



Cisco Partner Engineering Resources and Tools

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Collaboration Technical Solutions Architect

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Agenda

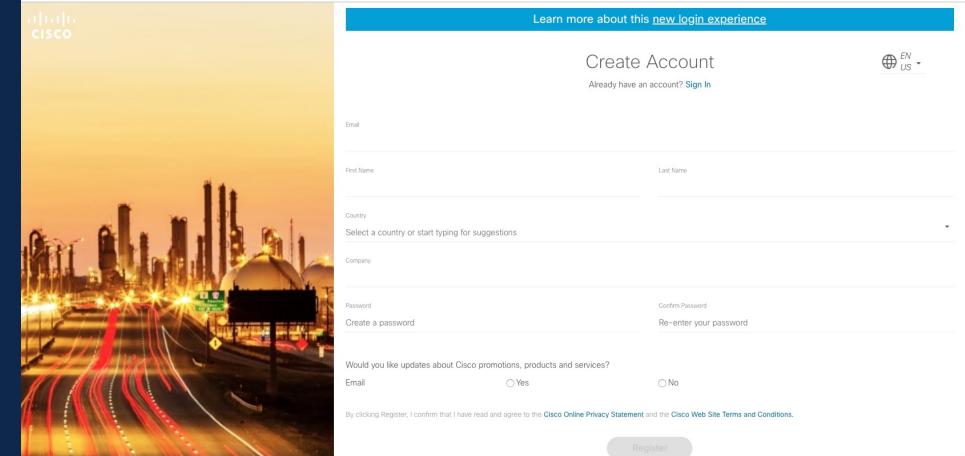
- Resources - People and Teams
- Tools

Resources – People and Teams



Registering to Cisco and Partner Association

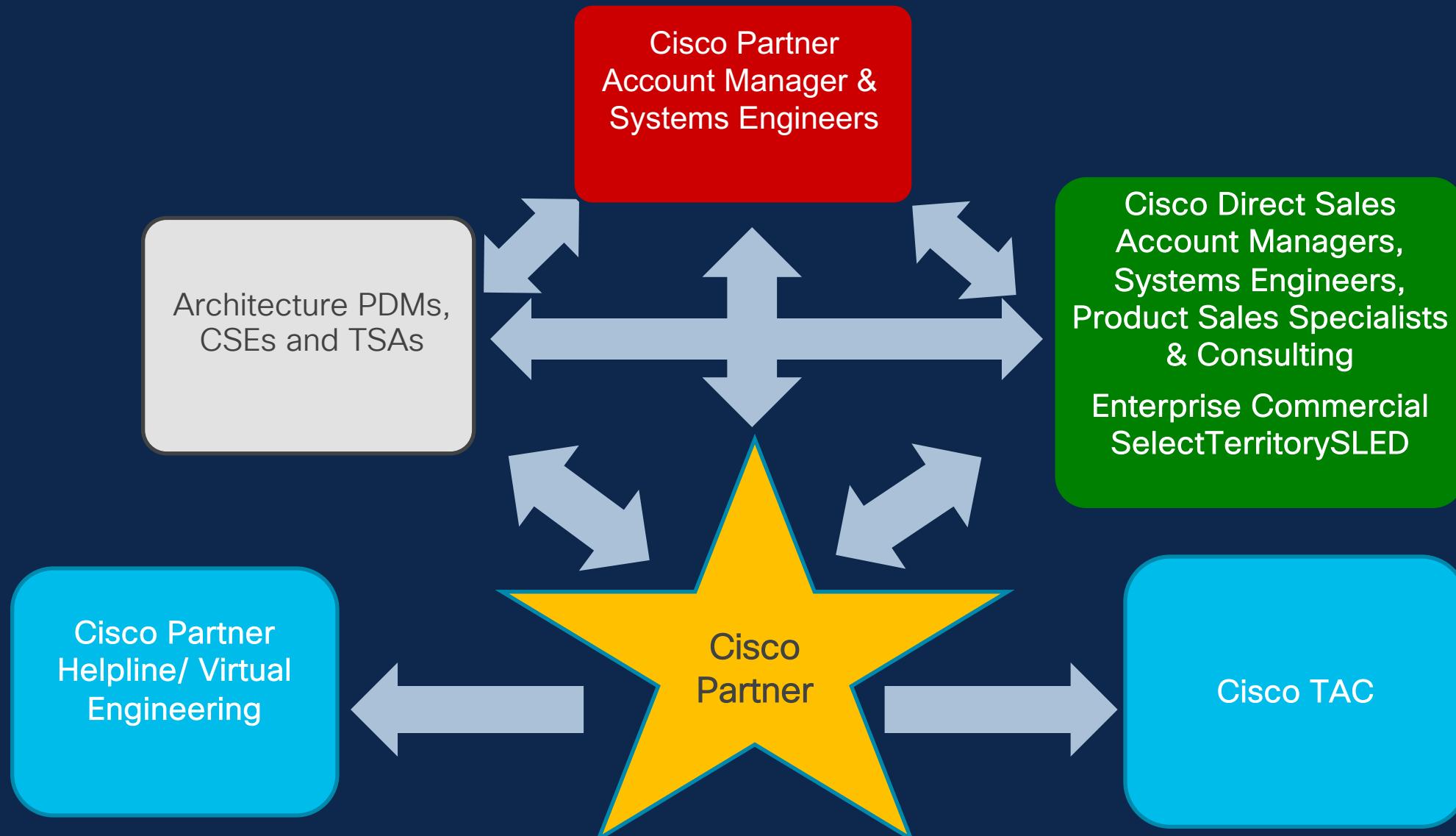
- Register to get a Cisco Login (CCO Login): www.cisco.com
- Associate to your Company – gets you access to Cisco Partner Tools:
www.cisco.com/go/pss



A screenshot of the Cisco Partner Self Service dashboard. The top navigation bar includes tabs for Partnership Information, Partner & User Profile (which is selected), Program Management & Application, Program Enrollment, and Partner Locator. A sidebar on the right contains sections for On-boarding & Administration, Related Tools (with links to Partner Education Connection and Step To Success), Related Links (with links to Channel Partner Program, Certification Program, Specialization Program, Channel Incentive Programs, Value Incentive Program, and Support), and a Support section with links to FAQs, Internal User Guide, and Updated Partner Interface - User Guide. The main content area displays a welcome message for Vernon Carpenter, a 'Get Started' section with a 'Choose a Task' dropdown, and a 'Manage all your partner information from one location to get the most from Cisco partner services.' banner featuring a soccer player kicking a ball.

