

Slide 1 - Zscaler Policies



Zscaler Policies

Mobile

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Slide notes

Welcome to the Zscaler Mobile Policy Module.

Slide 2 - Navigating the eLearning Module



Navigating the eLearning Module



Slide notes

Here is a quick guide to navigating this module. There are various controls for playback including play and pause, previous, next slide and fast forward. You can also mute the audio or enable Closed Captioning which will cause a transcript of the module to be displayed on the screen. Finally, you can click the **X** button at the top to exit.

Slide 3 - Agenda



Agenda

- Mobile and Firewall Policy Overview
- Interactive Demo: Mobile Policy

Slide notes

In this module, we will provide an overview of the Mobile policies available.

Slide 4 - Mobile and Firewall Policy Overview



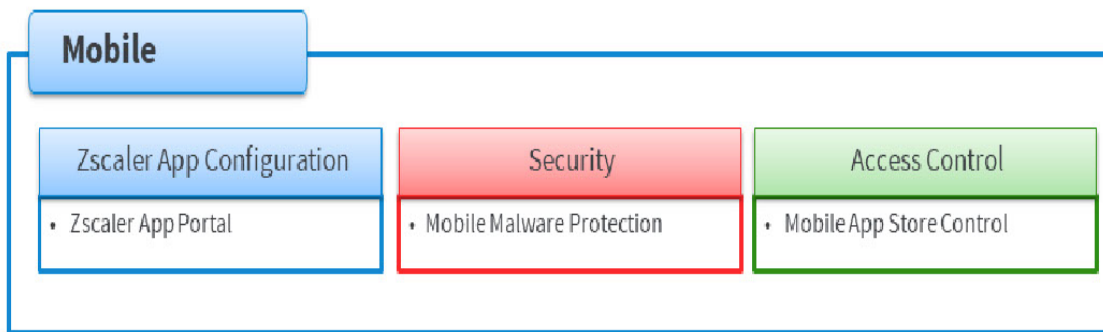
Slide notes

The first topic we will cover is to have a look at what Mobile policies are available.

Slide 5 - Mobile and Firewall Policy Areas



Mobile and Firewall Policy Areas



Slide notes

The Mobile policy area allows access to the **Zscaler App Portal**, and the configuration of **Security**, and **Access Control** policies for mobile users and devices.

Slide 6 - Interactive Demo: Mobile Policy**Slide notes**

In the next section, we will have a detailed look at the Mobile Policies.

This section has been created as an interactive demo to give you a feel for the navigation of the Zscaler App Portal UI. You will be asked to select the appropriate menu options to navigate the UI. You may also use the Play control to proceed to the next step.

Slide 7 - Mobile and Firewall Policy Areas



Mobile and Firewall Policy Areas



Slide notes

Firstly, we will look at the **Zscaler App Portal** option.

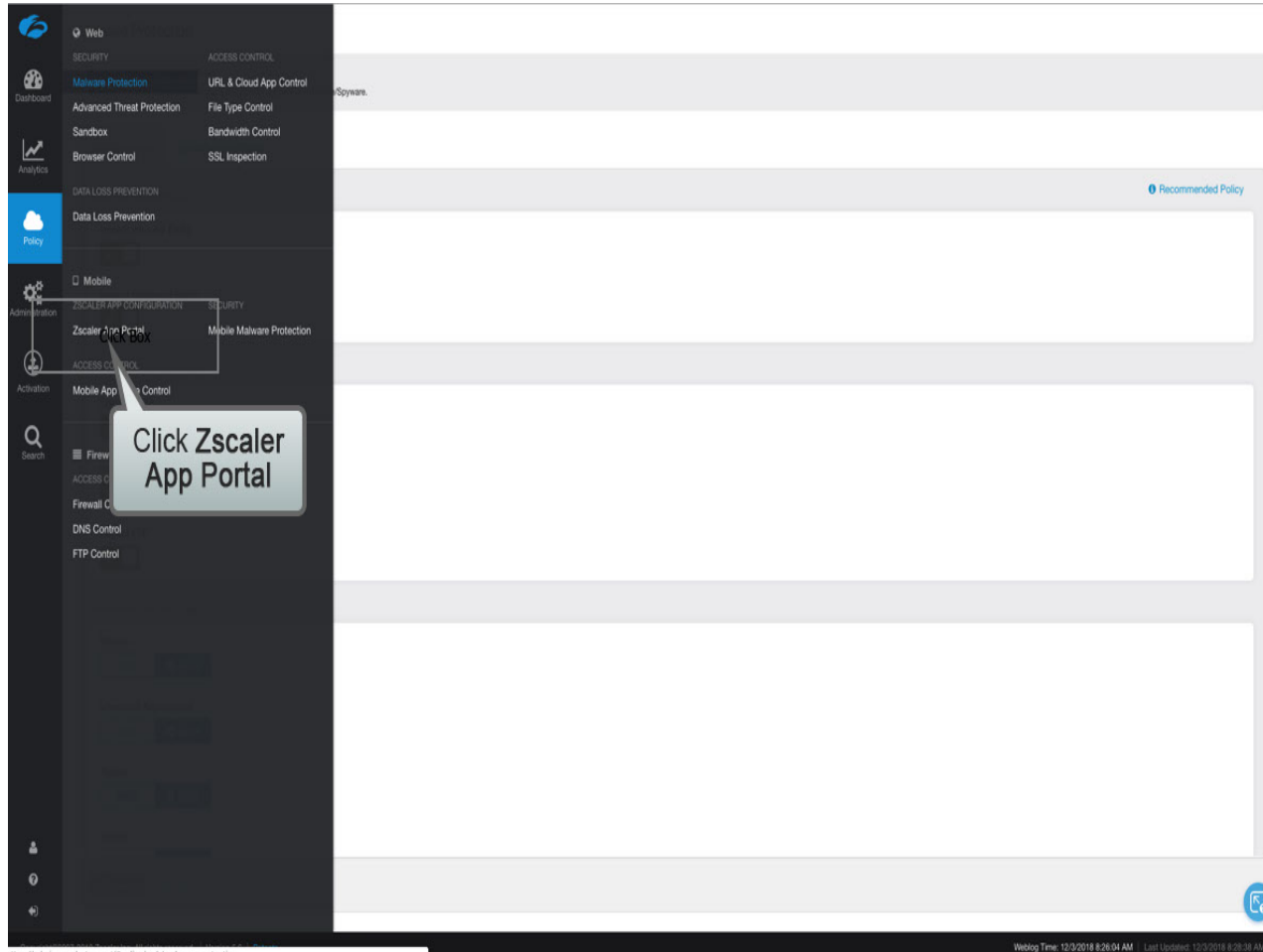
Slide 8 - Slide 8

The screenshot displays the 'Malware Protection' configuration interface. The left sidebar contains navigation icons for Dashboard, Analytics, Policy, Administration, Activation, and Search. The 'Policy' icon is highlighted with a callout box that says 'Click Policy'. The main content area is titled 'Malware Protection' and includes a 'Configure Malware Protection Policy' section. Below this, there are tabs for 'MALWARE POLICY' and 'SECURITY EXCEPTIONS'. The 'MALWARE POLICY' tab is active, showing settings for 'TRAFFIC INSPECTION' and 'MALWARE PROTECTION'. The 'TRAFFIC INSPECTION' section includes checkboxes for 'Inspect Inbound Traffic', 'Inspect Outbound Traffic', 'Inspect HTTP', 'Inspect FTP over HTTP', and 'Inspect FTP', all of which are currently checked. The 'MALWARE PROTECTION' section includes settings for 'Viruses', 'Unwanted Applications', 'Trojans', and 'Worms', each with 'Allow' and 'Block' buttons. At the bottom of the page, there are 'Save' and 'Cancel' buttons. The footer of the application shows the copyright notice 'Copyright © 2007-2018 Zscaler Inc. All rights reserved. Version 5.8' and the 'Terms' link. The 'Weblog Time' is 12/3/2018 8:26:04 AM, and the 'Last Update' is 12/3/2018 8:26:38 AM.

Slide notes

Click on the **Policy** page to expand it.

