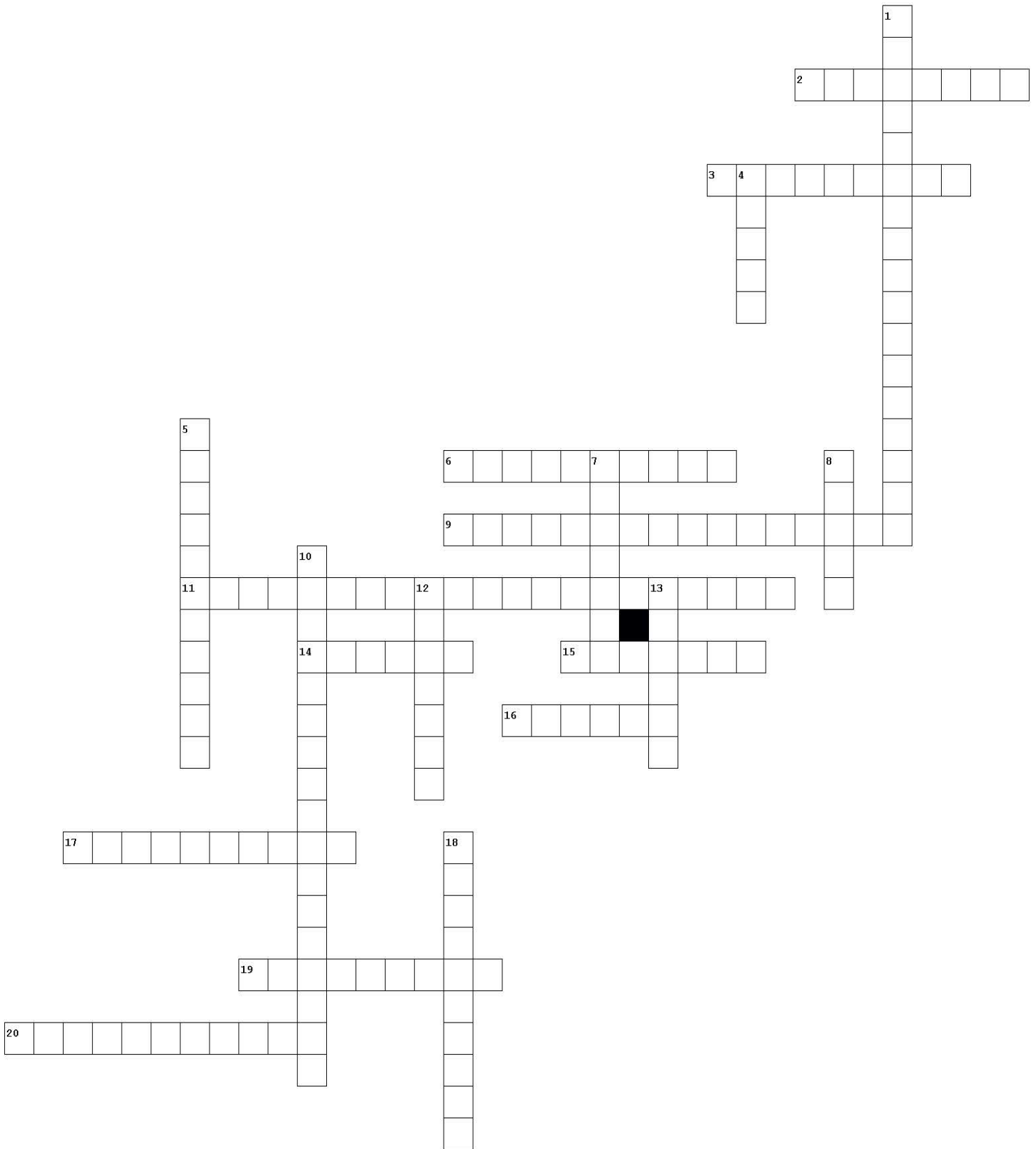


Leadership Module II



Across

2. Type of workplace violence that can be expressed or experienced with verbal attacks, hostility, withholding support to do a job, talking behind someone's back, negative client outcomes, public criticism of others leading to breakdown in communication and disruptive conduct.
3. The Board Rule 214 covers Vocational Nursing _____.
6. Third and final phase of change theory; stabilizing and integrating the change so that it becomes a part of the regular work of the unit, team, hospital, or agency
9. Reveals the scope of practice for nursing and the legal duties and functions of the nurse within state legislation.
11. Best current evidence with clinical expertise and patient/family preferences and values for delivery of optimal health care.
14. Number of practice hours nurses need to complete every 2 years to meet licensure renewal requirements
15. Threat of unlawful touching of another, the willful attempt to harm another
16. Second phase in change theory; when change is presented and discussed
17. First phase in change theory; allows people to know what is going on and what is being considered; knowledge is shared and understood
19. Grandfather of change theory
20. Negligence committed by a professional with a license

Down

1. Preventing movement or making a person stay in a place without obtaining consent; can be by physical or non-physical means
4. This type of change is accidental or unplanned
5. An individual who acts as a catalyst for change through a methodical process that includes identifying needs, planning, and implementing the change and evaluating the effectiveness of the change
7. This occurs when the graduate vocational nurse's NCLEX-PN examination is reported.
8. Deliberate deception for the purpose of personal gain
10. Realities that tell you not to participate in the behavior you are considering; making a pro and con list can be helpful in identifying this.
12. Unlawful touching of another without consent, justification, or excuse
13. Altering the flow of events in any situation
18. Understanding that conflict is _____ is important concept to acknowledge and accept.