Awesome short Youtube on this process: <https://www.youtube.com/watch?v=MdFRUjjCyk0>

Cisco Partner Relationships



Who is my Cisco Rep is now retired?

This information can now be found in the Cisco PSS tool – under the Sales Contact Tab: <https://pss.cloudapps.cisco.com/WWChannels/GETLOG/welcome.do?dtid=osscdochelp&id=000283>

Cisco Sales Contacts – Channel Account Team

Cisco Sales Contacts

1 * Customer / Partner Name Partner123	1 * Country United States
State / Province Select One	City City
Postal Code Postal Code	Roles PSSM, PAM, PBM,...(45)

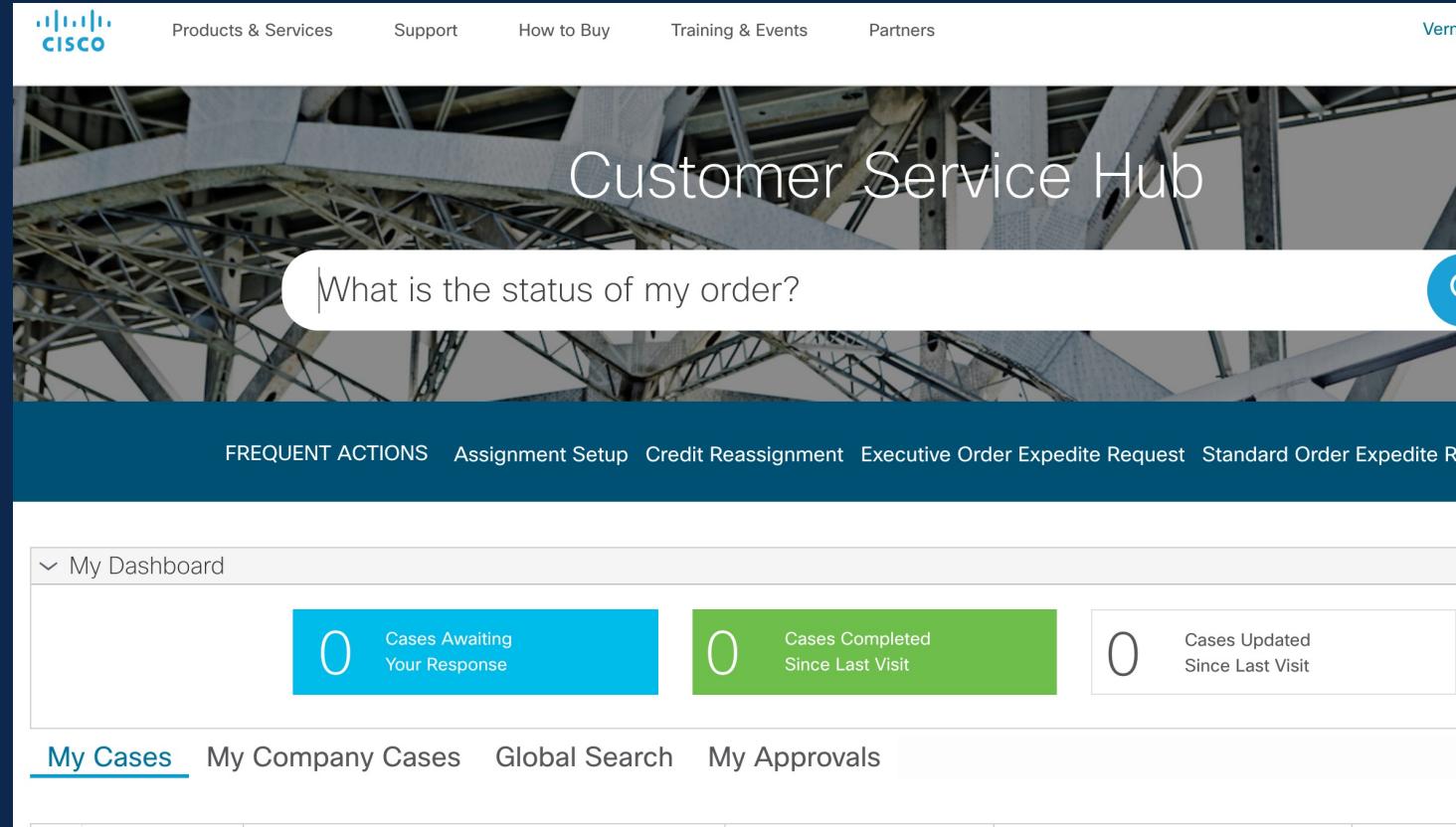
2 **Submit** **Clear**

3 **Channel Account Team** **Who is My Cisco Rep?**

Name ▲	Role ▲	Email ▲	Partner Name ▲	Country ▲	State ▲	City ▲	Postal Code ▲
Mary Adam	PSDM	madam@cisco.com	Partner123	United States	CA	San Jose	95131
Mary Adam	PSDM	madam@cisco.com	Reseller85	United States	AZ	Phoenix	85001

Customer Service Hub

- Open a case if you are having issues with tools or your profile.
- <https://customerservice.cloudapps.cisco.com/>



Cisco Presale Help (GVE)

<http://www.cisco.com/c/en/us/partners/support-help/presales-helpline.html>

Get Support on:

- Products & Solutions
- Pricing & Ordering
- Partner Programs
- Services
- Sales Tools
- Training
- FAQ for Architectures
- Open a case with
Global Virtual
Engineering (GVE)
Team

Partners / Partner Support /

Get Presales Help



Get presales technical support

Our team of Cisco Global Virtual Engineering (GVE) experts are best-in-class specialists who can answer your pre-sales technical questions about Cisco products and solutions to help you attract and land more customers.

