

# ADMIN

## Order Management

Search ...

Total Orders

44



Completed Orders

2



Active Orders

\$500



Cancelled Orders

12

The numbers aren't correct

Photography & Videography

Gear

|                              | Commission Amount | Date                 | Action |
|------------------------------|-------------------|----------------------|--------|
| 1FSR3jH5JxMKvsB9UT2VEXCqqe   | \$0               | 27/11/2025, 20:34:37 |        |
| ntDLPBrYonfNrDgGjvy6gWcgMwp  | \$0               | 27/11/2025, 11:21:28 |        |
| if4iNqLN9e7sbRhbx3HFcljKi    | \$0               | 27/11/2025, 11:14:51 |        |
| lyNI4m8SDDoXVHyz2XmTDflIzi   | \$600.32          | 27/11/2025, 10:53:15 |        |
| xA0tSKnrxYJ9rnLm6zRCsBGqgQEo | \$60              | 24/11/2025, 23:24:59 |        |

The commission amounts are currently incorrect.

## Quick Action Required

Client confirmed Delivery

0

Pending User Approvals

2

Workshop Approvals

0

- The quick action buttons are not clickable.
- They should function as shortcuts so users can perform those actions immediately.

## About:

The upload speed on your platform is painfully slow, which is causing significant delays in my work. Because of this, I'm struggling to meet important client deadlines, and it's starting to impact my professional reputation. Please address this issue as soon as possible."

Hourly Rate: **N/A**

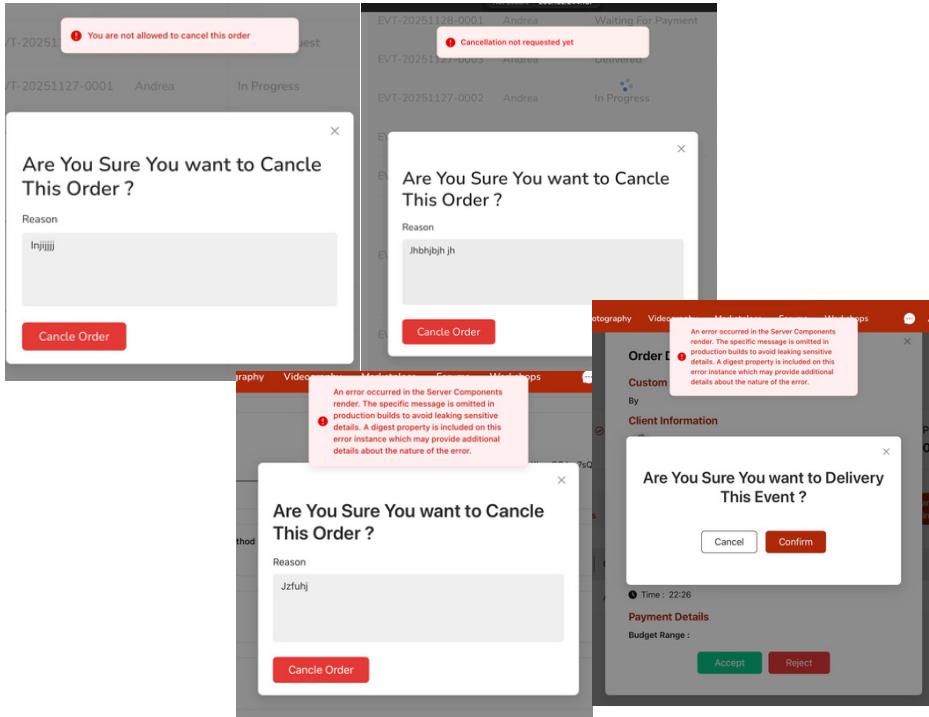
Approve

Decline

When approving professionals, some information is not shown correctly:

- **About Me** – the text displayed does not match what the professional actually wrote.
- **Hourly Rate** – this value is missing and should be displayed.

Please ensure all submitted information appears accurately during the approval process.



- Order cancellation is not working correctly.
- Admin must be able to cancel any order at any time.
- When a customer or professional requests cancellation, the other party must approve it before the order is fully cancelled.

## Users Management

Search ...