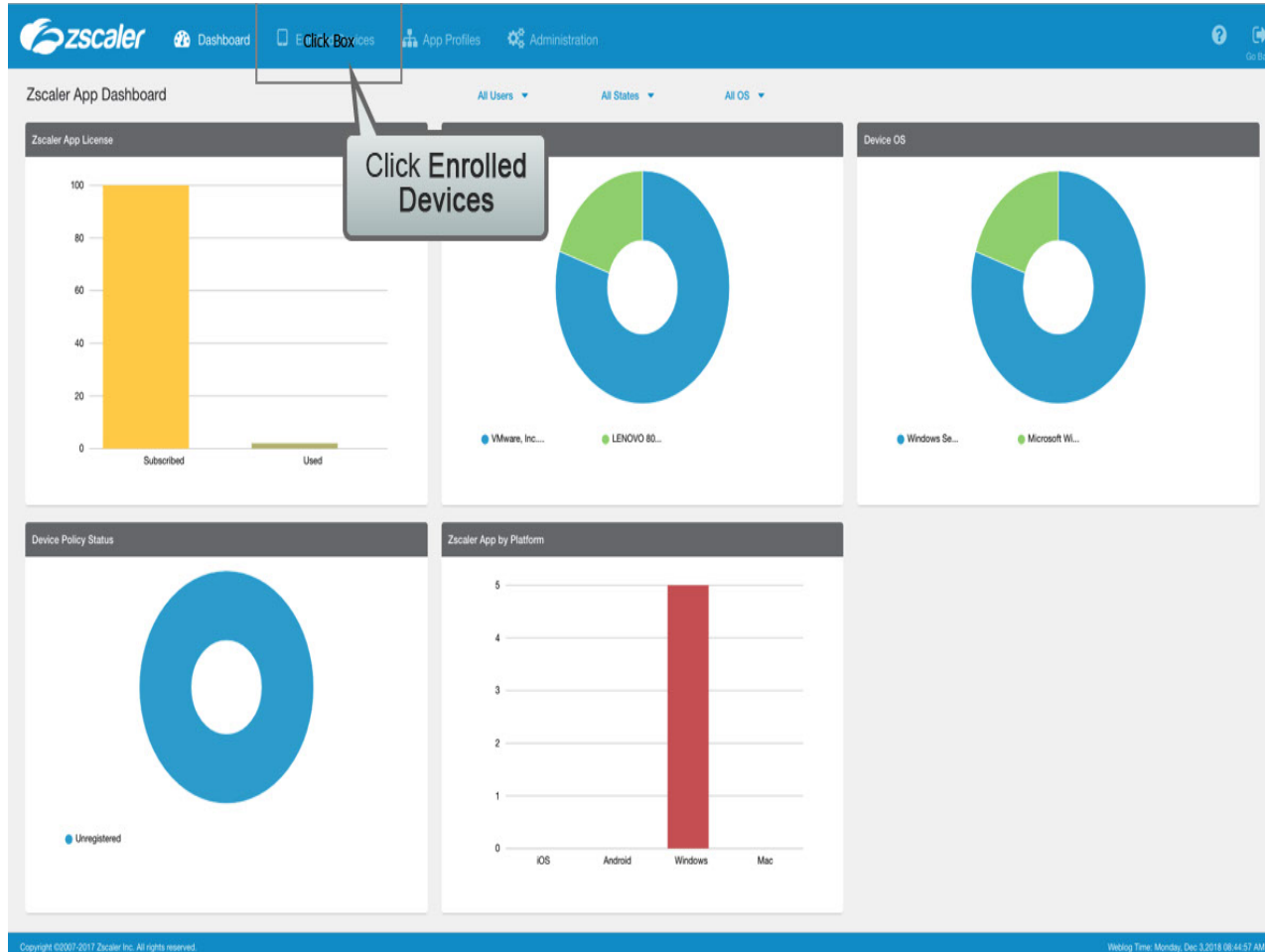
Slide 9 - Slide 9



Slide notes

To configure policy for the Zscaler App and eZAgent for mobile devices, click **Zscaler App Portal**.

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Slide notes

This will open the Mobile Portal, full screen, in the same Browser window. The **Dashboard** page will be shown. To see a list of the enrolled devices, click **Enrolled Devices**.

Slide 11 - Slide 11

zscaler

Dashboard

Enrolled Devices

Click Box App Profiles

Administration

Devices

Device Overview

All Users

States

All OS

Export

Click App Profiles

Device filters

		OS Type		Z App Version	Policy Status	
1	admin@training10.safemarch.com	Windows	Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div><div></div></div>
2	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div><div></div></div>
3	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.2.12	Device Removal Pending	<div><div></div><div></div><div></div></div>

View device details

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Slide notes

A list of all the enrolled devices is available, and details for each may be viewed. You may filter the list by **User ID**, device **State**, and device **OS**.

To access and manage App Profiles, click **App Profiles**.

Slide 12 - Slide 12



[Dashboard](#)

[Enrolled Devices](#)

[App Profiles](#)

[Administration](#)

Mobile Devices

Android

iOS

Personal Computers

Add Android Policy

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default	Default Policy	ALL	Enabled

Click Personal Computers

Click Personal Computers

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Slide notes

App Profiles allow the setting of policy and the configuration of the Zscaler App on PCs (Windows and Mac) and on Mobile devices (iOS and Android). To view and manage profiles for PCs, click **Personal Computers**.

Slide 13 - Slide 13

The screenshot shows the Zscaler console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar shows 'Mobile Devices' and 'Personal Computers' categories. Under 'Personal Computers', 'Mac OS X' and 'Windows' are listed. The 'Windows' link is highlighted with a callout that says 'Click Windows'. The main content area shows a table titled 'Add Windows Policy' with the following data:

Rule#	Policy Name	Policy Description	User Groups	Status
1	Default	Default Policy	ALL	Enabled

A callout also points to the 'Add Windows Policy' button above the table.

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Slide notes

Both Mac OSX and Windows PCs are supported, click **Windows** to view and manage profiles for Windows PCs.

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Rule#	Policy Name	Policy Description	User Groups	Status
1	ServiceAdmins		Service Admin	Enabled
2	Default	Default Policy	ALL	Enabled

Rule Order and User Groups control which profile is applied

App Profile configurations may contain:

- Disable and/or Logout passwords
- Custom PAC file URL
- Forwarding Profile selection
- Option to install the Zscaler SSL certificate
- App logging settings

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Slide notes

An App Profile controls the following key App settings and behaviors: whether users must enter an admin-provided password in order to log out of, disable, or uninstall the app; The URL for a custom PAC file if one is required; how the App detects trusted networks and how it manages traffic forwarding when users are on, or off a trusted network; whether the App can install the Zscaler SSL certificate on user's devices to allow SSL inspection of traffic forwarded by the app; also how the App generates logs, and the maximum size of its log files.

You can select the order of precedence among the profiles, and specify to whom each profile applies (by **Group**). When a user enrolls the App with Zscaler, the App takes into account this order of precedence and the identity of the user to download the App Profile containing the appropriate policy.

Slide 15 - Slide 15

zscaler

Dashboard

Enrolled Devices

App Profiles

Administration

Click Box

?

Go Back

Mobile Devices

Personal Computers

Mac OS X

Windows

Add Windows Policy

Rule#	Policy Name	Policy Description	Status
1	ServiceAdmins		Enabled
2	Default	Default Policy	Enabled

Click Administration

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Slide notes

To manage other configuration settings, and policy, click **Administration**.

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Dashboard

Enrolled Devices

App Profiles

Administration

Settings

Zscaler App Store

Zscaler App Notifications

Forwarding Profile

Zscaler App Support

Zscaler App IDP

PERSONAL COMPUTERS

MOBILE DEVICES

Update Settings

Automatic Rollout

Always Latest Version

Specific Version

Disable

Device adaptation

Windows

Application Version	Registered Devices	Release Notes	Download EXE	Download MSI
1.4.2.12	0	0	Download	Download
1.4.0.188	0	0	Download	Download

Mac OS X

Application Version	Registered Devices	Release Notes	Download Link
1.4.2.3	0	0	Download
1.4.0.187	0	0	Download

Click Box

Click Zscaler App Notifications

Download latest App version in .EXE, or .MSI formats

Slide notes

On the **Zscaler App Store** page, you can download the latest version of the Zscaler App for your platform. For Windows PCs, the installer may be downloaded either as a .EXE, or as a .MSI file. You can also specify whether the App should be auto-updated. To configure end user notifications, click **Zscaler App Notifications**.

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zscaler

Dashboard Enrolled Devices App Profiles Administration

Settings

Zscaler App Store

Zscaler App Notifications

Forwarding Profile

Zscaler App Support

Zscaler App IDP

ACCEPTABLE USAGE POLICY (AUP) SETTINGS

REMINDER Click Box SETTINGS

Click REMINDER NOTIFICATION SETTINGS

Configure AUP Frequency

Never

Configure AUP Message ⓘ

<html><head><title>AUP Not Configured</title></head><body>Acceptable Usage Policy is not configured for your company</body></html>

Configure AUP and frequency

Save Cancel Preview AUP Message

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Slide notes

You have the option to add an Acceptable Use Policy (AUP) that users must accept before they can use the App, and you can specify how often this should be displayed.

To configure reminder notifications, click the **REMINDER NOTIFICATION SETTINGS** tab.

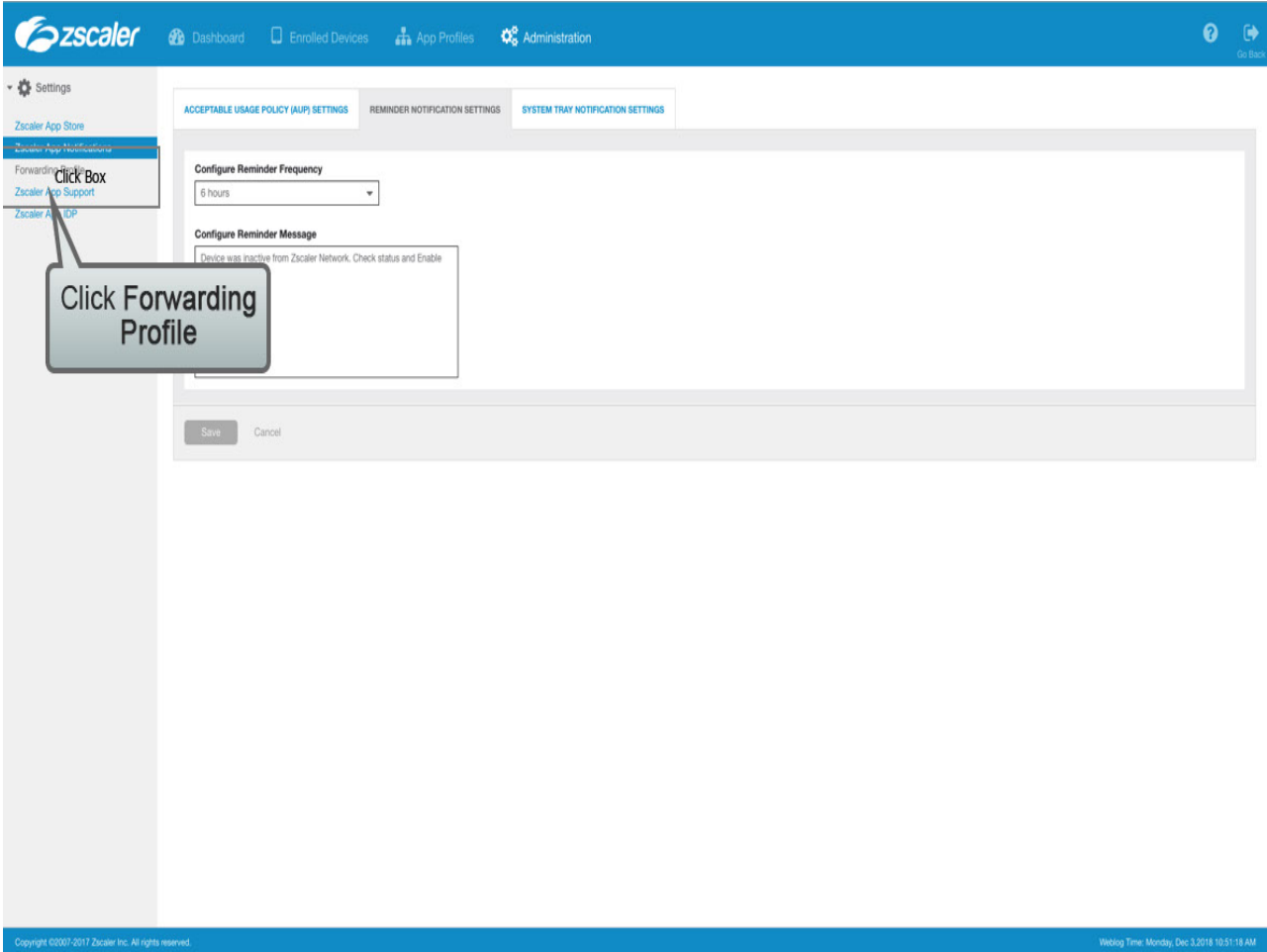
Slide 18 - Slide 18

The screenshot displays the Zscaler Administration console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar shows the Settings menu expanded, with Zscaler App Notifications selected. The main content area is titled 'REMINDER NOTIFICATION SETTINGS' and contains three tabs: ACCEPTABLE USAGE POLICY (AUP) SETTINGS, REMINDER NOTIFICATION SETTINGS (active), and SYSTEM TRAY NOTIFICATION SETTINGS. The 'Configure Reminder Frequency' dropdown is set to '6 hours' and is highlighted with a red box. The 'Configure Reminder Message' text area contains the message: 'Device was inactive from Zscaler Network. Check status and Enable service if required.' A callout box points to these settings with the text 'Configure Reminder Notifications and Frequency'. The bottom status bar shows 'Copyright ©2007-2017 Zscaler Inc. All rights reserved.' and 'Loading Time: Monday, Dec 3, 2018 10:51:18 AM'.

Slide notes

On the **REMINDER NOTIFICATION SETTINGS** tab, you can configure the security reminder displayed if the App is inactive, and the frequency to display it.

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Slide notes

To manage how the App behaves when on a trusted network, click **Forwarding Profile**.

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zscaler

Dashboard

Enrolled Devices

App Profiles

Administration

Settings

Zscaler App Store

Zscaler App Notifications

Forwarding Profile

Zscaler App Support

Zscaler App ICP

Click Box

Click Zscaler App Support

Add Forwarding Profile

#	Profile Name	Trusted Network Criteria	Forwarding Profile Action
1	Default	CRITERIA None	ON TRUSTED NETWORK Tunnel SYSTEM PROXY Disable CUSTOM PAC None

Configure trusted network criteria and policy settings for:

- On Trusted Network
- System Proxy
- VPN Trusted Network
- Off Trusted Network

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Slide notes

When a user connects to a network, the Zscaler App can check the network to identify if it is one that you have designated as a trusted network (for example, your corporate network) and if so, may be configured to disable the Web security service. The app accomplishes this through the Forwarding Profiles, which are referred to from the App Profiles we looked at earlier.

To configure in-App access to the Helpdesk, click **Zscaler App Support**.

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Slide 21 - Slide 21

The screenshot displays the Zscaler Admin console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar shows the Settings menu with options like Zscaler App Store, Zscaler App Notifications, Forwarding Profile, Zscaler App Support (selected), and Zscaler App IDP. The main content area is titled 'APP SUPPORTABILITY' and contains several configuration options. A red box highlights the 'Hide logging controls on Zscaler App' checkbox, which is checked. Below it, the 'Enable Support Access in Zscaler App' checkbox is also checked. The 'Admin Email Address to send logs' field is filled with 'admin@training.safemarch.com'. Other options include 'Enable End User Ticket Submission to Zscaler' and 'Enable End User to Restart Services and Repair App', both of which are unchecked. A callout box labeled 'Click APP FAIL OPEN' points to the 'Click Box' button. Another callout box labeled 'Configure in-App support access' points to the 'Enable Support Access in Zscaler App' checkbox. The bottom of the screen shows the copyright notice 'Copyright ©2007-2017 Zscaler Inc. All rights reserved.' and the webbing time 'Monday, Dec 3, 2018 00:31:13 PM'.

Slide notes

Here you have the option to disable logging controls within the App, and you can decide whether to enable the raising of a support issue from within the App. You can specify the Helpdesk email address to send them to, and optionally allow cases to be raised with Zscaler directly.

To set Zscaler App fail open behavior, click on the **APP FAIL OPEN** tab.

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The screenshot displays the Zscaler Administration console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar shows the Settings menu with options like Zscaler App Store, Zscaler App Notifications, Forwarding Profile, Zscaler App Support, and Zscaler App IDP. The main content area is titled 'APP FAIL OPEN' and contains three configuration sections: 'If Captive Portal Detected, then disable Web Security for' (set to 10 minutes), 'If Zscaler Proxy Node (ZEN) is not reachable, then' (set to Fail Open to Bypass), and 'If Zscaler App Tunnel Setup Fails, then' (set to Fail Open to Bypass). A red box highlights these three sections. A callout box points to the 'ADVANCED CONFIGURATION' tab with the text 'Click ADVANCED CONFIGURATION'. Another callout box points to the configuration sections with the text 'Configure App Fail Open behaviors'. The bottom of the page shows a footer with copyright information and the current date and time.

Slide notes

On the **APP FAIL OPEN** tab, you can specify what the App should do when it detects a Captive Portal, when it is unable to reach a ZEN, or when App Tunnel setup fails.

To set advanced settings, click on the **ADVANCED CONFIGURATION** tab.

Slide 23 - Slide 23

The screenshot shows the Zscaler Administration console. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar lists various settings under the Settings icon. The main content area is titled 'ADVANCED CONFIGURATION' and contains several tabs: APP SUPPORTABILITY, APP FAIL OPEN, USER PRIVACY, ENDPOINT INTEGRATION, DEVICE CLEANUP, and ADVANCED CONFIGURATION. The 'ADVANCED CONFIGURATION' tab is active, showing the 'Directory Sync Status' section. This section includes a 'Next Directory Group Sync Time' (Tue Dec 04 2018 10:49:02 GMT-0800 (Pacific ...)), a 'Sync Directory Groups Manually' button, and a 'Custom Root Certificate' section with a 'Custom Certificate' link. A red box highlights the 'Sync Directory Groups Manually' button. A callout box with the text 'Configure in-App support access' points to this button. The footer of the console shows the copyright notice and the current time.

Slide notes

On the **ADVANCED CONFIGURATION** tab, you can configure some more advanced settings. **Directory Sync** settings are available, plus the ability to load an **Intermediate Root Certificate** to the Zscaler App host devices, to allow them to trust connections to servers with certificates from that CA.

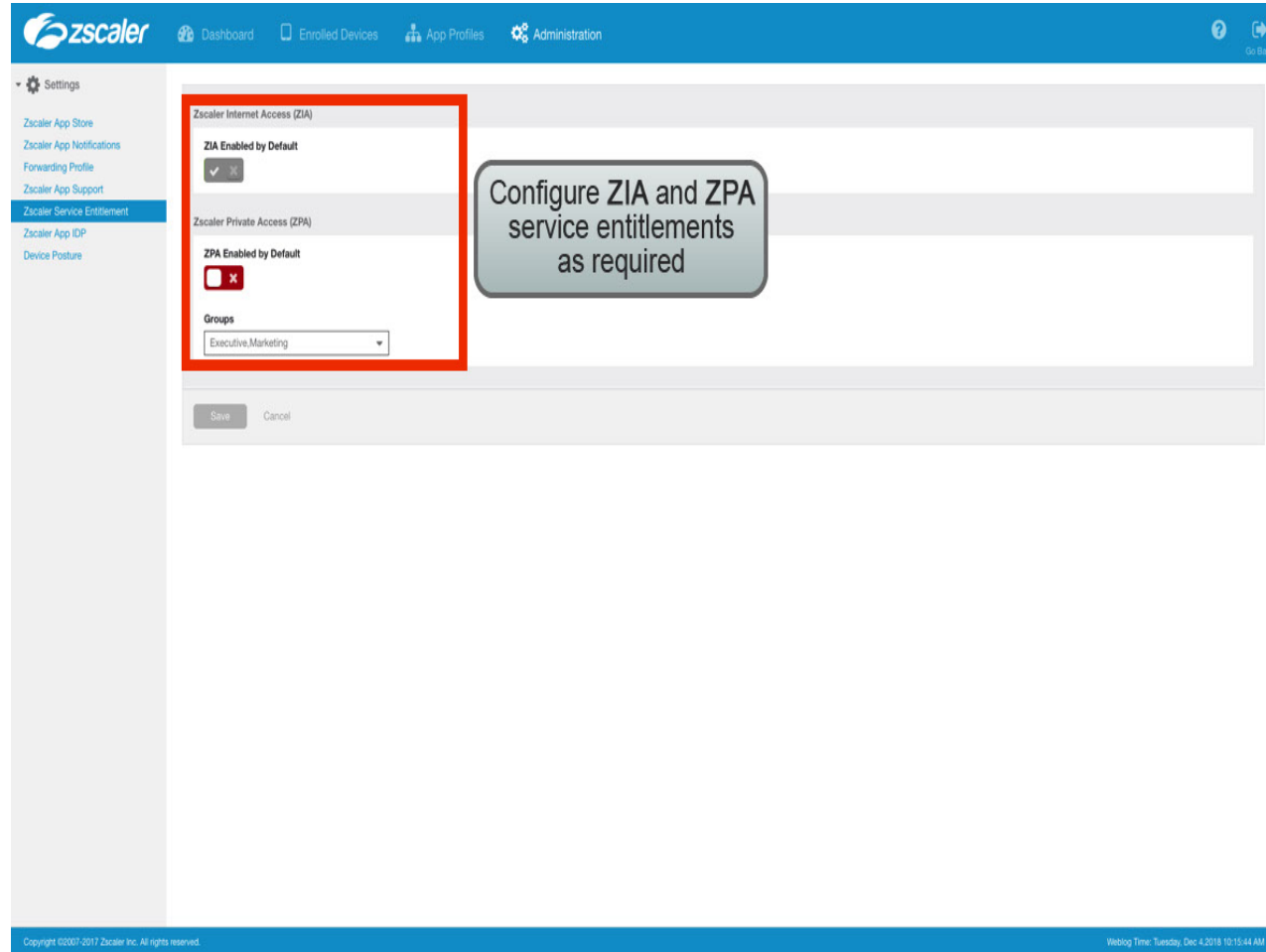
Slide 24 - Slide 24

The screenshot displays the Zscaler Administration console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. The left sidebar contains a 'Settings' menu with options like Zscaler App Store, Zscaler App Notifications, Forwarding Profile, Zscaler Service Entitlement, Zscaler App IOP, and Device Posture. The 'Zscaler Service Entitlement' option is highlighted with a blue bar and a callout box that says 'Click Zscaler Service Entitlement'. The main content area shows the 'Directory Sync Status' section, which includes a 'Next Directory Group Sync Time' and a 'Sync Directory Groups Manually' button. The bottom of the screen shows a copyright notice and the current web page time.

Slide notes

To configure service entitlements, click **Zscaler Service Entitlement**. Note that this option is only visible if you subscribe to the Zscaler Private Access (ZPA) service.

Slide 25 - Slide 25



The screenshot displays the Zscaler Administration console interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. A left sidebar lists various settings, with 'Zscaler Service Entitlement' currently selected. The main content area is titled 'Zscaler Internet Access (ZIA)' and 'Zscaler Private Access (ZPA)'. Under 'ZIA Enabled by Default', there is a checked checkbox. Under 'ZPA Enabled by Default', there is an unchecked checkbox. Below these, a 'Groups' dropdown menu is visible, showing 'Executive,Marketing' as the selected option. A red rectangular box highlights the 'ZPA Enabled by Default' checkbox and the 'Groups' dropdown. A grey callout box with the text 'Configure ZIA and ZPA service entitlements as required' is positioned to the right of the highlighted area. At the bottom of the main content area, there are 'Save' and 'Cancel' buttons. The footer of the console shows copyright information and the current web page time.

Slide notes

For ZPA customers, all users have both Zscaler Internet Access (ZIA), and Zscaler Private Access functionality enabled by default. Here you have the option to restrict ZPA functionality to the members of a selected Group, or Groups.

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zscaler

Dashboard Enrolled Devices App Profiles Administration

Settings

- Zscaler App Store
- Zscaler App Notifications
- Forwarding Profile
- Zscaler App Support
- Zscaler Service Entitlement
- Zscaler App IDP**
- Device Posture

Zscaler Internet Access (ZIA)

ZIA Enabled by Default

☒

Zscaler Private Access (ZPA)

ZPA Enabled by Default

☐

mg

Save Cancel

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Slide notes

To configure the Zscaler App Portal to act as a SAML IdP, click **Zscaler App IDP**.

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zscaler

Dashboard

Enrolled Devices

App Profiles

Administration

Settings

Zscaler App Store

Zscaler App Notifications

Forwarding Profile

Zscaler App Support

Zscaler Service Entitlement

Zscaler App IDP

Device Posture

Identity Provider (IDP) Information

IDP URL

https://mobile.zscaler.net/web/service/idp/...

Zscaler App IDP Certificate

Download

Copy/Download IdP details for the Admin Portal SAML configuration

Manage Device Tokens

Create Device Token

#	Token	Description	Created On	
1	6e4650326e4b324a6e564a7a77484f4c75615559597073765a524f67657041...	Token for test device	Fri Oct 28 2016 02:42:18 GMT-0700 (Pacific Daylight Time)	X
2	703131634942796254514614b4d465177622655516b4a424944673253476...	Token for Lab Devices	Thu Apr 13 2017 04:46:28 GMT-0700 (Pacific Daylight Time)	X
3	345733346a33587545536476366349384e3131444717450394d427666314...	Token for PCs	Thu Oct 12 2017 21:50:54 GMT-0700 (Pacific Daylight Time)	X

Create up to 8 Device Tokens

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Slide notes

On this page, you may configure the Mobile Portal to act as a SAML IdP, to allow a silent authentication of the Zscaler App, based on the user identity from the device login. You may copy the **IdP URL**, and download the certificate required to integrate this IdP with the Zscaler Admin Portal, and create up to 8 **Device Tokens** for use during the install of the App on the client devices.

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Dashboard

Enrolled Devices

App Profiles

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Settings

Zscaler App Store

Zscaler App Notifications

Forwarding Profile

Zscaler App Support

Zscaler Service Entitlement

Zscaler App IDP

Device Posture

Click Box

Click Device Posture

Identity Provider (IDP) Information

IDP URL

https://mobile.zscaler.net/web/service/api/...

Zscaler App IDP Certificate

Download

Manage Device Tokens

Create Device Token

	Description	Created On	
0326e4b324a6e564a7a7748414c75615559597073765a52467657041...	Token for test device	Fri Oct 28 2016 02:42:18 GMT-0700 (Pacific Daylight Time)	X
1634942796254514614b4d465177622655516b4a424944673253476...	Token for Lab Devices	Thu Apr 13 2017 04:46:28 GMT-0700 (Pacific Daylight Time)	X
3 345733346a33587545536476366349384e3131414717450394d427666314...	Token for PCs	Thu Oct 12 2017 21:50:54 GMT-0700 (Pacific Daylight Time)	X

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Slide notes

To configure Device Posture Profiles for Zscaler Private Access, click **Device Posture**. Note that this is another option that is only visible if you subscribe to the Zscaler Private Access (ZPA) service.

Slide 29 - Slide 29

The screenshot displays the Zscaler Admin Portal interface. The top navigation bar includes the Zscaler logo and links to Dashboard, Enrolled Devices, App Profiles, and Administration. A left sidebar lists various settings and configurations. The main content area is titled 'Manage Device Postures' and features a table of device posture profiles. A callout box points to a 'Click Back' link in the top right corner. Another callout box points to the 'Certificate-AllPlatforms' row in the table, with the text 'Click to return to the Admin Portal'. A third callout box points to the 'Add Device Posture Profile' button, with the text 'Add Device Posture Profiles as necessary'.

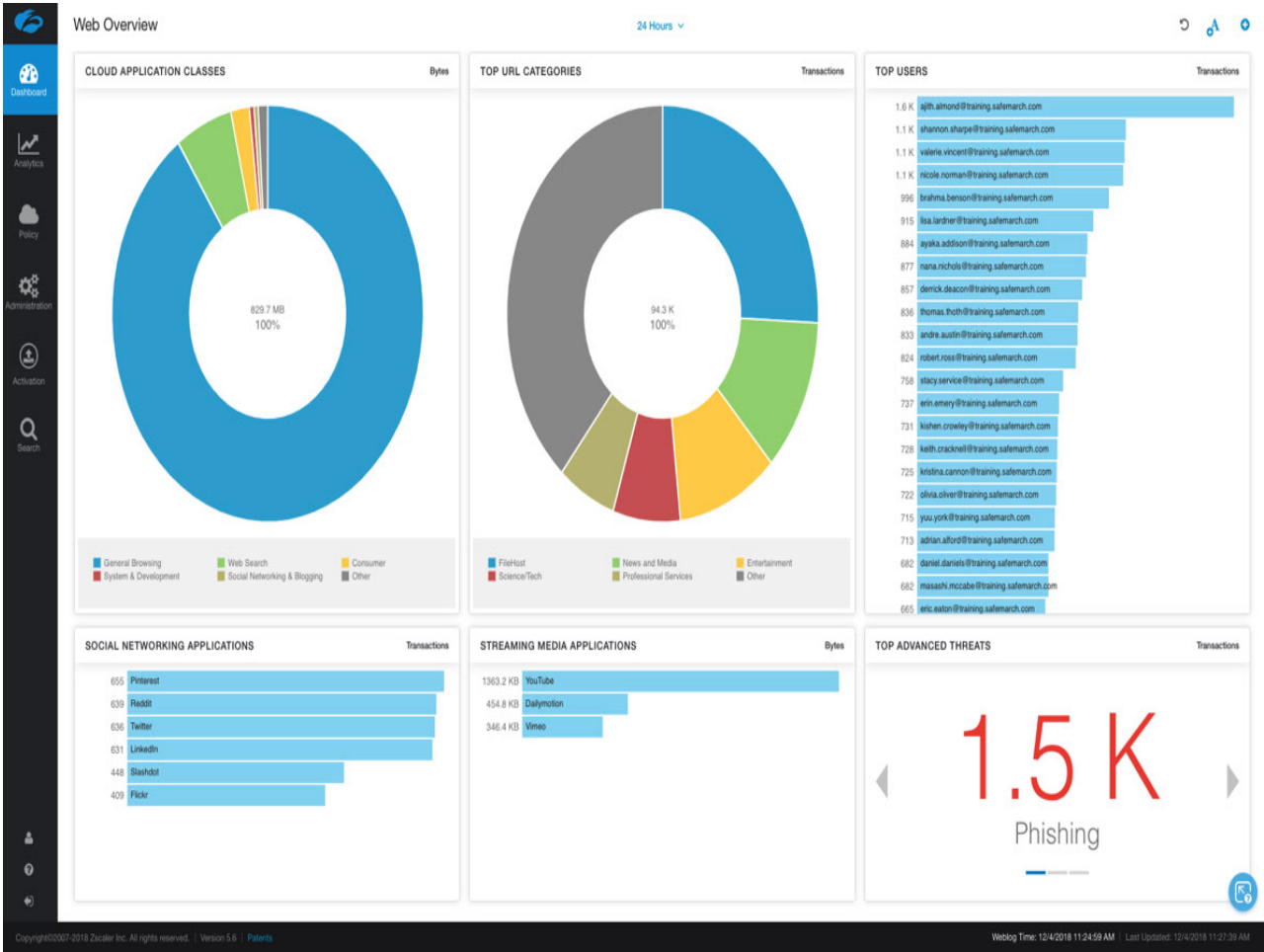
#	Profile Name	Description
1	Certificate-AllPlatforms	
2	AllInstalled-Macs	
3	DefenderCurrent-Windows	

Slide notes

The **Device Posture** feature is relevant only if your organization is using the Zscaler App for Private Access (ZPA). The **Device Posture** Profile is a set of criteria that a user's device must meet in order to access applications with ZPA.