[View services catalog](#)

Open a Case Partner Help Pro Other Services Resources

 Partner Help ▾

Cisco TAC

Cisco Technical Assistance Center - Service Request Initiation

Request Initiation

- Online TAC Service

Request Tool:

<https://mycase.cloudapps.cisco.com/case>

If you have a **Severity 3 or 4**,
open your service request by
Web



- Smart Call Home

www.cisco.com/go/smartzcall

Automated diagnostic capabilities
creates a service request



- E-mail

tac@cisco.com

Open any service request by e-mail



- Telephone

1 800 553 2447

If you have a **Severity 1 or 2**
network-down emergency, open
your service request by
telephone



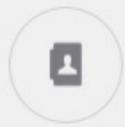
TAC Best Practices:

Preparing to open a Service Request

- “One Service Request, one issue”. We ask you not to combine different problems for one customer in a single Service Request.
- Take a few minutes before opening the SR to define the issue.
- Only open one Service Request for a specific issue.
- Provide a meaningful title to the problem

It will be queued to the right team based on the keywords found in the Service Request Title and Description.

- Make sure your contact information is current and correct. If you might step away from your desk, provide a cell phone # also.
- Provide a concise description of the problem.
- Explain the troubleshooting steps taken.
- Include the serial number of the failing device in the Service Request notes.



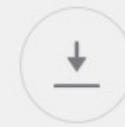
Find People



Find Tools



Get Support



Download Software



Find Communities



Share Documents

Tools

Partner Tools Landing Page:

<http://www.cisco.com/c/en/us/partners/tools.html>

- Tool Index A-Z
 - CCW
 - CCW-R
 - Quick Pricing Tool
 - Who is my Cisco Rep
 - Bug Search
 - Feature Navigator
 - Much more.....

Tools



A tool for every task

You have the need, we've got the tool. From A to Z, our collection of partner tools will help you get the job done, whether it's identifying bugs or pinpointing a product's warranty coverage.

Partner Help

[Presales Tech Support](#)

[Training, Quotes, Program Help](#)

[Postsales Tech Support](#)

[See Support Tools](#)

Most Visited

Cisco Commerce (CCW)	Software subscriptions and services (CCW-R)	Service Access Management Tool (SAMT)
Program Management and Application (PMA)	Who is my Cisco Rep	Partner Program Enrollment (PPE)
Partner Self Service (PSS)	Total Partner View (TPV)	Partner Marketing Central (PMC)