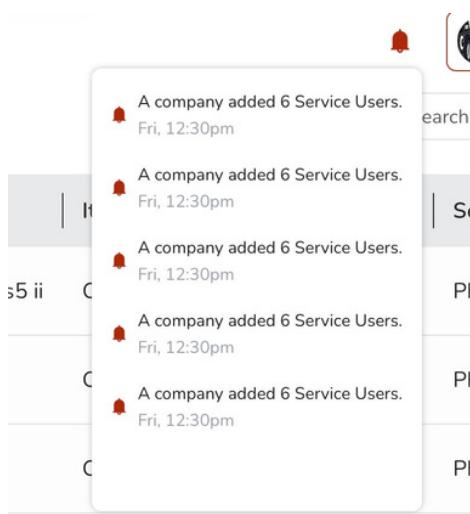
Photographers 2

Videographers 1

Photographer & Videographer 3

Please ensure the system shows the accurate count of professionals.

The notification system does not work.



| Order Type | Amount   | Delivery Date | Delivery Status | Payment Status | Action                |
|------------|----------|---------------|-----------------|----------------|-----------------------|
| Direct     | \$252.72 | 01/01/2026    | Delivered       | Paid           | <button>Paid</button> |
| Custom     | \$100    | 29/11/2025    | Delivered       | Paid           | <button>Paid</button> |
| Direct     | \$270    | 27/11/2025    | Delivered       | Paid           | <button>Paid</button> |

When action is “make a payment”, it doesn't redirect to the payment gate.

### Order Details

#### Custom Order

Videography

#### Client Information



Andrea  
Personal

#### Photographer Information



Andrea Benova  
Photographer & Videographer

#### Order Information

Order Date : Nov 27 2025 - 10:58  
Delivery Date : Feb 18 2026 - 00:00

#### Event Details

Event Date : Jan 14 2026  
Location : Zilina  
Time : 20:00

#### Payment Details

Amount : 743.04

The title and description are missing in this section and must be displayed. The price should also show two amounts:

- Amount without service fee
- Service fee amount (or total including service fee)

Both values must be visible.

### Earnings

#### Transaction Details

Date: Nov 27, 2025 at 10:53 AM

Client Name: Andrea

Professional Name: Andrea Benova

Transaction ID: cs\_test\_a1GwylGn85oR1wiGvczCu8Kuf7132ihwlyNI4m8SDDoXVHyz2XmTDflIzi

Payment Method: stripe

Amount: \$75.04

[Download Invoice](#)

- The transaction details must display the service fee amount clearly.
- In addition, there must be an option to download the invoice generated between the admin and the professional.

# WEBSITE

|               |  |
|---------------|--|
| <b>IČO</b>    | <input type="text" value="Enter IČO"/>                                 |
| <b>DIČ</b>    | <input type="text" value="Enter DIČ"/><br><b>DIČ is required</b>       |
| <b>IČ DPH</b> | <input type="text" value="Enter IČ DPH"/><br><b>IČ DPH is required</b> |

- Users should be able to select both Photography and Videography at the same time.
  - Please update the service selection so it supports multiple selections, not just one.

|  |
|--|
| <b>Event Description</b>                             |
| <input type="text" value="Enter Event Description"/> |

- Register as a company

|                       |   |
|-----------------------|---|
| <b>Name</b>           | <input type="text" value="Andrea"/>             |
| <b>Surname</b>        | <input type="text" value="Enter Full Surname"/> |
| <b>Street Address</b> | <input type="text"/>                            |

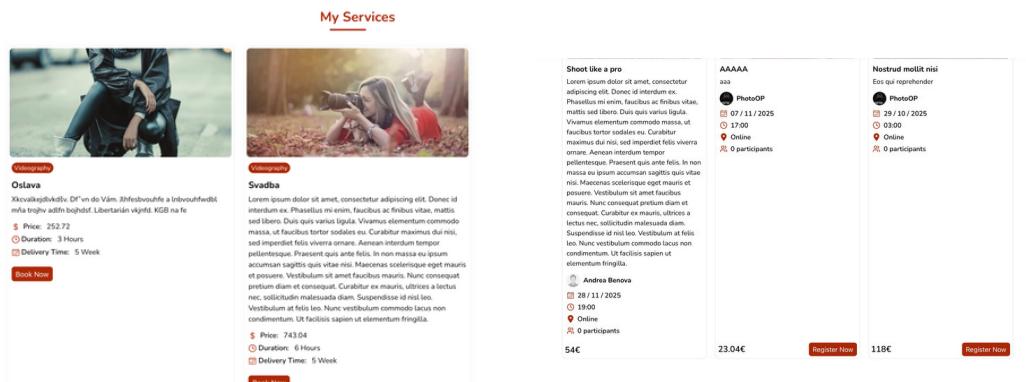
- Please update all relevant forms so that:

- IČO = required
  - IČ DPH = optional

Apply this rule to all locations:

- Registration
  - Order form
  - Cart

- There is no surname field during registration, and that is correct.
  - Users should enter their full name into the single Name field.
  - Therefore, surname must not exist as a separate field here.



- For both packages and workshops, the description should display only a limited number of characters in the preview.
  - Users should then be able to click “Show more” to expand and view the full description.

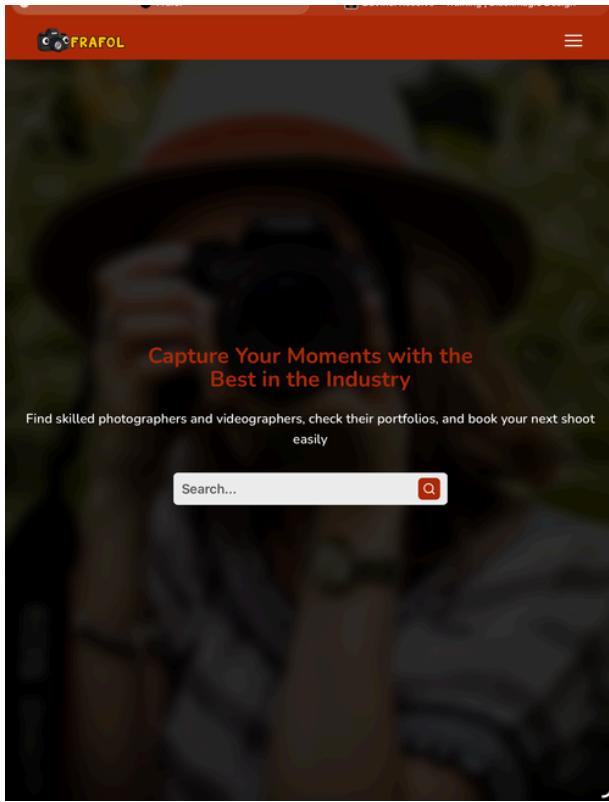
≡

Price Range

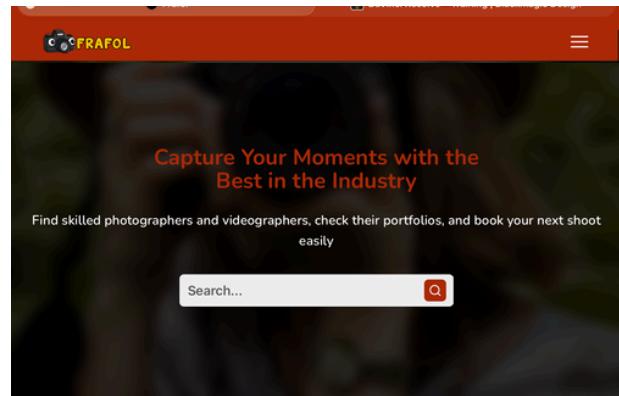
Min
Max
Reset

Apply Filters

- There used to be an availability filter. Please add it back.
  - Also, the price range filter is not working correctly. When I set a maximum price (e.g., €500), professionals whose maximum price is lower (e.g., €200 or €300) are not shown, even though they should appear in the results.



- Please make the image smaller and less dark.
- Adjust it like this:



- In the forum, the title field is shown instead of the user's name.
- Please replace the title with the correct user name. And make the name and profile picture redirect people to their profile when they click on it

 New topic ←  
25 / Nov / 2025

#### New topic

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer aliquam augue arcu, congue tempus erat lacinia vel. Etiam finibus massa vel lectus vehicula accumsan. Sed vel porttitor purus, sit amet...

