that class.

**Confusion matrix** is a table that is used to evaluate the performance of a classification model. It is used to compare the predicted values with the actual values. The matrix is divided into four quadrants: true positives (TP), false positives (FP), true negatives (TN), and false negatives (FN). Based on the confusion matrix values, several other evaluation metrics can be calculated such as precision, recall, F1-score, and accuracy. These metrics provide a more comprehensive understanding of the model performance, especially when the classes are imbalanced.

```
In [86]: #Add all the scores of the models
modelling_result = pd.concat( [df_score_base,
                               df_score,
                               df_score2,
                               df_score3,
                               df_score4,
                               df_score5,
                               df_score6,
                               df_score7,
                               df_score8,
                               df_score9,
                               df_score10
                               ] )
modelling_result.sort_values( 'roc_auc score' )
```

Out[86]:

	Model Name	Train Time	Train Accuracy	Test accuracy	f1_score	balanced_accuracy	roc_auc score
0	SVM	124.218755	0.887709	0.885895	0.832294	0.500000	0.470893
0	Baseline model	0.000598	0.801184	0.799102	0.797241	0.494110	0.500000
0	DecisionTree	0.039988	0.898877	0.877883	0.840169	0.523746	0.545889
0	Logistic Regression	0.336549	0.887709	0.885895	0.832294	0.500000	0.617335
0	KNN	0.001886	0.999575	0.854212	0.851407	0.621139	0.621139
0	DecisionTree - Cross Validation	0.065650	0.999643	0.859727	0.657642	0.861010	0.657797
0	SVM - Cross Validation	101.050435	0.894105	0.894082	0.582559	0.868078	0.697320
0	KNN-RandomSearchCV	124.388181	0.904036	0.889658	0.870722	0.607780	0.795892
0	LogisticRegression-GridSearchCV	0.406039	0.894021	0.892814	0.864763	0.577123	0.834881
0	DecisionTree-RandomSearchCV	1.190611	0.907466	0.899612	0.890071	0.675494	0.841826
0	Logistic Regression - Cross Validation	0.329448	0.894090	0.893748	0.583670	0.868209	0.842984

From the above, the train time and test accuracy are not the highest. However, the roc\_auc score is higher compared to other models for the decision tree. From this analysis, it is clear that DecisionTree with RandomSearchCV is the best model to predict the outcome of subscribing to the outcome.

13) Findings

Details findings are located [here \(https://github.com/spalakollu/Bank\\_Products\\_Marketing/blob/main/BankMarketingFindings.pdf\)](https://github.com/spalakollu/Bank_Products_Marketing/blob/main/BankMarketingFindings.pdf)

14) Next Steps and Recommendations

Further classification can be performed in a variety of ways.

For example, a bank can use a customer's past transaction history, demographics, and other data to make personalized product recommendations, such as credit cards or loans, that are likely to be of interest to the customer. These recommendations can be made through email campaigns, in-app notifications, or through the bank's website or mobile app. Additionally, AI/ML can also be used to predict which customers are most likely to churn, so the bank can proactively reach out to those customers to try to retain them.

1. Use the findings to target marketing efforts to customers who are more likely to open a term deposit account. This can be accomplished by building machine learning models that can predict the likelihood of a customer opening a term deposit account based on their characteristics.
2. Use the findings to identify the most effective marketing strategies and channels. For example, analysis shows that customers who are contacted by phone are more likely to open a term deposit account, then phone marketing should be prioritized.
3. Identify segments of customers that are most likely to open term deposit accounts and develop tailored marketing campaigns for those segments.
4. Use the findings to optimize the allocation of resources and effort in marketing campaigns. For example, if the analysis shows that certain demographics or geographic regions are more likely to open term deposit accounts, then marketing efforts should be focused on those demographics or regions.
5. Use the findings to improve the efficiency of the bank's marketing efforts by targeting the most promising customers. For example, if the analysis shows that customers who have a higher income are more likely to open a term deposit account, then marketing efforts should be focused on customers with higher incomes.
6. Use the findings to improve the customer experience by understanding their needs and preferences.
7. Continuously monitor the performance of the models and update the marketing strategies accordingly.

In [ ]: