

Slide 1 - ZCCP-IA



ZCCP-IA

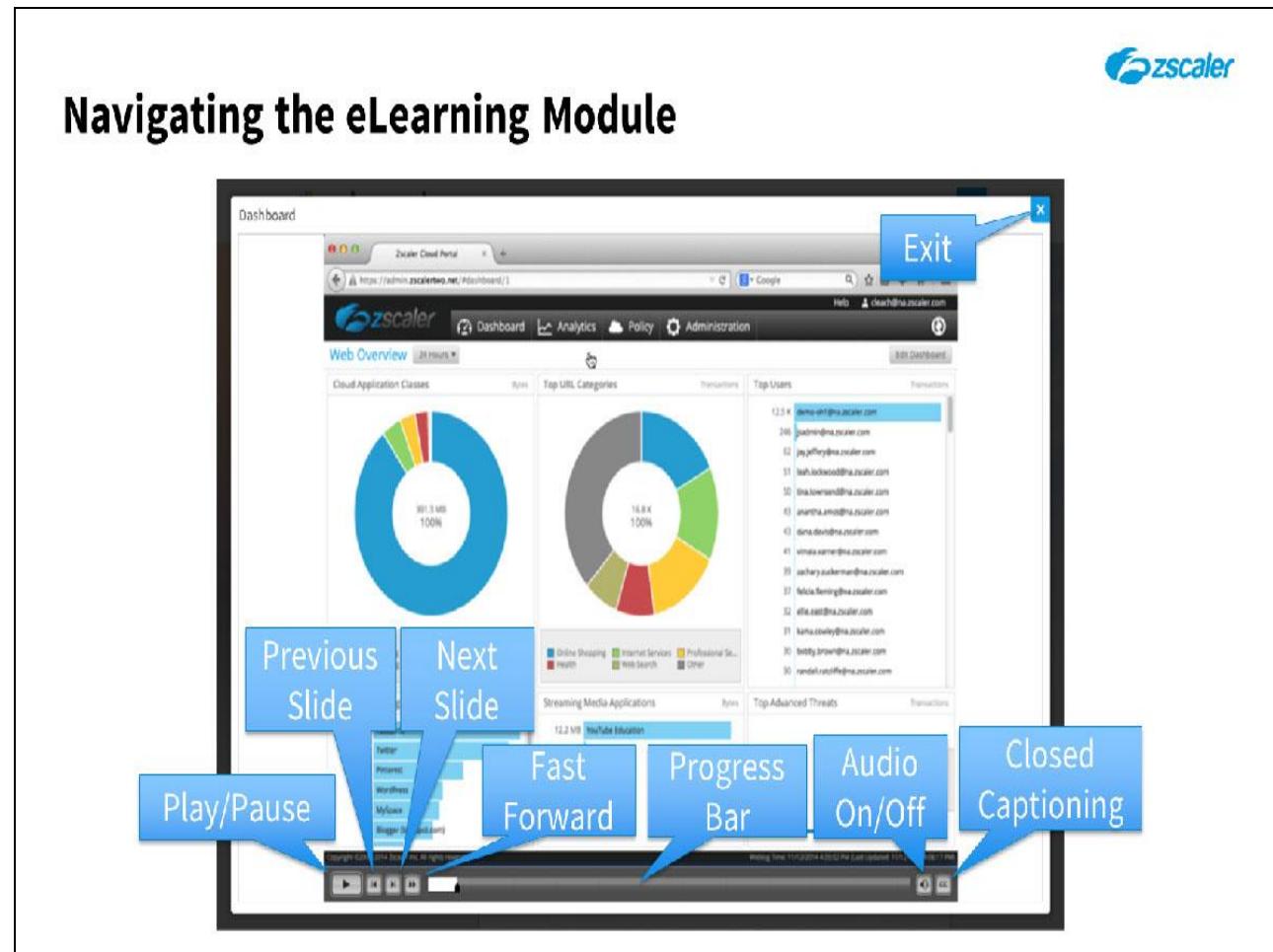
Initial Setup and Admin Portal Overview

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Slide notes

Welcome to the initial setup and Admin Portal overview module.

Slide 2 - Navigating the eLearning Module



Slide notes

Here is a quick guide to navigating this eLearning module. There are various controls for playback including Play/Pause, Previous and Next Slide, and Fast Forward. You can also mute the Audio or enable Closed Captioning which will cause a transcript of the module to be displayed on the screen. Finally, you can click the X button if you wish to exit.

Slide 3 - Agenda

Agenda



- Admin Portal Login and Overview
- System Management
 - Editing 'My Profile'
 - Editing the Company Profile
 - Managing Alerts
 - Managing End-User Notifications
 - Creating a Policy Backup & Restore Point
 - Managing Admin Users
 - Managing Policies/Settings with Admin Rank

Slide notes

In this module we will cover: How to access the Admin Portal UI; an overview of the Admin Portal UI; initial setup; and managing administrative users.

Slide 4 - How to Access the Admin Portal

How to Access the Admin Portal



- **Admin Portal URL:**

<https://admin.{cloud name}.net>

Where {cloud name} is one of: **zscaler, zscalerone, zscalertwo, zscalerthree, zscloud**

- **Supported Browsers (Winter 2018)**

- **Windows 10**

- Chrome – Current version and one prior version
 - Firefox – Current version and one prior version
 - IE – 9, 10 and 11

- **Mac OS X and macOS**

- Chrome – Current version and one prior version
 - Firefox – Current version and one prior version

Other browsers should be compatible, but
are not actively tested

Slide notes

The Admin Portal UI can be accessed by browsing to <https://admin.{cloud name}.net>, your company would have been assigned to a cloud during the provisioning process. You should have received an Email from Zscaler Support with your cloud assignment along with your initial username and temporary password.

The browsers supported by the Admin Portal UI include: IE 10 and above; Firefox (current version and one prior version); and Chrome (current version and one prior version).

Slide 5 - Admin UI Log In and Overview



Admin Portal Log In and Overview

Slide notes

Now, let's log into the Admin UI and take a look around.

Slide 6 - Slide 6

LOGIN ID

PASSWORD
 Type Your Password...

Remember my Login ID
English (US) ▾

Type **admin@training.safemarch.com**
then hit enter

Gartner Magic Quadrant
names Zscaler a leader
in Secure Web Gateways.

Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision.

[Read the Full Report](#)

Securing access to internal apps no longer requires VPN
[Watch Now](#)

MIND THE GAP
Did you know your appliance sandbox has security gaps?
[Fill Me In](#)

Discover the five keys to secure local internet breakouts
[Get the Guide](#)

Zscaler Cloud Release 5.6
[Read More](#)

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Slide notes

When you access the Admin Portal UI you will be asked to log in. Go ahead and enter the listed username and password here. For this module we will use the username of **admin@training.safemarch.com**, ...

Slide 7 - Slide 7

The screenshot shows the Zscaler Admin Portal login interface. At the top, there is a logo for "zscaler" and fields for "LOGIN ID" (containing "admin@training.safemarch.com") and "PASSWORD". Below these are checkboxes for "Remember my Login ID" and language selection ("English (US)"). A "Sign In" button is located at the top right. A large blue banner in the center contains the text: "Type ZscalerAdmin-110 then hit enter". Below the banner, it says "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways." and "Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." A "Read the Full Report" button is present. At the bottom, there are four smaller call-to-action cards: "Securing access to internal apps no longer requires VPN" (with "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with "Read More" button). The copyright notice "Copyright ©2007-2018 Zscaler Inc. All rights reserved." is at the very bottom.

Slide notes

...and password **ZscalerAdmin-110**. Please note, the password is case-sensitive.

Slide 8 - Slide 8

The screenshot shows the Zscaler Admin Portal login screen. At the top, there is a logo for "zscaler". Below it is a login form with fields for "LOGIN ID" containing "admin@training.safemarch.com" and "PASSWORD" containing a series of asterisks. There are also "Remember my Login ID" and "English (US)" dropdown options. A blue button labeled "Click Box" is highlighted with a callout box and arrow pointing to it. Below the login form, a large blue banner features the text: "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways. Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." A "Read the Full Report" button is visible. At the bottom of the page, there are four smaller cards with headlines: "Securing access to internal apps no longer requires VPN" (with a "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with a "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with a "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with a "Read More" button). The copyright notice "Copyright ©2007-2018 Zscaler Inc. All rights reserved." is at the very bottom.

Slide notes

The first time you log in you'll be presented with an End-User License Agreement, which you must accept in order to use the service.

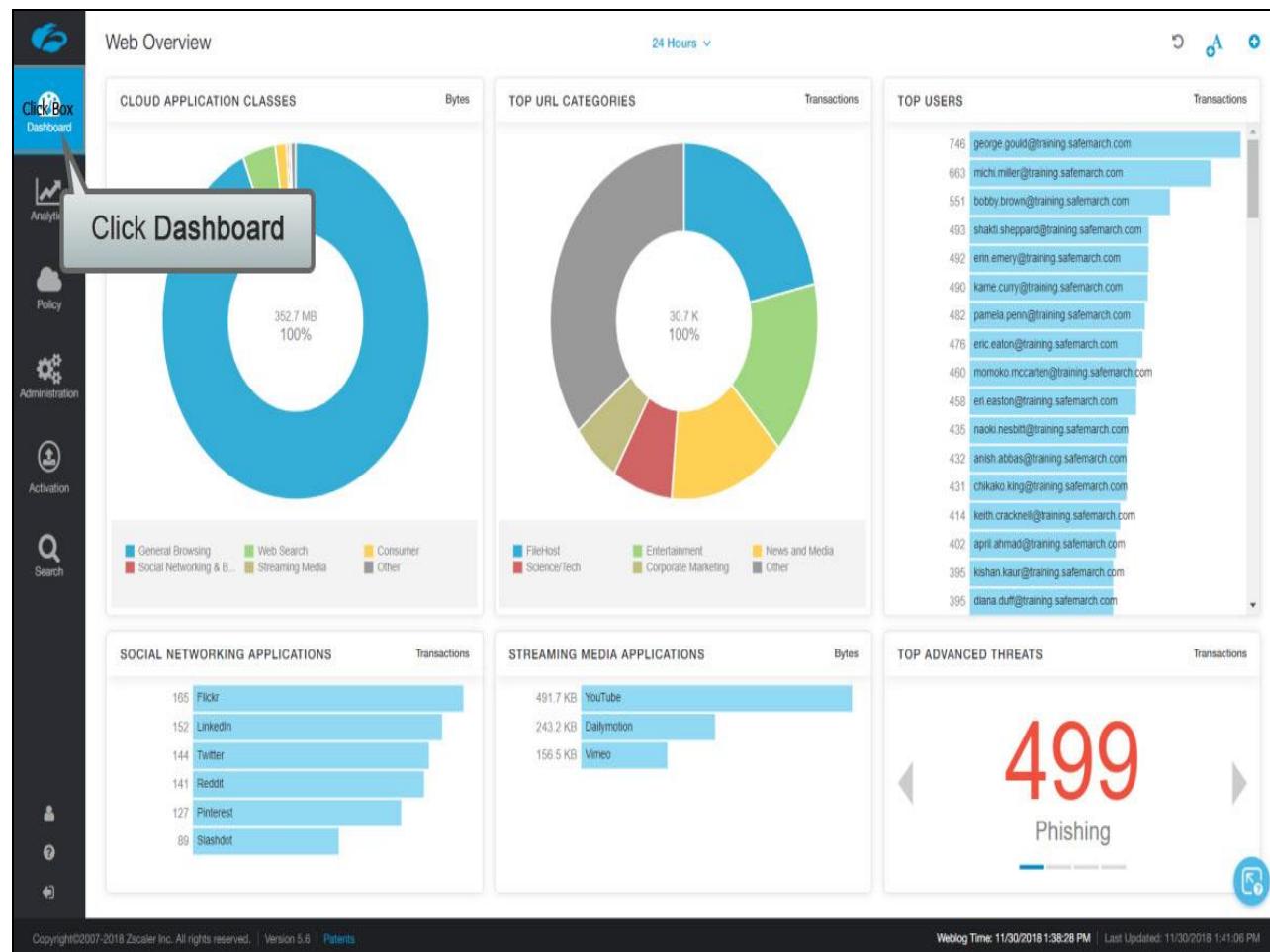
Slide 9 - Slide 9



Slide notes

After that you will be presented with the **Web Overview** Dashboard for the last 24 hours.

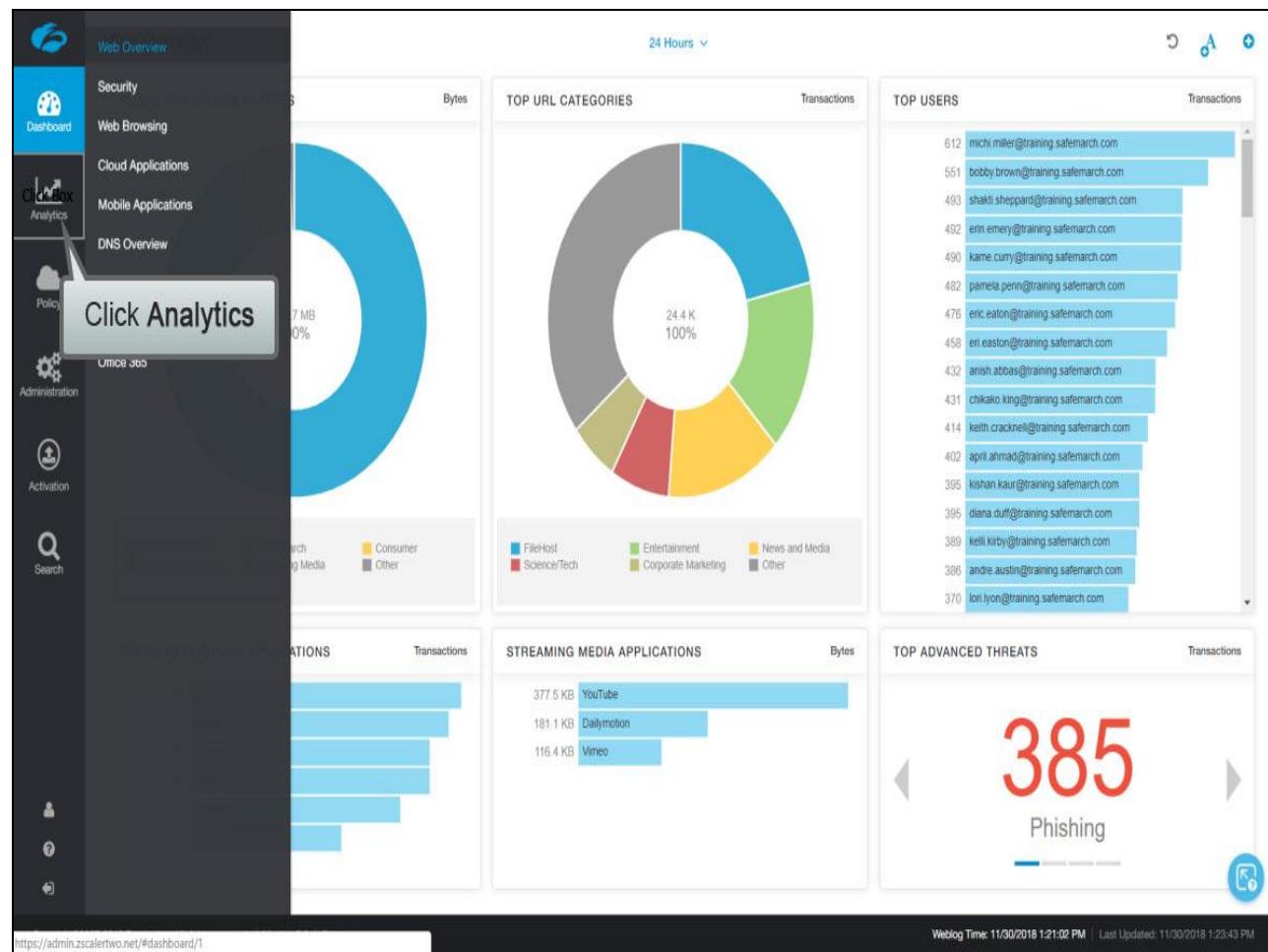
Slide 10 - Slide 10



Slide notes

The Admin Portal UI is broken into four major sections: **Dashboard**, **Products**, **Inventory**, and **Orders**.

Slide 11 - Slide 11



Slide notes

Analytics:

Slide 12 - Slide 12



Slide notes

Policy:

Slide 13 - Slide 13

The screenshot displays the Zscaler Admin Portal interface. On the left, a sidebar navigation menu includes sections for Web, Security (Malware Protection, Advanced Threat Protection, Sandbox, Browser Control), Data Loss Prevention (Data Loss Prevention), Mobile (Zscaler App Configuration, Zscaler App Portal, Mobile Malware Protection), Click Administration, Firewall Filtering, Access Control (Firewall Control, DNS Control, FTP Control), and User Management (Activation, Search). A URL in the address bar indicates the user is viewing the Web/Malware Protection section.

The main content area features several dashboards:

- TOP URL CATEGORIES:** A donut chart showing traffic distribution across categories. The chart is divided into five segments: FileHost (blue), Entertainment (green), News and Media (yellow), Corporate Marketing (light green), and Other (grey). The total value is 24.4 K.
- TOP USERS:** A list of users ranked by transactions. The top user is mich miller@training.safemarch.com with 612 transactions.
- STREAMING MEDIA APPLICATIONS:** A bar chart showing the size of streaming media files. YouTube is the largest at 377.5 KB, followed by Dailymotion and Vimeo.
- TOP ADVANCED THREATS:** A large red number 385 indicating the count of phishing threats.

At the bottom of the page, a footer note reads: "Weblog Time: 11/30/2018 1:21:02 PM | Last Updated: 11/30/2018 1:23:43 PM".

Slide notes

...and **Administration**.

Slide 14 - Slide 14

The screenshot shows the Zscaler Admin Portal dashboard. On the left, there's a navigation sidebar with links like 'Dashboard', 'Analytics', 'Policy', 'Administration', 'Activation', 'Search' (which is highlighted with a red box), and 'Help'. Below the search is a 'Quick link to Search the Admin Portal' button. Another 'Quick links for: Profile; Help; Logout' button is also present. The main area contains several cards:

- CLOUD CONFIGURATION**: Sub-sections include 'Cloudlog Streaming Service Advanced Settings' (highlighted with a blue box) and 'Virtual ZENS'.
- TOP URL CATEGORIES**: A donut chart showing traffic distribution across categories: FileHost (blue), Science/Tech (red), Entertainment (green), Corporate Marketing (yellow), News and Media (orange), and Other (grey). Total bytes: 24.4 K.
- TOP USERS**: A list of users with their transaction counts. The top user is michi.miller@training.safemarch.com (612 transactions).
- STREAMING MEDIA APPLICATIONS**: A bar chart showing bandwidth usage for YouTube (377.5 KB), Dailymotion (181.1 KB), and Vimeo (116.4 KB).
- TOP ADVANCED THREATS**: Displays a large red number '385' and the word 'Phishing'.

At the bottom, the URL https://admin.zscaalerttwo.net/#administration/my-profile is shown, along with a note about the weblog time and last update.

Slide notes

If you click on a major section, you can see the subsections below. You will find the **Help** menu as well as links to directly access your profile and **Logout** of the system. Our first step will be to set up our personal and company profiles.

Slide 15 - Slide 15

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a header 'Advanced Settings'. Under 'ADMIN RANKING', there is a section 'Enable Admin Ranking' with a checked checkbox. A tooltip is overlaid on this checkbox, providing a detailed explanation of how URL Filtering policies interact with Cloud App Control policies. Below this is another section 'Allow Cascading to URL Filtering' with a checked checkbox. A tooltip is overlaid on this checkbox, stating 'Tool Tips when when mousing over an item'. Other sections include 'ADMIN UI SESSION TIMEOUT' (set to 600 minutes), 'AUTHENTICATION EXEMPTIONS' (with dropdowns for 'Exempted URL Categories', 'Exempted URLs', and 'Exempted Applications'), and 'SSL EXEMPTIONS'. At the bottom are 'Save' and 'Cancel' buttons.

Slide notes

In addition to the Help Portal link, you will notice that every page provides Tooltips for each configurable item. As you move your mouse over configurable items a pop-up will appear with a short description of the feature.

Slide 16 - Slide 16

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections:

- ADMIN RANKING**: Includes a toggle switch for 'Enable Admin Ranking'.
- ADVANCED WEB APP CONTROL OPTIONS**: Includes a toggle switch for 'Allow Cascading to URL Filtering'.
- ADMIN UI SESSION TIMEOUT**: A text input field for 'Session Timeout Duration (In Minutes)' set to 600.
- AUTHENTICATION EXEMPTIONS**: A section with a note: 'Select URL Categories you want to exempt from cookie authentication.' It includes dropdown menus for 'Exempted URL Categories' (set to 'None') and 'Exempted URLs' (with a placeholder 'Enter URL'). A callout bubble points to the 'Exempted URL Categories' dropdown with the text 'Click URL Categories'.
- SSL EXEMPTIONS**: A section with dropdown menus for 'Exempted Applications' (set to 'None') and 'SSL Exemptions'.

At the bottom are 'Save' and 'Cancel' buttons, and a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. To the right of the notice is a timestamp: 'Weblog Time: 11/30/2018 1:21:02 PM | Last Updated: 11/30/2018 1:23:43 PM'.

Slide notes

In some cases, there may also be a hyperlink to a support article in the knowledge base.

Slide 17 - Slide 17

The screenshot shows the Zscaler Admin Portal's 'Advanced Settings' page. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections:

- ADMIN RANKING**: Includes a switch for 'Enable Admin Ranking'.
- ADVANCED WEB APP CONTROL OPTIONS**: Includes a switch for 'Allow Cascading to URL Filtering'.
- ADMIN UI SESSION TIMEOUT**: A text input field for 'Session Timeout Duration (In Minutes)' set to 600.
- AUTHENTICATION EXEMPTIONS**: Includes dropdowns for 'Exempted URL Categories' (set to 'None'), 'Exempted URLs' (text input field), and 'Exempted Applications' (dropdown).
- SSL EXEMPTIONS**: Buttons for 'Save' and 'Cancel'.

An 'In-line Help panel' is overlaid on the page, pointing to a 'Documentation Browser' window. The browser window displays 'About URL Categories' with links to 'Watch a video about URL Categories' and 'Read about URL Categories'. A callout box with the text 'Click Open in a New Tab' points to a button labeled 'Open in New Tab' in the browser window. The entire 'Documentation Browser' window is highlighted with a red border.

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Slide notes

Slide 18 - Slide 18

The screenshot shows a web browser window with the Zscaler logo at the top. The main title is "About URL Categories". A breadcrumb navigation path is visible: ZIA Help > Documentation and Knowledgebase > Creating and Managing Policies > URL Filtering > Configuring URL Filtering > About URL Categories. On the right side of the page, there is a search bar and a small icon. The content area contains two links: "Watch a video about URL Categories" (with a video camera icon) and "Read about URL Categories" (with a document icon). Below these links, a text block explains that Zscaler organizes URLs into a hierarchy of categories for granular filtering and policy creation, mentioning six predefined classes. It also states that you cannot add new classes or edit/delete predefined ones. Further down, it discusses moving super categories between classes and adding custom categories. Finally, it describes how to add URLs and keywords to specific categories.

[Watch a video about URL Categories](#)

[Read about URL Categories](#)

Zscaler organizes URLs into a hierarchy of categories for granular filtering and policy creation. There are six predefined classes, which are then each divided into predefined super-categories, and then further into predefined categories.

The six predefined classes are:

- ▷ Bandwidth Loss
- ▷ Business Use
- ▷ General Surfing
- ▷ Legal Liability
- ▷ Productivity Loss
- ▷ Privacy Risk

You cannot add new classes, nor can you edit or delete the predefined classes.

Each class has super categories. You cannot add or delete super categories, but you can move them from one class to another for easier management. For example, your organization is in the entertainment field and your users often visit entertainment sites. You can move the Entertainment/Recreation super category to another class, such as Business Use. You can also add additional custom categories to the super category by clicking the add icon that appears next to the super category in Administration > URL Categories.

For the predefined categories, you can add URLs and keywords for websites you want to be included in that category. You can also enter sub-domains (for example, mail.google.com). This can be done by clicking the edit icon that appears next to it in the list of URL categories found in Administration > URL Categories.

Slide notes

Slide 19 - My Profile

Editing ‘My Profile’

Slide notes

There are two ways to access your personal profile.

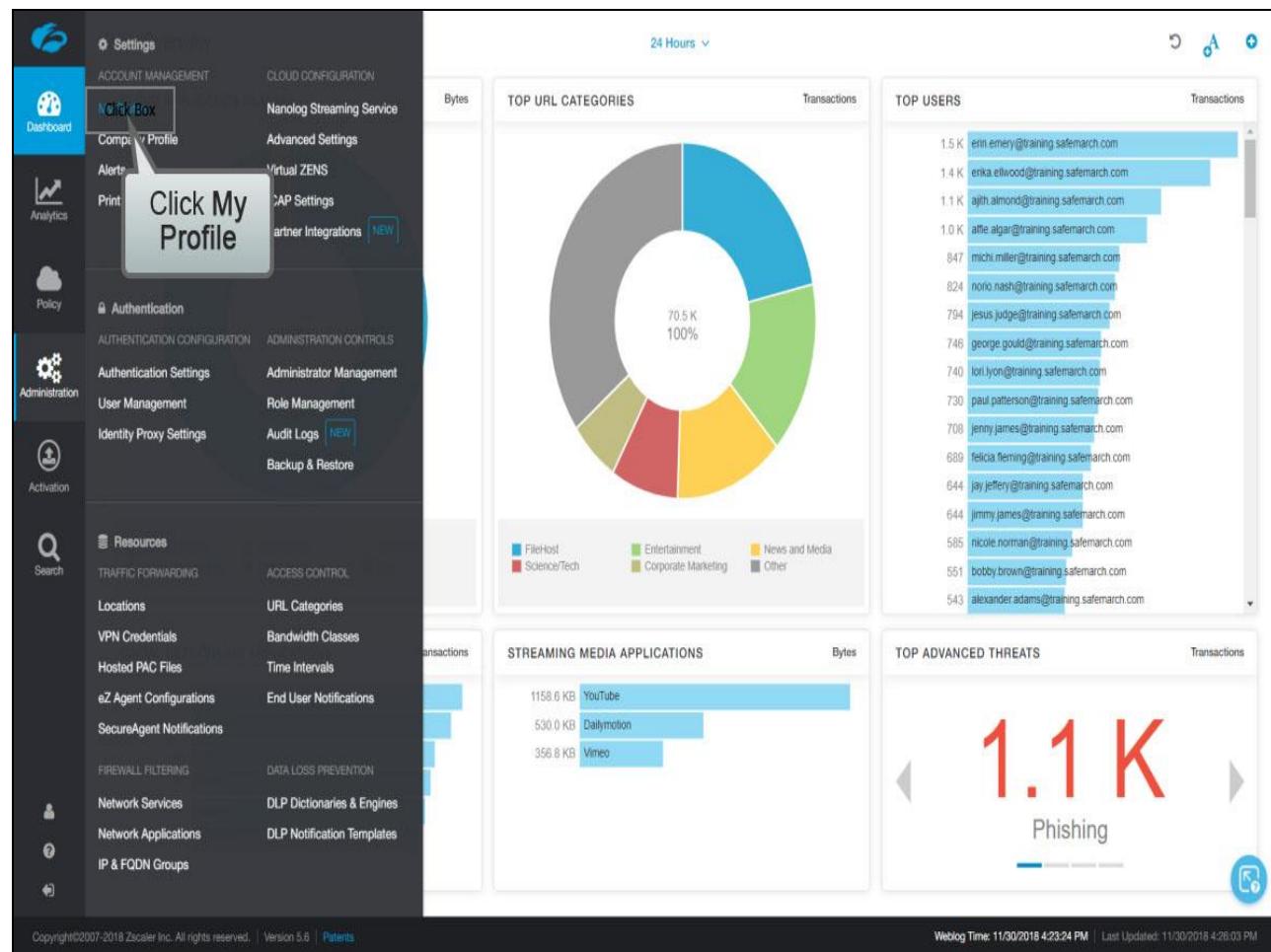
Slide 20 - Slide 20



Slide notes

You can click on user icon, or even click the **Administration** Tab, ...

Slide 21 - Slide 21



The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with various navigation icons and links. A callout bubble highlights the "Click My Profile" button under the "Click Box" section. The main dashboard area displays several charts and tables. One chart is a donut chart titled "TOP URL CATEGORIES" showing percentages for different categories. Another chart shows "STREAMING MEDIA APPLICATIONS" with YouTube as the top application. A table lists "TOP USERS" with their transaction counts. A large red "1.1 K" is prominently displayed with the word "Phishing" below it.

TOP URL CATEGORIES

Category	Percentage
FileHost	70.5 K
Science/Tech	100%
Entertainment	
Corporate Marketing	
News and Media	
Other	

TOP USERS

User	Transactions
erin.emery@training.safemarch.com	1.5 K
enika.ellwood@training.safemarch.com	1.4 K
ajith.almond@training.safemarch.com	1.1 K
alle.algar@training.safemarch.com	1.0 K
michi.miller@training.safemarch.com	847
norio.nash@training.safemarch.com	824
jesus.judge@training.safemarch.com	794
george.gould@training.safemarch.com	746
lori.lyon@training.safemarch.com	740
paul.patterson@training.safemarch.com	730
jenny.james@training.safemarch.com	708
felicia.fleming@training.safemarch.com	689
jay.jeffrey@training.safemarch.com	644
jimmy.james@training.safemarch.com	644
nicole.norman@training.safemarch.com	585
bobby.brown@training.safemarch.com	551
alexander.adams@training.safemarch.com	543

STREAMING MEDIA APPLICATIONS

Application	Bytes
YouTube	1158.6 KB
Dailymotion	530.0 KB
Vimeo	356.8 KB

TOP ADVANCED THREATS

1.1 K
Phishing

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Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM

Slide notes

...and then choose **My Profile**.

Slide 22 - Slide 22

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a title 'MY PROFILE' and contains fields for 'User Display Name' (admin@training.safemarch.com), 'Password' (with a blue 'Change Boxord' button highlighted by a callout box and labeled 'Click Change Password'), 'Language' (English (US)), 'Auto Refresh' (checked), 'Policy Information' (Enable/Disable buttons), and 'Timezone' (GMT-08:00). At the bottom are 'Save' and 'Cancel' buttons. A copyright notice at the bottom left reads 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. A footer at the bottom right shows 'Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM'.

Slide notes

It's a good idea to change your password now. Note that Zscaler requires strong admin passwords, a password must be a minimum of 8 characters, with at least one alpha character, one number, one capital letter, and one special character.

To change your password, click the **Change Password** button.

Slide 23 - Slide 23

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays 'MY PROFILE' settings: User Display Name (admin@training.salemarch.com), Password (with a 'Change Password' button), Language (English (US)), Auto Refresh Dashboard? (checked), Policy Information (Enable/Disable buttons), and Timezone (GMT-08:00). At the bottom are 'Save' and 'Cancel' buttons. A modal dialog titled 'Change Password' is overlaid on the page. It contains fields for 'Old Password' and 'New Password'. A large text overlay in the center of the modal says: 'Type ZscalerAdmin-110 and hit enter'. Below the text are 'Save' and 'Cancel' buttons.

Slide notes

Enter your old password, ...

Slide 24 - Slide 24

The screenshot shows the Zimbra Admin Portal's 'My Profile' section. A 'Change Password' dialog box is overlaid on the page. The dialog has a blue header with the text 'Change Password'. Inside, there are fields for 'Old Password' (containing '*****') and 'New Password' (with the placeholder 'Type MyN3w-pwd11 and hit enter'). At the bottom are 'Save' and 'Cancel' buttons.

My Profile

MY PROFILE

User Display Name
admin@training.salemarch.com

Password

Language
English (US)

Auto Refresh Dashboard?

Policy Information

Enable Disable

Timezone
GMT-08:00

Save Cancel

CHANGE PASSWORD

Old Password

New Password
Type MyN3w-pwd11 and hit enter

Save Cancel

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Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM

Slide notes

...then enter your new password, ...

Slide 25 - Slide 25

The screenshot shows the Zimbra Admin Portal's 'My Profile' section. A 'Change Password' dialog box is open over the main interface. The dialog has a blue header with the title 'Change Password'. It contains three input fields: 'Old Password' (with masked input), 'New Password' (with masked input), and 'Confirm New Password' (with an empty input field). Below the fields are two buttons: 'Save' (blue) and 'Cancel' (grey). A large, semi-transparent callout box is overlaid on the right side of the dialog, containing the text 'Type MyN3w-pwd11 and hit enter'.

My Profile

MY PROFILE

User Display Name
admin@training.salemarch.com

Password

Language
English (US)

Auto Refresh Dashboard?

Policy Information

Enable Disable

Timezone
GMT-08:00

Save Cancel

Change Password

X

CHANGE PASSWORD

Old Password

New Password

Confirm New Password

Save Cancel

Type MyN3w-pwd11 and hit enter

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Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM

Slide notes

...confirm your new password, ...

Slide 26 - Slide 26

The screenshot shows the Zimbra Admin Portal's 'My Profile' section. A 'Change Password' dialog box is open over the main interface. The dialog has fields for 'Old Password', 'New Password', and 'Confirm New Password'. At the bottom left of the dialog is a blue button labeled 'Click Box', and at the bottom right is a grey 'Cancel' button. A large callout bubble with the text 'Click Save' points to the 'Click Box' button.

My Profile

MY PROFILE

User Display Name
admin@training.salemarch.com

Password

Language
English (US)

Auto Refresh Dashboard?

Policy Information

Enable Disable

Timezone
GMT-08:00

Save Cancel

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Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM

Slide notes

...then click **Save**.

Slide 27 - Slide 27

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a title 'MY PROFILE' and contains fields for 'User Display Name' (admin@training.safemarch.com), 'Password' (with a 'Change Password' button), and 'Language'. A dropdown menu is open over the 'Language' field, showing 'English (US)' as the selected option. A callout bubble with the text 'Click in the Language field' points to the dropdown. Below the dropdown are sections for 'Auto Refresh Dashboard?' (checked), 'Policy Informations' (Enable), and 'Timezone' (GMT-08:00). At the bottom are 'Save' and 'Cancel' buttons. A note in a box states: 'Supported Languages (Winter 2018): English; French, German; Spanish; traditional Chinese; and Japanese'. The footer includes copyright information (Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients) and a timestamp (Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM).

Supported Languages (Winter 2018):
English; French, German; Spanish;
traditional Chinese; and Japanese

Slide notes

The language of the Admin Portal UI can also be localized on a per-admin user basis. Currently supported languages are: English; French, German; Spanish; traditional Chinese; and Japanese.

To change the language for your profile, click the **Language** drop down, ...

Slide 28 - Slide 28

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'MY PROFILE' and contains fields for 'User Display Name' (admin@training.safemarch.com) and 'Password' (with a 'Change Password' button). Below these are sections for 'Language' (set to English (US)), 'Timezone' (set to GMT-08:00), and 'Last Logon' (set to 11/30/2018 4:23:24 PM). A 'Save' button is at the bottom. A 'Click Box' highlights the 'Español' option in the language dropdown menu, and a large 'Click Español' callout points to it.

Slide notes

...select **Español**, ...

Slide 29 - Slide 29

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The 'Administration' icon is highlighted in blue, indicating the current section.

The main area displays 'MY PROFILE' settings:

- User Display Name: admin@training.safemarch.com
- Password: (input field)
- Language: Español (dropdown menu)
- Auto Refresh Dashboard?: checked (checkbox)
- Policy Information: Enable (button)
- Timezone: GMT-08:00 (dropdown menu)

A modal dialog box is overlaid on the page, containing the text "Click Box" and "Cancel". A large callout bubble points to the "Click Save" button in the bottom right corner of the dialog.

At the bottom of the page, there is copyright information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients". To the right, it says "Weblog Time: 11/30/2018 4:23:24 PM | Last Updated: 11/30/2018 4:26:03 PM".

Slide notes

...then click **Save**.

Slide 30 - Slide 30

The screenshot shows the 'Mi perfil' (My Profile) page of the ZCCA Admin Portal. The left sidebar contains icons for various sections: Cuadro de Mando, Analítica, Política, Administración, Activación, and Búsqueda. The main content area is titled 'MI PERFIL' and includes the following fields:

- Nombre de usuario mostrado: admin@training.safemarch.com
- contraseña: (button labeled 'Cambiar contraseña')
- Idioma: Español (dropdown menu)
- ¿Auto refrescar el Cuadro de Mados?: checked (checkbox)
- Información de políticas: Activar (button)
- Zona horaria: GMT-08:00 (dropdown menu)

At the bottom are 'Guardar' and 'Cancelar' buttons. A small circular icon with a checkmark is visible in the bottom right corner of the main content area.

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Slide notes

The language localization takes place immediately and no Activation is required.

Slide 31 - Slide 31

The screenshot shows the 'Mi perfil' (My Profile) section of the ZCCA Admin Portal. On the left, there's a vertical sidebar with icons for 'Cuadro de Mandos' (Dashboard), 'Analítica' (Analytics), 'Política' (Policy), 'Administración' (Administration), 'Activación' (Activation), and 'Búsqueda' (Search). The main content area is titled 'MI PERFIL' and contains the following fields:

- Nombre de usuario mostrado: admin@training.safemarch.com
- contraseña: (password field)
- Cambiar contraseña: (Change Password button)
- Idioma: (Language): A dropdown menu showing 'Español' (Spanish) with a 'Click Box' callout pointing to it.
- ¿Auto refrescar el Cuadro de Mandos?: (Auto-refresh Dashboard): A checked checkbox.
- Información: (Information): A 'Activar' (Activate) button.
- Zona horaria: (Timezone): GMT-08:00

At the bottom are 'Guardar' (Save) and 'Cancelar' (Cancel) buttons. The footer of the page includes the copyright notice 'Copyright©2007-2018 Zscaler Inc. Todos los derechos reservados | Versión 5.6 | Patients' and a Zscaler logo.

Slide notes

Go ahead and change the language back to English for the rest of the demo.

Slide 32 - Slide 32

Mi perfil

MI PERFIL

Nombre de usuario mostrado
admin@training.safemarch.com

contraseña
[Cambiar contraseña](#)

Idioma

Español

English (US) Click Box

French

Deutsch

日本語

Español

Zona horaria
GMT-08:00

Guardar Cancelar

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Slide notes

Slide 33 - Slide 33

Mi perfil

MI PERFIL

Nombre de usuario mostrado
admin@training.safemarch.com

contraseña

Cambiar contraseña

Idioma
English (US)

¿Auto refrescar el Cuadro de Mandos?

Activación

Información de políticas

Zona horaria
GMT-08:00

Click Box Cancelar

Click Guardar

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Slide notes

Slide 34 - Slide 34

The screenshot shows the 'My Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'MY PROFILE' and contains fields for 'User Display Name' (admin@training.safemarch.com), 'Password' (with a 'Change Password' button), and 'Language' (set to English (US)). Below these are three sections with red boxes around them:

- Auto Refresh Dashboard?**: A checkbox is checked, indicating it is enabled.
- Enable the display of Policy Information**: A button labeled 'Enable' is highlighted with a red box.
- Set admin user's Timezone**: A dropdown menu is set to 'GMT-08:00'.

At the bottom are 'Save' and 'Cancel' buttons, and a copyright notice: Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients.

Slide notes

As an option you can toggle an **Auto Refresh** of the dashboard. Enabling this causes the screen to refresh every 15 minutes. This prevents your session from timing out and also keeps the information in your window up to date. Some customers create a view-only admin account with this feature enabled and display the dashboard of their choice in the NOC. This is often used with the configurable Admin Portal UI timeout setting that will be shown next.

The last item to set is your **Timezone**.

Slide 35 - Slide 35

The screenshot shows the Zscaler Admin Portal's 'My Profile' settings page. The sidebar on the left includes icons for Dashboard, Analytics, Policy, Click Box Administration (which is highlighted in blue), Activation, and Search. A tooltip labeled 'Click Administration' points to the 'Administration' icon. The main content area displays 'MY PROFILE' settings with fields for User Display Name (admin@training.safemarch.com), Password (with a 'Change Password' button), Language (English (US)), Auto Refresh Dashboard? (checked), Timezone (GMT-08:00), and Save/Cancel buttons. The bottom of the screen shows copyright information: Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients.

Slide notes

By default, the Admin Portal UI times out after 5 minutes of inactivity. This can be modified on a per-admin basis.

To change the **Session Timeout Duration**, go to **Advanced Settings**.

Slide 36 - Slide 36

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a dark header bar with 'ACCOUNT MANAGEMENT' and 'CLOUD CONFIGURATION' tabs. Under 'ACCOUNT MANAGEMENT', 'My Profile' is selected. A callout box points to the 'Advanced Click Box' link in the dropdown menu. The 'CLOUD CONFIGURATION' tab is active, showing sections like 'Nanolog Streaming Service', 'Virtual ZEN', and 'ICAP Settings'. Below this, there's a section for 'Partner In...' and another for 'Authentication' with 'AUTHENTICATION CONFIGURATION' and 'ADMINISTRATION CONTROLS' tabs. Under 'Authentication', 'Authentication Settings' is selected, showing 'User Management', 'Identity Proxy Settings', and links to 'Administrator Management', 'Role Management', 'Audit Logs (NEW)', and 'Backup & Restore'. The 'Resources' section includes 'TRAFFIC FORWARDING' and 'ACCESS CONTROL' tabs, with 'Locations', 'VPN Credentials', 'Hosted PAC Files', 'eZ Agent Configurations', and 'SecureAgent Notifications' listed under 'TRAFFIC FORWARDING'. Under 'ACCESS CONTROL', there are 'URL Categories', 'Bandwidth Classes', 'Time Intervals', and 'End User Notifications'. The 'FIREWALL FILTERING' section lists 'Network Services', 'Network Applications', and 'IP & FQDN Groups'. The 'DATA LOSS PREVENTION' section lists 'DLP Dictionaries & Engines' and 'DLP Notification Templates'. At the bottom left, a copyright notice reads 'Copyright©2007-2018 Zscaler Inc. All rights reserved.' and 'Version 5.6 | Patients'. At the bottom right is a blue circular icon with a white 'Z'.

Slide notes

Slide 37 - Slide 37

Advanced Settings

ADMIN RANKING

Enable Admin Ranking

ADVANCED WEB APP CONTROL OPTIONS

Allow Cascading to URL Filtering

ADMIN UI SESSION TIMEOUT

Session Timeout Duration (In Minutes)
end 1

Set the Session Timeout Duration in Minutes (5 to 600)

AUTHENTICATION EXEMPTIONS

Exempted URL Categories
None

Exempted URLs Add Items

Exempted Applications
None

SSL EXEMPTIONS

Save Cancel

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Slide notes

Slide 38 - Slide 38

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections: 'ADMIN RANKING' with a toggle for 'Enable Admin Ranking' (which is checked), 'ADVANCED WEB APP CONTROL OPTIONS' with a toggle for 'Allow Cascading to URL Filtering' (which is checked), 'ADMIN UI SESSION TIMEOUT' with a session timeout duration of 300 minutes, 'AUTHENTICATION EXEMPTIONS' with dropdowns for 'Exempted URL Categories' (set to 'None') and 'Exempted URLs' (with an 'Add Items' button), and 'Exempted Applications' (with a dropdown set to 'None'). At the bottom right of the content area is a blue circular icon with a white 'R'. At the bottom of the page, there is a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. A large callout bubble with the text 'Click Save' is positioned over the 'Save' button in the bottom right corner of the form.

Slide notes

Then click **Save**.

Slide 39 - Slide 39

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area has a message bar stating 'All changes have been saved.' A green checkmark icon is present in the top right corner.

ADMIN RANKING
Enable Admin Ranking

ADVANCED WEB APP CONTROL OPTIONS
Allow Cascading to URL Filtering

ADMIN UI SESSION TIMEOUT
Session Timeout Duration (In Minutes)

AUTHENTICATION EXEMPTIONS

- Exempted URL Categories: None
- Exempted URLs: Add Items
- Exempted Applications: None

SSL EXEMPTIONS

Save Cancel 

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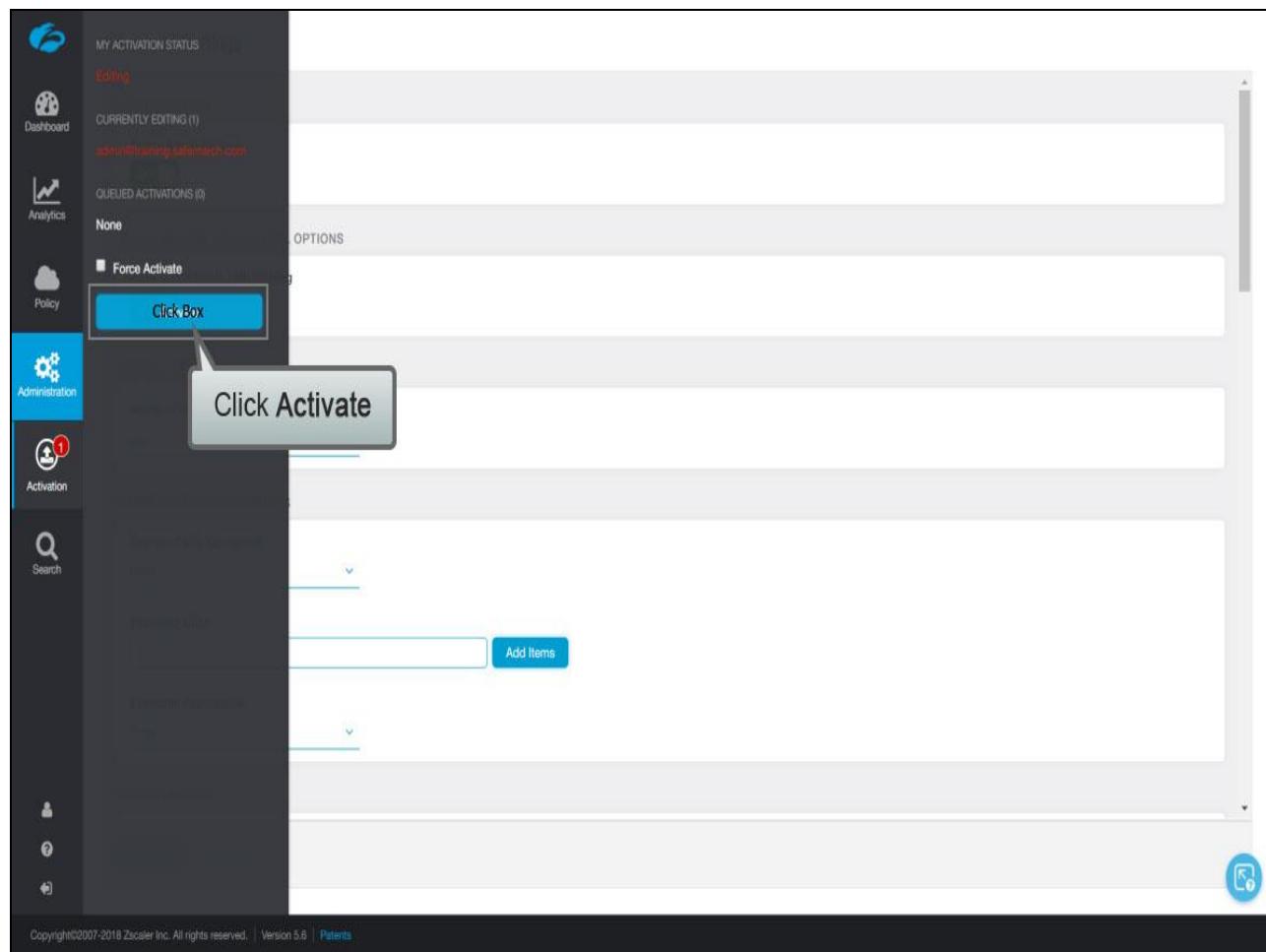
Slide notes

Slide 40 - Slide 40

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), Activation, and Search. The main content area is titled "Advanced Settings". It contains several sections: "ADMIN RANKING" with a "Enable Admin Ranking" toggle switch (which is checked); "ADVANCED WEB APP CONTROL OPTIONS" with a "Allow Cascading to URL Filtering" toggle switch (which is checked); "ADMIN UI SESSION TIMEOUT" with a "Session Timeout Duration (In Minutes)" input field set to 300; "AUTHENTICATION EXEMPTIONS" which includes a dropdown menu set to "Click Activation" and a "Add Items" button; "Exempted URLs" with a text input field and a "Save" button; "Exempted Applications" with a dropdown menu set to "None"; and "SSL EXEMPTIONS" with "Save" and "Cancel" buttons. A watermark for "Zscaler" is visible in the bottom right corner.

Slide notes

And **Activate** your changes.

Slide 41 - Slide 41**Slide notes**

Slide 42 - Slide 42

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. A message at the top right says 'Activation Completed!'. The left sidebar has icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area includes sections for 'ADMIN RANKING', 'ADVANCED WEB APP CONTROL OPTIONS', 'ADMIN UI SESSION TIMEOUT', 'AUTHENTICATION EXEMPTIONS', and 'SSL EXEMPTIONS'. Under 'ADMIN RANKING', 'Enable Admin Ranking' is checked. Under 'ADVANCED WEB APP CONTROL OPTIONS', 'Allow Cascading to URL Filtering' is checked. Under 'ADMIN UI SESSION TIMEOUT', the session timeout duration is set to 300 minutes. Under 'AUTHENTICATION EXEMPTIONS', there are dropdown menus for 'Exempted URL Categories' (set to 'None') and 'Exempted URLs' (with a text input field and 'Add Items' button). There is also a dropdown for 'Exempted Applications' (set to 'None'). Under 'SSL EXEMPTIONS', there are two buttons: 'Save' and 'Cancel'. A blue circular icon with a white 'R' is in the bottom right corner.

Advanced Settings

Activation Completed!

ADMIN RANKING

Enable Admin Ranking

ADVANCED WEB APP CONTROL OPTIONS

Allow Cascading to URL Filtering

ADMIN UI SESSION TIMEOUT

Session Timeout Duration (In Minutes) 300

AUTHENTICATION EXEMPTIONS

Exempted URL Categories None

Exempted URLs Add Items

Exempted Applications None

SSL EXEMPTIONS

Save Cancel

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Slide notes

Slide 43 - Slide 43

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area contains several configuration sections:

- ADMIN RANKING**: A section with a toggle switch labeled 'Enable Admin Ranking'.
- ADVANCED WEB APP CONTROL OPTIONS**: A section with a toggle switch labeled 'Allow Cascading to URL Filtering'.
- ADMIN UI SESSION TIMEOUT**: A section where 'Session Timeout Duration (In Minutes)' is set to 300.
- AUTHENTICATION EXEMPTIONS**: A section with dropdown menus for 'Exempted URL Categories' (set to 'None') and 'Exempted Applications' (set to 'None'). It also includes a 'Exempted URLs' input field and a 'Add Items' button.
- SSL EXEMPTIONS**: A section with 'Save' and 'Cancel' buttons.

At the bottom left, there is a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. On the right side, there is a blue circular icon with a white 'Z' and a small checkmark.

Slide notes

Slide 44 - Company Profile

Editing the Company Profile



Slide notes

Now we will set up our Company Profile.

Slide 45 - Slide 45



Slide notes

To edit your Company Profile, go to **Administration**, ...

Slide 46 - Slide 46

The screenshot shows the Zscaler Admin Portal interface. A large callout box with the text "Click Company Profile" is overlaid on the left side of the screen. The main dashboard features several sections:

- TOP URL CATEGORIES:** A donut chart showing usage distribution across categories: FileHost (blue), Entertainment (green), News and Media (yellow), Corporate Marketing (light green), and Other (grey). The chart indicates 90.9 K bytes and 100% total usage.
- TOP USERS:** A list of users ranked by transactions. The top user is emily.emery@training.safemarch.com with 1.5 K transactions.
- STREAMING MEDIA APPLICATIONS:** A bar chart showing bandwidth usage for YouTube, Dailymotion, and Vimeo.
- TOP ADVANCED THREATS:** A large red "1.4 K" value indicating the count of phishing threats.

The left sidebar contains navigation links for various settings and resources, such as Account Management, Cloud Configuration, Authentication Configuration, Administration Controls, Resources, and Traffic Forwarding.

Slide notes

...then **Company Profile**.

Slide 47 - Slide 47

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS'. Under 'GENERAL INFORMATION', it shows 'Company ID' as zscalerlertwo.net-1703083, 'Name' as Training Zscaler, and 'Domains' as training.safemarch.com. Below this is a form for entering address information. A tooltip box with the text 'Type 123 Main Street then hit enter' is overlaid on the 'Address Line 1' field. The form includes fields for 'Address Line 1', 'Address Line 2', 'City', 'State', and 'ZIP Code'. At the bottom are 'Save' and 'Cancel' buttons, and a small circular icon.

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Slide notes

The first three fields are pre-populated when your company was created in the Zscaler cloud. Your next step is to configure your address and time zone.

Slide 48 - Slide 48

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS', with 'SUBSCRIPTIONS' selected. Under 'GENERAL INFORMATION', there are fields for 'Company ID' (zscalerltwo.net-1703083), 'Name' (Training Zscaler), 'Domains' (training.safemarch.com), 'Address Line 1' (123 Main Street), 'Address Line 2' (empty), 'City' (empty), 'State' (empty), and 'ZIP Code' (empty). A tooltip box with the text 'Type Anytown then hit enter' is overlaid on the 'City' input field. At the bottom are 'Save' and 'Cancel' buttons, and a refresh icon.

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Slide notes

Slide 49 - Slide 49

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS', with 'ORGANIZATION' selected. Under 'GENERAL INFORMATION', there are fields for Company ID (zscalerlertwo.net-1703083), Name (Training Zscaler), Domains (training.safemarch.com), Address Line 1 (123 Main Street), Address Line 2 (empty), City (Anytown), State (empty), and ZIP Code (empty). A callout box highlights the State field with the text 'Type CA then hit enter'. At the bottom are 'Save' and 'Cancel' buttons.

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Slide notes

Slide 50 - Slide 50

Company Profile

ORGANIZATION SUBSCRIPTIONS

Dashboard Analytics Policy Administration Activation Search

GENERAL INFORMATION

Company ID zscalerlerttwo.net-1703083

Name Training Zscaler

Domains training.safemarch.com

Address Line 1 123 Main Street

Address Line 2

City Anytown

State CA

ZIP Code

Save Cancel

Scroll down...

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Slide notes

Slide 51 - Slide 51

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main area has tabs for 'ORGANIZATION' (selected) and 'SUBSCRIPTIONS'. Under 'ORGANIZATION', fields include City ('Anytown'), State ('CA'), ZIP Code, and Country ('United States'). A tooltip box with the text 'Click in the Country field' has a red arrow pointing to the 'Country' dropdown. Below these are sections for Primary TIN ('None'), Primary Tax ID ('Not Specified'), Company Name ('Not Available'), and a file upload button ('Upload'). At the bottom are tabs for TECHNICAL CONTACTS, BILLING CONTACTS (selected), and BUSINESS CONTACTS, followed by 'Save' and 'Cancel' buttons.

