

## Slide 1 – The Zscaler App: Common Configurations



# The Zscaler App

## Configuration – Common (-IA and -PA)

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### Slide notes

Welcome to this training module on the Zscaler App configuration options that are (mostly) common between both the ZIA and ZPA services.

## Slide 2 - Navigating the eLearning Module

The screenshot shows the Zscaler Application Performance Management (ZAPP) dashboard. At the top right is the Zscaler logo. Below it, the title "Navigating the eLearning Module" is displayed. A blue callout box labeled "Exit" points to the top right corner of the dashboard window. On the left side of the dashboard, there is a sidebar with icons for Dashboard, Diagnostics, Live Logs, Administration, and Search. The main content area includes several cards: "APPLICATIONS ACCESSED" (15), "DISCOVERED APPLICATIONS" (3), "ACCESS POLICY BLOCKS" (0), and "SUCCESSFUL TRANSACTIONS" (884). To the right of these cards is a chart titled "TOP APPLICATIONS BY BANDWIDTH" showing bandwidth usage for various applications. Below the chart is another section titled "TOP POLICY BLOCKS". In the bottom left corner of the dashboard, there are playback controls: "Play/Pause", "Previous Slide", "Next Slide", and a "Progress Bar". In the bottom right corner, there are audio controls: "Audio On/Off" and "Closed Captioning".

## Slide notes

Here is a quick guide to navigating this module. There are various controls for playback including **Play and Pause**, **Previous** and **Next slide**. You can also **Mute** the audio or enable **Closed Captioning** which will cause a transcript of the module to be displayed on the screen. Finally, you can click the X button at the top to exit.

## Slide 3 - Agenda

# Agenda



- App vs. Forwarding Profile
- Interactive Demos – Common Configurations (-IA and -PA):
  - App Profile Options
  - Zscaler App Notifications
  - Trusted Network
  - Zscaler App Support
  - User Agent

## Slide notes

In this module we will start out by discussing the difference between a Zscaler App **Forwarding Profile** and **App Profile**. Then we will step through the configuration options that are mostly independent of the service the App is being used for (whether ZIA or ZPA), including: The available **App Profile** options; the available **Notification Settings**; the **Trusted Network** configuration; the available **Zscaler App Support** options; and the option to specify custom **User Agent** suffixes.

Slide 4 - Interactive Demo: Provisioning the Zscaler App



## App vs. Forwarding Profile

### Slide notes

In the first section we will look at the differences between a Zscaler App **Forwarding Profile** and **App Profile**.

## Slide 5 - Zscaler App Profile Options



## Zscaler App - Profile Options

### What is a Forwarding Profile?

- Controls *traffic forwarding* options for:
  - Internet Security: Tunnel 1.0; Tunnel 2.0; Tunnel With Local Proxy; Enforce Proxy; None
  - Private Access: Tunnel; None
- May also contain:
  - Trusted Network Criteria
  - Windows Tunnel Driver Type selection

CANNOT BE APPLIED  
DIRECTLY TO A DEVICE

### Slide notes

First of all, what is a **Forwarding Profile**? As the name implies, a **Forwarding Profile** is all about traffic forwarding, whether for Internet Security with the ZIA service, or for application access with the ZPA service. There are some common configuration options in a **Forwarding Profile**: Such as the criteria for recognizing a **Trusted Network**; and the Windows **Tunnel Driver Type** selection. Otherwise, there are two sections with forwarding options (one for ZIA and one for ZPA) that cover the three possible Z App connectivity scenarios; **On Trusted Network**; **Off Trusted Network**; and **VPN Trusted Network**.

ZIA forwarding options include: **Tunnel 1.0**; **Tunnel 2.0**; **Tunnel (1.0) With Local Proxy**; **Enforce Proxy**; and **None**. For the ZPA service the options are simply; **Tunnel** or **None**. Note that, you will only see the forwarding options available for the service that you subscribe to; if you subscribe to both ZIA and ZPA, you will see both sets of forwarding options in the **Forwarding Profile**.

A **Forwarding Profile** cannot be applied directly to a device or user. The ONLY way that you can deliver a **Forwarding Profile** to Z App on a device, is by attaching it to an **App Profile**. We will talk about the configuration options in the **Forwarding Profile** in the service-specific **Configuration** modules.

## Slide 6 - Zscaler App Profile Options



## Zscaler App - Profile Options

### What is a Forwarding Profile?

- Controls *traffic forwarding* options for:
  - Internet Security: Tunnel 1.0; Tunnel 2.0; Tunnel With Local Proxy; Enforce Proxy; None
  - Private Access: Tunnel; None
- May also contain:
  - Trusted Network Criteria
  - Windows Tunnel Driver Type selection

CANNOT BE APPLIED  
DIRECTLY TO A DEVICE

### What is an App Profile?

- A container for device related settings
  - GENERAL settings (including the Forwarding Profile)
  - ACCESSIBILITY settings
  - HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY
  - Z-TUNNEL 2.0 CONFIGURATION (Destination Exclusions/ Inclusions)

Applied to devices based  
on ZIA Hosted DB Groups

## Slide notes

So, what is an **App Profile**? An **App Profile** is a container for a number of Z App specific settings that is applied by mapping the profile to one or more user **Groups** (from the ZIA Hosted DB). An **App Profile** contains:

- A number of **GENERAL** settings (which include the **Forwarding Profile** to deploy);
- **ACCESSIBILITY** settings;
- The option to add one or more **HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY**;
- Plus the **Z-TUNNEL 2.0 CONFIGURATION** of destination **Exclusions** and **Inclusions**.

Note that **App Profiles** must be created for each device type (**Windows, MacOS, iOS** and **Android**) and a part of the **App Profile** configuration is the selection of the ZIA user **Groups** to assign the profile to. Any user that is a member of the assigned groups will receive the appropriate **App Profile**.

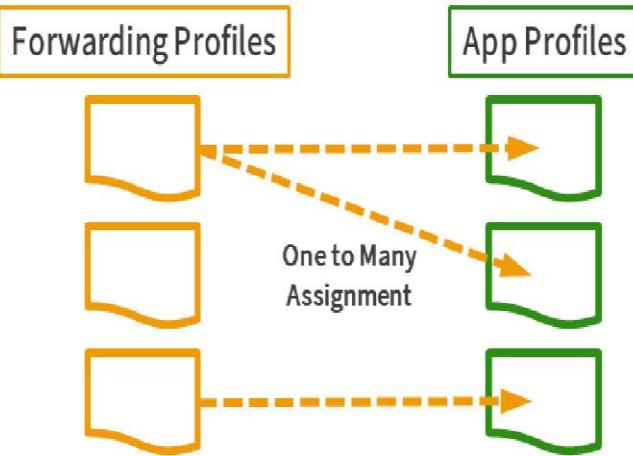
If no **Groups** assignment is made, the users will receive the read-only default **App Profile**, which assigns the read-only default **Forwarding Profile**.

We will talk more about the options available in an **App Profile** later in this module.

## Slide 7 - App &amp; Forwarding Profile Mappings



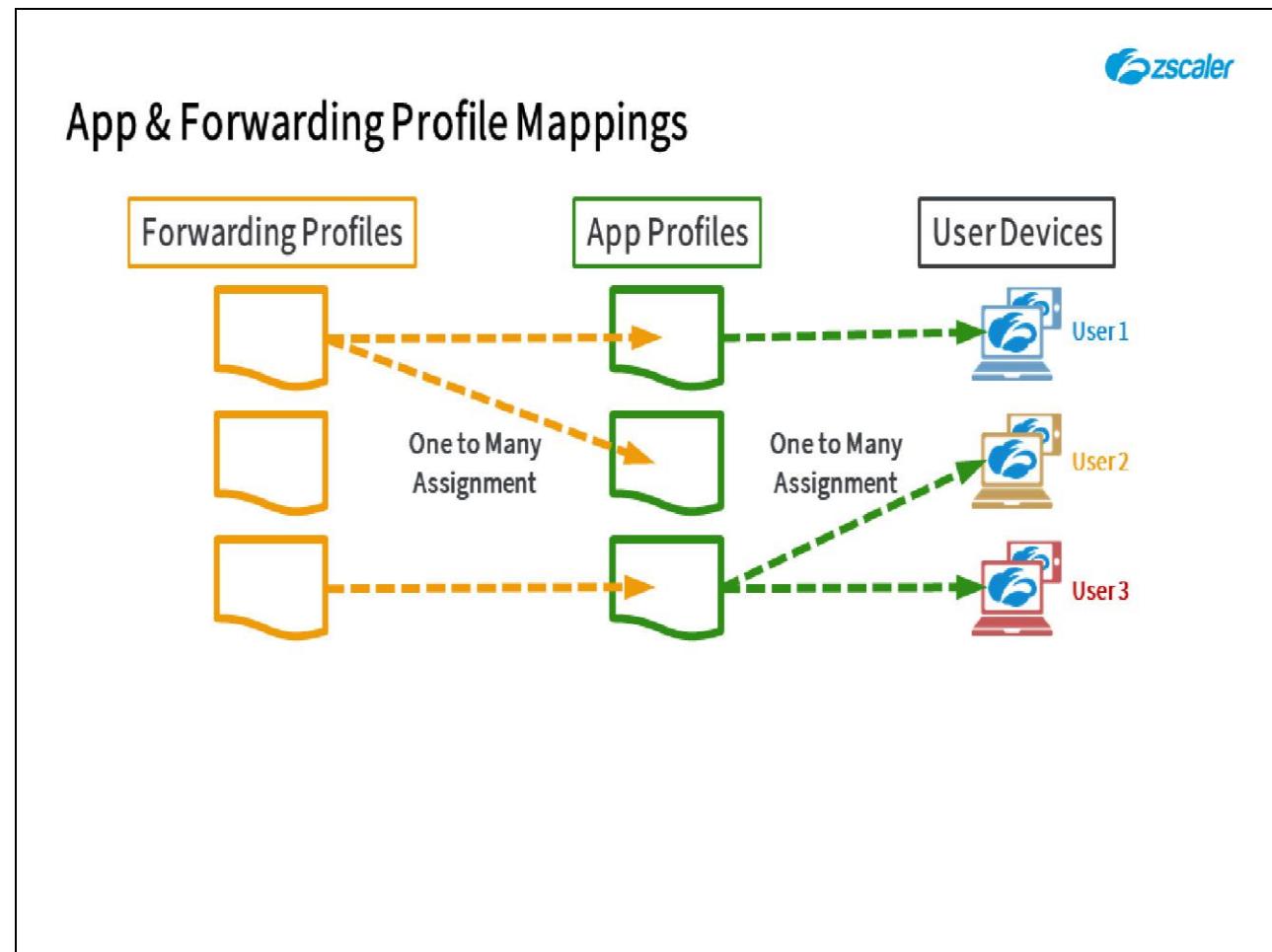
## App & Forwarding Profile Mappings



### Slide notes

Just to reiterate, **Forwarding Profiles** must be attached to one or more **App Profiles**, ...

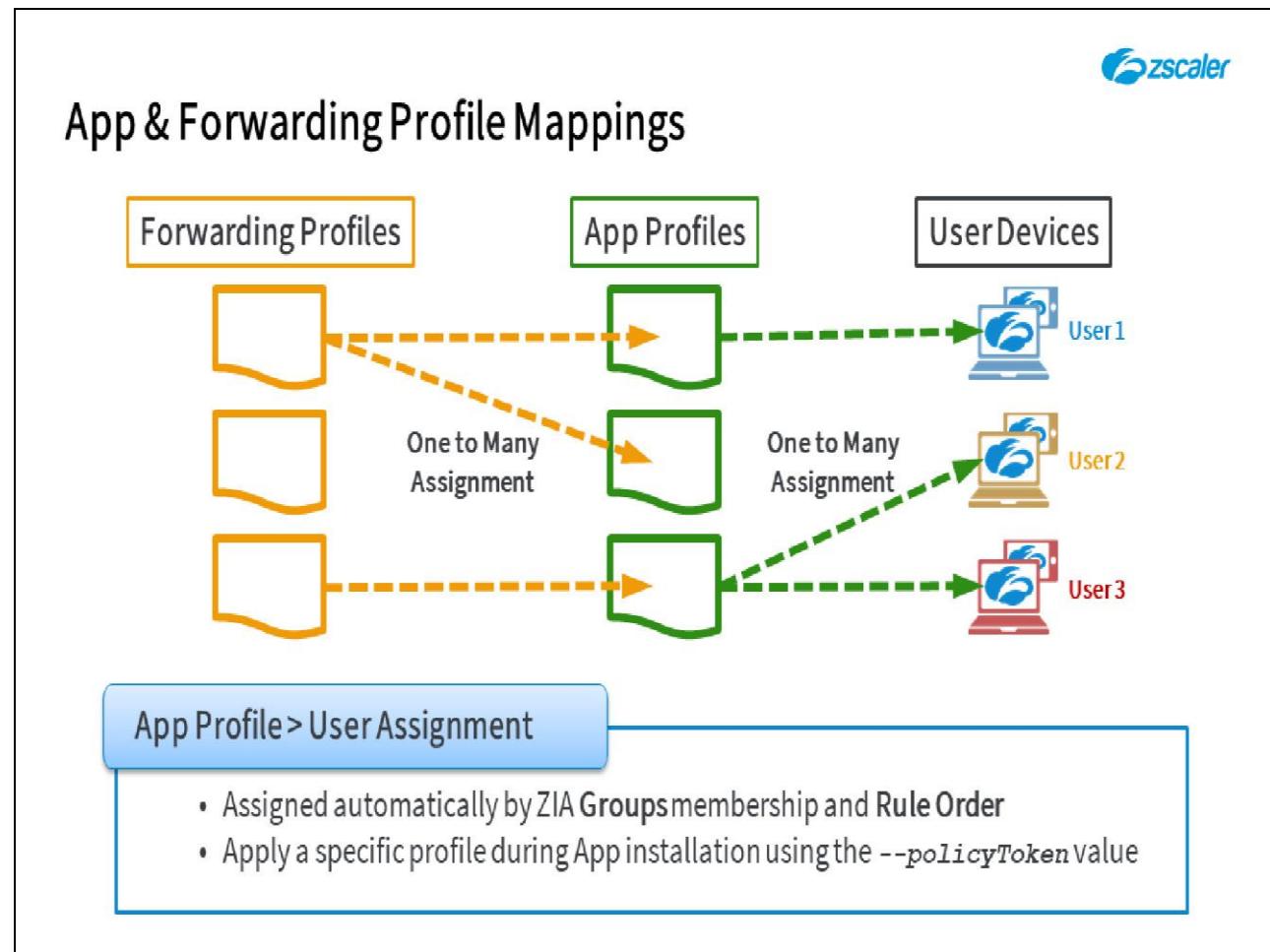
## Slide 8 - App &amp; Forwarding Profile Mappings



## Slide notes

...then the **App Profiles** are applied to the user devices based on user **Group** memberships. Remember, custom **App Profiles** need to be created for each type of device that you need to support.

## Slide 9 - App &amp; Forwarding Profile Mappings



## Slide notes

There are actually two ways to assign an **App Profile** to an end user's device. The first, as we have discussed, is by adding the **ZIA Groups** to the **App Profile**. An end user will receive the first profile that they match, based on **Group** memberships and the **Rule Order** of the available profiles.

The second method is by directly assigning the profile during installation of the App, using the `--policyToken` value copied from the required **App Profile**.