For a full description of the profiles and configuration options at the Zscaler App Portal, see the Zscaler App module in the ZCCP certification content. To return to the Admin Portal, click the **Go Back** link at top right...

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Slide notes

...and you will be taken back to the **Dashboard** page.

Slide 31 - Mobile and Firewall Policy Areas



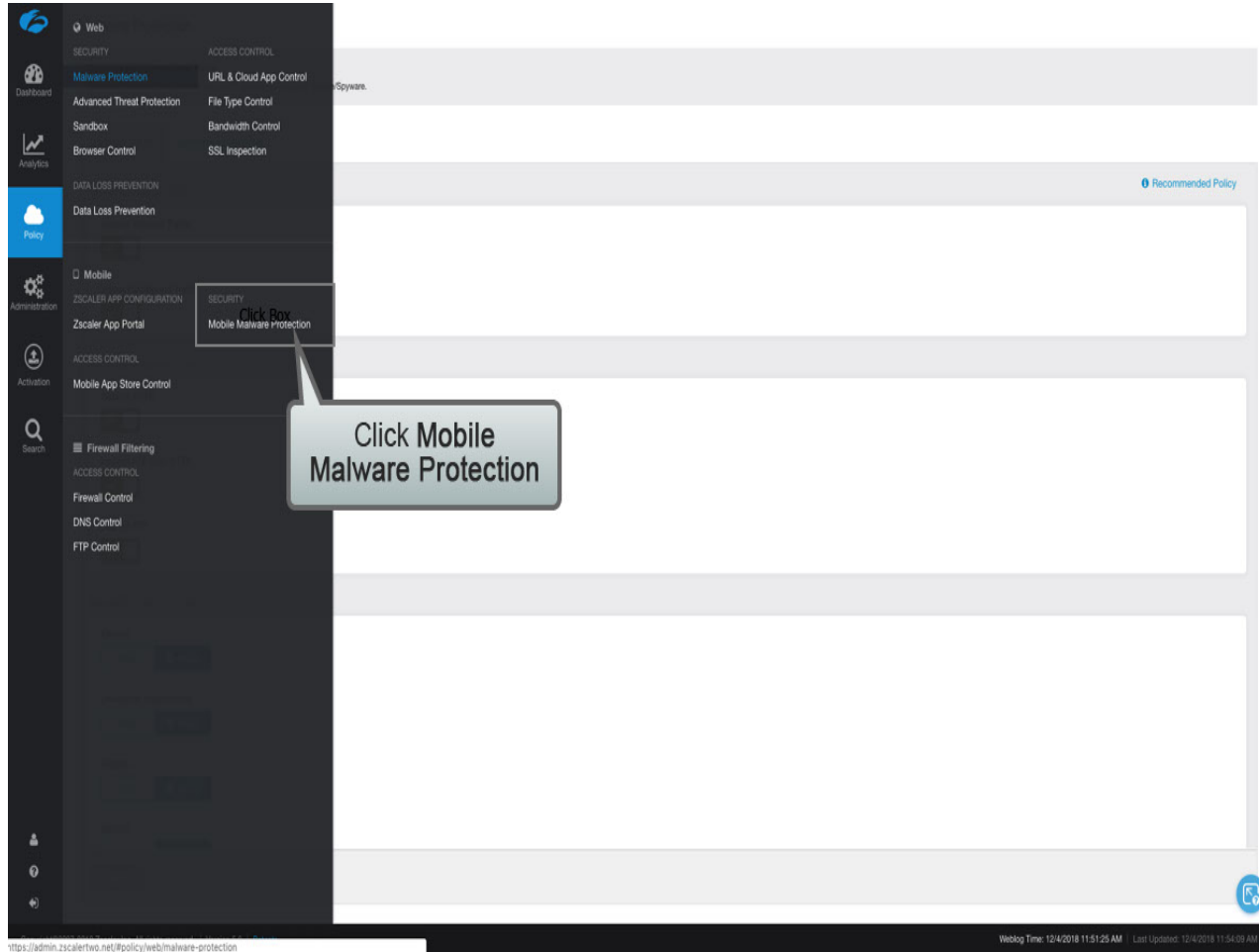
Mobile and Firewall Policy Areas



Slide notes

Next, we will look at the **Mobile Malware Protection** options.

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Slide notes

From the **Policy** menu, select **Mobile Malware Protection**.

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Mobile Malware Protection

Configure Mobile Malware Protection Policy

Mobile Malware Protection Policy protects users from unknowingly downloading apps that contain vulnerabilities or perform malicious activities.

MOBILE APP SECURITY ACTIONS

Malicious Activity

Allow Block

Known Vulnerabilities

Allow Block

MOBILE APP PRIVACY ACTIONS

Unencrypted User Credentials

Allow Block

Location Information

Allow Block

Personally Identifiable Information

Allow Block

Device Identifiers

Allow Block

Communication with Ad Servers

Allow Block

Communication with Unknown Servers

Allow Block

Save Cancel

Click Box Policy

Click Recommended Policy

Control Apps that show Malicious Activity or that have Known Vulnerabilities

Control Apps that leak personal data

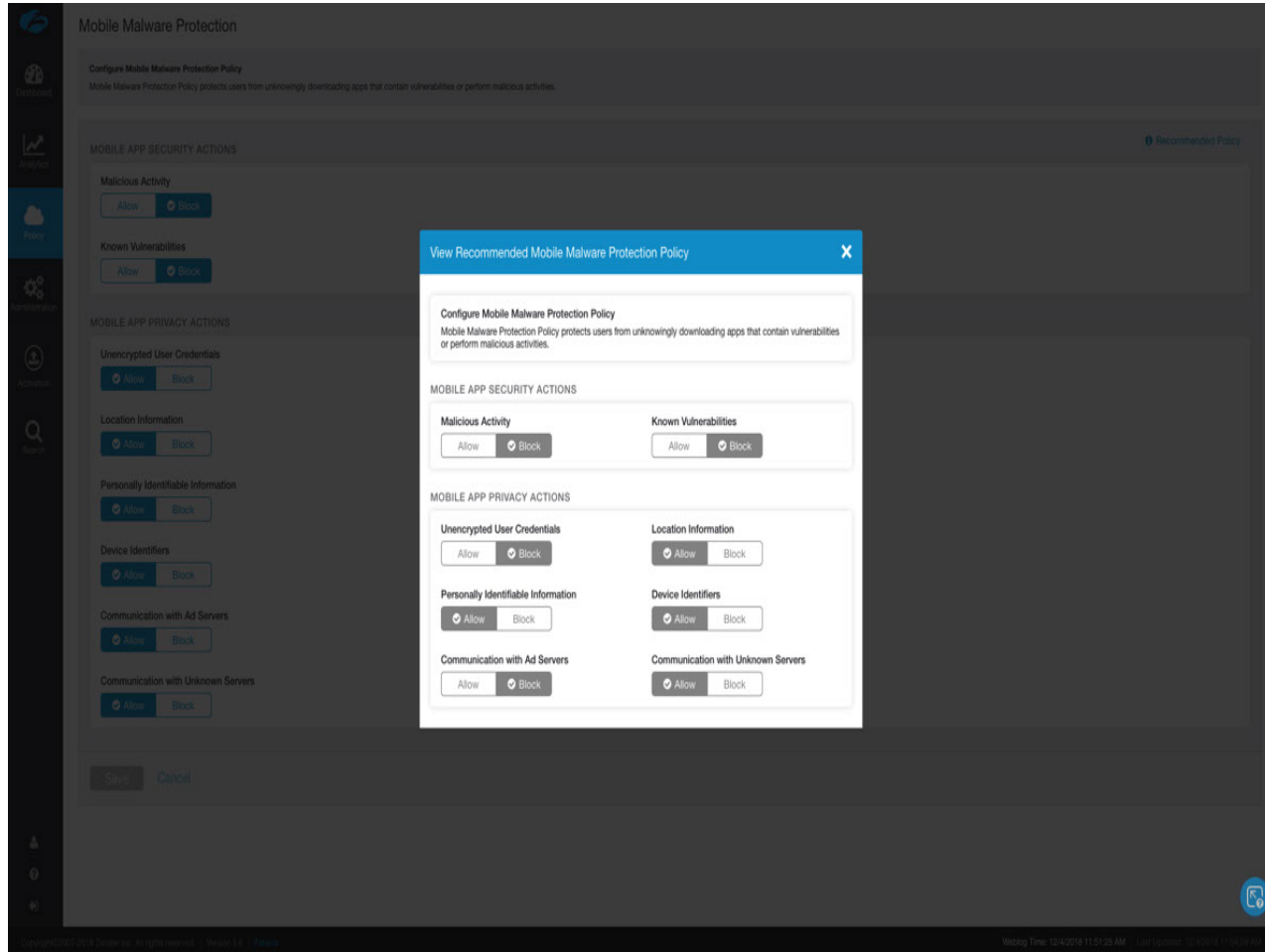
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Weblog Time: 12/4/2018 11:51:25 AM Last Updated: 12/4/2018 11:54:09 AM

Slide notes

Zscaler has a default policy that prevents users from unwittingly downloading apps to mobile devices that are known to contain vulnerabilities or perform malicious activities, but allows all other apps. You can also block apps that leak certain types of information. Adjust this policy as necessary to meet your mobile malware protection needs. To view Zscaler recommended settings for this policy, click the **Recommended Policy** link.