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Slide notes

Slide 52 - Slide 52

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS'. Under 'ORGANIZATION', fields for City ('Anytown'), State ('CA'), ZIP Code, and Country are present. A dropdown menu for 'Country' is open, showing 'United States' as the selected option. Other visible options include 'United States Minor Outlying Islands', 'Uruguay', 'Uzbekistan', and 'Vanuatu'. A callout bubble points to the 'United States' option with the text: 'Select the correct Country, in this case click United States'. Below the dropdown are tabs for 'TECHNICAL CONTACTS', 'BILLING CONTACTS', and 'BUSINESS CONTACTS', with 'BILLING CONTACTS' being the active tab. At the bottom are 'Save' and 'Cancel' buttons.

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Slide notes

Slide 53 - Slide 53

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' (selected) and 'SUBSCRIPTIONS'. It includes fields for City ('Anytown'), State ('CA'), ZIP Code, Country ('United States'), and Primary Time Zone ('Not Specified'). A callout box points to the 'Click Box' dropdown in the Primary Time Zone field. Below this are tabs for TECHNICAL CONTACTS, BILLING CONTACTS, and BUSINESS CONTACTS, with 'PRIMARY' selected. At the bottom are 'Save' and 'Cancel' buttons.

Company Profile

ORGANIZATION SUBSCRIPTIONS

City
Anytown

State
CA

ZIP Code

Country
United States

Primary Time Zone
Not Specified Click Box

Company

Not Avai

Click in the Primary Time Zone field

TECHNICAL CONTACTS BILLING CONTACTS BUSINESS CONTACTS

PRIMARY

Save Cancel

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Slide notes

Slide 54 - Slide 54

Company Profile

ORGANIZATION SUBSCRIPTIONS

City
Anytown

State
CA

ZIP Code

Country
United States

Primary Time Zone
Not Specified

Search...

- Not Specified
- America/Adak
- America/Anchorage
- America/Boise
- America/Chicago

LESS CONTACTS

PRIMARY

Save Cancel

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Slide notes

Slide 55 - Slide 55

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The 'Administration' icon is highlighted. The main area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS', with 'ORGANIZATION' selected. It contains fields for City ('Anytown'), State ('CA'), ZIP Code, Country ('United States'), and Primary Time Zone ('Not Specified'). A dropdown menu is open under 'Primary Time Zone' with 'America/Los Angeles' highlighted. A callout bubble points to this option with the text: 'Search for and select the correct Primary Time Zone, in this case click America/Los Angeles'. At the bottom are 'Save' and 'Cancel' buttons.

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Slide notes

Slide 56 - Slide 56

Company Profile

ORGANIZATION SUBSCRIPTIONS

City
Anytown

State
CA

ZIP Code

Country
United States

Primary Time Zone
America/Los Angeles

Company Logo
Not Available

Click Box

Click Upload

TECHNICAL CONTACTS

PRIMARY

Save Cancel

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Slide notes

You can also upload a company logo that will be used in the login form that end-users see when they log into the system and also on any end-user notification screens when policy violations occur.

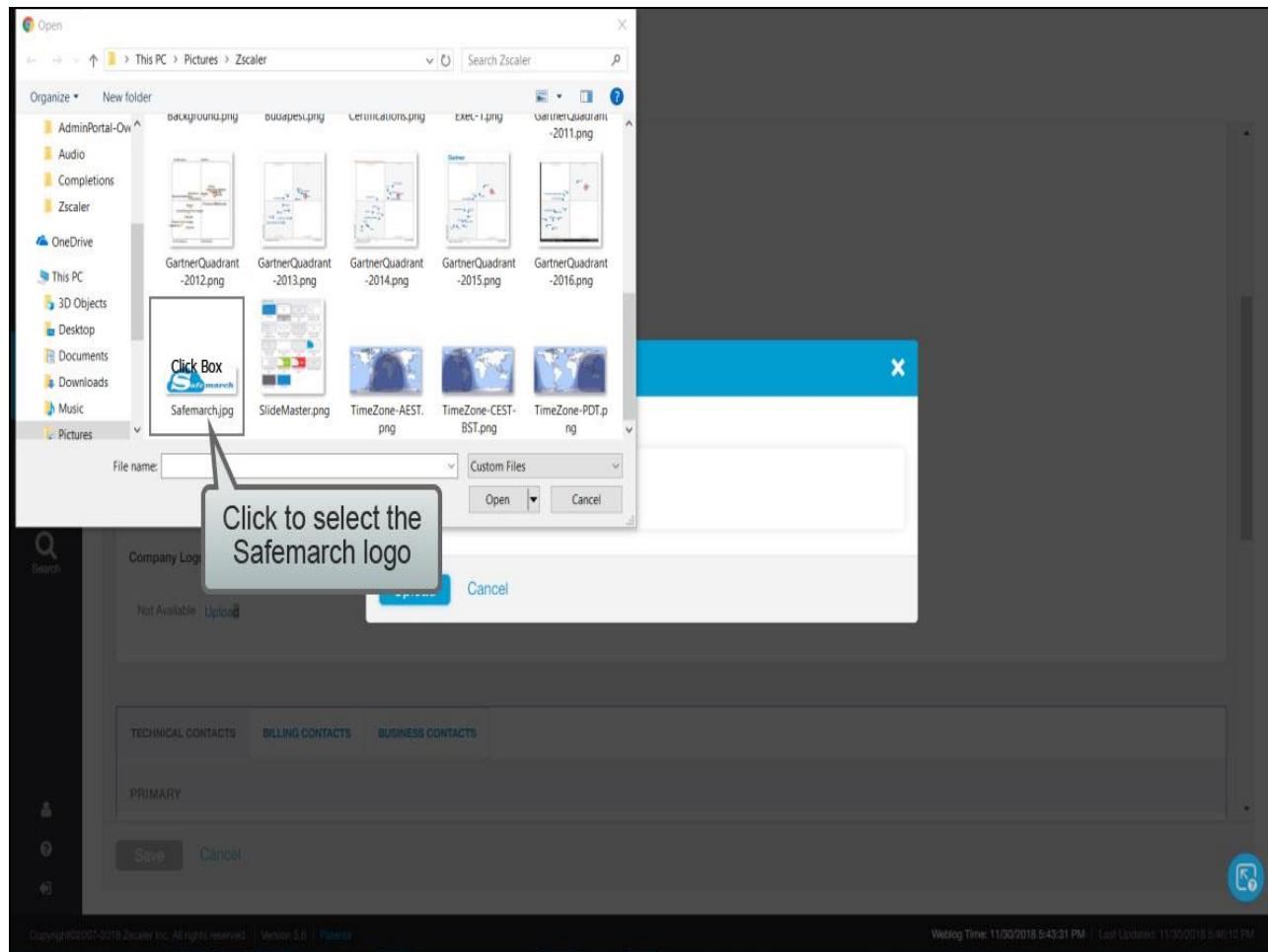
Under **Company Logo**, click the **Upload** link.

Slide 57 - Slide 57

The screenshot shows the Zimbra Admin Portal's Company Profile section. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays fields for City (Anytown), State (CA), ZIP Code, Country (United States), Primary Time Zone (America/Los Angeles), and Company Logo status (Not Available). A blue modal window titled "Upload Company Logo" is open over the profile form. The modal has a "UPLOAD COMPANY LOGO" header, a file input field with "Click Here" and "No file chosen" placeholder text, and a "Upload" button. A large callout bubble with the text "Click Choose File" points to the "Click Here" button. At the bottom of the modal, there are "Save" and "Cancel" buttons. The footer of the page includes copyright information ("Copyright © 2018 Zimbra Inc. All rights reserved | Version 5.6 | Policies") and a timestamp ("Weblog Time: 11/30/2018 5:43:31 PM | Last Updated: 11/30/2018 5:46:12 PM").

Slide notes

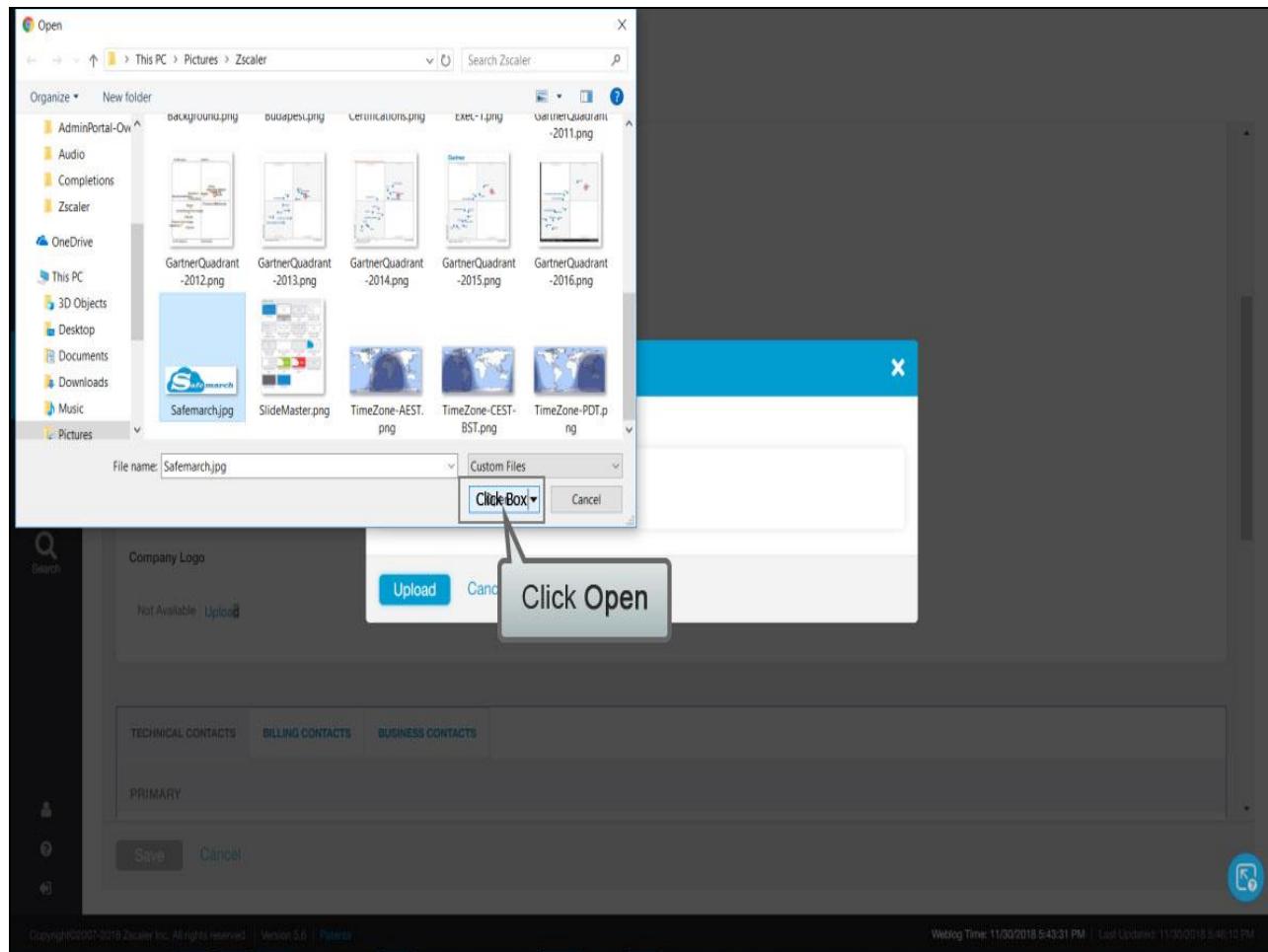
Slide 58 - Slide 58



Slide notes

Select the .jpg called **safemarch**, ...

Slide 59 - Slide 59



Slide notes

...and **Open** the file.

Slide 60 - Slide 60

The screenshot shows the Zimbra Admin Portal's Company Profile section. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays company information: City (Anytown), State (CA), ZIP Code (90210), Country (United States), Primary Time Zone (Not Specified), and Company Logo (Not Available). A modal window titled "Upload Company Logo" is open, prompting for a company logo file. The "Choose File" button has "Safemarch.jpg" selected. Two buttons at the bottom of the modal are highlighted with callout boxes: "Click Box" (the "Upload" button) and "Cancel". A large callout box labeled "Click Upload" points to the "Click Box" button. At the bottom of the main page, there are "Save" and "Cancel" buttons, and a footer with copyright information and a timestamp.

Company Profile

ORGANIZATION SUBSCRIPTIONS

City
Anytown

State
CA

ZIP Code
90210

Country
United States

Primary Time Zone
Not Specified

Company Logo
Not Available [Upload](#)

UPLOAD COMPANY LOGO

File (.png,.jpg,.gif)
 Safemarch.jpg

[Click Box](#) [Cancel](#)

Click Upload

TECHNICAL CONTACTS BILLING CONTACTS BUSINESS UNIT REPORTS

PRIMARY

Save Cancel

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Slide notes

Last, select **Upload**.

Slide 61 - Slide 61

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' (selected) and 'SUBSCRIPTIONS'. A message 'Uploaded Successfully' is displayed above a form. The form includes fields for City ('Anytown'), State ('CA'), ZIP Code, Country ('United States'), Primary Time Zone ('America/Los Angeles'), and a 'Company Logo' section featuring the 'SafeMarch' logo. Below this is a contact management section with tabs for 'TECHNICAL CONTACTS' (selected), 'BILLING CONTACTS', and 'BUSINESS CONTACTS'. Under 'PRIMARY', there are 'Save' and 'Cancel' buttons. The bottom of the screen shows copyright information and a timestamp.

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Slide notes

Slide 62 - Slide 62

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ORGANIZATION' (selected) and 'SUBSCRIPTIONS'. It includes fields for City ('Anytown'), State ('CA'), ZIP Code, Country ('United States'), Primary Time Zone ('America/Los Angeles'), and a 'Company Logo' section featuring a logo for 'SafeMarch'. A red box highlights the logo area, and a callout box says 'Company Logo preview'. Below this are tabs for 'TECHNICAL CONTACTS', 'BILLING CONTACTS' (selected), and 'BUSINESS CONTACTS'. A button labeled 'Save' is at the bottom. A grey box on the right says 'Scroll down...'. At the bottom, there's a footer with copyright information and a timestamp.

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Slide notes

And you can now see a preview of the logo as it will appear on End User Notifications.

Slide 63 - Slide 63

The screenshot shows the Zscaler Admin Portal's Company Profile section. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration (with a red notification dot), Activation, and Search. The main area is titled "Company Profile" and has tabs for "ORGANIZATION" and "SUBSCRIPTIONS". Under "ORGANIZATION", there is a "Company Logo" section with a "SafeMarch" logo and options to "Delete" or "Upload". Below this is a section for "TECHNICAL CONTACTS", "BILLING CONTACTS", and "BUSINESS CONTACTS", which are highlighted with a red box. A callout bubble points to this section with the text: "Review and add as necessary: TECHNICAL CONTACT; BILLING CONTACTS; BUSINESS CONTACTS". The "PRIMARY" contact information fields include Name, Title, Email, and Phone. The "SECONDARY" contact information field includes Name. At the bottom are "Save" and "Cancel" buttons, and a "Logout" icon.

Slide notes

The last step in setting up your Company profile is to review the Contacts listed. Some may be pre-populated from information on your Zscaler order but it's a good idea to fill out the rest. This gives Zscaler the best way to contact the correct people in your organization if necessary.

Slide 64 - Slide 64

The screenshot shows the Zscaler Admin Portal's Company Profile section. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a header "Company Profile" with tabs "ORGANIZATION" and "SUBSCRIPTIONS". Below this is a "Company Logo" section with a "SafeMarch" logo and "Delete" and "Upload" buttons. At the top of the main content area is a red box highlighting three tabs: "TECHNICAL CONTACTS" (selected), "BILLING CONTACTS", and "BUSINESS CONTACTS". A large callout box with a grey border and white text reads: "Review and add as necessary: TECHNICAL CONTACT; BILLING CONTACTS; BUSINESS CONTACTS". The main form fields are labeled "PRIMARY": Name, Title, Email, and Phone. Below this is a "SECONDARY" section with a "Name" field. At the bottom are "Save" and "Cancel" buttons, and a blue circular icon with a white "X".

Slide notes

You can also add separate **BILLING CONTACTS** should they be different individuals than the technical contacts.

Slide 65 - Slide 65

The screenshot shows the Zscaler Admin Portal's Company Profile section. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for Organization and Subscriptions, with Organization selected. It displays a company logo for 'SafeMarch'. Below this, there are three tabs: TECHNICAL CONTACTS (highlighted with a red box), BILLING CONTACTS, and BUSINESS CONTACTS. A large callout box with a grey background and black text says: "Review and add as necessary: TECHNICAL CONTACT; BILLING CONTACTS; BUSINESS CONTACTS". The primary contact information is listed: Name (Zscaler Training), Title (***), Email (training@safemarch.com), and Phone (***). Below this, there is a secondary contact section with a 'Click Save' button and a 'Click Box' button. At the bottom, there are 'Save' and 'Cancel' buttons. The footer contains copyright information: Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients. It also shows Weblog Time: 11/30/2018 5:43:31 PM and Last Updated: 11/30/2018 5:46:10 PM.

Slide notes

Once you've finished filling out the information click **Save**.

Slide 66 - Slide 66

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. The left sidebar has icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area has tabs for 'ORGANIZATION' (selected) and 'SUBSCRIPTIONS'. A message at the top says 'All changes have been saved.' Below is a 'GENERAL INFORMATION' section with fields for Company ID (zscalerlertwo.net-1703083), Name (Training Zscaler), Domains (training.safemarch.com), Address Line 1 (123 Main Street), Address Line 2 (empty), City (Anytown), State (CA), and ZIP Code (empty). At the bottom are 'Save' and 'Cancel' buttons, and a refresh icon.

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Slide notes

Slide 67 - Slide 67

Company Profile

ORGANIZATION SUBSCRIPTIONS

GENERAL INFORMATION

Company ID
zscalerlerttwo.net-1703083

Name
Training Zscaler

Domains
training.safemarch.com

Address Line 1

Activation badge indicating changes by a single administrator

City
Anytown

State
CA

ZIP Code

Save Cancel

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Slide notes

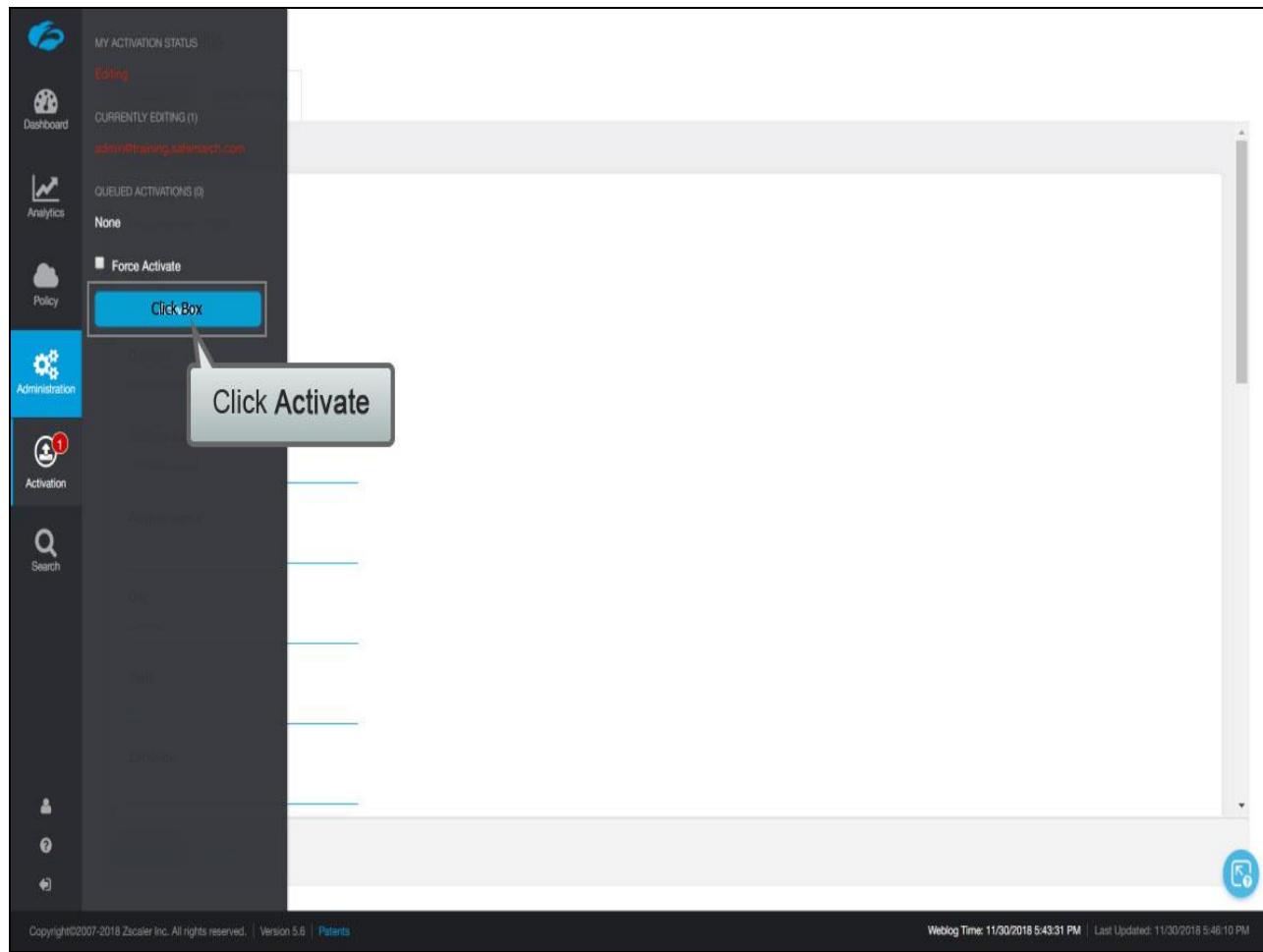
You'll now notice that the **Activation** icon now has a **1** on top of it in red. This is telling you that there is 1 Administrator with changes that are waiting to be pushed to the cloud. As we're making changes in the Admin Portal UI, we are working on the Admin Portal UI Server and not the CA or any other traffic-processing systems.

Slide 68 - Slide 68

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), and Search. The main content area is titled "Company Profile" and has tabs for "ORGANIZATION" and "SUBSCRIPTIONS". Under "GENERAL INFORMATION", it shows "Company ID: zscalerlerttwo.net-1703083", "Name: Training Zscaler", "Domains: training.safemarch.com", "Address Line 1: 123 Main Street", and "Address Line 2: Anytown". A "Click Activation" dialog box is overlaid on the page, containing fields for "State" (CA) and "ZIP Code", with "Save" and "Cancel" buttons. At the bottom, there is copyright information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients" and a timestamp: "Weblog Time: 11/30/2018 5:43:31 PM | Last Updated: 11/30/2018 5:46:10 PM".

Slide notes

Slide 69 - Slide 69



Slide notes

If you click the **Activate** icon it will show you your current status, the total list of admins currently making changes, and any admins that have changes queued for activation. If there are no other admins with saved changes and you click **Activate** the UI server will push the changes to the CA and they will become active in the cloud.

If there are other admins with saved changes, then you click **Activate** your changes will be added to the queue. Once the last Administrator with saved changes clicks **Activate** then all changes will be sent to the CA. The **Force Activate** checkbox can only be used by Super-Admins and will cause their changes to be activated immediately regardless of any other Administrator's saved changes.

There are a few other caveats to the activation mechanism. If an Administrator logs out without activating their changes, the system will automatically queue their changes for activation. Likewise, if the Administrator is inactive for 30 minutes the system will automatically queue their changes for activation. Finally, note that once an activation is queued it cannot be cancelled.

Go ahead and click **Activate** now.

Slide 70 - Slide 70

The screenshot shows the Zscaler Admin Portal's Company Profile screen. A sidebar on the left contains icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has tabs for Organization and Subscriptions, with Subscriptions selected. A message at the top says "Activation Completed!" with a close button. The General Information section includes fields for Company ID (zscalerlertwo.net-1703083), Name (Training Zscaler), Domains (training.safemarch.com), Address Line 1 (123 Main Street), Address Line 2 (empty), City (Anytown), State (CA), and ZIP Code (empty). At the bottom are Save and Cancel buttons, and a refresh icon.

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Slide notes

Slide 71 - Slide 71

The screenshot shows the 'Company Profile' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has tabs for 'ORGANIZATION' and 'SUBSCRIPTIONS', with 'ORGANIZATION' selected. Under 'GENERAL INFORMATION', fields include 'Company ID' (zscalerlertwo.net-1703083), 'Name' (Training Zscaler), 'Domains' (training.safemarch.com), 'Address Line 1' (123 Main Street), 'Address Line 2' (empty), 'City' (Anytown), 'State' (CA), and 'ZIP Code' (empty). At the bottom are 'Save' and 'Cancel' buttons, and a refresh icon.

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Slide notes

Slide 72 - Alerts

Managing Alerts



Slide notes

We will now cover setting up Alerts.

Slide 73 - Slide 73

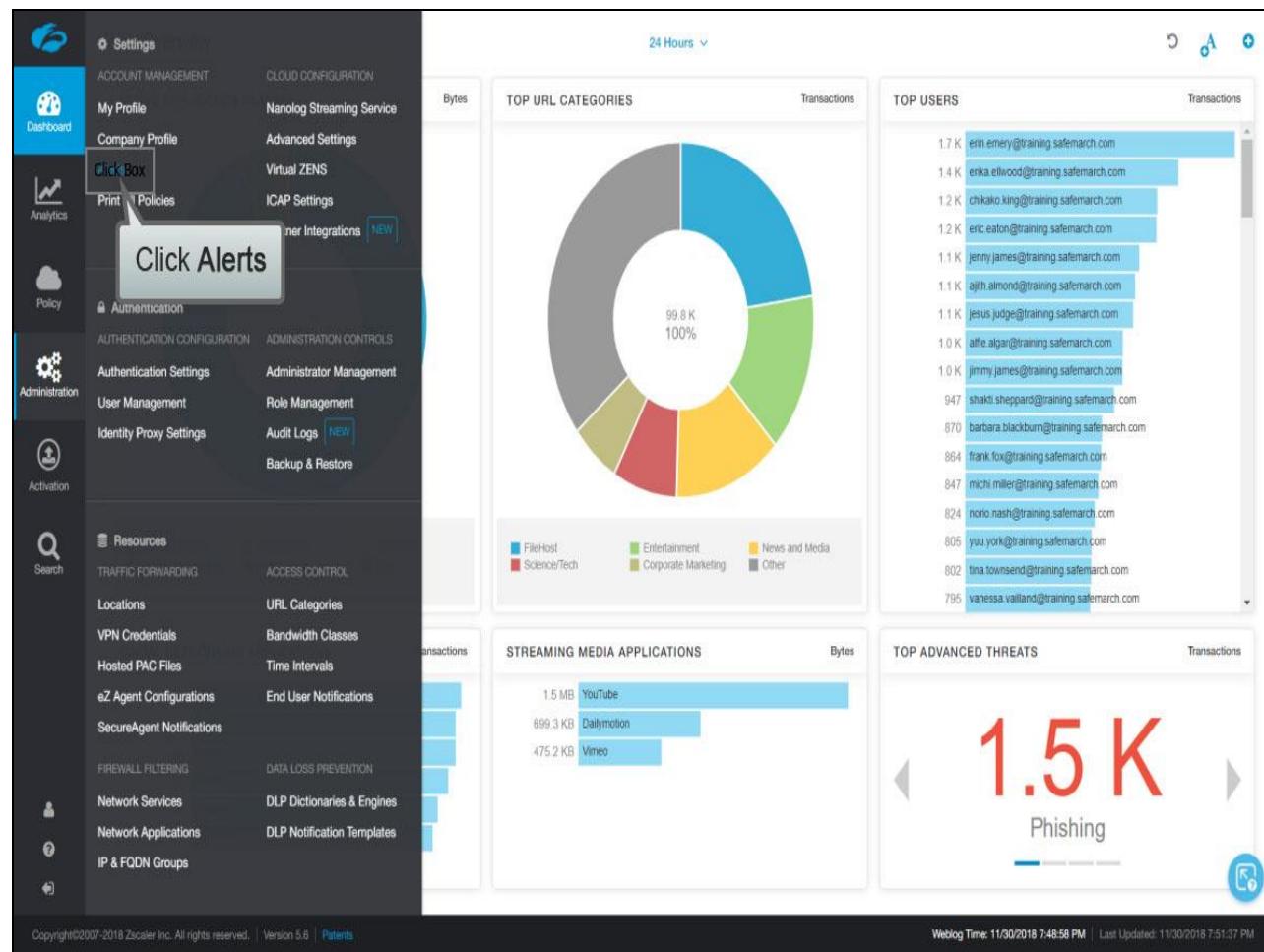


Slide notes

You can define alerts to e-mail various members and/or teams in your company as a result of criteria that you define.
You can create up to 128 Alerts in the system.

To configure Alerts, go to **Administration**, ...

Slide 74 - Slide 74



Slide notes

...then **Alerts**.

Slide 75 - Slide 75

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'Alerts' and contains three tabs: 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. Below the tabs is a search bar with placeholder text 'Search...' and a magnifying glass icon. A large callout box with a blue border and white text 'Click Add Alert Definition' points to the 'Add Alert Definition' button in the 'DEFINE ALERTS' tab. The main table area has columns for 'No.', 'Name', 'Alert Class', 'Triggered By', 'Applies To', 'Severity', and 'Status'. A message at the bottom of the table says 'No matching items found'. At the bottom of the page, there is a footer with copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved.' and 'Version 5.6 | Patients'. On the right side of the footer, it says 'Weblog Time: 11/30/2018 7:48:58 PM | Last Updated: 11/30/2018 7:51:37 PM'.

Slide notes

The first step is to define an alert. Click the **Add Alerts Definition** button.

Slide 76 - Slide 76

The screenshot shows the Zimbra Admin Portal's 'Alerts' section. A modal window titled 'Add Alert Definition' is open. Inside the modal, there are several fields: 'Status' (set to 'Enabled'), 'Alert Name' (set to 'NONE Click Box'), 'Minimum Occurrences' (set to '1'), 'Within Time Interval' (set to 'min'), and 'Comments'. At the bottom of the modal are 'Save' and 'Cancel' buttons. A large callout bubble points to the 'Alert Name' dropdown with the text 'Click in the Alert Name field'. Another callout bubble points to the 'Status' dropdown with the text 'Manage the Alert Status'.

Slide notes

The first option is to enable or disable the alert. You can use this if you want to silence the alerts but not delete the entire alert. **Alert Name** is where you choose the activity that will trigger the alert. For our example, let's choose **Botnet**.

Slide 77 - Slide 77

The screenshot shows the Zscaler Admin Portal interface. The main window displays a list of alerts with columns for No., Alert Name, and Status. A modal window titled "Add Alert Definition" is open, prompting for "ALERT DEFINITION". It includes fields for "Alert ID" (Status: Enabled), "Alert Name" (NONE), and "Alert Class" (None). A dropdown menu lists various alert types, with "Botnet Callback Click Box" highlighted. A callout bubble with the text "Click Botnet Callback" points to this selection. At the bottom of the modal are "Save" and "Cancel" buttons.

Slide notes

Slide 78 - Slide 78

The screenshot shows the Zimbra Admin Portal's 'Alerts' section. On the left is a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. The central part of the screen shows a modal window titled 'Add Alert Definition'. Inside, there are fields for 'Alert ID' (disabled), 'Status' (Enabled), 'Alert Name' (Botnet Callback), 'Alert Class' (Security), 'Minimum Occurrences' (1), 'Within Time Interval' (5 min, Click Box), 'Applies To' (Organization), 'Severity' (Critical), and a 'Comments' text area. At the bottom are 'Save' and 'Cancel' buttons. Two callout boxes are overlaid on the window: one pointing to the 'Within Time Interval' dropdown with the text 'Click in the Within Time Interval field', and another pointing to the 'Manage Alert trigger criteria' button with the text 'Manage Alert trigger criteria'.

Slide notes

The next step is to define the volume required to trigger the alert, the scope of the alert, as well as set the **Severity**. These parameters can be used together to create an alert escalation.

For example, we can set our Botnet Alert to **1 occurrence** in **1 day** across the entire **Organization** and list that as severity **Minor**. You can add any comments here that will be readable by other Administrators on this screen.

Slide 79 - Slide 79

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-dialog titled 'Add Alert Definition' is open. Inside, you can see fields for 'Alert ID' (set to '---'), 'Status' (set to 'Enabled'), 'Alert Name' ('Botnet Callback'), 'Alert Class' ('Security'), 'Minimum Occurrences' (set to '1'), and 'Within Time Interval' (a dropdown menu showing '5 min', '15 min', '30 min', '1 hour', and '1 day', with '1 day' highlighted). Below these fields are 'Applies To' (set to 'Organization') and a 'Comments' text area. At the bottom of the dialog are 'Save' and 'Cancel' buttons. A callout box with the text 'Click 1 day' points to the '1 day' option in the dropdown menu.

Slide notes

Slide 80 - Slide 80

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. The central part of the screen displays a modal window titled 'Add Alert Definition'. Inside the modal, there are several input fields: 'Alert ID' (set to '---'), 'Status' (set to 'Enabled'), 'Alert Name' (set to 'Botnet Callback'), 'Alert Class' (set to 'Security'), 'Minimum Occurrences' (set to '1'), 'Within Time Interval' (set to '1 day'), 'Applies To' (set to 'Organization'), and a 'Severity' dropdown menu. The 'Severity' dropdown is currently set to 'Critical' and has a 'Click Box' option available. A callout bubble with the text 'Click in the Severity field' points to the 'Click Box' option in the dropdown. At the bottom of the modal are 'Save' and 'Cancel' buttons.

Slide notes

Slide 81 - Slide 81

The screenshot shows the Zimbra Admin Portal's 'Alerts' section. A modal window titled 'Add Alert Definition' is open. Inside, there are fields for 'Alert ID' (disabled), 'Status' (Enabled), 'Alert Name' (Botnet Callback), 'Alert Class' (Security), 'Minimum Occurrences' (1), 'Within Time Interval' (1 day), 'Applies To' (Organization), and 'Severity' (Critical). A dropdown menu for 'Severity' is open, showing 'Critical', 'Major', 'Minor', 'Info', and 'Debug'. A callout bubble points to the 'Minor' option with the text 'Click Minor'. At the bottom of the modal are 'Save' and 'Cancel' buttons.

Slide notes

Slide 82 - Slide 82

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. In the center, a modal window titled 'Add Alert Definition' is displayed. It contains the following fields:

ALERT DEFINITION	
Alert ID	Status
---	Enabled
Alert Name	Alert Class
Botnet Callback	Security
Minimum Occurrences	Within Time Interval
1	1 day
Applies To	Severity
Organization	Minor
Comments	

At the bottom of the modal, there are two buttons: 'Click Box' (highlighted with a blue box) and 'Cancel'. A gray speech bubble points to the 'Click Box' button with the text 'Click Save'.

Slide notes

Click Save.

Slide 83 - Slide 83

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Alerts" and displays a table of defined alerts. The table has columns for No., Alert Name, Alert Class, Triggered By, Applies To, Severity, Status, and an edit icon. One alert is listed: "Botnet Callback" (No. 1), which is a "Security" alert triggered by "1 occurrences in 1 day" and applies to "Organization". The status is "Minor" and it is "Enabled". A search bar is at the top right of the table. At the bottom of the page, there is a footer with copyright information and a timestamp.

No.	Alert Name	Alert Class	Triggered By	Applies To	Severity	Status	Actions
1	Botnet Callback	Security	1 occurrences in 1 day	Organization	Minor	Enabled	

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Weblog Time: 11/30/2018 7:48:58 PM | Last Updated: 11/30/2018 7:51:37 PM

Slide notes

Slide 84 - Slide 84

The screenshot shows the Zscaler Admin Portal's 'Alerts' section. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A search bar at the top right includes a magnifying glass icon. Below the tabs is a table with columns: No., Name (with a dropdown arrow), Alert Class, Triggered By, Applies To, Severity, Status, and an edit icon. One row in the table shows 'Security' as the Alert Class, '1 occurrences in 1 day' as Triggered By, 'Organization' as Applies To, 'Minor' as Severity, and 'Enabled' as Status. A large gray callout box with a blue border and white text 'Click Add Alert Definition' points to the 'DEFINE ALERTS' tab. At the bottom of the page, there are copyright and logon information.

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Slide notes

We will now create another Alert, also for **Botnets**, but modify the parameters to say that if there are **5** Botnets detected across the entire **Organization** in a single **day** then that is considered a **Critical** Alert.

Slide 85 - Slide 85

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. In the center, a modal window titled 'Add Alert Definition' is displayed. Inside, there's an 'ALERT DEFINITION' section with fields for 'Alert ID' (set to '---'), 'Status' (set to 'Enabled'), 'Alert Name' (set to 'NONE Click Box'), 'Alert Class' (set to 'None'), 'Minimum Occurrences' (set to '1'), 'Within Time Interval' (set to 'min'), 'Applies To' (set to 'Organization'), and 'Comments'. At the bottom of the modal are 'Save' and 'Cancel' buttons. A large callout box with a black border and white text 'Click in the Alert Name field' points to the 'Alert Name' input field.

Slide notes

Slide 86 - Slide 86

The screenshot shows the Zimbra Admin Portal interface. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and contains tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-dialog titled 'Add Alert Definition' is open, showing an alert list with one item: 'Botnet Callback'. A callout bubble points to the 'Click Botnet Callback' option in the list. The bottom of the dialog has 'Save' and 'Cancel' buttons.

Slide notes

Slide 87 - Slide 87

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. In the center, a modal window titled 'Add Alert Definition' is displayed. It contains the following fields:

- ALERT DEFINITION**
- Alert ID:** ---
- Status:** Enabled
- Alert Name:** Botnet Callback
- Alert Class:** Security
- Minimum Occurrences:** 1 (highlighted with a callout bubble)
- Within Time Interval:** 5 min
- Severity:** (dropdown menu)

At the bottom of the modal are 'Save' and 'Cancel' buttons. The background shows a list of existing alerts with columns for 'Severity' and 'Status'. A search bar is at the top right of the main area.

Slide notes

Slide 88 - Slide 88

The screenshot shows the Zimbra Admin Portal's 'Alerts' section. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area shows a list of alerts with one entry: 'Botnet Callback' (No. 1). A modal window titled 'Add Alert Definition' is open, prompting for alert details. The 'Occurrences' field contains a dropdown menu with values 1, 5, and 10, and a gray rectangular box with a black border and rounded corners is overlaid on the '5' option. A callout bubble with the text 'Click 5' points to this box. The modal also includes fields for Alert ID (No. 1), Alert Name ('Botnet Callback'), Alert Class ('Security'), Status ('Enabled'), Within Time Interval ('5 min'), and Severity ('Critical'). At the bottom of the modal are 'Save' and 'Cancel' buttons.

Slide notes

Slide 89 - Slide 89

The screenshot shows the Zimbra Admin Portal's 'Alerts' section. On the left is a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'DEFINE ALERTS', 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. A modal window titled 'Add Alert Definition' is displayed. Inside the modal, there are fields for 'Alert ID' (set to '---'), 'Status' (set to 'Enabled'), 'Alert Name' ('Botnet Callback'), 'Alert Class' ('Security'), 'Minimum Occurrences' (set to '5'), 'Within Time Interval' (set to '5 min Click Box'), 'Applies To' ('Organization'), 'Severity' ('Critical'), and a 'Comments' text area. At the bottom are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Click in the Within Time Interval field' points to the 'Within Time Interval' dropdown. The background shows a table with columns 'No.', 'Alert Name', 'Severity', and 'Status', containing one entry: '1 Botnet Callback Minor Enabled'. A search bar is also visible at the top right.

Slide notes

Slide 90 - Slide 90

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open, showing a table with one row: No. 1 and Alert Name 'Botnet Callback'. Below this is the 'Add Alert Definition' dialog box. The dialog has sections for 'ALERT DEFINITION' (Alert ID, Status, Alert Name, Alert Class), 'MINIMUM OCCURRENCES' (Minimum Occurrences set to 5), 'WITHIN TIME INTERVAL' (set to 5 min, with 1 day also listed), and 'COMMENTS' (an empty text area). At the bottom are 'Save' and 'Cancel' buttons. A callout bubble points to the '1 day' option in the time interval dropdown with the text 'Click 1 day'. The status bar at the bottom right shows 'Weblog Time: 11/30/2018 7:48:56 PM | Last Updated: 11/30/2018 7:51:37 PM'.

Slide notes

Slide 91 - Slide 91

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Alerts' and has tabs for 'DEFINE ALERTS' (which is selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-menu 'Add Alert Definition' is open. In the center, a modal window titled 'Add Alert Definition' is displayed. It contains the following fields:

ALERT DEFINITION	
Alert ID	Status
---	Enabled
Alert Name	Alert Class
Botnet Callback	Security
Minimum Occurrences	Within Time Interval
5	1 day
Applies To	Severity
Organization	Critical
Comments	

At the bottom of the dialog, there are two buttons: 'Click Box' (highlighted with a blue box) and 'Cancel'. A gray speech bubble with the text 'Click Save' points to the 'Click Box' button. The background shows a list of alerts with columns for Severity and Status.

Slide notes

Click Save.

Slide 92 - Slide 92

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Alerts" and contains a message "All changes have been saved." Below this are three tabs: "DEFINE ALERTS" (selected), "PUBLISH ALERTS", and "GLOBAL CONFIGURATION". A search bar with placeholder "Search..." and a magnifying glass icon is at the top right. A table lists two alert definitions:

No.	Alert Name	Alert Class	Triggered By	Applies To	Severity	Status	Actions
1	Botnet Callback	Security	5 occurrences in 1 day	Organization	Critical	Enabled	
2	Botnet Callback	Security	1 occurrences in 1 day	Organization	Minor	Enabled	

At the bottom of the page, there are copyright and log-in information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients". To the right, it says "Weblog Time: 11/30/2018 7:48:58 PM | Last Updated: 11/30/2018 7:51:37 PM".

Slide notes

Slide 93 - Slide 93

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'Alerts'. At the top, there are three tabs: 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS' (highlighted with a red box and a callout bubble containing the text 'Click PUBLISH ALERTS'), and 'GLOBAL CONFIGURATION'. Below the tabs is a search bar with placeholder text 'Search...' and a magnifying glass icon. A table lists two alerts: 'Botnet Callback' (No. 1) and 'Botnet Callback' (No. 2). The table columns include 'No.', 'Alert Name', 'Triggered By', 'Applies To', 'Severity', 'Status', and an edit icon. The first alert ('Botnet Callback') has 5 occurrences in 1 day, applies to Organization, is Critical, and is Enabled. The second alert ('Botnet Callback') has 1 occurrence in 1 day, applies to Organization, is Minor, and is Enabled. At the bottom of the page, there is a footer with copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. To the right of the footer is 'Weblog Time: 11/30/2018 7:48:58 PM | Last Updated: 11/30/2018 7:51:37 PM'. On the far right, there is a circular icon with a blue border and a white center.

Slide notes

We now have two alerts defined. The next step is to publish the Alerts which means specifying where the alerts are sent. Click the **Publish Alerts** Tab.

Slide 94 - Slide 94

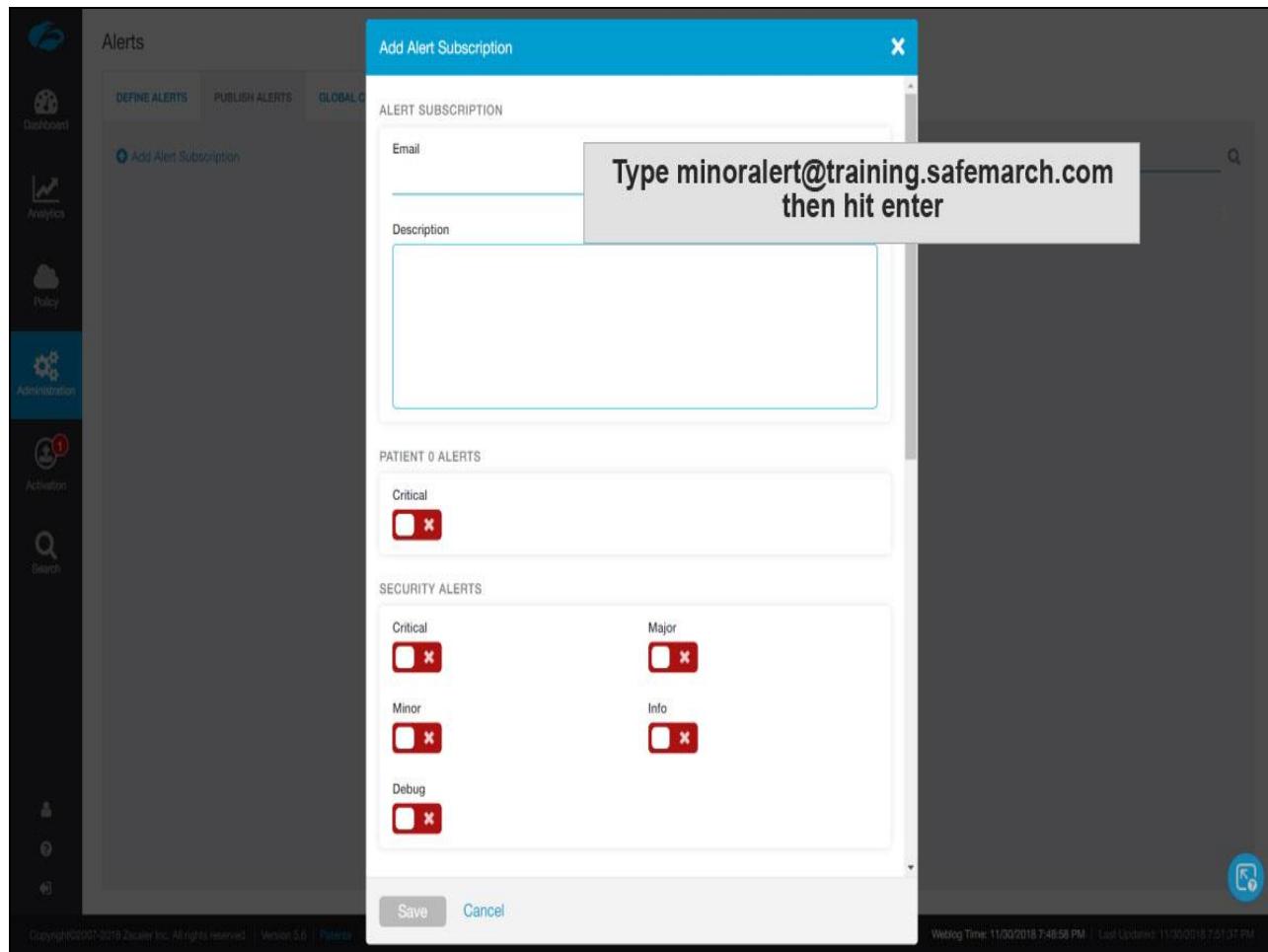
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Slide notes

Then click **Add Alert Definition**. We will be creating two Alert Subscriptions; One for **Minor** alerts; and one for **Critical** Alerts.

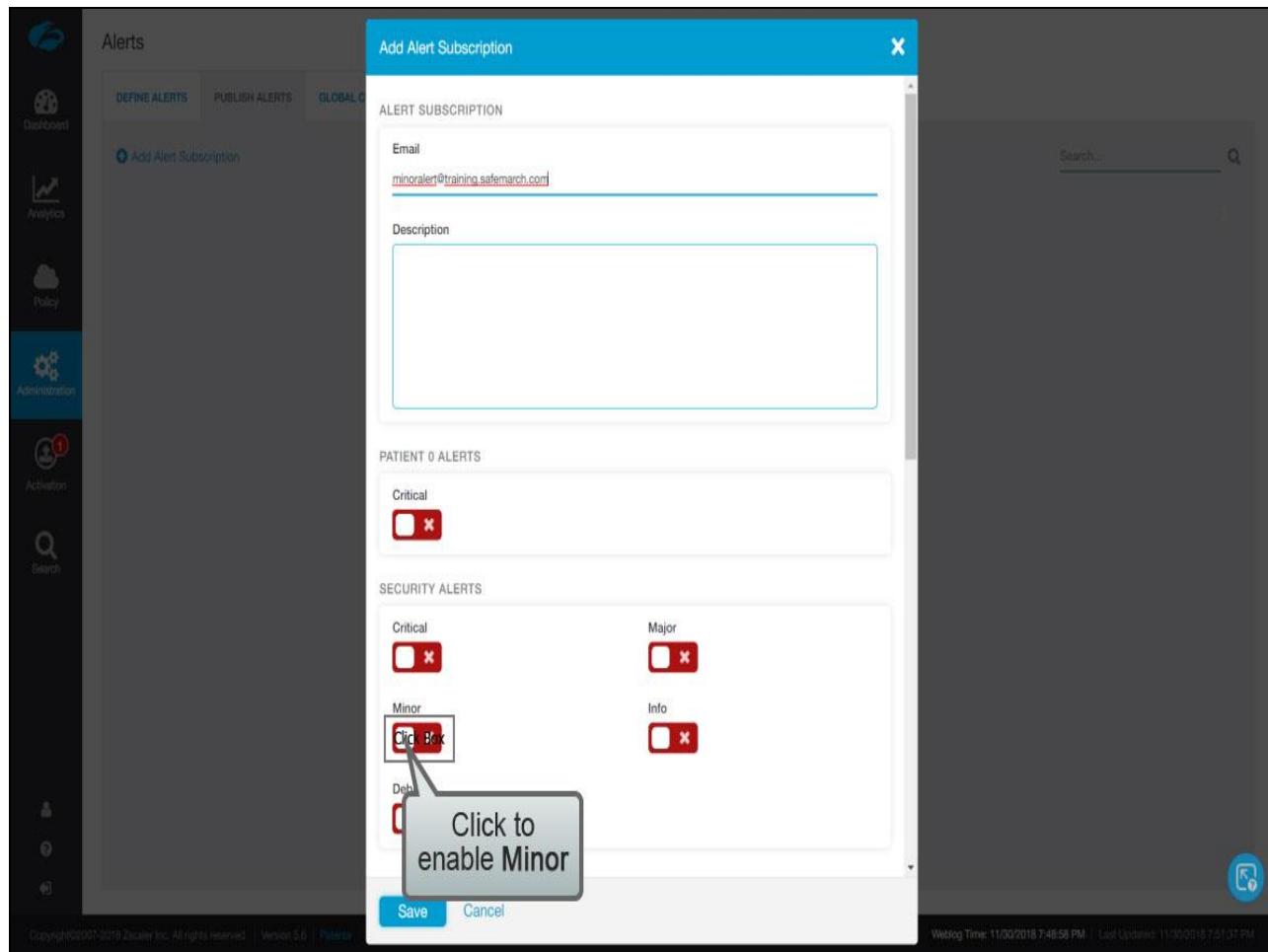
Slide 95 - Slide 95



Slide notes

Start by specifying the **Email** address of the minor alert recipient.