## Slide 10 - Interactive Demos – Common Configurations (-IA and -PA)



# Interactive Demos – Common Configurations (-IA and -PA)

## Slide notes

In the final section we will walk through the available configuration options for the Zscaler App that are, for the most part, common to both the Internet Access and Private Access users.

This section has been created as an interactive demo to give you a feel for the navigation of the Zscaler App Portal User Interface. You will be asked to select the appropriate menu options to navigate the UI. You may also use the **Play** control to proceed to the next step.

## Slide 11 - App Profile Options



## App Profile Options

**GENERAL & ACCESSIBILITY Configurations**

- Groups selection
- Custom PAC URL
- Install Zscaler SSL Certificate
- Windows-specific options
- Highlight Active Control
- Logout / Disable Password
- Forwarding Profile
- Log Mode / Log File Size in MB
- Reactivate Internet Security After (In Mins)
- Mobile Device settings

**Destination Configurations**

- HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY
- Z-TUNNEL 2.0 CONFIGURATION
  - Destination Exclusions
  - Destination Inclusions

## Slide notes

As we have just seen, **App Profiles** are used to assign key Zscaler App configuration settings to a user's device, such as:

- **Password** protection to logout of, disable, or uninstall the App;
- The ability to apply a **Custom PAC** file for App configuration;
- The selection of the appropriate **Forwarding Profile**;
- The ability to install the Zscaler or a custom certificate for **SSL Inspection**;
- A set of **Log** controls;
- There is an option to **Reactivate Internet Security After (In Mins)** should an end user turn it off;
- And for **ACCESSIBILITY** you have the option to highlight the active control.

In addition there may be platform-specific settings, e.g for **Windows** devices, or for the **Mobile** platforms. You can also define destination configurations and whether to exclude or include them:

- You can specify one or more **Hostname/IP Address bypass for VPN Gateway** to bypass any VPN traffic;
- And for **Tunnel 2.0** you can add specific **Destination Exclusions** and **Inclusions** by IP address or subnet.

**App Profiles** are assigned automatically based on the ZIA **Groups** selected within the profile, and the **Rule Order**; a user will receive the highest-ranking profile that they match through their **Group** memberships. There is a default **App Profile** for each device type, which is applied if no other profile has been assigned. Alternatively, you can assign a specific **App Profile** when installing the App using the **--policyToken** option, and the token value from the profile that you want to apply.

## Slide 12 - Slide 12

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a navigation sidebar with various icons and links. One of the links, 'Policy', is highlighted with a red box. A callout bubble with a gray background and black text points to the 'Zscaler App Portal' link under the 'Mobile' section. The main content area displays several dashboards: 'TOP URL CATEGORIES' (a donut chart showing 363 transactions, 100% total, with categories like Social Networking, Professional Services, Miscellaneous or Unk., Online Chat, and Other), 'TOP USERS' (listing 336 user1@zstrain.safemarch.com and 27 student@zstrain.safemarch.com), 'STREAMING MEDIA APPLICATIONS' (listing YouTube at 34.2 KB), and 'TOP ADVANCED THREATS' (which is currently empty). The bottom of the screen shows the URL 'https://admin.zscalerone.net/#policy/web/malware-protection' and the status 'Weblog Time: 3/26/2020 12:22:56 PM | Last Updated: 3/26/2020 12:22:57 PM'.

## Slide notes

To access the Zscaler App Portal from the ZIA Admin Portal, from the **Policy** menu click **Zscaler App Portal**, ...

## Slide 13 - Slide 13



## Slide notes

...then to manage App Profiles, click on **App Profiles**.

## Slide 14 - Slide 14

The screenshot shows the Zscaler App Profiles interface. On the left, a navigation menu lists 'Platforms' with options for Windows, macOS, iOS, and Android. A red box highlights the 'Windows' option. In the center, a table displays two policies: 'Users-Standard' (Rule# 1) and 'Default' (Rule# 2). The 'Default' policy is highlighted with a red box and labeled 'Read-only Default policy'. A callout box points to the 'Add Windows Policy' button, which is also highlighted with a red box and labeled 'Click Add Windows Policy'. The bottom of the screen shows copyright information and a timestamp.

Rule#	Policy Name	User Groups	Status
1	Users-Standard	Users	Enabled
2	Default	ALL	Enabled

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Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM

## Slide notes

On the **App Profiles** page, in the left-hand navigation menu you can select the platform of interest to you (**Windows**, **macOS**, **iOS** and **Android**). For each of the **Platforms** you will find that there is a default **App Profile** (which cannot be edited), and the option to **Add** a new one. The default profile is assigned to the group **ALL**, applies the default PAC file for the Cloud, and the default **Forwarding Profile**.

To add a new **App Profile** for the selected platform, click the **Add** option.

## Slide 15 - Slide 15

The screenshot shows the 'Add Windows Policy' dialog box over a dark-themed Zscaler dashboard. The dialog is titled 'Add Windows Policy' and has a 'X' button in the top right corner. It is divided into several sections:

- DEFINE POLICY AND SCOPE**:
  - Name: Mandatory
- GENERAL**:
  - Rule Order: 2
  - Enable:
  - Groups: ALL
  - Logout Password: Optional
  - Disable Password: Optional
  - Custom PAC URL: Optional
  - Forwarding Profile: Default
  - Install Zscaler SSL Certificate:
  - Log File Size in MB: 100
  - Override WPAD:
  - Restart WinHTTP Service:
  - Reactivate Internet Security After (In Mins): 0
- ACCESSIBILITY**:
  - Save
  - Cancel

A callout bubble with a grey border and rounded corners points to the 'Save' button in the bottom left of the dialog. The text inside the bubble reads: "Configure the policy as necessary and Save it".

## Slide notes

Configure the policy as necessary and **Save it**.

## Slide 16 - Slide 16

The screenshot shows the Zscaler Admin interface for managing Windows policies. The left sidebar lists platforms: Windows (selected), macOS, iOS, and Android. The main content area displays a table of policies:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Users-Standard		Users	Enabled
2	Default	Default Policy	ALL	Enabled

A callout box with the text "Click to Edit" points to the edit icon (pencil icon) next to the "Default" policy row.

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## Slide notes

You can modify any profiles that have been added, just click the **Edit** icon.

## Slide 17 - Slide 17

The screenshot shows the Zscaler App Policy configuration interface for Windows. The main window title is "Edit Windows Policy". In the top left, there's a "Name" field containing "Users-Standard" which is highlighted with a red box. To the right of the name field, a large text area displays a long hex string: "313234353A333A61643665643533622D3231392D343262392D386463332D31656262 3933666438303330". This string is also highlighted with a red box. A callout bubble points to this highlighted area with the text "Specify the Name" and "Policy Token value for the CLI App install --policyToken option". The interface includes sections for Groups (set to Users), Disable Password (disabled), Forwarding Profile (set to Users-Standard), Log Mode (Error), and various checkboxes for SSL certificate installation, log file size, and network overrides. At the bottom, there are "Save" and "Cancel" buttons.

## Slide notes

The **App Profile** controls some key App settings and behaviors, and multiple profiles for each platform type can be created. The example shown here is for **Windows** devices, that for Macs is nearly identical to this one, the policies for the Mobile devices are similar, but may include additional settings.

Each policy must have a unique **Name**, and if necessary you can copy the **Policy Token** that can be used when installing the App using a script to identify the policy to be applied to the App. Copy the value of the **Policy Token** for the profile, and use it with the command line **--policyToken** option.

## Slide 18 - Slide 18

The screenshot shows the 'Edit Windows Policy' dialog box over a Zscaler dashboard. The policy is named 'Users-Standard'. The 'GENERAL' section is highlighted with a red border around the 'Rule Order' dropdown set to '1' and the 'Enable' switch turned on. A callout bubble says 'Enable or Disable this Policy'. Another callout bubble says 'Specify the Rule Order (if multiple policies have been defined)'. A third callout bubble says 'Click Groups to select the groups the Policy is to apply to', pointing to the 'Groups' dropdown which shows 'Users' and 'Click Box' selected. The 'Groups' dropdown has a red border. The 'Groups' section also includes 'Disable Password' and 'Profile' dropdowns. Other sections like 'SECURITY', 'LOGGING', 'ACCESSIBILITY', and 'ADVANCED' are visible but not highlighted.

## Slide notes

The profiles may be **Enabled** (or disabled) from within the policy configuration, and it is the **Rule Order** which controls which policy is applied to a device, a user will receive the highest-ranking policy that they match.

Click on **Groups** to specify which groups this policy should be applied to, ...

## Slide 19 - Slide 19

The screenshot shows the 'Edit Windows Policy' dialog box over a dark background. The dialog has a blue header bar with the title 'Edit Windows Policy' and a close button. Below the header is a section titled 'DEFINE POLICY AND SCOPE' with fields for 'Name' (set to 'Users-Standard') and 'Policy Token' (a long string of characters). Under the 'GENERAL' section, 'Rule Order' is set to '1' and 'Enable' is checked. The 'Groups' dropdown is set to 'Users'. A modal window is open, showing a list of items under 'Unselected Items' and 'Selected Items' (1 item selected). The 'Selected Items' list contains 'Service Admin' and 'Users', with 'Users' highlighted and checked. A red box highlights the 'Users' row. A callout bubble points to this row with the text: 'Select the appropriate groups from those available at the ZIA portal'. At the bottom of the modal are 'Click Done' and 'Clear Selection' buttons. The main dialog also has 'Save' and 'Cancel' buttons. The background shows a sidebar with 'Platforms' (Windows, macOS, iOS, Android) and navigation buttons for 'Help' and 'Versions'. The bottom of the screen shows copyright information and a web log time.

## Slide notes

...select the group or groups to apply the policy to, then click **Done**.

Note that these groups must be populated through configuration in the Zscaler Internet Access Admin Portal, see the help documentation for detailed instructions.

## Slide 20 - Slide 20

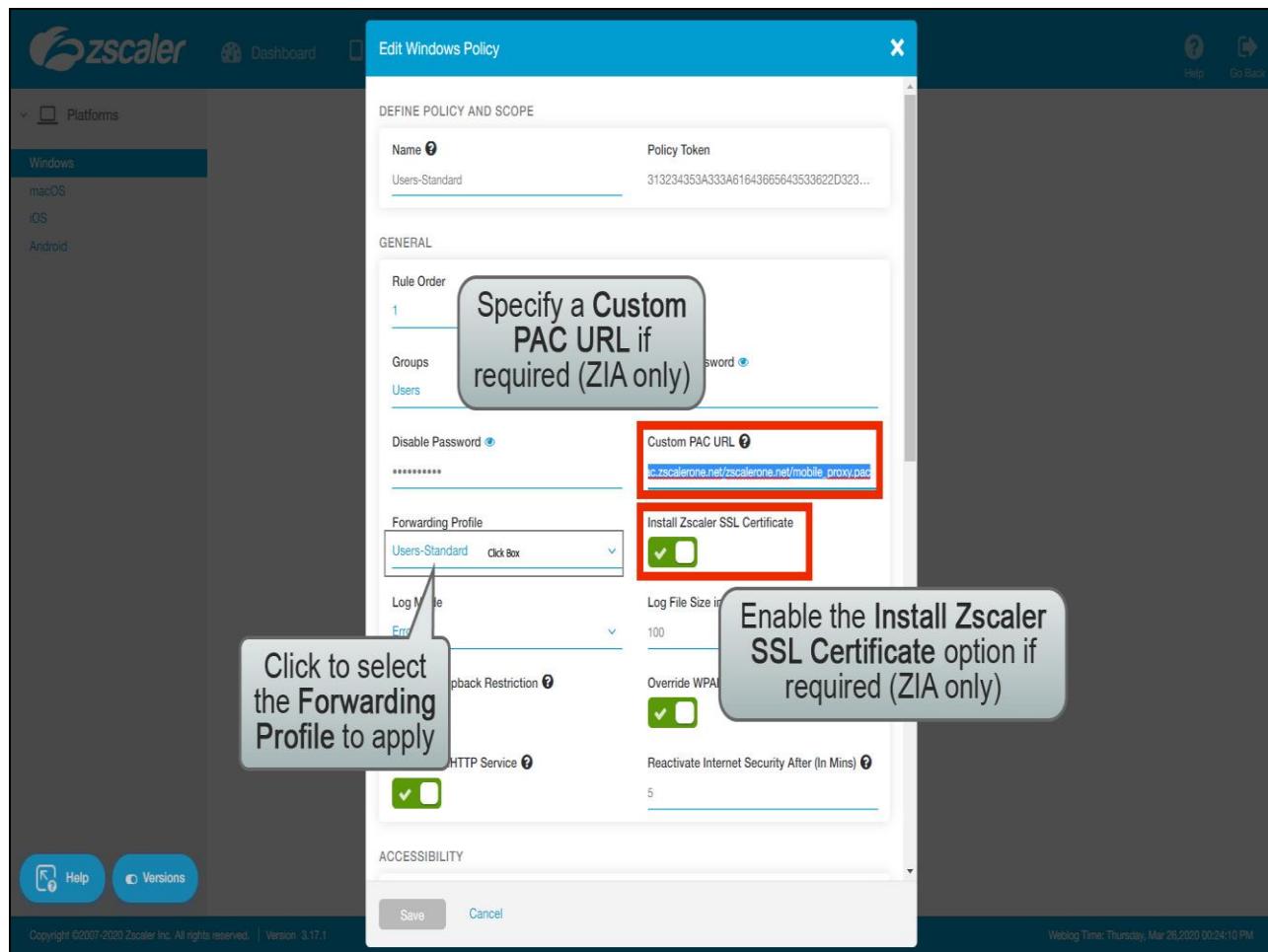
The screenshot shows the 'Edit Windows Policy' dialog box from the Zscaler interface. The 'GENERAL' section contains fields for 'Logout Password' and 'Disable Password', both of which are highlighted with red boxes. A callout bubble points to these fields with the text: 'Specify a Logout Password and/or a Disable Password if required'. Other visible settings include Rule Order (1), Enable (checked), Groups (Users), Forwarding Profile (Users-Standard), Log Mode (Error), and various checkboxes for traffic restriction and service restart.

## Slide notes

You have the option to specify a **Logout Password** that the user would require in order to: Log out of the App; remove the App from the system tray; or uninstall the App. Similarly, you have the option to specify a **Disable Password**, that the user would require to temporarily turn off traffic forwarding within the App.

Note that these passwords are SHA-2 protected. Also that an administrator has access to a one-time **Logout, Disable, Uninstall Password** in the **Device Details** for an enrolled device to perform any of these functions, which is reset after use.

## Slide 21 - Slide 21



## Slide notes

If you want devices to connect to a specific Internet access ZEN (or to a choice of ZENs depending on the destination), or if you want to specify **Internet Access** bypasses for traffic to certain destinations, you can do so by specifying a **Custom PAC URL** for a customized PAC file that you have created.

You also have the option to enable the automatic install of the Zscaler default, or a custom certificate that users will require if the ZIA **SSL Inspection** option is enabled. The app installs the certificate to the system certificate store, and to the Firefox certificate store (if that browser is installed on the host machine and this is enabled in the Zscaler App configuration options - we'll see this later).

Note that the certificate install option applies to ZIA only. If ZPA is in use without ZIA, this option can be left at the **Disabled** setting.

Click to select the **Forwarding Profile** to apply, ...

## Slide 22 - Slide 22

Select the appropriate **Forwarding Profile** (configured previously)

## Slide notes

Select the appropriate **Forwarding Profile**, from the profiles that you configured previously (see the service specific Configuration modules for details).