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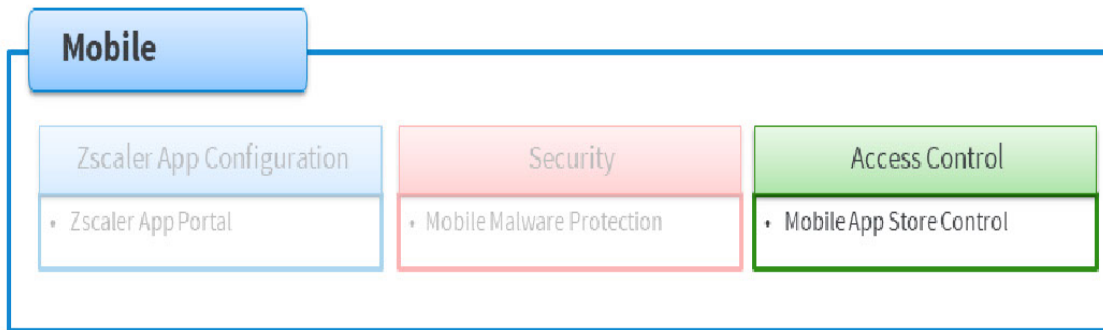
Slide notes

For the **Mobile Malware Protection** Policy, Zscaler recommends that you block **Malicious Activity** and **Known Vulnerabilities** under the **Mobile App Security Actions** area. Then under **Mobile App Privacy Actions**, we recommend that you block **Unencrypted User Credentials** and **Communication with Ad Servers**.

Slide 35 - Interactive Demo: Creating NGFW Policy



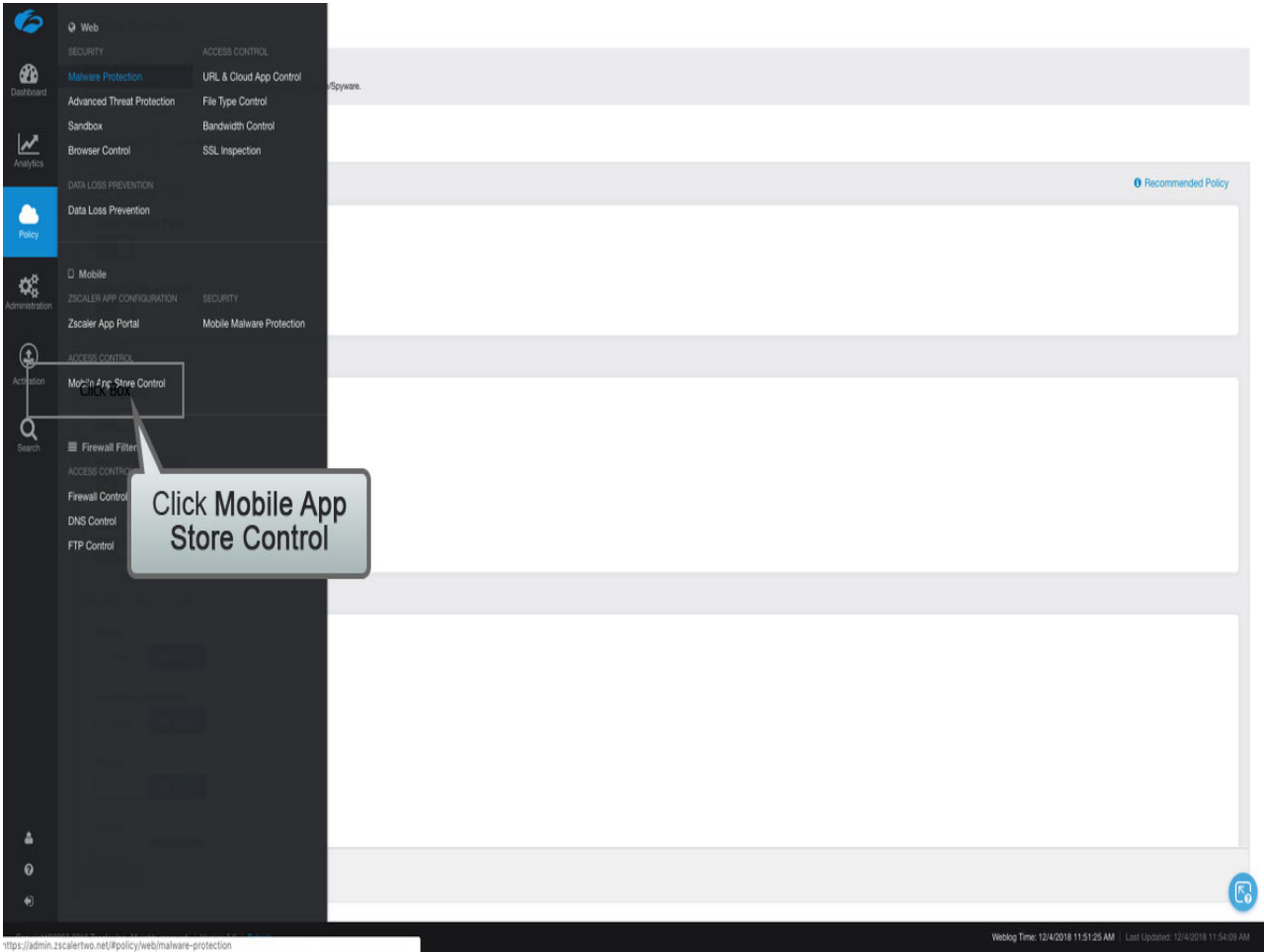
Mobile and Firewall Policy Areas



Slide notes

lastly, we will look at the **Mobile App Store Control** options.

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Slide notes

To manage which App Stores users may download apps from, click **Mobile App Store Control**.

Slide 37 - Slide 37

Dashboard

Analytics

Policy

Administration

Activation

Search

Mobile App Store Control

Configure Mobile App Store Control Policy

Rules are evaluated in the order specified. Rule evaluation stops at the first match.

Add Mobile App Store Control Rule

Click Box

Recommended Policy

Search...

Rule Order	Admin Role	Rule Name	Criteria	Action	Description	
No matching items found						

Click Add Mobile App Store Control Rule

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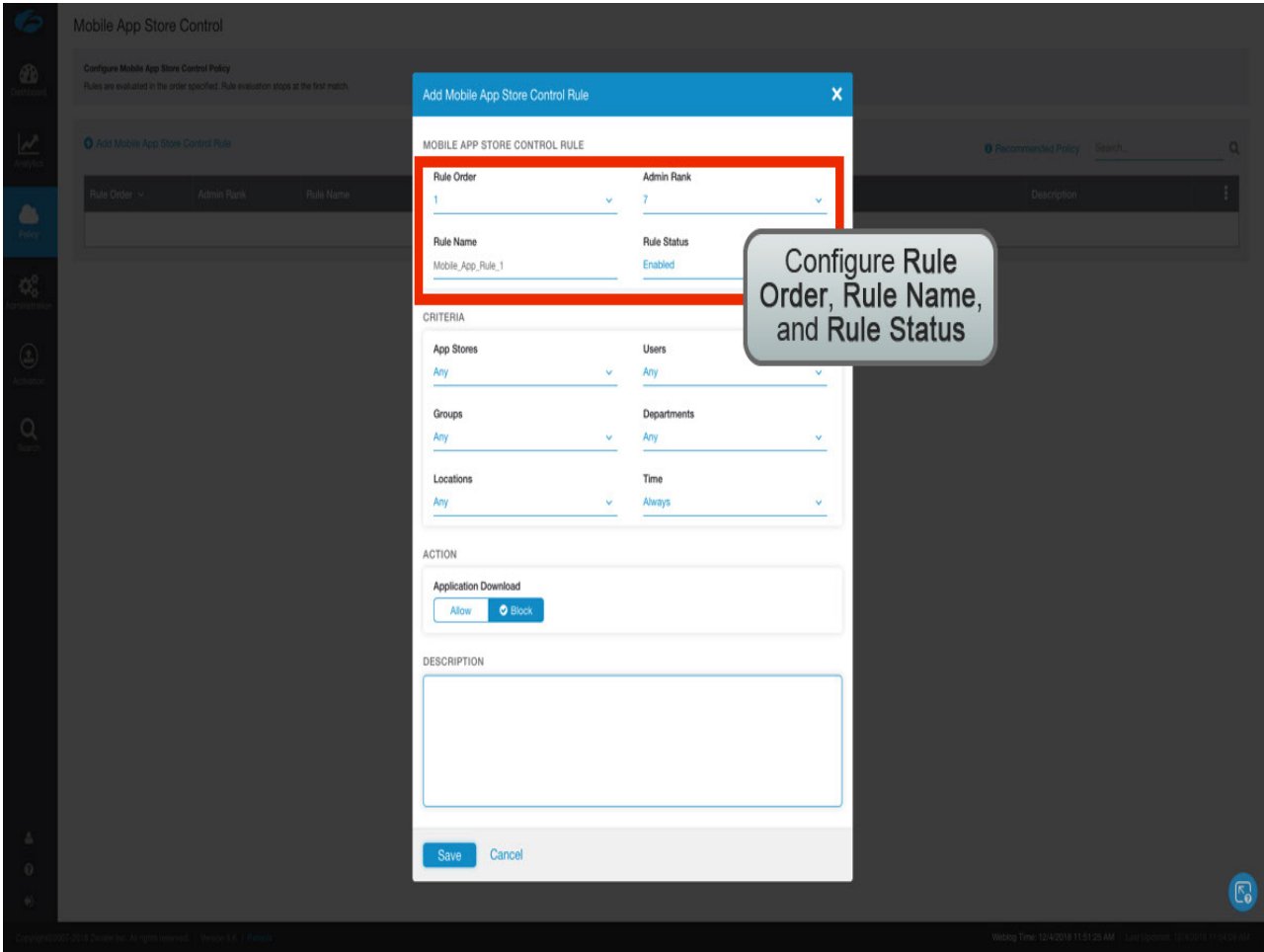
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Slide notes

The default action when no policy is configured is to allow App downloads from all App Stores. You have the option define a list of App Stores from which users are not allowed to download Apps, they will still be able to browse the App Stores in the list, but will be blocked from downloading Apps from those stores. To add a control rule, click the **Add Mobile App Store Control Rule** link.