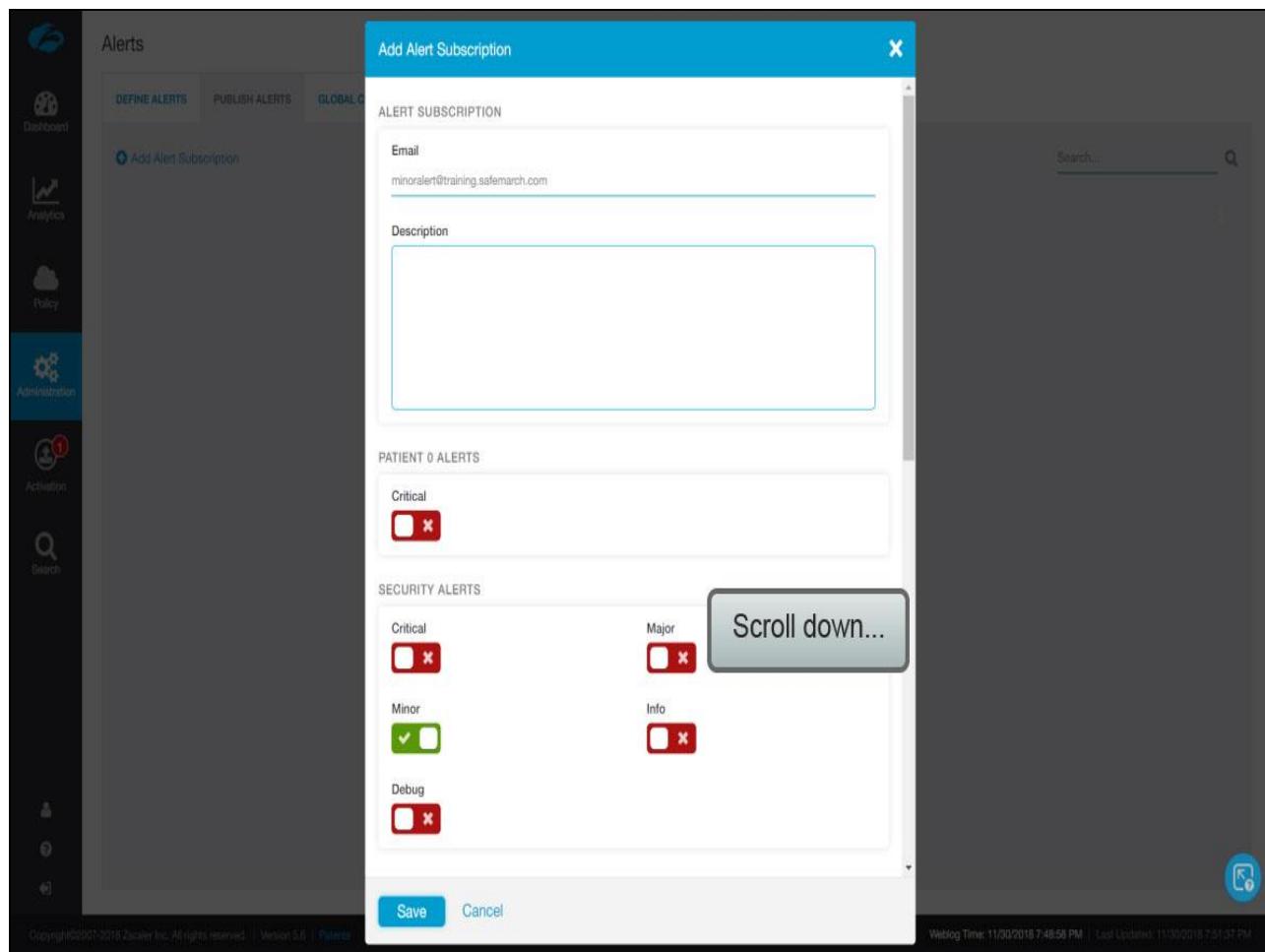
Slide 96 - Slide 96



Slide notes

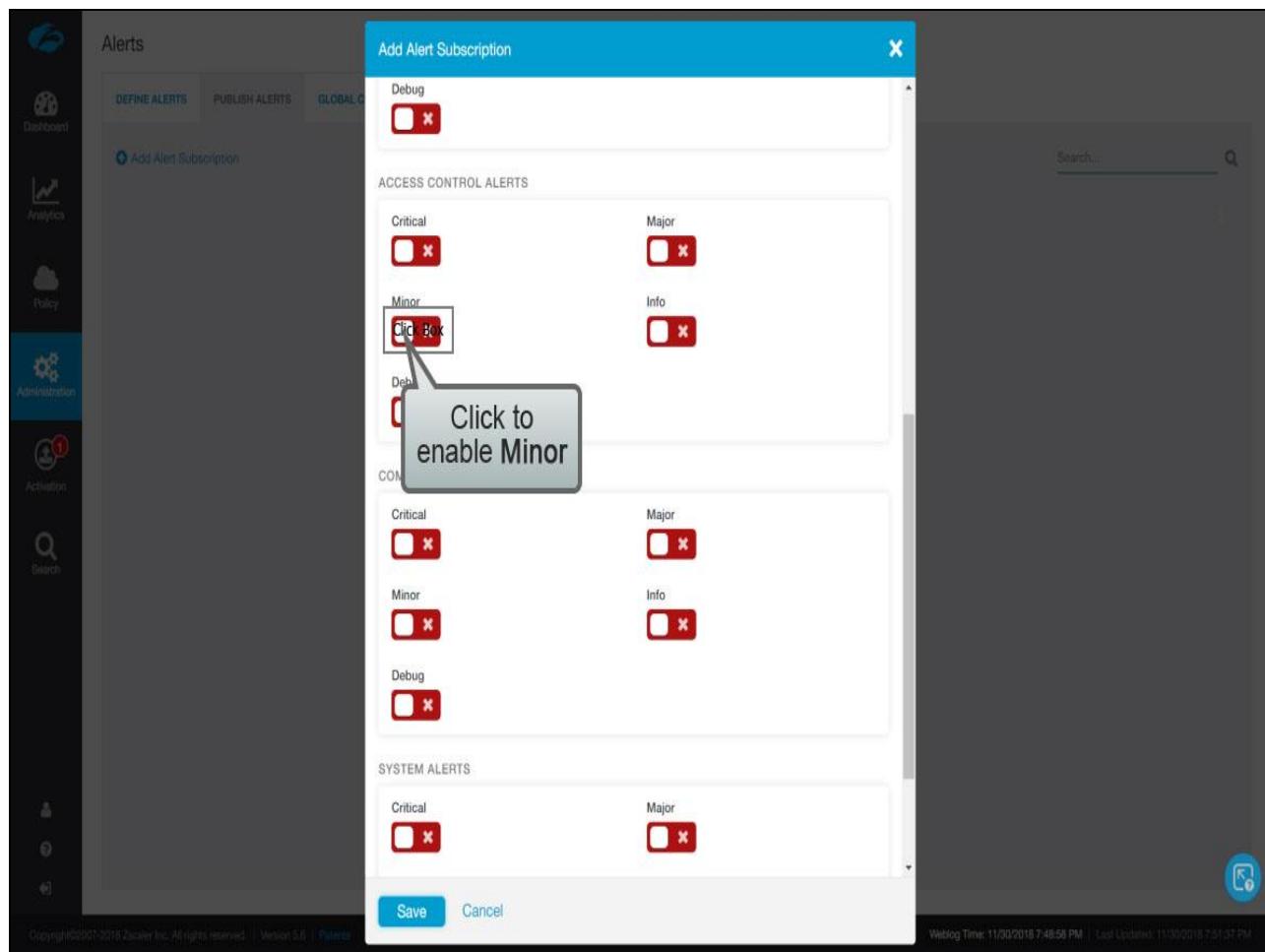
Then set the severity as **Minor** for all of the Alert types.

Slide 97 - Slide 97



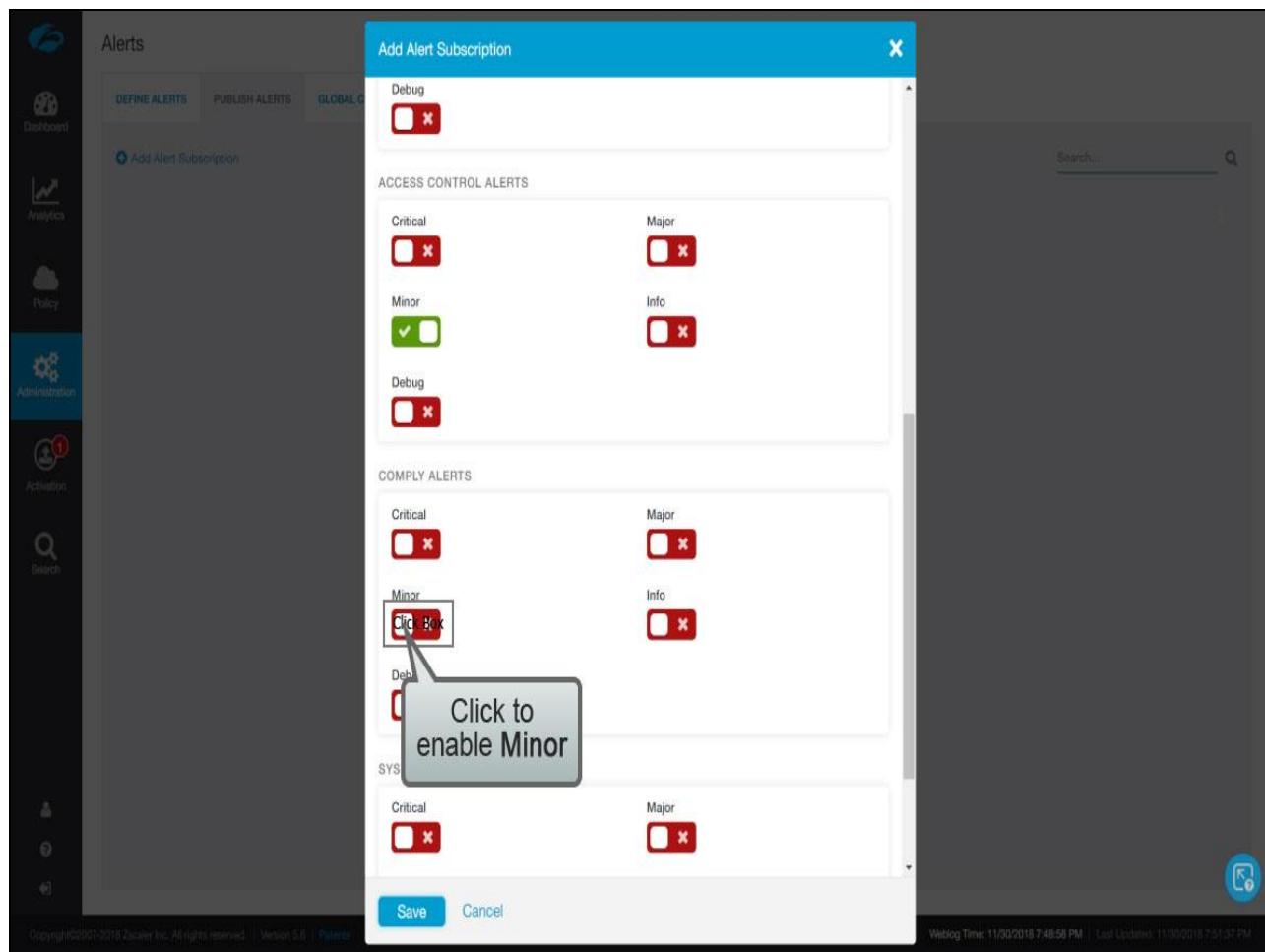
Slide notes

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Slide notes

Slide 99 - Slide 99

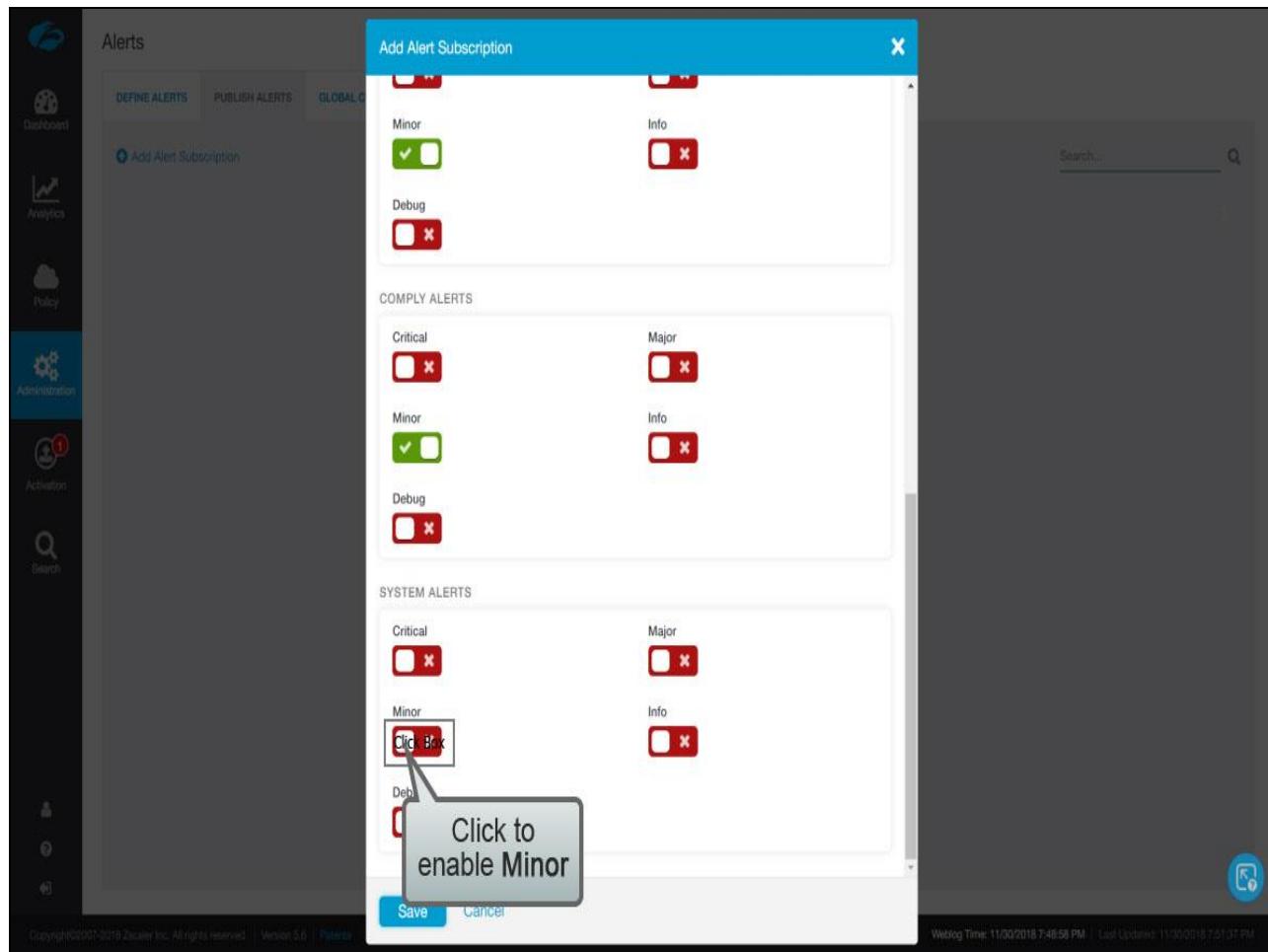


Slide notes

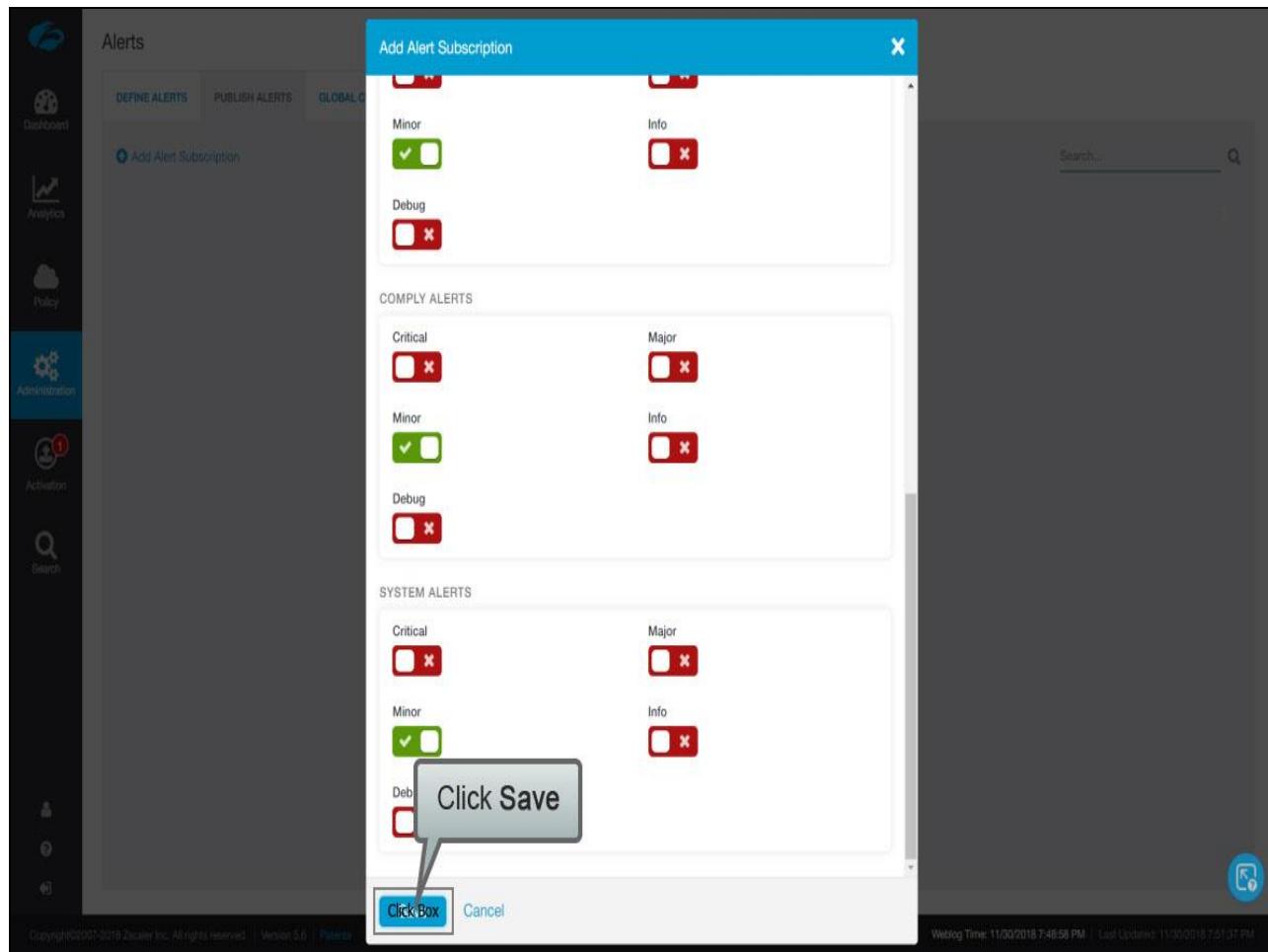
Slide 100 - Slide 100

The screenshot shows the 'Add Alert Subscription' dialog box over a dark-themed admin interface. The dialog has a blue header bar with the title 'Add Alert Subscription'. Below the header are three main sections: 'ACCESS CONTROL ALERTS', 'COMPLY ALERTS', and 'SYSTEM ALERTS', each containing four alert levels: Critical, Major, Minor, and Info. In the 'ACCESS CONTROL ALERTS' section, 'Minor' is checked (green). In 'COMPLY ALERTS', 'Minor' is also checked (green). In 'SYSTEM ALERTS', 'Critical' is checked (red). A large gray button labeled 'Scroll down...' is positioned in the center-right area of the dialog. At the bottom are 'Save' and 'Cancel' buttons.

Slide notes

Slide 101 - Slide 101**Slide notes**

Slide 102 - Slide 102



Slide notes

Then click **Save**.

Slide 103 - Slide 103

The screenshot shows the 'Alerts' section of the Zscaler Admin Portal. A message at the top right says 'All changes have been saved.' Below it, there are three tabs: 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A search bar and a 'Add Alert Subscription' button are present. A table lists one alert subscription:

No.	Email	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	More
1	minoralert@training.safemarch.com	---	---	Minor	Minor	Minor	Minor	

The left sidebar contains icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. At the bottom left, it says 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'.

Slide notes

Slide 104 - Slide 104

The screenshot shows the 'Alerts' section of the Zscaler Admin Portal. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A tooltip box with a blue arrow points to a button labeled 'Add Click Boxcription'. The main table lists one alert entry:

No.	mail	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	⋮
1	...	---	Minor	Minor	Minor	Minor	Minor	

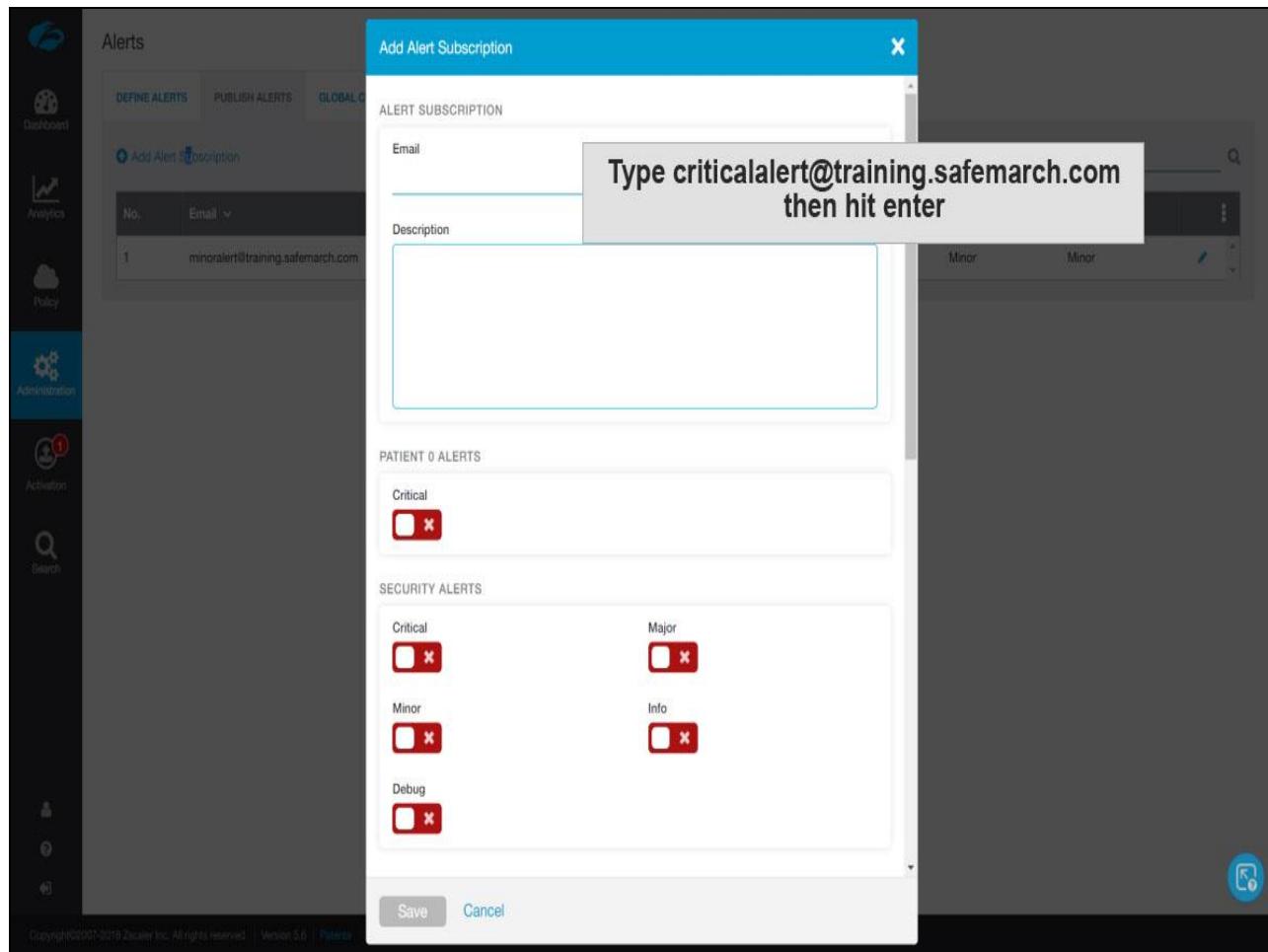
A large gray callout box contains the text 'Click Add Alert Subscription'.

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Slide notes

And now let's add our second Alert for Critical Alerts.

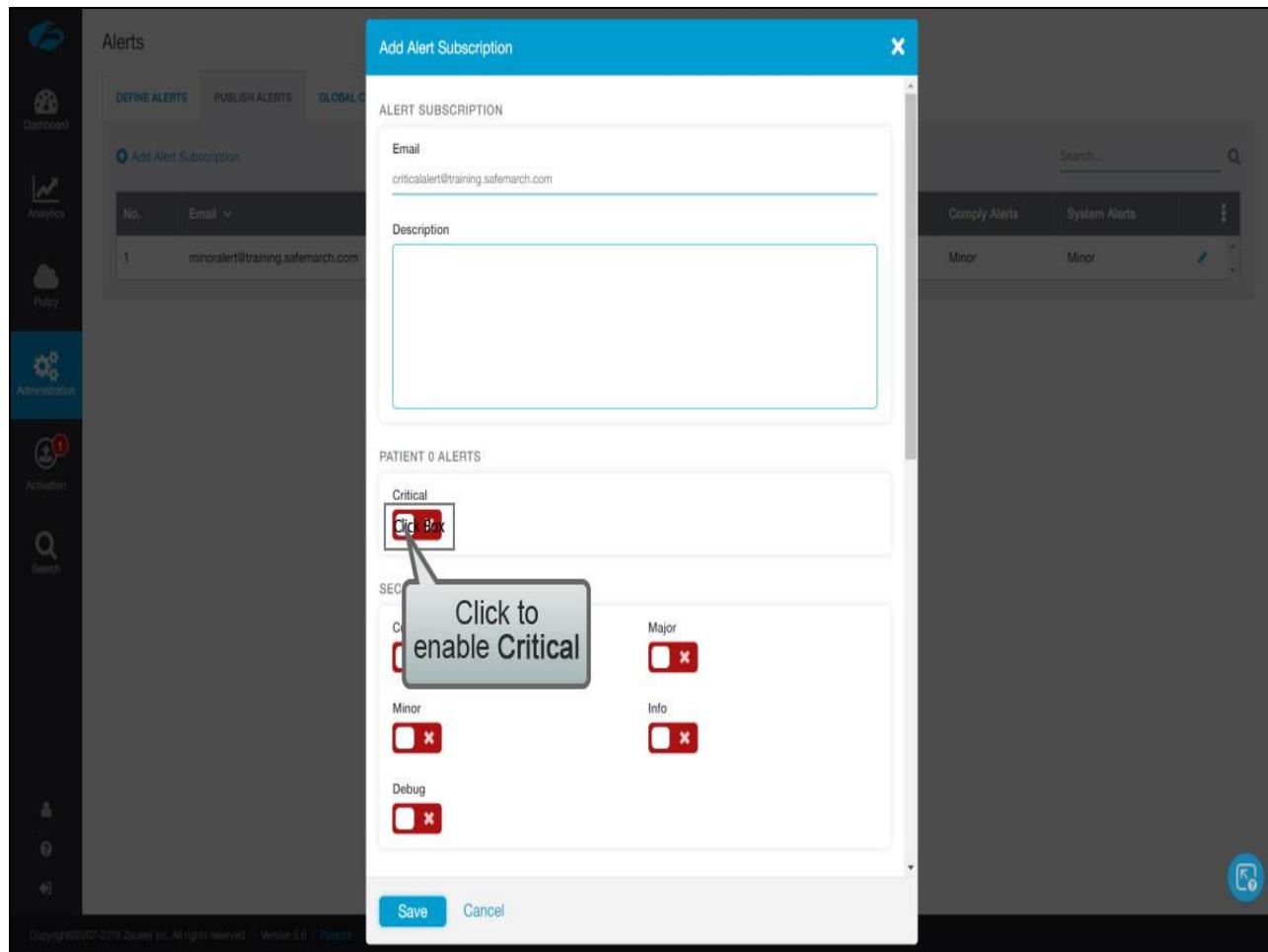
Slide 105 - Slide 105



Slide notes

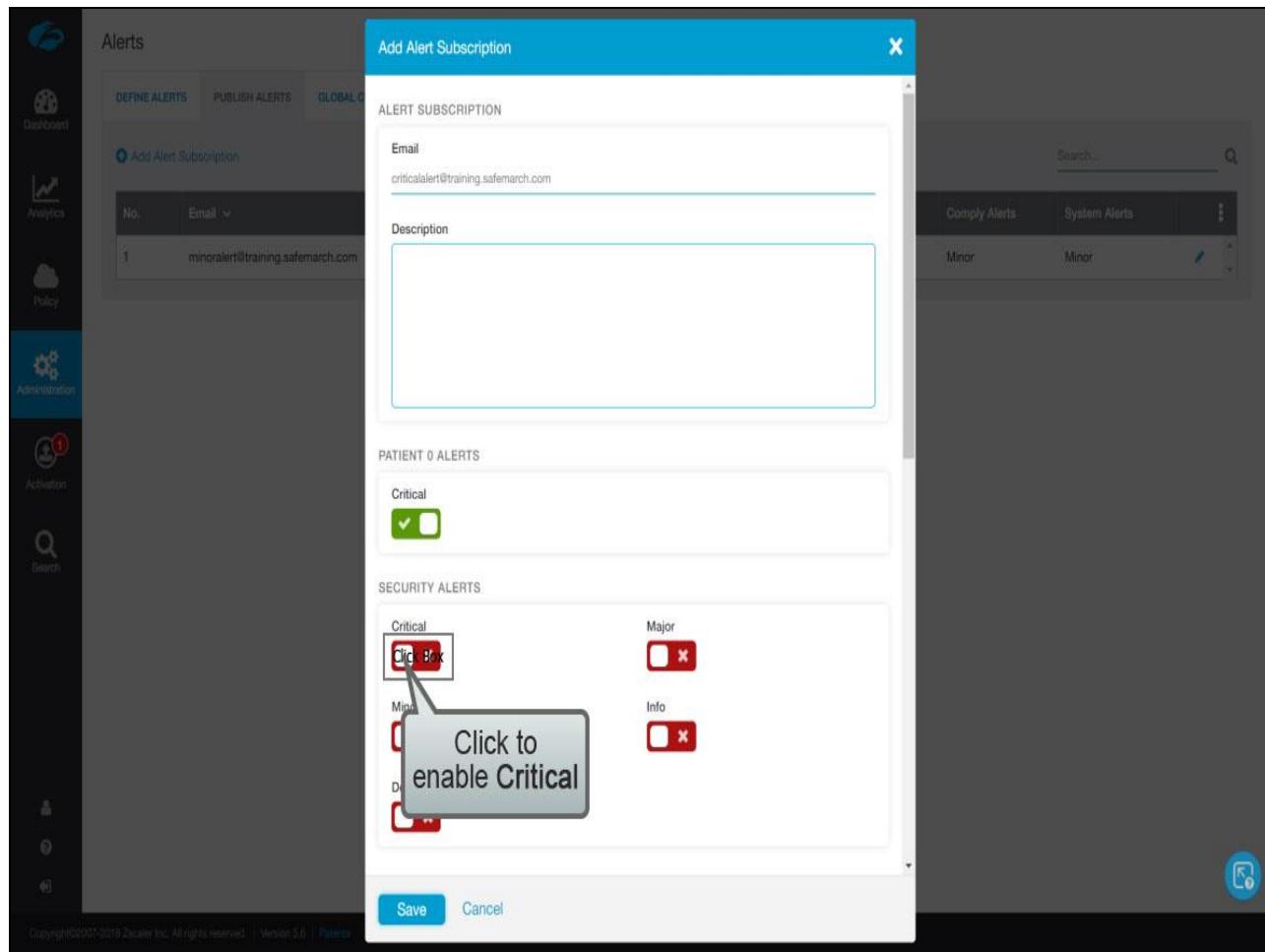
Enter the **Email** address for the recipient of the **Critical** Alerts.

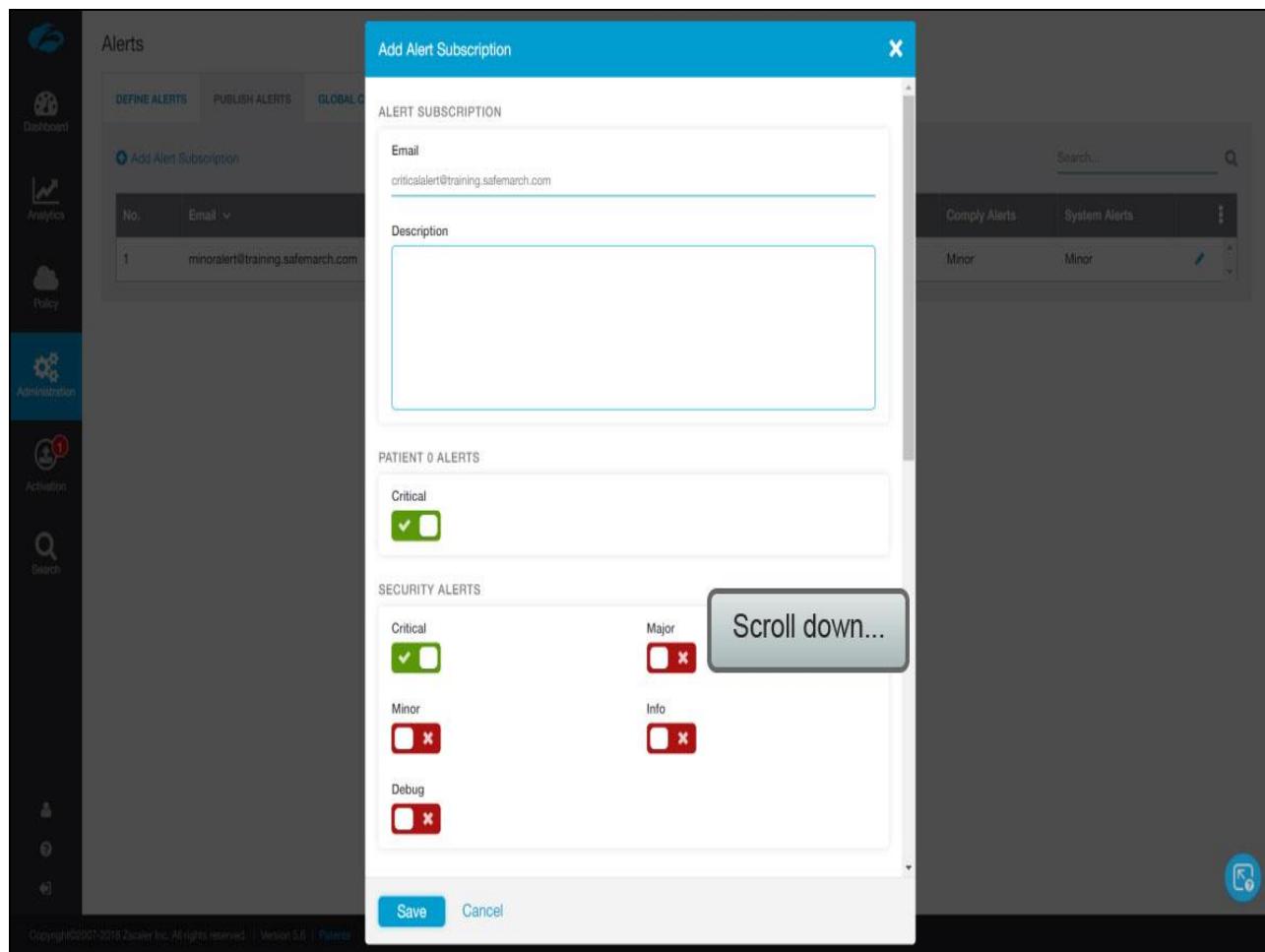
Slide 106 - Slide 106

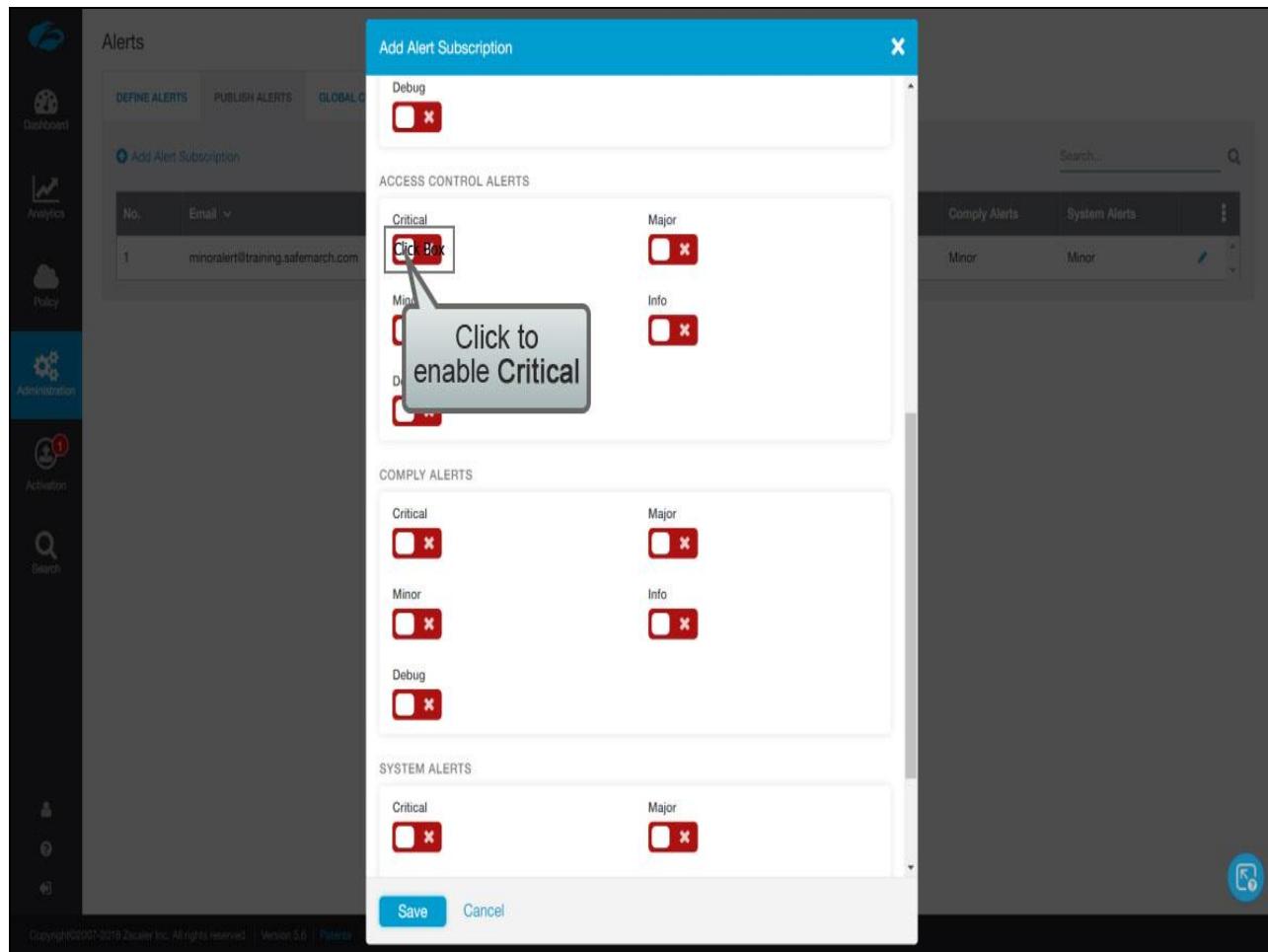


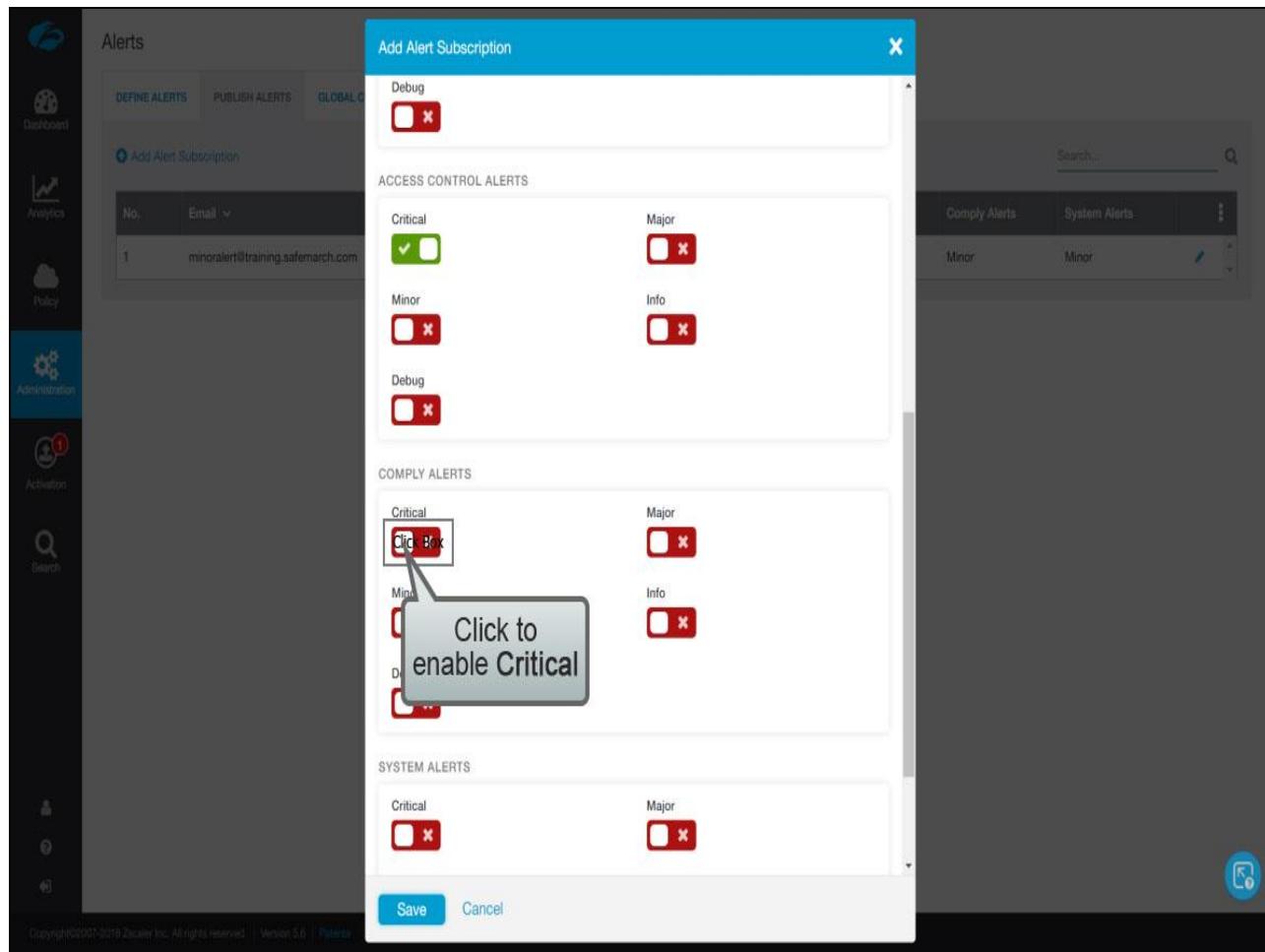
Slide notes

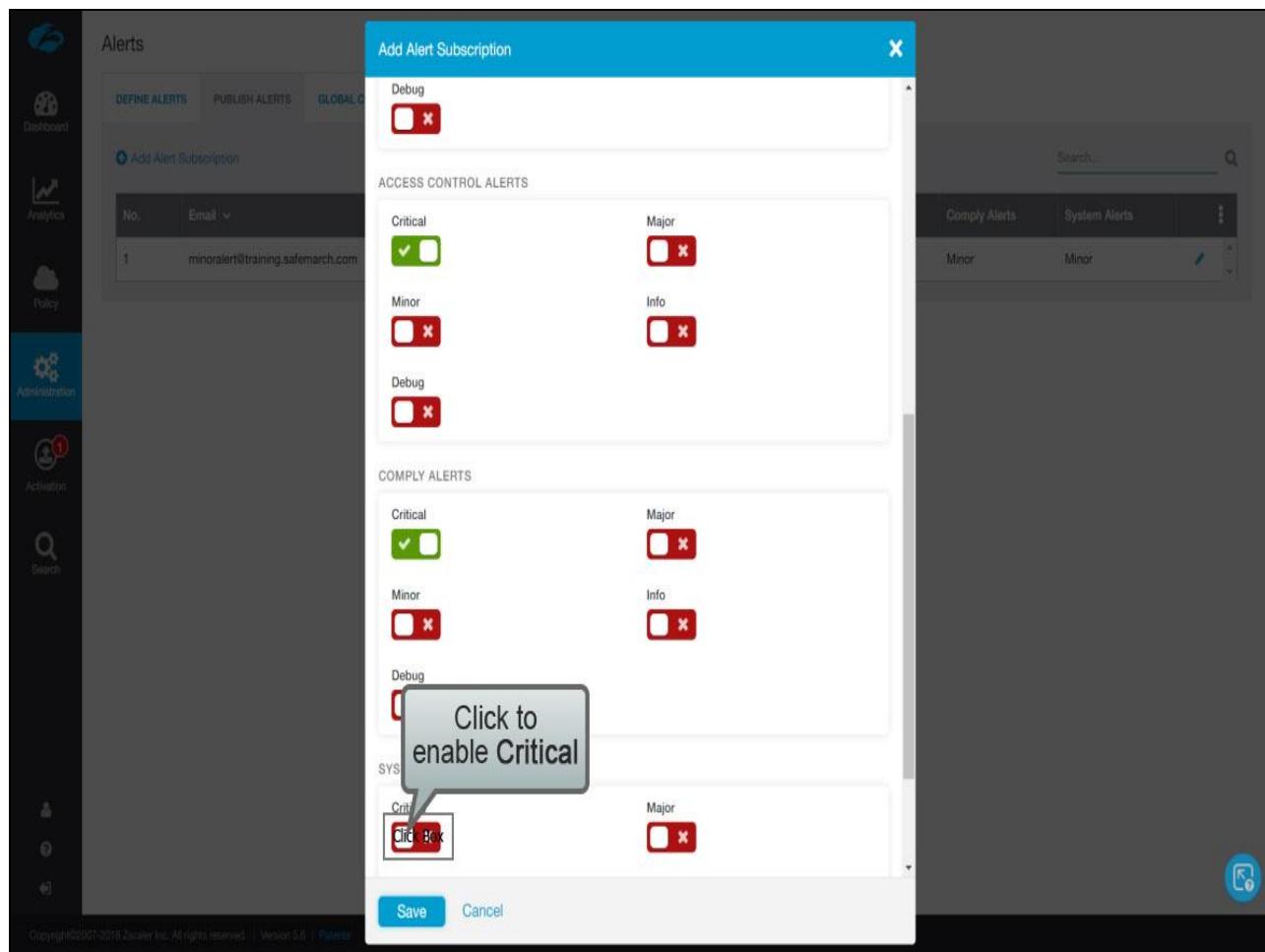
And select **Critical** for each of the Alert types.

Slide 107 - Slide 107**Slide notes**

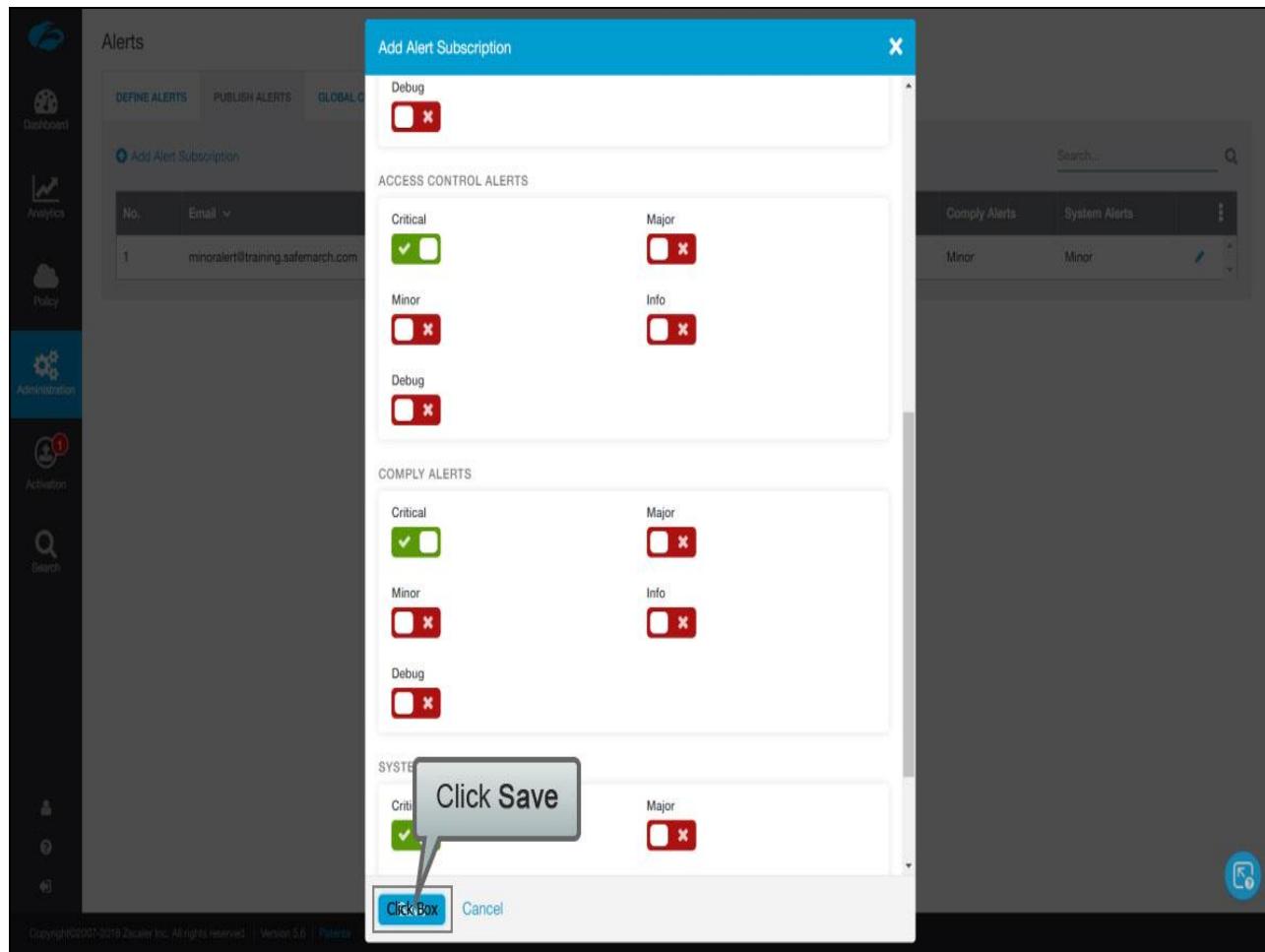
Slide 108 - Slide 108**Slide notes**

Slide 109 - Slide 109**Slide notes**

Slide 110 - Slide 110**Slide notes**

Slide 111 - Slide 111**Slide notes**

Slide 112 - Slide 112



Slide notes

Then click **Save**.

Slide 113 - Slide 113

The screenshot shows the 'Alerts' section of the ZCCA Admin Portal. At the top, a message says 'All changes have been saved.' Below this are three tabs: 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A search bar and a 'Add Alert Subscription' button are also present. The main area displays a table of alert subscriptions:

No.	Email	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	Actions
1	criticalalert@training.safemarch.com	---	Critical	Critical	Critical	Critical	Critical	
2	minoralert@training.safemarch.com	---	---	Minor	Minor	Minor	Minor	

The left sidebar contains icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The bottom left corner shows copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'.

Slide notes

Slide 114 - Slide 114

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), and a search bar. The main content area is titled 'Alerts' and contains tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. Below the tabs is a table with two rows of alert subscriptions. The first row has an email address 'criticalalert@training.safermarch.com' and a status of 'Critical'. The second row has an email address 'minoralert@training.safermarch.com' and a status of 'Minor'. A callout box with the text 'Click Activation' points to a button at the bottom of the table. At the bottom of the page, there is a footer with copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved.' and 'Version 5.6 | Patients'.

No.	Email	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	⋮
1	criticalalert@training.safermarch.com	---	Critical	Critical	Critical	Critical	Critical	
2	minoralert@training.safermarch.com	---	---	Minor	Minor	Minor	Minor	

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Slide notes

And **Activate** your changes.

Slide 115 - Slide 115

The screenshot shows the Zscaler Admin Portal interface. On the left, a sidebar menu includes options like Dashboard, Analytics, Policy, Administration, Activation (with a red notification badge), and Search. The main content area is titled 'GLOBAL CONFIGURATION' and contains a table with columns: Description, Patient 0 Alerts, Security Alerts, Manage Alerts, Comply Alerts, System Alerts, and an ellipsis column. A search bar at the top right has the placeholder 'Search...'. At the bottom left of the main area, there is a note: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. A large blue box highlights the 'Force Activate' checkbox in the 'CURRENTLY EDITING (1)' section. A callout bubble with the text 'Click Box' points to this highlighted area.

	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	
safemarch.com	---	Critical	Critical	Critical	Critical	Critical	
safemarch.com	---	---	Minor	Minor	Minor	Minor	

Slide notes

Slide 116 - Slide 116

The screenshot shows the 'Alerts' section of the ZCCA Admin Portal. At the top, there are three tabs: 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A message 'Activation Completed!' is displayed above the main table. Below the tabs is a search bar with the placeholder 'Search...' and a magnifying glass icon. A button labeled '+ Add Alert Subscription' is visible. The main area contains a table with the following data:

No.	Email	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	More
1	criticalalert@training.safemarch.com	---	Critical	Critical	Critical	Critical	Critical	
2	minoralert@training.safemarch.com	---	---	Minor	Minor	Minor	Minor	

At the bottom left, there is a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. On the right side, there is a blue circular icon with a white 'Z' and a small '0' inside.

Slide notes

Slide 117 - Slide 117

The screenshot shows the 'Alerts' section of the ZCCA Admin Portal. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'DEFINE ALERTS' (selected), 'PUBLISH ALERTS', and 'GLOBAL CONFIGURATION'. A sub-header 'Add Alert Subscription' is above a search bar. Below is a table with two rows of alert subscriptions:

No.	Email	Description	Patient 0 Alerts	Security Alerts	Manage Alerts	Comply Alerts	System Alerts	More
1	criticalalert@training.safemarch.com	---	Critical	Critical	Critical	Critical	Critical	
2	minoralert@training.safemarch.com	---	---	Minor	Minor	Minor	Minor	

At the bottom left, there's a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. A blue circular icon with a white 'Z' is at the bottom right.

Slide notes

Slide 118 - End-User Notifications

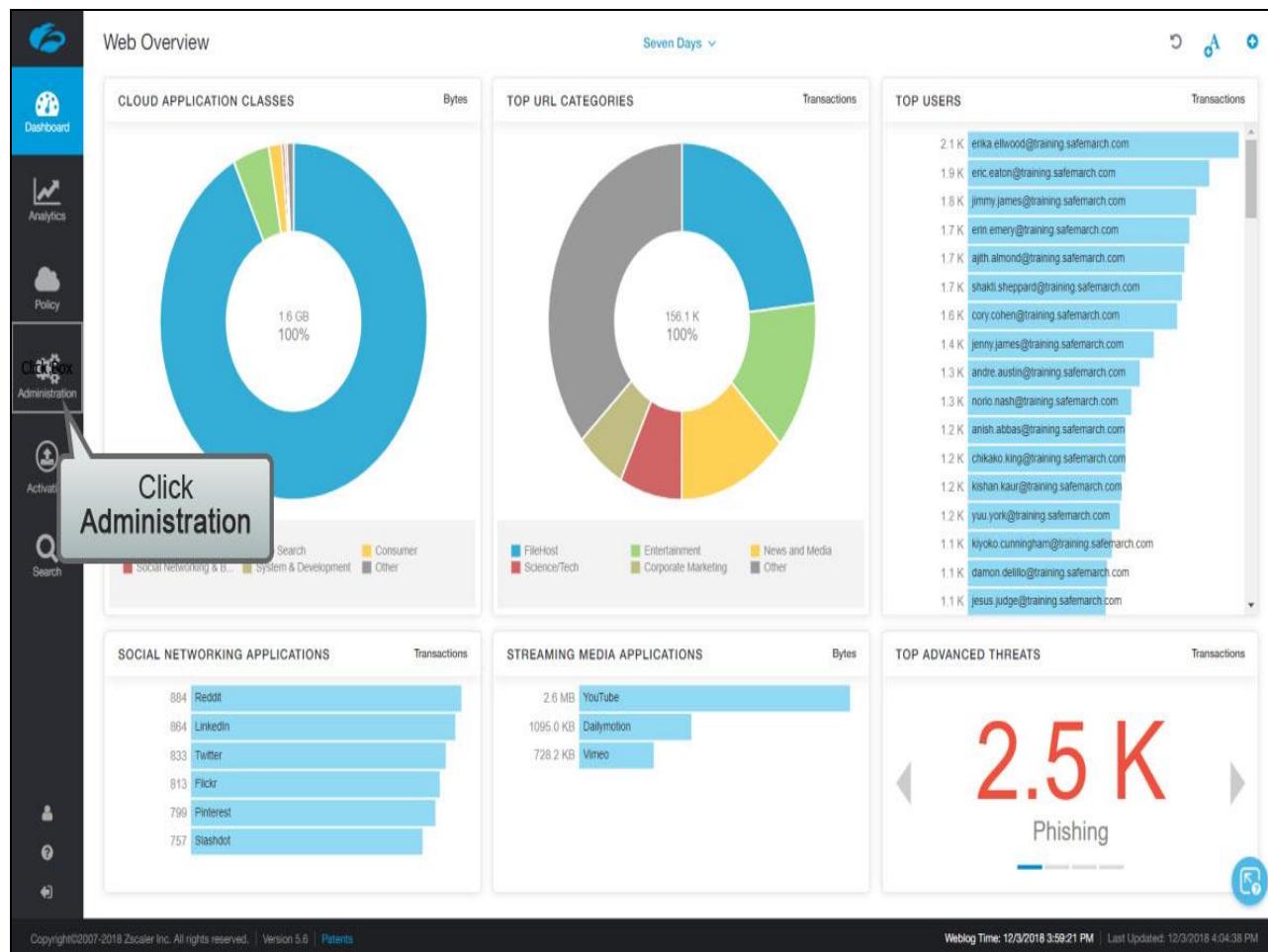


Managing End-User Notifications

Slide notes

Let's move on to End User notifications. These are the messages end users will see if their activity is blocked due to a policy violation.