## Slide 23 - Slide 23

The screenshot shows the Zscaler dashboard with the 'Edit Windows Policy' dialog box open. The dialog box is titled 'Edit Windows Policy' and contains sections for 'DEFINE POLICY AND SCOPE', 'GENERAL', and 'ACCESSIBILITY'. In the 'GENERAL' section, there are fields for 'Name' (Users-Standard), 'Policy Token' (313234353A333A61643665643533622D323...), 'Rule Order' (1), 'Enable' (checked), 'Groups' (Users), 'Logout Password' (\*\*\*\*\*), 'Disable Password' (\*\*\*\*\*), and 'Forwarding Profile' (Users-Standard). A callout bubble points to the 'Log Mode' and 'Log File Size in MB' fields, which are highlighted with a red border. The 'Log Mode' dropdown is set to 'Error' (selected) and the 'Log File Size in MB' input field is set to '100'. Below these fields are options for 'Override WPAD' (checked) and 'Reactivate Internet Security After (In Mins)' (set to 5). At the bottom of the dialog box are 'Save' and 'Cancel' buttons.

## Slide notes

Select an appropriate **Log Mode** and set the preferred maximum **Log File Size in MB**.

## Slide 24 - Slide 24

The screenshot shows the 'Edit Windows Policy' dialog box from the Zscaler interface. The 'GENERAL' section includes fields for Rule Order (set to 1), Groups (set to Users), Disable Password (set to \*\*\*\*), Forwarding Profile (set to Users-Standard), Log Mode (set to Error), and various checkboxes for enabling features like 'Enable', 'Install Zscaler SSL Certificate', and 'Override WPAD'. A red box highlights the 'Disable Loopback Restriction' and 'Override WPAD' checkboxes. A callout bubble with the text 'Configure additional settings as necessary (ZIA only)' points to these highlighted options.

## Slide notes

For the Windows platform, additional settings are available for connections to the ZIA service:

- **Disable Loopback Restriction** which is for Windows Container Apps, to allow them to connect locally to a process external to their own package (so they can talk to the Zscaler App);
- **Override WPAD** to allow the App to override the Web Proxy Auto-Discovery setting on the local host, and manage the Proxy setting (this ensures that the Microsoft Edge and IE Browsers can properly follow the Zscaler Proxy settings);
- And **Restart WinHTTP Service** which ensures that cached WPAD settings can be deleted, so that the Microsoft Edge and IE Browsers can properly follow the Zscaler Proxy settings.

Note that these settings apply to ZIA only, if ZPA is in use without ZIA, these options should be set to disabled.

## Slide 25 - Slide 25

The screenshot shows the 'Edit Windows Policy' dialog box from the Zscaler interface. The policy is named 'Users-Standard'. In the 'GENERAL' section, the 'Rule Order' is set to 1, 'Enable' is checked, and 'Logout Password' is set to '\*\*\*\*\*'. Under 'Forwarding Profile', 'Users-Standard' is selected. 'Log Mode' is set to 'Error'. The 'Install Zscaler' checkbox is checked. A callout box highlights the 'Reactivate Internet Security After (In Mins)' setting, which is set to 5 and has a red border around it. Other settings like 'Custom PAC URL' and 'Override WPAD' are also visible. The dialog box includes a 'Save' and 'Cancel' button at the bottom.

## Slide notes

Also for the ZIA service, you can specify a **Reactivate Internet Security After (In Mins)** interval, to turn the Internet Security service back on automatically after the time value you set, should the end user turn the service off within the App.

Scroll down to view more settings, ...

## Slide 26 - Slide 26

Enable the Highlight Active Control option if required

## Slide notes

The **Highlight Active Control** option is only applicable if you're using Z App version 2.1.2 (or higher). Enable this option for Z App to display an outline around an actively selected control.

## Slide 27 - Slide 27

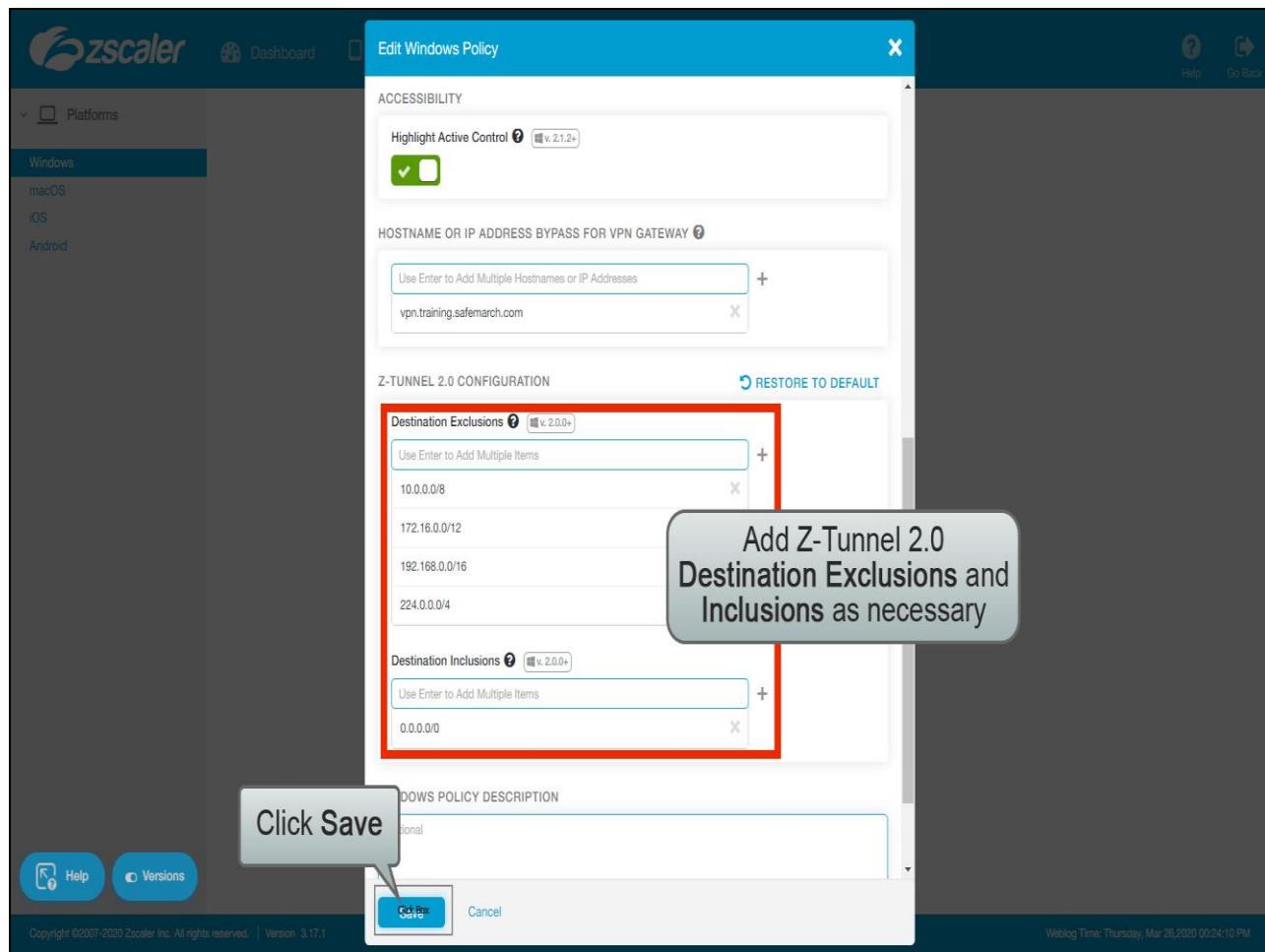
The screenshot shows the 'Edit Windows Policy' dialog box from the Zscaler interface. The 'HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY' section is highlighted with a red box around the input field. The input field contains 'vpn.training.safemarch.com'. A callout bubble points to this field with the text: 'Add the Hostname/IP Address of any VPN gateway hosts that should be bypassed (ZIA only)'. Below this, there is a list of pre-defined entries: '10.0.0.0/8', '172.16.0.0/12', '192.168.0.0/16', and '224.0.0.0/4'. There is also a 'Destination Inclusions' section with a single entry '0.0.0.0/0'. The bottom section is labeled 'WINDOWS POLICY DESCRIPTION' with a note 'Optional'.

## Slide notes

You may also add a **HOSTNAME OR IP ADDRESS FOR VPN GATEWAY** configuration, for any destination that should be bypassed for access to the corporate VPN. Having keyed in the host name or IP address of the gateway, don't forget to click the + icon to add it.

Note that this is another setting that only applies to ZIA. If ZPA is in use without ZIA, this setting should be left blank.

## Slide 28 - Slide 28



## Slide notes

If you elect to use the **ZIA Tunnel 2.0** forwarding method (which requires Z App 2.x or higher), you may also add subnet or host **Destination Exclusions** and **Destination Inclusions**. As with the VPN gateway configuration, don't forget to click the + icon to add any changes.

Once you have configured the policy as appropriate, click **Save**.

## Slide 29 - Slide 29

The screenshot shows the Zscaler Platform interface for managing Windows Policies. The top navigation bar includes the Zscaler logo, a Dashboard link, and a message indicating "All Changes have been saved successfully." On the right side of the header are Help and Go Back buttons.

The left sidebar is titled "Platforms" and lists "Windows" as the selected platform, along with "macOS", "iOS", and "Android".

The main content area is titled "Add Windows Policy" and displays a table of existing policies:

Rule#	Policy Name	Policy Description	User Groups	Status	Action
1	Users-Standard		Users	Enabled	
2	Default	Default Policy	ALL	Enabled	

At the bottom of the interface, there are "Help" and "Versions" links, and a footer note: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The footer also shows the "Weblog Time: Tuesday, Mar 31, 2020 03:41:11 PM".

## Slide notes

## Slide 30 - Slide 30

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, and Administration, along with Help and Go Back buttons. The main content area is titled "Add Windows Policy". It features a table with columns for Rule#, Policy Name, Policy Description, User Groups, and Status. There are two entries: one for "Users-Standard" (User Groups: Users, Status: Enabled) and another for "Default" (User Groups: ALL, Status: Enabled). On the left sidebar, there are sections for Platforms (Windows, macOS, Click Box, iOS, Android), and a "Click Mac OS" button is highlighted with a callout box. At the bottom, there are Help and Versions buttons, and a footer note about copyright and version information.

Rule#	Policy Name	Policy Description	User Groups	Status
1	Users-Standard		Users	Enabled
	Default	Default Policy	ALL	Enabled

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## Slide notes

To create a profile for Macs, click Mac OS, ...

## Slide 31 - Slide 31

The screenshot shows the Zscaler Admin interface for managing policies. The left sidebar lists platforms: Windows, macOS (selected), iOS, and Android. The main content area displays a table of existing macOS policies:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default Policy		ALL	Enabled

A large, semi-transparent callout box with a grey background and a black border is overlaid on the top-left of the table. It contains the text "Click Add macOS Policy" and points to the "Add macOS Policy" button located at the top left of the table header.

At the bottom of the page, there are two buttons: "Help" and "Versions". The status bar at the bottom indicates "Waiting for bam.nr-data.net..." on the left and "Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM" on the right.

## Slide notes

...and click Add macOS Policy.

## Slide 32 - Slide 32

Configure a Mac OS X profile in the same way as a Windows profile

Scroll down...

## Slide notes

The settings for a MacOS profile are pretty much identical to those of a Windows PC, although without the specific Windows options.

## Slide 33 - Slide 33

Configure a Mac OS X profile in the same way as a Windows profile

HOSTNAME OR IP ADDRESS BYPASS FOR VPN  
Use Enter to Add Multiple Hostnames or IP Addresses

Z-TUNNEL 2.0 CONFIGURATION RESTORE TO DEFAULT

Destination Exclusions v. 2.0.0+  
Use Enter to Add Multiple Items

10.0.0.0/8  
172.16.0.0/12  
192.168.0.0/16  
224.0.0.0/4

Destination Inclusions v. 2.0.0+  
Use Enter to Add Multiple Items

0.0.0.0/0

MACOS POLICY DESCRIPTION  
Optional

Save Cancel

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Weblog Time: Thursday, Mar 26,2020 00:24:10 PM

## Slide notes

## Slide 34 - Slide 34

The screenshot shows the Zscaler Administration interface. In the top navigation bar, there are links for Dashboard, Enrolled Devices, App Profiles, and Administration. On the far right, there are Help and Go Back buttons. The main content area has a title 'Add macOS Policy' and a table with the following data:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default	Default Policy	ALL	Enabled

On the left sidebar, under 'Platforms', the 'macOS' tab is selected. A callout box with the text 'Click iOS' points to the 'iOS' tab. The bottom of the screen features 'Help' and 'Versions' buttons, and a copyright notice: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1'. The timestamp at the bottom right is 'Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM'.

## Slide notes

Click iOS, ...

## Slide 35 - Slide 35

The screenshot shows the Zscaler Admin interface for managing iOS policies. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar lists Platforms: Windows, macOS, **iOS**, and Android. The main content area displays a table of existing policies:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default Policy		ALL	Enabled

A callout box with the text "Click Add iOS Policy" points to the "Add iOS Policy" button located at the top left of the table header.

At the bottom of the interface, there are "Help" and "Versions" buttons, and copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The timestamp "Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM" is also present.

## Slide notes

...then to create an iOS profile, click **Add iOS Policy**.

## Slide 36 - Slide 36

The screenshot shows the 'Add iOS Policy' dialog box over a dark-themed Zscaler dashboard. The dialog has a blue header 'Add iOS Policy' and a white body. It contains sections for 'DEFINE POLICY AND SCOPE' and 'GENERAL'. In the 'GENERAL' section, there are fields for 'Rule Order' (set to 1), 'Groups' (set to ALL), 'Logout Password' (Optional), 'Custom PAC URL' (Optional), 'Log Mode' (set to Debug), and 'Reactive Internet Security After (In Mins)' (set to 0). There are also sections for 'Enable' (checkbox is off), 'Profile Passcode' (Optional), 'Disable Password' (Optional), 'Forwarding Profile' (Default), and 'Log File Size in MB' (set to 100). A callout bubble says 'Configure iOS settings in the same way as for PC profiles'. Another callout bubble says 'Scroll down...'. At the bottom, there's a 'HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY' section with a text input field and a '+' button, along with 'Save' and 'Cancel' buttons. The dashboard sidebar shows 'Platforms' (Windows, macOS, iOS selected, Android) and navigation buttons (Help, Versions). The footer includes copyright information and a web log time.

## Slide notes

Once again, similar settings to the PC profiles are available.

## Slide 37 - Slide 37

The screenshot shows the 'Add iOS Policy' dialog box over a dark-themed web application interface. The dialog has a blue header bar with the title 'Add iOS Policy' and a close button. Below the header are sections for 'HOSTNAME OR IP ADDRESS BYPASS FOR VPN GATEWAY' and 'Z-TUNNEL 2.0 CONFIGURATION'. The 'Z-TUNNEL 2.0 CONFIGURATION' section includes 'Destination Exclusions' (with items: 10.0.0.0/8, 172.16.0.0/12, 192.168.0.0/16, 224.0.0.0/4) and 'Destination Inclusions' (with item: 0.0.0.0/0). At the bottom of the dialog are 'IOS POLICY DESCRIPTION' (Optional), 'Save' (disabled), and 'Cancel' buttons. A callout bubble points to the 'Configure iOS settings in the same way as for PC profiles' text.