<https://www.cisco.com/c/en/us/support/web/tools-catalog.html>

CCW - Cisco Commerce

www.cisco.com/go/ccw

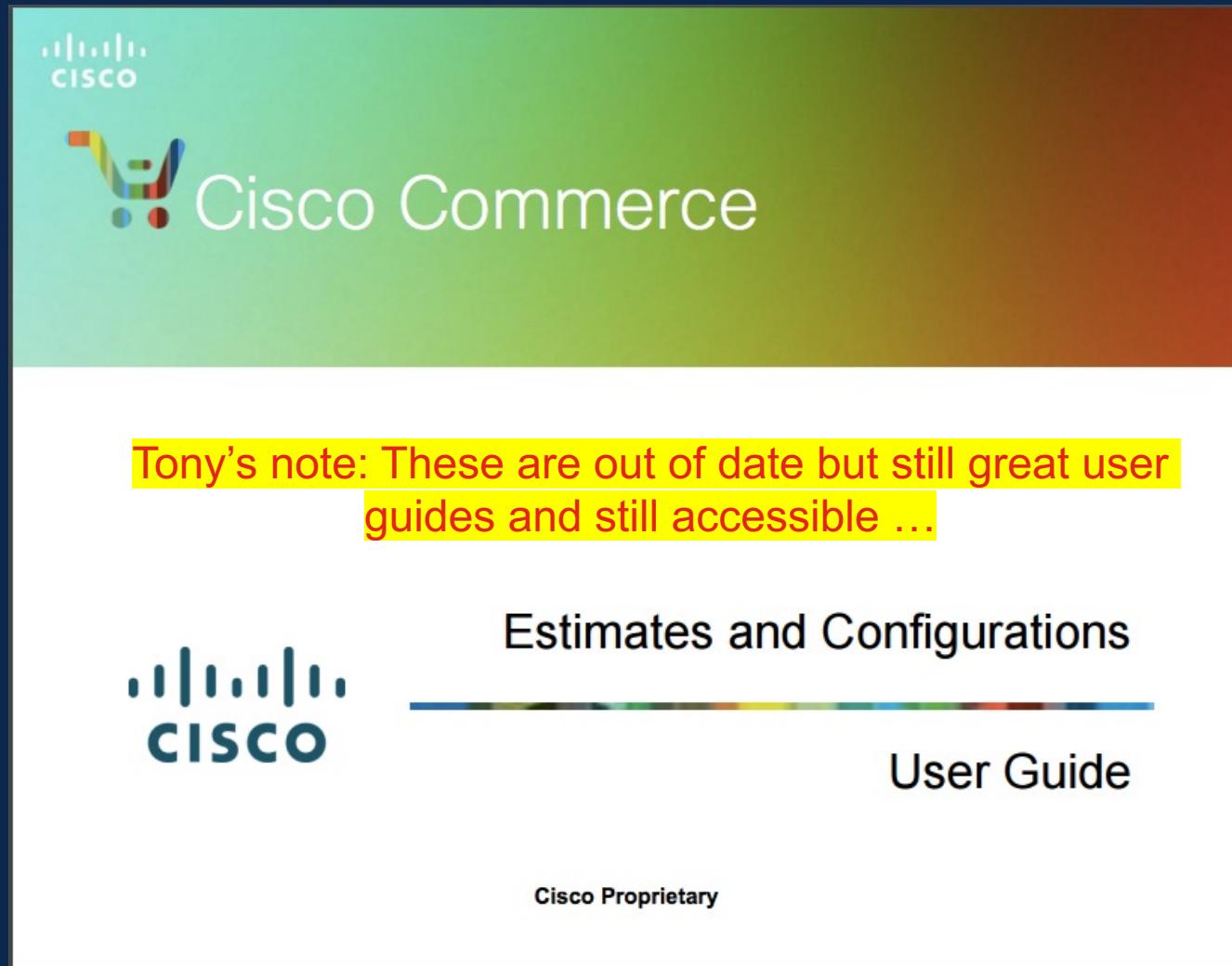
Building BOMs / estimates / Quotes

The screenshot shows the Cisco Commerce Build & Price interface. At the top, there's a navigation bar with links like Google, Cisco.com, Tony Reyes - Cisco ..., and various internal Cisco tools. Below the bar, the main header reads "Cisco Commerce Build & Price". The top navigation menu includes "Catalog", "Estimates", "Deals & Quotes", "Orders", "Subscriptions & Services", and "Software". A search bar is positioned above the main content area. The main content features a large banner with the heading "Evolve Your Data Center with Unified Computing System" and a subtext about Cisco UCS. Below the banner is a "Learn More" button. To the right of the banner is an image of server racks. The page then displays four main categories with sub-links:

- Data Center & Systems Management**
 - Servers-Unified Computing
 - Storage Networking
 - Universal Gateways and Access Servers
 - Cloud and Systems Management
- Enterprise Networking**
 - Switches
 - Routers
 - Security
 - Wireless
- Collaboration**
 - Conferencing
 - Customer Care
 - Unified Communications
- Solutions**
 - View all Solutions
 - Other Products, Software & Services

CCW -User Guide guides

- Detailed Guides on how to configure BoM's, create quotes and deals and to create orders
- Estimates: [CCW Estimates and Configurations User Guide pdf](#)
- Deals and Quotes: [CCW Deals and Quotes User Guide pdf](#)
- Ordering: [CCW Ordering User Guide pdf](#)



Architecture Communities

<https://communities.cisco.com>

Learn more about Cisco Communities, [click here](#)

The Community is a hub for connecting with your peers and Cisco specialists to ask for help, share your expertise, build your network, and grow professionally.

The screenshot shows the Cisco Community homepage. At the top, there's a navigation bar with links like 'Technology and Support', 'Guided Resources', 'Developer Hub', 'Partner Hub', 'Webinars and Events', 'Community Corner', and 'Cisco Insider User Group'. Below the navigation is a green banner with the text 'The display of Helpful votes has changed – click to read more!'. The main content area features a background image of two people working together. On the left, a welcome message says 'Welcome back, Jose Reyes!' and encourages users to join conversations. On the right, there are two callout boxes: one for 'User Statistics' (21 posts, 0 solutions, 1 helpful vote given, 3 helpful votes received) and another for 'Your latest notification' (a reply from 'balaji.bandi' to a topic on 02-27-2023 at 03:58 PM). At the bottom, there's a footer with various icons and links.

Cisco Design Zone - Design Guides

<https://www.cisco.com/c/en/us/solutions/design-zone.html>

Find Cisco's Preferred Architectures and SRNDs for Cisco technologies: Collaboration, Data Center, Security and Networking.

The screenshot shows the Cisco Design Zone homepage. At the top, there is a navigation bar with links for Products and Services, Solutions, Support, Learn, and Partners. To the right of the navigation bar are links for Explore Cisco and a search bar. The main title 'Cisco Validated Designs - Design Zone' is prominently displayed in large white text. Below the title, a subtitle reads 'Design, deploy, and extend with documented best practices from Cisco.' A blue button with the text 'Watch the overview (04:02)' and a play icon is visible. At the bottom of the main content area, there is a horizontal navigation bar with links for Overview, Discover, Featured, All Guides, and Framework. The 'Overview' link is underlined, indicating it is the active page. Below this, a section titled 'Your blueprint for successful systems design' is shown, along with a description of Cisco Validated Designs and their purpose.

Cisco Validated Designs - Design Zone

Design, deploy, and extend with documented best practices from Cisco.

Watch the overview (04:02)

Overview Discover Featured All Guides Framework

Your blueprint for successful systems design

Cisco Validated Designs are tested and documented approaches to help you design, deploy, and extend new technologies successfully.

These guides document building possible network configurations, how to ensure new solutions fit into existing systems, and offer best practices for successful deployments.

SalesConnect

salesconnect.cisco.com

- Available via Browser and mobile application
- Key Location to find documentation, training paths, guides, vod's and much more.
- Repository for sales and engineering documentation.

The screenshot shows a web browser displaying the Cisco SalesConnect website at salesconnect.cisco.com/#/search/Collaboration/content. The search bar at the top contains the word "Collaboration". Below the search bar, there are four tabs: "Sales Hubs (208)", "Learning Maps (121)", "Content (900)" (which is selected), and "Training (1117)". On the left side, there is a sidebar with "Filters" and "Topics of Interest". The main content area displays a list of search results for "Collaboration", sorted by Relevance. Each result includes a thumbnail, title, type, validation date, source, and a "More" link. The results are:

- Collaboration Promotion: FY23 Collaboration Promotions (Presentations) | Validated: 01 Mar 2023 | Source: Marketing | Viewed on 20 Oct 2022
- Clinical Communications and Collaboration Sales Accelerator (Sales Accelerators) | Validated: 02 Feb 2023 | Source: Marketing
- Collab in Five (Partner) – January Issue (Ordering Guides) | Validated: 25 Jan 2023 | Source: Marketing
- Cisco Collaboration Flex Plan 3.0 Data Sheet (Data Sheets) | Validated: 28 Feb 2023 | Source: Marketing
- Solution Support for Collaboration Customer Deck (Presentations) | Validated: 21 Dec 2022 | Source: Business Unit
- EA3.0 Op Deep Dive Collab & Security Portfolio-Sep 2022-APJC (Webinars) | Validated: 01 Mar 2023 | Source: Other Cisco Orgs
- August Collab Connect Release Preview - PDF (Quick Reference Material) | Validated: 21 Dec 2022 | Source: Sales

Cisco Notification Service

<http://www.cisco.com/cisco/support/notifications.html>

Cisco Notification Service allows you to create customized flexible notification alerts to be sent to you via email or by RSS feed, on critical product support subjects: Security Advisories, Field Notices, End of Sale/Support statements, Software Updates, and Known Bugs.