Slide 119 - Slide 119



Slide notes

To create or edit End User Notifications go to **Administration**, ...

Slide 120 - Slide 120

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections:

- TOP URL CATEGORIES:** A donut chart showing traffic distribution across categories. The chart indicates 156.1 K total bytes and 100% completion. Legend: FileHost (blue), Science/Tech (red), Entertainment (green), Corporate Marketing (yellow), News and Media (orange), and Other (grey).
- TOP USERS:** A list of users ranked by transactions. The top user is erika.ellwood@training.safemarch.com with 2.1 K transactions.
- STREAMING MEDIA APPLICATIONS:** A bar chart showing bytes transferred for different media platforms. YouTube leads with 2.6 MB, followed by Dailymotion (1095.0 KB) and Vimeo (728.2 KB).
- TOP ADVANCED THREATS:** A large red number "2.5 K" indicating the count of phishing threats.

A callout box with the text "Click End User Notifications" points to the "End User Click Boxes" link in the URL Categories section of the sidebar.

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Slide notes

...then **End User Notifications**.

Slide 121 - Slide 121

End User Notifications

CONFIGURE NOTIFICATIONS

Notification Type

Default Click Box

Display Reason

Display Company Logo

Notification Message

Website blocked

ACCEPTABLE USE POLICY (AUP)

Show AUP

Never

Save Preview Template(s) Cancel

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Slide notes

Your first choice is whether to use the **Default** Zscaler notifications or if you want to create **Custom** messages.

Slide 122 - Slide 122

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'CONFIGURE NOTIFICATIONS' and contains the following sections:

- Notification Type:** A dropdown menu with three options: 'Default' (selected), 'Custom', and 'Click Box'. A callout box with the text 'Click Custom' points to the 'Custom' option.
- Display:** Two checkboxes: 'Display' (checked) and 'Display Company Logo' (unchecked).
- Notification Message:** A text input field containing 'Website blocked'.
- ACCEPTABLE USE POLICY (AUP):** A section with a dropdown menu set to 'Never'.
- Action Bar:** Buttons for 'Save', 'Preview Template(s)', and 'Cancel', along with a 'Help' icon.

At the bottom of the page, copyright information reads 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients' and a timestamp indicates 'Weblog Time: 12/3/2018 3:59:21 PM | Last Updated: 12/3/2018 4:04:38 PM'.

Slide notes

Slide 123 - Slide 123

End User Notifications

CONFIGURE NOTIFICATIONS

Notification Type

Custom Click Box

Redirect URL

ACCEPTABLE USE POLICY

Show AUP Never

URL CATEGORIZATION NOTIFICATIONS

URL Categorization

Security Violation

WEB DLP VIOLATION NOTIFICATIONS

Web DLP Violation

Save Preview Template(s) Cancel

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Slide notes

If you choose **Custom**, you will need to enter the URL of a web page that will tell the user why they are unable to access their site. The Zscaler system will append information about the violation to the URL so the custom page can display the reason the request was blocked and give the user information about how to resolve the situation.

Slide 124 - Slide 124

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'CONFIGURE NOTIFICATIONS' under 'Notification Type'. It lists three options: 'Custom' (selected), 'Default' (highlighted with a red box and a callout 'Click Default'), and 'Click Box'. Below this are sections for 'ACCEPTANCE', 'Show AUP' (set to 'Never'), 'URL CATEGORIZATION NOTIFICATIONS' (disabled), 'SECURITY VIOLATION NOTIFICATIONS' (disabled), and 'WEB DLP VIOLATION NOTIFICATIONS' (disabled). At the bottom are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a 'Help' icon.

Slide notes

For this exercise however, we will use the **Default** notifications.

Slide 125 - Slide 125

End User Notifications

CONFIGURE NOTIFICATIONS

Notification Type
Default

Display Reason

Display Company Name

Display Company Logo

Notification Message
Website blocked

ACCEPTABLE USE POLICY (AUP)

Show AUP
Never

Save Preview Template(s) Cancel

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Slide notes

You have options to display the **Reason** along with the **Company Name** and **Company Logo** which are taken from the Company Profile we set up previously. You can also add additional text if you wish.

Slide 126 - Slide 126

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main content area is titled 'CONFIGURE NOTIFICATIONS' under 'Notification Type' (set to 'Default'). It includes sections for 'Display Reason', 'Display Company Name', and 'Display Company Logo', each with a checked checkbox. Below these is a 'Notification Message' section containing a text input field with the placeholder 'Website blocked'. A callout bubble with the text 'Click in the Show AUP field' points to the 'Show AUP' dropdown menu. The dropdown menu shows two options: 'Never' (selected) and 'Click Box'. At the bottom of the page are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a refresh icon.

Slide notes

Moving down the page you can enable the display of an **ACCEPTABLE USE POLICY (AUP)**. You can select the frequency and then enter in the content of the policy itself. You can get as fancy as you want with HTML but JavaScript is not allowed.

Slide 127 - Slide 127

The screenshot shows the 'End User Notifications' configuration screen. On the left, a sidebar lists navigation options: Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main area is titled 'CONFIGURE NOTIFICATIONS' under 'Notification Type' set to 'Default'. It includes sections for 'Display Reason', 'Display Company Name', and 'Display Company Logo', each with a checked checkbox. Below is a 'Notification Message' box containing 'Website blocked'. At the bottom, the 'ACCEPTABLE USE POLICY (AUP)' section has a dropdown menu for 'Show AUP' with options: Never, Once Per Session, Daily, Weekly, and Once Per Logon. The 'Once Per Logon' option is highlighted with a gray callout box and the text 'Click Once Per Login'. The status bar at the bottom right shows 'Weblog Time: 12/3/2018 3:59:21 PM | Last Updated: 12/3/2018 4:04:38 PM'.

Slide notes

Slide 128 - Slide 128

End User Notifications

Display Company Name

Display Company Logo

Notification Message

Website blocked

ACCEPTABLE USE POLICY (AUP)

Show AUP Once Per Login

AUP Message (HTML)

Add an AUP Message (HTML) as required

Save Preview Template(s) Cancel

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Slide notes

Slide 129 - Slide 129

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main content area is titled 'End User Notifications'.

Under 'ACCEPTABLE USE POLICY (AUP)', there is a dropdown menu 'Show AUP' set to 'Once Per Login'. Below it is a large empty box labeled 'AUP Message (HTML)'.

Under 'URL CATEGORIZATION NOTIFICATIONS', there is a section for 'URL Categorization' with a red box around it. It includes a toggle switch and an 'x' icon. Below it are sections for 'SECURITY VIOLATION NOTIFICATIONS' (with 'Security Violation') and 'WEB DLP VIOLATION NOTIFICATIONS' (with 'Web DLP Violation').

A callout box with a grey border and white text points to the 'URL Categorization' section, stating: 'Enable and configure NOTIFICATIONS as required for: URL Categorization, Security Violations, Web DLP Violations'.

At the bottom, there are three buttons: 'Save', 'Preview Template(s)', and 'Cancel'. A blue circular icon with a refresh symbol is located in the bottom right corner.

At the very bottom of the page, there is footer text: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients' and 'Weblog Time: 12/3/2018 3:59:21 PM | Last Updated: 12/3/2018 4:04:38 PM'.

Slide notes

The following sections are to allow your end users to submit their actions for review if they believed that their action was incorrectly blocked. For **URL** and **SECURITY** (and **WEB DLP**) **VIOLATIONS** you can have the requests sent to Zscaler or to a custom page created by your organization.

Slide 130 - Slide 130

The screenshot shows the 'End User Notifications' section of the Zscaler Admin Portal. On the left sidebar, under the 'Administration' tab, there are several icons: Dashboard, Analytics, Policy, Activation, and Search. The main content area is titled 'End User Notifications'.

ACCEPTABLE USE POLICY (AUP)

Show AUP: Once Per Login

AUP Message (HTML): A large empty text area for HTML code.

URL CATEGORIZATION NOTIFICATIONS

URL Categorization: A checkbox labeled 'Click Box' is checked. A callout bubble points to it with the text 'Click to enable URL Categorization notifications'.

WEB DLP VIOLATION NOTIFICATIONS

Web DLP Violation: A checkbox is unchecked.

Buttons at the bottom: Save, Preview Template(s), Cancel, and a blue circular icon with a checkmark.

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Slide notes

The following sections are to allow your end users to submit their actions for review if they believed that their action was incorrectly blocked. For **URL** and **SECURITY** (and **WEB DLP**) **VIOLATIONS** you can have the requests sent to Zscaler or to a custom page created by your organization.

Slide 131 - Slide 131

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "End User Notifications".

URL CATEGORIZATION NOTIFICATIONS:

- "URL Categorization" is turned on (green checkmark).
- "Submit To" options include "Security Cloud" (selected) and "Custom Location".
- "URL" is set to <http://foo.com>.
- "Notification Text" contains the placeholder: "If you believe you received this message in error, please click here to request a review of this site." A red box highlights this text area, and a callout bubble says: "Add a Notification Test message as required".

SECURITY VIOLATION NOTIFICATIONS:

- "Security Violation" is turned on (green checkmark). A red box highlights the "Click Box" button, and a callout bubble says: "Click to enable Security Violation notifications".
- "Save", "Preview Template(s)", and "Cancel" buttons are at the bottom.

At the bottom of the page, there is a footer with copyright information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients". On the right, it shows "Weblog Time: 12/3/2018 3:59:21 PM | Last Updated: 12/3/2018 4:04:38 PM".

Slide notes

The **Notification Text** message is what the end user will see in order to prompt them to request a review. If the request is sent to the **Security Cloud**, Zscaler will review the classification but not the policy decision. For example: The company has a policy to block access to gambling sites. An end user tries to access a site and the site is listed in the Gambling category and access is blocked by the no gambling policy.

If the end user requests a review and the Administrator has chosen to send the review to Zscaler by selecting the **Security Cloud** option here. Zscaler will review whether the site that the end user was trying to access is actually a gambling site. If the site is correctly classified as a gambling site, no action will be taken.

If the site has been misclassified Zscaler will update its URL database and remove the site from the gambling category. Zscaler will never decide whether the policy, in this case to block access to gambling sites, is correct or not. That decision is solely up to the company Administrators.

Slide 132 - Slide 132

End User Notifications

SECURITY VIOLATION NOTIFICATIONS

Security Violation

Submit To Security Cloud Custom Location

URL

Notification Text
Click to request security review.

Add a Notification Test message as required

WEB DLP VIOLATION NOTIFICATIONS

Web DLP Violation Click Box

Click to enable Web DLP Violation notifications

Save Preview Template(s) Cancel

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Slide notes

Slide 133 - Slide 133

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, a sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'WEB DLP VIOLATION NOTIFICATIONS' under 'Web DLP Violation'. It includes fields for 'Submit To' (Custom Location), 'URL' (http://foo.com), and 'Notification Text' (Click to request policy review). A red box highlights the 'Notification Text' input field. A callout bubble contains the text 'Add a Notification Test message as required'. Below this is the 'CAUTION NOTIFICATION' section, which includes 'Caution Interval' (5 Minutes), 'Enable Caution Per Domain' (unchecked), and 'Caution Text' (empty). A grey box highlights the 'Scroll down...' button. At the bottom, there are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a refresh icon.

Slide notes

Slide 134 - Slide 134

End User Notifications

CAUTION NOTIFICATION

Caution Interval
5 Minutes

Enable Caution Per Domain

Caution Text
Proceeding to visit the site may violate your company policy. Press the "Continue" button to access the site anyway or press the "Back" button on your browser to go back

IT SUPPORT

Email
support@training.safemarch.com

Phone
+91-9000000000

Policy Link
<http://training.safemarch.com/policy.html>

Save Preview Template(s) Cancel

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Slide notes

The next section on this page is used for the **Caution** policy action. When creating a policy, you can choose to **Block** an action or **Caution** it. If you choose **Caution**, then a notification will be displayed to the user with the Text you enter here. The user can then click through the Caution screen and will be able to visit the site.

Slide 135 - Slide 135

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a title "End User Notifications". Under "CAUTION NOTIFICATION", there is a "Caution Interval" dropdown set to "5 Minutes" with a "Click Box" option highlighted by a red arrow. A "Caution Text" field contains the placeholder "Click in the Caution Interval field". Below this, a note says "Proceeding to the site will automatically accept the caution policy. Click the "Continue" button to access the site anyway or press the "Back" button on your browser to go back." Under "IT SUPPORT", there are fields for "Email" (support@training.safemarch.com), "Phone" (+91-9000000000), and "Policy Link" (<http://training.safemarch.com/policy.html>). At the bottom, there are "Save", "Preview Template(s)", and "Cancel" buttons, along with a "Help" icon.

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Slide notes

Slide 136 - Slide 136

End User Notifications

CAUTION NOTIFICATION

Caution Interval

- Minutes
- 5 Minutes
- 15 minutes
- 1 hour
- 1 Day
- 2 Days

Select a suitable Caution Interval

IT SUPPORT

Email
support@training.safemarch.com

Phone
+91-9000000000

Policy Link
http://training.safemarch.com/policy.html

Save Preview Template(s) Cancel

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Slide notes

In addition to entering the **Caution Text** you can specify a time interval after which the user will need to click-through the caution message again.

Slide 137 - Slide 137

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has two sections: 'CAUTION NOTIFICATION' and 'IT SUPPORT'. The 'IT SUPPORT' section is highlighted with a red box and contains fields for Email (support@training.safemarch.com), Phone (+91-9000000000), and Policy Link (<http://training.safemarch.com/policy.html>). A callout bubble points to this section with the text 'Configure IT SUPPORT information as necessary'. At the bottom, there are 'Save', 'Preview Template(s)', and 'Cancel' buttons.

Slide notes

The next section allows you to enter contact information in case the user has questions as to why their action was blocked.

Slide 138 - Slide 138

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a title "End User Notifications". Under "CAUTION NOTIFICATION", there is a "Caution Interval" dropdown set to "1 Day" and a checked checkbox for "Enable Caution Per Domain". Below that is a "Caution Text" section containing a placeholder message about company policy. Under "IT SUPPORT", there are fields for "Email" (support@training.safemarch.com) and "Phone" (+91-9000000000). A "Policy Link" field contains a URL. At the bottom, there are buttons for "Click Box", "Preview Template(s)", and "Cancel", with a large "Click Save" button highlighted by a callout arrow.

Slide notes

Click **Save** when you are finished, ...

Slide 139 - Slide 139

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a header 'End User Notifications' with a message 'All changes have been saved.' and a close button. A sub-header 'CONFIGURE NOTIFICATIONS' is followed by 'Notification Type' set to 'Default'. Under 'Display Reason', 'Display Company Name', and 'Display Company Logo' are checked. In the 'Notification Message' section, 'Website blocked' is listed. Below this is the 'ACCEPTABLE USE POLICY (AUP)' section, where 'Show AUP' is set to 'Never'. At the bottom are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a help icon.

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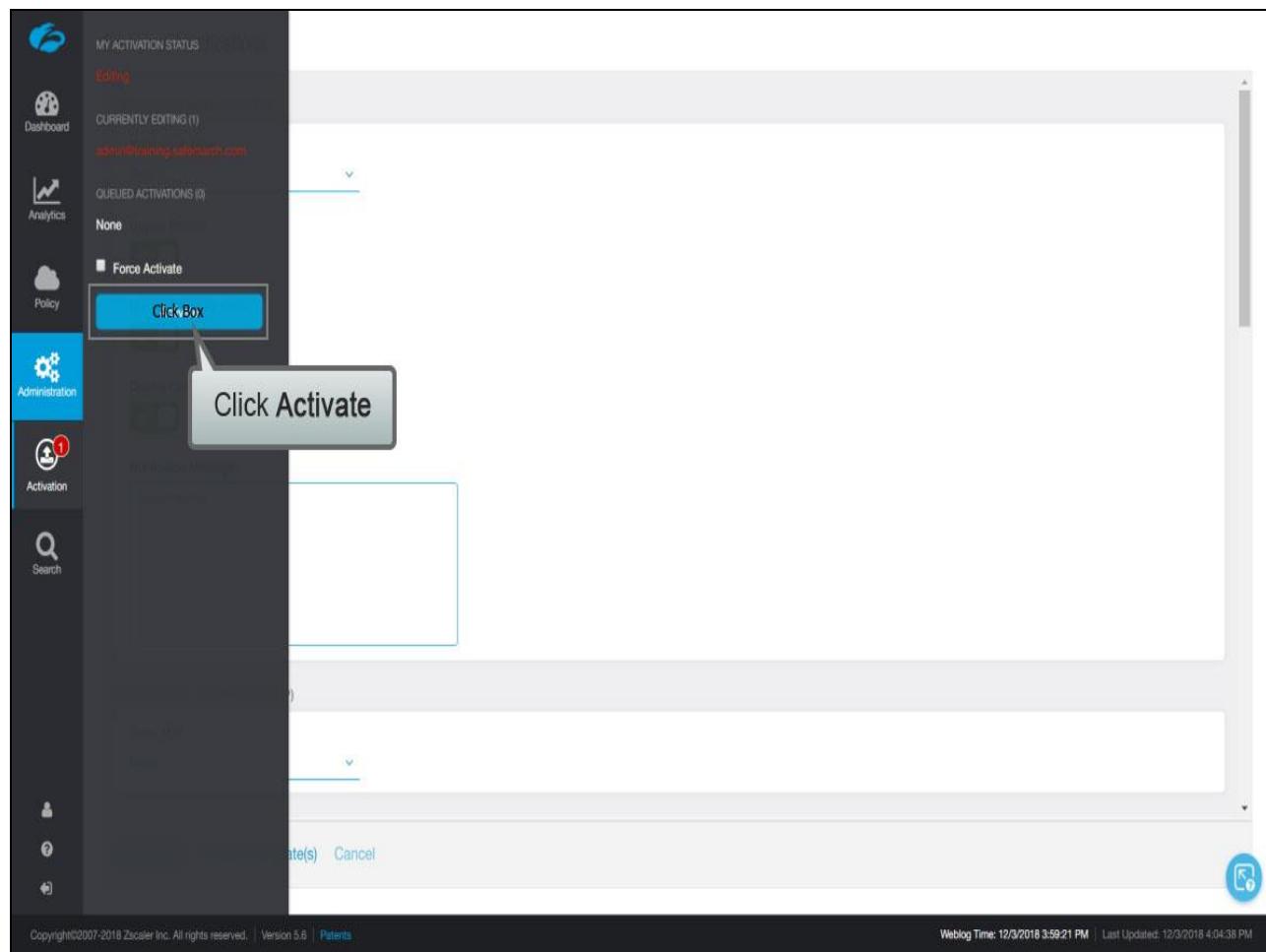
Slide notes

Slide 140 - Slide 140

The screenshot shows the 'End User Notifications' configuration screen in the Zscaler Admin Portal. On the left, there's a navigation sidebar with icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), Activation, and Search. The main area has a title 'End User Notifications' and a sub-section 'CONFIGURE NOTIFICATIONS'. It includes fields for 'Notification Type' (set to 'Default'), 'Display Reason' (checked), 'Display Company Name' (checked), 'Display Company Logo' (checked), and a 'Notification Message' box containing 'Website blocked'. Below this is a section for 'ACCEPTABLE USE POLICY (AUP)' with a 'Show AUP' dropdown set to 'Never'. At the bottom are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a 'Help' icon. A large, semi-transparent rectangular box highlights the 'Click Activation' button at the bottom of the main configuration area.

Slide notes

...and **Activate** your changes.

Slide 141 - Slide 141**Slide notes**

Slide 142 - Slide 142

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a header 'Activation Completed!' with a close button. It contains sections for 'CONFIGURE NOTIFICATIONS' (Notification Type set to 'Default'), 'DISPLAY REASONS' (checkbox checked), 'DISPLAY COMPANY NAME' (checkbox checked), 'DISPLAY COMPANY LOGO' (checkbox checked), and a 'NOTIFICATION MESSAGE' box containing 'Website blocked'. Below this is an 'ACCEPTABLE USE POLICY (AUP)' section with a dropdown menu set to 'Never'. At the bottom are 'Save', 'Preview Template(s)', and 'Cancel' buttons, along with a refresh icon.

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Slide notes

Slide 143 - Slide 143

The screenshot shows the 'End User Notifications' configuration screen in the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'CONFIGURE NOTIFICATIONS' under 'Notification Type' (set to 'Default'). It includes sections for 'Display Reason', 'Display Company Name', and 'Display Company Logo', each with a checked checkbox. Below these is a 'Notification Message' section containing a text input field with the placeholder 'Website blocked'. At the bottom, there's an 'ACCEPTABLE USE POLICY' section with a dropdown set to 'Never' and a 'Show AUP' checkbox. A large callout box with a blue border and white text points to the 'Preview Template(s)' button in the footer, which is highlighted with a red box. The footer also contains 'Save', 'Cancel', and a refresh icon.

Slide notes

Now that you have gone through the end user notification configuration process you can preview the messages you created that your end users will see should they violate one of your configured policies. Click the **Preview Template(s)** button.

Slide 144 - Slide 144

End User Notifications

CAUTION NOTIFICATION

Caution Interval: 1 Day

Enable Caution Per Domain:

Caution Text:

Proceeding to visit the site may violate your company's acceptable use policy. Click "Continue" to access the site anyway or press the back button on your browser to go back.

IT SUPPORT

Email: support@training.safemarch.com

Phone: +91-9000000000

Policy Link: <http://training.safemarch.com/policy.html>

Save Preview Template(s) Cancel

Acceptable Use Policy (AUP) Agreement

Please read the Policy Terms below and click "I Accept" to proceed.

I Accept

Need help? Contact our support team at +91-9000000000, support@training.safemarch.com

Click the arrows to scroll through the sample notification messages

Click Box

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Slide notes

Click the right arrow to scroll through the various notifications.

Slide 145 - Slide 145

End User Notifications

CAUTION NOTIFICATION

Caution Interval: 1 Day

Enable Caution Per Domain:

Caution Text:

Proceeding to visit the site may violate your company policy. Press the "Continue" button to access the site anyway or press the "Back" button on your browser to go back.

Caution

Safemarch

Are you sure you want to visit this site?

You tried to visit: <http://foo.com>

This site is categorized as **Streaming Media**

Proceeding to visit the site may violate your company policy. Press the "Continue" button to access the site anyway or press the "Back" button on your browser to go back.

Continue

Need help? Contact our support team at +91-9000000000, support@zscaler.com

Save Preview Template(s) Cancel

Click the arrows to scroll through the sample notification messages

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Slide notes

Slide 146 - Slide 146

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled "End User Notifications". It has sections for "CAUTION NOTIFICATION" (with "Caution Interval" set to 1 Day and "Enable Caution Per Domain" checked) and "IT SUPPORT" (with contact information for Email, Phone, and Policy Link). A modal window titled "Deny Security" from "SafeMarch" is displayed, showing a red-bordered box containing a message about a security threat. To the right of the modal, a callout bubble says "Click the arrows to scroll through the sample notification messages". At the bottom of the modal, there are "Save", "Preview Template(s)", and "Cancel" buttons.

Slide notes

Slide 147 - Slide 147

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled "End User Notifications" under "CAUTION NOTIFICATION". It includes settings for "Caution Interval" (set to 1 Day), "Enable Caution Per Domain" (checked), and "Caution Text" which reads: "Proceeding to visit the site may violate your company's policy. Click 'Continue' button to access the site anyway or press 'Back' button on your browser to go back." A "Deny DLP" modal window is displayed in the center. The modal has a blue header bar with the "Deny DLP" title and a close button. It features the SafeMarch logo at the top. The main content of the modal says: "Sorry, posting content to this website is not allowed." Below this, it says "Website blocked" and "Violates Compliance Category: CC". It also states "You tried to visit: http://foo.com". There are links to "Click to request policy review.", "See our Internet use policy.", and "Need help? Contact our support team at +91-9000000000, support@safe-march.com". A callout bubble with the text "Click the arrows to scroll through the sample notification messages" points to the left and right scroll arrows located on the right side of the modal. At the bottom of the modal, there are "Save", "Preview Template(s)", and "Cancel" buttons. The footer of the page includes copyright information: "Copyright © 2018 Zscaler Inc. All rights reserved." and "Version 5.6 | Policies". It also shows "Weblog Time: 12/3/2018 3:59:21 PM | Last Updated: 12/3/2018 4:04:38 PM".

Slide notes

Slide 148 - Slide 148

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "End User Notifications" under "CAUTION NOTIFICATION". It includes settings for "Caution Interval" (set to 1 Day) and "Enable Caution Per Domain" (checkbox checked). A "Caution Text" section contains the message: "Proceeding to visit the site may violate your company's policy. Click 'Continue' button to access the site anyway or press the 'Back' button on your browser to go back." Below this is a "Deny URL Category" section with a "Click Box" highlighted by a blue arrow. A callout bubble points to this box with the text "Click to close the sample notification messages". The central part of the screen displays a sample notification message from "SafeMarch" with the following content:

Sorry, you don't have permission to visit this site.

Website blocked
Not Allowed to browse **News and Media** Category
You tried to visit: <http://foo.com>

If you believe you received this message in error, please click here to request a review of this site.
[See our Internet use policy.](#)

Need help? Contact our support team at +91-9000000000; support@training.safemarch.com

zscaler Your organization has selected Zscaler to protect you from internet threats.

At the bottom, there are buttons for "Save", "Preview Template(s)", and "Cancel".

Slide notes

Slide 149 - Slide 149

The screenshot shows the 'End User Notifications' configuration page in the Zscaler Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area has a title 'End User Notifications' and a sub-section 'CONFIGURE NOTIFICATIONS'. Under 'Notification Type', 'Default' is selected. Under 'Display Reason', 'Display Company Name' and 'Display Company Logo' are checked. Under 'Notification Message', there is a text box containing 'Website blocked'. Below this is a section for 'ACCEPTABLE USE POLICY (AUP)'. Under 'Show AUP', 'Never' is selected. At the bottom are buttons for 'Save', 'Preview Template(s)', and 'Cancel', along with a 'Help' icon.

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Slide notes

Slide 150 - Creating a Policy Backup and Restore Point

Creating a Policy Backup and Restore Point

Slide notes

In this section we will cover backing up and restoring policies.

Slide 151 - Slide 151



Slide notes

The backup and restore process here is not used in a disaster recovery sense where you end up with a back-up of your configuration that you store somewhere. It is used as a snapshot system, where you can make a backup of your configuration before making changes so if there is a logic error or other problem with your changes you can roll back to your previous configuration by restoring that backup.

To create a backup, go to **Administration**, ...

Slide 152 - Slide 152

The screenshot shows the Zscaler Admin Portal interface. On the left is a navigation sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is divided into several sections:

- TOP URL CATEGORIES:** A donut chart showing traffic distribution across categories. The chart is 100% complete at 165.6 K bytes. Categories include FileHost, Science/Tech (blue), Entertainment (green), Corporate Marketing (yellow), News and Media (red), and Other (grey).
- TOP USERS:** A list of users ranked by transactions. The top user is erin.emery@training.safemarch.com with 2.2 K transactions.
- STREAMING MEDIA APPLICATIONS:** A bar chart showing bandwidth usage for YouTube, Dailymotion, and Vimeo.
- TOP ADVANCED THREATS:** A section featuring a large red '2.6 K' and the word 'Phishing'.

A callout box with the text 'Click Backup & Restore' points to the bottom-left corner of the main content area, where the 'Backup & Restore' button is located.

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Slide notes

...then **Backup and Restore**.

Slide 153 - Slide 153

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Backup & Restore". It features a search bar at the top right with a magnifying glass icon. Below the search bar is a table with columns: No., Restores Point Name, Description, Created By, and Created On. A message "No matching items found" is displayed below the table. At the bottom of the table is a "Click Add Restore Point" button, which is highlighted with a gray callout box and an arrow pointing to it from the left. The footer of the page includes copyright information ("Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients") and a timestamp ("Weblog Time: 12/3/2018 5:46:56 PM | Last Updated: 12/3/2018 5:49:37 PM").

Slide notes

Next click **Add Restore Point**.

Slide 154 - Slide 154

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Backup & Restore'. At the top, there's a button labeled '+ Add Restore Point' and a search bar. Below that is a table with columns: No., Restore Point Name, Description, Created By, and Created On. A message 'No matching items found' is displayed. A modal window titled 'Add Restore Point' is overlaid on the page. It has fields for 'Restore Point Name' and 'Description', both of which are currently empty. A large text box in the center of the modal contains the instruction 'Type Baseline then hit enter'. At the bottom of the modal are 'Save' and 'Cancel' buttons. At the very bottom of the screen, there's some footer text: 'Copyright © 2018 Zimbra Inc. All rights reserved | Version 5.6 | Policies' and 'Weblog Time: 12/3/2018 5:46:58 PM | Last Updated: 12/3/2018 5:49:37 PM'.

Slide notes

And enter a **Restore Point Name** and **Description** for your backup.

Slide 155 - Slide 155

The screenshot shows the Zimbra Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Backup & Restore'. At the top, there's a search bar and a link to 'Add Restore Point'. Below that is a table with columns: No., Restore Point Name, Description, Created By, and Created On. A message 'No matching items found' is displayed. A modal window titled 'Add Restore Point' is overlaid on the page. It has a 'RESTORE POINT' header. Inside, there's a 'Restore Point Name' field containing 'Baseline' and a 'Description' field which is empty. At the bottom of the modal, there are two buttons: a blue 'Click Box' button and a 'Cancel' button. A grey callout bubble with the text 'Click Save' points to the 'Click Box' button.

Slide notes

Then click **Save**.

Slide 156 - Slide 156

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Backup & Restore" and displays a message "All changes have been saved." A table lists a single restore point named "Baseline". The table columns are No., Restore Point Name, Description, Created By, Created On, and a more options icon. A search bar is at the top right of the table area. At the bottom of the screen, there is a footer bar with copyright information and a timestamp.

No.	Restore Point Name	Description	Created By	Created On	⋮
1	Baseline	---	admin@training.safemarch.com	Monday, December 03, 2018 5:50:22 PM	

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Slide notes

Slide 157 - Slide 157

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Backup & Restore". It contains a table with one row of data:

No.	Restore Point Name	Description	Created By	Created On	Actions
1	Baseline	---	admin@training.safemarch.com	Monday, December 03, 2018 5:50:22 PM	 Click Box

A callout box with the text "Click the View icon" points to the "View" icon in the Actions column of the first row. At the bottom of the screen, there is a footer bar with copyright information and a refresh icon.

Slide notes

You can now view and/or restore this configuration by clicking the **View** icon on the right side of the backup line.

Slide 158 - Slide 158

Backup & Restore

No. Restore Point Name

1 Baseline

View Restore Point

RESTORE POINT

Restore Point Name
Baseline

Description

Created By
admin@training.safemarch.com

Created On
Monday, December 03, 2018 5:50:22 PM

Review RESTORE POINT details

Restore Policy View stored policies

Close Delete

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Slide notes

This will display the name and description you entered along with the date on which the backup was created.

Slide 159 - Slide 159

The screenshot shows the Zimbra Admin Portal's 'Backup & Restore' section. A modal window titled 'View Restore Point' is displayed, showing a single restore point named 'Baseline'. The modal includes fields for 'Restore Point Name' (Baseline), 'Description' (empty), 'Created By' (admin@training.safemarch.com), and 'Created On' (Monday, December 03, 2018 5:50:22 PM). At the bottom of the modal, there are buttons for 'Restore Policy', 'View Click Policies' (which is highlighted with a callout bubble), and 'Delete'.

Slide notes

At this point you can click on the **View Stored Policies** button to view the policies contained in the backup.

Slide 160 - Slide 160

The screenshot shows the 'Stored Policies' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area lists various policies under 'Stored Policies': Firewall Control, DNS Control, FTP Control, Mobile Malware Protection, Mobile App Store Control, Advanced Threat Protection, File Type Control, SSL Inspection, URL & Cloud App Control, Malware Protection, Sandbox, Browser Control, Bandwidth Control, and Data Loss Prevention. A callout box with a blue arrow points to the 'URL & Cloud App Control' policy, which is highlighted with a light gray background. The callout box contains the text 'Click to expand URL & Cloud App Control policy'. At the bottom of the page, there is a footer with copyright information and a timestamp.

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Slide notes

Go ahead and take a look at the **URL and Cloud App Control** policy to see what is stored within.

Slide 161 - Slide 161

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a header with 'Stored Policies' and buttons for 'Expand All' and 'Collapse All'. A callout box with the text 'Click Back' points to the back button in the top navigation bar. Below this, there is a list of policy categories: Firewall, DNS Control, FTP Control, Mobile Malware Protection, Mobile App Store Control, Advanced Threat Protection, File Type Control, SSL Inspection, and URL & Cloud App Control. Under 'URL & Cloud App Control', there is a table titled 'URL FILTERING POLICY' showing two entries:

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description	More
1	7	URL_Filtering_2	URL_CATEGORIES Drugs; Other Illegal or Questionable; Copyright Infringement; ...	Caution		
2	7	URL_Filtering_1	URL_CATEGORIES Other Adult Material; Adult Themes; Lingerie/Bikini; Nudity; P...	Block		

At the bottom, there is a section for 'Malware Protection' with a refresh icon. The footer contains copyright information and a timestamp.

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Slide notes

After reviewing the policies, you can click **Back** to go back to the list of Backups.

Slide 162 - Slide 162

The screenshot shows the 'Backup & Restore' section of the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a table with one row of data:

No.	Restore Point Name	Description	Created By	Created On	Actions
1	Baseline	---	admin@training.safemarch.com	Monday, December 03, 2018 5:50:22 PM	 Click Box

A callout box with the text 'Click the View icon' points to the small blue square icon in the 'Actions' column next to the 'Baseline' entry. At the bottom of the screen, there are copyright and system status messages.

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Slide notes

If you wish to restore this backup click the **View** icon, ...

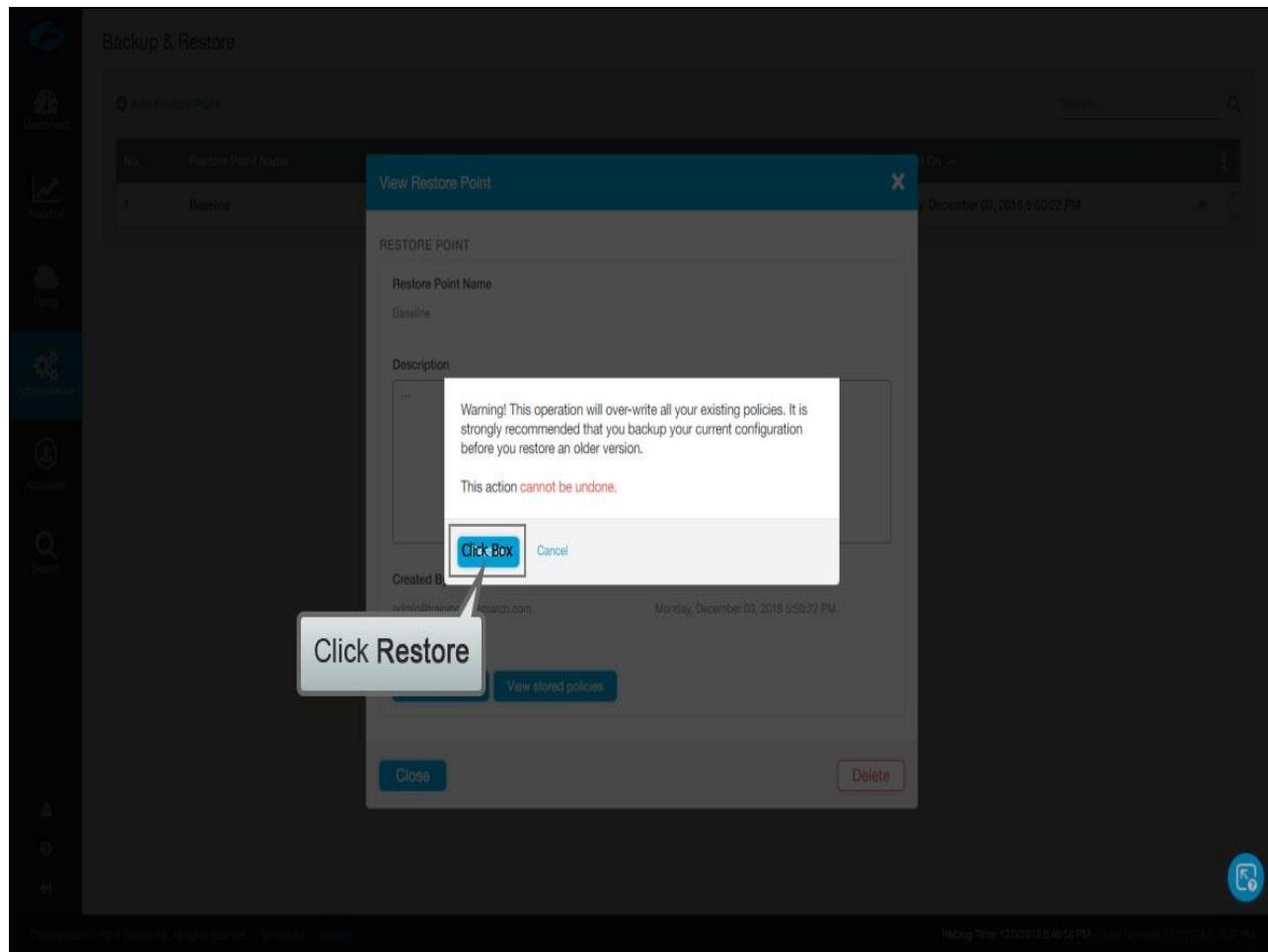
Slide 163 - Slide 163

The screenshot shows the Zimic Admin Portal's 'Backup & Restore' section. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area shows a list of restore points, with one named 'Baseline' selected. A modal window titled 'View Restore Point' is displayed, containing fields for 'Restore Point Name' (set to 'Baseline'), 'Description' (empty), 'Created By' (admin@training.safemarch.com), and 'Created On' (Monday, December 03, 2018 5:50:22 PM). At the bottom of the modal, there are two buttons: 'Click Box' (highlighted with a callout box) and 'View stored policies'. A red 'Delete' button is also visible. The status bar at the bottom indicates 'Weblog Time: 12/3/2018 5:46:58 PM | Last Updated: 12/3/2018 5:49:37 PM'.

Slide notes

...and then click **Restore Policy**.

Slide 164 - Slide 164



Slide notes

The system will display a warning and prompt you to confirm. The restored policies will take effect immediately and do not have to be activated.

Slide 165 - Slide 165

Backup & Restore

No. Restore Point Name

1 Baseline

View Restore Point

X

RESTORE POINT

Restore Point Name
Baseline

Description

Created By
admin@training.safemarch.com

Created On
Monday, December 03, 2018 5:50:22 PM

Restore Policy View stored policies

Click Box

Delete

Click Close

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Slide notes

Slide 166 - Slide 166

The policy configuration has been restored.

No.	Restore Point Name	Description	Created By	Created On	Actions
1	Baseline	---	admin@training.safemarch.com	Monday, December 03, 2018 5:50:22 PM	

Backup & Restore

Add Restore Point

Search...

Dashboard

Analytics

Policy

Administration

Activation

Search

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Slide notes

Slide 167 - Slide 167

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Backup & Restore". It features a table with one row of data:

No.	Restore Point Name	Description	Created By	Created On	Actions
1	Baseline	---	admin@training.safemarch.com	Monday, December 03, 2018 5:50:22 PM	

At the bottom of the main area, there is a footer bar with the text "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients" and "Weblog Time: 12/3/2018 5:46:56 PM | Last Updated: 12/3/2018 5:49:37 PM".

Slide notes

Slide 168 - Managing Admin Users**Slide notes**

Administrative users are granted access using a combination of an **Administrative Role** and a user-specific **Scope**. Let's take a look at how this works.

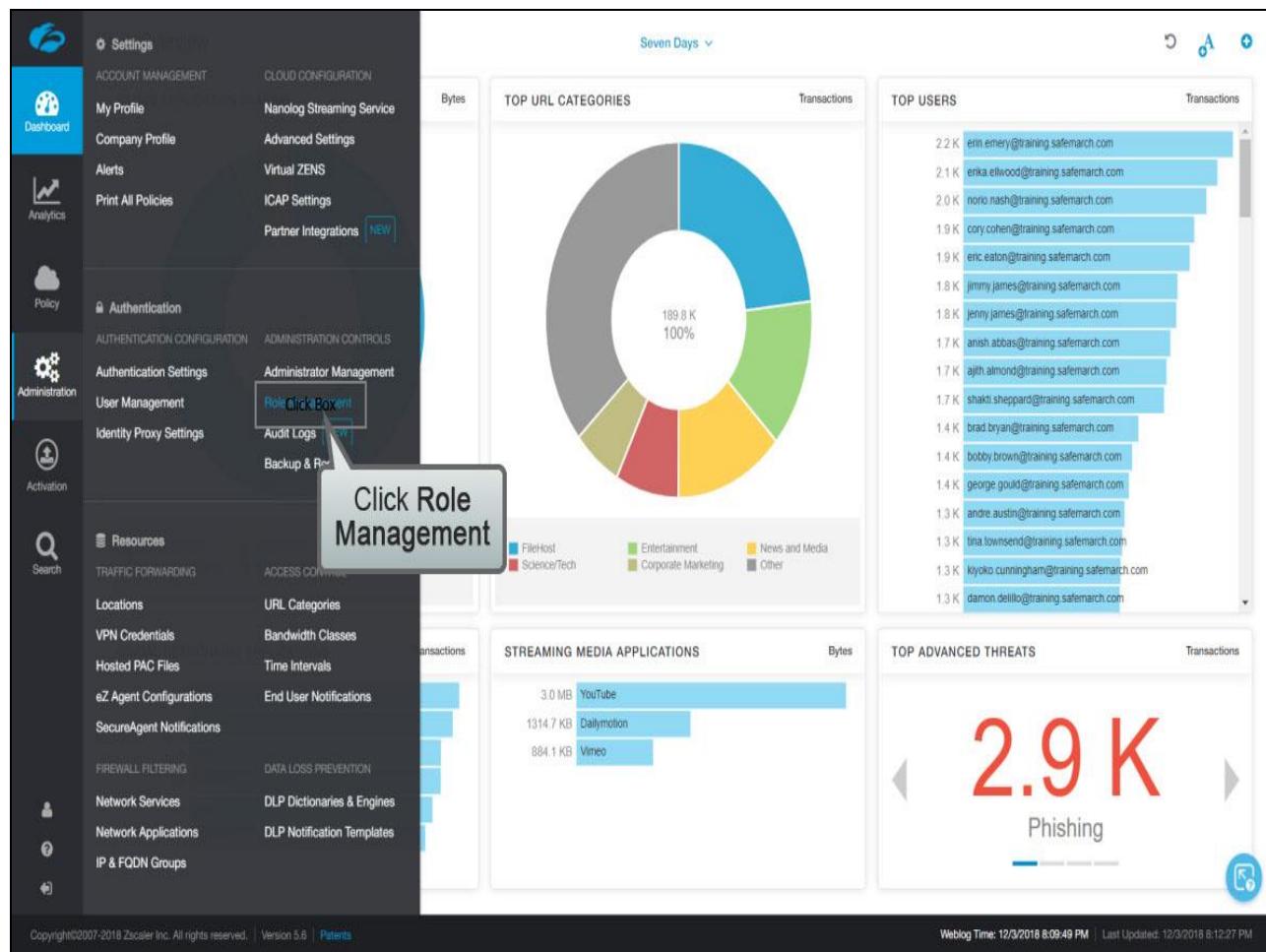
Slide 169 - Slide 169



Slide notes

Begin by clicking on **Administration**.

Slide 170 - Slide 170



Click Role Management

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with various navigation links: Dashboard, Analytics, Policy, Administration, Activation, Search, and Resources. Under Resources, there are sections for Locations, URL Categories, VPN Credentials, Hosted PAC Files, eZ Agent Configurations, SecureAgent Notifications, FIREWALL FILTERING, Network Services, Network Applications, and IP & FQDN Groups. In the center, there are four main dashboard cards: 'TOP URL CATEGORIES' (a donut chart showing 189.8 K transactions across FileHost, Science/Tech, Entertainment, Corporate Marketing, News and Media, and Other), 'TOP USERS' (a list of users with their transaction counts), 'STREAMING MEDIA APPLICATIONS' (a bar chart for YouTube, Dailymotion, and Vimeo), and 'TOP ADVANCED THREATS' (a large red '2.9 K' count for Phishing). A callout box highlights the 'Role Management' link in the Administrator Management section of the sidebar.

Slide notes

Let's first look at how roles and admin accounts interact. Click on **Role Management**, ...

Slide 171 - Slide 171

The screenshot shows the 'Role Management' section of the Zscaler Admin Portal. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a title 'Role Management' and two buttons: '+ Add Administrator Role' and '+ Add Partner Administrator Role'. A search bar with placeholder 'Search...' and a magnifying glass icon is at the top right. Below is a table with columns: No., Name (with a dropdown arrow), Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and three vertical dots. Two rows are listed:

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	⋮
1	sub-admin	1	Policy	Dashboard, Insights, Int...	Visible	Locations, VPN Credentials	Standard	
2	Super Admin	0	Administrators, Dashbo...	Insights	Visible	Advanced Settings, API Key Manage...	Standard	

At the bottom left, it says 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'. At the bottom right, it says 'Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM'.

Slide notes

...and you will see a list of **Administrator Roles**.

Slide 172 - Slide 172

Role Management

Add Administrator Role Add Partner Administrator Role

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	Actions
1	sub-admin	1	Policy	Dashboard, Insights, Int...	Visible	Locations, VPN Credentials	Standard	
2	Super Admin	0	Administrators, Dashbo...	Insights	Visible	Advanced Settings, API Key Manage...	Standard	

Click the View icon

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Slide notes

The first one you will see is the default **Super Admin**. Click on the **View** icon to the right to see what rights are granted by this role.

Slide 173 - Slide 173

The screenshot shows the Zimcore Admin Portal's Role Management section. A modal window titled "View Administrator Role" is displayed, showing the details for the "Super Admin" role. The modal has sections for "ADMINISTRATOR ROLE", "PERMISSIONS", and "FUNCTIONAL SCOPE". A callout box with the text "Scroll down..." points to the bottom of the modal, where there is more content that is currently not visible. The background shows a list of functional scopes.

Functional Scope	Type	Action
Logins, VPN Credentials	Standard	Edit
Advanced Settings, API Key Management	Standard	Edit

Slide notes

As you can see this user has full access to all areas of the system. Furthermore, you cannot edit the default **Super Admin** Role.

Slide 174 - Slide 174

The screenshot shows the Zscaler Admin Portal's Role Management section. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area shows a table of roles:

No.	Name	Type
1	sub-admin	1
2	Super Admin	0

A modal window titled "View Administrator Role" is open over the table. It contains sections for "FUNCTIONAL SCOPE" and "Access Control (Web and Mobile)". The "FUNCTIONAL SCOPE" section lists several items with their status (Enabled or Disabled):

- Advanced Settings: Data Loss Prevention (Enabled)
- Security: SSL Policy (Enabled)
- Virtual ZEN Configuration: Firewall & DNS (Enabled)
- NSS Configuration: Partner Integration (Enabled)

The "Access Control (Web and Mobile)" section is more detailed, showing nested enabled/disabled status for various sub-options under "Policy and Resource Management", "Custom URL Category Management", and "Override Existing Categories".

At the bottom right of the modal, there is a large button with the text "Scroll down...".

At the very bottom of the page, there is a footer bar with the text "Copyright © 2018 Zscaler Inc. All rights reserved | Version 5.6 | Policies" and "Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM".

Slide notes

Slide 175 - Slide 175

The screenshot shows the Zscaler Admin Portal's Role Management section. A modal window titled "View Administrator Role" is displayed, showing the configuration for the "Admin" role. The modal contains several sections with configuration details:

- Virtual ZEN Configuration:** Enabled
- Firewall & DNS:** Enabled
- NSS Configuration:** Enabled
- Partner Integration:** Enabled
- Access Control (Web and Mobile):** Enabled
- Traffic Forwarding:** Enabled
- Policy and Resource Management:** Enabled
- Locations:** Enabled
- Custom URL Category Management:** Enabled
- VPN Credentials:** Enabled
- Override Existing Categories:** Enabled
- Hosted PAC Files:** Enabled
- eZ Agent Configurations:** Enabled
- SecureAgent Notifications:** Enabled
- Authentication Configuration:** Enabled
- Authentication Settings:** Enabled
- User Management:** Enabled

A callout bubble with the text "Click Close" points to the close button at the bottom left of the modal. The footer of the portal shows copyright information and a timestamp.

Slide notes

Click **Close**.

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The screenshot shows the 'Role Management' section of the Zscaler Admin Portal. On the left, a vertical sidebar lists navigation options: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a table of roles with columns for No., Name, Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and Actions. Two rows are visible: Row 1 (Policy) has Full Access and View-Only Access both set to 'Dashboard, Insights, Int...', User Names as 'Visible', Functional Scope as 'Locations, VPN Credentials', and Type as 'Standard'. Row 2 (Administrators, Dashbo...) has Full Access as 'Administrators, Dashbo...', View-Only Access as 'Insights', User Names as 'Visible', Functional Scope as 'Advanced Settings, API Key Manage...', and Type as 'Standard'. At the top of the table, there are buttons for 'Add Click Box for Role' and 'Add Partner Administrator Role', and a search bar. A large callout box with the text 'Click Add Administrator Role' is overlaid on the 'Add Click Box for Role' button.

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	Actions
1	Policy		Dashboard, Insights, Int...	Visible		Locations, VPN Credentials	Standard	
2	Administrators, Dashbo...		Administrators, Dashbo...	Insights	Visible	Advanced Settings, API Key Manage...	Standard	

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Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM

Slide notes

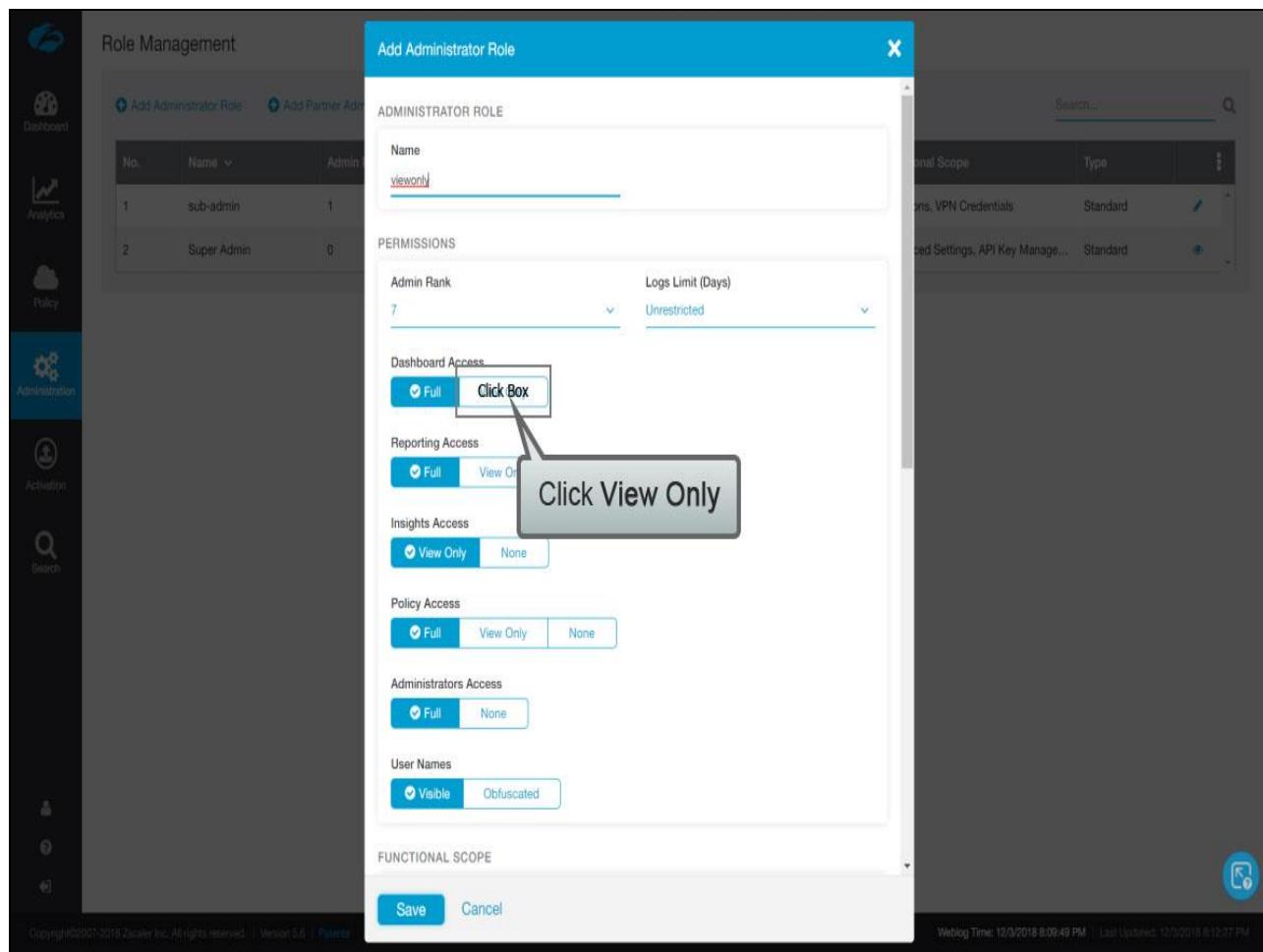
Let's create a **View-Only** role that could be used by a helpdesk person. Click on **Add Administrator Role**.