Configure iOS settings in the same way as for PC profiles

## Slide notes

## Slide 38 - Slide 38

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, and Administration. On the far right are Help and Go Back buttons. The main content area is titled "Add iOS Policy". It features a table with columns: Rule#, Policy Name, Policy Description, User Groups, and Status. One row is listed: Rule# 1, Policy Name Default, Policy Description Default Policy, User Groups ALL, and Status Enabled. A large callout box with the text "Click Android" has an arrow pointing to the "Android" tab in the left sidebar, which is highlighted with a blue background. The sidebar also lists Windows, macOS, and iOS. At the bottom of the page are "Help" and "Versions" buttons, and a copyright notice: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The footer also displays the weblog time: "Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM".

## Slide notes

Click Android, ...

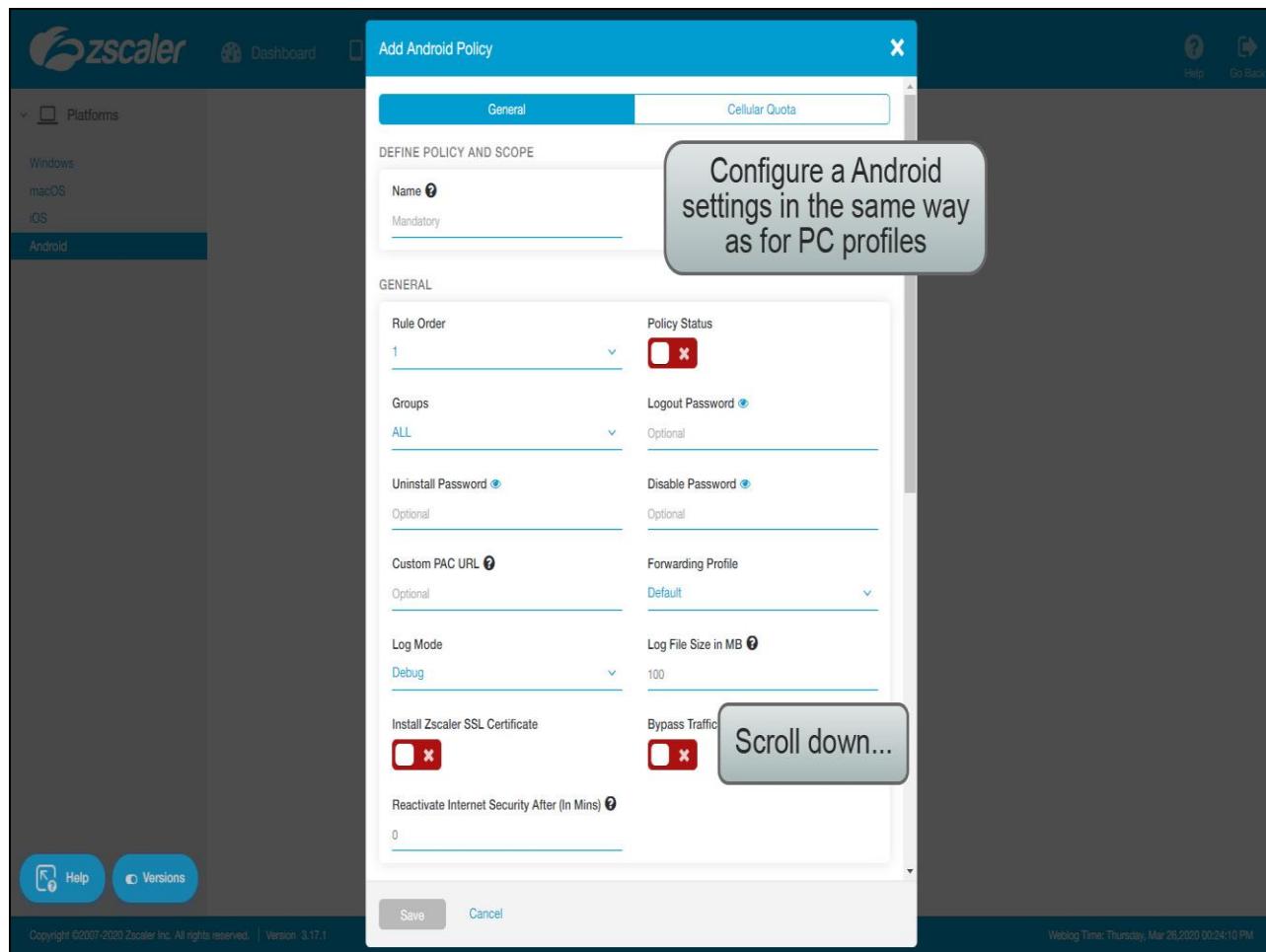
## Slide 39 - Slide 39

The screenshot shows the Zscaler Admin interface for managing policies. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar titled 'Platforms' lists Windows, macOS, iOS, and Android, with 'Android' selected. The main content area displays a table of policies for the Android platform. The columns are Rule#, Policy Name, Policy Description, User Groups, and Status. A single row is shown with Rule# 1, Policy Name 'Default Policy', User Groups 'ALL', and Status 'Enabled'. A callout bubble points to the 'Add Android Policy' button at the top left of the table area. The bottom of the screen shows copyright information ('Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1') and a timestamp ('Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM').

## Slide notes

...then to add a profile for the Android platform, click **Add Android Policy**.

## Slide 40 - Slide 40



The screenshot shows the Zscaler interface for managing Android policies. On the left, there's a sidebar with 'Platforms' (Windows, macOS, iOS, Android selected), 'Dashboard', 'Help', and 'Versions'. The main area is titled 'Add Android Policy' with tabs for 'General' (selected) and 'Cellular Quota'. Under 'GENERAL', there are fields for 'Name' (Mandatory), 'Rule Order' (1), 'Groups' (ALL), 'Uninstall Password' (Optional), 'Custom PAC URL' (Optional), 'Log Mode' (Debug), 'Install Zscaler SSL Certificate' (disabled), 'Reactivate Internet Security After (In Mins)' (0), 'Policy Status' (disabled), 'Logout Password' (Optional), 'Disable Password' (Optional), 'Forwarding Profile' (Default), 'Log File Size in MB' (100), and 'Bypass Traffic' (disabled). A callout bubble says 'Configure a Android settings in the same way as for PC profiles'. Another callout bubble says 'Scroll down...'.

## Slide notes

The profile configuration options for Android, are very similar to those for the PC platforms, and you can configure profile settings in the same way.

## Slide 41 - Slide 41

Configure a Android settings in the same way as for PC profiles

## Slide notes

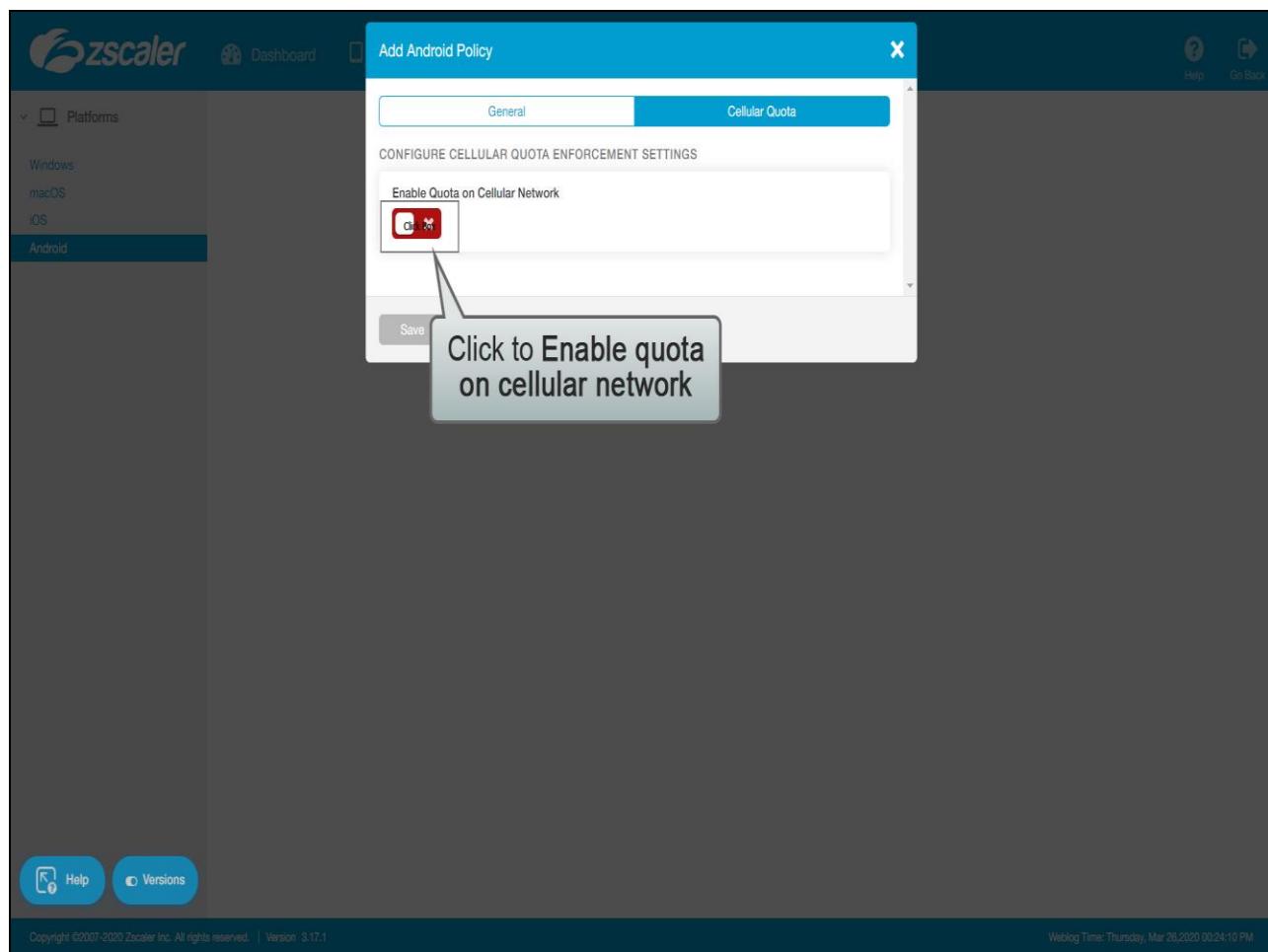
## Slide 42 - Slide 42

The screenshot shows the Zscaler platform interface for creating an Android policy. The main window title is "Add Android Policy". The left sidebar lists "Platforms" with "Android" selected. The main content area has a "General" tab active, showing fields for "Name" (set to "Cellular Quota"), "Rule Order" (set to 1), "Groups" (set to "ALL"), "Custom PAC URL" (set to "Optional"), "Log Mode" (set to "Debug"), and "Install Zscaler SSL Certificate" (disabled). On the right side, there are sections for "Policy Status" (disabled), "Logout Password" (optional), "Disable Password" (optional), "Forwarding Profile" (set to "Default"), "Log File Size in MB" (set to 100), and "Bypass Traffic for MMS Applications" (disabled). A callout box with the text "Click Cellular Quota" points to the "Name" field, which is highlighted in blue.

## Slide notes

For Android, you also have the ability to control the Cellular quota, to do this click on the **Cellular Quota** tab, ...

## Slide 43 - Slide 43



## Slide notes

...then click to **Enable quota on cellular network**.

## Slide 44 - Slide 44

The screenshot shows the Zscaler interface with the 'Add Android Policy' dialog box open. The dialog has two tabs: 'General' (selected) and 'Cellular Quota'. Under 'CONFIGURE CELLULAR QUOTA ENFORCEMENT SETTINGS', the 'Enable Quota on Cellular Network' checkbox is checked. The 'Enforce Quota Only For Roaming Users' checkbox is unchecked. The 'Monthly Billing Day' dropdown is set to '1'. The 'Quota (MB)' input field is set to '1'. Under 'ANDROID WHITELISTED APPLICATIONS', there is an optional input field and a 'Find Applications' button. At the bottom are 'Save' and 'Cancel' buttons.

## Slide notes

Configure settings as appropriate and save the profile just as you would for PCs.

## Slide 45 - Slide 45

The screenshot shows the Zscaler Admin interface for managing Android policies. The left sidebar lists platforms: Windows, macOS, iOS, and Android, with Android selected. The main content area displays a table titled "Add Android Policy" with one row:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default	Default Policy	ALL	Enabled

At the bottom of the page, there are "Help" and "Versions" links, and copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The timestamp at the bottom right is "Weblog Time: Thursday, Mar 26, 2020 00:24:10 PM".

## Slide notes

## Slide 46 - Administering Zscaler App Notifications



## Configuring Zscaler App Notifications

### ACCEPTABLE USE POLICY

- Create and administer an AUP

### REMINDER NOTIFICATIONS

- Create and administer Reminder Notifications

### SYSTEM TRAY NOTIFICATION SETTINGS

- Enable Notifications By Default setting

### Slide notes

A number of app notification settings are available:

- You can create a custom **ACCEPTABLE USE POLICY** (AUP), that users must accept before they can use the Zscaler App;
- Custom **REMINDER NOTIFICATIONS** can also be created and enabled, to remind the end user at configurable intervals after the App has been disabled;
- Plus you can specify whether **SYSTEM TRAY NOTIFICATIONS** should be enabled or disabled by default.

## Slide 47 - Slide 47

The screenshot shows the Zscaler Administration interface. At the top, there are navigation links: Dashboard, Enrolled Devices, App Profiles, and Administration (which is highlighted with a red box). Below the navigation, there are two tabs: PERSONAL COMPUTERS and MOBILE DEVICES (the latter is selected). A callout bubble points to the 'Zscaler App Notifications' link in the left sidebar, which is also highlighted with a red box. The main content area displays 'UPDATE SETTINGS' for 'Automatic Rollout' (with options for Version, Specific Version, Group Based, and Disable), followed by a 'DEVICE SNAPSHOT' table comparing Windows and macOS versions. The Windows section lists versions 2.1.2.71, 2.1.0.210, 1.5.1.8, 1.5.0.336, 1.4.3.1, 1.4.2.12, and 1.4.0.188. The macOS section lists versions 2.1.0.190, 1.5.1.5, 1.5.0.345, 1.4.3.1, 1.4.2.3, and 1.4.0.187. At the bottom, there are 'Help' and 'Versions' buttons, and a copyright notice: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1'.

## Slide notes

To administer the notification options, on the **Administration** page, click on **Zscaler App Notifications**.

## Slide 48 - Slide 48

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. The AUP SETTINGS tab is active, showing a 'Configure AUP Frequency' dropdown set to 'Weekly'. Below it is a 'Configure AUP Message' section with a rich text editor containing static HTML code. A red box highlights this code. A callout box with a grey border and black text says: 'Edit the AUP Message text as necessary, using static HTML tags if required'. At the bottom of the message editor are 'Save' and 'Cancel' buttons, and a 'Preview Message' button with a magnifying glass icon. Another callout box with a grey border and black text says: 'Click Preview AUP Message'. The bottom of the page includes links for Help and Versions, and copyright information: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM'.

## Slide notes

On the **ACCEPTABLE USAGE POLICY (AUP) SETTINGS** tab, you can define an AUP that users must accept during authentication and specify the frequency with which it should be displayed.

Edit the AUP text as necessary, using static HTML tags if required. To preview the text, click the **Preview AUP Message** link.

## Slide 49 - Slide 49

The screenshot shows the Zscaler App Store interface. On the left, there's a sidebar with various settings and app-related links. The main area is titled "ACCEPTABLE USE POLICY" and contains sections for "Configure AUP Frequency" (set to "Weekly") and "Configure AUP Message". The "AUP Message" section displays a preview of the Acceptable Use Policy. A callout bubble with the text "Click the X to close the preview view" points to the close button in the top right corner of the preview window. At the bottom, there are "Save" and "Cancel" buttons, and a link to "Preview AUP Message".