0 0 0 1

A screenshot of a booking request form. At the top is a date picker for January 2026, showing the 14th as the selected date. Below it is a 'Event Time' input field with a dropdown menu showing 'Select Time'. At the bottom is a large red button labeled 'Send Booking Request'. There is also a small link 'date + invoice info' at the very bottom.

#### Date Format

- The date is shown in the wrong order.
- It must use day-month-year (DD-MM-YYYY) to avoid confusion.

#### Package Purchase – Invoice Information

- When users buy packages, their invoice details must be displayed (same as in the form).
- Users must be able to edit/update their invoice information before completing the purchase.

IČO

Enter IČO

DIČ

Enter DIČ

DIČ is required

IČ DPH

Enter IČ DPH

IČ DPH is required

Password

Enter your password 

Password is required

Confirm Password

Confirm your password 

Confirm Password is required

Agree to [rámcová zmluva](#) contract

Should accept with rámcová zmluva contract

Subscribe to newsletter (optional)

- IČO must be required.
- IČ DPH must be optional.

#### Required Checkboxes for both registrations

- Agree to Terms & Conditions – Marketplace + Contractual Relations (required)
- Agree to GDPR (required)
- Subscribe to newsletter (optional)
  - In the admin newsletter list, separate emails into Professionals and Clients

#### Document Links

- Each document should be clickable and open in a new browser tab.
- The documents already exist in the footer, so use those same pages

Password

 ... 

Confirm Password

 ... 

#### Password Requirements

Please add password restrictions for all users:

- Minimum 8 characters
- Must include at least one special character
- Must include at least one uppercase letter

This is required for better account security.

[Show More Information](#)

Company name: Jopoj

Company address: Consectetur est lab

IČO: 111

DIČ: 222

Company email: jopoj71290@djkux.com

Company Phone Number:

- The “Show more information” text should be clickable.
- Only after the user clicks it should the additional information below become visible.

If you use those information and contact professional through our website we will not be responsible for any offenses

- The profile circle/icon on mobile does not work.
- When tapped, it shows a 404 error instead of opening the dashboard or anything else.
- Please fix the link/route so it redirects correctly.



Photography

Videography

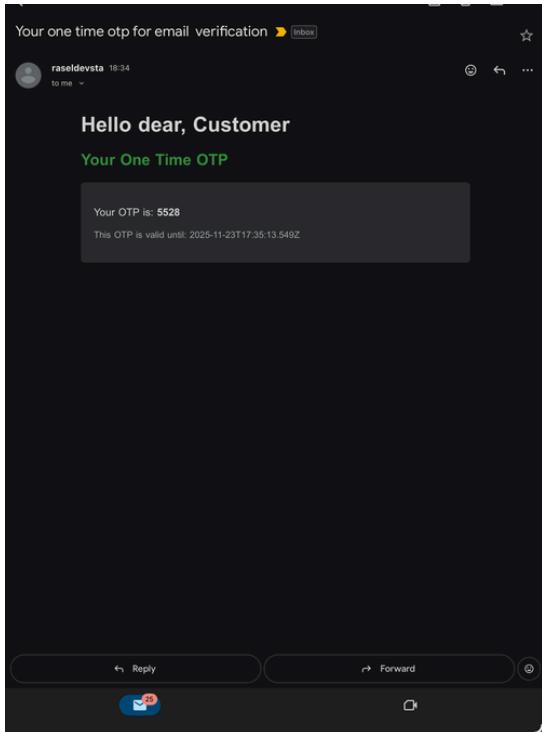
## Review & Submit

Review your information before creating your account

| Name            | Email  |
|-----------------|--|
| Andrea Benova   | frafolmail@gmail.com   |
| Role            | Location   |
| both            | Zvolenska 35, Zvolen, Slovensko  |
| Phone Number    |  |
| 0956854245      |  |
| 08799           |  |
| Specializations |  |
|                 | Wedding Photography,<br>Family Photography,<br>Newborn Photography,<br>Commercial Videography,<br>Corporate Videography,<br>Music Video Production |

- Not all required information is displayed on this screen.
- All details must be shown so the user can review everything before submitting.