The screenshot shows the 'My Notifications' page of the Cisco Notification Service. At the top left is the Cisco logo. To its right is the title 'My Notifications'. On the far right, there is some partially visible text. Below the title is a dark blue header bar containing the text 'Create custom subscriptions for Cisco products, series, or software to receive email alerts or consume RSS feeds when new announcements are released for the following notices:' followed by a bulleted list of subscription types. The list includes: Cisco Security Advisories, Field Notices, End of Sale/Support Announcements, Software Updates, and Updates to Known Bugs. Below this header is a white content area. On the left side of this area is a 'FILTERS' section with two options: 'Email' and 'RSS', each preceded by an unchecked checkbox. In the center of the white area is the word 'Subscriptions' next to a green button labeled 'Create Subscription'. To the right of 'Subscriptions' is a link 'Track a Bug' with an information icon. At the bottom right of the white area, the text 'No Subscriptions' is displayed.

My Notifications

Create custom subscriptions for Cisco products, series, or software to receive email alerts or consume RSS feeds when new announcements are released for the following notices:

- Cisco Security Advisories
- Field Notices
- End of Sale/Support Announcements
- Software Updates
- Updates to Known Bugs

FILTERS

Email

RSS

Subscriptions

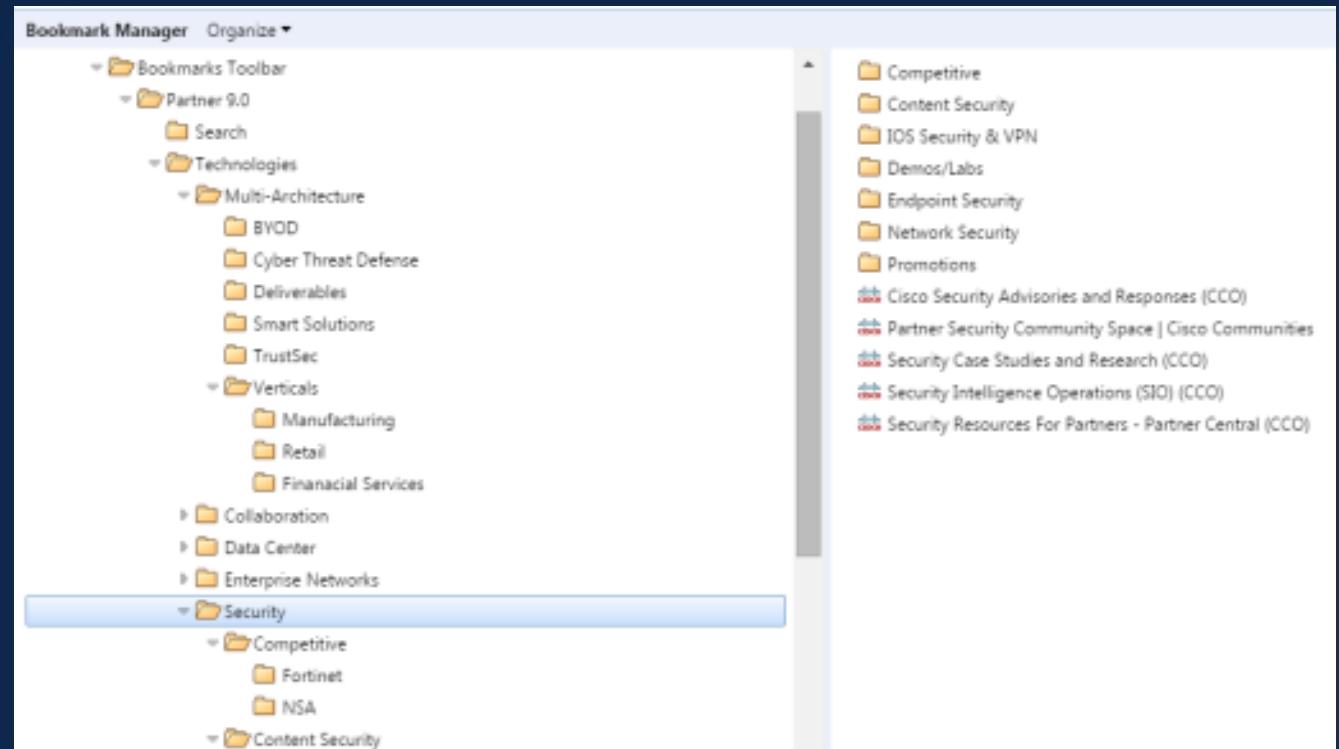
Create Subscription

Track a Bug ⓘ

No Subscriptions

Partner Bookmark Database

- Useful tool to import into your browsers for Cisco product lookups!
- <https://communities.cisco.com/docs/DOC-51365>
- Support for multiple browsers
- Follow installation instructions



Useful bots on Webex App for SEs

Search **TAC Connect (bot)** on Webex app



Helps:

- connect with engineer (case number)
- create a virtual space (case number)
- create an internal space
- request an update for (case number)
- update the case (case number)
- add participant (email address)
- raise severity (case number)
- requeue (case number)
- escalate (case number)
- close the case (case number)
- reopen the case (case number)
- update case summary (case number)
- show tac dm schedule
- show cap dm schedule

The screenshot shows the TAC Connect (bot) interface within the Webex app. At the top, there's a navigation bar with tabs for Messages, Profile, Content, Meetings, and Apps. Below the navigation bar, a message from the bot says: "Hello! I can help you get case, bug, RMA, FA and BEMS details and connect with Cisco TAC. You ThousandEyes support cases (e.g. 612345678, S-CS-0001234) and get the latest case summary". A list of tasks follows, including: "my cases", "what is the status of (case number or bug number or rma number or bems number)", and "You can ask me to perform the following tasks: connect with engineer (case number), create a virtual space (case number), create an internal space, request an update for (case number), update the case (case number), add participant (email address), raise severity (case number), requeue (case number), escalate (case number), close the case (case number), reopen the case (case number), update case summary (case number), show tac dm schedule, show cap dm schedule". At the bottom, it says: "You can mark a case as favorite and get automatic notifications when the case summary (Problem)".