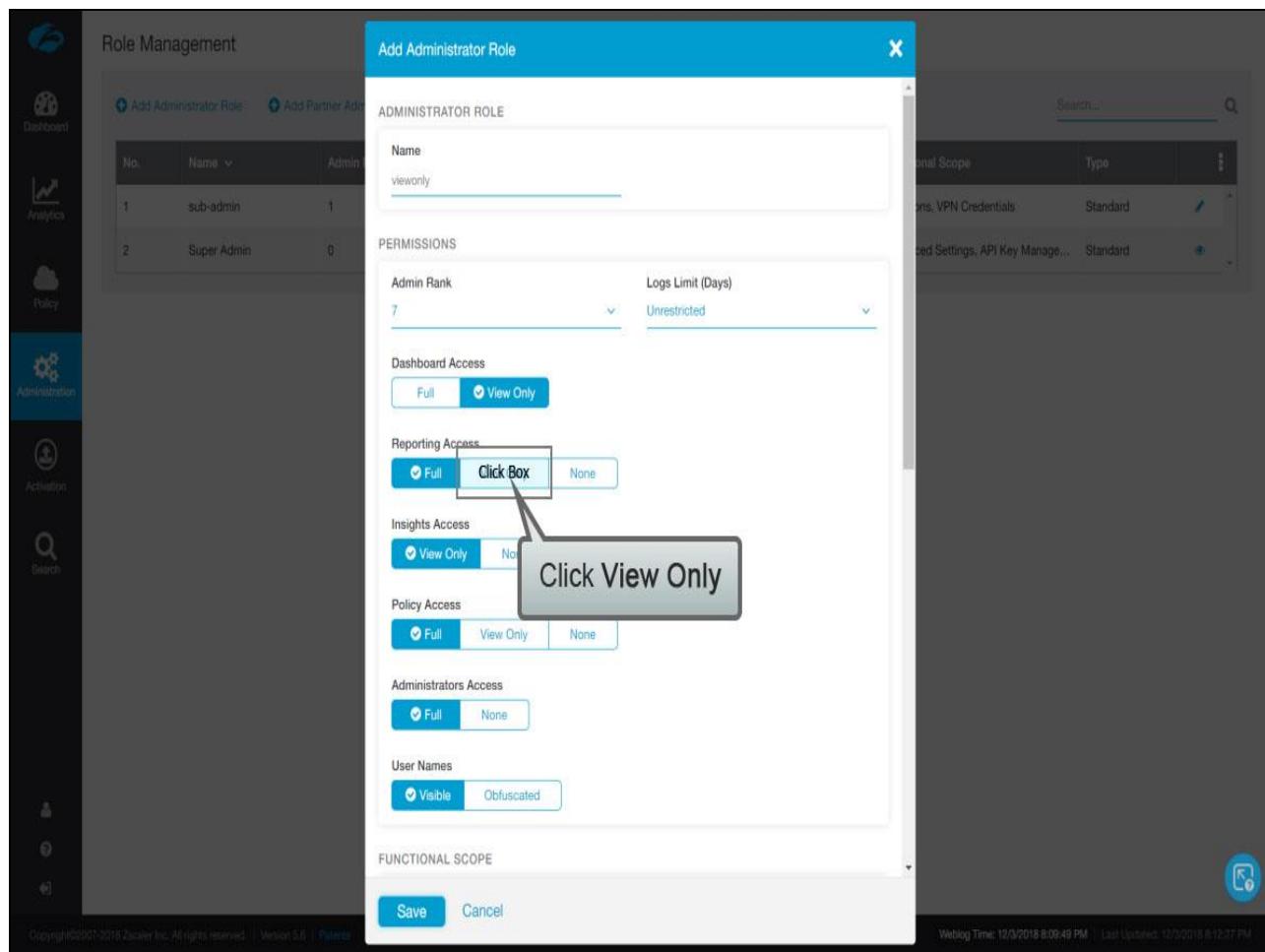
Slide 177 - Slide 177

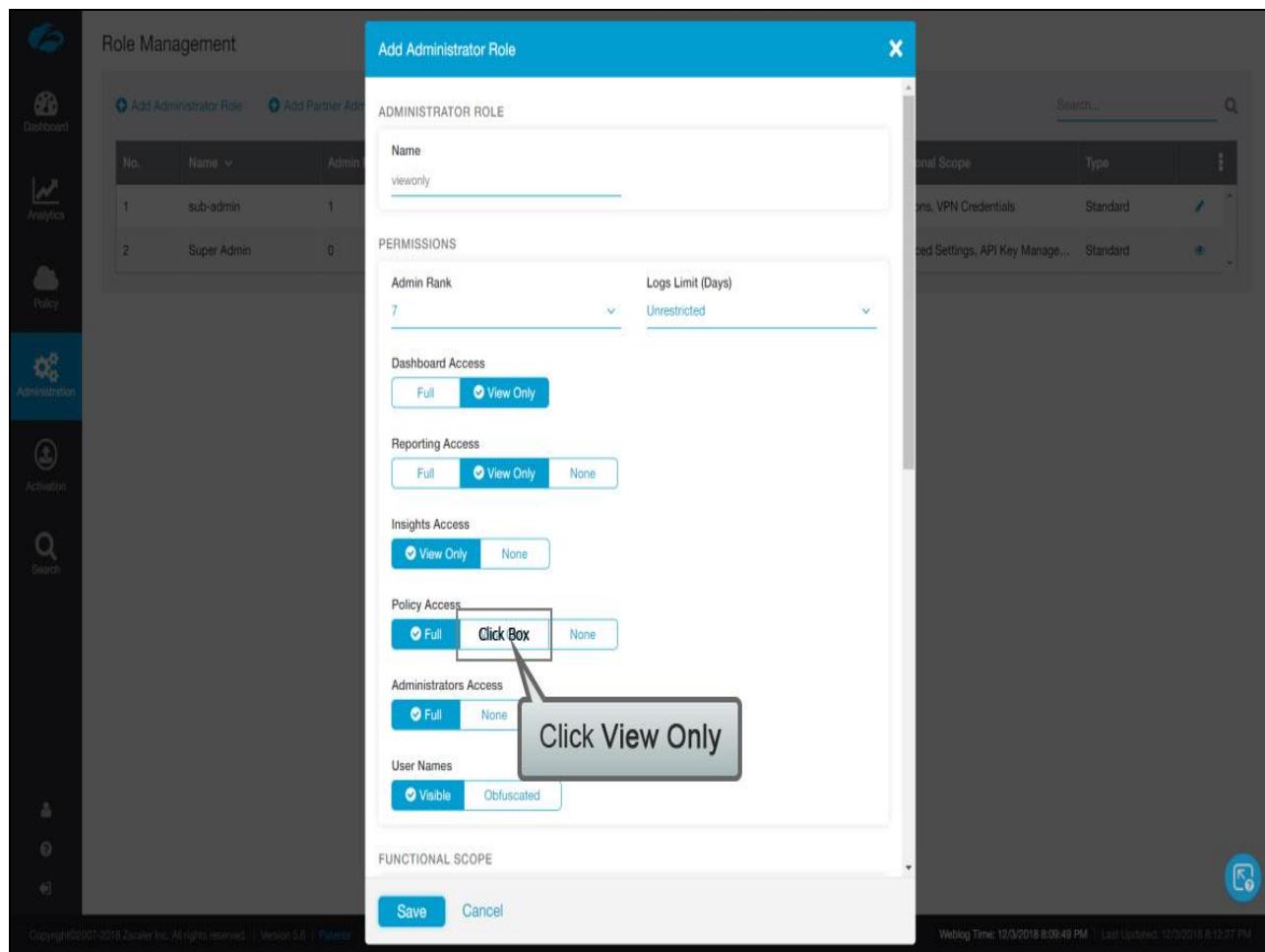
The screenshot shows the Zimbra Admin Portal's Role Management interface. A modal window titled "Add Administrator Role" is open. In the "ADMINISTRATOR ROLE" section, there is a text input field labeled "Name" with the placeholder text "Type viewonly then hit enter". Below this, there are sections for "PERMISSIONS", "FUNCTIONAL SCOPE", and "OTHER". Under "PERMISSIONS", there are several tabs: "Dashboard Access" (Full selected), "Reporting Access" (View Only selected), "Insights Access" (View Only selected), "Policy Access" (Full selected), and "Administrators Access" (Full selected). Under "FUNCTIONAL SCOPE", there are tabs for "User Names" (Visible selected) and "Obfuscated". At the bottom of the modal are "Save" and "Cancel" buttons.

Slide notes

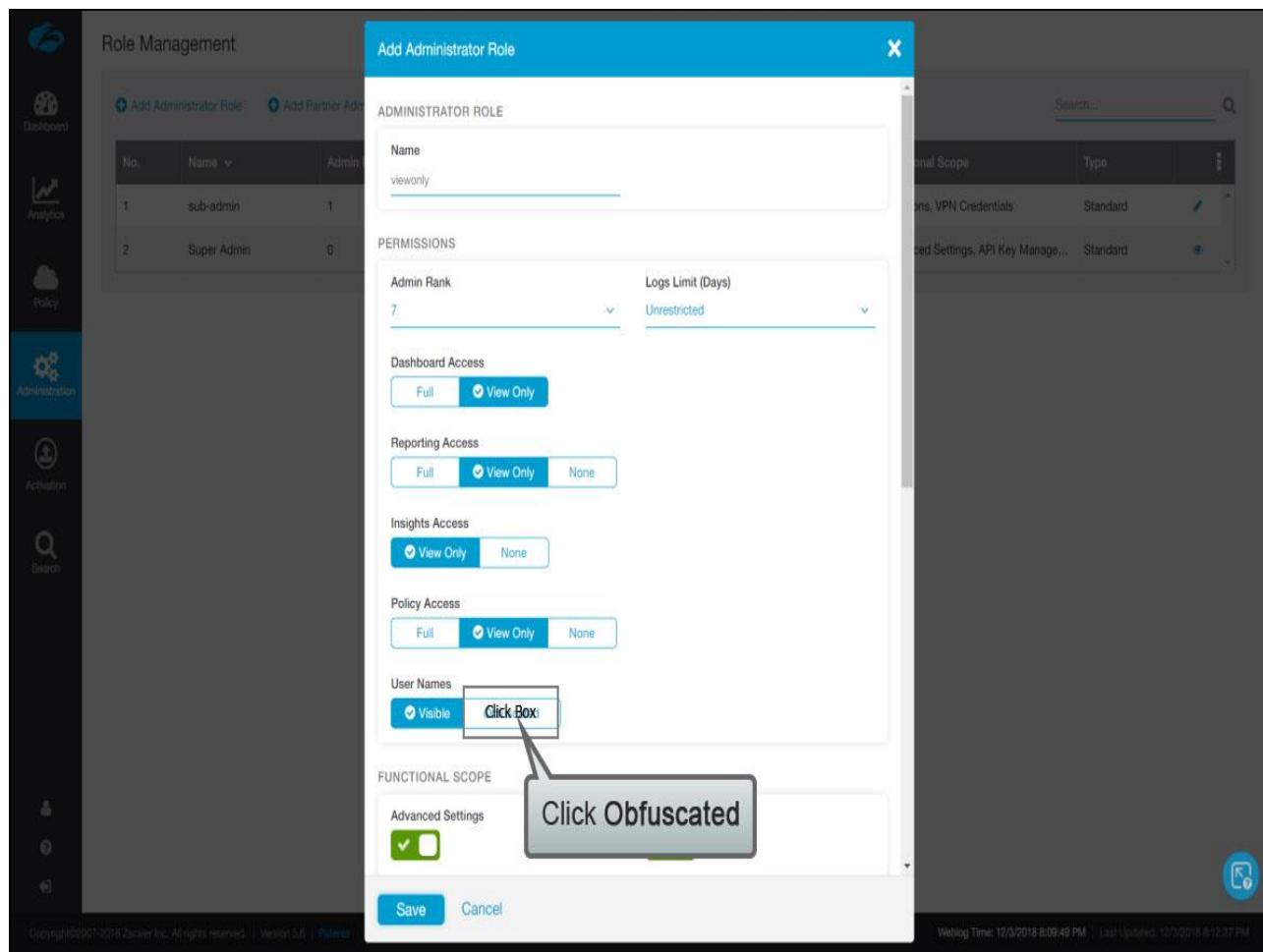
Name the role **View Only**. You will find that the defaults are pretty good for a view only account.

Slide 178 - Slide 178**Slide notes**

Slide 179 - Slide 179**Slide notes**

Slide 180 - Slide 180**Slide notes**

Slide 181 - Slide 181



Slide notes

One item to decide here, based on your organization's privacy policies, is whether you want to obfuscate (or hide) individual usernames from the admins. If you select to obfuscate then the admins using this role will not see usernames and will instead see an alphanumeric string in place of the username.

You can also further limit access to various functional areas within the Admin Portal UI. Notice that there is no mention of **Departments** or **Locations** in this screen. Those limitations are set in the user account.

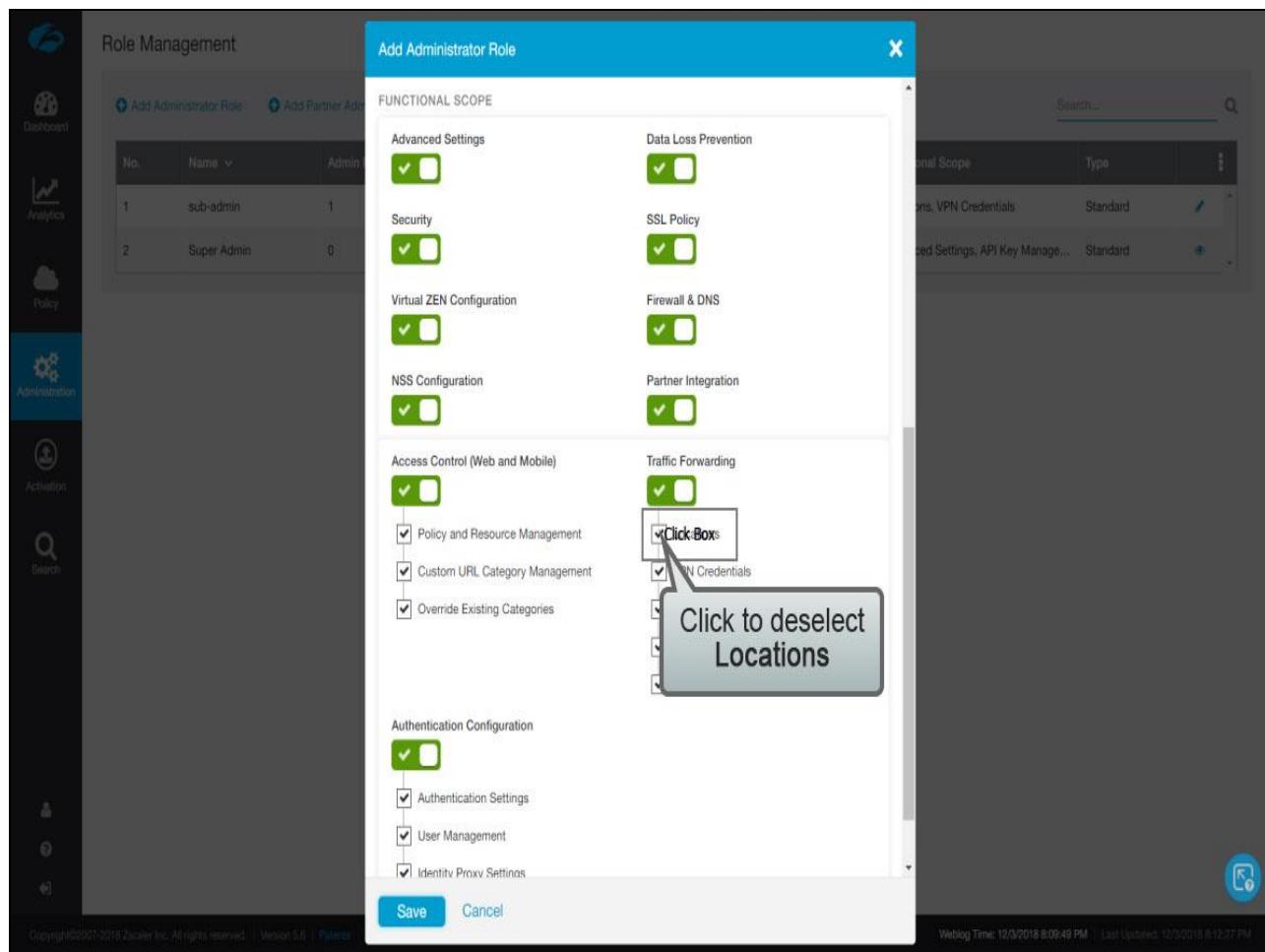
Click **Obfuscated** under User Names.

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The screenshot shows the Zimbra Admin Portal's Role Management interface. A modal window titled "Add Administrator Role" is open. In the "ADMINISTRATOR ROLE" section, the "Name" field is set to "viewonly". Under "PERMISSIONS", the "Admin Rank" is set to "7" and "Logs Limit (Days)" is set to "Unrestricted". The "Dashboard Access" section has three options: "Full", "View Only" (which is selected), and "None". Similarly, "Reporting Access" has "Full", "View Only" (selected), and "None". The "Insights Access" section also has "View Only" selected. In the "Policy Access" section, "View Only" is selected. Under "User Names", "Visible" is selected. In the "FUNCTIONAL SCOPE" section, both "Advanced Settings" and "Data Loss Prevention" have their checkboxes checked. At the bottom of the modal are "Save" and "Cancel" buttons. A callout bubble with the text "Scroll down..." points to the "Save" button. The background of the portal shows a list of existing administrator roles.

Slide notes

Slide 183 - Slide 183

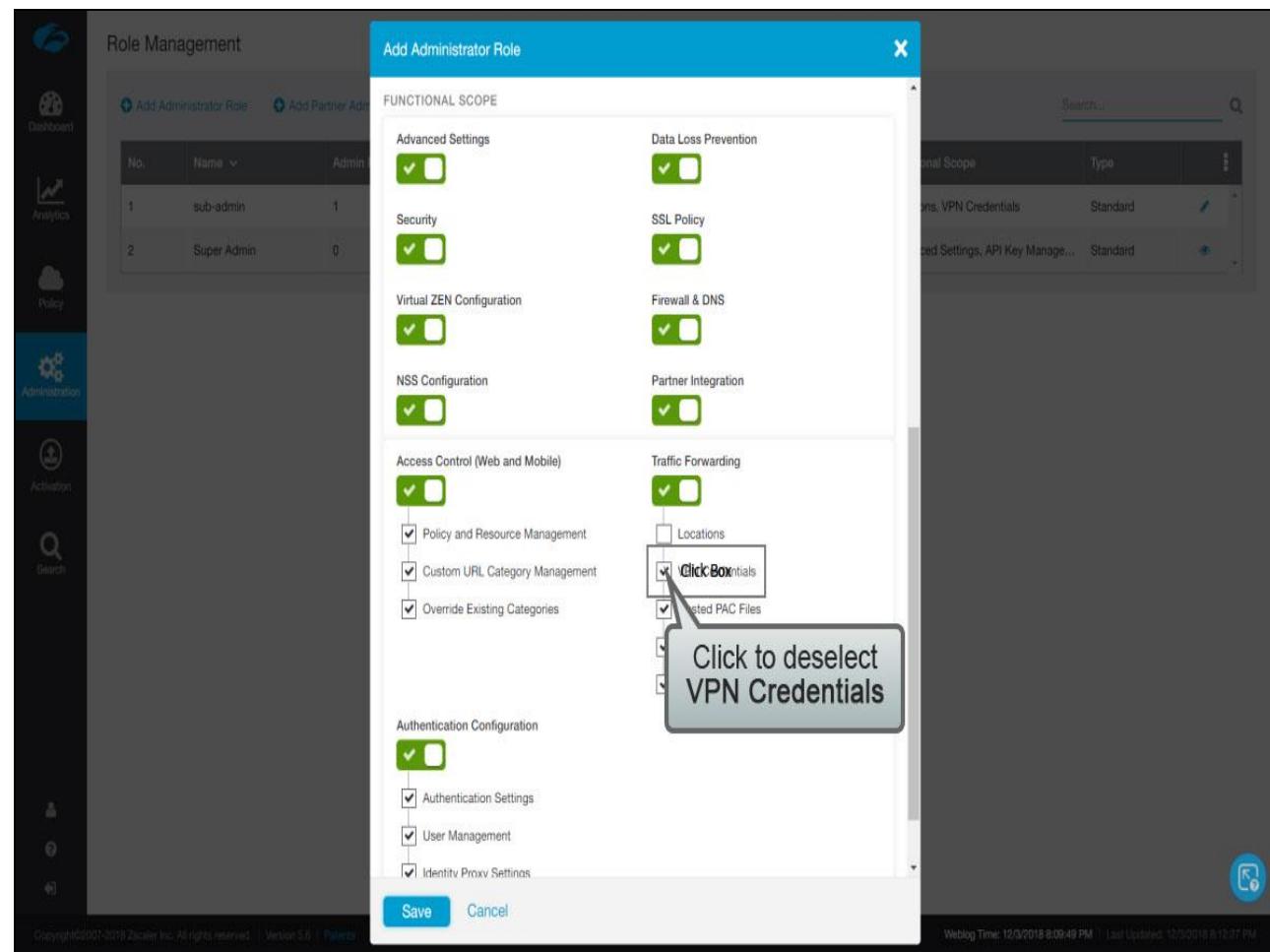


Slide notes

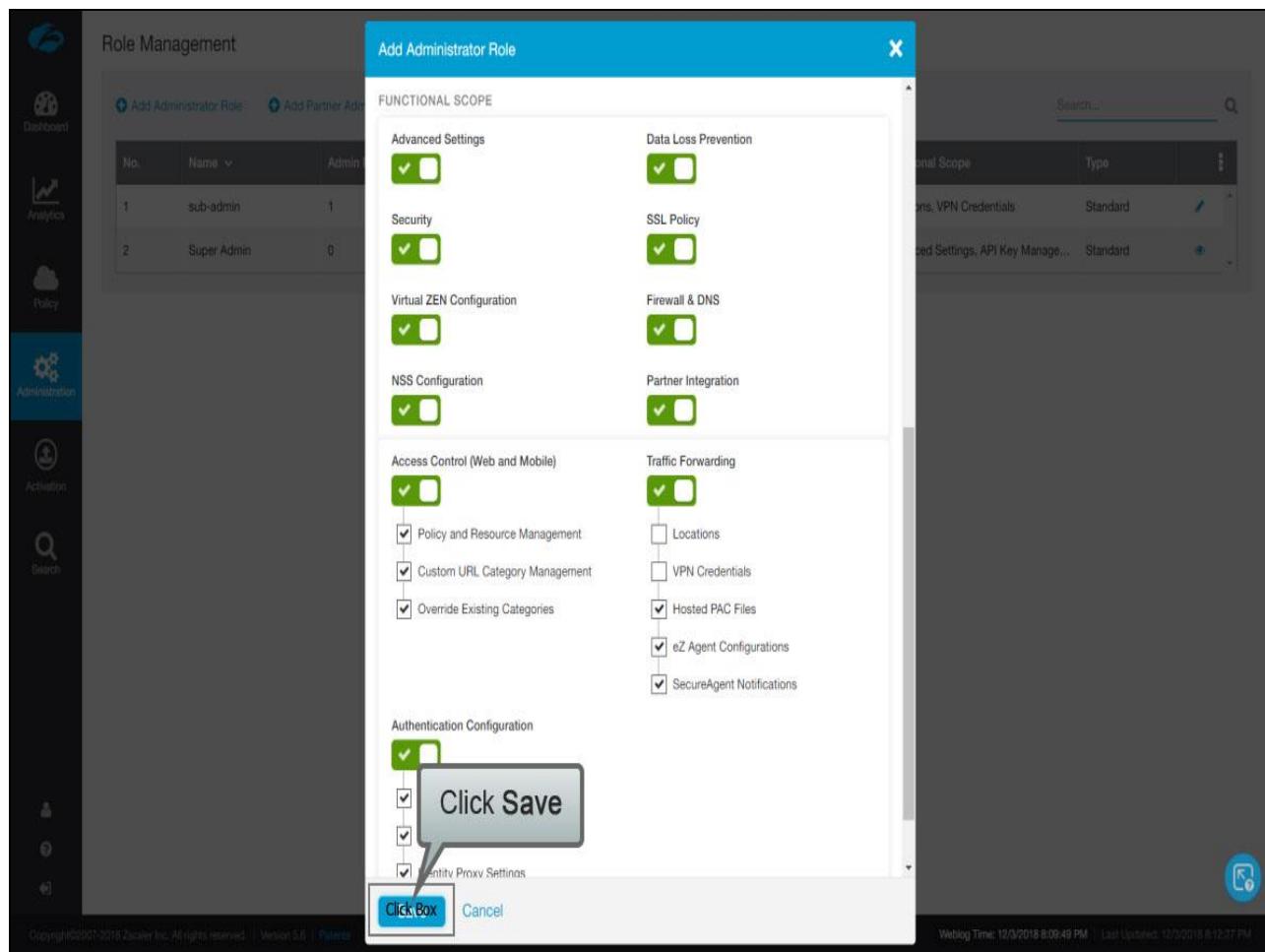
Under **FUNCTIONAL SCOPE** you can customize which options the role has access to, whether to be able to view them, as in the case with this view only role, or to be able to view and configure them with a regular admin.

You can see that some items, such as **Traffic Forwarding**, and **Authentication Configuration** provide for more granular control with sub-items. Let's customize **Traffic Forwarding**. You will see the results later in the demo when we log in as an admin tied to this role.

Uncheck **Locations**, ...

Slide 184 - Slide 184**Slide notes**

...and uncheck **VPN Credentials**.

Slide 185 - Slide 185**Slide notes**

Then click **Save**.

Slide 186 - Slide 186

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Click Box Administration (highlighted with a red box and a '1' notification), Activation, and Search. The main content area is titled 'Role Management' and displays a table of roles. The table columns are: No., Name, Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and an edit icon. There are three rows in the table:

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	Actions
1	sub-admin	1	Policy	Dashboard, Insights, Int...	Visible	Locations, VPN Credentials	Standard	
2	Super Admin	0	Administrators, Dashbo...	Insights	Visible	Advanced Settings, API Key Manage...	Standard	
3	viewonly	7	---	Dashboard, Insights, Int...	Obfuscated	Advanced Settings, API Key Manage...	Standard	

At the bottom of the screen, there is a footer bar with the text 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients' on the left and 'Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM' on the right.

Slide notes

Slide 187 - Slide 187

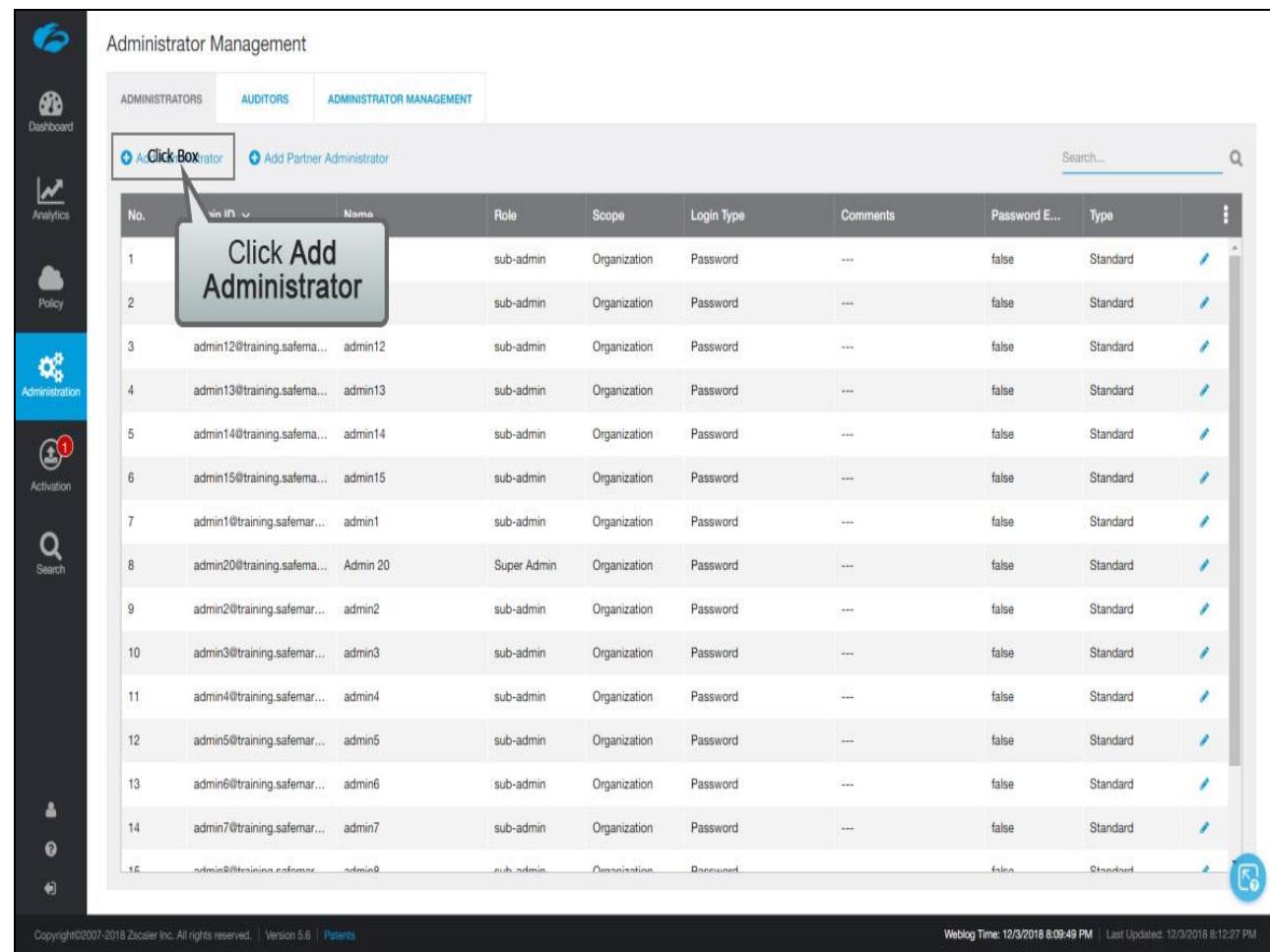
The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections: 'ACCOUNT MANAGEMENT' (My Profile, Company Profile, Alerts, Print All Policies, Partner Integrations), 'CLOUD CONFIGURATION' (Cloud Configuration, Cloud Services), 'Authentication' (Authentication Configuration, User Management, Identity Proxy Settings, Backup & Recovery), 'Resources' (Traffic Forwarding, Locations, VPN Credentials, Hosted PAC Files, eZ Agent Configurations, SecureAgent Notifications), and 'Administration Controls' (Role Management, Audit Logs). A callout box with a blue arrow points to the 'Administrator Management' link under 'Role Management'. The status bar at the bottom indicates 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients' and 'Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM'.

Click Administrator Management

Slide notes

Click on **Administrator Management**.

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The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left, a vertical sidebar contains icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. Below these tabs is a search bar with placeholder text 'Search...' and a magnifying glass icon. To the right of the search bar is a large table with columns: No., Email ID, Name, Role, Scope, Login Type, Comments, Password E..., Type, and an edit icon. The table lists 15 rows of administrator data. At the top left of the table area, there is a callout box with the text 'Click Add Administrator' pointing to the 'Add Administrator' button. The bottom of the screen displays copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients' and a timestamp: 'Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM'.

No.	Email ID	Name	Role	Scope	Login Type	Comments	Password E...	Type	
1			sub-admin	Organization	Password	---	false	Standard	
2			sub-admin	Organization	Password	---	false	Standard	
3	admin12@training.safemar...	admin12	sub-admin	Organization	Password	---	false	Standard	
4	admin13@training.safemar...	admin13	sub-admin	Organization	Password	---	false	Standard	
5	admin14@training.safemar...	admin14	sub-admin	Organization	Password	---	false	Standard	
6	admin15@training.safemar...	admin15	sub-admin	Organization	Password	---	false	Standard	
7	admin1@training.safemar...	admin1	sub-admin	Organization	Password	---	false	Standard	
8	admin20@training.safemar...	Admin 20	Super Admin	Organization	Password	---	false	Standard	
9	admin2@training.safemar...	admin2	sub-admin	Organization	Password	---	false	Standard	
10	admin3@training.safemar...	admin3	sub-admin	Organization	Password	---	false	Standard	
11	admin4@training.safemar...	admin4	sub-admin	Organization	Password	---	false	Standard	
12	admin5@training.safemar...	admin5	sub-admin	Organization	Password	---	false	Standard	
13	admin6@training.safemar...	admin6	sub-admin	Organization	Password	---	false	Standard	
14	admin7@training.safemar...	admin7	sub-admin	Organization	Password	---	false	Standard	
15	admin8@training.safemar...	admin8	sub-admin	Organization	Recovered				

Slide notes

We will now add a new Admin User, click **Add Administrator**.

Slide 189 - Slide 189

Type dc-helpdesk then hit enter

No.	Login ID	Name
1	admin10@training.safermail.com	admin10
2	admin11@training.safermail.com	admin11
3	admin12@training.safermail.com	admin12
4	admin13@training.safermail.com	admin13
5	admin14@training.safermail.com	admin14
6	admin15@training.safermail.com	admin15
7	admin16@training.safermail.com	admin16
8	admin17@training.safermail.com	Admin17
9	admin18@training.safermail.com	admin18
10	admin19@training.safermail.com	admin19
11	admin20@training.safermail.com	admin20
12	admin21@training.safermail.com	admin21
13	admin22@training.safermail.com	admin22
14	admin23@training.safermail.com	admin23
15	admin24@training.safermail.com	admin24

Slide notes

Enter a **LoginID** (username), an **Email** address, and the full **Name** for this account.

Slide 190 - Slide 190

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'ADMINISTRATOR' tab, the 'Login ID' field contains 'dc-helpdesk'. A callout box with the text 'Type dc-helpdesk then hit enter' is overlaid on this field. Other fields include 'Email' (empty), 'Name' (empty), 'Role' (set to 'NONE'), 'Scope' (set to 'Organization'), and a large 'Comments' area (empty). Below this, a 'CHOOSE TO RECEIVE UPDATES' section has three toggle switches: 'Security Updates' (off), 'Service Updates' (off), and 'Product Updates' (off). At the bottom are 'Save' and 'Cancel' buttons. The background shows a list of 15 existing administrators with columns for 'No.', 'Login ID', 'Name', and 'Role'. The 'Role' column for all entries is 'Standard'.

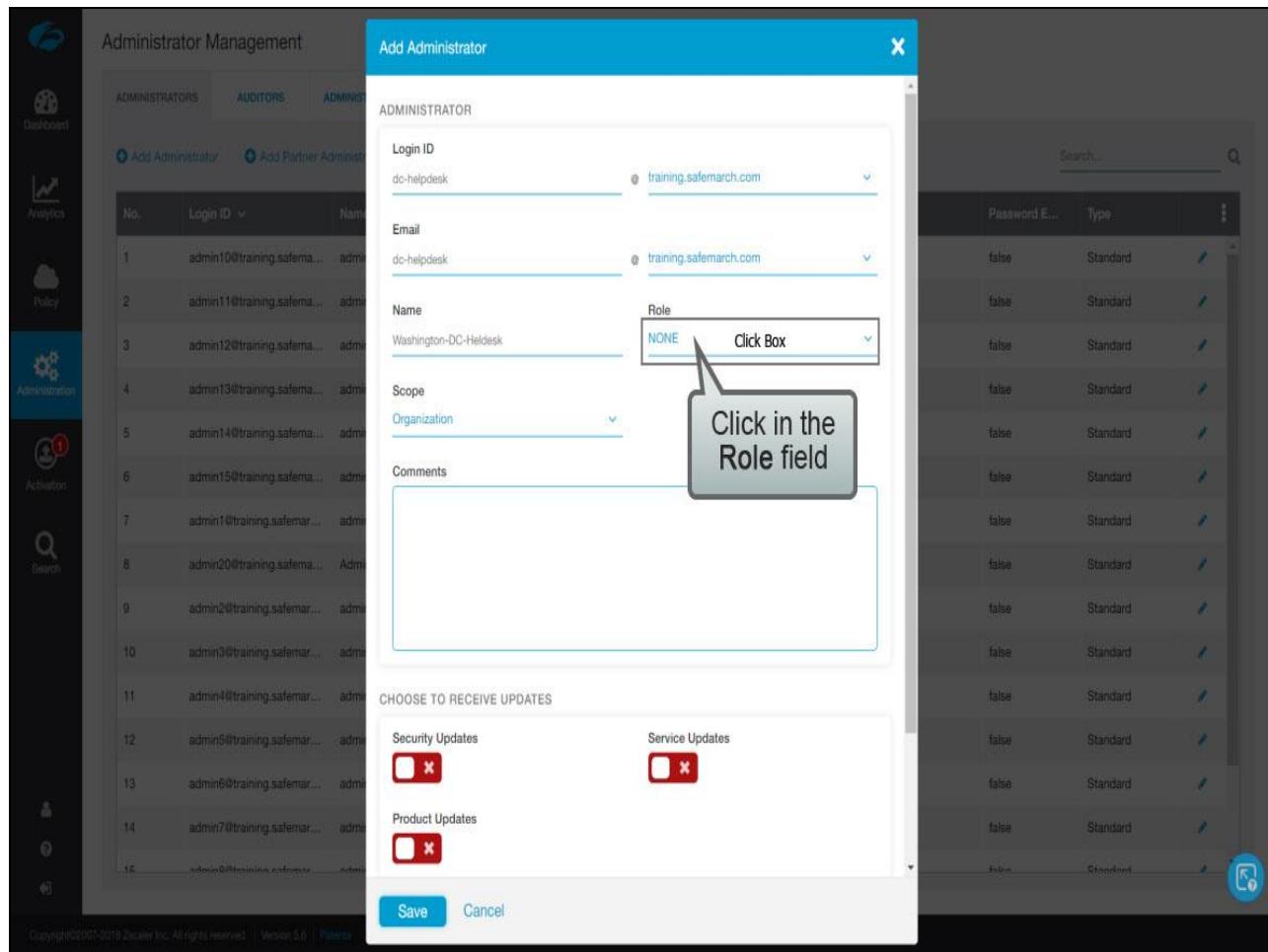
Slide notes

Slide 191 - Slide 191

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. Inside the modal, there is a callout bubble with the text 'Type Washington-DC-Helpdesk then hit enter' pointing to the 'Name' input field. The modal also contains fields for 'Login ID' (do-helpdesk), 'Email' (do-helpdesk), 'Name' (highlighted by the callout), 'Scope' (Organization), and 'Comments'. Below these fields is a section titled 'CHOOSE TO RECEIVE UPDATES' with checkboxes for 'Security Updates', 'Service Updates', and 'Product Updates', all of which are currently unchecked. At the bottom of the modal are 'Save' and 'Cancel' buttons.

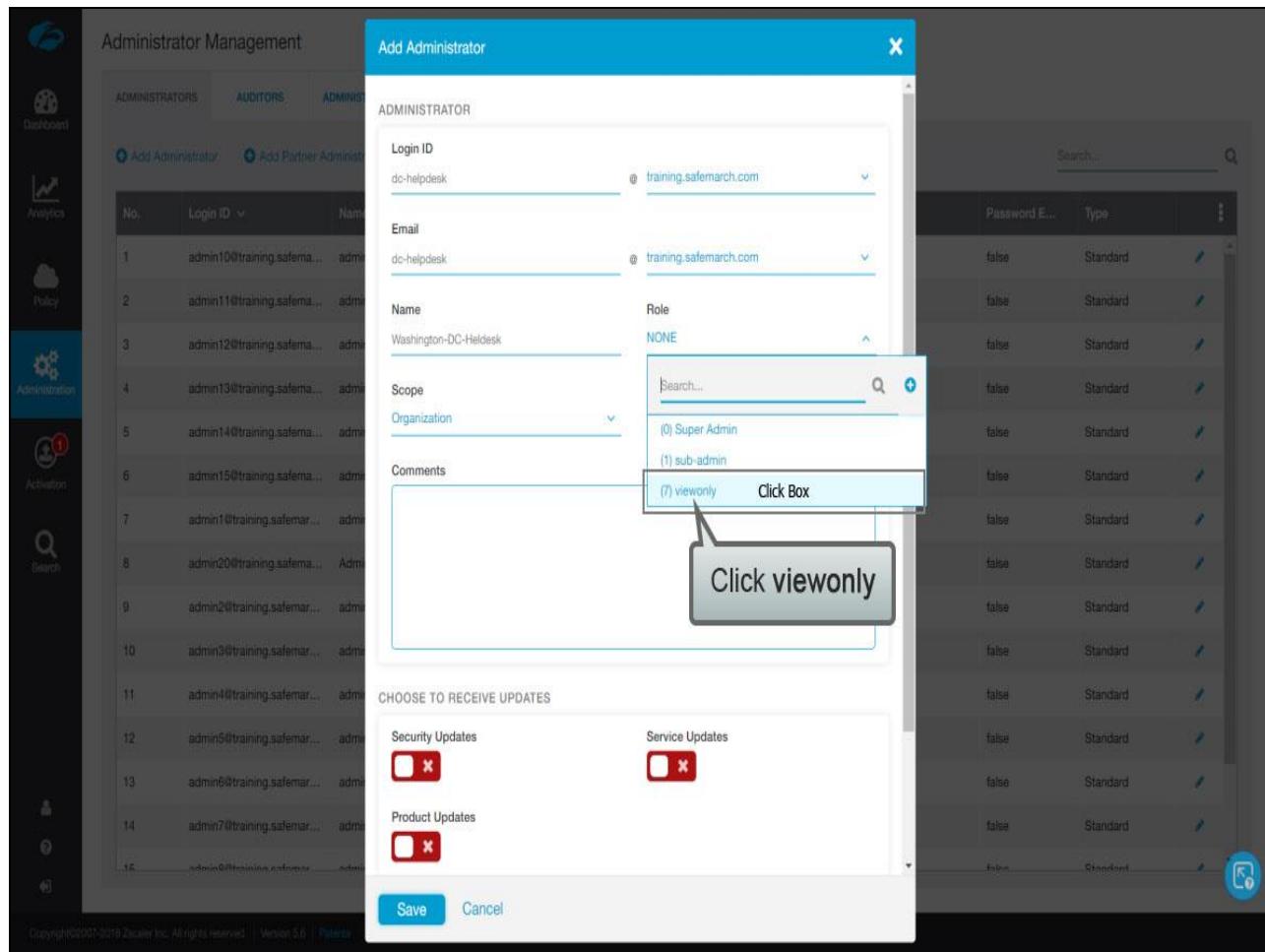
Slide notes

Slide 192 - Slide 192

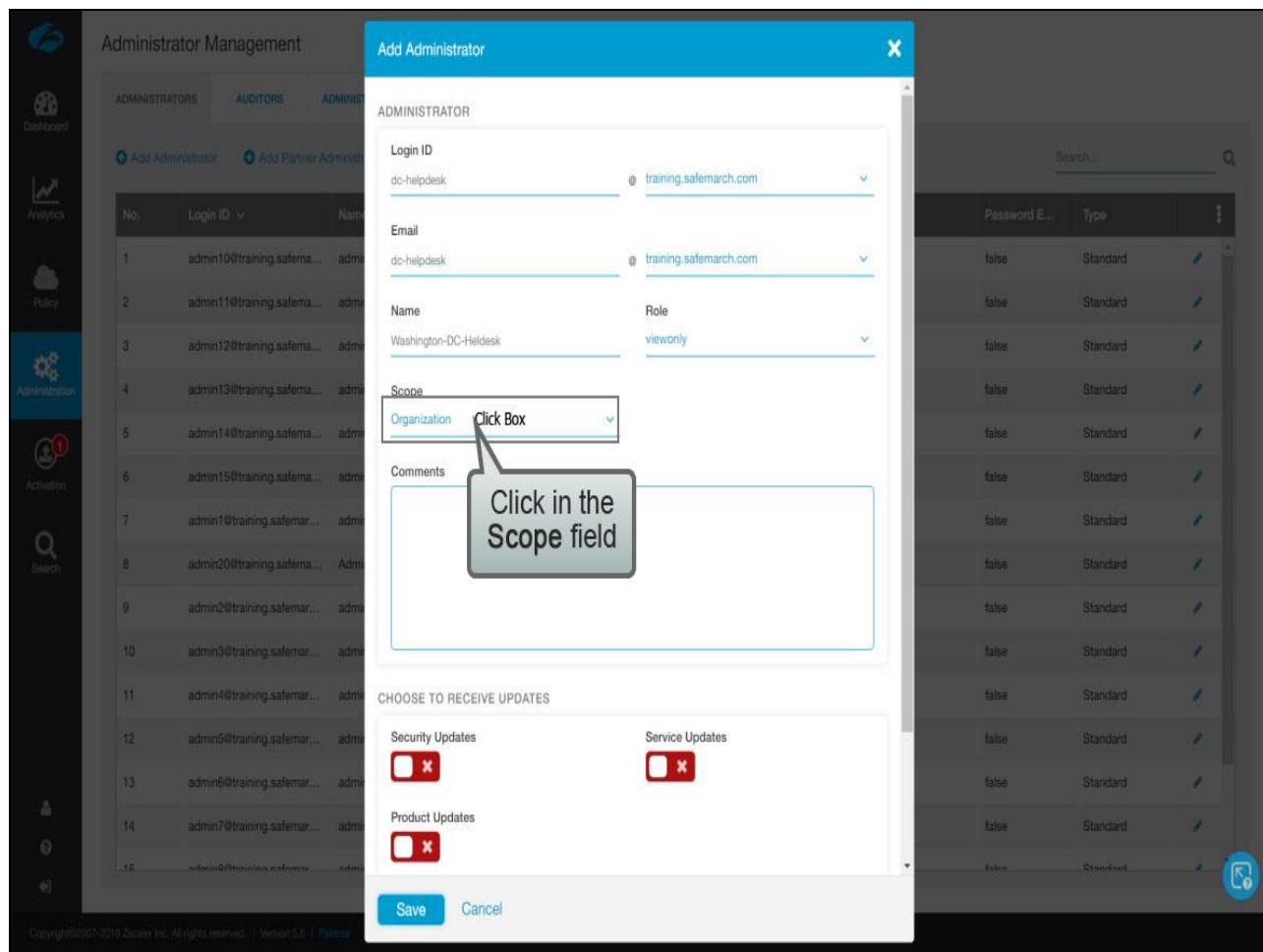


Slide notes

For **Role** choose the **View Only** role we just created.

Slide 193 - Slide 193**Slide notes**

Slide 194 - Slide 194



Slide notes

Scope is where we can limit which parts of the company the user can administer. The default is **Organization** and means all **Locations** and **Departments**. You can restrict an admin to one or more groups of users by using the **Department** option in the **Scope** field.

Slide 195 - Slide 195

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'ADMINISTRATOR' tab, fields are filled with 'dc-helpdesk' for Login ID and Email, and 'Washington-DC-Heldesk' for Name and Role. A dropdown menu under 'Organization' is open, showing 'Department' and 'Click Box'. A callout bubble points to 'Click Box' with the text 'Click Department'. Below the organization dropdown, there's a section titled 'CHOOSE TO RECEIVE UPDATES' with checkboxes for Security Updates, Service Updates, and Product Updates. At the bottom are 'Save' and 'Cancel' buttons.

Slide notes

Slide 196 - Slide 196

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. On the left is a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, Search, and Help. The main area shows a list of administrators with columns for No., Login ID, Name, and Role. A modal window titled 'Add Administrator' is open. It contains fields for 'Login ID' (dc-helpdesk), 'Email' (dc-helpdesk), 'Name' (Washington-DC-Heldesk), 'Role' (viewonly), 'Scope' (Department), and 'Comments'. Below these are sections for 'CHOOSE TO RECEIVE UPDATES' with checkboxes for 'Security Updates' and 'Product Updates'. At the bottom of the modal are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Select a suitable Department if necessary' points to the 'Selected Items (0)' button in the 'Department' section of the modal. The background shows a list of departments: BadUsers, Building & Grounds, Engineering, Engineering Development, Engineering QA, and Executive.

Slide notes

Departments can be synchronized from a directory server or can be manually created by clicking on **User Management** under the **Authentication** menu.

Slide 197 - Slide 197

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. On the left is a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a list of administrators with columns for No., Login ID, Name, Role, and Departments. A modal window titled 'Add Administrator' is open over this list. The modal has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR'. The 'ADMINISTRATOR' tab is selected. It contains fields for 'Login ID' (dc-helpdesk), 'Email' (dc-helpdesk), 'Name' (Washington-DC-Heldesk), 'Role' (viewonly), and 'Scope'. A callout bubble with the text 'Click in the Scope field' points to the 'Scope' dropdown menu, which is currently set to 'Department'. Below the scope field is a section titled 'CHOOSE TO RECEIVE UPDATES' with checkboxes for 'Security Updates' and 'Service Updates', both of which are checked. At the bottom of the modal are 'Save' and 'Cancel' buttons.

Slide notes

Slide 198 - Slide 198

The screenshot displays the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'ADMINISTRATOR' tab, the 'Login ID' field contains 'dc-helpdesk' and the 'Email' field also contains 'dc-helpdesk'. The 'Name' field is set to 'Washington-DC-Heldesk', 'Role' is 'viewonly', and 'Scope' is set to 'Department'. A callout box with the text 'Click Location' points to the 'Location' dropdown menu, which is currently expanded to show 'Organization' and 'Department' options. Below the modal, a list of existing administrators is visible, each with a name, email, and role. At the bottom of the modal, there are 'Save' and 'Cancel' buttons.

Slide notes

You can also restrict access to a location by using the **Location** option in the **Scope** field.

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Administrator Management

Add Administrator

ADMINISTRATORS AUDITORS ADMINISTRATOR

Add Administrator Add Partner Administrator

No.	Login ID	Name	Role	Type
1	admin10@training.safemarch.com	admin10	viewonly	Standard
2	admin11@training.safemarch.com	admin11	viewonly	Standard
3	admin12@training.safemarch.com	admin12	viewonly	Standard
4	admin13@training.safemarch.com	admin13	viewonly	Standard
5	admin14@training.safemarch.com	admin14	viewonly	Standard
6	admin15@training.safemarch.com	admin15	viewonly	Standard
7	admin16@training.safemarch.com	admin16	viewonly	Standard
8	admin17@training.safemarch.com	admin17	viewonly	Standard
9	admin18@training.safemarch.com	admin18	viewonly	Standard
10	admin19@training.safemarch.com	admin19	viewonly	Standard
11	admin20@training.safemarch.com	admin20	viewonly	Standard
12	admin21@training.safemarch.com	admin21	viewonly	Standard
13	admin22@training.safemarch.com	admin22	viewonly	Standard
14	admin23@training.safemarch.com	admin23	viewonly	Standard
15	admin24@training.safemarch.com	admin24	viewonly	Standard

Search...

ADMINISTRATOR

Login ID: dc-helpdesk Email: dc-helpdesk

Name: Washington-DC-Heldesk Role: viewonly

Scope: Location Locations: Click Box

Comments:

CHOOSE TO RECEIVE UPDATES

Security Updates: Service Updates:

Product Updates:

Save Cancel

Slide notes

Slide 200 - Slide 200

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Administrator Management' and has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR'. A modal window titled 'Add Administrator' is open. Inside, there are fields for 'Login ID' (dc-helpdesk), 'Email' (dc-helpdesk), 'Name' (Washington-DC-Heldesk), 'Role' (viewonly), and 'Locations' (None). Below these are sections for 'CHOOSE TO RECEIVE UPDATES' (Security Updates and Product Updates) and buttons for 'Save' and 'Cancel'. A callout box highlights the 'Locations' dropdown with the text 'Click to select trainingsafemarch1 / Headquarters'. In the background, a list of 15 existing administrators is visible, each with columns for 'No.', 'Login ID', 'Name', and 'Role'.

Slide notes

Locations are defined in the **Locations** page under the **Administration** Tab. These are sites that have GRE or IPSec tunnel connections to the Zscaler Cloud. This is how you would restrict an Administrator to specific location or geography.

Slide 201 - Slide 201

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. On the left is a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'Administrator Management' and shows a list of administrators. A modal window titled 'Add Administrator' is open. Inside the modal, there are fields for 'Login ID' (dc-helpdesk), 'Email' (dc-helpdesk), 'Name' (Washington-DC-Heldesk), 'Role' (viewonly), 'Scope' (Location), and 'Comments' (dropdown menu showing 'Road Warrior', 'trainingsafemarch1 / Headquarters' (selected), 'trainingsafemarch15 / Headquarters', and 'trainingsafemarch2 / Headquarters'). At the bottom of the modal is a 'Click Box' annotation pointing to the 'Click Done' button.

Slide notes

Slide 202 - Slide 202

The screenshot shows the Zimbra Admin Portal interface. On the left is a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for ADMINISTRATORS, AUDITORS, and ADMINISTRATOR. The ADMINISTRATOR tab is active, showing a list of existing administrators (admin1 through admin15) with columns for No., Login ID, Name, and Scope. A modal window titled "Add Administrator" is open in the center. It contains fields for Login ID (dc-helpdesk), Email (dc-helpdesk), Name (Washington-DC-Heldesk), Role (viewonly), Scope (Location), and Locations (trainingsafemarch1 / Headquarters). Below these fields is a section titled "CHOOSE TO RECEIVE UPDATES" with checkboxes for Security Updates, Service Updates, and Product Updates, all of which are currently unchecked. At the bottom of the modal are "Save" and "Cancel" buttons. A large gray button labeled "Scroll down..." is overlaid on the right side of the modal. In the background, the list of administrators continues below the modal.

Slide notes

Slide 203 - Slide 203

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the modal, the 'Name' field is set to 'dc-helpdesk' and the 'Role' is 'viewonly'. The 'Scope' is 'Washington-DC-Heldesk' and the 'Locations' are 'trainingsafemarch1 / Headquarters'. A large red box highlights the 'CHOOSE TO RECEIVE UPDATES' section, which contains three checkboxes: 'Security Updates', 'Service Updates', and 'Product Updates', all of which are currently unchecked. A callout bubble with the text 'Enable UPDATES if necessary' points to this section. Below this is a 'SET PASSWORD' section with 'Password' and 'Confirm Password' fields, both currently empty. At the bottom of the modal are 'Save' and 'Cancel' buttons. The background shows a list of 15 existing administrators with various details like login ID, name, and email. A search bar is also visible at the top right.

Slide notes

An admin can also choose to receive email updates from Zscaler by subscribing, within the profile, to **Security Updates**, **Service Updates**, and **Product Updates**.

Security Updates provide the latest information on vulnerabilities and threats that may affect your organization. **Service Updates** provide the latest information on new service and product enhancements, including new data center notification and cloud release information. **Product Updates** provide communication regarding important changes and updates to our service.

Slide 204 - Slide 204

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'Name' field, 'dc-helpdesk' is entered, and the 'Role' is set to 'viewonly'. The 'Scope' dropdown shows 'Washington-DC-Helkdesk' and the 'Locations' dropdown shows 'trainingsafemarch1 / Headquarters'. The 'Comments' field is empty. Below the form, there's a section titled 'CHOOSE TO RECEIVE UPDATES' with three toggle switches: 'Security Updates' (off), 'Service Updates' (off), and 'Product Updates' (off). At the bottom of the modal, there's a 'SET PASSWORD' section with a placeholder 'Password' and a note 'Type Password-123 then hit enter'. At the very bottom of the modal are 'Save' and 'Cancel' buttons. The background shows a list of existing administrators with columns for 'No.', 'Login ID', 'Name', and 'Email'. The 'Email' column lists various admin accounts like admin10@training.safemarch.com, admin11@training.safemarch.com, etc.

Slide notes

Enter a **Password** for the new user.