- Professionals should be able to upload their profile picture and portfolio during registration.
- This makes the process more user-friendly.



- Emails are not branded and are being sent from an incorrect address.
- All emails must be sent from: cvak@frafol.sk
- Emails must use brand colours, include the logo, and look professional.

Emails should be triggered for all important events, including:

- New message
- New order
- Order delivered
- Password change
- Any update or action involving the user

Every email must include a footer with legal information (to be provided later).

The screenshot shows a website with a red header containing the logo 'FRAFOL'. The main content area has a dark background with a large image of a couple in a Gothic-style doorway. To the left, there's a sidebar with a search bar and a 'Back To Categories' button. Below the sidebar, two placeholder profiles for 'Andrea Benova' and 'Tamekah Davis' are shown, each with a small photo and some descriptive text. The right side of the page is dominated by the large wedding photo.

- The category images on mobile are far too large.
- Please reduce their size so they match the left-side layout (or only slightly larger), but not the current oversized version on the right.

Your account is not yet verified. Please allow a moment for the verification process to complete

## Sign In

Welcome back! Please enter your details.

Email  
frafolmail@gmail.com

Password  
\*\*\*\*\*

Remember me [Forgot Password?](#)

**Sign In**

Don't have an account? [Sign Up](#)

- After completing registration, users should receive a clear message telling them that their profile must be verified before they can log in.
- Once their profile is verified, they should also receive a confirmation email (with branded design, as previously mentioned), so they know the account is ready to use.

@Din Islam Rajin reply

Comment Annonimously

**Post Comment**

- Users should be able to reply directly to comments in the forum. Or just tag specific users to reply.
- Comments must not be anonymous.
- Only reviews can have anonymous feature.

Not Secure - 206.162.244.187

**AAAAA**  
aaa  
 PhotoOP  
07 / 11 / 2025  
17:00  
Online  
0 participants  
23.04€ [Register Now](#)

**Nostrud mollit nisi**  
Eos qui reprehenderit  
 PhotoOP  
29 / 10 / 2025  
03:00  
Online  
0 participants  
118€ [Register Now](#)

**Beginning Classes**  
SF  
 PhotoOP  
25 / 10 / 2025  
03:00  
Online  
0 participants  
64€ [Register Now](#)

- Professionals cannot register for workshops, but they should be able to.
- Please enable workshop registration for both clients and professionals.

|                            |              |
|----------------------------|--------------|
| IČO (Optional)             | 326876876    |
| DIČ (Optional)             | 463735       |
| IČ DPH (Optional)          | SK3456798    |
| Company Address (Optional) | Zvolenska 35 |
| Delivery Note (Optional)   | Placeholder  |

|  |                      |
|--|----------------------|
| <b>Delivery Information</b>                    |                      |
| Name   | Andrea Benova        |
| Shipping Address                               | Zvolenska 35         |
| Post code                                      | Placeholder          |
| Town   | Placeholder          |
| Mobile Number                                  | Placeholder          |
| Email address                                  | frafolmail@gmail.com |
| <input type="checkbox"/> I am login as company |                      |

- When a user is placing an order as a company, the form does not include a field for the company name.
- The phone number, mobile number, and postcode are not displayed here, even though users filled them in during registration.
- Please ensure these fields appear correctly.

|               |           |
|---------------|-----------|
| City          | 890       |
| Town          | Trnava    |
| Country       | Slovensko |
| IČO           | 326876876 |
| DIČ           | 463735    |
| IČ DPH        | SK3456798 |
| <b>Submit</b> |           |

- When users try to edit their profile information, the phone number field is not displayed, even though it was provided during registration.
- Please ensure the phone number is visible and editable in the profile settings.

# ACCOUNTS

Replace the current tab structure with the following, because it doesn't make sense now:

1. Current Orders – All active orders, including shipped ones, with clear shipping status.
2. Delivered – Orders the user has confirmed as delivered.
3. Cancelled – All cancelled orders.

Note: Remove the “accept delivery” action; users should not have to confirm delivery manually, only the sender.