Search **Webex Calling Help** bot on Webex app

Just type a keyword or topic and it will search it for you. For example just type, call recording or voicemail.

It will search on Help.Webex.com and techzone.cisco.com

The screenshot shows the Webex Calling Help bot interface within the Webex app. At the top, there's a navigation bar with tabs for Messages, Profile, Content, Meetings, and Apps. Below the navigation bar, a message from the bot says: "From help.webex.com Configure Single Sign-On for Webex Administration Single Sign-On Integration in Control Hub Manage Single Sign-On integration in Control Hub Configure single sign-on in Control Hub with Okta Configure Single Sign-On (SSO) Authentication for Attendees for Your Cisco Webex Site Configure single sign-on in Control Hub with Microsoft Azure SSO Error: "Single Sign On failed. Invalid Status code in Response" Configure single sign-on in Control Hub with Active Directory Federation Services (ADFS) Where Can I Find SSO Configuration Guides? How Do I Enable or Disable SSO on Webex?". Another message from the bot says: "From techzone.cisco.com Webex SSO Resource Guide SSO and NSF Common MRA SSO Issues Troubleshooting SAML SSO authentication Configure High Availability SSO on Catalyst 9800 | Quick Start Guide Troubleshooting Webex Single Sign-on (SSO) Issues ADFS SSO Configuration Example - Unity Connection DUO SSO Configuration with Intersight User Management (SSO & LDAP) CiscoTSP SSO Trouble Shooting".

Submit feature requests

<https://ciscocolaboration.ideas.aha.io/ideas>

 Collaboration Sales Feedback

Blog Community Collaboration Help

Submitted ideas will be evaluated by our product teams for upcoming releases and will be responded to so you know where things stand. Please contact [TAC](#) for product support.

Sales Enablement Feedback should be specific to Offer Packaging, Pricing, and Consumption and will route to the appropriate team. NOTE: All Cisco Customers must enter Ideas through [this Ideas Portal](#).

Need to submit an Idea for a different Product? Click [here](#) to visit a directory of Aha! Portals.

[Submit a request](#)

Recent Trending Popular

My ideas	4
My votes	9
My proxy votes	0
My subscriptions	9

One Button Call Park for Mobile/Desktop
With MPP, you can assign a call park extension to a key and perform call park/park release with a single button. On the other hand, WebexApp requires the entry of the park number, which makes the customer's operation troublesome. Inability to ...
 Created 27 Apr 02:14am by Takatoshi Miwa
1-Sales Technical Feature Request / Webex App: Calling: Broadworks & Webex App Calling  0

FILTER BY STATUS	
Need more info	1843
Future consideration	6555
Planned	1797
Shipped	982
Already exists	1509
Not likely to implement	2440

Schedule when message will post  Private
Would be amazing if we could set a time for some messages to post, the way you can set a time for an email in OL. For those of us that work late, but don't want to forget our msg or thoughts - but don't want to ping people at 2a ... if we could po...
 Created 26 Apr 10:37pm by Hollye Taylor
2-Sales Non-Technical Offer Requests / Other (Non-Technical)  5

FILTER BY CATEGORY	
> 1-Sales Technical Feature Request	18274
> 2-Sales Non-Technical Offer Requests	442