Slide 205 - Slide 205

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'Name' field, 'dc-helpdesk' is entered, and the 'Role' is set to 'viewonly'. The 'Scope' is 'Washington-DC-Heldesk' and the 'Locations' are 'trainingsafemarch1 / Headquarters'. The 'Comments' field is empty. Below the form, there are sections for 'CHOOSE TO RECEIVE UPDATES' (Security Updates, Service Updates, Product Updates), all of which have red 'x' icons indicating they are disabled. Under 'SET PASSWORD', the 'Password' field contains '*****' and the 'Confirm Password' field is empty. At the bottom are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Type Password-123 then hit enter' points to the 'Password' input field. The background shows a list of 15 existing administrators with columns for No., Login ID, Name, and Email.

Slide notes

Slide 206 - Slide 206

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'Name' field, 'dc-helpdesk' is entered, and the 'Role' is set to 'viewonly'. The 'Scope' dropdown shows 'Washington-DC-Heldesk' and the 'Locations' dropdown shows 'trainingsafemarch1 / Headquarters'. The 'Comments' field is empty. Below the form, there's a section for 'CHOOSE TO RECEIVE UPDATES' with three toggle switches: 'Security Updates' (off), 'Service Updates' (off), and 'Product Updates' (off). At the bottom, there's a 'SET PASSWORD' section with 'Passw' and 'Confirm Password' fields, both containing '*****'. A large blue button labeled 'Click Save' is overlaid on the 'Passw' field. A 'Click Box' button is at the bottom left, and a 'Cancel' button is at the bottom right.

Slide notes

Then click **Save**, ...

Slide 207 - Slide 207

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration, Click Activation (with a red notification dot), and Search. The main area has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. A sub-tab 'ADMINISTRATOR MANAGEMENT' is selected. Below are buttons for '+ Add Administrator' and '+ Add Partner Administrator', and a search bar. The main content is a table with columns: No., Login ID, Name, Role, Scope, Login Type, Comments, Password E..., Type, and an edit icon. The table lists 15 administrators, each with a different login ID and name, mostly 'admin' followed by a number. The last row shows 'admin8@training.safemar...', 'admin8', 'sub-admin', 'Organization', 'Password', '...', 'false', 'Standard', and an edit icon.

No.	Login ID	Name	Role	Scope	Login Type	Comments	Password E...	Type	
1	admin10@training.safema...	admin10	sub-admin	Organization	Password	...	false	Standard	
2	admin11@training.safema...	admin11	sub-admin	Organization	Password	...	false	Standard	
3	admin12@training.safema...	admin12	sub-admin	Organization	Password	...	false	Standard	
4	admin13@training.safema...	admin13	sub-admin	Organization	Password	...	false	Standard	
5	admin14@training.safema...	admin14	sub-admin	Organization	Password	...	false	Standard	
6	admin15@training.safema...	admin15	sub-admin	Organization	Password	...	false	Standard	
7	admin1@training.safemar...	admin1	sub-admin	Organization	Password	...	false	Standard	
8	admin2@training.safemar...	Admin 20	Super Admin	Organization	Password	...	false	Standard	
9	admin3@training.safemar...	admin2	sub-admin	Organization	Password	...	false	Standard	
10	admin3@training.safemar...	admin3	sub-admin	Organization	Password	...	false	Standard	
11	admin4@training.safemar...	admin4	sub-admin	Organization	Password	...	false	Standard	
12	admin5@training.safemar...	admin5	sub-admin	Organization	Password	...	false	Standard	
13	admin6@training.safemar...	admin6	sub-admin	Organization	Password	...	false	Standard	
14	admin7@training.safemar...	admin7	sub-admin	Organization	Password	...	false	Standard	
15	admin8@training.safemar...	admin8	sub-admin	Organization	Recovered	...	false	Standard	

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Slide notes

...and **Activate** your changes.

Slide 208 - Slide 208

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left sidebar, under the 'Administration' tab, there is a 'Force Activate' checkbox next to a user named 'fema... admin10'. A large blue rectangular box highlights this checkbox. A callout bubble with the text 'Click Box' points to this highlighted area. Below the sidebar, a search bar and a table list various users. A callout bubble with the text 'Click Activate' points to the table itself. The table columns include Name, Role, Scope, Login Type, Comments, Password E..., Type, and an edit icon. The users listed are: admin10 (sub-admin, Organization, Password), admin11 (sub-admin, Organization, Password), admin12 (sub-admin, Organization, Password), admin15 (sub-admin, Organization, Password), admin1 (sub-admin, Organization, Password), Admin 20 (Super Admin, Organization, Password), admin2 (sub-admin, Organization, Password), admin3 (sub-admin, Organization, Password), admin4 (sub-admin, Organization, Password), admin5 (sub-admin, Organization, Password), admin6 (sub-admin, Organization, Password), admin7 (sub-admin, Organization, Password), and admin8 (sub-admin, Organization, Password). The bottom of the screen displays a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'.

Slide notes

Slide 209 - Slide 209

Administrator Management

Activation Completed!

ADMINISTRATORS AUDITORS ADMINISTRATOR MANAGEMENT

Add Administrator Add Partner Administrator Search...

No.	Login ID	Name	Role	Scope	Login Type	Comments	Password E...	Type	Action
1	admin10@training.safema...	admin10	sub-admin	Organization	Password	---	false	Standard	
2	admin11@training.safema...	admin11	sub-admin	Organization	Password	---	false	Standard	
3	admin12@training.safema...	admin12	sub-admin	Organization	Password	---	false	Standard	
4	admin13@training.safema...	admin13	sub-admin	Organization	Password	---	false	Standard	
5	admin14@training.safema...	admin14	sub-admin	Organization	Password	---	false	Standard	
6	admin15@training.safema...	admin15	sub-admin	Organization	Password	---	false	Standard	
7	admin1@training.safemar...	admin1	sub-admin	Organization	Password	---	false	Standard	
8	admin20@training.safemar...	Admin 20	Super Admin	Organization	Password	---	false	Standard	
9	admin2@training.safemar...	admin2	sub-admin	Organization	Password	---	false	Standard	
10	admin3@training.safemar...	admin3	sub-admin	Organization	Password	---	false	Standard	
11	admin4@training.safemar...	admin4	sub-admin	Organization	Password	---	false	Standard	
12	admin5@training.safemar...	admin5	sub-admin	Organization	Password	---	false	Standard	
13	admin6@training.safemar...	admin6	sub-admin	Organization	Password	---	false	Standard	
14	admin7@training.safemar...	admin7	sub-admin	Organization	Password	---	false	Standard	
15	admin8@training.safemar...	admin8	sub-admin	Organization	Recovered	---	false	Standard	

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Slide notes

Slide 210 - Slide 210

The screenshot shows the ZCC-IA Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has a title 'Administrator Management'. At the top, there are tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATION MANAGEMENT'. Below the tabs are buttons for '+ Add Administrator' and '+ Add Partner Administrator'. A search bar with a magnifying glass icon is on the right. The main part is a table with columns: No., Login ID, Name, Role, Organization, Password, Comments, Password E..., Type, and an edit icon. The table contains 15 rows of administrator data. A large callout box with a blue border and white text 'Click ADMINISTRATION MANAGEMENT' points to the third tab ('ADMINISTRATION MANAGEMENT').

No.	Login ID	Name	Role	Organization	Password	Comments	Password E...	Type	
1	admin10@training.saferma...	admin10	sub-admin	Organization	Password	...	false	Standard	
2	admin11@training.saferma...	admin11	sub-admin	Organization	Password	...	false	Standard	
3	admin12@training.saferma...	admin12	sub-admin	Organization	Password	...	false	Standard	
4	admin13@training.saferma...	admin13	sub-admin	Organization	Password	...	false	Standard	
5	admin14@training.saferma...	admin14	sub-admin	Organization	Password	...	false	Standard	
6	admin15@training.saferma...	admin15	sub-admin	Organization	Password	...	false	Standard	
7	admin16@training.saferma...	admin16	sub-admin	Organization	Password	...	false	Standard	
8	admin17@training.saferma...	Admin 20	Super Admin	Organization	Password	...	false	Standard	
9	admin18@training.saferma...	admin18	sub-admin	Organization	Password	...	false	Standard	
10	admin19@training.saferma...	admin19	sub-admin	Organization	Password	...	false	Standard	
11	admin20@training.saferma...	admin20	sub-admin	Organization	Password	...	false	Standard	
12	admin21@training.saferma...	admin21	sub-admin	Organization	Password	...	false	Standard	
13	admin22@training.saferma...	admin22	sub-admin	Organization	Password	...	false	Standard	
14	admin23@training.saferma...	admin23	sub-admin	Organization	Password	...	false	Standard	
15	admin24@training.saferma...	admin24	sub-admin	Organization	Password	...	false	Standard	

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Weblog Time: 12/3/2018 8:09:49 PM | Last Updated: 12/3/2018 8:12:27 PM

Slide notes

Administrators can be authenticated via SAML using an external user database, rather than the built-in database. The use of SAML has not yet been discussed and will be covered in the Authentication module at a high level in ZCCA, and is covered in more detail in the ZCCP modules. For now, this is to raise awareness that this is an option.

Slide 211 - Slide 211

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main area has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. Under 'ADMINISTRATOR MANAGEMENT', there's a 'PASSWORD MANAGEMENT' section with a 'NEW' button. Below it is a 'SAML AUTHENTICATION FOR ADMINISTRATORS' section. A red box highlights the 'Enable SAML Authentication' checkbox, which is checked. A tooltip 'Click to Enable SAML Authentication' is shown over the checkbox. There's also an 'Issuer' input field and 'Save' and 'Cancel' buttons at the bottom. The bottom of the page includes a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients'.

Slide notes

Click **Enable SAML Authentication** to enable SAML auth for administrators.

Slide 212 - Slide 212

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. Under 'PASSWORD MANAGEMENT', there is a 'Password Expiration' section with a red 'X' icon. Below it is a 'SAML AUTHENTICATION FOR ADMINISTRATORS' section. It includes an 'Enable SAML Authentication' toggle switch (which is checked), an 'Upload SSL Certificate' field (labeled 'Not Available' with a 'Upload' link), and a 'Download XML Metadata' link. There is also an 'Issuer' input field with an 'Add Items' button. At the bottom of this section are 'Save' and 'Click Box' buttons. A large callout box with a grey border and a dark grey background contains the text 'Click Cancel' and points to the 'Click Box' button. The footer of the page includes copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved.' and 'Version 5.6 | Patients'.

Slide notes

For this demo, however, we will not be configuring SAML so go ahead and click **Cancel**.

Slide 213 - Slide 213

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Administrator Management" and contains tabs for "ADMINISTRATORS", "AUDITORS", and "ADMINISTRATOR MANAGEMENT". A message at the top says "All changes have been canceled." Below this, there's a "PASSWORD MANAGEMENT" section with a "NEW" button. Under "SAML AUTHENTICATION FOR ADMINISTRATORS", there's a checkbox for "Enable SAML Authentication" which is checked. It also includes sections for "Upload SSL Certificate" (Not Available) and "Download XML Metadata" (Download). A "Issuer" input field has a placeholder and an "Add Items" button. At the bottom are "Save" and "Cancel" buttons.

Slide notes

Slide 214 - Slide 214

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' screen. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a header 'Administrator Management' with tabs for 'ADMINISTRATORS' (highlighted with a red box and a callout 'Click Box') and 'ADMINISTRATOR MANAGEMENT'. Below this is a 'PASSWORD MANAGEMENT' section with a 'Password Expiration' sub-section containing a 'Not Available' button. The main content area is titled 'SAML AUTHENTICATION FOR ADMINISTRATORS' and includes sections for 'Enable SAML Authentication' (with a checked checkbox), 'Upload SSL Certificate' (button labeled 'Not Available | Upload'), 'Download XML Metadata' (button labeled 'Download'), and an 'Issuer' input field with an 'Add Items' button. At the bottom are 'Save' and 'Cancel' buttons. A blue circular icon with a white 'R' is in the bottom right corner.

Slide notes

Previously, we talked about the ability to obfuscate, or hide, usernames from administrators. An auditor account can be created to allow the usernames to be displayed from within the restricted Administrator's screen.

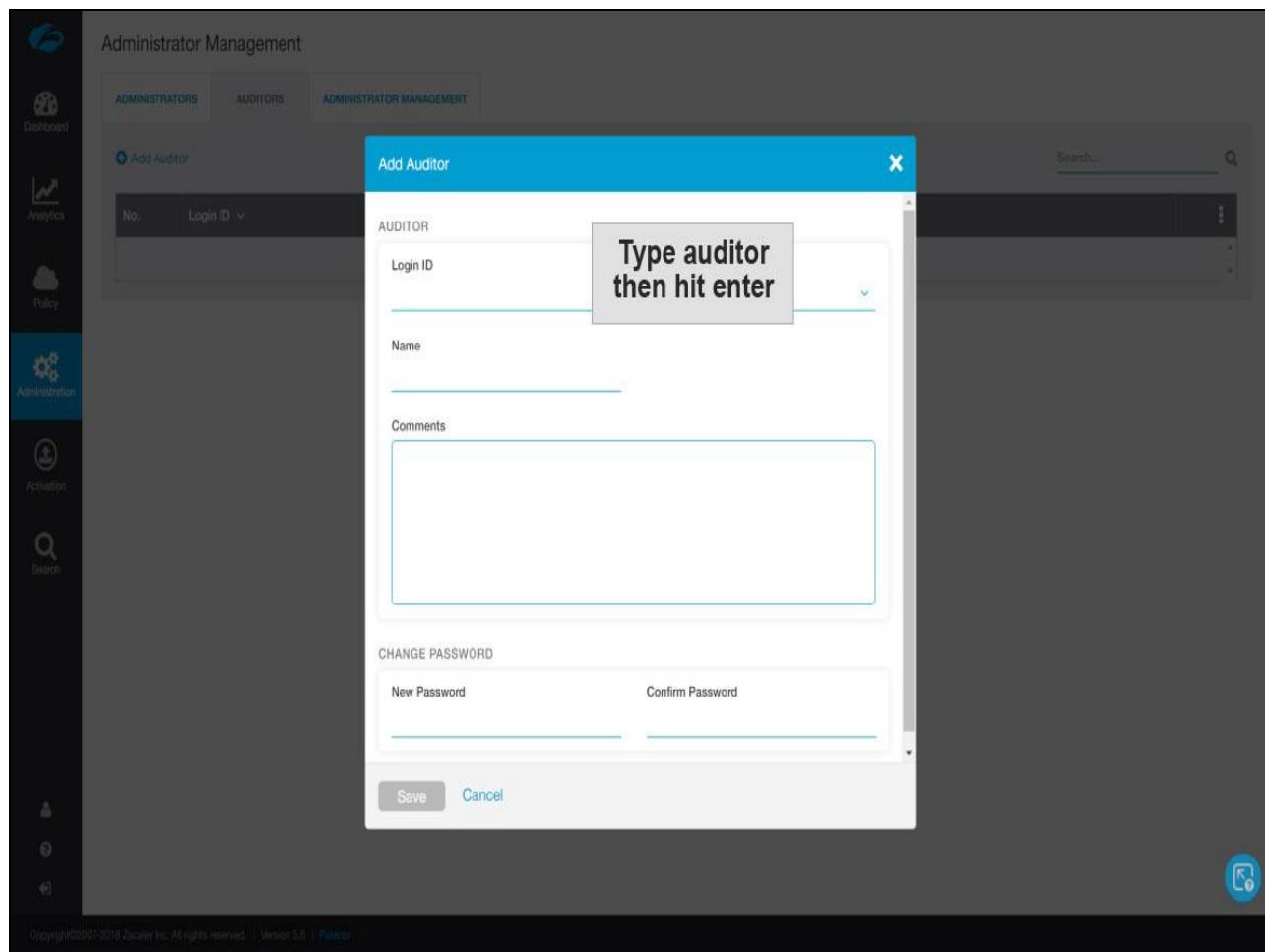
Let's see how it works in practice by creating an auditor account. Begin by clicking the **Auditors** tab.

Slide 215 - Slide 215

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Administrator Management" and has tabs for "ADMINISTRATORS", "AUDITORS", and "ADMINISTRATOR MANAGEMENT". The "ADMINISTRATOR MANAGEMENT" tab is selected. A search bar at the top right includes a "Search..." field and a magnifying glass icon. Below the search bar is a table with columns "No.", "Name", and "Comments". A message "No matching items found" is displayed. At the bottom of the table is a large button labeled "Click Add Auditor". A callout box with an arrow points to this button. The footer of the page contains copyright information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients".

Slide notes

Click **Add Auditors** to create an auditor account.

Slide 216 - Slide 216**Slide notes**

Then complete the required information.

Slide 217 - Slide 217

The screenshot shows the Zimcore Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for ADMINISTRATORS, AUDITORS, and ADMINISTRATOR MANAGEMENT. A sub-menu under ADMINISTRATORS shows 'Add Auditor'. A modal window titled 'Add Auditor' is open. Inside the modal, there is a 'AUDITOR' section with a 'Login ID' field containing 'auditor' and a 'Name' field. A large gray box covers the 'Name' field with the text 'Type auditor then hit enter'. Below this is a 'Comments' text area. At the bottom of the modal are 'CHANGE PASSWORD' fields for 'New Password' and 'Confirm Password', and two buttons: 'Save' and 'Cancel'.

Slide notes

Slide 218 - Slide 218

The screenshot shows the Zimbra Admin Portal interface. On the left is a dark sidebar with various icons and labels: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for ADMINISTRATORS, AUDITORS, and ADMINISTRATOR MANAGEMENT. The AUDITORS tab is selected, showing a list with columns for No. and Login ID. A modal dialog box titled "Add Auditor" is open in the center. It contains fields for "Login ID" (set to "auditor") and "Name" (also set to "auditor"). Below these is a "Comments" text area. At the bottom of the dialog is a "CHANGE PASSWORD" section with a "New Password" field. A gray overlay on the dialog displays the text "Type Password-123 then hit enter". At the bottom of the dialog are "Save" and "Cancel" buttons.

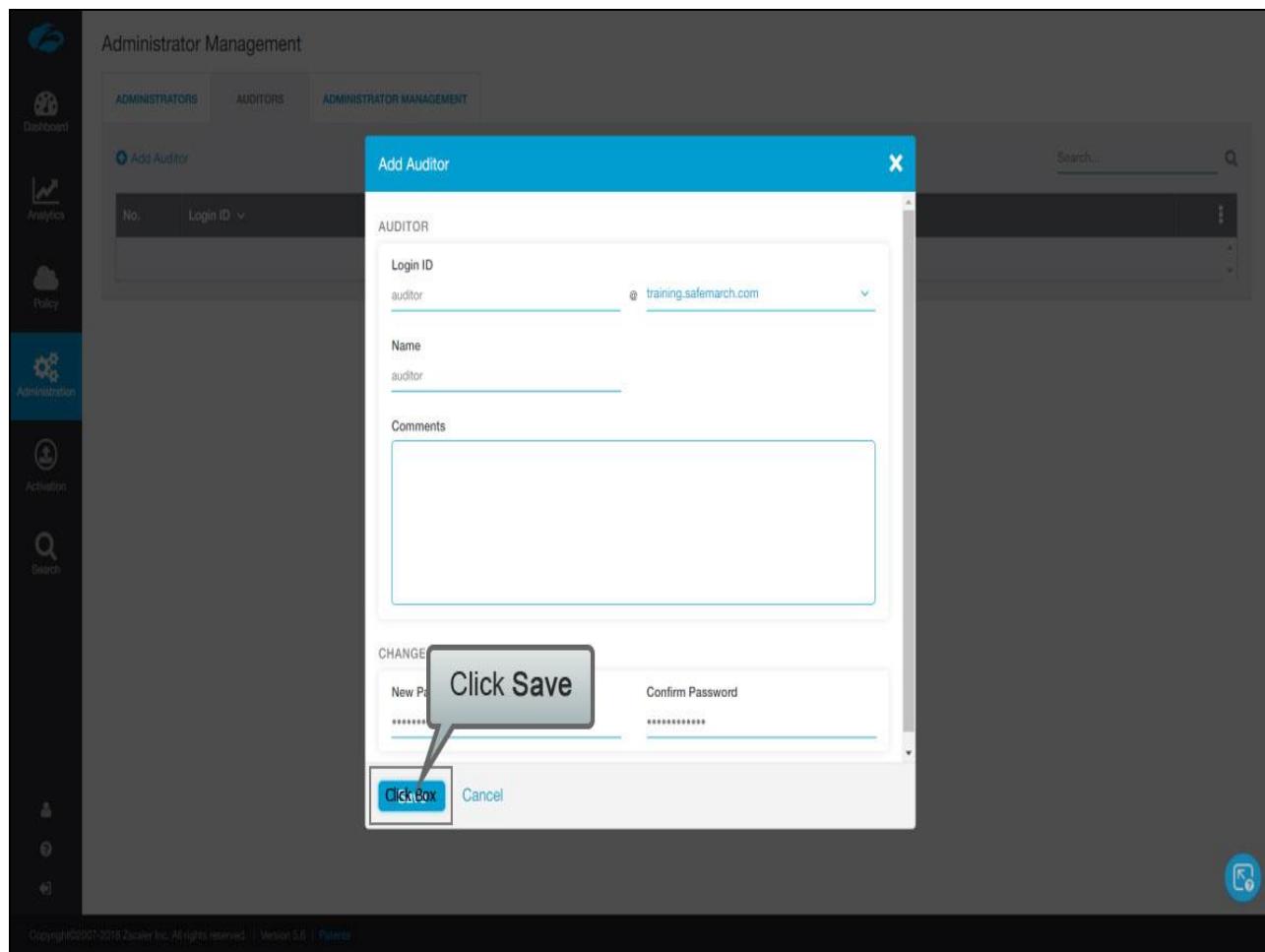
Slide notes

Slide 219 - Slide 219

The screenshot shows the Zimba Admin Portal's 'Administrator Management' section. On the left is a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ADMINISTRATORS' (selected), 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. A sub-menu under 'AUDITORS' shows 'Add Auditor'. A modal window titled 'Add Auditor' is open, containing fields for 'Login ID' (set to 'auditor') and 'Name' (also set to 'auditor'). There is also a 'Comments' text area. Below the modal is a 'CHANGE PASSWORD' section with 'New Password' and 'Confirm Password' fields, both currently empty. At the bottom of the modal are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Type Password-123 then hit enter' points to the 'New Password' input field.

Slide notes

Slide 220 - Slide 220



Slide notes

Then click **Save**, ...

Slide 221 - Slide 221

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), Search, and other navigation links. The main content area is titled "Administrator Management" and contains tabs for "ADMINISTRATORS", "AUDITORS", and "ADMINISTRATOR MANAGEMENT". The "ADMINISTRATOR MANAGEMENT" tab is selected. Below the tabs is a search bar with placeholder text "Search..." and a magnifying glass icon. A table lists one administrator entry:

No.	Login ID	Name	Comments
1	auditor@training.safemarch.com	auditor	---

A callout box with the text "Click Activation" is overlaid on the sidebar, pointing towards the activation icon.

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Slide notes

...and **Activate** your changes.

Slide 222 - Slide 222

The screenshot shows the Zscaler Admin Portal interface. On the left, a sidebar menu includes options like Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled 'ADMINISTRATOR MANAGEMENT'. It displays a table with columns for 'Name' and 'Comments'. A single row is present, showing 'auditor' and '...'. At the top of the main area, there is a search bar and a 'Force Activate' checkbox. A large blue box highlights the 'Force Activate' checkbox in the sidebar. A callout bubble labeled 'Click Box' points to this highlighted checkbox. Another callout bubble labeled 'Click Activate' points to the 'Force Activate' checkbox in the table row.

	Name	Comments
<input checked="" type="checkbox"/>	auditor	...

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Slide notes

Slide 223 - Slide 223

Administrator Management

Activation Completed!

ADMINISTRATORS AUDITORS ADMINISTRATOR MANAGEMENT

Add Auditor

No. Login ID Name Comments

No.	Login ID	Name	Comments
1	auditor@training.safemarch.com	auditor	...

Search... 🔍

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Slide notes

Slide 224 - Slide 224

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area is titled "Administrator Management" and contains tabs for "ADMINISTRATORS", "AUDITORS", and "ADMINISTRATOR MANAGEMENT". The "ADMINISTRATOR MANAGEMENT" tab is selected, showing a table with one row. The table columns are "No.", "Login ID", "Name", and "Comments". The single entry is: No. 1, Login ID: auditor@training.safemarch.com, Name: auditor, Comments: There is a "Search..." input field and a magnifying glass icon at the top right of the table. A large callout box with rounded corners and a shadow effect points from the bottom left towards the "ClickBox" button located at the bottom left of the main content area. The "ClickBox" button has a small user icon next to it. At the very bottom of the screen, there is a dark footer bar with the text "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patients".

Slide notes

At the moment, we are logged in with Super Admin privileges. Let's log out and log back in with the **viewonly** account you created earlier that has obfuscation enabled.

Slide 225 - Slide 225

The image shows the Zscaler website homepage. At the top, there is a login form with fields for 'LOGIN ID' and 'PASSWORD', and a 'Sign In' button. A callout box contains the text: 'Type dc-helpdesk@training.safemarch.com then hit enter'. Below the login form, there is a large blue banner with the text: 'Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways.' and 'Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision.' A 'Read the Full Report' button is located on the left side of the banner. Below the banner, there are four smaller cards with the following text:

- Securing access to internal apps no longer requires VPN [Watch Now](#)
- MIND THE GAP Did you know your appliance sandbox has security gaps? [Fill Me In](#)
- Discover the five keys to secure local internet breakouts [Get the Guide](#)
- Zscaler Cloud Release 5.6 [Read More](#)

At the bottom of the page, there is a copyright notice: 'Copyright ©2007-2018 Zscaler Inc. All rights reserved.'

Slide notes

Slide 226 - Slide 226

The image shows a screenshot of the Zscaler login page. At the top, there is a logo for "zscaler" and fields for "LOGIN ID" (containing "dc-helpdesk@training.safemarch.com") and "PASSWORD". A "Sign In" button is to the right. Below these fields is a checkbox for "Remember my Login ID". A callout box with a black border and white text says "Type Password-123 then hit enter". The main background of the page is blue and features a large graphic of the number "8". Overlaid on this graphic is text that reads: "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways. Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." Below this text is a button labeled "Read the Full Report". At the bottom of the page, there are four smaller sections with images and text: "Securing access to internal apps no longer requires VPN" (with a "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with a "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with a "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with a "Read More" button). The footer of the page includes the copyright notice "Copyright ©2007-2018 Zscaler Inc. All rights reserved."

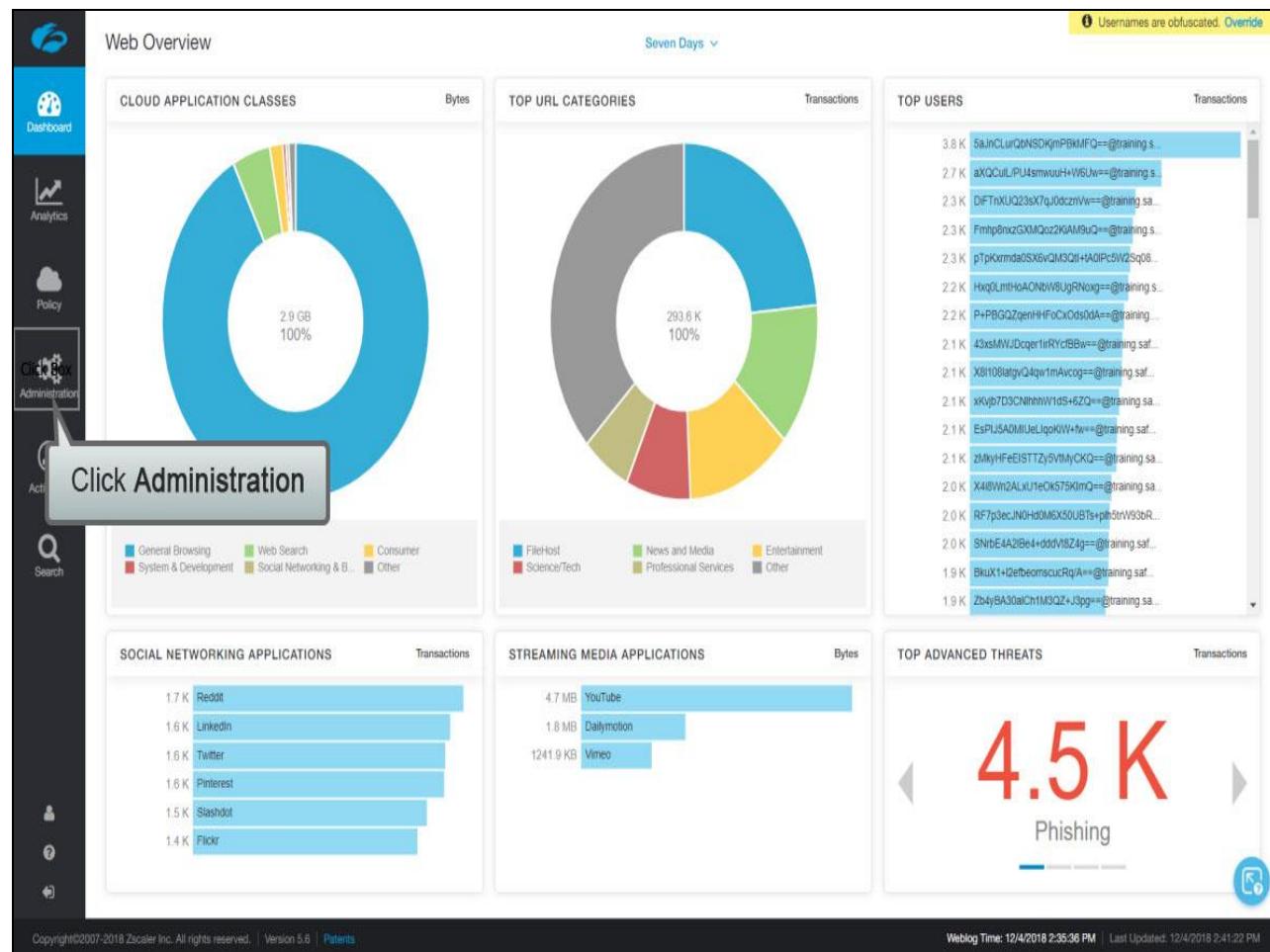
Slide notes

Slide 227 - Slide 227

The screenshot shows the Zscaler Admin Portal login interface. At the top, there is a logo for "zscaler". Below it, the login form fields are visible: "LOGIN ID" containing "dc-helpdesk@training.safemarch.com", "PASSWORD" containing a masked password, and a "Click Box" button. Below the login form, a large blue banner features the text: "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways." It also states, "Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." A "Read the Full Report" button is located on the left side of the banner. At the bottom of the banner, there are four smaller call-to-action cards: "Securing access to internal apps no longer requires VPN" (with a "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with a "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with a "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with a "Read More" button). The footer of the page includes the copyright notice: "Copyright ©2007-2018 Zscaler Inc. All rights reserved."

Slide notes

Slide 228 - Slide 228



Slide notes

Recall from the previous section we configured the **viewonly** role such that Locations and VPN credentials would not be visible to administrators assigned that role

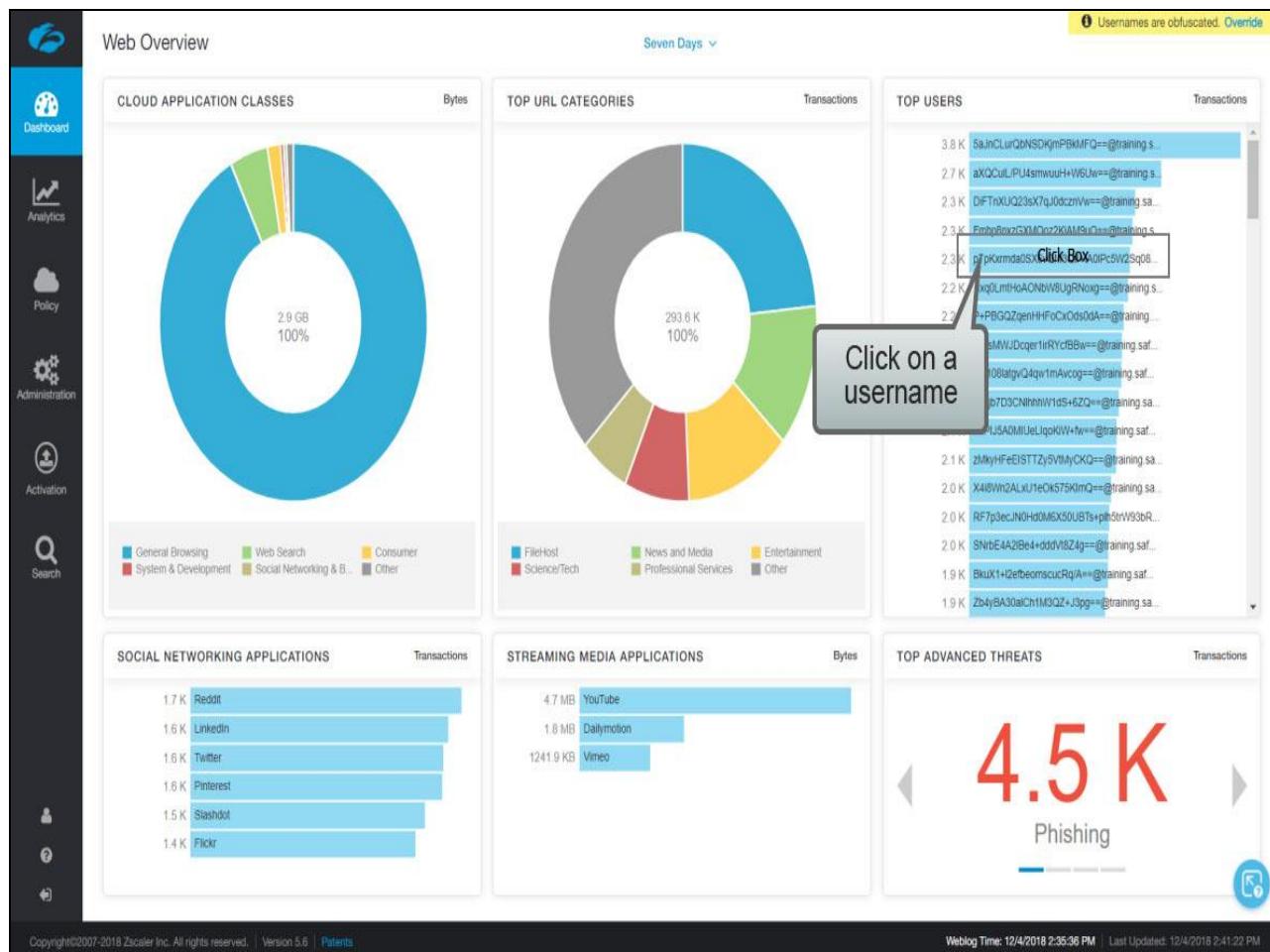
Slide 229 - Slide 229

The screenshot shows the Zscaler Admin Portal interface. On the left sidebar, under the 'Resources' section, the 'TRAFFIC FORWARDING' tab is selected, highlighting 'Hosted PAC Files' and 'eZ Agent Configurations'. A tooltip box with a gray background and black text states: 'Locations and VPN Credentials are missing'. The main dashboard area displays several charts and tables. One chart, titled 'TOP URL CATEGORIES', shows a donut chart with 293.8 K transactions across various categories. Another chart, 'STREAMING MEDIA APPLICATIONS', shows YouTube at 4.7 MB, Dailymotion at 1.8 MB, and Vimeo at 1.241.9 KB. A third chart, 'TOP USERS', lists 20 users with their transaction counts. A large red digital meter on the right indicates '4.5 K' transactions for 'Phishing'.

Slide notes

You can see that here under **Administration** then **Resources** then and **Traffic Forwarding** section. Notice the absence of the **Locations** and **VPN Credentials** fields.

Slide 230 - Slide 230



Slide notes

Now we are logged in with an Admin role that has obfuscated users. You can see here that all the users are listed as alphanumeric strings.

Slide 231 - Slide 231



Slide notes

But say you actually need to track a person down or you've built a case against them that they're doing inappropriate things on company time or networks.

Slide 232 - Slide 232



Slide notes

You will see this message in the upper right corner that says the usernames have been obfuscated and prompts you to override. If you click on that you can enter an Auditor's credentials and the usernames will be revealed.

Slide 233 - Slide 233

The screenshot shows the Zimperium Admin Portal's 'Web Overview' dashboard. On the left, a vertical sidebar lists navigation items: Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays several charts and tables:

- CLOUD APPLICATION CLASSES:** A donut chart showing 2.9 GB (100%) in General Browsing.
- TOP URL CATEGORIES:** A donut chart showing 293.5 K transactions.
- TOP USERS:** A table listing top users with their transaction counts. The first few rows include:
 - 3.8 K SamClurQnASDKjnPBMFQ==@training.sa...
 - 2.7 K axZOJLPU4mwwHhW6jw==@training.sa...
 - 2.3 K DfTH00UQ23kx7u06uJWv==@training.sa...
 - 2.3 K Fmtp9mxzSAMQoz2KAM5uQ==@training.sa...
 - 2.3 K g1pkemdaLSAvVQH1QH1AD0PzN2sq8...
- Auditor Override:** A modal window prompting for an Auditor Email Address (auditor@training.safemarch.com) and Auditor Password. It contains the instruction "Type Password-123 then hit enter".
- SOCIAL NETWORKING APPLICATIONS:** A table showing usage statistics for various platforms.
- STREAMING MEDIA APPLICATIONS:** A table showing usage statistics for YouTube, Dailymotion, and Vimeo.
- TOP ADVANCED THREATS:** A large red digital meter reading 4.5 K, labeled "Phishing".

At the bottom, there are copyright and footer details: Copyright © 2018 Zimperium Inc. All rights reserved | Version 5.6 | Policies. Weblog Time: 12/4/2018 2:35:36 PM | Last Updated: 12/4/2018 2:41:00 PM.

Slide notes

Then enter the auditor's password.

Slide 234 - Slide 234

The screenshot shows the Zimic Admin Portal's Web Overview dashboard. A modal dialog titled "Auditor Override" is displayed in the center. It contains fields for "Auditor Email Address" (auditor@training.safemarch.com) and "Auditor Password" (represented by a masked line). At the bottom left of the dialog is a blue button labeled "Click Box". A large, semi-transparent rectangular box with a white border and a black arrow pointing to the "Click Box" button is overlaid on the dialog. In the background, various dashboard sections are visible, including "CLOUD APPLICATION CLASSES" (donut chart), "TOP URL CATEGORIES" (donut chart), "TOP USERS" (list of users), "SOCIAL NETWORKING APPLICATIONS" (list of sites like Reddit, LinkedIn, Twitter), "GAMING/MEDIA APPLICATIONS" (list of sites like Pinterest, Spotify, Flickr), and "TOP ADVANCED THREATS" (statistic: 4.5K Phishing).

Slide notes

Slide 235 - Slide 235



Slide notes

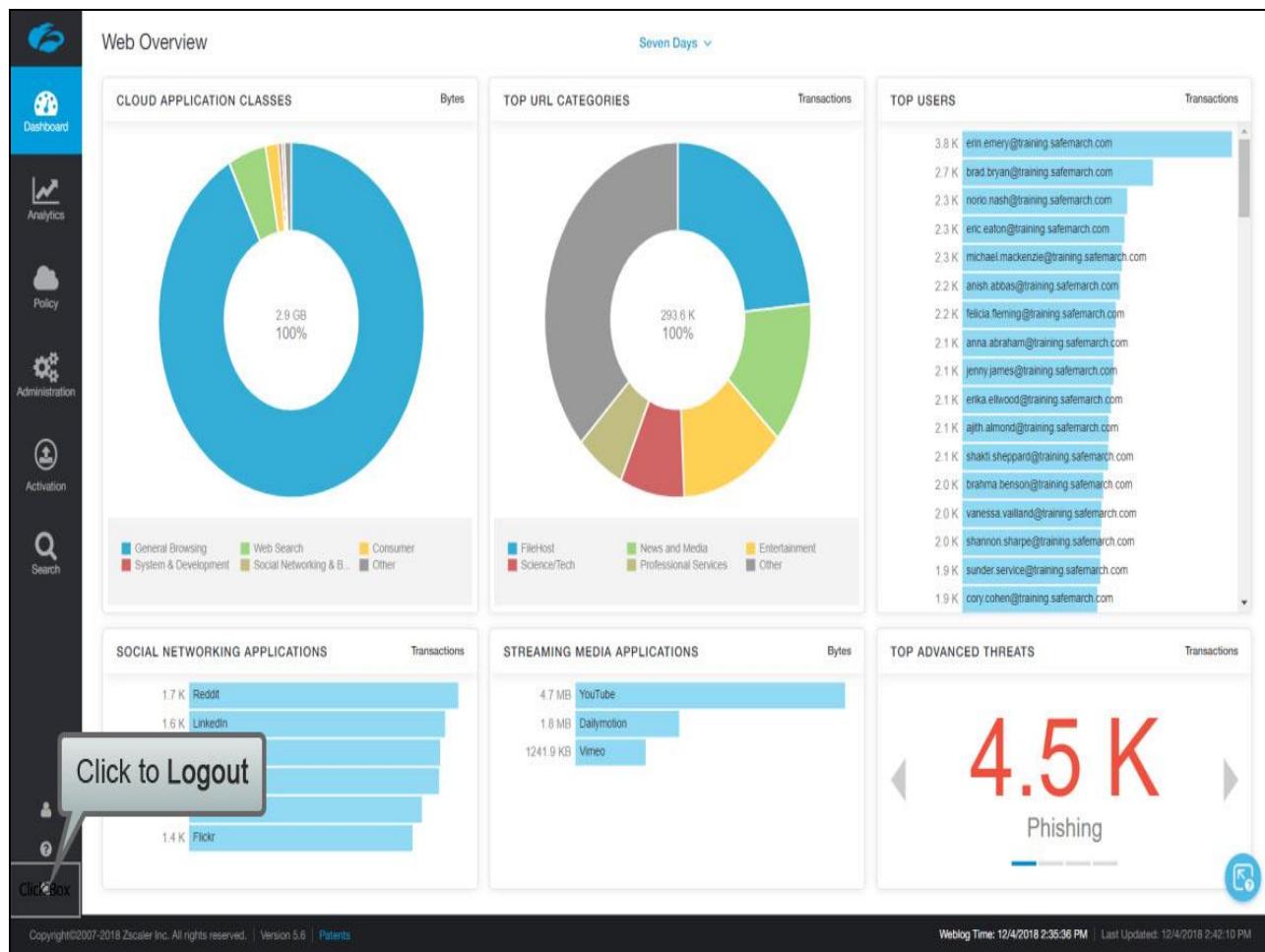
You can now see the user names in plain text.

Slide 236 - Slide 236



Slide notes

Slide 237 - Slide 237



Slide notes

Click **Sign Out**.

Slide 238 - Slide 238

The screenshot shows the Zscaler Admin Portal login interface. At the top, there is a logo for "zscaler" and fields for "LOGIN ID" and "PASSWORD". A "Sign In" button is located to the right of the password field. A large, semi-transparent blue banner overlays the login form. The banner features the text "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways." and "Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." Below this, there is a call-to-action button labeled "Read the Full Report". At the bottom of the banner, there are four smaller cards with headlines: "Securing access to internal apps no longer requires VPN" (with a "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with a "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with a "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with a "Read More" button). The footer of the page includes the copyright notice "Copyright ©2007-2018 Zscaler Inc. All rights reserved."

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And let's log back in as the super user.

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The image shows a screenshot of the Zscaler login interface. At the top, there is a logo for 'zscaler' and fields for 'LOGIN ID' (containing 'admin@training.safemarch.com') and 'PASSWORD'. A 'Sign In' button is to the right, with a 'Remember my Login ID' checkbox below it. A large, semi-transparent blue banner is overlaid on the page. The banner features the text 'Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways.' in white. To the right of this text is a large, stylized white number '8'. Below the main text, it says 'Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision.' A 'Read the Full Report' button is located at the bottom left of the banner. At the very bottom of the page, there is a footer bar with three sections: 'Securing access to internal apps no longer requires VPN' (with a 'Watch Now' button), 'Did you know your appliance sandbox has security gaps?' (with a 'Fill Me In' button), and 'Discover the five keys to secure local internet breakouts' (with a 'Get the Guide' button). To the right of these is a section for 'Zscaler Cloud Release 5.6' with a 'Read More' button. The footer also contains the copyright notice 'Copyright ©2007-2018 Zscaler Inc. All rights reserved.'

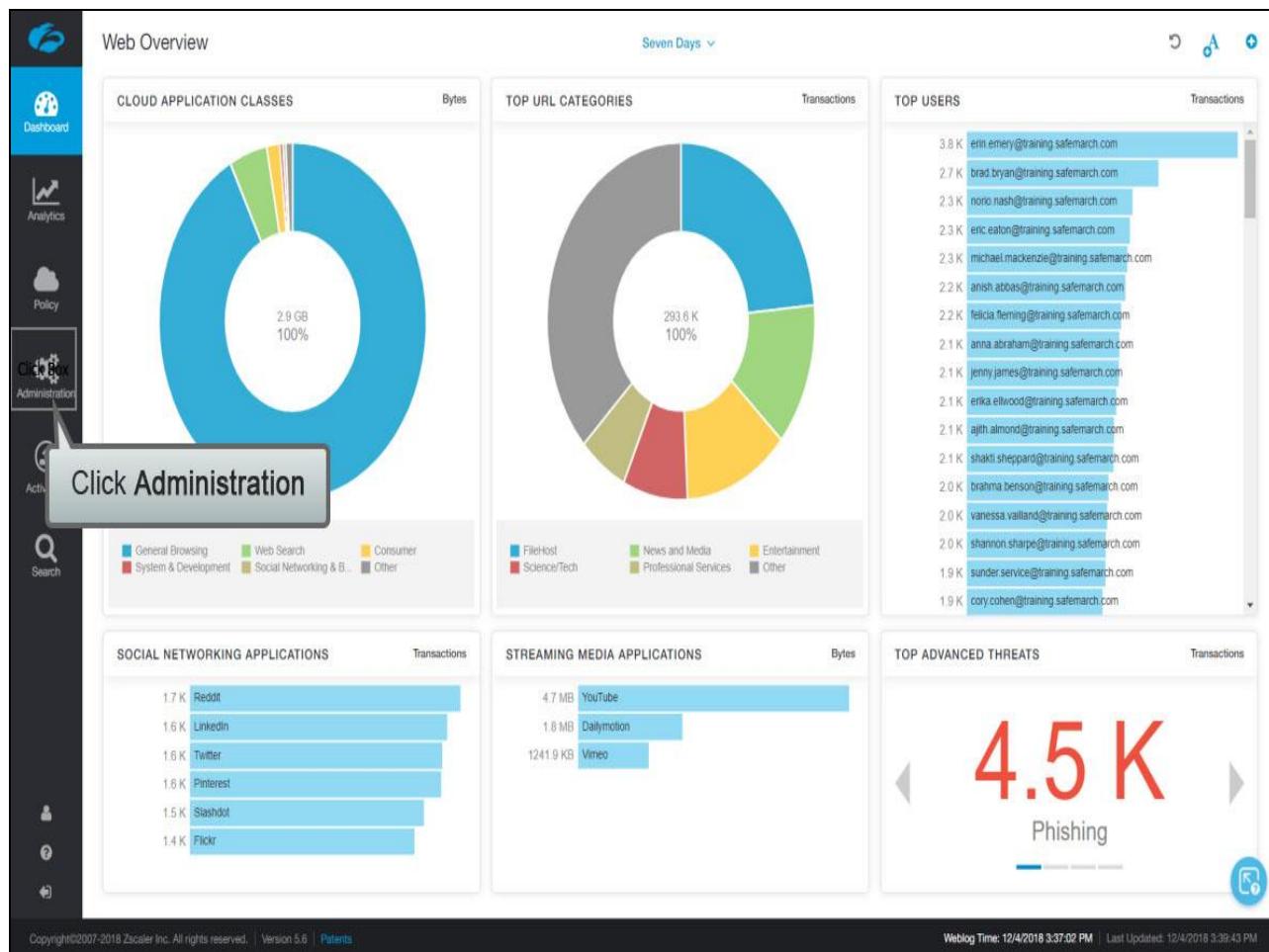
Slide notes

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The image shows the Zscaler login page. At the top, there is a logo for "zscaler". Below it, there are fields for "LOGIN ID" containing "admin@training.safemarch.com" and "PASSWORD" containing "*****". There are also checkboxes for "Remember my Login ID" and "English (US)". A blue button labeled "Click Box" is highlighted with a red box and a callout bubble pointing to it. Another callout bubble points to the "Click Sign In" button. The main background features a large blue graphic with a white outline of the number "8". Text on the page reads: "Gartner Magic Quadrant names Zscaler a leader in Secure Web Gateways. Now an eight year leader in the Gartner Magic Quadrant and this year's strongest for completeness of vision." A button labeled "Read the Full Report" is visible. At the bottom, there are four smaller images with captions: "Securing access to internal apps no longer requires VPN" (with a "Watch Now" button), "Did you know your appliance sandbox has security gaps?" (with a "Fill Me In" button), "Discover the five keys to secure local internet breakouts" (with a "Get the Guide" button), and "Zscaler Cloud Release 5.6" (with a "Read More" button). Copyright information at the bottom states: "Copyright ©2007-2018 Zscaler Inc. All rights reserved."

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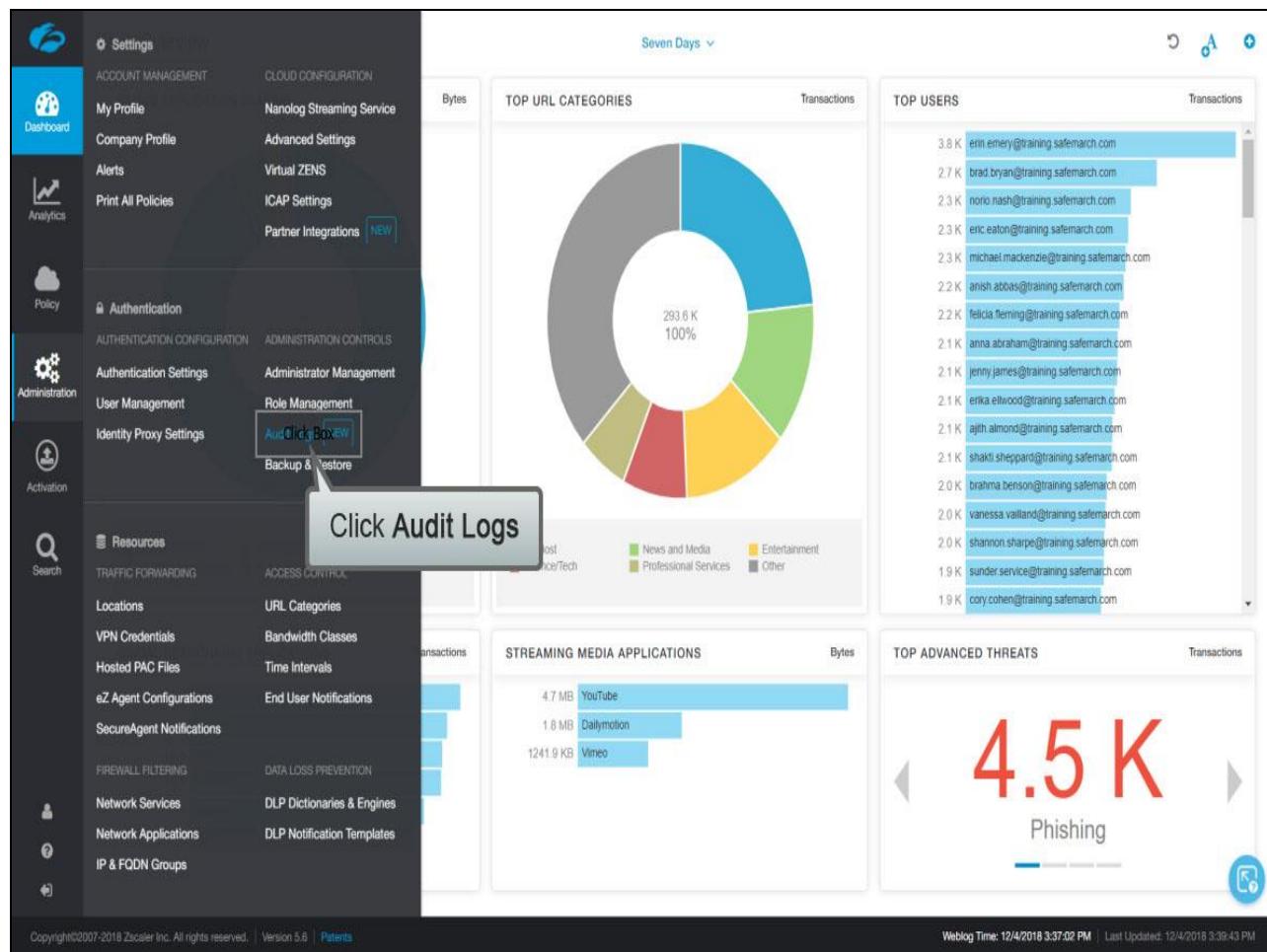
Slide 241 - Slide 241



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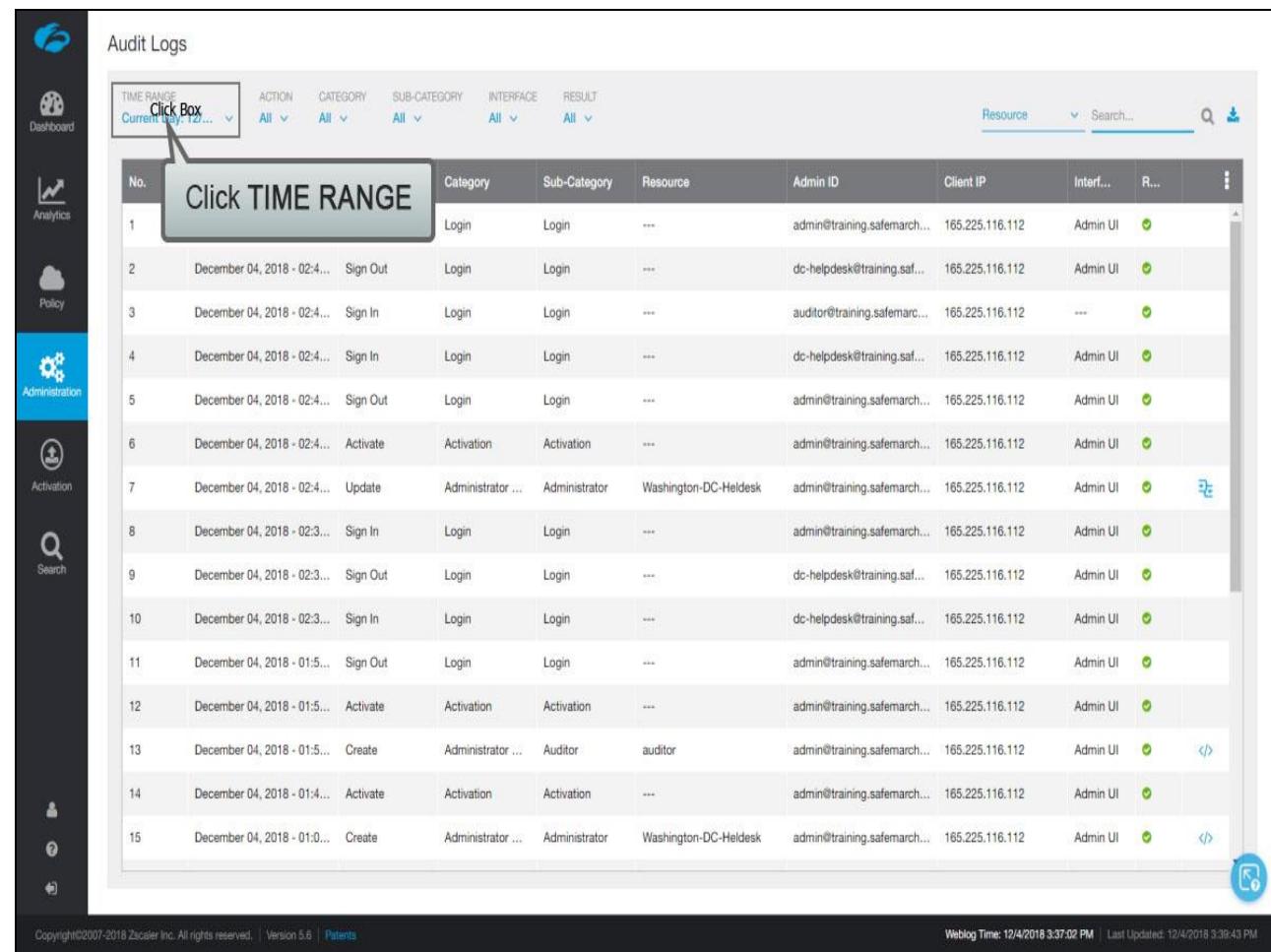
The next item to cover is the Administrator's Audit logs. Click on **Audit Logs** under the **Administration** tab.