## Slide notes

Verify that the text displays correctly and use the X icon to close the preview.

## Slide 50 - Slide 50

The screenshot shows the Zscaler Administration interface. In the top navigation bar, there are links for Dashboard, Enrolled Devices, App Profiles, and Administration. On the far right, there are Help and Go Back buttons. The main content area has a sidebar on the left with various settings like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main panel shows three tabs: ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (which is selected), and SYSTEM TRAY NOTIFICATION SETTINGS. A callout bubble with the text "Click to Configure AUP Frequency" points to a dropdown menu labeled "Configure AUP Frequency" which contains "Weekly" and "Click Box". Below this is a section titled "Configure AUP Message" containing HTML code. At the bottom of the panel are Save and Cancel buttons, and a "Preview AUP Message" link. The footer of the page includes copyright information (Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1) and a timestamp (Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM). There are also Help and Versions buttons at the bottom.

## Slide notes

To set the frequency to display the AUP to your users, click the **Configure AUP Frequency** field, ...

## Slide 51 - Slide 51

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area is titled 'ACCEPTABLE USE POLICY (AUP) SETTINGS' and contains tabs for 'REMINDER NOTIFICATION SETTINGS' and 'SYSTEM TRAY NOTIFICATION SETTINGS'. A sub-section titled 'Configure AUP Frequency' is open, showing a dropdown menu with options: 'Custom', 'After each login', 'After device reboot', 'Daily', 'Weekly', and 'Custom'. The 'Custom' option is selected and highlighted with a blue box. Below the dropdown, there is a preview window showing a sample message with the text 'Click Custom' overlaid. At the bottom of the configuration window are 'Save' and 'Cancel' buttons, along with a 'Preview AUP Message' link.

## Slide notes

...and select an appropriate frequency. The options are; **Never, After Each Login, After Device Reboot, Daily, Weekly, and Custom**. In this case we will specify a custom interval, so click **Custom**.

## Slide 52 - Slide 52

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (which is selected), and SYSTEM TRAY NOTIFICATION SETTINGS. Under the AUP tab, there's a section for 'Configure AUP Frequency' with a dropdown set to 'Custom'. A red box highlights the input field where '30' is typed. A callout bubble says 'Set an appropriate frequency to show the AUP'. Below this is a 'Configure AUP Message' section with a preview window showing HTML code for the message. At the bottom right of the configuration window, there are 'Save' and 'Cancel' buttons, with 'Save' being highlighted by a callout bubble that says 'Click Save'. The status bar at the bottom shows 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM'.

## Slide notes

You can set a custom interval in days, in this case we'll specify **30** days. Once the setting is configured appropriately, click **Save**.

## Slide 53 - Slide 53

The screenshot shows the Zscaler App Notifications settings page. The left sidebar includes options like Settings, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. The AUP SETTINGS tab is active, showing fields for Configure AUP Frequency (set to Custom) and Custom Days (set to 30). Below this is a rich text editor for the AUP Message, containing HTML code and a preview window. Buttons for Save, Cancel, and Preview AUP Message are at the bottom.

## Slide notes

## Slide 54 - Slide 54

The screenshot shows the Zscaler App Notifications settings interface. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, and User Agent. The main area has three tabs at the top: ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (which is highlighted with a blue border), and SYSTEM TRAY NOTIFICATION SETTINGS. The REMINDER NOTIFICATION SETTINGS tab contains fields for 'Configure AUP Frequency' (set to 'Custom') and 'Custom Days' (set to '30'). Below this is a 'Configure AUP Message' section containing an HTML editor with the following content:

```
<html><head><title>Acceptable Use Policy</title></head>
<body>
<p><b>1. Overview</b></p>
<p> Infosac's intentions for publishing an Acceptable Use Policy are not to impose restrictions that are contrary to Zscaler's established culture of openness, trust and integrity. Infosac is committed to protecting Zscaler's employees, partners and the company from illegal or damaging actions by individuals, either knowingly or unknowingly.</p>
<p><b>2. Scope</b></p>
<p> <b>Internet/Intranet/Extranet-related systems, including but not limited to</b></p>
```

At the bottom of the main panel are 'Save' and 'Cancel' buttons, and a 'Preview AUP Message' link. The footer of the page includes 'Help' and 'Versions' links, and copyright information: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1'. The timestamp 'Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM' is also present.

## Slide notes

To configure reminder notifications, click the **REMINDER NOTIFICATIONS SETTINGS** tab.

## Slide 55 - Slide 55

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, and User Agent. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. The REMINDER NOTIFICATION SETTINGS tab is active, showing fields for 'Configure Reminder Frequency' (set to '1 week') and 'Configure Reminder Message' (containing the text 'Device was inactive from Zscaler Network. Check status and Enable service if required.'). A red box highlights the message field, and a callout bubble says 'Edit the Reminder Message text as necessary'. At the bottom are 'Save' and 'Cancel' buttons.

## Slide notes

Configure a **Reminder Message**, ...

## Slide 56 - Slide 56

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (selected), and SYSTEM TRAY NOTIFICATION SETTINGS. A modal window titled 'Configure Reminder Frequency' is open, showing a dropdown menu with options: 6 hours (selected), 12 hours, 1 day, and 1 week. A callout bubble points to the '6 hours' option with the text 'Set the Reminder Message frequency as required'. At the bottom of the modal are 'Save' and 'Cancel' buttons. The footer contains copyright information (Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1) and a timestamp (Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM).

## Slide notes

...and a **Reminder Frequency** as appropriate. This message will be displayed to the user if the App is disabled for the specified time.

## Slide 57 - Slide 57

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, and User Agent. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. The REMINDER NOTIFICATION SETTINGS tab is active, showing fields for 'Configure Reminder Frequency' (set to '6 hours') and 'Configure Reminder Message' (containing the text 'Device was inactive from Zscaler Network. Check status and Enable service if required.'). At the bottom of this section is a 'Save...' button, which is highlighted with a callout bubble containing the text 'Click Save'. The footer includes links for Help and Versions, and copyright information: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM'.

## Slide notes

And click **Save**.

## Slide 58 - Slide 58

The screenshot shows the Zscaler App Notifications settings page. At the top, there is a success message: "All Changes have been saved successfully." On the left, a sidebar lists various settings: Settings, Zscaler App Store, Zscaler App Notifications (which is selected), Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has three tabs: ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (selected), and SYSTEM TRAY NOTIFICATION SETTINGS. Under REMINDER NOTIFICATION SETTINGS, there are two sections: "Configure Reminder Frequency" (set to 6 hours) and "Configure Reminder Message" (containing the text "Device was inactive from Zscaler Network. Check status and Enable service if required."). At the bottom of the content area are "Save" and "Cancel" buttons. The footer contains copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and a timestamp: "Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM". There are also "Help" and "Versions" buttons.

## Slide notes

## Slide 59 - Slide 59

The screenshot shows the Zscaler Administration interface. In the top navigation bar, there are links for Dashboard, Enrolled Devices, App Profiles, and Administration. On the far right, there are Help and Go Back buttons. The main menu on the left includes Settings, Zscaler App Store, Zscaler App Notifications (which is selected), Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The central content area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. A callout box points to the SYSTEM TRAY NOTIFICATION SETTINGS tab with the text "Click SYSTEM TRAY NOTIFICATION SETTINGS". Below this, there are fields for Configure Reminder Frequency (set to 6 hours) and Configure Reminder Message (containing the text "Device was inactive from Zscaler Network. Check status and Enable service if required."). At the bottom of the central area are Save and Cancel buttons. The footer contains copyright information (Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1) and a timestamp (Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM). There are also Help and Versions buttons at the bottom.

## Slide notes

To manage the default setting for system tray notifications, click **SYSTEM TRAY NOTIFICATION SETTINGS**.

## Slide 60 - Slide 60

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, etc. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. The REMINDER NOTIFICATION SETTINGS tab is active. It contains a section titled 'Enable Notifications By Default' with a red-bordered switch button. A callout box with the text 'Click Enable Notifications By Default' points to this button. Below the switch is a 'Save' button.

## Slide notes

System tray notifications are disable by default, to enable them, click the **Enable Notifications by Default** switch, ...

## Slide 61 - Slide 61

The screenshot shows the Zscaler App Notifications settings page. On the left, a sidebar lists various options like Audit Logs, Forwarding Profile, Trusted Networks, and User Agent. The main area has tabs for ACCEPTABLE USE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS, and SYSTEM TRAY NOTIFICATION SETTINGS. A modal dialog is open over the system tray notification settings tab, titled 'Enable Notifications By Default'. It contains a checked checkbox labeled 'Enable Notifications By Default' and two buttons: 'Ok' and 'Cancel'. A callout bubble points to the 'Ok' button with the text 'Click Save'.

## Slide notes

...and click **Save**.

## Slide 62 - Slide 62

The screenshot shows the Zscaler App Notifications settings page. At the top, there is a success message: "All Changes have been saved successfully." In the top right corner, there are "Help" and "Go Back" buttons. On the left, a sidebar lists various settings: "Settings" (selected), "Zscaler App Store", "Audit Logs", "Forwarding Profile", "Trusted Networks", "Zscaler App Support", "Zscaler Service Entitlement", "User Agent", "Zscaler App IdP", and "Device Posture". Below the sidebar, there are "Help" and "Versions" buttons. The main content area has three tabs: "ACCEPTABLE USE POLICY (AUP) SETTINGS", "REMINDER NOTIFICATION SETTINGS" (selected), and "SYSTEM TRAY NOTIFICATION SETTINGS". Under "REMINDER NOTIFICATION SETTINGS", there is a section titled "Enable Notifications By Default" with a checked checkbox. At the bottom of this section are "Save" and "Cancel" buttons.

## Slide notes

## Slide 63 - Slide 63

The screenshot shows the Zscaler Admin interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar menu under 'Settings' lists various options: Zscaler App Store, Zscaler App Notifications (which is selected and highlighted in blue), Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. Below the sidebar is a large central panel titled 'Zscaler App Notifications'. It contains three tabs: 'ACCEPTABLE USE POLICY (AUP) SETTINGS', 'REMINDER NOTIFICATION SETTINGS' (which is active and highlighted in blue), and 'SYSTEM TRAY NOTIFICATION SETTINGS'. A sub-dialog box is open over the main content, titled 'Enable Notifications By Default'. It features a checked checkbox labeled 'Enable Notifications By Default' with a tooltip icon. At the bottom of the dialog are 'Save' and 'Cancel' buttons. The footer of the page includes copyright information ('Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1') and a timestamp ('Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM').

## Slide notes

## Slide 64 - Configuring Zscaler App Trusted Networks



## Configuring Zscaler App Trusted Networks

### Adding Trusted Networks

- Configuring TRUSTED NETWORK CRITERIA
  - DNS Server
  - DNS Search Domains
  - Hostname and IP

### Slide notes

Multiple **Trusted Networks** may be added, that can then be used to control forwarding by the Zscaler App. The criteria available for recognizing a **Trusted Network** are:

- The **DNS Server** IP address for the network;
- The **DNS Search Domain** specified for the network;
- Or a **Hostname and IP** combination to specify the IP address that a host name resolves to on the network.

## Slide 65 - Slide 65

The screenshot shows the Zscaler Administration interface. At the top, there are tabs for Dashboard, Enrolled Devices, App Profiles, and Administration, with Administration highlighted and surrounded by a red box. On the left, a sidebar lists various settings like Zscaler App Store, Audit Logs, and User Agent. A callout bubble points to the 'Trusted Networks' link in the sidebar with the text 'Click Trusted Networks'. The main content area has tabs for PERSONAL COMPUTERS and MOBILE DEVICES, with MOBILE DEVICES selected. Under UPDATE SETTINGS, there's an 'Automatic Rollout' section with options for Always Latest Version, Specific Version, Group Based, and Disable. Below this is a 'SHOT' section. The main table displays software versions for Windows and macOS. The Windows section shows versions 2.1.2.71, 2.1.0.210, 1.5.1.8, 1.5.0.336, 1.4.3.1, 1.4.2.12, and 1.4.0.188. The macOS section shows versions 2.1.0.190, 1.5.1.5, 1.5.0.345, 1.4.3.1, 1.4.2.3, and 1.4.0.187. Each row includes columns for Application Version, Registered Devices, Release Notes, Download EXE, and Download MSI (or Download Link for macOS). At the bottom, there are 'Help' and 'Versions' buttons, and copyright information: Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1 and Weblog Time: Thursday, Mar 26, 2020 03:35:44 PM.

Windows	macOS
Application Version	Application Version
2.1.2.71	2.1.0.190
2.1.0.210	1.5.1.5
1.5.1.8	1.5.0.345
1.5.0.336	1.4.3.1
1.4.3.1	1.4.2.3
1.4.2.12	1.4.0.187
1.4.0.188	

## Slide notes

To add or manage trusted network configurations, on the **Administration** page, click on **Trusted Networks**.

## Slide 66 - Slide 66

The screenshot shows the Zscaler Admin Portal interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar menu lists various settings like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks (which is selected), and Device Posture. The main content area displays a table titled 'Trusted Network Criteria' with one row: '#', 'Network Name', and 'Trusted Network Criteria'. A message at the bottom of the table says 'No matching items found'. A prominent callout box with a blue border and white text 'Click Add Trusted Network' points to the 'Add Trusted Network' button in the top-left corner of the table header. At the bottom of the screen, there are 'Help' and 'Versions' buttons, and a footer note: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM'.