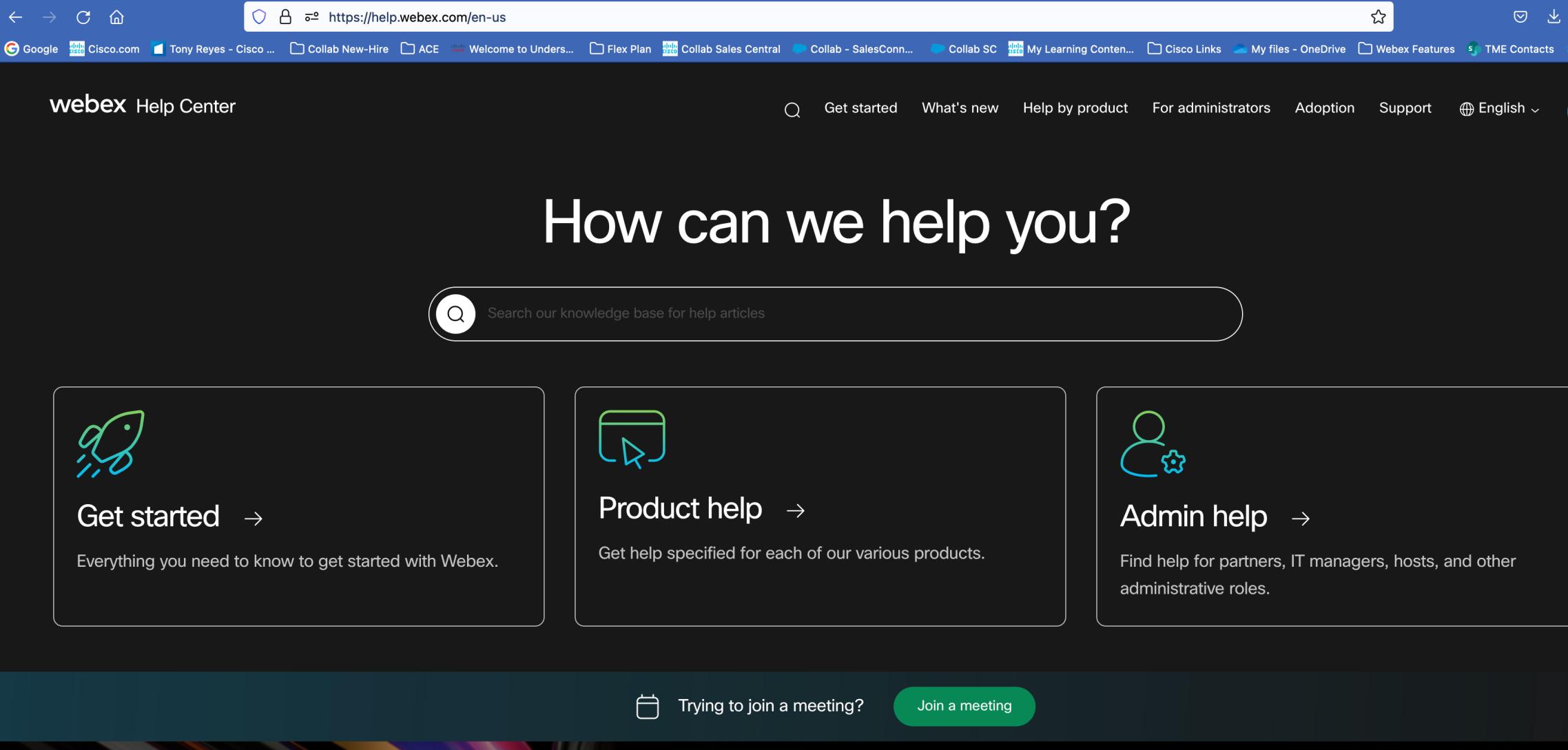
 Tony Reyes ▾

Webinars - Send reminders to unregistered persons in the invitee list  Private
Set up required registration to schedule Webinars, then import multiple attendees from CSV files. Customer would like to manage who registered/unregistered in the invitees list and send reminder to only unresisted person.
 Created 28 Apr 01:24am by Hatsue Kojima
1-Sales Technical Feature Request / Webex App: Meetings: Webinars  0

WXCC- Ability to use Agent Extension as Outdial ANI
Currently WXCC 2.0 only allows Outdial ANI to be the Tenant Default or something from the Outdial ANI List. For internal call centers that need to reach another internal employee, this

Webex Help

www.help.webex.com



The screenshot shows the homepage of the Webex Help Center. At the top, there is a navigation bar with links to various Cisco products like Google, Cisco.com, Tony Reyes - Cisco, Collab New-Hire, ACE, Welcome to Unders..., Flex Plan, Collab Sales Central, Collab - SalesConn..., Collab SC, My Learning Content, Cisco Links, My files - OneDrive, Webex Features, and TME Contacts. Below the navigation bar, the main title "webex Help Center" is displayed, along with a search bar and links for "Get started", "What's new", "Help by product", "For administrators", "Adoption", "Support", and "English". The main heading "How can we help you?" is centered above a search bar. Below the search bar are three cards: "Get started" (with a rocket icon), "Product help" (with a cursor icon), and "Admin help" (with a user icon). Each card has a brief description and a right-pointing arrow. At the bottom, there is a message about joining a meeting and a green button to "Join a meeting".

https://help.webex.com/en-us

webex Help Center

Get started What's new Help by product For administrators Adoption Support English

How can we help you?

Search our knowledge base for help articles



Get started →

Everything you need to know to get started with Webex.



Product help →

Get help specified for each of our various products.



Admin help →

Find help for partners, IT managers, hosts, and other administrative roles.

Trying to join a meeting? [Join a meeting](#)

Webex Training <https://golearn.webex.com/learn>

The screenshot shows the 'Employee Home' page of the Webex Academy. At the top, there's a navigation bar with links like 'Employee Home', 'Public Webex training', 'Partner Webex training', 'My Courses', 'My Dashboard', and 'My Calendar'. Below the navigation is a large banner featuring a group of people in a meeting room and a video conference screen displaying a pie chart titled 'Q1 Digital Marketing Report'.

Webex Academy
Courses for Cisco Employees

Internal Webex courses
All courses specifically created for Cisco employees
[Learn more](#)

Coming soon!
Click for more options to learn about Webex Events, Polling with Slido, and Video Messaging with Vidcast
[Click here](#)

webex Control Hub
Build your brand as an effective Webex Administrator!
Take control with the Control Hub foundations course
[Learn more](#)

Webex Academy on demand
Quick video tutorials all about using Webex
[View our entire E-learning catalog here](#)

All course catalogs
Click here to see all the courses available to you

Take a look at all the public e-learning course offerings!

Collaboration Demo Tools Library

https://dcloud-docs.cisco.com/c/r/dcloud-docs/sites/en_us/explore/collab/experience_cisco.html

- This is a main page the points to many tools from dcloud
- You can access the Demo Toolbox, Collab Toolbox, and DCloud

The screenshot shows a web browser window with the URL https://dcloud-docs.cisco.com/c/r/dcloud-docs/sites/en_us/explore/collab/experience_cisco.html in the address bar. The page title is "Demo Tools Library". The header includes the Cisco logo, navigation links for "dCloud", "My Hub", "Catalog", "Support", "New Demos", and "Collections", and a user profile icon. Below the header, there's a breadcrumb trail: "Explore / Collaboration /". A main heading "Demo Tools Library" is followed by a subtext: "Cisco provides several avenues to learn, train, and demo collaboration solutions. You can find them all right here at your fingertips." To the right is a circular photo of two men in a meeting room, one pointing at a screen displaying a video conference. The page features several sections with "Discover" buttons: "dCloud", "Webex Demo Toolbox", "TME Videos", "ACE", "CCEP Toolbox", "Click to Demo", "Sandboxes", and "drive.webex.com".