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Slide 243 - Slide 243



The screenshot shows the Zscaler Admin Portal's Audit Logs section. On the left, there is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled "Audit Logs". At the top, there is a search bar with dropdown menus for "TIME RANGE" (set to "Current Day"), "ACTION" (All), "CATEGORY" (All), "SUB-CATEGORY" (All), "INTERFACE" (All), and "RESULT" (All). To the right of the search bar are buttons for "Resource" (with a dropdown arrow), "Search...", and download options. Below the search bar is a table with 15 rows of audit log data. The columns are: No., Category, Sub-Category, Resource, Admin ID, Client IP, Interface, and R... (with a small icon). The data includes various actions like Login, Sign In, Sign Out, Activate, and Create, performed by different users from different IP addresses. Row 7 is highlighted with a light gray background.

No.	Category	Sub-Category	Resource	Admin ID	Client IP	Interface	R...		
1	Login	Login	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
2	December 04, 2018 - 02:4...	Sign Out	Login	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
3	December 04, 2018 - 02:4...	Sign In	Login	Login	165.225.116.112	---	✓		
4	December 04, 2018 - 02:4...	Sign In	Login	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
5	December 04, 2018 - 02:4...	Sign Out	Login	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	165.225.116.112	Admin UI	✓		
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator	Washington-DC-Heldesk	admin@training.safemarch...	165.225.116.112	Admin UI	✓
8	December 04, 2018 - 02:3...	Sign In	Login	Login	165.225.116.112	Admin UI	✓		
9	December 04, 2018 - 02:3...	Sign Out	Login	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
10	December 04, 2018 - 02:3...	Sign In	Login	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	165.225.116.112	Admin UI	✓		
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	165.225.116.112	Admin UI	✓		
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	auditor	admin@training.safemarch...	165.225.116.112	Admin UI	✓
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓
15	December 04, 2018 - 01:0...	Create	Administrator ...	Administrator	Washington-DC-Heldesk	admin@training.safemarch...	165.225.116.112	Admin UI	✓

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This is where you can see a list of which Admins logged in, when, and from where. You can also download a log of all changes that were made by Admins. Admin Change Logs are stored for up to 6 months and you can download 31 days at a time.

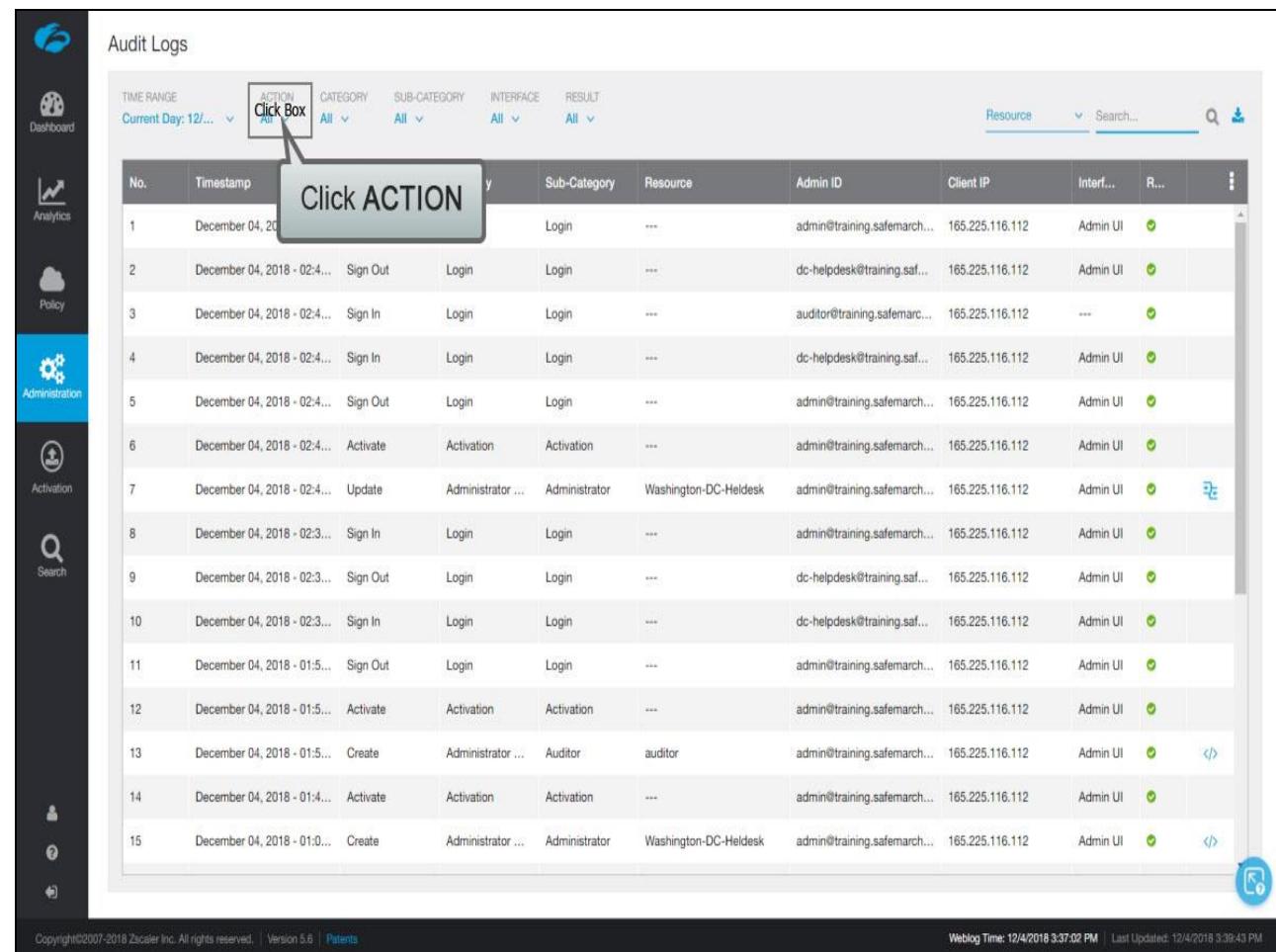
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The screenshot shows the Zscaler Audit Logs dashboard. On the left sidebar, there are icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays audit logs for December 2018. A modal window is overlaid on the screen, prompting the user to "Click Current Month". The modal contains two date pickers: one for the start date (December 1) and one for the end date (December 31). Both pickers show the month as December 2018. The "OK" button at the bottom right of the modal is highlighted with a red box.

Time Range	Action	Category	Sub-Category	Interface	Result					
Current Month: 1...	All	All	All	All	All					
Resource	Admin ID	Client IP	Interf...	R...						
...	admin@training.safemarch...	165.225.116.112	Admin UI							
...	dc-helpdesk@training.saf...	165.225.116.112	Admin UI							
...	auditor@training.safemarc...	165.225.116.112	---							
...	dc-helpdesk@training.saf...	165.225.116.112	Admin UI							
...	admin@training.safemarch...	165.225.116.112	Admin UI							
...	admin@training.safemarch...	165.225.116.112	Admin UI							
...	admin@training.safemarch...	165.225.116.112	Admin UI							
Washington-DC-Heldesk	admin@training.safemarch...	165.225.116.112	Admin UI							
...	admin@training.safemarch...	165.225.116.112	Admin UI							
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	...	dc-helpdesk@training.saf...	165.225.116.112	Admin UI		
10	December 04, 2018 - 02:3...	Sign In	Login	Login	...	dc-helpdesk@training.saf...	165.225.116.112	Admin UI		
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	...	admin@training.safemarch...	165.225.116.112	Admin UI		
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	...	admin@training.safemarch...	165.225.116.112	Admin UI		
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	auditor	admin@training.safemarch...	165.225.116.112	Admin UI		
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	...	admin@training.safemarch...	165.225.116.112	Admin UI		
15	December 04, 2018 - 01:0...	Create	Administrator ...	Administrator	Washington-DC-Heldesk	admin@training.safemarch...	165.225.116.112	Admin UI		

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The screenshot shows the Zscaler Admin Portal's Audit Logs section. The top navigation bar includes filters for TIME RANGE (Current Day: 12/04/2018), CATEGORY (All), SUB-CATEGORY (All), INTERFACE (All), and RESULT (All). Below the filters is a search bar and a download icon. The main area displays a table of audit log entries. The table has columns: No., Timestamp, Sub-Category, Resource, Admin ID, Client IP, Interface, and a status column. The first few rows show logins from various users and IP addresses. A large callout box with the text "Click ACTION" points to the "ACTION" dropdown in the top navigation bar.

No.	Timestamp	Sub-Category	Resource	Admin ID	Client IP	Interface	R...
1	December 04, 2018 - 02:4...	Login	---	admin@training.safemarc...	165.225.116.112	Admin UI	
2	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	dc-helpdesk@training.saf...	
3	December 04, 2018 - 02:4...	Sign In	Login	Login	---	auditor@training.safemarc...	
4	December 04, 2018 - 02:4...	Sign In	Login	Login	---	dc-helpdesk@training.saf...	
5	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	admin@training.safemarch...	
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	---	admin@training.safemarch...	
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator	Washington-DC-Heldesk	admin@training.safemarch...	
8	December 04, 2018 - 02:3...	Sign In	Login	Login	---	admin@training.safemarch...	
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	---	dc-helpdesk@training.saf...	
10	December 04, 2018 - 02:3...	Sign In	Login	Login	---	dc-helpdesk@training.saf...	
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	---	admin@training.safemarch...	
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	---	admin@training.safemarch...	
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	auditor	admin@training.safemarch...	
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	---	admin@training.safemarch...	
15	December 04, 2018 - 01:0...	Create	Administrator ...	Administrator	Washington-DC-Heldesk	admin@training.safemarch...	

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Audit Logs

TIME RANGE: Current Month: 1... ACTION: All ▾ CATEGORY: Click Box SUB-CATEGORY: All ▾ INTERFACE: All ▾ RESULT: All ▾

No. Timestamp Action Sub-Category Interface Result

No.	Timestamp	Action	Sub-Category	Interface	Result
1	December 04	Activate			
2	December 04	Audit Operation			
3	December 04	Create			
4	December 04	Delete			
5	December 04	Download			
6	December 04	Forced Activate			
7	December 04				
8	December 04, 2018 - 02:3...	Sign In	Login	Login	---
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	---
10	December 04, 2018 - 02:3...	Sign In	Login	Login	---
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	---
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	---
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	auditor
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	---
15	December 04, 2018 - 01:0...	Create	Administrator ...	Washington-DC-Hel	desk

ID Client IP Interface Result

Done Cancel Clear Selection

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Audit Logs

No.	Timestamp	Action	Category	Sub-Category	Interface	Result	Admin ID	Client IP	Interf...	R...	More
1	December 04, 2018 - 03:3...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
2	December 04, 2018 - 02:4...	All	All	All	All	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	...
3	December 04, 2018 - 02:4...	All	All	All	All	All	auditor@training.safemarc...	165.225.116.112	---	✓	...
4	December 04, 2018 - 02:4...	All	All	All	All	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	...
5	December 04, 2018 - 02:4...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
6	December 04, 2018 - 02:4...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
7	December 04, 2018 - 02:4...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
8	December 04, 2018 - 02:3...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
9	December 04, 2018 - 02:3...	All	All	All	All	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	...
10	December 04, 2018 - 02:3...	All	All	All	All	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	...
11	December 04, 2018 - 01:5...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
12	December 04, 2018 - 01:5...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
13	December 04, 2018 - 01:5...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
14	December 04, 2018 - 01:4...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...
15	December 04, 2018 - 01:0...	All	All	All	All	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓	...

Click SUB-CATEGORY

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The screenshot shows the Zscaler Admin Portal's Audit Logs section. The interface includes a left sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has a title 'Audit Logs' and filters for TIME RANGE (Current Month), ACTION (All), CATEGORY (All), and SUB-CATEGORY (All). A prominent feature is a tooltip labeled 'Click INTERFACE' pointing to the 'INTERFACE' dropdown in the top navigation bar. The main content area displays a table of audit logs with columns for No., Timestamp, Action, Resource, and Result. The table lists 15 entries, such as 'Sign In' at 03:30 on December 4, 2018, and 'Create' at 01:00 on December 4, 2018.

No.	Timestamp	Action	Resource	Result
1	December 04, 2018 - 03:3...	Sign In		
2	December 04, 2018 - 02:4...	Sign Out		
3	December 04, 2018 - 02:4...	Sign In		
4	December 04, 2018 - 02:4...	Sign In		
5	December 04, 2018 - 02:4...	Sign Out		
6	December 04, 2018 - 02:4...	Activate		
7	December 04, 2018 - 02:4...	Update		
8	December 04, 2018 - 02:3...	Sign In	Login	Login
9	December 04, 2018 - 02:3...	Sign Out	Login	Login
10	December 04, 2018 - 02:3...	Sign In	Login	Login
11	December 04, 2018 - 01:5...	Sign Out	Login	Login
12	December 04, 2018 - 01:5...	Activate	Activation	Activation
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor
14	December 04, 2018 - 01:4...	Activate	Activation	Activation
15	December 04, 2018 - 01:0...	Create	Administrator ...	Washington-DC-Hel

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Audit Logs

No.	Timestamp	Action	Category	Sub-Category	Interface	Result	User ID	Client IP	Interface	Resource	Details
1	December 04, 2018 - 03:3...	Sign In	Login	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
2	December 04, 2018 - 02:4...	Sign Out	Login	Admin UI	All	Click Box	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
3	December 04, 2018 - 02:4...	Sign In	Login	Admin UI	All	Click Box	auditor@training.safemarc...	165.225.116.112	---	✓	
4	December 04, 2018 - 02:4...	Sign In	Login	Admin UI	All	Click Box	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
5	December 04, 2018 - 02:4...	Sign Out	Login	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
6	December 04, 2018 - 02:4...	Activate	Activation	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
7	December 04, 2018 - 02:4...	Update	Administrator	Admin UI	All	Click Box	Washington-DC-Helde...	165.225.116.112	Admin UI	✓	
8	December 04, 2018 - 02:3...	Sign In	Login	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
9	December 04, 2018 - 02:3...	Sign Out	Login	Admin UI	All	Click Box	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
10	December 04, 2018 - 02:3...	Sign In	Login	Admin UI	All	Click Box	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
11	December 04, 2018 - 01:5...	Sign Out	Login	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
12	December 04, 2018 - 01:5...	Activate	Activation	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
13	December 04, 2018 - 01:5...	Create	Administrator	Admin UI	All	Click Box	auditor	165.225.116.112	Admin UI	✓	
14	December 04, 2018 - 01:4...	Activate	Activation	Admin UI	All	Click Box	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
15	December 04, 2018 - 01:0...	Create	Administrator	Admin UI	All	Click Box	Washington-DC-Helde...	165.225.116.112	Admin UI	✓	

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Audit Logs

TIME RANGE		ACTION	CATEGORY	SUB-CATEGORY	INTERFACE	RESULT	Resource	Search...	Download			
Current Month: 1...		All	All	All	All	All ^						
No.	Timestamp	Action	Category	Sub-Category	Interface	Result	Resource	Admin ID	Client IP	Interf...	R...	More
1	December 04, 2018 - 03:3...	Sign In	Login	Login	Logi...	All	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
2	December 04, 2018 - 02:4...	Sign Out	Login	Login	Logi...	Failure	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
3	December 04, 2018 - 02:4...	Sign In	Login	Login	Logi...	Success	auditor@training.safemarc...	165.225.116.112	---	✓		
4	December 04, 2018 - 02:4...	Sign In	Login	Login	Logi...	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
5	December 04, 2018 - 02:4...	Sign Out	Login	Login	Logi...	Failure	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	Activat...	Success	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator	Activat...	All	Washington-DC-Helk...	admin@training.safemarch...	165.225.116.112	Admin UI	✓	Edit
8	December 04, 2018 - 02:3...	Sign In	Login	Login	Activat...	Failure	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	Activat...	Success	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
10	December 04, 2018 - 02:3...	Sign In	Login	Login	Activat...	All	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓		
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	Activat...	Failure	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	Activat...	Success	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	Activat...	All	auditor@training.safemarc...	165.225.116.112	Admin UI	✓	Compare	
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	Activat...	Failure	admin@training.safemarch...	165.225.116.112	Admin UI	✓		
15	December 04, 2018 - 01:0...	Create	Administrator ...	Administrator	Activat...	Success	Washington-DC-Helk...	admin@training.safemarch...	165.225.116.112	Admin UI	✓	Compare

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Audit Logs

TIME RANGE: Current Month: 1... ACTION: All CATEGORY: All SUB-CATEGORY: All INTERFACE: All RESULT: All

Resource: Search... Click Box

No.	Timestamp	Action	Category	Sub-Category	Resource	Admin ID	Client IP	Interface	Result
1	December 04, 2018 - 03:3...	Sign In	Login	Login	---	admin@training.safemarc...	165.225.116.112	Admin UI	Success
2	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	Success
3	December 04, 2018 - 02:4...	Sign In	Login	Login	---	auditor@training.safemarc...	165.225.116.112	---	Success
4	December 04, 2018 - 02:4...	Sign In	Login	Login	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	Success
5	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator	Washington-DC-Hel	admin@training.safemarch...	165.225.116.112	Admin UI	Success
8	December 04, 2018 - 02:3...	Sign In	Login	Login	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	Success
10	December 04, 2018 - 02:3...	Sign In	Login	Login	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	Success
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor	auditor	admin@training.safemarch...	165.225.116.112	Admin UI	</>
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	---	admin@training.safemarch...	165.225.116.112	Admin UI	Success
15	December 04, 2018 - 01:0...	Create	Administrator ...	Administrator	Washington-DC-Hel	admin@training.safemarch...	165.225.116.112	Admin UI	</>

Click to Download

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Weblog Time: 12/4/2018 3:37:02 PM | Last Updated: 12/4/2018 3:39:43 PM

Slide notes

Click **Download**, ...

Slide 252 - Slide 252

The screenshot shows the Zimbra Admin Portal's Audit Logs section. A modal dialog box titled "Export to CSV" is displayed in the center. The dialog contains a file icon with a checkmark and the text "Download complete.". Below the dialog, a callout bubble points to a blue button labeled "Click Box". Another callout bubble points to the text "Click Done". The main table below the dialog lists audit logs for December 4, 2018, with columns for No., Timestamp, Action, Category, Sub-Category, Resource, Admin ID, Client IP, Interface, and Result.

No.	Timestamp	Action	Category	Sub-Category	Resource	Admin ID	Client IP	Interface	Result
1	December 04, 2018 - 03:3...	Sign In	Login	Login	---	admin@training.safemarc...	165.225.116.112	Admin UI	✓
2	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓
3	December 04, 2018 - 02:4...	Sign In	Login	Login	---	auditor@training.safemar...	165.225.116.112	---	✓
4	December 04, 2018 - 02:4...	Sign In	---	---	---	---	165.225.116.112	Admin UI	✓
5	December 04, 2018 - 02:4...	Sign In	---	---	---	---	165.225.116.112	Admin UI	✓
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	---	---	165.225.116.112	Admin UI	✓
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator ...	---	---	165.225.116.112	Admin UI	✓
8	December 04, 2018 - 02:3...	Sign In	---	---	---	---	165.225.116.112	Admin UI	✓
9	December 04, 2018 - 02:3...	Sign In	---	---	---	---	165.225.116.112	Admin UI	✓
10	December 04, 2018 - 02:3...	Sign In	---	---	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓
11	December 04, 2018 - 01:5...	Sign Out	---	---	---	admin@training.safemarc...	165.225.116.112	Admin UI	✓
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	---	admin@training.safemar...	165.225.116.112	Admin UI	✓
13	December 04, 2018 - 01:5...	Create	Administrator ...	Auditor...	auditor	admin@training.safemar...	165.225.116.112	Admin UI	✓
14	December 04, 2018 - 01:4...	Activate	Activation	Activation	---	admin@training.safemar...	165.225.116.112	Admin UI	✓

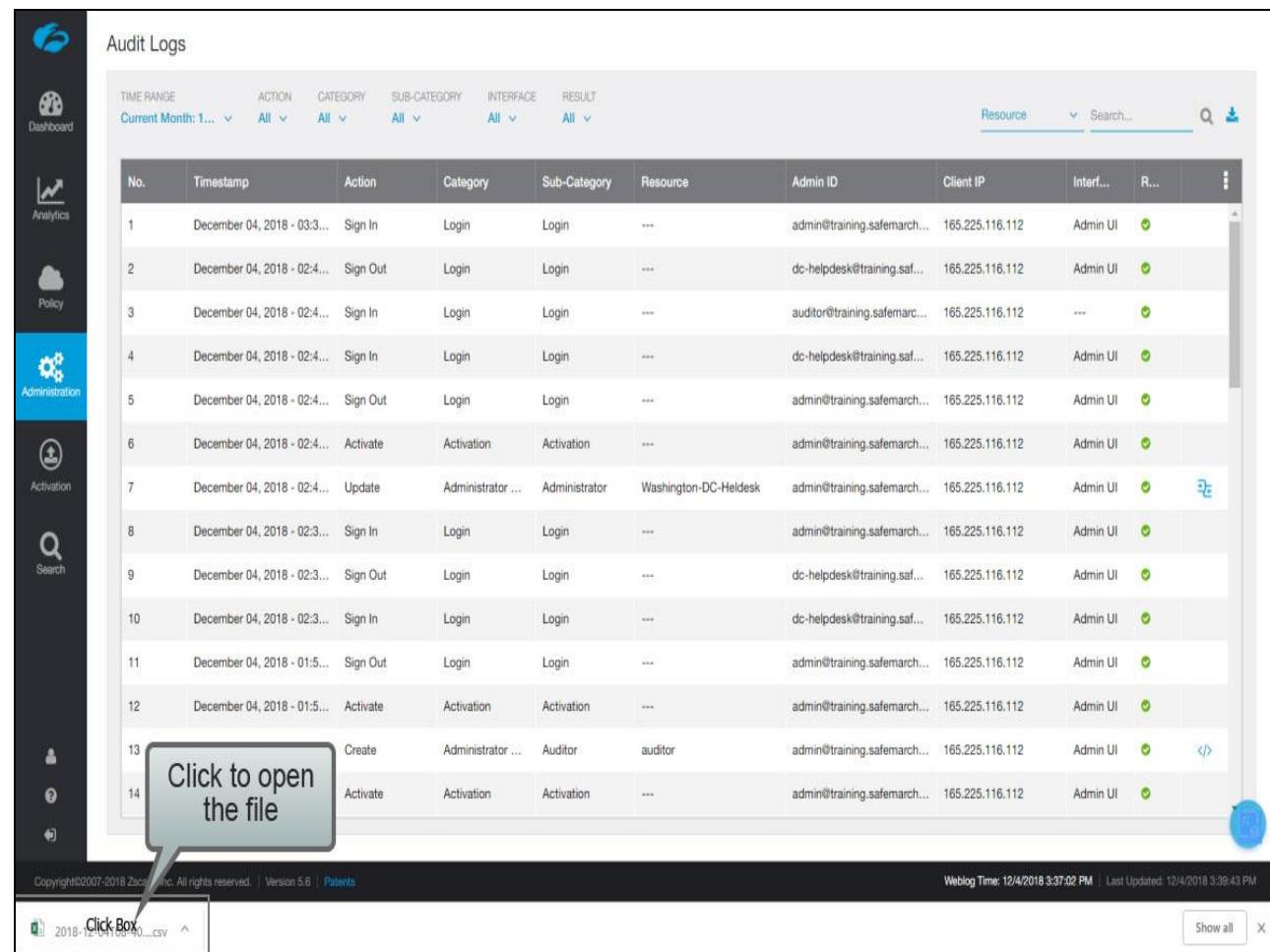
Copyright©2007-2018 Zimbra Inc. All rights reserved. | Version 5.6 | Plugins | WebLog Time: 12/4/2018 3:37:02 PM | Last Updated: 12/4/2018 3:38:43 PM

2018-12-04T08-40....csv 17.5/17.5 KB Show all X

Slide notes

...the file is sent as a CSV that can be imported into the application of your choice.

Slide 253 - Slide 253



The screenshot shows the Audit Logs section of the Zscaler Admin Portal. The interface includes a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a table of audit log entries with columns for No., Timestamp, Action, Category, Sub-Category, Interface, Result, Admin ID, Client IP, and more. A tooltip labeled "Click to open the file" points to a link in the bottom-left corner of the table area.

No.	Timestamp	Action	Category	Sub-Category	Interface	Result	Admin ID	Client IP	Interf...	R...	
1	December 04, 2018 - 03:3...	Sign In	Login	Login	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
2	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
3	December 04, 2018 - 02:4...	Sign In	Login	Login	---	---	auditor@training.safemarc...	165.225.116.112	---	✓	
4	December 04, 2018 - 02:4...	Sign In	Login	Login	---	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
5	December 04, 2018 - 02:4...	Sign Out	Login	Login	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
6	December 04, 2018 - 02:4...	Activate	Activation	Activation	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
7	December 04, 2018 - 02:4...	Update	Administrator ...	Administrator	Washington-DC-Helde...	admin@training.safemarch...	165.225.116.112	Admin UI	✓	CSV	
8	December 04, 2018 - 02:3...	Sign In	Login	Login	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
9	December 04, 2018 - 02:3...	Sign Out	Login	Login	---	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
10	December 04, 2018 - 02:3...	Sign In	Login	Login	---	---	dc-helpdesk@training.saf...	165.225.116.112	Admin UI	✓	
11	December 04, 2018 - 01:5...	Sign Out	Login	Login	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
12	December 04, 2018 - 01:5...	Activate	Activation	Activation	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	
13		Create	Administrator ...	Auditor	auditor	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	<>
14		Activate	Activation	Activation	---	---	admin@training.safemarch...	165.225.116.112	Admin UI	✓	

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Click Box [Click to open the file](#)

2018-12-04-100-40....csv

Slide notes

Slide 254 - Slide 254

The screenshot shows an Excel spreadsheet with the following data structure:

Time	User	Action	CLOUD	Result	Client IP	Interface	Category	Subcategory	Resource	Pre Action	Post Action
04 Dec 20: admin@tr	Sign In	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: dc-helpdes	Sign Out	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: auditor@tr	Sign In	zscalertwc	Successful	165.225.116.112		Login	Login				
03 Dec 20: dc-helpdes	Sign In	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: admin@tr	Sign Out	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: admin@tr	Activate	zscalertwc	Successful	165.225.1:U		Activation	Activation				
03 Dec 20: admin@tr	Update	zscalertwc	Successful	165.225.1:U		Administratore Washington	Administratore Washington				
03 Dec 20: admin@tr	Sign In	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: dc-helpdes	Sign Out	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: dc-helpdes	Sign In	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: admin@tr	Sign Out	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: admin@tr	Activate	zscalertwc	Successful	165.225.1:U		Activation	Activation				
03 Dec 20: admin@tr	Create	zscalertwc	Successful	165.225.1:U		Administratore auditor	Administratore auditor				
03 Dec 20: admin@tr	Activate	zscalertwc	Successful	165.225.1:U		Activation	Activation				
03 Dec 20: admin@tr	Create	zscalertwc	Successful	165.225.1:U		Administratore Washington	Administratore Washington				
03 Dec 20: admin@tr	Update	zscalertwc	Successful	165.225.1:U		Role Manz Role Manz viewonly	Role Manz Role Manz viewonly				
03 Dec 20: admin@tr	Activate	zscalertwc	Successful	165.225.1:U		Activation	Activation				
03 Dec 20: admin@tr	Update	zscalertwc	Successful	165.225.1:U		Role Manz Role Manz viewonly	Role Manz Role Manz viewonly				
03 Dec 20: admin@tr	Delete	zscalertwc	Successful	165.225.1:U		Administratore DC Helpdesk	Administratore DC Helpdesk				
03 Dec 20: admin@tr	Sign In	zscalertwc	Successful	165.225.1:U		Login	Login				
03 Dec 20: admin@tr	Sign Out	zscalertwc	Successful	199.168.1:U		Login	Login				
03 Dec 20: admin@tr	Sign In	zscalertwc	Successful	165.225.3:U		Login	Login				
03 Dec 20: admin@tr	Sign In	zscalertwc	Successful	165.225.3:U		Login	Login				

Slide notes

You can see here the changes we made to the Admin Roles. If an Admin made a change to a policy or some other configuration item, it would list the original state in the **Pre Action** column and the post-change state in the **Post Action** column.

Slide 255 - Managing Policies/Settings with Admin Rank

Managing Policies/Settings with Admin Rank

Slide notes

Administrator roles provide the ability to organize and delegate control of the configuration across the organization.

An additional feature called **Admin Rank** is also available, to ensure that policies and settings configured by admins with higher rank cannot be overridden by admins with lower rank.

Slide 256 - Slide 256

The screenshot shows the Zscaler Admin Portal interface under the 'URL & Cloud App Control' section. On the left, a vertical sidebar contains icons for Dashboard, Analytics, Policy (selected), Administration, Activation, and Search. The main area displays a table of policy rules:

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description	⋮
1	0	Block Pornography	URL CATEGORIES: Pornography PROTOCOLS: FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Block		
2	4	Allow Pornography	URL CATEGORIES: Pornography PROTOCOLS: FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Allow		
3	7	Url Category 1	URL CATEGORIES: Other Adult Material; Adult Themes; Lingerie/Bikini; Nudity; Porn...	Block	Default - DO NOT EDIT OR ...	

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Slide notes

For example, if the CIO, who has the highest rank, sets a rule for the organization blocking all access to pornography, no lower-ranked admin can create a pornography rule that overrides the one set by the CIO.

The admin rank ranges from **0** (the highest rank) to **7** (the lowest rank). The highest rank of **0** belongs to the super admin. Each administrator role can be assigned an admin rank between **1** and **7**.

Slide 257 - Slide 257

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with various icons: a gear (Dashboard), a bar chart (Analytics), a cloud (Policy), a blue box (Click Box Administration), a gear (Administration), a magnifying glass (Search), and a person (User). A callout bubble with the text "Click Administration" points to the administration icon. The main content area is titled "Audit Logs". It features a search bar at the top with filters for TIME RANGE (Current Day: 7/11...), ACTION (All), CATEGORY (All), SUB-CATEGORY (All), INTERFACE (All), and RESULT (All). There is also a "Resource" dropdown and a search input field. Below the search bar is a table with two rows of audit log data:

No.	Timestamp	Action	Category	Sub-Category	Resource	Admin ID	Client IP	Interfa...	R...	⋮
1	July 11, 2018 - 09:47 AM	Sign In	Login	Login	---	admin@training1.safemarch...	165.225.50.101	Admin UI	✓	⋮
2	July 11, 2018 - 12:22 AM	Sign Out	Login	Login	---	admin@training1.safemarch...	165.225.88.86	Admin UI	✓	⋮

At the bottom of the page, there is a footer with copyright information: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents". To the right of the footer, it says "Weblog Time: 7/11/2018 10:09:41 AM | Last Updated: 7/11/2018 10:11:19 AM".

Slide notes

By default, the admin rank feature is disabled. To use this feature, it must be enabled in the Administration settings.

Go to **Administration**, ...

Slide 258 - Slide 258

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections: ACCOUNT MANAGEMENT (My Profile, Company Profile, Alerts, Print All Policies), CLOUD CONFIGURATION (Nanolog Streaming Service, Advanced Click Box, Virtual ZENS, ICAP Settings, Partner Integ), AUTHENTICATION (Authentication Settings, User Management, Identity Proxy Settings), ADMINISTRATION CONTROLS (Administrator Management, Role Management, Audit Logs, Backup & Restore), and RESOURCES (Locations, VPN Credentials, Hosted PAC Files, eZ Agent Configurations, SecureAgent Notifications). A callout box with the text "Click Advanced Settings" points to the "Advanced Click Box" link under Cloud Configuration.

Slide notes

...then select **Advanced Settings**.

Slide 259 - Slide 259

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. On the left is a vertical sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections:

- ADMIN RANKING**: Contains a checkbox labeled "Enable Admin Ranking" with a red border. A gray callout box with a black border and white text "Click to Enable Admin Ranking" points to this checkbox.
- ADMIN UI SESSION TIMEOUT**: Shows a session timeout duration of 200 minutes.
- AUTHENTICATION EXEMPTIONS**: Includes sections for "Exempted URL Categories" (set to "None") and "Exempted URLs" (with an "Add Item" button).
- SSL EXEMPTIONS**: Contains a checkbox labeled "Enable policies for SSL global exempted domains" which is checked.

At the bottom are "Save" and "Cancel" buttons, and a blue circular icon with a white arrow pointing right.

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Slide notes

Then click **Enable Admin Ranking**

Slide 260 - Slide 260

The screenshot shows the 'Advanced Settings' page in the Zacalear Admin Portal. The left sidebar includes icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area contains several configuration sections:

- ADMIN RANKING**: Includes a checkbox for 'Enable Admin Ranking' which is checked.
- ADVANCED WEB APP CONTROL OPTIONS**: Includes a checkbox for 'Allow Cascading to URL Filtering' which is unchecked.
- ADMIN UI SESSION TIMEOUT**: Shows a session timeout duration of 200 minutes.
- AUTHENTICATION EXEMPTIONS**: Includes dropdowns for 'Exempted URL Categories' (set to 'None') and 'Exempted URLs' (with an 'Add Items' button).
- SSL EXEMPTIONS**: Includes a checkbox for 'Enable SSL Exemptions' which is unchecked. A tooltip 'Click to Save' is overlaid on this checkbox.

At the bottom left of the page, there are 'Click Box' and 'Cancel' buttons, and a 'Logout' icon in the bottom right corner. The footer contains copyright information: 'Copyright©2007-2018 Zacalear Inc. All rights reserved. Version 5.6 | Patents'.

Slide notes

Then **Save**, ...

Slide 261 - Slide 261

The screenshot shows the 'Advanced Settings' page in the Zscaler Admin Portal. On the left, there's a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, and Activation (which has a red notification badge). The main content area is titled 'Advanced Settings' and shows the following sections:

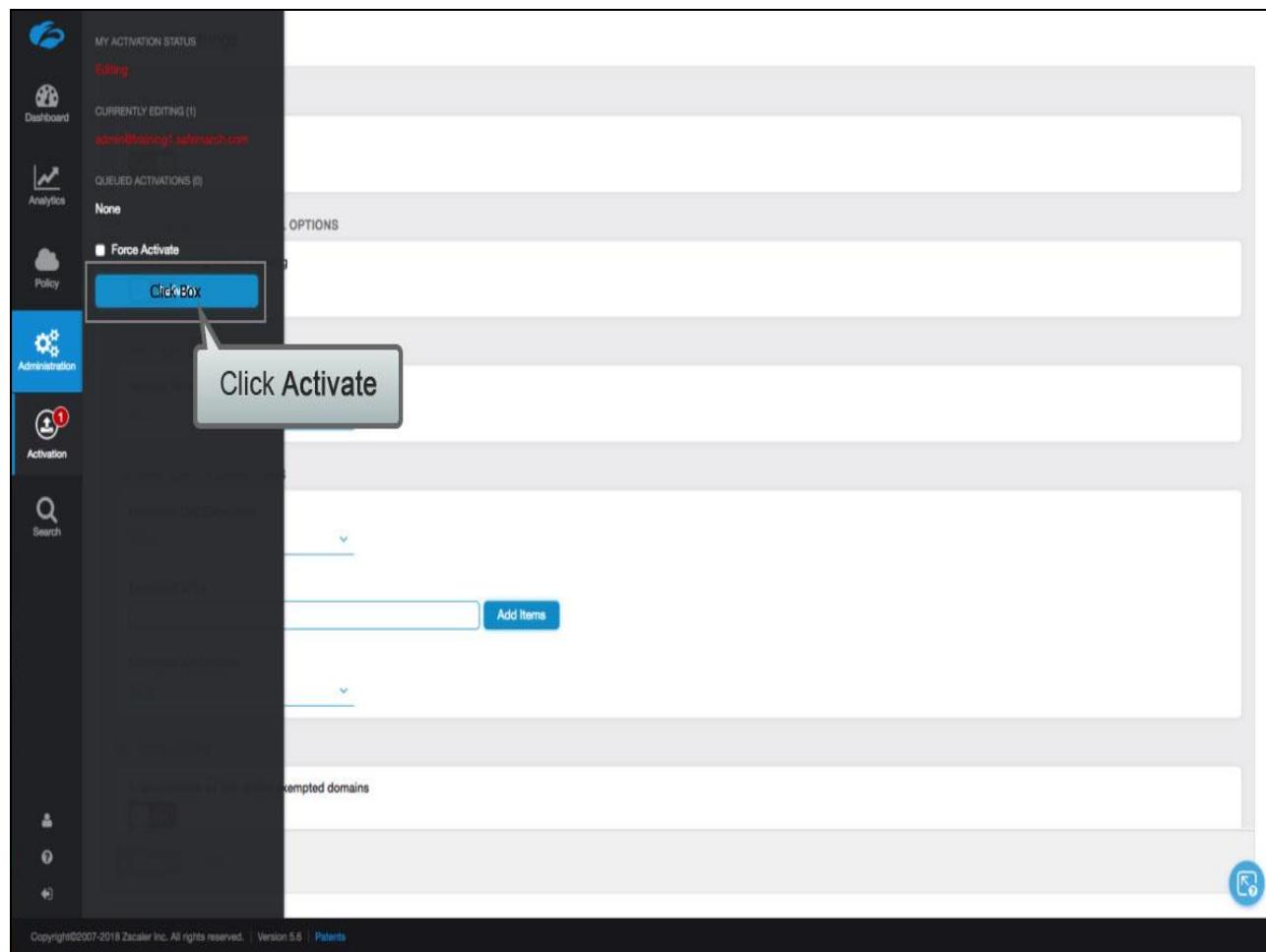
- ADMIN RANKING**: Includes a checkbox for 'Enable Admin Ranking' which is checked.
- ADVANCED WEB APP CONTROL OPTIONS**: Includes a checkbox for 'Allow Cascading to URL Filtering' which is unchecked.
- ADMIN UI SESSION TIMEOUT**: Shows a 'Session Timeout Duration (In Minutes)' input field set to 200.
- AUTHENTICATION EXEMPTIONS**: Contains sections for 'Exempted URLs' (with an 'Add Item' button) and 'Exempted Applications' (set to 'None').
- SSL EXEMPTIONS**: Includes a checkbox for 'Enable policies for SSL global exempted domains' which is unchecked.

At the bottom, there are 'Save' and 'Cancel' buttons, and a blue circular icon with a refresh symbol.

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Slide notes

...and **Activate** the changes.

Slide 262 - Slide 262**Slide notes**

Slide 263 - Slide 263

The screenshot shows the 'Advanced Settings' page of the ZCCA Admin Portal. On the left is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration (selected), Activation, and Search. The main content area has a header 'Activation Completed!' with a close button. It contains several sections: 'ADMIN RANKING' (Enable Admin Ranking checked), 'ADVANCED WEB APP CONTROL OPTIONS' (Allow Cascading to URL Filtering unchecked), 'ADMIN UI SESSION TIMEOUT' (Session Timeout Duration set to 200 minutes), 'AUTHENTICATION EXEMPTIONS' (Exempted URL Categories set to None, Exempted URLs input field, Add Item button), 'Exempted Applications' (set to None), and 'SSL EXEMPTIONS' (Enable policies for SSL global exempted domains unchecked). At the bottom are 'Save' and 'Cancel' buttons, and a blue circular icon with a white arrow.

Advanced Settings

Activation Completed!

ADMIN RANKING

Enable Admin Ranking

ADVANCED WEB APP CONTROL OPTIONS

Allow Cascading to URL Filtering

ADMIN UI SESSION TIMEOUT

Session Timeout Duration (In Minutes)
200

AUTHENTICATION EXEMPTIONS

Exempted URL Categories
None

Exempted URLs Add Item

Exempted Applications
None

SSL EXEMPTIONS

Enable policies for SSL global exempted domains

Save Cancel

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Slide notes

Slide 264 - Slide 264

The screenshot shows the 'Advanced Settings' section of the Click Administration interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy, Click-Box Administration (which is selected), and Active. Below the sidebar, there are 'Search' and 'Help' buttons.

The main content area has several sections:

- ADMIN RANKING**: A toggle switch labeled 'Enable Admin Ranking' is turned on (green checkmark).
- ADVANCED WEB APP CONTROL OPTIONS**: A toggle switch labeled 'Allow Cascading to URL Filtering' is turned off (red X).
- ADMIN UI SESSION TIMEOUT**: A dropdown menu set to 'Session Timeout Duration (In Minutes)' with the value '200'.
- Exempted URL Categories**: A dropdown menu set to 'None'.
- Exempted URLs**: An input field with a placeholder 'Exempted URLs' and a 'Add Item' button.
- Exempted Applications**: A dropdown menu set to 'None'.
- SSL EXEMPTIONS**: A toggle switch labeled 'Enable policies for SSL global exempted domains' is turned off (red X).

At the bottom, there are 'Save' and 'Cancel' buttons, and a blue circular icon with a white arrow pointing right.

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Slide notes

With Admin Rank enabled, it is now possible to create administrator roles with rank restricted administration permissions.

For example, an Ops role may be added for network operations staff, assigned an admin rank of **4**. Administrators assigned the Ops role will have a lower rank than the CIO who is a super admin with rank **0**.

If then the CIO assigns a rank higher than **4** to the pornography rule, an Ops administrator will not be permitted to change this rule.

To see an example of how to configure rank restricted administrator permissions, follow these steps. First, add an Ops role with **Admin Rank 4**.

Navigate to the Role Management page in the Administration settings by going to **Administration**, ...

Slide 265 - Slide 265

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area has several sections: ACCOUNT MANAGEMENT (My Profile, Company Profile, Alerts, Print All Policies), CLOUD CONFIGURATION (Nanolog Streaming Service, Advanced Settings, Virtual ZENS, ICAP Settings, Partner Integrations), AUTHENTICATION (Authentication Settings, User Management, Identity Proxy Settings), ADMINISTRATION CONTROLS (Administrator Management, Role Management, Audit Logs, Backup & Rest), TRAFFIC FORWARDING (Locations, VPN Credentials, Hosted PAC Files, eZ Agent Configurations, SecureAgent Notifications), FIREWALL FILTERING (Network Services, Network Applications, IP & FQDN Groups), and DATA LOSS PREVENTION (URL Categories, Bandwidth Classes, Time Intervals, End User Notifications, DLP Dictionaries & Engines, DLP Notification Templates). A callout box with a blue border and white text points to the 'Role Management' link under the Administration Controls section, with the text 'Click Role Management' inside it.

Slide notes

...then select **Role Management**

Slide 266 - Slide 266

The screenshot shows the 'Role Management' section of the Zscaler Admin Portal. On the left, a vertical sidebar lists various navigation options: Dashboard, Analytics, Policy, Administration (which is selected), Activation, and Search. The main content area is titled 'Role Management' and contains a table of roles. The table has columns for No., Name (partially visible), Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and an edit icon. Two rows are present: Row 1 has Admin Rank 'Administrators, Dashbo...', Full Access 'Full Access', View-Only Access 'View-Only Access', User Names 'Visible', Functional Scope 'Access Control (Web and Mobile), Adv...', Type 'Standard', and an edit icon; Row 2 has Admin Rank '---', Full Access '---', View-Only Access 'Dashboard, Insights, Inte...', User Names 'Obfuscated', Functional Scope 'Access Control (Web and Mobile), Adv...', Type 'Standard', and an edit icon. At the top of the table, there are buttons for 'Add Click Box' (highlighted with a callout box) and 'Add Partner Administrator Role'. A search bar is also at the top right. The bottom of the page includes a copyright notice: 'Copyright ©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents'.

Slide notes

Click **Add Administrator Role**, ...

Slide 267 - Slide 267

The screenshot shows the Zscaler Admin Portal's Role Management interface. On the left, there is a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a table of existing roles:

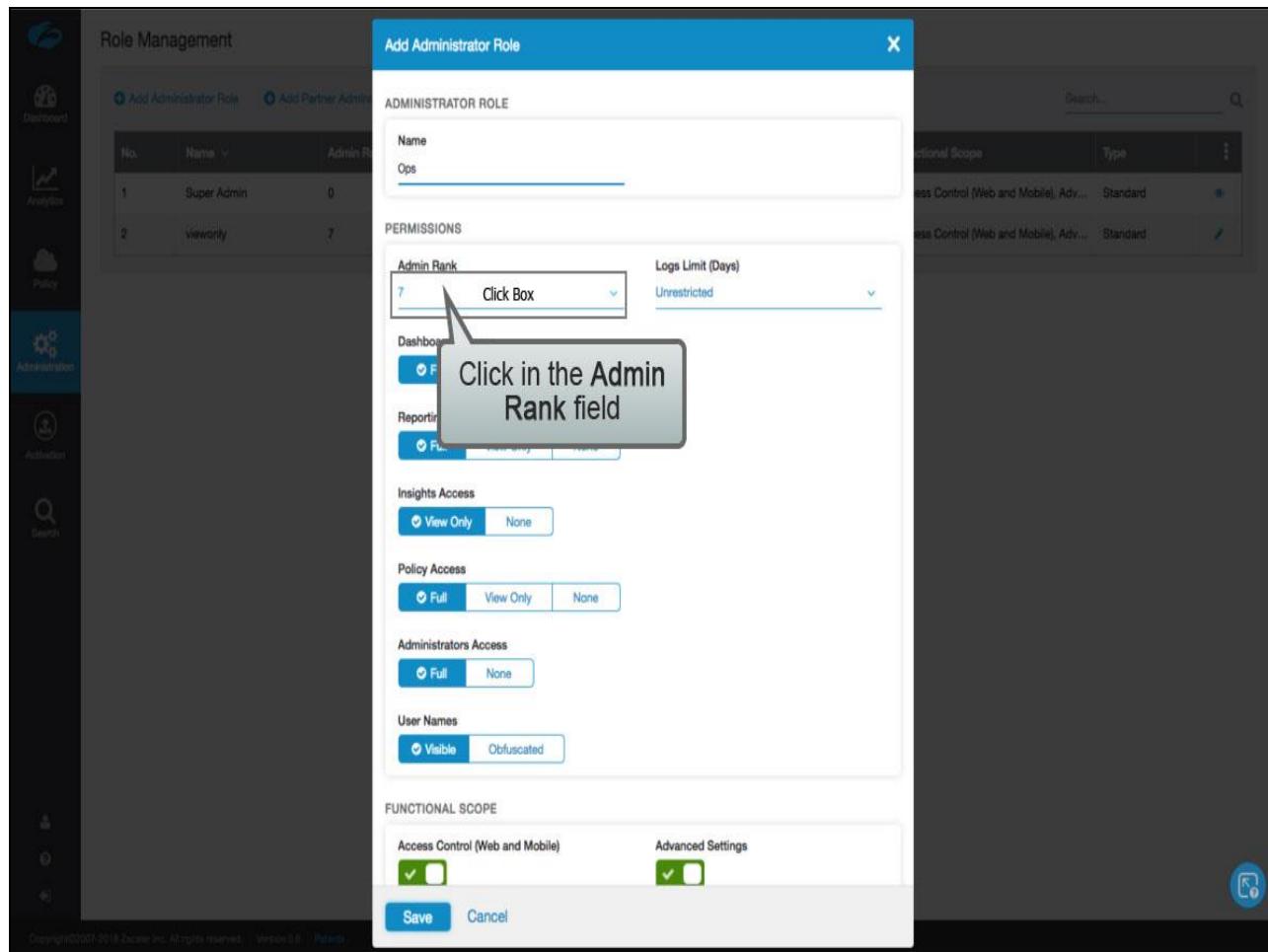
No.	Name	Admin Rank
1	Super Admin	0
2	Viewonly	7

A modal window titled "Add Administrator Role" is open. Inside, there is a text input field labeled "Name" with the placeholder "Type Ops then hit enter". Below it, the "PERMISSIONS" section includes fields for "Admin Rank" (set to 7) and "Logs Limit (Days)" (set to Unrestricted). Under "FUNCTIONAL SCOPE", two checkboxes are checked: "Access Control (Web and Mobile)" and "Advanced Settings". At the bottom of the modal are "Save" and "Cancel" buttons.

Slide notes

...and configure a new role named **Ops**

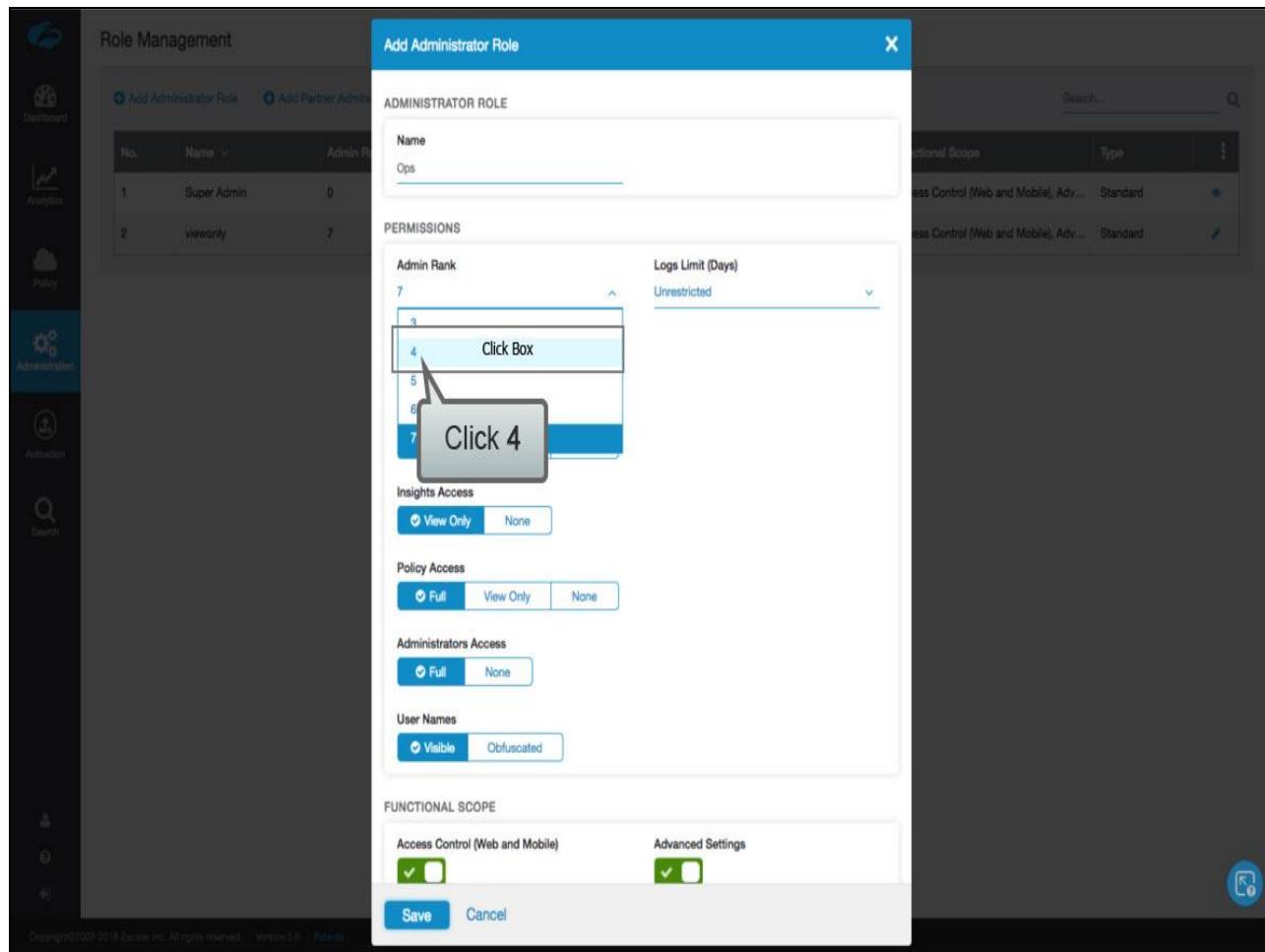
Slide 268 - Slide 268



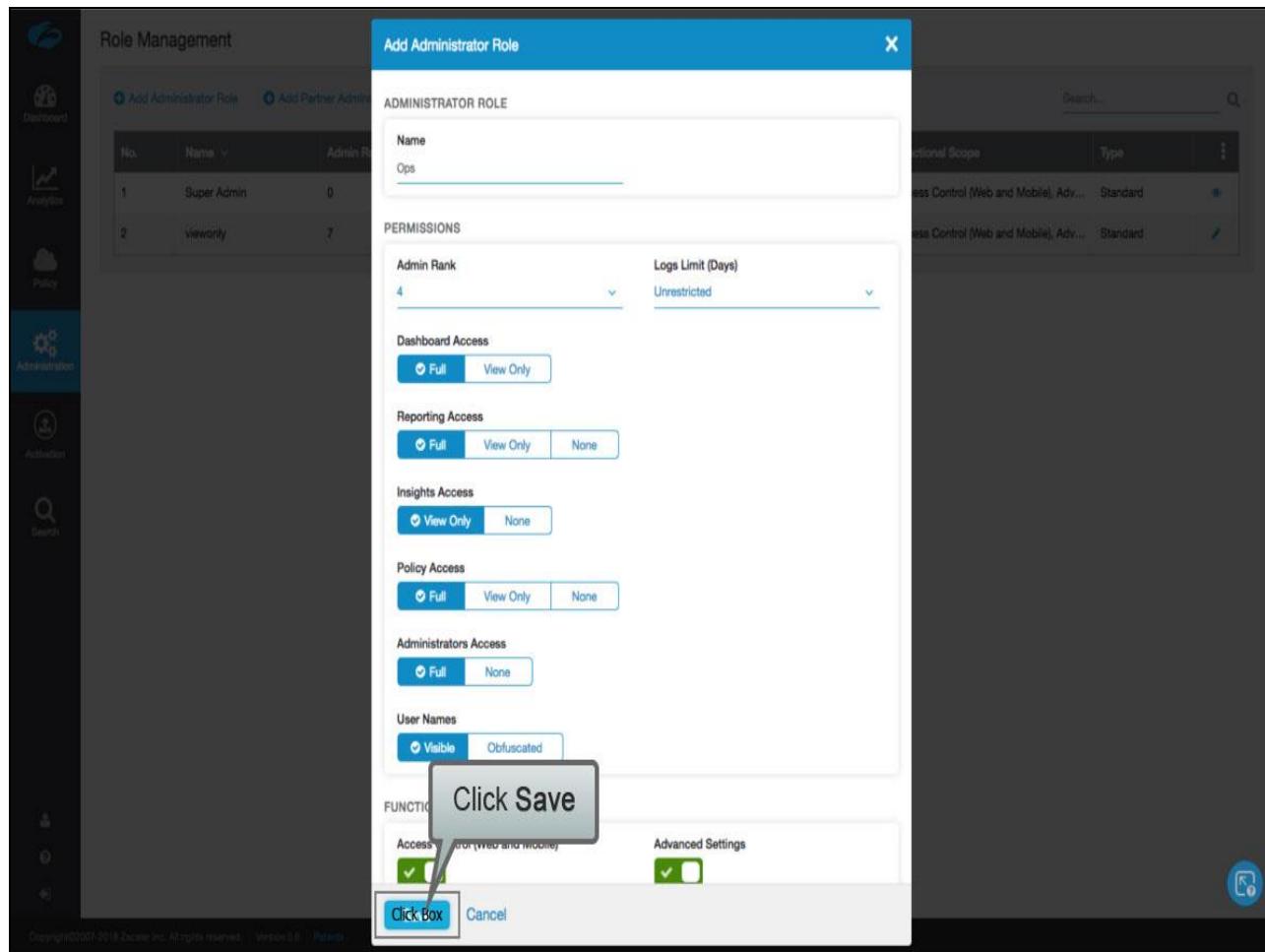
Slide notes

Under permission set the **Admin Rank** level to **4**. For this Ops role there may be other permissions that would be changed.