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As with the other rule types, you can manage the **Rule Order**, **Rule Name**, and **Rule Status**.

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Mobile App Store Control

Configure Mobile App Store Control Policy

Rules are evaluated in the order specified. Rule evaluation stops at the first match.

Add Mobile App Store Control Rule

Rule Order	Admin Rank	Rule Name	Rule Status
1	7	Mobile_App_Rule_1	Enabled

CRITERIA

App Stores: **Click Box** (Any)

Users: (Any)

Groups: (Any)

Departments: (Any)

Locations: (Any)

ACTION

Application Download:

DESCRIPTION

Save Cancel

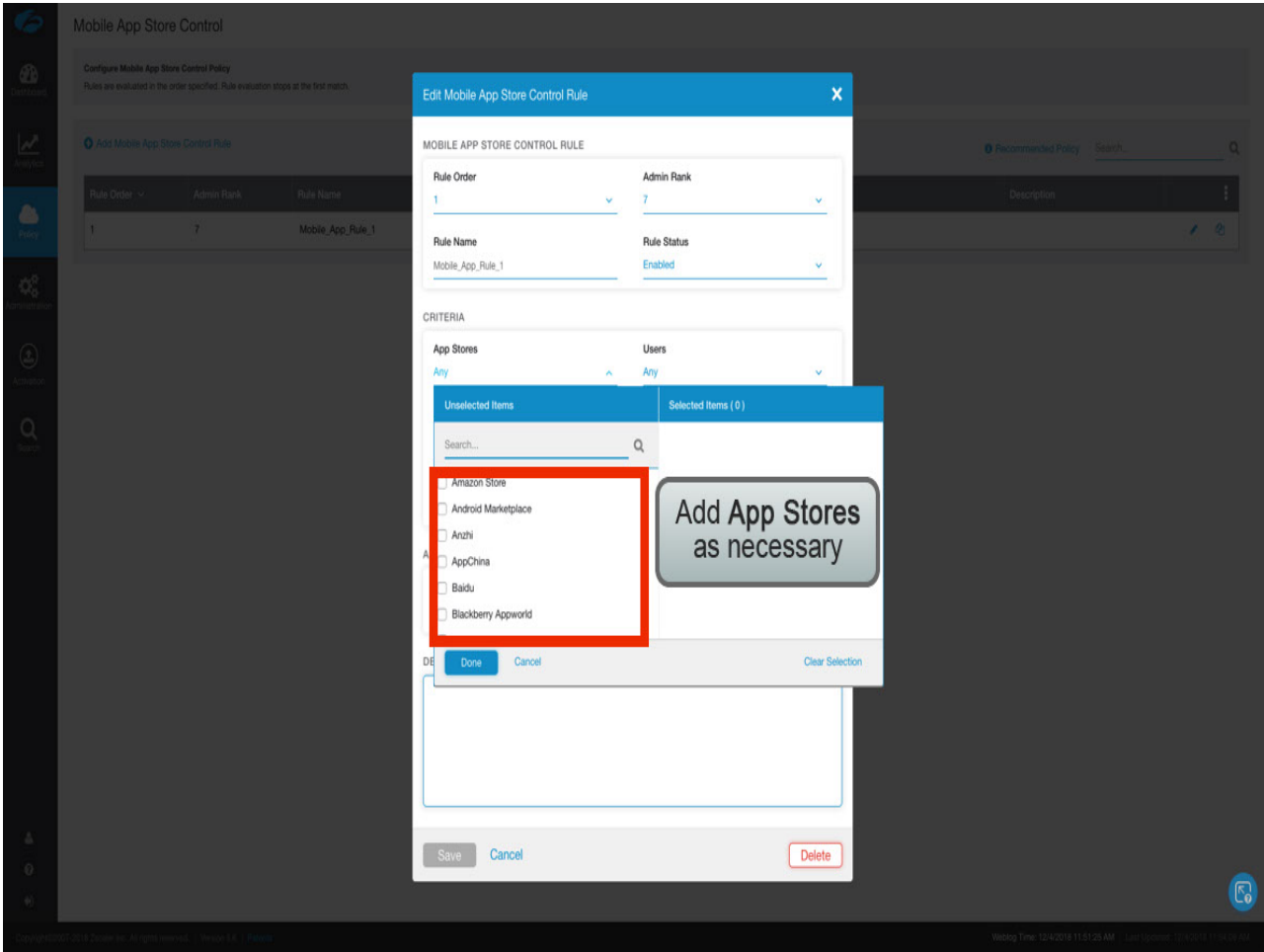
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Slide notes

To select which App Stores the rule is to apply to, click **App Stores...**

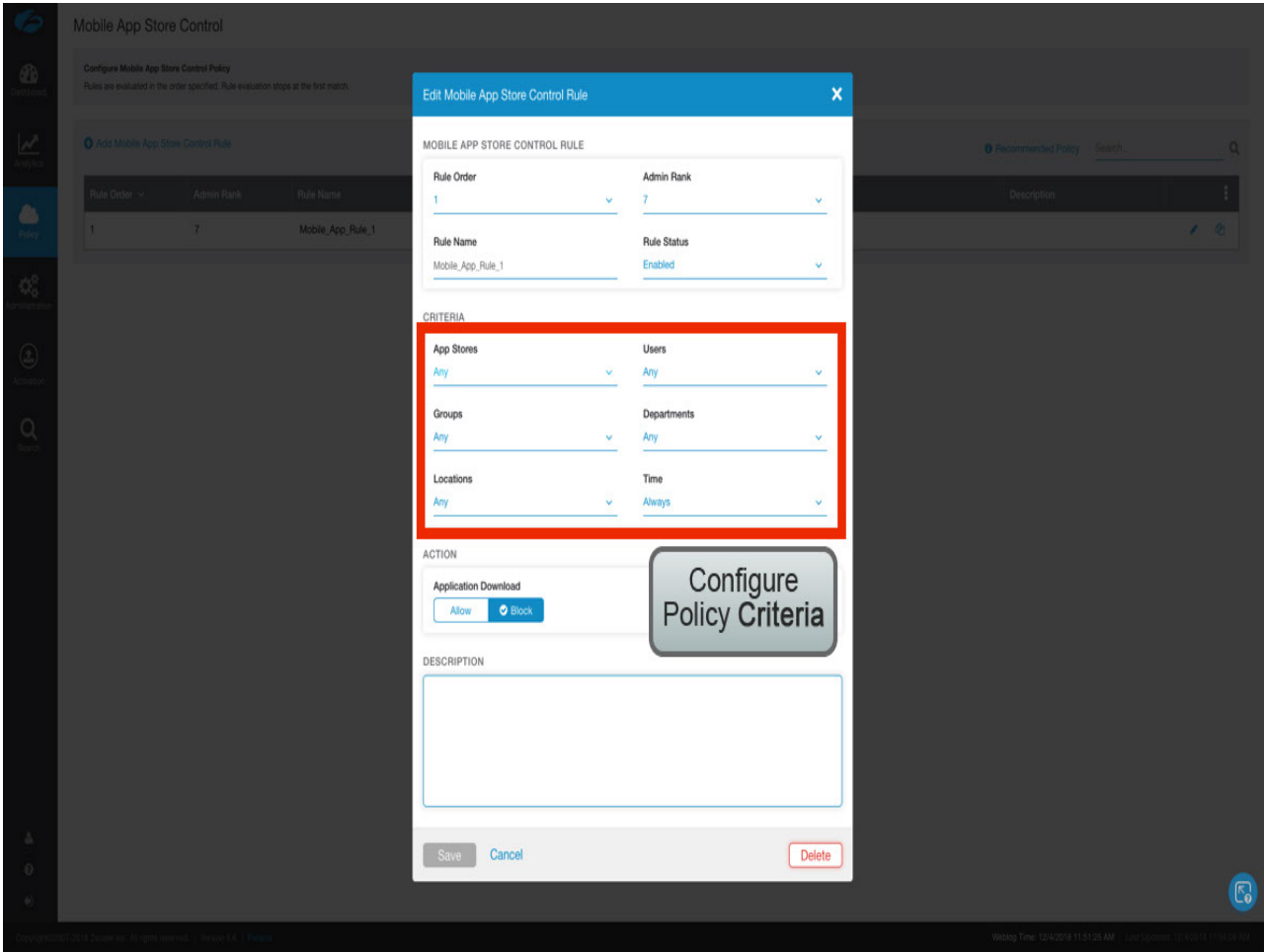
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Slide notes

...and select the App Sores to be included.

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Slide notes

Configure the rule as necessary for the standard **Criteria**, such as; **Users**, **Groups**, **Departments**, **Locations**, and **Time**.

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Mobile App Store Control

Configure Mobile App Store Control Policy

Rules are evaluated in the order specified. Rule evaluation stops at the first match.