Dcloud - Collaboration labs on DCloud

Dcloud.cisco.com

- Demo environment for Cisco and Partners
- Learn – Great reference material, videos and labs to help you master the latest technologies
- Schedule labs – Schedule labs and hardware resources for a fixed period of time so you have time to get up to speed. (5 days for single or multiple people)

The screenshot shows the dCloud Catalog interface. At the top, there's a navigation bar with the Cisco logo, 'dCloud', 'My Hub', 'Catalog' (which is highlighted in blue), 'Support', 'New Demos', 'Collections', and 'Make a Request'. To the right of the navigation are three user icons: a red bell with a '3', a green 'RTP' button, and a blue user profile icon.

The main area is titled 'Catalog' and features a search bar with the query 'webex calling'. Below the search bar, it says 'Sort By Relevance' and shows '13 results in: "webex calling"'. The results are listed in two sections:

- Cisco Calling and Meeting Integration with Microsoft Teams and Slack v1**
ID: 687572 Published Date: 28-Apr-2021 14:32 Demonstration Collaboration Collaboration Endpoints Unified Communications
Cisco Webex Cisco Webex Meetings Software Cisco Webex Teams English
The simple-to-deploy client/plug-in integration with Microsoft Teams and integration with Slack works with your choice of Cisco clients - Cisco Jabber, Webex Calling, and Webex Meetings. Cloud Video Interop (CVI) and WebRTC for Microsoft Teams is also available.
★ Favorite □ Related Documents Schedule
- CUBE and Advanced Dial Plan Lab**
ID: 899681 Published Date: 27-Oct-2022 11:29 Lab Collaboration Cisco Webex Unified Communications
This CUBE lab enables you to understand the overall architecture of the Webex Calling solution, including Local Gateway configuration in a migration scenario where the deployment has an on-prem CUCM.
★ Favorite □ Related Documents Schedule

Collaboration Demo Toolbox

<https://demotoolbox.cat-dcloud.com/>

- Prebuilt demos
 - Over 40 Demos
 - Quick 10-15 minute demos
 - Easy setup (no configuration required)
 - Competitive and ecosystem experiences included
 - SME videos
- Some demo customization
 - You pick the characters, and you pick the devices
- There are videos and scripts on how to demo the feature
- Help is provided by clicking on Help and Info: Provided via Webex App

The screenshot shows the Cisco Webex Demo Toolbox interface. At the top, there's a navigation bar with links like Google, Cisco.com, Tony Reyes - Cisco..., Collab New-Hire, ACE, Welcome to Under..., Flex Plan, Collab Sales Central, Collab - SalesConn..., My Learning Content, Cisco Links, My files - OneDrive, Webex Features, TME Contacts, Visibility, UCM Cloud, and a user profile for toreyes@cisco.com.

The main content area has a dark header "Webex Demo Toolbox A Global Demo Engineering Service". Below it, a banner says "Deliver demos that win!" followed by "It's easy to create demos with impact using the Webex Demo Toolbox." It explains how automation tools handle licensing, credentials, and provisioning. A section titled "Learn how the experts do it! Watch the videos and read the guides included with each demo to help close deals. Marketing and technical documents related to your demo are also provided and can also be shared with customers." features four cards:

- Overview & Scheduling (Video)
- How to Create Characters (Video, Documentation)
- How to Create Devices (Video, Documentation)
- How to Use Workstations (Documentation)

A "Featured Demos" section displays three cards:

- Schedule Your Local Cisco Sales Office Microsoft Teams Room (BETA): Shows a Microsoft Teams icon and a brief description. A modal window titled "Help and Info" is overlaid, asking if the user is already a member, not a member, or something more direct, with options to Go to Space, Join Space, or Message Us Directly.
- Elevate Your Microsoft Teams Rooms with Cisco Devices (BETA): Shows a Cisco device icon and a brief description.
- Imagicle Integration for Webex Calling: Shows a person icon and a brief description. It includes a note about enhancing Webex experience with Imagicle must-have apps: Attendant Console, Digital Fax, and more. It also mentions an average time to start of about 4 minutes.

At the bottom, there are tabs for New, Integrations, Calling, Seamless Collaboration, and Integrated Experiences.

Webex for Government

<https://help.webex.com/en-us/landing/ld-nghsod5-WebexforGovernment/Managing-Webex-for-Government>

webex Help Center

Get started What's new Help by product For administrators Adoption Support English ▾ 

Webex for Government

This page collects articles with general Webex configuration and usage information.

Managing Webex for Government Using Webex for Government Getting started with Webex for Government

Webex for Government specific +

Announcements +

Organization setup +

User services +

Software & devices +

Collaboration Collab Toolbox

<https://collabtoolbox.cisco.com/tools/sandbox>

- This is your own personal lab environment / sandbox
- Use this to learn about WxC, Messaging and Meetings
- Set up and test integrations
- Permanent in nature, no expiry.
- Leverage sandbox to train yourself and your customers
- Trails are done from your company's Partner Control Hub

The screenshot shows the Cisco Collab Toolbox interface for the Webex Admin Sandbox 2.0. At the top, there is a navigation bar with links for Learn, Demo, Trial, Seed, Report, and Admin. On the right side of the header are a search bar, a notification bell icon with a red '5' indicating five notifications, and a help icon. Below the header, a banner reads "Welcome to the newly redesigned Collab Toolbox!" and "Webex Admin Sandbox 2.0 | Tool". The main content area has a sub-header "Home / Sandbox" and a title "Welcome to the Collaboration Sandbox service!". It includes descriptive text about Webex Sandboxes and how they can be used for training and demonstrations. A bulleted list provides instructions for creating sandboxes. Below this, there is a section titled "Create compelling Webex Sandbox environments by:" with two bullet points: "Applying automation" and "Adding Feature Packs". To the right, a section titled "Your Sandboxes" displays a list of existing sandboxes with "Launch" buttons and "Edit" icons. The list includes:

- toreyes.webexsandbox.co
- CC Bootcamp Sandbox ccbcamp0136.wbx.ai
- msft sandbox
- testsandboxwcc
- WxC Sandbox Nov 23

A large green "Create New Sandbox" button is located at the bottom right of the page.



The bridge to possible