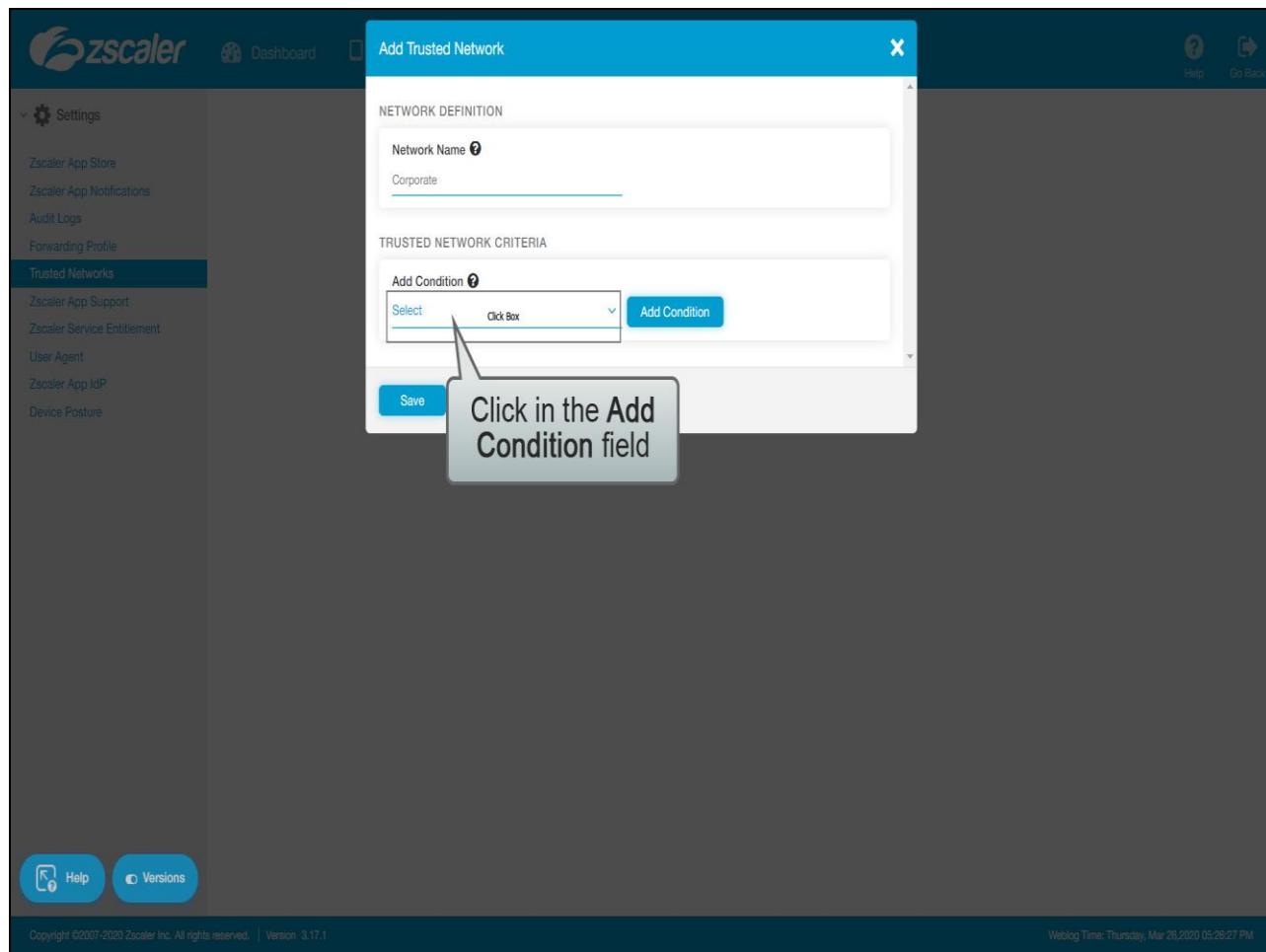
## Slide notes

The **Trusted Network** configuration allows you to define multiple networks that Z App will consider to be ‘trusted’ should it connect to them. You must specify one or more criteria to allow Z App to recognize the trusted networks, whether; **DNS Server(s)**, **DNS Search Domain(s)**, or **Hostname and IP Address** combinations.

Once networks have been added here, you are able to select one or more of them in a **Forwarding Profile**. They are also available in the ZPA Admin Portal for the configuration of a **Client Forwarding Policy**.

To add a configuration, click **Add Trusted Network**, ...

## Slide 67 - Slide 67



## Slide notes

...give the configuration a **Network Name**, then click **Add Condition**.

## Slide 68 - Slide 68

The screenshot shows the Zscaler interface with the 'Add Trusted Network' dialog box open. The 'Network Name' field is set to 'Corporate'. In the 'Add Condition' dropdown, 'DNS Server' is selected. A callout bubble with the text 'Click DNS Server' points to the 'DNS Server' option in the dropdown menu.

## Slide notes

To add a **DNS Server** condition, click to select it, ...

## Slide 69 - Slide 69

The screenshot shows the Zscaler web interface. On the left, a sidebar lists various settings and support links. The main area is titled 'Add Trusted Network'. The 'TRUSTED NETWORK CRITERIA' tab is active. Under 'Add Condition', a dropdown menu is open, showing 'DNS Server'. A callout bubble with the text 'Click Add Condition' points to the 'Add Condition' button. The bottom of the screen shows copyright information and a timestamp.

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## Slide notes

...and click Add Condition.

## Slide 70 - Slide 70

The screenshot shows the Zscaler Add Trusted Network interface. In the 'Network Name' field, 'Corporate' is entered. A callout box points to the 'DNS Search Domain' dropdown menu, which contains 'Click Box' and 'Hostname and IP'. Below this, a red box highlights the 'DNS Servers' input field, which contains '10.0.0.254'. Another callout box points to this field with the text 'Configure one or more DNS Server addresses'. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

## Slide notes

Configure the option by adding one or more **DNS Server** IP addresses (separated by commas) to which that network sends DNS requests. If the App detects that the adapter is configured for one of these servers, this condition will be matched.

To add a **DNS Search Domain** condition, click to select it from the list, ...

## Slide 71 - Slide 71

The screenshot shows the Zscaler interface with the 'Edit Trusted Network' dialog open. The dialog contains fields for 'Network Name' (Corporate) and 'DNS Search Domains' (10.0.0.254). An 'Add Condition' button is highlighted with a callout bubble containing the text 'Click Add Condition'. The 'Save' and 'Cancel' buttons are at the bottom of the dialog.

## Slide notes

...and click Add Condition.

## Slide 72 - Slide 72

The screenshot shows the 'Add Trusted Network' dialog box from the Zscaler interface. The 'Network Name' is set to 'Corporate'. In the 'TRUSTED NETWORK CRITERIA' section, there is a 'Select' dropdown menu with 'Hostname and IP' highlighted, accompanied by a callout bubble saying 'Click Hostname and IP'. Below this is a 'Condition match' dropdown set to 'Any'. The 'DNS Servers' field contains '10.0.0.254'. The 'DNS Search Domains' field contains 'safemarch.com', which is enclosed in a red rectangular box. A callout bubble says 'Configure one or more DNS Search Domains'. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

## Slide notes

Configure the option by adding one or more **DNS Search Domains** (separated by commas) configured as the primary domains for the network. If the App detects that the adapter is configured for one of these domains, this condition will be matched.

To add a **Hostname and IP** condition, click to select it from the list, ...

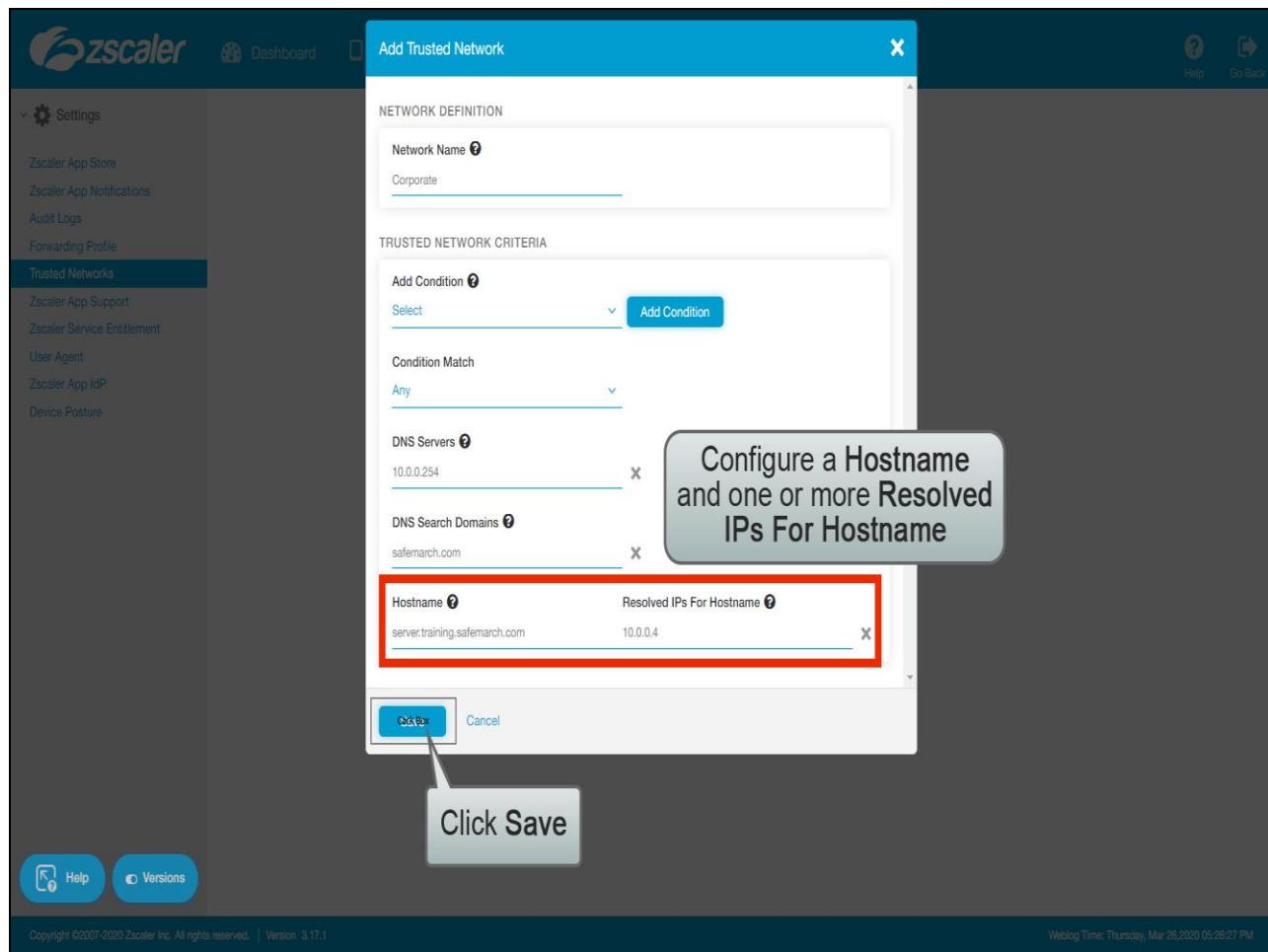
## Slide 73 - Slide 73

Click Add Condition

## Slide notes

...and click **Add Condition**.

## Slide 74 - Slide 74



## Slide notes

Configure the option by adding a **Hostname** and one or more **Resolved IPs For Hostname** (separated by commas). If the App is able to resolve the **Hostname** to one of the IP addresses, this condition will be matched.

Configure the **TRUSTED NETWORK CRITERIA** as appropriate (note you do not need to add all criteria, only those that are appropriate for each network) and click **Save**.

## Slide 75 - Slide 75

The screenshot shows the Zscaler dashboard interface. The left sidebar contains a navigation menu with options like Settings, Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks (which is selected and highlighted in blue), Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IDP, and Device Posture. The main content area has a header "Add Trusted Network" with a success message "All Changes have been saved successfully." Below this is a table titled "Trusted Network Criteria" with one row. The row details a network named "Corporate" with the following criteria:

#	Network Name	Trusted Network Criteria
1	Corporate	DNS SERVERS 10.0.0.254  DNS SEARCH DOMAINS safemarch.com  HOSTNAME AND RESOLVED IP server.training.safemarch.com:10.0.0.4

At the bottom of the screen, there are "Help" and "Versions" buttons, and copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The timestamp "Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM" is also visible.

## Slide notes

## Slide 76 - Slide 76

The screenshot shows the Zscaler Administration interface. The left sidebar is titled "Settings" and contains the following menu items: Zscaler App Store, Zscaler App Notifications, Audit Logs, Forwarding Profile, **Trusted Networks** (which is selected), Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area is titled "Add Trusted Network" and displays a table with one row. The table has columns for "#", "Network Name", and "Trusted Network Criteria". The row shows: #1, Network Name "Corporate", and Trusted Network Criteria: DNS SERVERS 10.0.0.254, DNS SEARCH DOMAINS safemarch.com, and HOSTNAME AND RESOLVED IP server.training.safemarch.com:10.0.0.4.

#	Network Name	Trusted Network Criteria
1	Corporate	DNS SERVERS 10.0.0.254  DNS SEARCH DOMAINS safemarch.com  HOSTNAME AND RESOLVED IP server.training.safemarch.com:10.0.0.4

At the bottom of the interface, there are "Help" and "Versions" buttons, and a footer bar with copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and a timestamp: "Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM".

## Slide notes

## Slide 77 - Zscaler App Support Options



## Zscaler App Support Configurations

### Zscaler App Support Options

- **APP SUPPORTABILITY:** Logging controls and support access settings
- **NETWORK PERFORMANCE:** Manage the collection of route information
- **APP FAIL OPEN:** Administer fail open options
- **USER PRIVACY:** Manage collection of device owner data, enable packet capture
- **ENDPOINT INTEGRATION:** Manage Firefox integration, specify listening port for local proxy
- **DEVICE CLEANUP:** Enable force removal of devices and set device threshold
- **ADVANCED CONFIGURATION:** Directory group sync and custom certificate upload

### Slide notes

Several **Zscaler App Support** related options are available for configuration:

- **APP SUPPORTABILITY** options, such as whether the Zscaler App end user has access to the logging controls, or has the ability to raise a Support ticket from within the App;
- Whether the App is to collect **NETWORK PERFORMANCE** data;
- **APP FAIL OPEN** options should the connection to the ZIA service fail for any reason;
- **USER PRIVACY** controls over whether the App can collect device or user information, or whether the end user should be able to capture packets;
- **ENDPOINT INTEGRATION** options to enable integration with Firefox, or to control what port the App should listen on for the **Tunnel With Local Proxy** forwarding option;
- Set the maximum number of devices a user may enroll the Zscaler App on (maximum 16) and force a **DEVICE CLEANUP** of any excess devices;
- **ADVANCED CONFIGURATION** options to trigger a manual sync of the directory groups if necessary, or to upload the custom root CA certificate to the host devices if it is required.

## Slide 78 - Slide 78

The screenshot shows the Zscaler Administration interface. At the top, there are navigation links: Dashboard, Enrolled Devices, App Profiles, and Administration (which is highlighted with a red box). On the left, a sidebar menu includes Settings, Zscaler App Store (selected), Zscaler App Notifications, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (highlighted with a blue box and a callout bubble), Zscaler Service Enrollment, User Agent, Zscaler App IDP, and Device Posture. The main content area has tabs for PERSONAL COMPUTERS and MOBILE DEVICES (the latter is selected). Under MOBILE DEVICES, there's a section for UPDATE SETTINGS with options for Automatic Rollout (Always Latest Version, Specific Version, Group Based, Disable). Below this is a table for SHOT, divided into Windows and macOS sections. The Windows section lists versions 2.1.2.71, 2.1.0.210, 1.5.1.8, 1.5.0.336, 1.4.3.1, 1.4.2.12, and 1.4.0.188. The macOS section lists versions 2.1.0.190, 1.5.1.5, 1.5.0.345, 1.4.3.1, 1.4.2.3, and 1.4.0.187. At the bottom left are Help and Versions buttons, and at the bottom right is a copyright notice and a timestamp.

Windows	macOS
Application Version	Application Version
Registered Devices	Registered Devices
Release Notes	Release Notes
Download EXE	Download Link
Download MSI	

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## Slide notes

To manage **Zscaler App Support** configurations, on the **Administration** page, click on **Zscaler App Support**.

## Slide 79 - Slide 79

The screenshot shows the Zscaler App Supportability configuration page. On the left, there's a sidebar with various settings like Zscaler App Store, Audit Logs, and Zscaler App Support. The main area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. The APP SUPPORTABILITY tab is selected. A red box highlights the following settings:

- Hide Logging Controls on Zscaler App (checkbox)
- Enable Support Access in Zscaler App (checkbox, checked)
- Admin Email Address to Send Logs (text input: helpdesk@training.safemarch.com)
- Enable End User Ticket Submission to Zscaler (checkbox)
- Enable End User to Restart Services and Repair App (checkbox, checked)
- Automatically populate Username field for IDP Authentication (checkbox, checked)

A callout box with the text "Configure APP SUPPORTABILITY settings as necessary" is positioned over the red box. At the bottom, a modal dialog shows a "Save" button with an arrow pointing to it, and another callout box says "Click Save".