- I assumed the “Action Required” items are clickable so users can open them, view the issues, and resolve them.
- The tabs such as Active Orders, Pending Confirmation, Total Spend, and Completed Orders should also be clickable, allowing users to navigate directly to the corresponding pages or filtered lists.

## Orders

- The rectangles showing Current Orders, To Confirm Delivered, and Pending are displaying incorrect numbers.
- These counts should always reflect the actual number of orders in each status.

### No New Message Alert

- Users do not receive any notification or alert when a new message arrives.
- A real-time notification or visible indicator should be added.

### Message Field Auto-Saving Personal Data

- When users type a message, the input field is auto-saving personal information (e.g., name, address).
- This should be disabled. Message fields must not auto-fill or save personal data.

## Order Details

### Svadba videography

By Andrea Benova  
14 / 01 / 2026  
20:00

### Order Information

Order Date : 27 / 11 / 2025 - 10:58  
Event Date : 14 / 01 / 2026 - 20:00  
Expected Delivery Date : 18 / 02 / 2026 - 00:00

### Photographer Information

Andrea Benova

### Event Details

Location : Zilina  
Time : 20:00

### Payment Details

Amount : 743.04

- When users click “More Details” on an order, the Order ID must be displayed.
- This allows the admin to quickly locate the order in the dashboard if an issue occurs.

[Cancel Order](#)

# Order Details

## Custom Order

photography

By Andrea Benova

15 / 04 / 2026

10:00

## Order Information

Order Date : 27 / 11 / 2025 - 10:41

Event Date : 15 / 04 / 2026 - 10:00

Expected Delivery Date : 04 / 05 / 2026 - 02:00

- The expected delivery date should not display a specific time.
- It should always show the date only, and the delivery window should be understood as lasting until 23:59 of that date.

## Photographer Information



Andrea Benova

## Event Details

Location : Zilin

Time : 10:00

## Payment Details

Amount : 75.04

Cancle Order

Total Price (\$)

67

VAT Amount (%) (Optional)

Enter VAT Amount

Package Price After Adding Service Fee and VAT

72.36

Delivery Date

04-05-2026

Description

Rodinná oslava, 10 fotiek

Fill in the price, vatAmount, totalPrice, and deliveryDate are required

- In the form professionals complete after accepting a custom order, the VAT field is currently mandatory.
- VAT should always be optional, so this field needs to be changed to optional.

Wherever a price is shown to professionals, the interface should display two values:

- Price without service fee** – the amount the professional originally set and will receive.
- Price with service fee** – the total price shown to the customer.

Update the professional dashboard so both prices are visible everywhere a price appears.

| Order ID          | Client Name | Package Name | Order Type   | Price   | Event Date     | Expected Delivery Date |
|-------------------|-------------|--------------|--------------|---------|----------------|------------------------|
| EVT-20251127-0002 | Andrea      | adba         | Direct Order | 743.04€ | 14 / 01 / 2026 | 18 / 02 / 2026         |

Suspendisse id nisl leo. Vestibulum at felis leo. Nunc vestibulum commodo lacus non condimentum. Ut facilisis sapien ut elementum fringilla.

**\$ Price:** 723.6€

**⌚ Duration:** 6 Hours

**📅 Delivery Time:** 5 Week

**Edit Package**

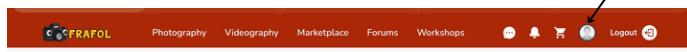
On the professional's dashboard, wherever package prices are shown, the price without service fee must also be displayed.

In short:

- Show both prices to the professional (with and without service fee) for packages, just like for orders.

When professionals upload a new profile picture, it updates correctly across the website except in the circular avatar.

The circular avatar should also refresh and display the updated image.



When a user uploads a profile picture, the image inside the circular avatar should auto-expand/crop so it fully fills the circle, just like other images on the website.

Currently, it shows white edges, which should not happen.

The notification system is currently not functioning. Notifications should trigger for every relevant event, including:

- New messages
- Order status changes
- Any updates or actions related to the user's activity

All these events must appear consistently in the notifications panel.

A screenshot of a user's account settings page. It includes fields for Phone number (Enter your phone number) and Email (frafolmail@gmail.com). The phone number field is empty.

