## SANTHOSH PALLEPANGI

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#### **SUMMARY**

Senior Data Analyst with 4+ years of experience in SQL, Python, Tableau, and statistical modeling, specializing in data-driven decision-making and process optimization. Proficient in designing data warehouses, ETL pipelines, and automated dashboards. Skilled in A/B testing, predictive analytics, and machine learning to deliver actionable insights. Proven track record of improving operational efficiency and driving business outcomes through data-driven solutions.

### **SKILLS**

**Programming**: SQL, Python (NumPy, Pandas, Matplotlib, Scikit-learn, Seaborn), SAS, R (dplyr, Tidyverse, ggplot2) **Tools & Cloud Platforms**: Tableau, Power BI, AWS, GCP, Databricks, Jupyter Notebook, Excel, Git, JIRA, Confluence **Database Management & Analytics**: Data Warehousing, Dimensional Modeling, ETL Processes, Data Visualization **Statistical Methods**: Descriptive Statistics, A/B Testing, Regression, Forecasting, Predictive Analytics

### **WORK EXPERIENCE**

State of Missouri, Missouri, US

## Department of Corrections

Dec 2024 - Present

### Data/Research Analyst III

- Developed automated dashboards using SQL, Tableau, and Python to track inmate rehabilitation outcomes and facility performance metrics, enabling real-time decision-making and improving operational efficiency by 25%.
- Designed and implemented A/B testing frameworks to evaluate the effectiveness of different rehabilitation programs and intervention strategies for incarcerated individuals, resulting in a 15% improvement in program outcomes.
- Enhanced offender classification system accuracy by 18% by training and validating a k-means clustering model on inmate profiles, aiding in facility placement and resource planning
- Identified key predictors of inmate misconduct by conducting feature importance analysis on supervised learning models (XGBoost and Decision Trees), resulting in enhanced classification of high-risk individuals and informing facility staffing policies

# Department of Higher Education and Workforce Development

Oct 2023 - June 2024

### **Data/Research Analyst**

- Developed statistical models, including regression analysis and machine learning, which identified key workforce trends and influenced **\$10M** in funding allocations.
- Managed the development of ETL pipelines using PySpark and SQL to automate data integration from multiple sources into a
  centralized data warehouse, reducing manual data processing time by 30% and improving data accuracy.
- Developed data visualizations and dashboards to compare performance metrics across 200+ Graduate programs and initiatives, enabling leadership to identify disparities, optimize resource allocation, and improve operational outcomes by 20%
- Presented data-driven insights to 100+ stakeholders at high-profile industry events and internal meetings, resulting in actionable strategies that addressed critical business challenges and improved decision-making processes
- Designed and implemented relational databases to store and manage workforce development data from 15+ educational institutions, improving data accessibility and reducing query response times by 40%.

### Y Point Analytics, Hyderabad, India

May 2018 – July 2021

### **Data Analyst**

- Designed and implemented Oracle-based data warehouses to consolidate data from multiple sources for a pharmaceutical client, enabling real-time reporting and improving operational efficiency by 25%
- Built and optimized data pipelines using Databricks to process and analyze large datasets for a retail client's supply chain
  operations, reducing data processing time by 50% and enabling faster insights into inventory and logistics performance.
- Led a team of 10 to migrate 1,000+ ETL jobs to an upgraded platform increasing data processing speed by 50%.
- Collaborated with data engineering teams to optimize Databricks clusters for a financial services client, ensuring efficient processing of large datasets, resulting in a 40% improvement in data processing speed and cost savings.
- Conducted A/B tests on customer-facing dashboards to determine which metrics and visualizations drove better user engagement, leading to a 20% increase in adoption of new reporting features.

### **EDUCATION**

**University of Missouri,** *Columbia, MO*Master of Science in Data Science and Analytics

May 2023