## Slide notes

Configure APP SUPPORTABILITY settings as necessary:

- To optionally **Hide Logging Controls on Zscaler App**;
- To **Enable Support Access in Zscaler App**, with options to send support requests from inside the app to an internal email address, or direct to Zscaler;
- To **Enable End User to Restart Services and Repair App**;
- Or to allow the App to **Automatically populate Username field for IDP Authentication**.

Once you have configured settings as necessary, click **Save**.

## Slide 80 - Slide 80

The screenshot shows the Zscaler App Support settings page. At the top, a message says "All Changes have been saved successfully." The main area contains several configuration options:

- Hide Logging Controls on Zscaler App**: A red toggle switch is set to off.
- Enable Support Access in Zscaler App**: A green toggle switch is set to on.
- Admin Email Address to Send Logs**: The value is helpdesk@training.safemarch.com.
- Enable End User Ticket Submission to Zscaler**: A red toggle switch is set to off.
- Enable End User to Restart Services and Repair App**: A green toggle switch is set to on.
- Automatically populate Username field for IDP Authentication**: A green toggle switch is set to on. Below it are two version numbers: v.2.1.0+ and v.2.1.0+.

At the bottom of the dialog are "Save" and "Cancel" buttons.

On the left sidebar, under "Zscaler App Support", the "Device Posture" option is selected. Other visible items include "Zscaler Service Entitlement", "User Agent", "Zscaler App IdP", and "Audit Logs".

At the bottom of the page, there are "Help" and "Versions" buttons, and copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1". The web log time is listed as "Weblog Time: Thursday, Mar 26,2020 05:26:27 PM".

## Slide notes

## Slide 81 - Slide 81

The screenshot shows the Zscaler Administration interface. At the top, there are navigation links: Dashboard, Enrolled Devices, App Profiles, and Administration. On the far right, there are Help and Go Back buttons. The main menu on the left includes Settings, Zscaler App Store, Zscaler App Notifications, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is currently selected), Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. Below the menu, a large central window displays several configuration tabs: APP SUPPORTABILITY, NETWORK PERFORMANCE (which is highlighted with a red border and a callout bubble saying "Click NETWORK PERFORMANCE"), APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. Under the NETWORK PERFORMANCE tab, there are several settings with checkboxes: Hide Logging Controls on Zscaler App (unchecked), Enable Support Access in Zscaler App (checked), Admin Email Address to Send Logs (helpdesk@training.safemarch.com), Enable End User Ticket Submission to Zscaler (unchecked), Enable End User to Restart Services and Repair App (checked), and Automatically populate Username field for IDP Authentication (v.2.1.0+). At the bottom of this window are Save and Cancel buttons. At the very bottom of the page, there are Help and Versions buttons, and a footer bar with copyright information: Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1 and a timestamp: Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM.

## Slide notes

To configure network performance monitoring settings, click on the **NETWORK PERFORMANCE** tab.

## Slide 82 - Slide 82

The screenshot shows the Zscaler App Support interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar lists various settings like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is selected), Zscaler Service Entitlement, User Agent, Zscaler App IDP, and Device Posture. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN (which is selected), and USER P. The APP FAIL OPEN tab is highlighted with a red border. Below it, there are three configuration sections: 'Collect Route Information Every (In Minutes)' (set to 0), 'Collect Route Information on Network Change' (disabled), and 'Collect Route Information on Reported Issues or Exported Logs' (enabled). A large callout box with a grey border and white text points to the 'APP FAIL OPEN' tab with the instruction 'Click APP FAIL OPEN'. Another callout box points to the 'Collect Route Information Every (In Minutes)' field with the instruction 'Configure NETWORK PERFORMANCE settings as necessary'. At the bottom, there are Save and Cancel buttons.

## Slide notes

You can use Z App to collect **traceroute** information on the connection between devices and the Zscaler cloud and store the results to check or troubleshoot network performance. You can configure this to happen periodically on the **Collect Route Information Every (In Minutes)**, which can be set to any interval between **1** and **1440** minutes. You can also enable this data to be collected on a network change, or when reporting an issue through the Zscaler App.

To configure App fail open behaviors, click on the **APP FAIL OPEN** tab.

## Slide 83 - Slide 83

The screenshot shows the Zscaler App Support configuration page. On the left, there's a sidebar with various settings like Audit Logs, Forwarding Profile, Trusted Networks, and Zscaler App Support. The main area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY (which is highlighted with a red box), and ENDPOINT. Under APP FAIL OPEN, there are two sections: one for 'If Captive Portal Detected, Then Disable Web Security for (In Minutes)' set to 10, and another for 'If Zscaler Proxy Node (ZEN) is Not Reachable, Then' with options 'Send Traffic Direct' or 'Fail Open to Bypass'. A third section for 'If Zscaler App Tunnel Setup Fails, Then' also has 'Send Traffic Direct' or 'Fail Open to Bypass' options, with 'Send Traffic Direct' being selected. A large callout box points to the 'USER PRIVACY' tab with the text 'Click USER PRIVACY'. Another callout box points to the 'APP FAIL OPEN' section with the text 'Set Captive Portal Detected disable timer as appropriate'. A third callout box points to the 'APP FAIL OPEN' section with the text 'Configure App Fail Open settings as necessary'.

## Slide notes

Note that if the app detects a Captive Portal, it will fail open to allow a logon through the Portal. The app will check every **30 seconds** to see whether the user has logged in through the Captive Portal, and if so will re-enable itself. If the app reaches the end of the Captive Portal fail open interval and the user has not yet logged in, it will indicate a **Captive Portal Error** and the user must use the **Retry** option within the app. The default Captive Portal fail open interval is **10 minutes** although you can set any value between **1** and **60 minutes**. If you set a value of **0 minutes**, this will disable captive portal detection.

Configure Internet Access fail open behavior as required for when the **ZEN is Not Reachable**, or **Zscaler App Tunnel Setup Fails**. The options here are to **Fail Open to Bypass** (which means fail open) or **Disable Internet Access** (fail closed).

To control what data Z App can collect and report on the user or device, click **USER PRIVACY**.

## Slide 84 - Slide 84

The screenshot shows the Zscaler App Support interface under the 'Zscaler App Support' section. At the top, there are tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION (which is highlighted with a red box), and DEVICE. A callout box points to the 'Click ENDPOINT INTEGRATION' tab. Below these tabs, there are four configuration options with checkboxes:

- Collect Device Owner Information (checked)
- Collect Machine Hostname Information (checked)
- Enable Local Packet Capture in Zscaler App (checked)
- Disable Automatic Crash Reporting (unchecked)

Two callout boxes provide instructions: one for the first two options and one for the last two.

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## Slide notes

On this page you have a number of options:

- You can control whether the app will **Collect Device Owner Information**;
- You can also control if the App will **Collect Machine Hostname Information**.

Note that for compliance with strict privacy regulations such as GDPR you should disable these options.

- In addition you can **Enable Packet Capture in Zscaler App**;
- And whether to **Disable Automatic Crash Reporting**.

To manage the Firefox integration capability and to specify a custom local proxy port for the **Tunnel With Local Proxy** mode, click **ENDPOINT INTEGRATION**.

## Slide 85 - Slide 85

The screenshot shows the Zscaler App Support settings page. On the left, a sidebar lists various settings like Zscaler App Store, Audit Logs, and Device Posture. The main area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, and DEVICE CLEANUP. The DEVICE CLEANUP tab is highlighted. A callout box points to it with the text "Click DEVICE CLEANUP". Another callout box points to the "Enable Firefox Integration" checkbox, which is checked, with the text "Enable or disable the Enable Firefox Integration option as appropriate". A third callout box points to the "Zscaler App Listening Port" input field, which contains "9000", with the text "Specify the Zscaler App Listening Port if necessary". At the bottom, there are "Save" and "Cancel" buttons, along with "Help" and "Versions" links.

## Slide notes

On this page you can control whether seamless integration with the Firefox browser on the end user's platform is to be supported for access to the ZIA service. When enabled, this includes installation of the Zscaler root CA certificate (or a custom certificate) to the Firefox certificate store.

Also on this page, you can set a specific **Zscaler App Listening Port**, that the App will listen on when set to the **ZIA Tunnel With Local Proxy** (TWLP) forwarding mode. You can set any value for this port between **1024** and **65534**. By default, Zscaler App will listen on port **9000** when set to the TWLP forwarding mode.

To configure and enforce a device limit, click **DEVICE CLEANUP**.

## Slide 86 - Slide 86

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar titled 'Settings' lists various options like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. The ADVANCED CONFIGURATION tab is selected. Below it, a section titled 'Automatically Force-Remove Devices' has a dropdown menu for 'On Device Threshold' with options 'Never' and 'On Device Threshold'. A callout box with the text 'Click On Device Threshold' points to the 'On Device Threshold' dropdown. At the bottom, there are 'Save' and 'Cancel' buttons, along with 'Help' and 'Versions' links. The footer contains copyright information and a weblog time stamp.

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## Slide notes

To enable and configure a device threshold, click **On Device Threshold**, ...

## Slide 87 - Slide 87

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar titled 'Settings' contains links for Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is currently selected), Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION (which is selected). A section titled 'Automatically Force-Remove Devices' includes a dropdown for 'On Device Threshold' with options 8, 9, 10, 11, and 12. The option '12' is highlighted with a blue box and labeled 'Click Box'. An arrow points from a callout box labeled 'Click 12' to the highlighted option. At the bottom, there are 'Help' and 'Versions' buttons, and a copyright notice: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1'.

## Slide notes

...then select the maximum number of devices that an end user may enroll the Zscaler App on (up to 16). For this example click on 12, ...

## Slide 88 - Slide 88

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar titled 'Settings' contains links for Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is expanded), Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION (which is selected). Under ADVANCED CONFIGURATION, there are two sections: 'Automatically Force-Remove Devices' (with a dropdown for 'On Device Threshold') and 'Force-Remove Oldest Device After User Enrolls' (with a text input set to '12 devices'). At the bottom of the modal window, there are 'Click Box' and 'Cancel' buttons, with a callout box pointing to the 'Click Box' button labeled 'Click Save'. The footer includes links for Help and Versions, and copyright information: Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1 and Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM.

## Slide notes

...then click **Save**.

## Slide 89 - Slide 89

The screenshot shows the Zscaler Advanced Configuration page. At the top, a message box displays "All Changes have been saved successfully." The navigation bar includes links for Dashboard, Help, and Go Back. On the left, a sidebar titled "Settings" lists various options: Zscaler App Store, Zscaler App Notifications, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is selected), Zscaler Service Entitlement, User Agent, Zscaler App IdP, and Device Posture. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION (which is active). Under the ADVANCED CONFIGURATION tab, there are two sections: "Automatically Force-Remove Devices" (set to "On Device Threshold") and "Force-Remove Oldest Device After User Enrolls" (set to "12 devices"). At the bottom of the page are "Save" and "Cancel" buttons, and footer links for Help and Versions. The footer also includes copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and "Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM".

## Slide notes

## Slide 90 - Slide 90

The screenshot shows the Zscaler App Support interface. On the left, there's a sidebar with various settings like Zscaler App Store, Audit Logs, and Device Posture. The main area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. A callout bubble points to the ADVANCED CONFIGURATION tab with the text "Click ADVANCED CONFIGURATION". Below these tabs, there are two configuration sections: "Automatically Force-Remove Devices" (set to "On Device Threshold") and "Force-Remove Oldest Device After User Enrolls" (set to "12 devices"). At the bottom are "Save" and "Cancel" buttons.

## Slide notes

With this configuration, end users will be able to enroll into the Zscaler App on up to 12 devices, if they try to enroll it on a 13th, they will be able to however the first (oldest) device they enrolled will have its enrollment removed.

To view directory group sync settings, or to upload a custom root certificate, click **ADVANCED CONFIGURATION**.

## Slide 91 - Slide 91

The screenshot shows the Zscaler Admin Portal interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar titled 'Settings' lists various options like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is selected), Zscaler Service Entitlement, User Agent, Zscaler App IDP, and Device Posture. The main content area is titled 'DIRECTORY SYNC STATUS'. It displays the 'Next Directory Group Sync Time' as 'Thu Mar 26 2020 19:10:47 GMT+0700 (Indochin...)' and a button labeled 'Sync Groups'. A callout box points to this button with the text 'View Next Directory Group Sync Time or Sync Groups now'. Below this section is a 'CUSTOM ROOT CERTIFICATE' field with the status 'Not Available'. At the bottom of the page are 'Help' and 'Versions' buttons, and copyright information: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Thursday, Mar 26, 2020 05:26:27 PM'.

## Slide notes

On this page, you can view the next scheduled time to sync directory groups from the ZIA Admin Portal and if necessary, manually trigger an immediate sync using the **Sync Groups** button.

To sync groups immediately, click **Sync Groups**.

## Slide 92 - Slide 92

The screenshot shows the Zscaler Dashboard interface. On the left, there's a sidebar with a gear icon labeled "Settings" and several menu items: Zscaler App Store, Zscaler App Notifications, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support (which is currently selected), Zscaler Service Entitlement, User Agent, Zscaler App IDP, and Device Posture. At the bottom of the sidebar are "Help" and "Versions" buttons. The main content area has a blue header bar with the Zscaler logo and a "Dashboard" link. A message box at the top says "Manual Sync has been initiated successfully. 'Sync Groups' button will be enabled once sync is complete." To the right of the message are "Help" and "Go Back" buttons. Below the header, there are tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. The "APP SUPPORTABILITY" tab is active. Under this tab, there are two main sections: "DIRECTORY SYNC STATUS" and "CUSTOM ROOT CERTIFICATE". In the "DIRECTORY SYNC STATUS" section, it says "Next Directory Group Sync Time" followed by a timestamp: "Mon Mar 30 2020 19:11:28 GMT+0700 (Indochi...)" and a "Sync Groups" button with a note: "Reactivate by refreshing the webpage or switching between tabs. You cannot initiate another sync if the first is still running." In the "CUSTOM ROOT CERTIFICATE" section, it says "Custom Certificate" with a question mark icon and a note: "Not Available | Upload". At the bottom of the main content area, there's a copyright notice: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and a timestamp: "Weblog Time: Monday, Mar 30,2020 05:37:52 PM".

## Slide notes

## Slide 93 - Slide 93

The screenshot shows the Zscaler Administration interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar menu under 'Settings' lists options like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, and Zscaler App Support, with 'Zscaler App Support' currently selected. The main content area has tabs for APP SUPPORTABILITY, NETWORK PERFORMANCE, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP (which is active), and ADVANCED CONFIGURATION. Under DEVICE CLEANUP, there's a 'DIRECTORY SYNC STATUS' section showing the next sync time as Mon Mar 30 2020 19:11:28 GMT+0700 (Indochi...). Below it is a 'Sync Directory Groups Manually' section with a 'Sync Groups' button. A callout box highlights the 'CUSTOM ROOT CERTIFICATE' section, which contains a red-bordered input field labeled 'Custom Certificate' with a question mark icon, and a link 'Not Available | Upload'. To the right of this field is a large gray box containing the text: 'Upload an Custom Certificate for the ZIA SSL Inspection feature'. At the bottom of the page, there are 'Help' and 'Versions' buttons, and copyright information: 'Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1' and 'Weblog Time: Monday, Mar 30,2020 05:37:52 PM'.

## Slide notes

You also have the option here to upload a **Custom Certificate** that should be installed to Zscaler App host devices, to allow them to trust the connection to the ZIA service if you are using the custom certificate option for **SSL Inspection**. The certificate to upload is the root CA certificate (or chain) from your internal PKI, that was also used to generate the custom web server certificate for **SSL Inspection**. The supported certificate file formats are **.PEM** and **.CER**.