The user's phone number is not being displayed here, even when they wrote it during the registration.

If possible, add small colored indicator circles (badge counters) to improve visibility of new activity:

- **Cart** – show how many items are in the cart.
- **Messages** – show how many unread messages the user has.
- **Notifications** – show how many new notifications are pending.

These badges should be visually distinct with #ffc700 and updated in real time.

- The first calendar on the dashboard works correctly.
- However, the second calendar (opened by clicking the “Calendar” tab at the top) does not show upcoming events.
- Please ensure upcoming events are displayed properly in this view.
- They should also be able to select days that they are available if they want to, for the availability filter.

Earnings are not displayed correctly.  
Earnings should be assigned to the month when the photographer/videographer actually receives the payment, not the month when the order was created.

The correct logic is:

- Count earnings only after the professional accepts the order
- And only when the payment is received
- Then display that amount in the earnings section for that corresponding month

- When the menu is opened (as it can be altered from the admin board), it should close automatically when the user clicks anywhere outside of it.
- This behavior should match how other menus and elements on the website close when clicking away.

## 1. Use the Provided Invoice Template

- The current invoice layout is not the same as in the template.
- I can resend the template in any format you prefer (PDF, DOCX, image) if needed.

## 2. Language

The invoice can be done in Slovak or English (if in English, it will be translated later), but the structure must remain identical to the template.

## 3. Client Details Logic

If the client is not a company, then:

- Company information fields must be hidden completely
- Only personal details should appear

The invoice must include a town field, which is currently missing

## 4. Product Breakdown

The invoice must include separate line items:

- Service (photo / video / package)
- Service fee (as a second product line)

The total must be calculated correctly using both line items.

## 5. Professional–Platform Invoice

The invoice that is generated between Frafol and the professional is not working correctly and needs to be fixed according to the second template.

## 6. Frafol and professional invoice

Ideally:

- Allow invoice details (company info, address, tax data, etc.) to be editable inside the admin dashboard,
- OR
- I can provide the invoice information manually if needed.

**Routing Number**

Please remove the routing number field from the payment details section. Routing numbers are not used in Slovakia

**Price**

**VAT Amount % (optional)**

**Package Price After Adding Service Fee and VAT**

As discussed earlier, the commission should have both:

- A percentage, and
- A minimum fixed amount

If the calculated percentage is lower than the minimum, the minimum amount must be applied.

**Example:**

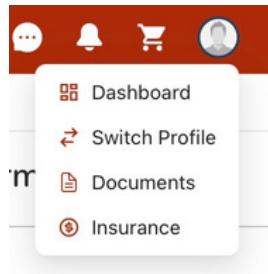
Price: €50

Commission: 8% → €4

Minimum commission: €5

Since €4 is less than €5, the commission should be €5.

Please implement this logic across all relevant commission calculations.

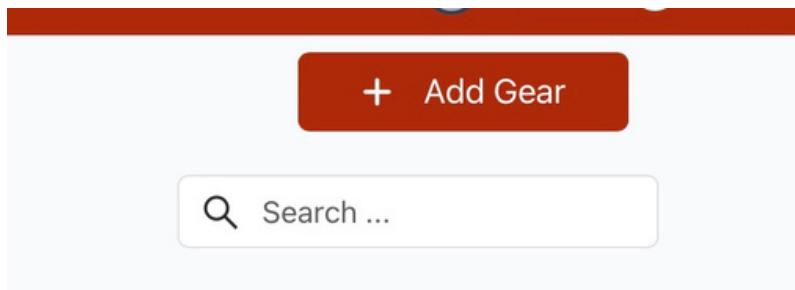


**Documents & Insurance**

- Basic users (clients) should not have access to the Documents or Insurance sections.
- These options must be visible only for professional accounts, and they don't work. Please add the documents I sent in the form we discussed and in the form they should be.

**Switch Profile**

- The Switch Profile feature should be removed from both account types, as previously discussed.



- When a user starts filling out the Add Gear form but clicks away (without submitting), and then opens Add Gear again, the form should be completely empty.
- Currently, it keeps the previously entered information, which it should not do.
- Please ensure the form resets fully every time it is reopened.