+ Add Mobile App Store Control Rule

Rule Order	Admin Rank	Rule Name
1	7	Mobile_App_Rule_1

Edit Mobile App Store Control Rule

MOBILE APP STORE CONTROL RULE

Rule Order: 1
Admin Rank: 7
Rule Name: Mobile_App_Rule_1
Rule Status: Enabled

CRITERIA

App Stores: Any
Groups: Any
Locations: Any
Users: Any
Departments: Any
Time: Any

ACTION

Application Download

DESCRIPTION

Save Cancel Delete

Configure Policy Action

Slide notes

Then specify whether **Application Downloads** are to be **Allowed**, or **Blocked**.

You would then need to **Save** the rule, and of course **Activate** your changes.

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Mobile App Store Control

Configure Mobile App Store Control Policy

Rules are evaluated in the order specified. Rule evaluation stops at the first match.

+ Add Mobile App Store Control Rule

Click Box
Recommended Policy

Rule Order	Admin Rank	Rule Name	Criteria	Action	Description
No matching items found					

Click Recommended Policy

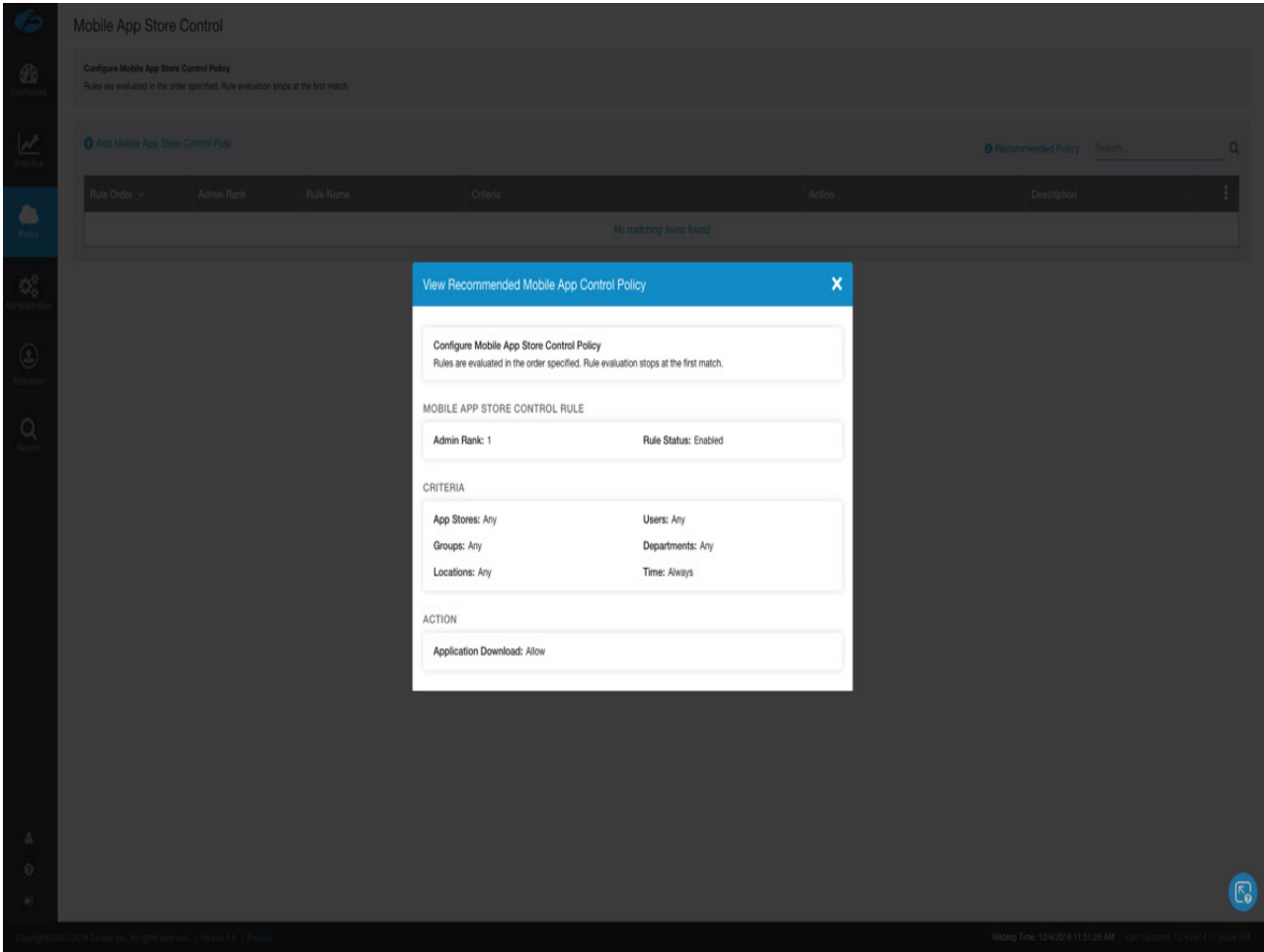
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To see Zscaler recommended settings for this Policy, click the **Recommended Policy** link.

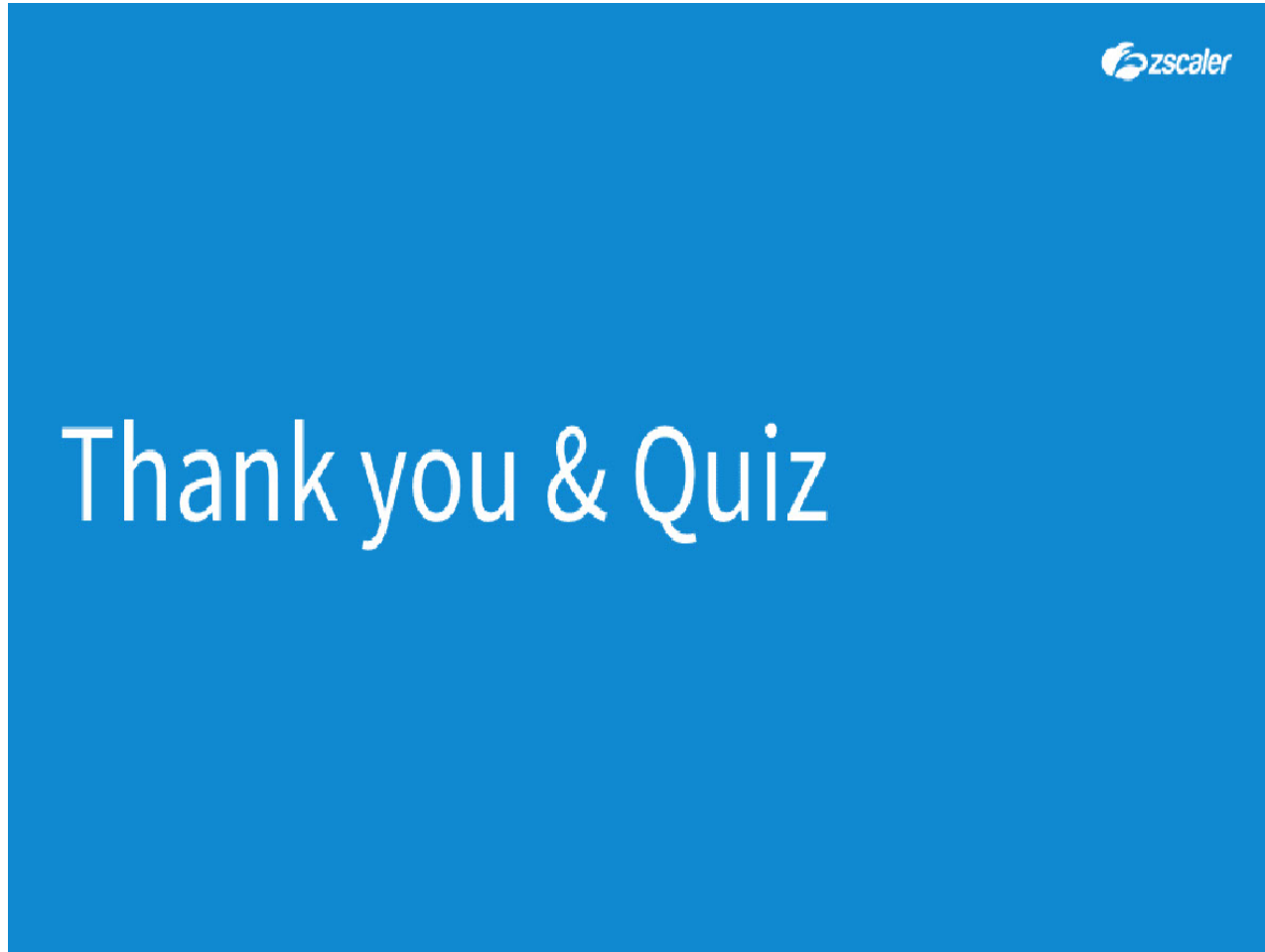
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Slide notes

It is difficult for Zscaler to recommend specific settings for the **Mobile App Store Control** Policy, as every organization will have their own perspective. The default setting is to allow all known App Stores, and you should **Block** access depending on your corporate policy.


Slide 45 - Thank you & Quiz

**Slide notes**

Thank you for following this Zscaler training module, we hope this module has been useful to you and thank you for your time.

Click the **X** at top right to close this interface, then launch the quiz to test your knowledge of the material presented during this module. You may retake the quiz as many times as necessary in order to pass.

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Dashboard

Enrolled Devices

App Profiles

Administration

?

Go Back

Devices

Device Overview

All UsersStatesAll OSExport


#	User ID	OS Type	Device Model	Z App Version	Policy Status	
1	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div></div>
2	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div></div>
3	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.2.12	Device Removal Pending	<div><div></div><div></div></div>

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Dashboard

Enrolled Devices

App Profiles

Administration

?

Go Back

Devices

Device Overview

All UsersStatesAll OSExport

#	User ID	OS Type	Device Model	Z App Version	Policy Status	
1	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div></div>
2	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.0.188	Device Removal Pending	<div><div></div><div></div></div>
3	admin@training10.safemarch.com	Windows	VMware, Inc. VMware Virtual Platform	1.4.2.12	Device Removal Pending	<div><div></div><div></div></div>

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