For this exercise though **Admin Rank** is the only setting that is changed to illustrate the effect this feature.

Slide 269 - Slide 269**Slide notes**

Slide 270 - Slide 270



Slide notes

Click Save, ...

Slide 271 - Slide 271

The screenshot shows the 'Role Management' page in the Zscaler Admin Portal. The interface includes a left sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main content area displays a table of roles:

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	Actions
1	Ops	4	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
2	Super Admin	0	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
3	viewonly	7	---	Dashboard, Insights, Inte...	Obfuscated	Access Control (Web and Mobile), Adv...	Standard	

A message at the top right says 'All changes have been saved.' A search bar is also present at the top right. The bottom of the page includes copyright information: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents' and a blue circular icon with a white 'R'.

Slide notes

...and **Activate** the changes.

Slide 272 - Slide 272

The screenshot shows the Zscaler Admin Portal's Role Management screen. The sidebar on the left includes icons for Dashboard, Analytics, Policy, Administration, Clickbox (with a red notification badge), Activation (which is highlighted with a callout box containing the text 'Click Activation'), and Help.

Role Management

Add Administrator Role | Add Partner Administrator Role | Search... |

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	⋮
1	Ops	4	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
2	Super Admin	0	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
3	viewonly	7	---	Dashboard, Insights, Inte...	Obfuscated	Access Control (Web and Mobile), Adv...	Standard	

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Slide notes

Slide 273 - Slide 273

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with various icons: My Activation Status (blue), Log (red), Dashboard (grey), Analytics (grey), Policy (grey), Administration (blue, currently selected), Activation (grey, with a red notification badge), and Search (grey). The main content area has a title 'Add Partner Administrator Role' and a search bar. Below it is a table with columns: Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and a more options icon. There are three rows in the table. A blue callout box labeled 'Click Box' points to the first row's 'Force Activate' checkbox. A larger grey callout box labeled 'Click Activate' points to the same checkbox. At the bottom left, there's a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents'.

Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	⋮
4	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
0	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
7	---	Dashboard, Insights, Inte...	Obfuscated	Access Control (Web and Mobile), Adv...	Standard	

Slide notes

Slide 274 - Slide 274

The screenshot shows the 'Role Management' page in the Zscaler Admin Portal. At the top, there are buttons for 'Add Administrator Role' and 'Add Partner Administrator Role'. A search bar is located at the top right. Below the header, a table displays three roles:

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	Actions
1	Ops	4	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
2	Super Admin	0	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
3	viewonly	7	---	Dashboard, Insights, Inte...	Obfuscated	Access Control (Web and Mobile), Adv...	Standard	

On the left side of the page, there is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. At the bottom left, there is a copyright notice: 'Copyright © 2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents'. On the bottom right, there is a blue circular icon with a white 'R' and a question mark inside.

Slide notes

Next add an administrator and assign them to the **Ops** role.

Slide 275 - Slide 275

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with various icons and buttons. One button, labeled 'Administration', is highlighted with a blue border and has a callout box pointing to it with the text 'Click Administration'. The main content area is titled 'Role Management' and shows a table of roles. The table has columns for No., Name, Admin Rank, Full Access, View-Only Access, User Names, Functional Scope, Type, and an edit icon. There are three rows in the table:

No.	Name	Admin Rank	Full Access	View-Only Access	User Names	Functional Scope	Type	⋮
1	Ops	4	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
2	Super Admin	0	Administrators, Dashboa...	Insights	Visible	Access Control (Web and Mobile), Adv...	Standard	
3	viewonly	7	---	Dashboard, Insights, Inte...	Obfuscated	Access Control (Web and Mobile), Adv...	Standard	

At the bottom of the sidebar, there is a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents'.

Slide notes

Go to **Administration**, ...

Slide 276 - Slide 276

The screenshot shows the Zscaler Admin Portal interface. On the left is a vertical navigation menu with sections: Settings, ACCOUNT MANAGEMENT (My Profile, Company Profile, Alerts, Print All Policies), CLOUD CONFIGURATION (Nanolog Streaming Service, Advanced Settings, Virtual ZENS, ICAP Settings, Partner Integrations), Policy (Analytics, Cloud Policy, Authentication, AUTHENTICATION CONFIGURATION (Authentication Settings, User Management, Identity Proxy Settings), ADMINISTRATION CONTROLS (Administrator Management, Role Management, Audit Logs, Backup & Recovery)), Activation, and Search. A callout bubble with the text "Click Administrator Management" points to the "Administrator Management" link under the Administration section. At the bottom left, there is a copyright notice: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.8 | Patents".

Slide notes

...and select **Administrator Management**

Slide 277 - Slide 277

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left, there is a vertical navigation bar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area has tabs for 'ADMINISTRATORS', 'AUDITORS', and 'ADMINISTRATOR MANAGEMENT'. Below these tabs is a search bar with placeholder text 'Search...' and a magnifying glass icon. A large callout box with a blue border and white text 'Click Add Administrator' points to a blue button labeled 'Add Administrator' located in the top-left corner of the table area. The table itself has columns for No., ID, Name, Role, Scope, Login Type, Comments, Password Ex..., Type, and an ellipsis (...). There are two rows of data: one for an 'ADMIN' role and another for a 'Non-DC Helpdesk' user with a 'viewonly' role.

No.	ID	Name	Role	Scope	Login Type	Comments	Password Ex...	Type	⋮
1	ADMIN	Super Admin	Organization	Password	---	false	Standard		
2	Non-DC Helpdesk	viewonly	Organization	Password	---	false	Standard		

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Slide notes

Click **Add Administrator**.

Slide 278 - Slide 278

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. A modal dialog box titled 'Add Administrator' is open. The 'Login ID' field is highlighted with a red box and contains the placeholder text 'Type operator1 then hit enter'. Other fields in the dialog include 'Email' (training1.safemarch.com), 'Name', 'Role' (NONE), 'Scope' (Organization), and a large 'Comments' area. Below the dialog, there are sections for 'CHOOSE TO RECEIVE UPDATES' (Security Updates, Service Updates, Product Updates) and 'SET PASSWORD'. At the bottom are 'Save' and 'Cancel' buttons. In the background, a list of existing administrators is visible, showing two entries: 'admin@training1.safemarch.com' and 'do-helpdesk@training1.safemarch.com'. The portal has a dark theme with various navigation icons on the left.

Slide notes

Configure the administrator identity with **Login ID operator1**, ...

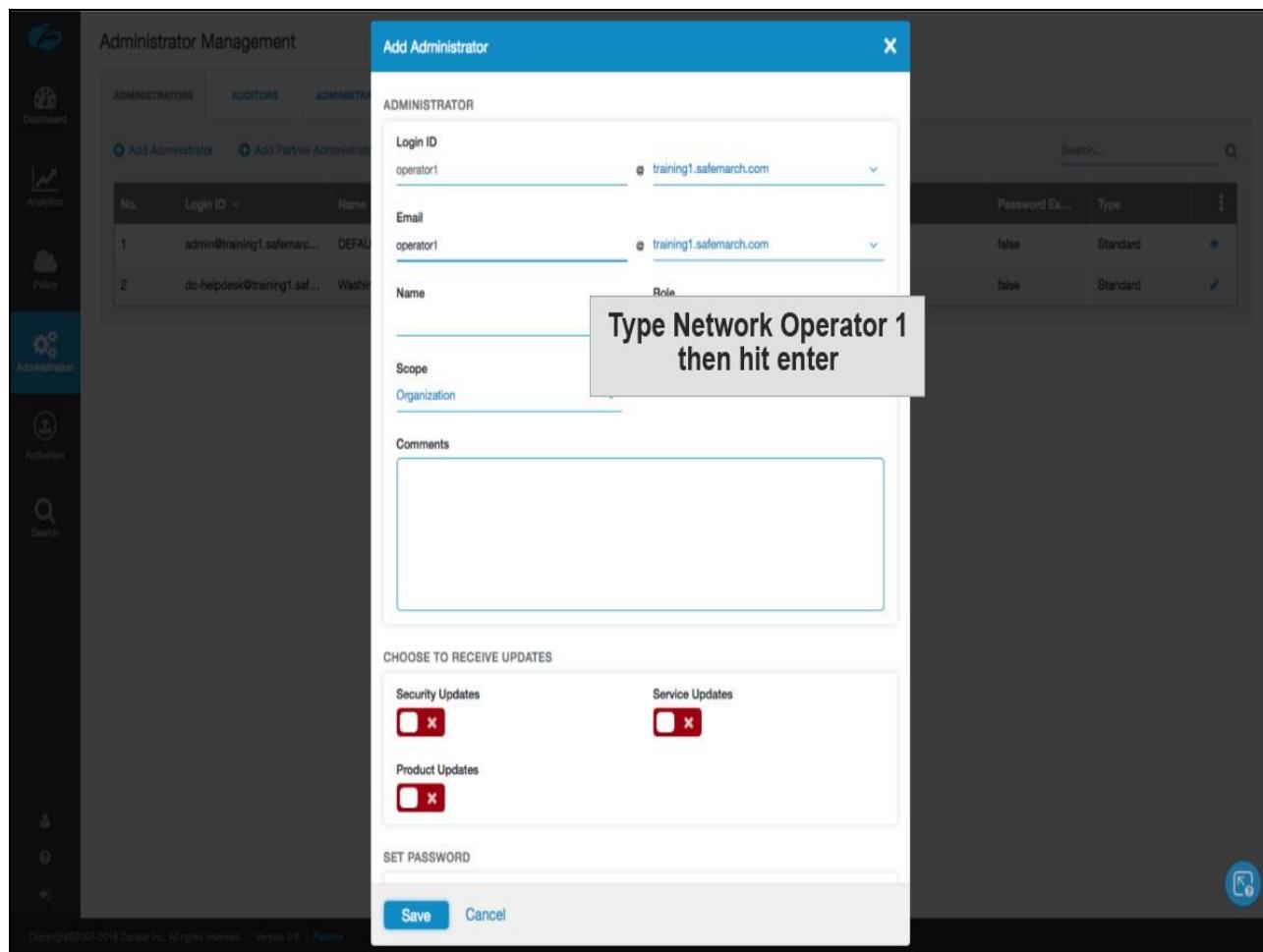
Slide 279 - Slide 279

The screenshot shows the Zimbra Admin Portal's 'Administrator Management' section. On the left is a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area displays a list of administrators with columns for No., Login ID, Name, and Status. A modal window titled 'Add Administrator' is open, prompting the user to type 'operator1' into the 'Email' field. The modal also includes fields for 'Name', 'Role' (set to 'NONE'), 'Scope' (set to 'Organization'), and a 'Comments' text area. Below the form are sections for 'CHOOSE TO RECEIVE UPDATES' (Security Updates, Service Updates, Product Updates) and a 'SET PASSWORD' button. At the bottom are 'Save' and 'Cancel' buttons.

Slide notes

...Email operator1, ...

Slide 280 - Slide 280



Slide notes

...and **Name Network Operator 1.**

Slide 281 - Slide 281

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'ADMINISTRATOR' tab, there are fields for 'Login ID' (operator1), 'Email' (operator1), 'Name' (Network Operator 1), and 'Scope' (Organization). Below this, there's a section for 'CHOOSE TO RECEIVE UPDATES' with checkboxes for 'Security Updates', 'Service Updates', and 'Product Updates'. At the bottom, there are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Click in the Roles field' points to the 'Role' dropdown menu, which currently displays 'NONE'. The background shows a list of existing administrators.

Slide notes

Select the **Ops Role**, ...

Slide 282 - Slide 282

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'Role' dropdown menu, the option 'Ops' is highlighted with a blue callout bubble containing the text 'Click (4) Ops'. Other options visible in the dropdown are 'Super Admin' and 'View Only'.

Administrator Management

Add Administrator

ADMINISTRATOR

Login ID: operator1
Email: training1.safemarch.com
Name: Network Operator 1
Role: NONE
Scope: Organization
Comments:

CHOOSE TO RECEIVE UPDATES

Security Updates: Service Updates:
Product Updates:

SET PASSWORD

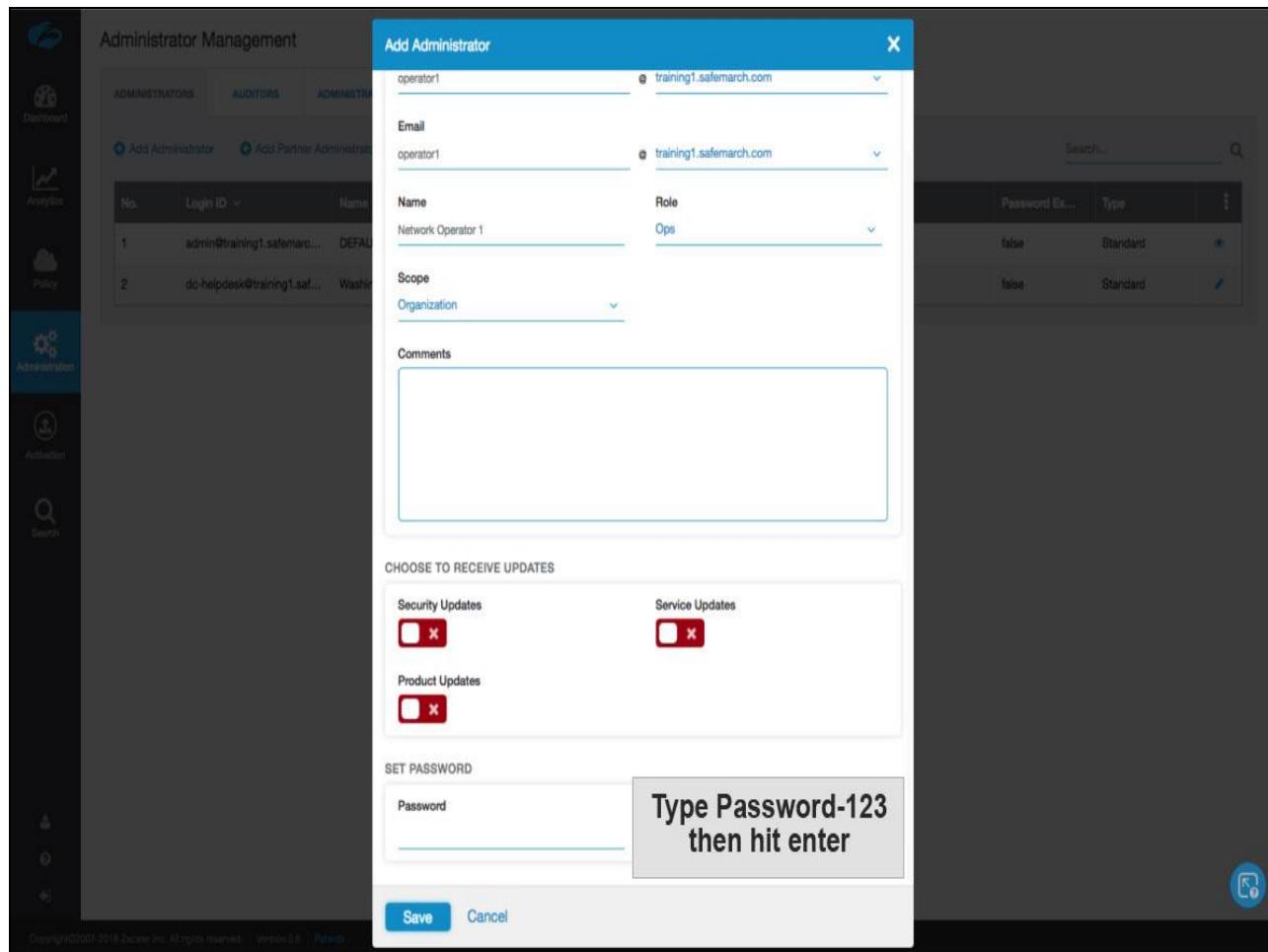
Save **Cancel**

Slide notes

Slide 283 - Slide 283

The screenshot shows the ZCCA Admin Portal interface. On the left, there's a sidebar with various icons for Dashboard, Analytics, Policy, Administration, Activities, and Search. The main area is titled "Administrator Management". Under "ADMINISTRATORS", there are two entries: "operator1" (Email: training1@safemarch.com) and "J.Welodev@training1.saf...". A modal window titled "Add Administrator" is open. It contains fields for "Login ID" (operator1), "Email" (training1@safemarch.com), "Name" (Network Operator 1), and "Role" (Ops). Below these are sections for "Scope" (Organization) and "Comments". Under "CHOOSE TO RECEIVE UPDATES", there are checkboxes for "Security Updates" (unchecked), "Service Updates" (unchecked), and "Product Updates" (unchecked). At the bottom, there are "Save" and "Cancel" buttons.

Slide notes

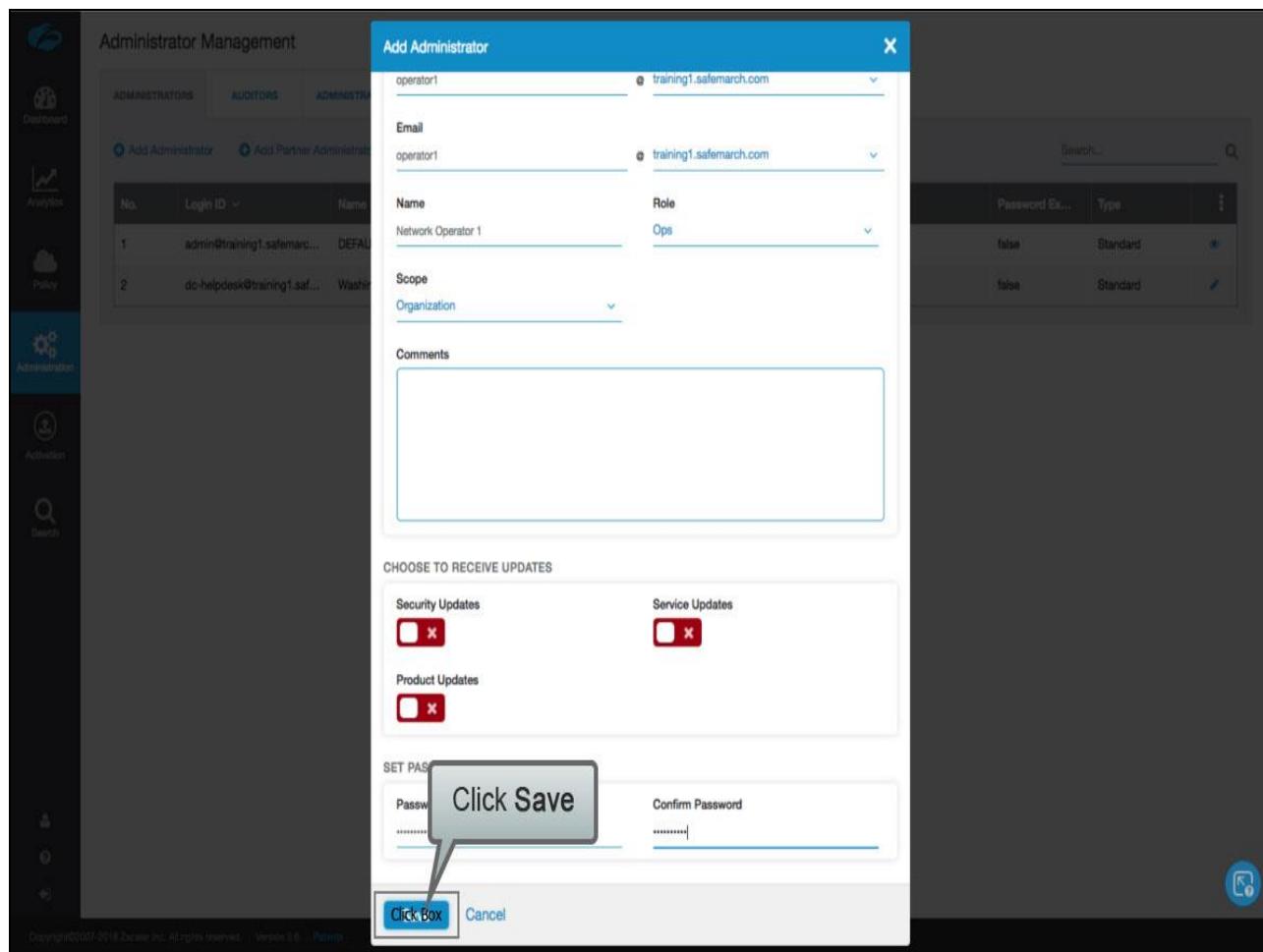
Slide 284 - Slide 284**Slide notes**

...and set the **Password** as **Password-123**.

Slide 285 - Slide 285

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. A modal window titled 'Add Administrator' is open. In the 'Name' field, 'operator1' is entered, and the 'Email' field shows 'operator1@training1.safemarch.com'. The 'Role' is set to 'Ops', and the 'Scope' is 'Organization'. There is a large 'Comments' text area. Below the form, there are sections for 'CHOOSE TO RECEIVE UPDATES' (Security Updates, Service Updates, Product Updates, all with toggle switches) and 'SET PASSWORD' (Password and Confirm Password fields). At the bottom are 'Save' and 'Cancel' buttons. A callout bubble with the text 'Type Password-123 then hit enter' points to the 'Password' field.

Slide notes

Slide 286 - Slide 286**Slide notes**

Slide 287 - Slide 287

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a sidebar with various icons: Network (blue), Cloud (green), Analytics (yellow), Policy (purple), Administration (orange), and Activation (red). The Activation icon has a red notification badge with the number '1'. A callout box with the text 'Click Activation' points to this badge. The main content area is titled 'ADMINISTRATOR MANAGEMENT' and shows a table of users. The table includes columns for Name, Role, Scope, Login Type, Comments, Password Ex..., and Type. There are three rows: 1. Name: DEFAULT ADMIN, Role: Super Admin, Scope: Organization, Login Type: Password, Comments: ..., Password Ex...: false, Type: Standard. 2. Name: g1.saf..., Role: viewonly, Scope: Organization, Login Type: Password, Comments: ..., Password Ex...: false, Type: Standard. 3. Name: safem..., Role: Ops, Scope: Organization, Login Type: Password, Comments: ..., Password Ex...: false, Type: Standard. A checkbox labeled 'Force Activate' is checked for the first row. Below the table is a blue 'Activate' button. At the bottom of the screen, there is a copyright notice: 'Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents'.

Slide notes

And **Activate** the changes.

Slide 288 - Slide 288

The screenshot shows the Zscaler Admin Portal's 'Administrator Management' section. On the left sidebar, under the 'Activation' section, there is a red notification bubble with the number '1'. The main area displays a table of administrators with columns for Name, Role, Scope, Login Type, Comments, Password Ex..., and Type. The first row has a 'Force Activate' checkbox checked. A blue rectangular box highlights this checkbox, and a larger gray box labeled 'Click Activate' points to it. The table data is as follows:

	Name	Role	Scope	Login Type	Comments	Password Ex...	Type	⋮	
<input checked="" type="checkbox"/> Force Activate	admin@zscaler.com	DEFAULT ADMIN	Super Admin	Organization	Password	---	false	Standard	
<input type="checkbox"/>	g1.saf...	Washington-DC Helpdesk	viewonly	Organization	Password	---	false	Standard	
<input type="checkbox"/>	safem...	Network Operator 1	Ops	Organization	Password	---	false	Standard	

Slide notes

Slide 289 - Slide 289

The screenshot shows the Zscaler Admin Portal's Administrator Management interface. At the top, there's a message box stating "Activation Completed!". Below it, there are tabs for "ADMINISTRATORS", "AUDITORS", and "ADMINISTRATOR MANAGEMENT". The "ADMINISTRATORS" tab is selected. A search bar and a "Logout" button are visible at the bottom left. A callout bubble with the text "Click Logout" points to the "Logout" button.

No.	Login ID	Name	Role	Scope	Login Type	Comments	Password Ex...	Type	⋮
1	admin@training1.safemarc...	DEFAULT ADMIN	Super Admin	Organization	Password	---	false	Standard	
2	dc-helpdesk@training1.saf...	Washington-DC Helpdesk	viewonly	Organization	Password	---	false	Standard	
3	operator1@training1.safem...	Network Operator 1	Ops	Organization	Password	---	false	Standard	

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Slide notes

Verify now that **operator1** is not permitted to edit policies assigned a higher rank than their role.

Logout and log back in as the **operator1** administrator.

Slide 290 - Slide 290

The screenshot shows the Zscaler Admin Portal login interface. At the top, there are fields for 'LOGIN ID' and 'PASSWORD'. Below these is a 'Sign In' button. A large text box in the center contains the instruction: 'Type operator1@training.safemarch.com then hit enter'. In the background, a dark banner displays the text 'Zscaler Cloud Release 5.6' and a 'Learn More' button. To the right of the banner is a screenshot of the Zscaler dashboard, which features various charts and metrics. At the bottom of the page, there are four promotional cards: 'ZenithLive 2018 ZSCALER CLOUD SUMMIT' (with a 'Watch Now' button), 'MIND THE GAP' (with a 'Fill Me In' button), 'Discover the five keys to secure local internet breakouts' (with a 'Get the Guide' button), and 'ZenithCommunity' (with a 'Join the Conversation' button). The footer of the page includes the copyright notice 'Copyright ©2007-2018 Zscaler Inc. All rights reserved.'

Slide notes

Slide 291 - Slide 291

The screenshot shows the Zscaler Admin Portal login interface. At the top, there are fields for 'LOGIN ID' containing 'operator1@training1.safemarch.com' and 'PASSWORD'. A 'Sign In' button is to the right. Below these fields is a checkbox for 'Remember my Login ID'. A large, semi-transparent callout box is overlaid on the page, containing the text 'Type Password-123 then hit enter'.

Zscaler Cloud Release 5.6

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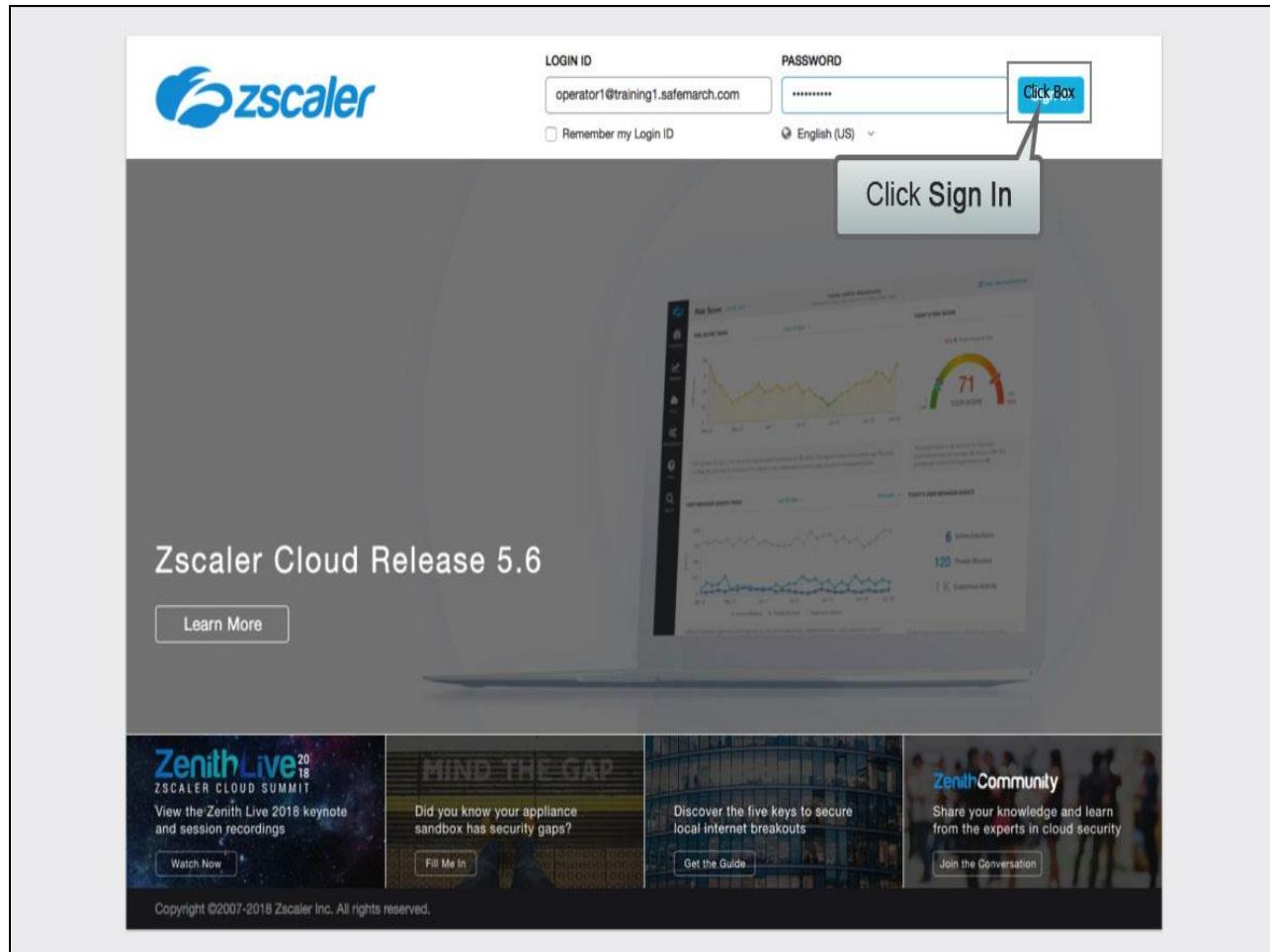
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Slide notes

Slide 292 - Slide 292**Slide notes**

Slide 293 - Slide 293

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with various icons and links: Dashboard, Analytics, Click Box Policy (which is highlighted with a blue box), Activation, Search, and Helpdesk. The main content area has a header with tabs: SECURITY, ACCESS CONTROL, and MANAGEMENT (which is selected). Under SECURITY, there are sections for Malware Protection, Advanced Threat Protection, Sandbox, Browser Control, and Data Loss Prevention. Under ACCESS CONTROL, there are sections for URL & Cloud App Control, File Type Control, Bandwidth Control, SSL Inspection, Mobile App Store Control, and Firewall Filtering. Under MANAGEMENT, there is a table titled "User Accounts" with two rows of data. The table columns are Role, Scope, Login Type, Comments, Password Ex..., Type, and an edit icon. The first row shows "Helpdesk" as the role, "viewonly" as the scope, "Organization" as the login type, and "Password" as the password type. The second row shows "Ops" as the role, "Organization" as the scope, "Password" as the login type, and "false" as the password type. The footer of the page shows the URL <https://admin.zscalerone.net/#policy/web/malware-protection>.

	Role	Scope	Login Type	Comments	Password Ex...	Type	⋮
Helpdesk	viewonly	Organization	Password	---	false	Standard	
Ops	Organization	Password	---	false	Standard		

Slide notes

Navigate to the **URL and Cloud App Control** page, go to **Policy**, ...

Slide 294 - Slide 294

The screenshot shows the Zscaler Admin Portal interface. On the left, there is a vertical sidebar with various navigation options: Dashboard, Analytics, Policy (selected), Administration, Activation, Search, and Help. The main content area is titled "SECURITY" and contains several sections: Web Protection, Malware Protection, Advanced Threat Protection, Sandbox, Browser Control, DATA LOSS PREVENTION, Mobile, ZSCALER APP CONFIGURATION, ACCESS CONTROL, Firewall Filtering, and DNS Control. A callout box with the text "Click URL & Cloud App Control" points to the "URL & Click Box control" option under the "ACCESS CONTROL" section. The bottom of the page includes a copyright notice: "Copyright©2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Patents".

Slide notes

...and select **URL and Cloud App Control**

Slide 295 - Slide 295

The screenshot shows the Zscaler Admin Portal interface under the 'URL & Cloud App Control' section. The 'CLOUD APP CONTROL POLICY' tab is selected. A table lists two rules:

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description
1	0	Block Pornography	URL CATEGORIES Pornography PROTOCOLS FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Block	
2	7	Url Category 1	URL CATEGORIES Other Adult Material; Adult Themes; Lingerie/Bikini; Nudity; Porn...	Block	Default

A red box highlights the 'Block Pornography' rule. A callout bubble with the text 'Click to View' points to the edit icon (pencil) next to the rule name. Another callout bubble with the text 'Click Box' points to the 'View' icon (eye) next to the rule name.

Slide notes

View the **Admin Rank** assigned to the **Block Pornography** rule in the rule list.

Note that it is set to rank **0**. Observe that **operator1** is only granted view permissions on the rule.

Click the **View** icon to the right of the rule.

Slide 296 - Slide 296

The screenshot shows the Zimbra Admin Portal's URL & Cloud App Control section. In the center, a modal window titled "Edit URL Filtering Rule" is displayed. The "URL FILTERING RULE" tab is selected. Inside, the "Rule Order" is set to 1 and the "Admin Rank" is highlighted with a red box and set to 0. The "Rule Name" is "Block Pornography" and the "Rule Status" is "Enabled". The "CRITERIA" section includes "URL Categories" (Pornography), "HTTP Requests" (All), "Users" (All), "Groups" (All), "Departments" (All), "Locations" (All), "Time" (All), and "Protocols" (FTP over HTTP, HTTP, HTTPS, Native FTP, S3, ...). The "ACTION" section shows "Web Traffic" set to "Block". At the bottom of the modal, there is a "Click Box" button with a callout bubble pointing to it, containing the text "Click Close". The background shows a list of implemented policies.

Slide notes

Note that since the **operator1** administrator has a lower rank than assigned to the rule, they are not permitted to edit the rule. Click **Close**.

Slide 297 - Slide 297

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a vertical sidebar with icons for Dashboard, Analytics, Policy (highlighted in blue), Administration, Activation, and Search. The main content area is titled "URL & Cloud App Control" and contains a sub-section titled "Configure URL & Cloud App Control Policy". A note states: "Policy evaluation is in order of creation. Rule evaluation stops at the first match. Cloud app control policies take priority over URL policy. Default policy is set to allow all." Below this, there are three tabs: "URL FILTERING POLICY" (selected), "CLOUD APP CONTROL POLICY", and "ADVANCED POLICY SETTINGS". A callout box points to the "Add Click Box" button. The main table lists URL filtering rules:

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description
1			URL CATEGORIES: Pornography PROTOCOLS: FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Block	
2	7	URL Category 1	URL CATEGORIES: Other Adult Material; Adult Themes; Lingerie/Bikini; Nudity; Porn...	Block	Default - DO NOT EDIT OR ...

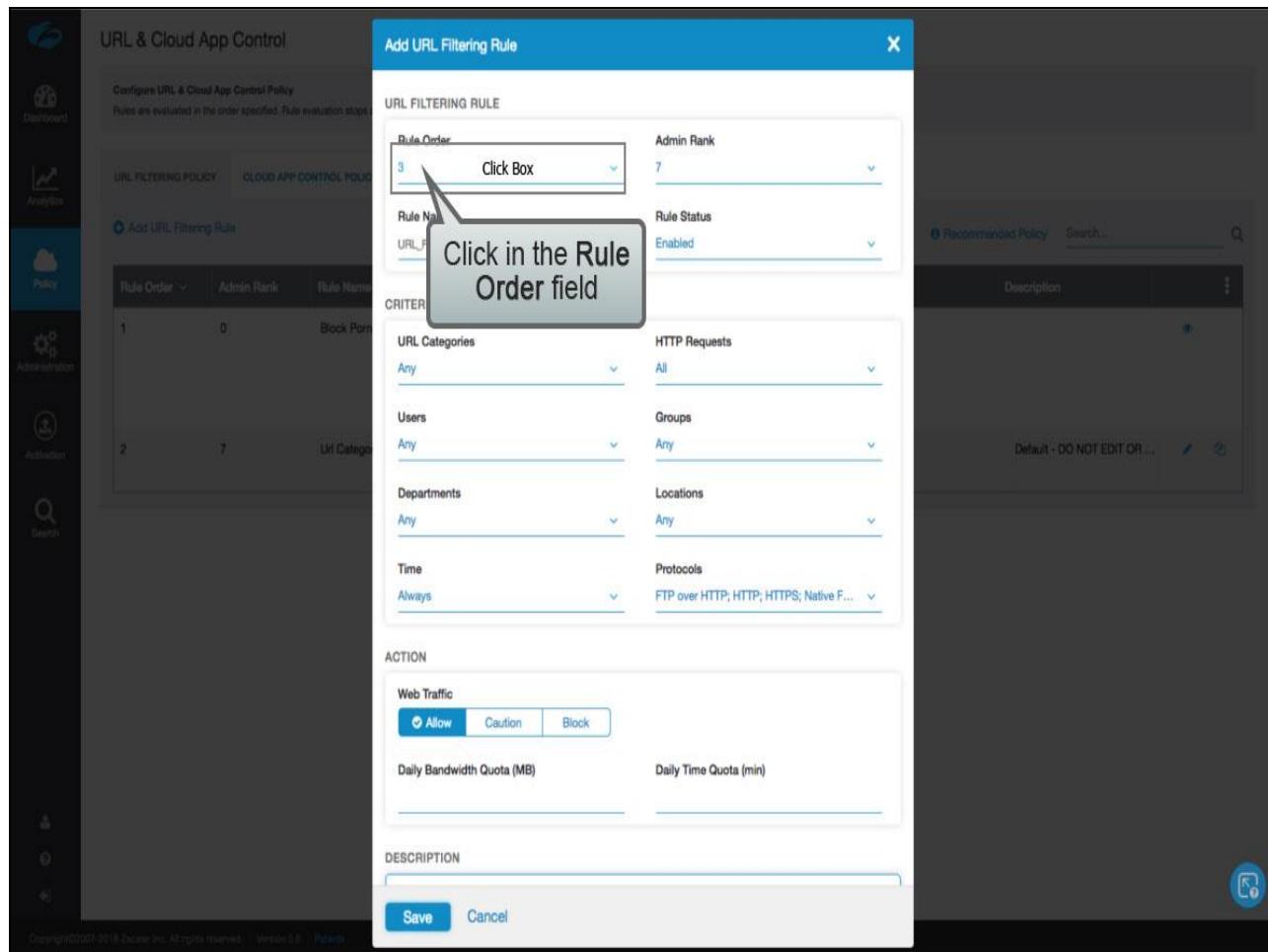
At the bottom left, there's a copyright notice: "Copyright © 2007-2018 Zscaler Inc. All rights reserved. | Version 5.6 | Policies".

Slide notes

Verify that **operator1** is also not permitted to create a policy that would override policies above their rank.

From the **URL and Cloud App Control** page, click **Add URL Filtering Rule**.

Slide 298 - Slide 298



Slide notes

Click the **Rule Order** selector, ...

Slide 299 - Slide 299

The screenshot shows the 'Add URL Filtering Rule' dialog box. In the 'URL FILTERING RULE' section, the 'Rule Order' table shows three rules:

Rule Order	Admin Rank
1	0
2	1
3	2

The rule with Admin Rank 2 is highlighted with a red box. The 'Criteria' section contains the following settings:

Category	Setting
URL Categories	Any
HTTP Requests	All
Users	Any
Groups	Any
Departments	Any
Locations	Any
Time	Always
Protocols	FTP over HTTP; HTTP; HTTPS; Native F...

The 'ACTION' section shows the 'Web Traffic' options: Allow (selected), Caution, and Block.

Slide notes

...and note that the rule can only be added below the existing rule of higher rank.

In this example the existing rule with rank **0** is in position **1**, so this operator may only select to order it lower as the **2nd** or **3rd** rule in this rule list.

Slide 300 - Slide 300

The screenshot shows the Zscaler Admin Portal interface for managing URL & Cloud App Control policies. A modal window titled 'Add URL Filtering Rule' is open, allowing the creation of a new rule. The 'URL FILTERING RULE' section includes fields for 'Rule Order' (set to 3), 'Rule Name' (set to 'URL_Filtering_1'), and 'Admin Rank' (set to 7). A callout bubble with the text 'Click in the Admin Rank field' points to the 'Admin Rank' dropdown. The 'CRITERIA' section defines the scope of the rule based on URL Categories, HTTP Requests, Users, Groups, Departments, Locations, Time, and Protocols. The 'ACTION' section specifies the traffic handling (Allow, Caution, Block) and includes fields for Daily Bandwidth Quota (MB) and Daily Time Quota (min). The 'DESCRIPTION' section provides a brief note about the rule. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

Slide notes

Click the **Admin Rank** selector, ...

Slide 301 - Slide 301

The screenshot shows the 'Add URL Filtering Rule' dialog box. Key settings include:

- Rule Order:** 3
- Admin Rank:** 7 (highlighted with a callout box labeled 'Click 4')
- Rule Name:** URL_Filtering_1
- CRITERIA:** Any (selected for all categories)
- ACTION:** Allow (selected for Web Traffic)

The background shows a list of existing URL filtering rules with columns for Description and Admin Rank.

Slide notes

...and note that the rule may only be set for rank at or below **4**. Set the rule **Admin Rank** to **4**.

Slide 302 - Slide 302

The screenshot shows the Zscaler Admin Portal interface for managing URL & Cloud App Control policies. A modal window titled "Add URL Filtering Rule" is open, allowing the creation of a new rule. The "URL FILTERING RULE" section contains fields for "Rule Order" (set to 2, highlighted with a red box), "Admin Rank" (set to 4), "Rule Name" (URL_Filtering_1), and "Rule Status" (Enabled). The "CRITERIA" section defines the scope of the rule, including "URL Categories" (Any), "HTTP Requests" (All), "Users" (Any), "Groups" (Any), "Departments" (Any), "Locations" (Any), "Time" (Always), and "Protocols" (FTP over HTTP; HTTP; HTTPS; Native F...). The "ACTION" section specifies the response to traffic, with "Allow" selected. The "DESCRIPTION" section provides a place to add a note or identifier. In the background, a list of existing rules is visible, showing their "Description" and "Admin Rank".

Slide notes

Notice that the rule order is automatically set to place this rule lower in the list than the rules with higher rank.

Slide 303 - Slide 303

The screenshot shows the Zscaler Admin Portal interface. On the left, there's a sidebar with icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The main area is titled 'URL & Cloud App Control' and contains sections for 'URL FILTERING POLICY' and 'CLOUD APP CONTROL POLICY'. A central modal window is open, titled 'Add URL Filtering Rule'. Inside, there's a 'URL FILTERING RULE' configuration section with fields for 'Rule Order' (set to 2), 'Admin Rank' (set to 4), and 'Rule Name' (highlighted with a callout bubble containing the text 'Type Allow Pornography then hit enter'). Below this are 'CRITERIA' and 'ACTION' sections, and a 'DESCRIPTION' field at the bottom with 'Save' and 'Cancel' buttons.

Slide notes

Configure the rule name as **Allow Pornography**.

Slide 304 - Slide 304

The screenshot shows the Zscaler Admin Portal interface for 'URL & Cloud App Control'. A modal window titled 'Add URL Filtering Rule' is open. Inside the modal, under the 'URL FILTERING RULE' section, there are fields for 'Rule Order' (set to 2) and 'Admin Rank' (set to 4). The 'Rule Name' is 'Allow Pornography' and 'Rule Status' is 'Enabled'. The 'CRITERIA' section includes 'URL Categories' (set to 'Any'), 'HTTP Requests' (set to 'All'), and dropdowns for 'Users', 'Groups', 'Departments', and 'Locations', all set to 'Any'. The 'ACTION' section shows 'Web Traffic' with 'Allow' selected. The 'DESCRIPTION' section has a text input field and two buttons: 'Save' and 'Cancel'. A callout bubble with the text 'Click in the URL Categories field' points to the 'URL Categories' dropdown.

Slide notes

Configure the URL Categories to match traffic for the **Pornography** category.

Slide 305 - Slide 305

The screenshot shows the Zscaler Admin Portal interface for managing URL & Cloud App Control policies. The main dashboard on the left includes links for Dashboard, Analytics, Policy, Administration, Activation, and Search. The central area is titled 'URL & Cloud App Control' and shows a list of existing rules. A modal window titled 'Edit URL Filtering Rule' is open, allowing the configuration of a new rule. The rule being edited has a 'Rule Order' of 2, a 'Rule Name' of 'Allow Pornography', and an 'Admin Rank' of 4. In the 'CRITERIA' section, 'URL Categories' are set to 'Any' and 'HTTP Requests' are set to 'All'. A search bar within the modal contains the placeholder text 'Type po then hit enter'. Other fields in the modal include 'Daily Bandwidth Quota (MB)' and 'Daily Time Quota (min)', both currently empty. At the bottom of the modal are 'Save' and 'Delete' buttons.

Slide notes

Slide 306 - Slide 306

The screenshot shows the Zscaler Admin Portal's URL & Cloud App Control section. A modal window titled "Edit URL Filtering Rule" is open, showing rule details like Rule Order (2), Admin Rank (4), Rule Name (Allow Pornography), and Rule Status (Enabled). Below this, the "CRITERIA" section is visible, featuring "URL Categories" and "HTTP Requests" dropdowns, both set to "Any". A search bar contains the text "pol". A callout box with the text "Click to select Pornography" points to the "Pornography" checkbox in the list of unselected items, which includes "Adult Material", "Click Bait", "Pornography", and "Business and Economy". At the bottom of the modal are "Done", "Cancel", and "Clear Selection" buttons.

Slide notes

Slide 307 - Slide 307

The screenshot shows the Zscaler Admin Portal interface for URL & Cloud App Control. A modal window titled "Edit URL Filtering Rule" is open, specifically for the "URL FILTERING RULE" section. Inside the modal, there's a table with columns for "Rule Order" and "Admin Rank". The rule being edited has a Rule Order of 2 and an Admin Rank of 4. The "Rule Name" is "Allow Pornography" and the "Rule Status" is "Enabled". Below this, the "CRITERIA" section is expanded, showing "URL Categories" and "HTTP Requests" both set to "Any". Under "URL Categories", there are two tabs: "Unselected Items" and "Selected Items (1)". The "Selected Items" tab shows "Pornography" selected. A callout box with the text "Click Done" points to the "Click Box" button at the bottom left of the selection list. Other categories listed in "Unselected Items" include "Adult Material", "Business and Economy", "Corp", "Government", and "Other". At the bottom of the modal, there are buttons for "Save", "Cancel", and "Delete".

Slide notes

Slide 308 - Slide 308

The screenshot shows the Zscaler Admin Portal interface for managing URL & Cloud App Control policies. The main dashboard on the left includes links for Dashboard, Analytics, Policy, Administration, Activation, and Search. The central area is titled 'Edit URL Filtering Rule' and displays the configuration for a specific rule.

URL FILTERING RULE

Rule Order	Admin Rank
2	4

Rule Name: Allow Pornography
Rule Status: Enabled

CRITERIA

Criteria Type	Value
URL Categories	Pornography
HTTP Requests	All
Users	Any
Groups	Any
Departments	Any
Locations	Any
Time	Always
Protocols	FTP over HTTP; HTTP; HTTPS; Native F...

ACTION

Action Type	Setting
Web Traffic	Allow

Daily Bandwidth Quota (MB): _____
Daily Time Quota (min): _____

DESCRIPTION

Click Box Cancel Delete

Slide notes

Ensure that the action is set to **Allow** this type of **Web Traffic** and click **Save**.

Slide 309 - Slide 309

The screenshot shows the Zscaler Admin Portal interface under the 'URL & Cloud App Control' section. On the left, a vertical sidebar contains icons for Dashboard, Analytics, Policy (selected), Administration, Activation, and Search. The main content area displays a table of URL filtering rules. The table has columns for Rule Order, Admin Rank, Rule Name, Criteria, Action, and Description. Two specific rows are highlighted with a red box:

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description
1	0	Block Pornography	URL CATEGORIES Pornography PROTOCOLS FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Block	
2	4	Allow Pornography	URL CATEGORIES Pornography PROTOCOLS FTP over HTTP; Native FTP; HTTPS; HTTP; SSL; Tunnel	Allow	
3	7	Url Category 1	URL CATEGORIES Other Adult Material; Adult Themes; Lingerie/Bikini; Nudity; Porn...	Block	Default - DO NOT EDIT OR ...

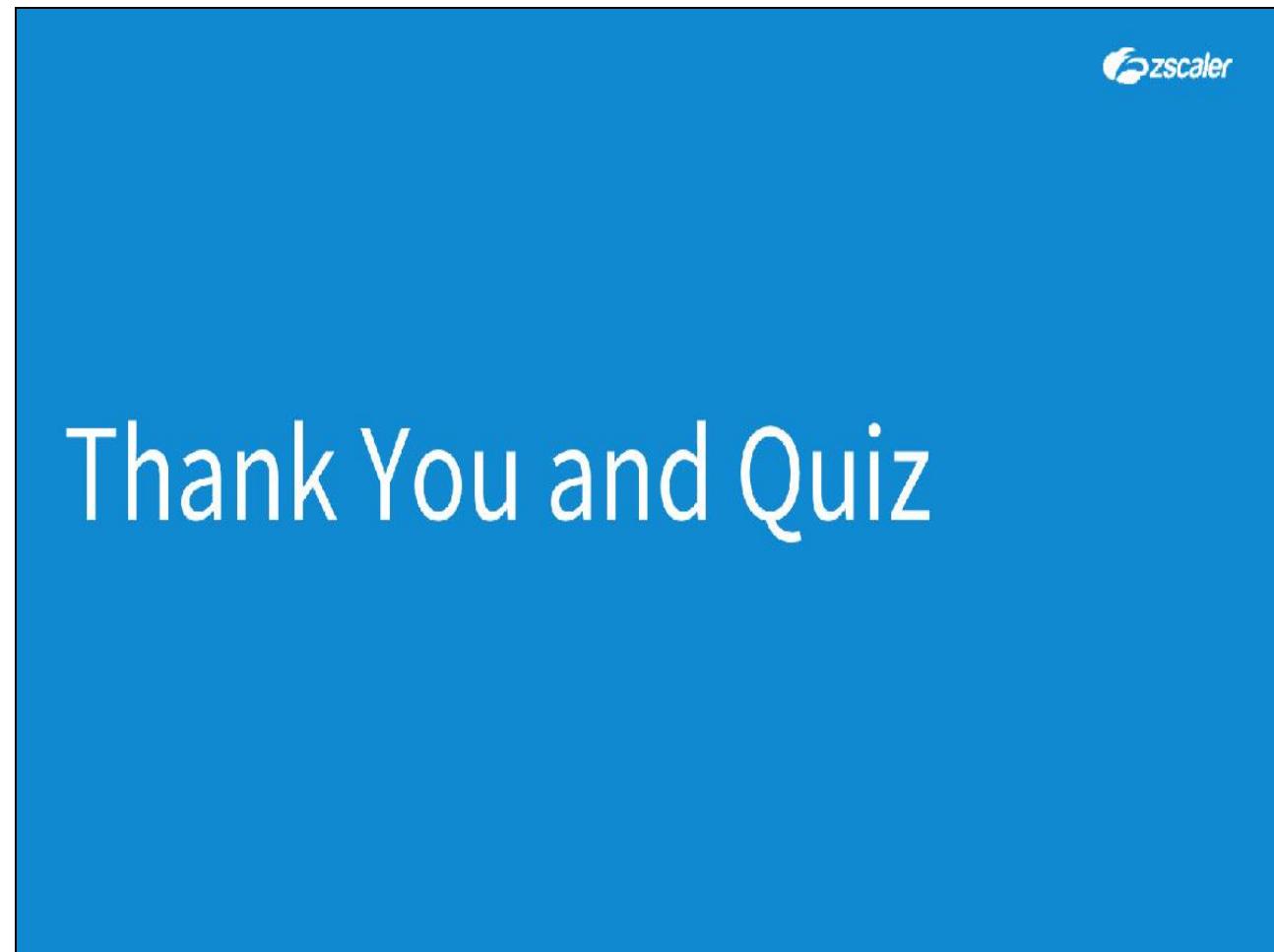
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Slide notes

Note that the **Block Pornography** rule configured by the CIO stays above this new **Allow Pornography** rule.

With the rules in this order traffic matching the Pornography category will be blocked.

Since **operator1** is an administrator assigned rank **4** they are not able to change or override the higher ranked rule created by the CIO.

Slide 310 - Thank You and Quiz**Slide notes**

This completes the Zscaler Admin UI Overview module. We hope this module has been useful to you and thank you for your time.

What will follow is a short quiz to test your knowledge of the material presented during this module. Click the X in the upper right corner of the window to close this module then launch the quiz. You may retake the quiz as many times as necessary to pass.