## Slide 94 - Configuring Zscaler App User Agent



## Configuring Zscaler App User Agent

### Web Browser Control (WBC) User Agent Settings

- Configure a Global User Agent Suffix
- Configure Domain Based user agent suffixes

#### Slide notes

Finally, for the ‘common’ configuration settings, you have the option to specify custom **User Agent** suffixes for web browser control.

## Slide 95 - Slide 95

The screenshot shows the Zscaler Administration interface. At the top, there are navigation links: Dashboard, Enrolled Devices, App Profiles, and Administration (which is highlighted with a red box). Below the navigation is a sidebar with various settings and logs. A callout box labeled "Click User Agent" points to the "User Agent Click Box" in the sidebar. The main content area is titled "MOBILE DEVICES". It includes sections for "UPDATE SETTINGS" (Automatic Rollout options: Always Latest Version, Specific Version, Group Based, Disable) and "DEVICE SNAPSHOT" (Windows and macOS tables). The Windows table lists versions 2.1.2.71, 2.1.0.210, 1.5.1.8, 1.5.0.336, 1.4.3.1, 1.4.2.12, and 1.4.0.188. The macOS table lists versions 2.1.0.190, 1.5.1.5, 1.5.0.345, 1.4.3.1, 1.4.2.3, and 1.4.0.187. At the bottom, there are "Help" and "Versions" buttons, and copyright information: Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1.

Application Version	Registered Devices	Release Notes	Download EXE	Download MSI
2.1.2.71	0	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
2.1.0.210	0	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
1.5.1.8	1	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
1.5.0.336	0	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
1.4.3.1	1	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
1.4.2.12	0	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>
1.4.0.188	0	<a href="#">View</a>	<a href="#">Download</a>	<a href="#">Download</a>

Application Version	Registered Devices	Release Notes	Download Link
2.1.0.190	0	<a href="#">View</a>	<a href="#">Download</a>
1.5.1.5	0	<a href="#">View</a>	<a href="#">Download</a>
1.5.0.345	0	<a href="#">View</a>	<a href="#">Download</a>
1.4.3.1	0	<a href="#">View</a>	<a href="#">Download</a>
1.4.2.3	0	<a href="#">View</a>	<a href="#">Download</a>
1.4.0.187	0	<a href="#">View</a>	<a href="#">Download</a>

## Slide notes

To manage Zscaler App **User Agent** configurations, on the **Administration** page, click on **User Agent**.

## Slide 96 - Slide 96

The screenshot shows the Zscaler Administration interface. On the left, there's a sidebar with various settings like Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, and **User Agent**, which is currently selected. The main area has tabs for Dashboard, Enrolled Devices, App Profiles, and Administration. In the center, a modal window titled "WBC USER AGENT" is open under the "Customize User Agent Suffix" tab. It has two options: "Global" and "Click Box". The "Global" option is selected and highlighted with a red box. Below it is a text input field labeled "Global User Agent Suffix" with the placeholder "Optional". A callout bubble points to this input field with the text "Enter a Global User Agent Suffix". At the bottom of the modal are "Save" and "Cancel" buttons. The footer of the page includes links for Help and Versions, and copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and "Weblog Time: Monday, Mar 30, 2020 06:13:33 PM".

## Slide notes

You have the option to specify a **Global User Agent Suffix**, or to set per-domain suffixes, click in the **Customize User Agent Suffix** field, ...

## Slide 97 - Slide 97

The screenshot shows the Zscaler WBC User Agent settings interface. On the left, a sidebar lists various settings like App Store, Notifications, Audit Logs, etc., with 'User Agent' selected. The main panel shows a dropdown menu for 'Customize User Agent Suffix' with options: Global, Domain Based, Click Box, and Operator. A large callout box with the text 'Click Domain Based' points to the 'Domain Based' option. At the bottom right of the main panel, there's a 'Save' button.

## Slide notes

...and click **Domain Based**.

## Slide 98 - Slide 98

The screenshot shows the Zscaler Admin interface. The top navigation bar includes links for Dashboard, Enrolled Devices, App Profiles, Administration, Help, and Go Back. On the left, a sidebar menu is open under 'User Agent', showing options like Zscaler App Store, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, and User Agent (which is selected). The main content area displays the 'WBC USER AGENT' configuration page, specifically the 'Customize User Agent Suffix' section. It shows a dropdown menu set to 'Domain Based'. Below this are 'Save' and 'Cancel' buttons. A large callout box with a grey background and a black border highlights the 'Add User Agent Suffix' button, which is located in the 'MANAGE USER AGENT SUFFIX' section. This section includes a table header with columns for '#', 'Domain', and 'User Agent Suffix', and a message stating 'No matching items found'.

## Slide notes

You can add a custom suffix for any domain that is provisioned on your account (primary or secondary). To add a domain-based suffix, click **Add User Agent Suffix**.

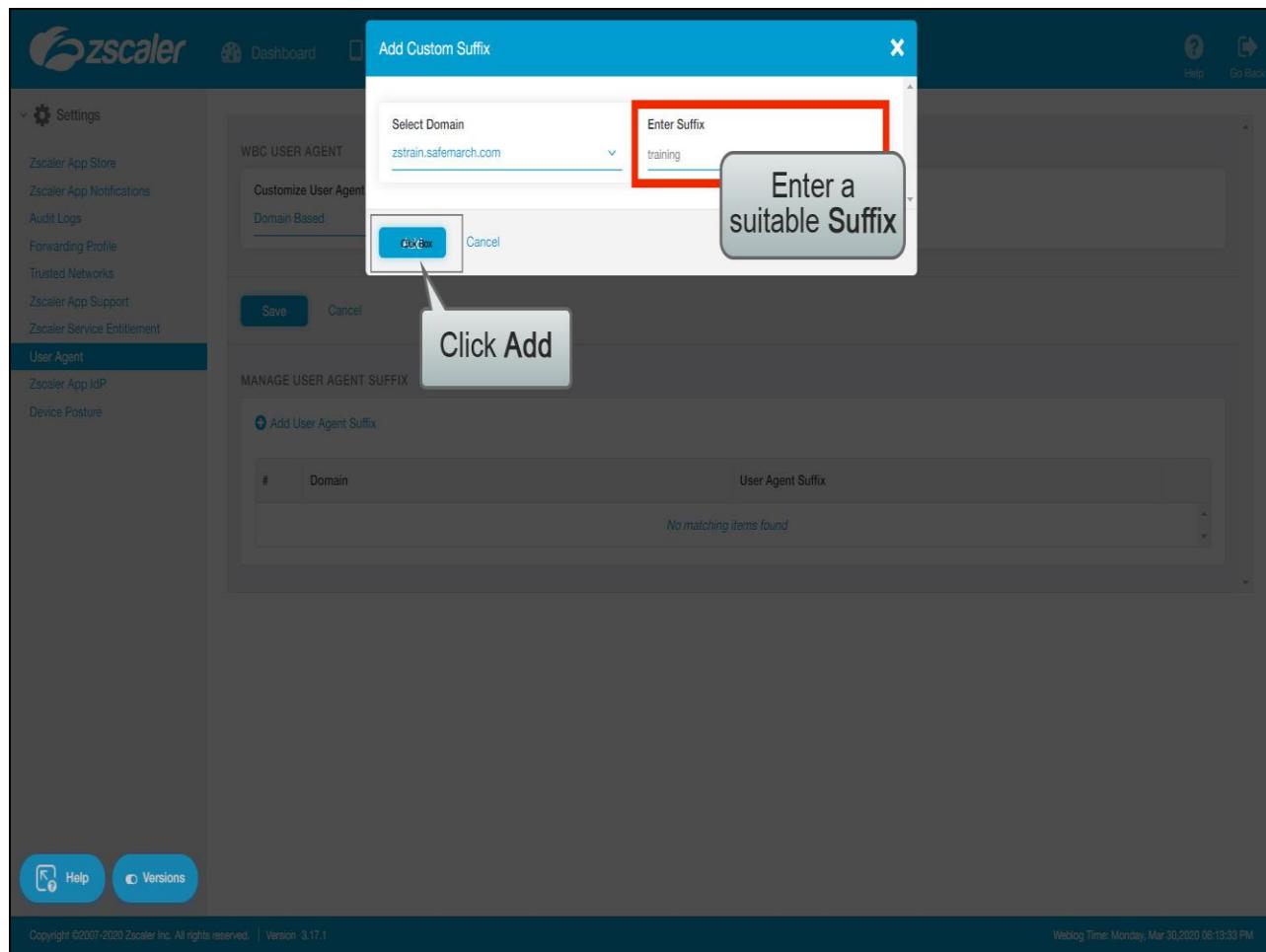
## Slide 99 - Slide 99

Click to select the correct Domain

## Slide notes

Click to select the appropriate **Domain** from the list (note, these are the Domains provisioned on your account, they can only be added by Zscaler Support).

## Slide 100 - Slide 100



## Slide notes

Specify the required **Suffix** then click **Add**, ...

## Slide 101 - Slide 101

The screenshot shows the Zscaler WBC User Agent configuration page. The left sidebar has a 'User Agent' section selected. The main area shows a table with one row:

#	Domain	User Agent Suffix
1	zstrain.safemarch.com	training

A callout box with the text "Click Save" points to the blue "Save" button at the top left of the table.

## Slide notes

...then click **Save**.

## Slide 102 - Slide 102

The screenshot shows the Zscaler dashboard interface. The top navigation bar includes the Zscaler logo, a Dashboard link, and a message box stating "All Changes have been saved successfully." On the right side of the header are "Help" and "Go Back" buttons. The left sidebar contains a "Settings" section with various options like "Zscaler App Store", "Audit Logs", and "Forwarding Profile". A "User Agent" section is highlighted in blue, indicating it is the active category. Under "User Agent", there are links for "Zscaler App IdP" and "Device Posture". At the bottom of the sidebar are "Help" and "Versions" buttons. The main content area is titled "WBC USER AGENT" and contains a sub-section "Customize User Agent Suffix" with a dropdown menu set to "Domain Based". Below this is a "MANAGE USER AGENT SUFFIX" table:

#	Domain	User Agent Suffix
1	zstrain.safemarch.com	Training

At the bottom of the main content area, there is a status message "Waiting for help.zscaler.com..." and a timestamp "Weblog Time: Monday, Mar 30, 2020 06:13:33 PM".

## Slide notes

## Slide 103 - Slide 103

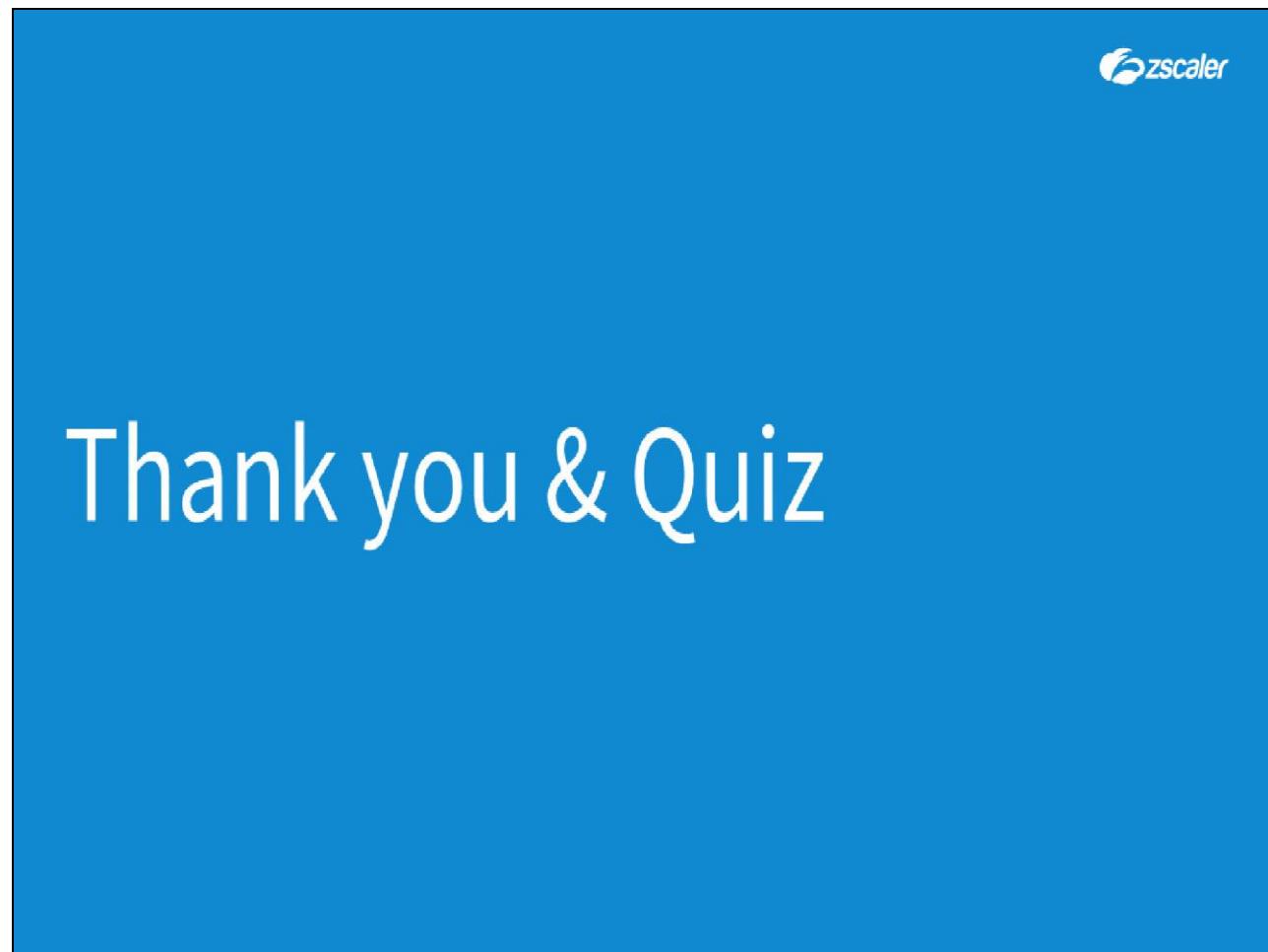
The screenshot shows the Zscaler Administration interface. The left sidebar is titled "Settings" and includes links for Zscaler App Store, Zscaler App Notifications, Audit Logs, Forwarding Profile, Trusted Networks, Zscaler App Support, Zscaler Service Entitlement, and "User Agent" (which is highlighted). Below "User Agent" are links for Zscaler App IDP and Device Posture. At the bottom of the sidebar are "Help" and "Versions" buttons.

The main content area has a title "WBC USER AGENT" and a sub-section "Customize User Agent Suffix". A dropdown menu is open, showing "Domain Based". Below this are "Save" and "Cancel" buttons. A table titled "MANAGE USER AGENT SUFFIX" lists one entry: # 1 Domain zstrain.safemarch.com and User Agent Suffix Training. There is an "x" icon next to the row for deletion.

At the bottom of the page, there is copyright information: "Copyright ©2007-2020 Zscaler Inc. All rights reserved. | Version: 3.17.1" and a timestamp: "Weblog Time: Monday, Mar 30, 2020 06:13:33 PM".

## Slide notes

## Slide 104 - Thank you &amp; Quiz

**Slide notes**

Thank you for following this Zscaler training module, we hope this module has been useful to you and thank you for your time.

Click the X at top right to close this interface, then launch the quiz to test your knowledge of the material presented during this module. You may retake the quiz as many times as necessary in order to pass.